

THE CITY OF EDEN PRAIRIE QUALITY OF LIFE SURVEY

REPORT OF RESULTS

FEBRUARY 2017

Prepared by:



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EXECUTIVE SUMMARY

SURVEY BACKGROUND

The 2016 Quality of Life Survey provided residents the opportunity to rate the quality of life in the City of Eden Prairie, as well as the quality of service delivery and overall workings of local government. The survey also permitted residents to provide feedback to government on what is working well and what is not, and to share their priorities for community planning and resource allocation.

Surveys were mailed to 2,000 randomly selected resident households in November, 2016. A total of 491 surveys were completed, yielding a response rate of 26%. In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various channels including the Eden Prairie website and social media. This opt-in survey was identical to the scientific survey and open to all Eden Prairie residents. A total of 1,398 surveys were completed yielding a total count of 1,889 survey responses.

Survey results were weighted so that respondent gender, age, housing unit type (attached or detached) and housing tenure (rent or own) were represented in proportions reflective of the entire city. The margin of error is plus or minus two percentage points around any given percentage point reported for the entire sample.

Because Eden Prairie has administered resident surveys before, some comparisons could be made between 2016 responses and those from 2014, 2012, 2010, 2008 and 2006. Eden Prairie also elected to have its results compared to those of other jurisdictions around the nation, in Minnesota and those in the north central region with populations over 15,000, comparisons made possible through a national benchmark database created and maintained by National Research Center, Inc. (NRC). This database contains resident perspectives gathered in citizen surveys from over 500 jurisdictions.

KEY FINDINGS

Eden Prairie residents continue to enjoy a high quality of life.

- ▶ In 2016, 95% of survey respondents rated their overall quality of life in Eden Prairie as “excellent” or “good;” no respondents gave a “poor” rating. Similar ratings were given in 2014 and prior years. When compared to communities across the nation as well as those in Minnesota and the north central region with populations over 15,000, Eden Prairie’s rating for overall quality of life was higher.
- ▶ Almost all respondents (96%) gave positive marks to Eden Prairie as a place to live while only slightly fewer gave positive marks to Eden Prairie as a place to raise children (94%) and their neighborhood as a place to live (92%). Ratings of these aspects of quality of life in the community tended to be higher than ratings given in communities across the nation, in Minnesota and in communities in the north central region with populations over 15,000.
- ▶ Resident loyalty remains high in Eden Prairie with most residents reporting they would be likely to recommend living in Eden Prairie (94%) and plan to remain in the community for the next five years (89%). Additionally, 86% of respondents stated they would recommend visiting Eden Prairie and this was higher in 2016 when compared to 2014.
- ▶ Eden Prairie residents continue to regard their overall community characteristics positively with a vast majority (70% or more) rating each characteristic as “excellent” or “good.” Furthermore, when compared to communities across the nation as well as those in Minnesota and the north central region with populations over 15,000, Eden Prairie often received higher ratings for these characteristics than did other communities.

A strong economy is a feature that makes Eden Prairie a desirable community.

- ▶ The overall economic health of Eden Prairie was rated positively by 93% of residents and rated higher or much higher than in national benchmark, the Minnesota benchmark and the north central region with populations over 15,000 benchmark.
- ▶ When rating various services provided by the City, economic development was rated favorably by 89% of respondents and increased significantly between 2014 and 2016. Additionally, respondent evaluations of economic development in Eden Prairie were higher than ratings given in each of the three benchmark sets.
- ▶ About 93% of residents reported they would recommend conducting business in Eden Prairie.
- ▶ A vast majority of survey participants (90%) rated Eden Prairie as a place to work as “excellent” or “good” and these ratings were much higher than what was seen nationally or in Minnesota and higher than in communities in the north central region with populations over 15,000.

Residents identified traffic-related issues as a problem, but otherwise did not identify major issues within the community.

- ▶ In an open-ended question, Eden Prairie residents were asked what they liked least, if anything, about living in the city. The most-cited issue was traffic congestion with 20% of respondents mentioning it in their comments. Meanwhile, only around 10% of residents or fewer mentioned other items they disliked about living in the city.
- ▶ When rating potential problems in the community, traffic speeding was rated by 27% of respondents as being a “moderate,” “major” or “extreme” problem while about 19% or fewer felt the remaining listed problems were at least moderate in nature. Additionally, though ratings in 2016 were similar to 2014, traffic speeding ratings as a problem have generally declined over time.
- ▶ When asked about the degree to which airport noise was a problem in their neighborhood, 95% said it was either a “minor problem” or “not a problem” and this rating showed a similar pattern of declining over time.

Survey respondents are engaging more on the City website and provided insight into how they receive information about Eden Prairie.

- ▶ About 69% of residents reported accessing the City of Eden Prairie website in the 12 months prior to the survey. Use of the website by residents increased between 2014 (49% “yes”) and 2016.
- ▶ Residents were asked to rate five aspects of the City website with most residents favorably rating the website’s appearance (88% “excellent” or “good”) and slightly fewer positively rating the online information and services offered by the website (86%). Four of the five aspects could be compared to the national benchmark and ratings tended to be higher in Eden Prairie than elsewhere.
- ▶ Significantly more residents rated the search function of the website “excellent” or “good” in 2016 compared to 2014 (73% in 2016 compared to 63% in 2014), otherwise ratings tended to remain stable between the two survey iterations.
- ▶ The most utilized source of information according to Eden Prairie survey participants was word of mouth from family, friends or neighbors which was used at least as a “minor source” by more than 86% of participants. The least utilized sources of information were Twitter, City Council and/or Planning Commission meeting broadcasts and EPTV channel 16 which were utilized by around 22% of residents or fewer.
- ▶ Four sources of information saw an increase in use between 2014 and 2016 including the City website, Life in the Prairie, CITY NEWS and Facebook. Newspaper subscriptions remained stable between 2014 and 2016 with the exception of the Star Tribune which declined in 2016.

Safety remains a strong community feature of Eden Prairie.

- ▶ Similar to 2014, almost all residents (95%) evaluated their overall feeling of safety as “excellent” or “good.” This rating was higher than in the national comparison as well as in the north central region with populations over 15,000 comparison.
- ▶ Also similar to 2014, most residents reported feeling “very” or “somewhat” safe in their neighborhoods (95%), at the Eden Prairie Center mall (95%), in parks and open space (94%), on paths or walking trails (93%) and in retail parking lots (93%). Evaluations of feelings of safety in their neighborhoods and in parks and open space tended to be higher in Eden Prairie than in communities across the nation and across the north central region with populations over 15,000.
- ▶ When asked to indicate whether or not residents had contact with the Police Department through 10 avenues, the highest percentage (18%) said they had contact through the Eden Prairie Night to Unite event. Slightly fewer (15%) reported contact through community programs. Contact with the Police Department remained stable between 2014 and 2016.
- ▶ Those who reported having contact with the Police Department were asked to rate their interaction with them. About 93% of residents rated their contact as “excellent” or “good,” a rating which remained stable over time.
- ▶ Around 59% of residents reported being aware that the City of Eden Prairie’s firefighters were volunteer, non-career firefighters. The number of residents reporting awareness of this stayed the same between 2014 and 2016.

SURVEY BACKGROUND

The City of Eden Prairie contracted with National Research Center, Inc. (NRC) to conduct a community-wide citizen survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- ▶ Evaluating City programs and services.
- ▶ Determining general perceptions of the quality of life in the city.
- ▶ Identifying issues facing the city.
- ▶ Setting benchmarks for future surveys.

The Eden Prairie Quality of Life Survey serves as a consumer report card for Eden Prairie by providing residents the opportunity to rate the quality of life in the city, as well as the community's amenities, service delivery and their satisfaction with local government. Residents also provide feedback on what is working well and what is not, and communicate their priorities for community planning and resource allocation.

Focus on the quality of service delivery of services helps council, staff and the public to set priorities for budget decisions and lays the groundwork for tracking community opinions about the core responsibilities of Eden Prairie City government, helping to assure maximum service quality over time.

This type of survey gets at the key services that local government control to create a quality community. It is akin to private sector customer surveys that are used regularly by many corporations to monitor where there are weaknesses in product or service delivery before customers defect to competition or before other problems from dissatisfied customers arise.

This is the sixth iteration of the Eden Prairie Quality of Life Survey since the baseline study conducted in 2006. The 2016 and 2014 surveys were conducted by mail and online; all iterations prior to the 2014 survey were conducted by phone.

SURVEY ADMINISTRATION

A postcard was mailed to 2,000 Eden Prairie households, selected at random, notifying residents that they had been chosen to participate in the survey. A survey followed in the mail after one week and another one week later. There were 491 respondents to the mailed questionnaire (with 76 undeliverable addresses), yielding a response rate of 26%. In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized through various channels including the Eden Prairie website and social media. This opt-in survey was identical to the scientific survey and open to all Eden Prairie residents. A total of 1,398 surveys were completed yielding a total count of 1,889 survey responses. The margin of error is plus or minus two percentage points around any given percentage for all respondents.

Survey results were weighted so that respondent gender, age, housing unit type (attached or detached) and housing tenure (rent or own) were represented in the proportions reflective of the entire city. More information about the survey methodology can be found in *Appendix F: Survey Methodology*.

HOW THE RESULTS ARE REPORTED

For the most part, the full set of frequencies or the "percent positive" are presented in the body and narrative of the report. The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "strongly support" and "somewhat support," etc.).

On many of the questions in the survey, respondents could give an answer of "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix B*:

Complete Survey Frequencies and is discussed in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the customary practice rounding values to the nearest whole number.

PRECISION OF ESTIMATES

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus two percentage points around any given percent reported for the entire sample (N=1,889).

COMPARISON OF RESULTS OVER TIME AND BY RESPONDENT SUBGROUPS

Because this survey was the sixth iteration of the citizen survey, the 2006, 2008, 2010, 2012 and 2014 results are presented when comparisons to 2016 were available. Where differences in ratings from 2014 to 2016 are seven percentage points or greater, they can be considered significantly higher or lower.

When reviewing comparisons to data prior to 2014, differences that surfaced may or may not be meaningful, as wording changes between survey versions and the switch in methodology from a mail to a telephone survey may account, at least in part, for any shift in ratings. NRC adjusted the findings from 2012 and prior in order to maximize the comparability of results over time. This way the reported trendline data are not influenced by the decline that is attributable to the change in data collection mode from phone to mail. Changes over time are regarded as significant if the difference in ratings between years is greater than ten percentage points. For more information on comparing results over time, see *Appendix F: Survey Methodology*.

Selected survey results were compared by geographic location of respondents home, presence of children in the home, respondent length of residency, age, gender, housing unit type (attached or detached), housing unit tenure (rent or own) and income. These crosstabulations are summarized and presented in tabular form in *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*. Where differences between subgroups are statistically significant, the results in these tables are shaded grey.

COMPARING SURVEY RESULTS TO OTHER COMMUNITIES

NRC's database of comparative resident opinion comprises resident perspectives gathered in citizen surveys from approximately 500 communities whose residents evaluated their services. Conducted with typically no fewer than 400 residents in each community, opinions are intended to represent over 30 million Americans.

Communities to which Eden Prairie is compared can be found in *Appendix E: Detailed Benchmark Comparisons*. National benchmark comparisons, Minnesota benchmark comparisons and comparisons to communities in the north central region with populations over 15,000 have been provided when similar questions on the Eden Prairie survey are included in NRC's database and there are at least five communities in which the question was asked.

Where comparisons for quality ratings were available, Eden Prairie's results were generally noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much lower” or “much higher”). These

labels come from a statistical comparison of Eden Prairie's rating to the benchmark where a rating is considered "similar" if it is within the standard margin of error (10 points or less on the 100-point scale); "higher" or "lower" if the difference between Eden Prairie's rating and the benchmark is greater than but less than twice the standard margin of error (greater than 10 points but 20 points or less); and "much higher" or "much lower" if the difference between Eden Prairie's rating and the benchmark is more than twice the standard margin of error (greater than 20 points). Comparisons for a number of items on the survey are not available in the benchmark database. These items are excluded from the benchmark tables.

QUALITY OF LIFE AND COMMUNITY

The City of Eden Prairie Quality of Life Survey contained a set of questions related to quality of community life in the city ranging from the overall quality of life to Eden Prairie as a place to work, to visit and to retire. Survey respondents also were asked to indicate how likely they would be to remain in the community and recommend it to others.

QUALITY OF LIFE

Residents gave exceptionally high marks to the overall quality of life in Eden Prairie, with more than 9 in 10 awarding “excellent” or “good” ratings in 2016; no respondents felt that the quality of life was “poor.” When compared to communities across the nation, in Minnesota and those in the north central region with populations over 15,000, Eden Prairie’s rating for overall quality of life was higher (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons). When compared over time, ratings remained stable.

Survey results were compared by geographic location of residency and select respondent demographic characteristics. Residents living in the southeast and southwest quadrants of Eden Prairie tended to give higher ratings to their overall quality of life compared to those living in the northern quadrants (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

FIGURE 1: OVERALL QUALITY OF LIFE IN EDEN PRAIRIE, 2016

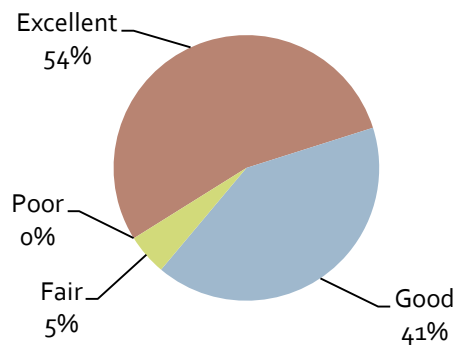
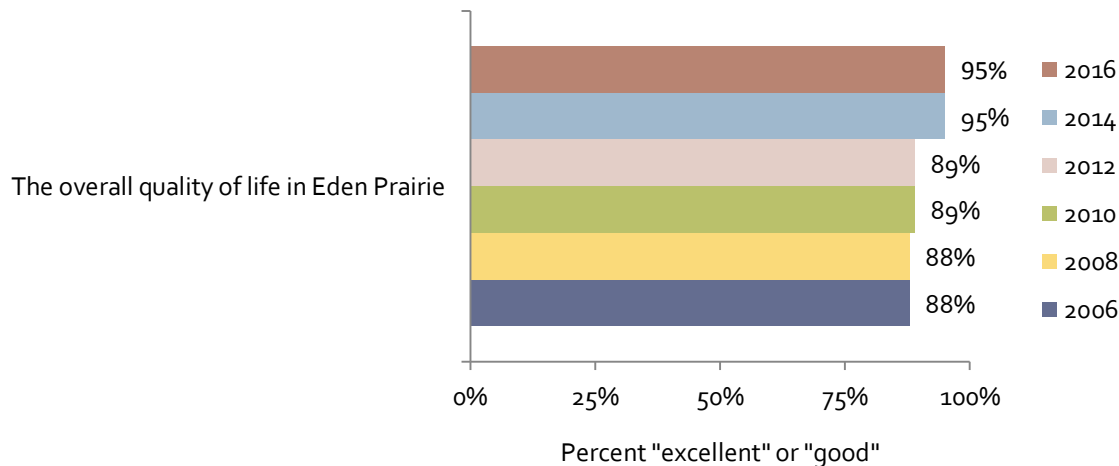


FIGURE 2: OVERALL QUALITY OF LIFE COMPARED BY YEAR



As in 2014, residents responding to the 2016 survey rated six additional aspects of Eden Prairie quality of life. Almost all residents gave positive ratings to Eden Prairie as a place to live and about 9 in 10 gave positive ratings to Eden Prairie as a place to raise children and to work and to their neighborhood as a place to live. About three-quarters gave positive ratings to Eden Prairie as a place to visit and about 7 in 10 gave positive ratings for the city as a place to retire.

When compared over time, ratings in 2016 were similar to those given in 2014.

Eden Prairie residents' ratings of aspects of quality of life were compared to those of other communities across the country, in Minnesota and in the north central region with populations over 15,000. For Eden Prairie, ratings tended to be similar or higher when compared to ratings given in each of the three comparison groups (see Figure 4 on the following page).

Residents living in the northeast quadrant of the city tended to give lower ratings to Eden Prairie as a place to live and their neighborhood as a place to live but higher ratings to Eden Prairie as a place to retire compared to their counterparts. (For additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics.*)

About 31% of respondents said “don’t know” when rating Eden Prairie as a place to work. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies.*

FIGURE 3: ASPECTS OF QUALITY OF LIFE COMPARED BY YEAR

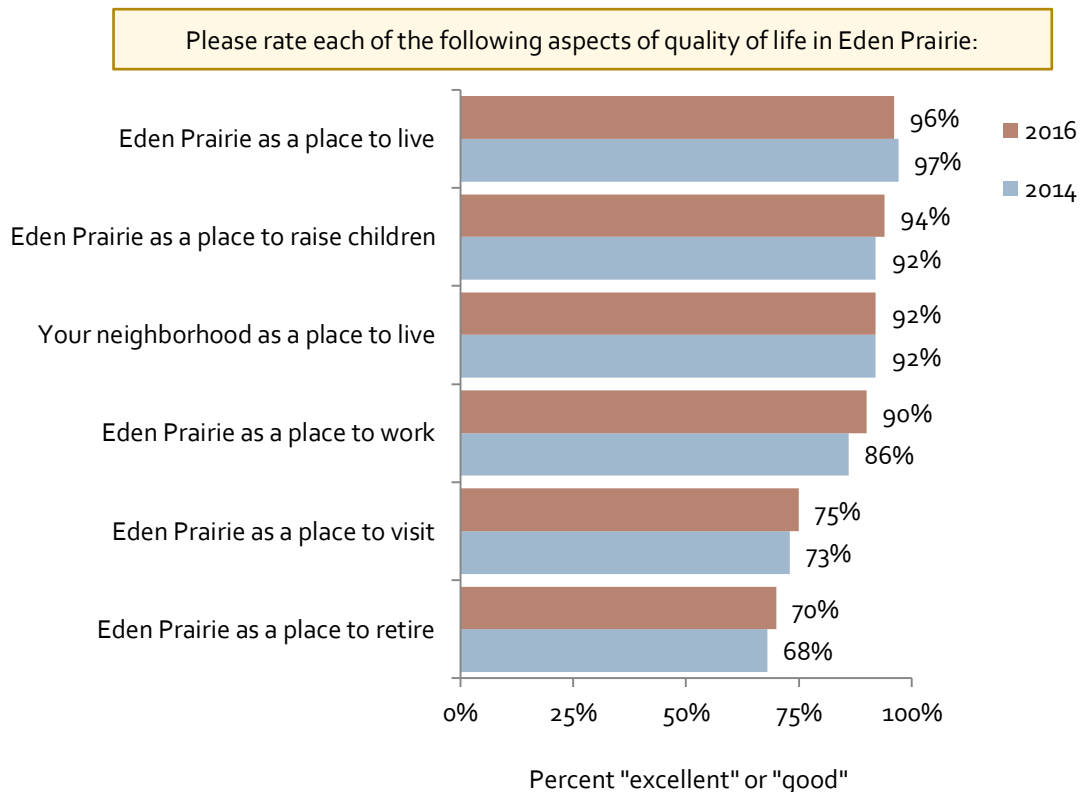


FIGURE 4: ASPECTS OF QUALITY OF LIFE BENCHMARKS

Please rate each of the following aspects of quality of life in Eden Prairie:	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Eden Prairie as a place to live	Higher	Higher	Higher
Eden Prairie as a place to raise children	Higher	Higher	Higher
Your neighborhood as a place to live	Higher	Similar	Similar
Eden Prairie as a place to work	Much higher	Much higher	Higher
Eden Prairie as a place to visit	Similar	Similar	Similar
Eden Prairie as a place to retire	Similar	Similar	Similar

In addition to quality of life ratings, residents' perceptions of their community can be measured in their loyalty to the community. Between 86% and 94% of respondents reported that they would be likely to do each of the four items listed. More residents (94%) were likely to recommend living in Eden Prairie to someone who asks and fewer residents (86%) reported they were likely to recommend visiting Eden Prairie.

When compared over time, ratings were generally stable; however, more residents in 2016 compared to 2014 indicated they'd be likely to recommend visiting Eden Prairie.

Compared to communities across the nation, in Minnesota and in the north central region with populations over 15,000, ratings for remaining in Eden Prairie and recommending living in Eden Prairie were similar. Benchmark comparisons were not available for conducting business in or visiting Eden Prairie.

FIGURE 5: RESIDENTIAL STABILITY COMPARED BY YEAR

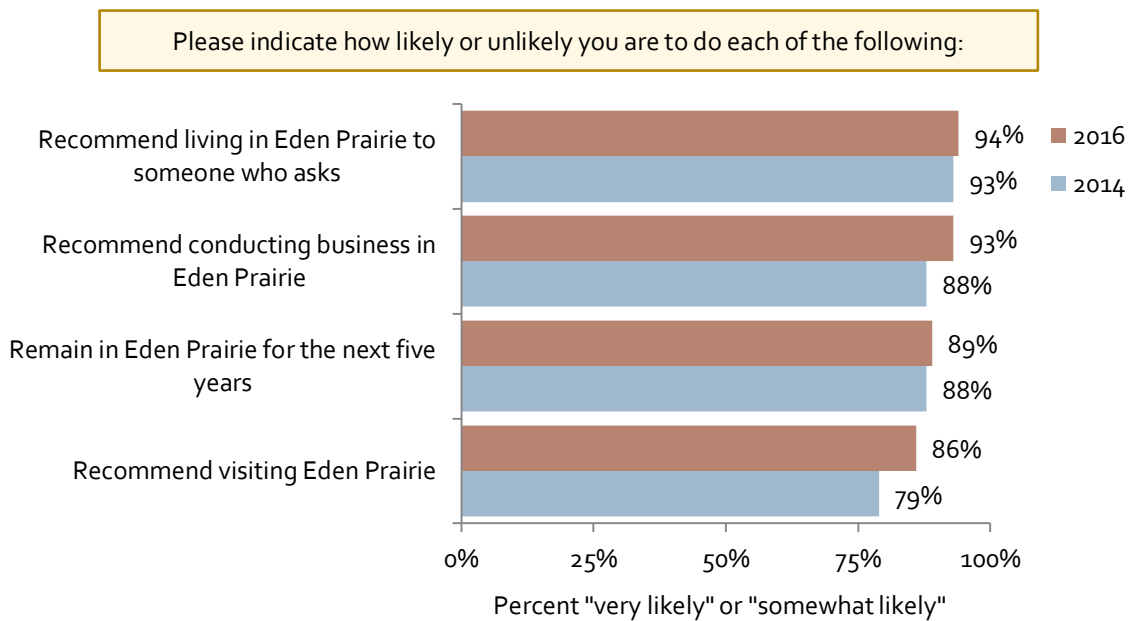


FIGURE 6: RESIDENTIAL STABILITY BENCHMARKS

Please indicate how likely or unlikely you are to do each of the following:	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Recommend living in Eden Prairie to someone who asks	Similar	Similar	Similar
Remain in Eden Prairie for the next five years	Similar	Similar	Similar

COMMUNITY CHARACTERISTICS

As in 2014, those completing the questionnaire in 2016 were asked to rate the quality of various overall community characteristics (see Figure 7 on the following page). At least two-thirds of residents evaluated all nine characteristics of Eden Prairie positively. Overall feeling of safety received the highest rating, with 95% indicating this as “excellent” or “good” and 94% of residents rated the overall natural environment of Eden Prairie as “excellent” or “good.” About 9 in 10 residents rated overall image or reputation, overall economic health, overall opportunities for education and enrichment and health and wellness opportunities positively. About 8 in 10 gave positive ratings for the overall built environment of Eden Prairie and the overall ease of getting to the places you usually have to visit. Sense of community received the lowest rating with 70% indicating it was “excellent” or “good.”

When compared over time, ratings were generally stable; however, more residents in 2016 compared to 2014 gave positive ratings to the sense of community in Eden Prairie.

Each of the nine overall community characteristics rated in 2016 could be compared to communities across the nation, in Minnesota and in the north central region with populations over 15,000. Most ratings were higher than those found in each of the three comparison groups. For more detailed information about these comparisons, please see Figure 8 on the following page.

Ratings of the overall community characteristics were compared by respondent demographics and geographic location of residency. Residents living in the southwest quadrant tended to give higher ratings to the overall image or reputation of Eden Prairie while those living in the northeast quadrant tended to give lower ratings to the overall economic health of Eden Prairie compared to their counterparts. Residents who owned their home tended to give higher ratings to their overall feeling of safety, health and wellness opportunities, opportunities for education and enrichment, overall economic health of Eden Prairie and the sense of community compared to residents who rented their home. (For additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*.)

FIGURE 7: RATINGS OF OVERALL COMMUNITY CHARACTERISTICS COMPARED BY YEAR

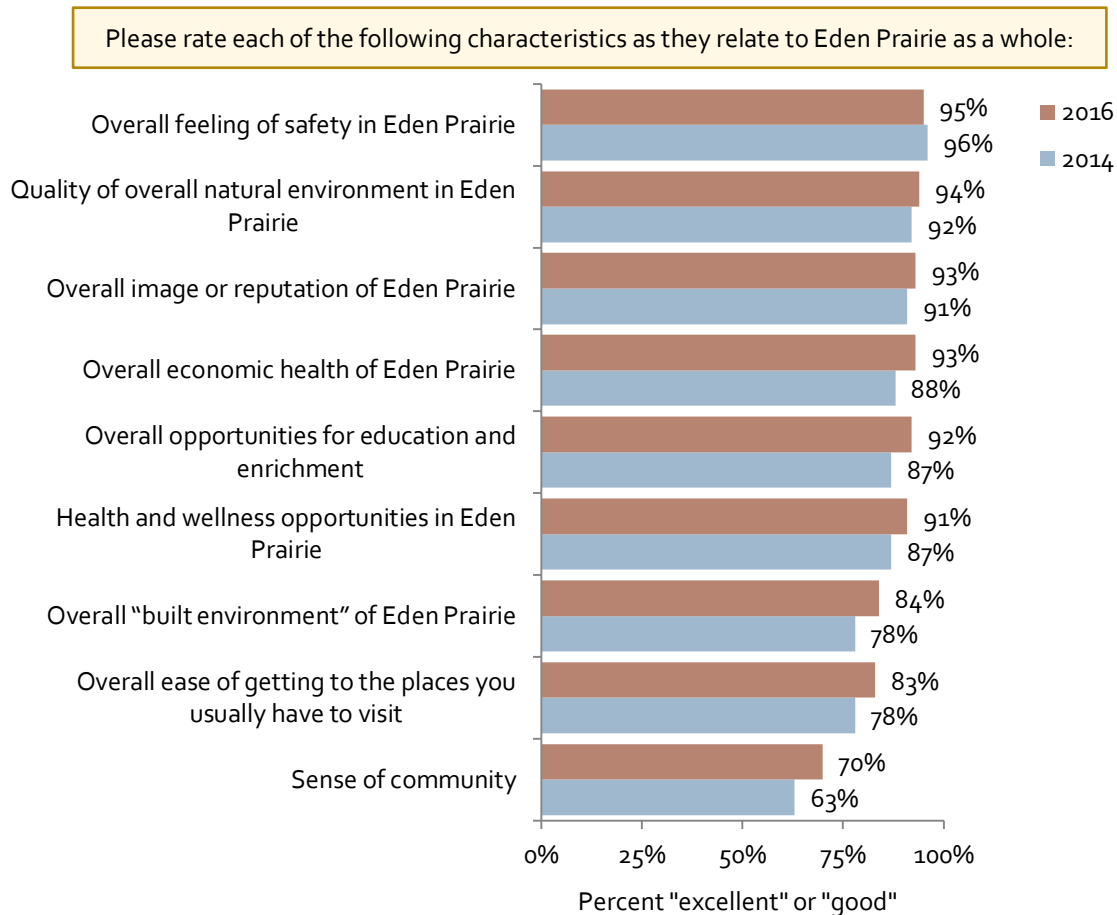


FIGURE 8: OVERALL COMMUNITY CHARACTERISTICS BENCHMARKS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Overall feeling of safety in Eden Prairie	Higher	Similar	Higher
Quality of overall natural environment in Eden Prairie	Higher	Higher	Higher
Overall image or reputation of Eden Prairie	Higher	Higher	Higher
Overall economic health of Eden Prairie	Much higher	Higher	Much higher
Overall opportunities for education and enrichment	Higher	Higher	Higher
Health and wellness opportunities in Eden Prairie	Higher	Higher	Higher
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	Higher	Higher	Higher
Overall ease of getting to the places you usually have to visit	Similar	Similar	Similar
Sense of community	Similar	Similar	Similar

In addition to rating various overall community characteristics, residents were given a more extensive list of 19 individual community characteristics and asked to rate the quality of each (see Figure 9 on the following page). Cleanliness of Eden Prairie and air quality received the highest ratings, with 97% indicating each was “excellent” or “good” followed closely by the overall appearance of Eden Prairie with 96% giving an “excellent” or “good” rating. About 9 in 10 residents gave positive ratings to fitness opportunities, availability of paths and walking trails, recreational opportunities, ease of public parking, public places where people want to spend time and availability of preventive health services. The lowest rated items were opportunities for residents to provide input into City decision-making (65% “excellent” or “good”), availability of affordable quality housing (56%) and ease of travel by public transportation in Eden Prairie (51%).

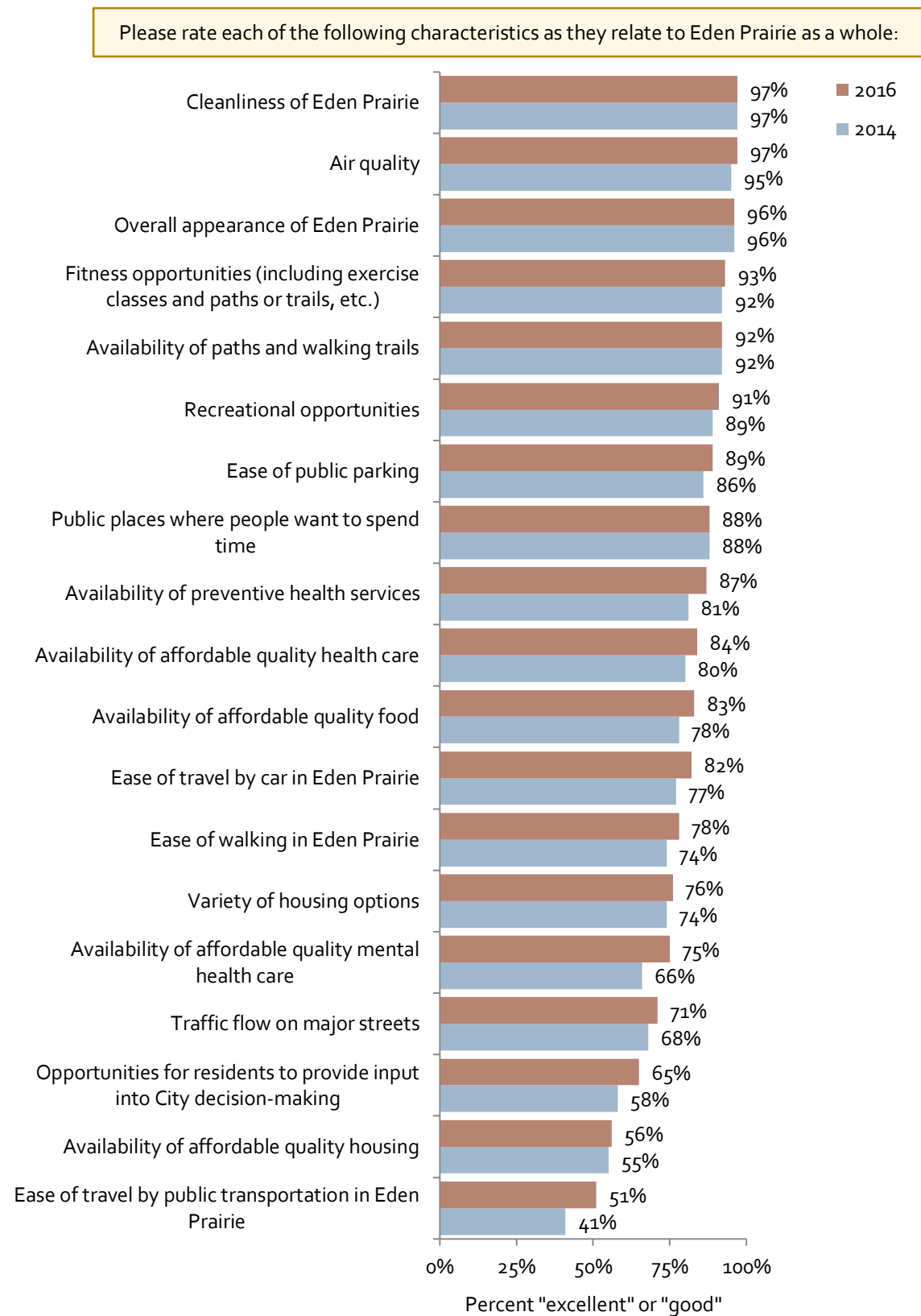
Three of the 19 individual community characteristics received higher ratings in 2016 compared to 2014 (availability of affordable quality mental health care, opportunities for residents to provide input into City decision-making and ease of travel by public transportation in Eden Prairie). Please see Figure 9 on the following page.

Of the 19 individual community characteristics rated in 2016, 18 could be compared to communities across the nation, in Minnesota and in the north central region with populations over 15,000 (no comparison was available for opportunities for residents to provide input into City decision-making). When compared to the national benchmark, ratings tended to be higher or much higher. When compared to the Minnesota benchmark and north central region with populations over 15,000 benchmark, ratings tended to be a mix of higher and similar. For more detailed information about these comparisons, please see Figure 10 on page 15.

Ratings of the individual community characteristics were compared by respondent demographics and geographic location of residency. Residents living in the southeast quadrant of the city tended to give lower ratings to traffic flow on major streets and ease of travel by car and by public transportation compared to residents living in other areas of the city. Residents who have lived in the community for less than five years tended to give lower ratings to recreational opportunities and fitness opportunities compared to their counterparts. (For additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*.)

At least 30% of respondents said “don’t know” when rating the following characteristics: ease of travel by public transportation in Eden Prairie and availability of affordable quality mental health care. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies*.

FIGURE 9: RATINGS OF INDIVIDUAL COMMUNITY CHARACTERISTICS COMPARED BY YEAR



Each of the above items were new in 2014 except for recreational opportunities (89% in 2012, 87% in 2010, 88% in 2008 and 87% in 2006).

FIGURE 10: INDIVIDUAL COMMUNITY CHARACTERISTICS BENCHMARKS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Cleanliness of Eden Prairie	Much higher	Higher	Higher
Overall appearance of Eden Prairie	Much higher	Much higher	Higher
Air quality	Higher	Similar	Higher
Fitness opportunities (including exercise classes and paths or trails, etc.)	Much higher	Higher	Higher
Availability of paths and walking trails	Much higher	Higher	Much higher
Recreational opportunities	Much higher	Higher	Higher
Public places where people want to spend time	Higher	Higher	Higher
Ease of public parking	Much higher	Higher	Much higher
Availability of preventive health services	Higher	Higher	Higher
Availability of affordable quality health care	Higher	Higher	Higher
Availability of affordable quality food	Higher	Higher	Higher
Ease of travel by car in Eden Prairie	Higher	Similar	Similar
Variety of housing options	Higher	Similar	Similar
Ease of walking in Eden Prairie	Higher	Similar	Similar
Traffic flow on major streets	Higher	Similar	Higher
Availability of affordable quality mental health care	Much higher	Higher	Higher
Availability of affordable quality housing	Higher	Similar	Similar
Ease of travel by public transportation in Eden Prairie	Similar	Similar	Similar

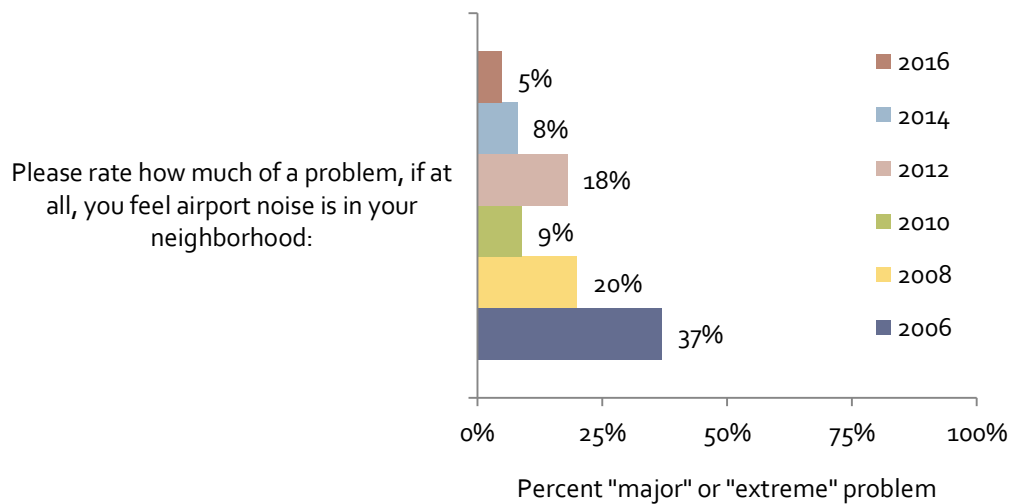
NEIGHBORHOOD ISSUES

AIRPORT NOISE

Survey respondents were asked to indicate how much of a problem they felt airport noise was in their neighborhood. Less than 1 in 10 indicated it was a “major” or “extreme” problem. Compared to 2014, a similar percentage of residents in 2016 thought airport noise was a problem in their neighborhood.

Survey results were compared by geographic location of residency and select respondent demographic characteristics. Residents living in the southeast and southwest region of the city tended to rate airport noise as more problematic compared to those living in other regions of the city. Residents who have lived in Eden Prairie for five years or less or who were between the ages of 18-34 were less likely to report airport noise as being a “major” or “extreme” problem compared to residents with a longer tenure or those who were older (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

FIGURE II: AIRPORT NOISE COMPARED BY YEAR

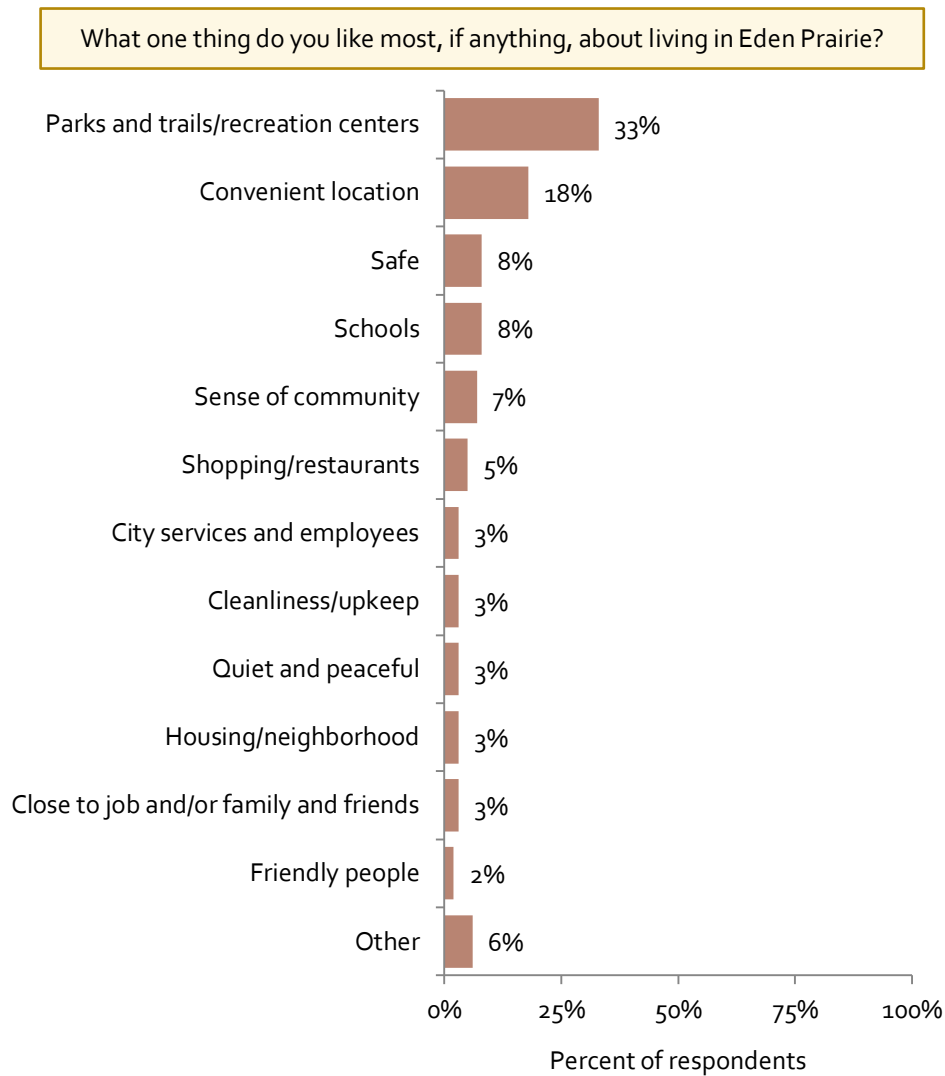


Prior to 2014, residents were asked to indicate how serious of a problem airport noise was in their neighborhood with a scale of very serious, somewhat serious, not too serious and not at all serious. In 2014, residents were asked to use the scale of extreme problem, major problem, minor problem and not a problem. For data prior to 2014, the scale points of somewhat serious and very serious are compared here to major problem or extreme problem.

LIVING IN EDEN PRAIRIE

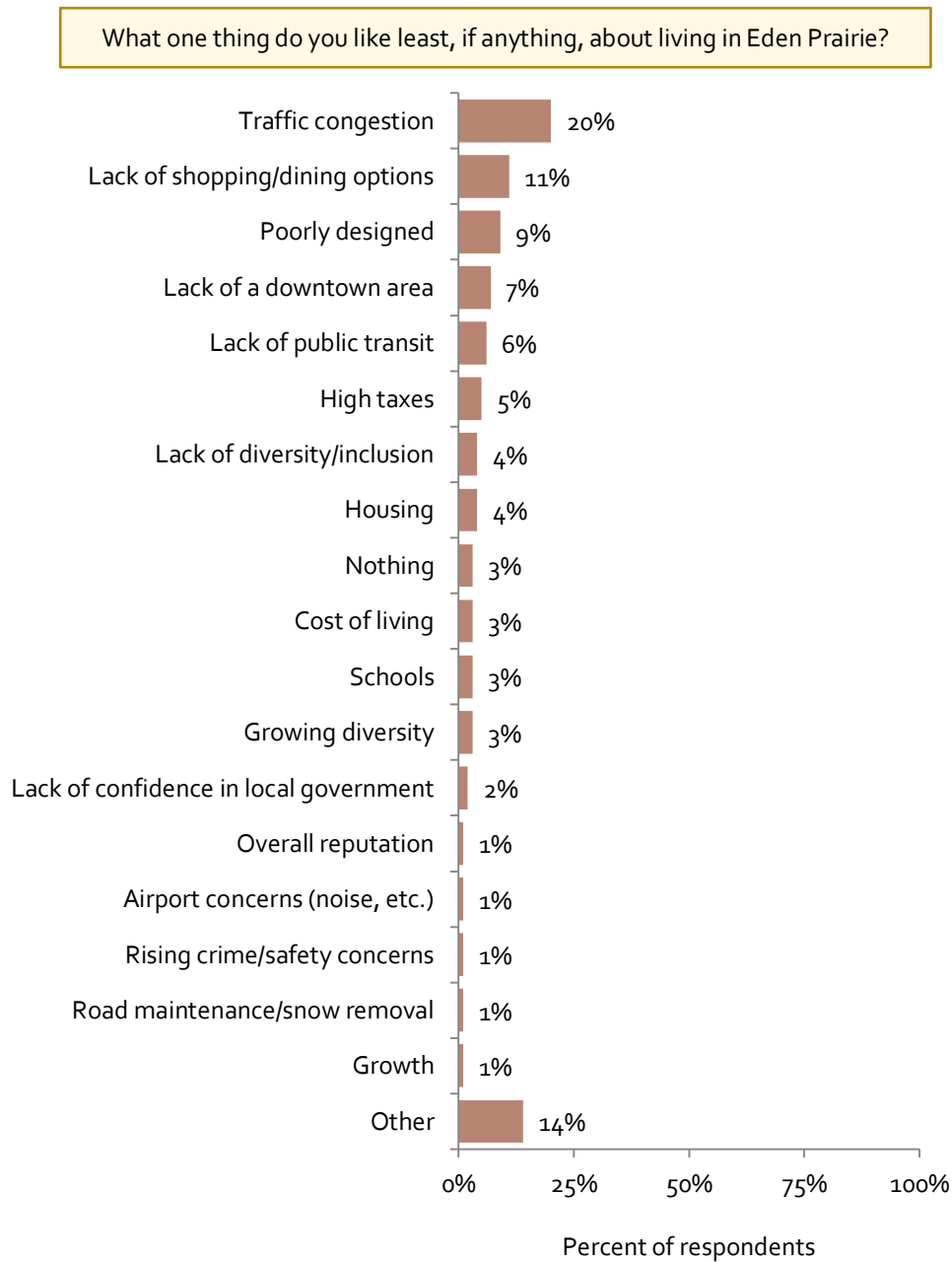
In 2016, survey respondents were given the opportunity to indicate what they like most about living in Eden Prairie. Respondents' written responses were reviewed and grouped into categories by theme. Of the 1,414 respondents who had an opinion, 33% wrote comments about the parks and trails/recreation centers while 18% wrote comments related to Eden Prairie being a convenient location. Less than 1 in 10 wrote comments about the remaining 10 categories. Due to the number of varied responses, an "other" category was also created. (For a full index of written responses, see *Appendix C: Verbatim Responses to Open-ended Survey Question*.)

FIGURE 12: LIKE MOST ABOUT LIVING IN EDEN PRAIRIE



In addition to considering what they like most about living in Eden Prairie, residents were asked what they liked least about living in Eden Prairie. Respondents' written responses were reviewed and grouped into categories by theme. Of the 1,326 respondents who had an opinion, 20% wrote comments related to traffic congestion, 11% wrote comments related to lack of shopping/dining options and 9% wrote comments related to the community being poorly designed. Less than 1 in 10 wrote comments about the remaining 16 categories. Due to the number of varied responses, an "other" category was also created. (For a full index of written responses, see *Appendix C: Verbatim Responses to Open-ended Survey Question.*)

FIGURE 13: LIKE LEAST ABOUT LIVING IN EDEN PRAIRIE



COMMUNITY ENGAGEMENT

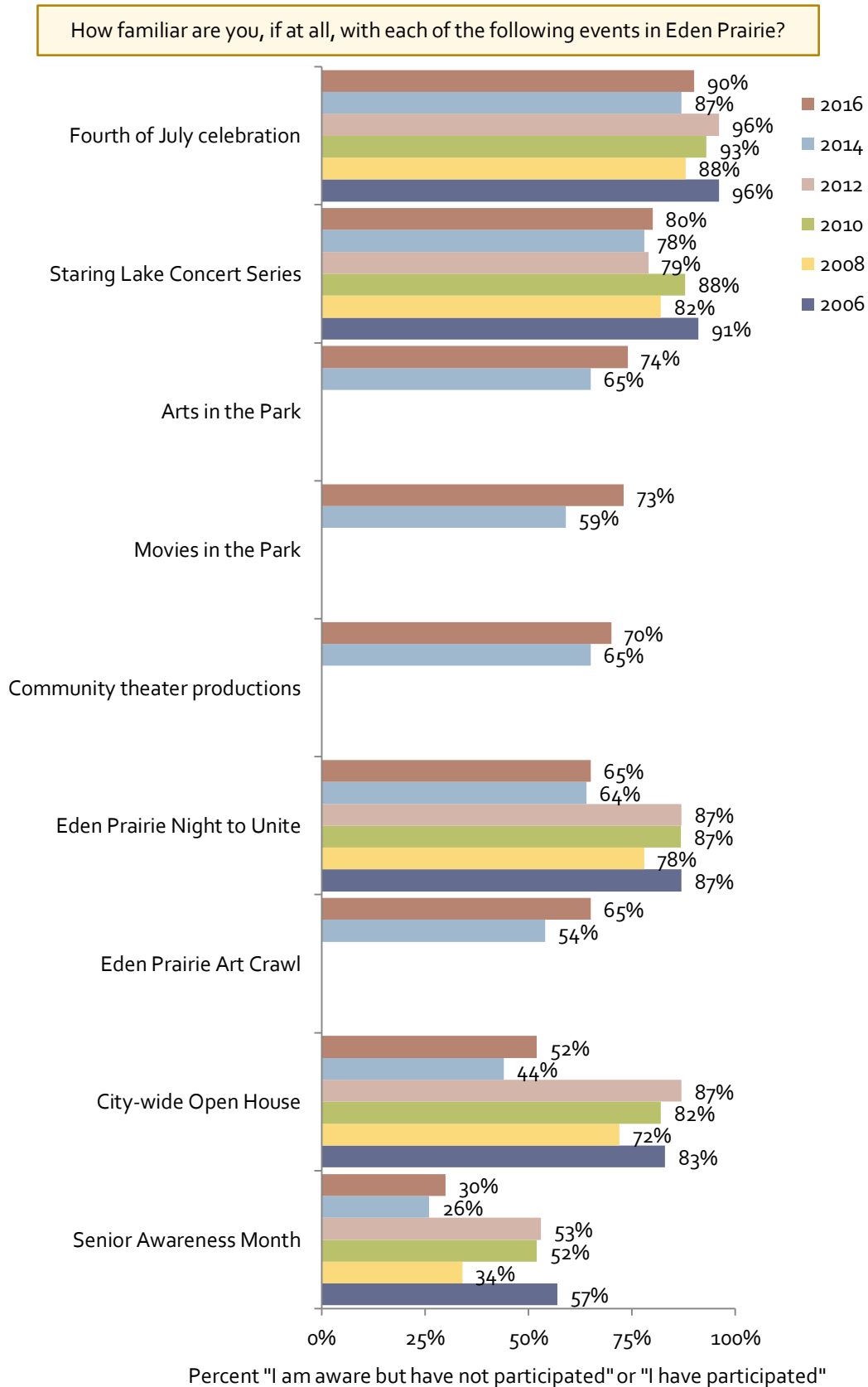
Survey participants were given a list of nine events and activities in Eden Prairie and were asked to indicate if they had participated, knew about them but had not participated or did not know about them (see Figure 14 on the following page).

About 9 in 10 residents had participated or were at least aware of the Fourth of July celebration and about 8 in 10 had participated or were at least aware of the Staring Lake Concert Series. About three-quarters had participated or were at least aware of Arts in the Park and Movies in the Park. About half of residents were not aware of the City-wide Open House and about 7 in 10 residents were not aware of Senior Awareness Month.

When 2016 ratings of awareness and participation were compared to 2014, four of the nine items listed had higher ratings of awareness and participation in 2016 (Arts in the Park, Movies in the Park, Eden Prairie Art Crawl and City-wide Open House). Changes over time are regarded as significant if the difference in ratings between years is seven percentage points or greater. (Please see *Appendix F: Survey Methodology* for more information on how to interpret changes over time.)

Respondents residing in the southeast quadrant of the community tended to give lower awareness ratings to Senior Awareness Month while those living in the northeast quadrant tended to give lower awareness and participation ratings to Eden Prairie Night to Unite, Staring Lake Concert Series and community theatre productions compared to their counterparts. Generally, residents aged 18 to 34, those who had lived in the community for less than five years or those who rented their home gave lower awareness and participation ratings compared to their counterparts. (For additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*.)

FIGURE 14: FAMILIARITY WITH EVENTS COMPARED BY YEAR



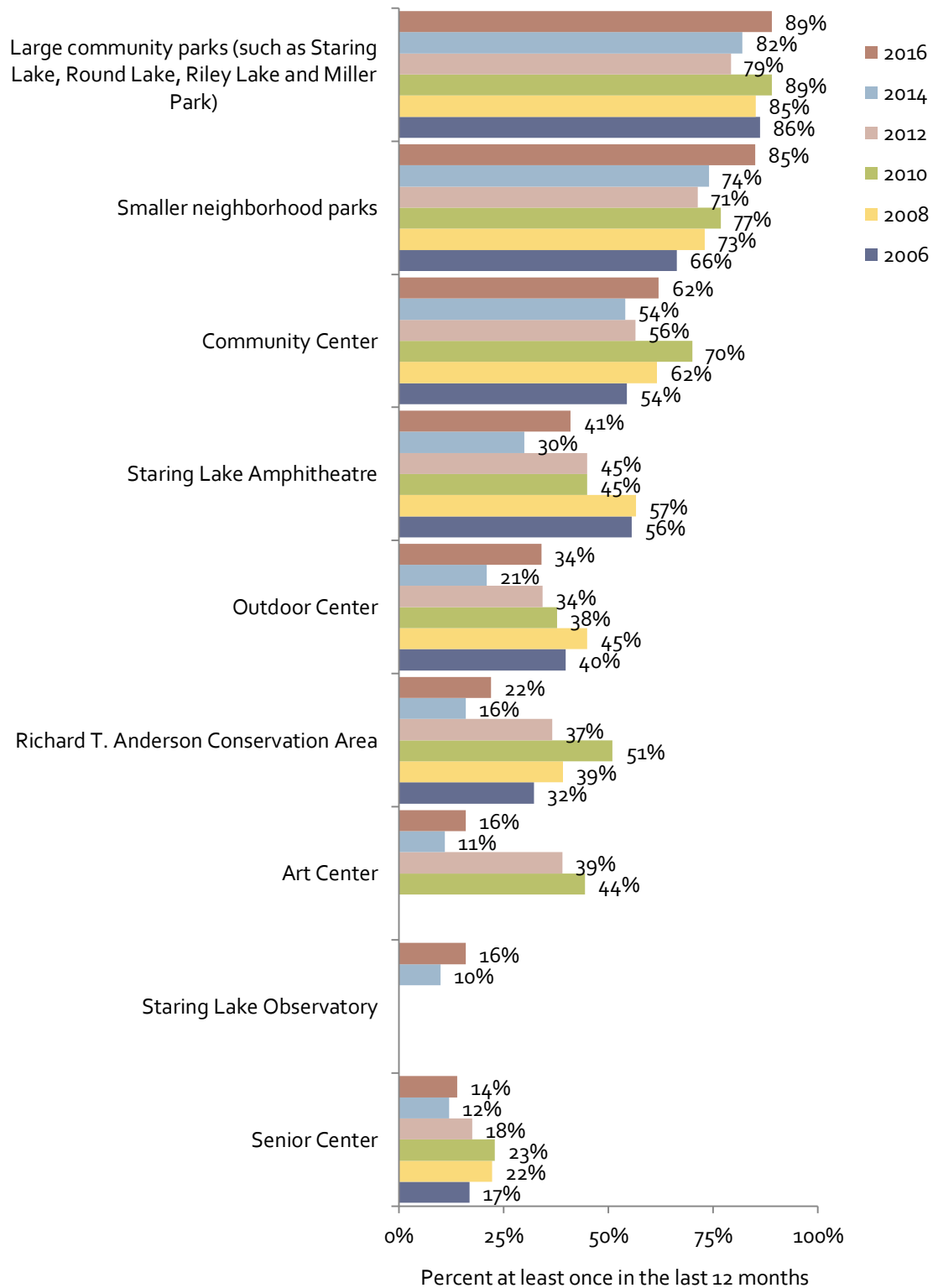
Survey respondents were asked to review a list of eight Parks and Recreation Department amenities and asked to indicate how frequently they have used each of them (Figure 15 on the following page). About 9 in 10 residents indicated they had used large community parks at least once in the 12 months prior to the survey and slightly fewer indicated they had used smaller neighborhood parks at least once. About 6 in 10 survey respondents had used the Community Center at least once. About 4 in 10 had used the Staring Lake Amphitheatre and 3 in 10 had used the Outdoor Center. Between 22% and 14% indicated using each of the following listed amenities at least once in the 12 months prior to the survey: the Richard T. Anderson Conservation Area, the Art Center, the Staring Lake Observatory and the Senior Center.

When 2016 ratings were compared to 2014, five of the eight amenities had usage ratings that increased in 2016 (large community parks, smaller neighborhood parks, the Community Center, the Staring Lake Amphitheatre and the Outdoor Center). (Please see *Appendix F: Survey Methodology* for more information on how to interpret changes over time.)

Residents living in the southwest quadrant of the community tended to indicate higher rates of usage for large community parks, the Staring Lake Observatory and Amphitheatre and the Outdoor Center compared to their counterparts. Residents who had children in the home tended to report higher usage and participation in each amenity listed (with the exception of the Senior Center) compared to residents who did not have children in the home. (For additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*.)

FIGURE 15: USE OF PARKS AND RECREATION AMENITIES COMPARED BY YEAR

In the last 12 months, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?



In addition to indicating how frequently they have used each of a list of eight Parks and Recreation Department amenities, residents were also asked to rate the quality of each of the amenities. Nearly all residents felt that large community parks were “excellent” or “good” and slightly fewer felt that smaller neighborhood parks were “excellent” or “good.” The lowest rating, with 84% of residents giving a positive quality rating, was the Senior Center.

The Senior Center was the only one of the eight amenities that could be compared to the national benchmark comparison. Ratings in Eden Prairie for the Senior Center were similar to those given in communities across the nation. (See *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons).

Two of the eight amenities had quality ratings that increased in 2016 compared to 2014 (the Richard T. Anderson Conservation Area and the Art Center). (Please see *Appendix F: Survey Methodology* for more information on how to interpret changes over time.)

Residents living in the northeast quadrant of the community tended to give lower quality ratings for large community parks and the Community Center compared to their counterparts. Residents with children in the home tended to give lower quality ratings to the Staring Lake Observatory and the Outdoor Center compared to those without children. Residents who owned their home gave higher quality ratings to large community parks compared to those who rented and those who lived in attached housing units gave higher quality ratings to the Senior Center and the Staring Lake Observatory compared to those who live in detached housing units. (For additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*.)

At least 30% of respondents said “don’t know” when rating the following amenities: quality of the Senior Center (80% “don’t know”), the Outdoor Center (58%), the Staring Lake Amphitheatre (44%), the Staring Lake Observatory (74%), the Richard T. Anderson Conservation Area (69%), the Art Center (77%) and the Community Center (32%). The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies*.

FIGURE 16: QUALITY OF PARKS AND RECREATION AMENITIES COMPARED BY YEAR

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent “excellent” or “good”)	2016	2014	2012	2010	2008	2006
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	97%	98%	89%	80%	89%	89%
Smaller neighborhood parks	95%	95%	88%	89%	88%	85%
Community Center	93%	91%	88%	87%	88%	75%
Staring Lake Amphitheatre	92%	92%	90%	90%	88%	88%
Richard T. Anderson Conservation Area	92%	85%	90%	90%	87%	90%
Outdoor Center	89%	89%	90%	90%	88%	84%
Staring Lake Observatory	89%	94%	NA	NA	NA	NA
Art Center	85%	78%	90%	88%	NA	NA
Senior Center	84%	90%	90%	90%	81%	90%

CITY GOVERNMENT

The City of Eden Prairie Quality of Life Survey contained a variety of questions related to City government ranging from the quality of City services and impressions of contact with City departments to support for the municipal liquor stores.

QUALITY AND VALUE OF CITY GOVERNMENT SERVICES

Residents gave exceptionally high marks to the overall quality of City services, with about 9 in 10 awarding “excellent” or “good” ratings in 2016; only one percent gave a “poor” rating. When compared to 2014, this rating showed an increase in 2016.

When compared to communities across the nation, in Minnesota and those in the north central region with populations over 15,000, Eden Prairie’s rating for overall quality of City services was higher (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons).

Residents living in the northeast and southeast areas of the city tended to give lower quality ratings compared to those living in the west areas. Residents who had lived in the community for less than five years tended to give higher ratings to the overall quality of City services compared to their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

FIGURE 17: OVERALL QUALITY OF CITY SERVICES, 2016

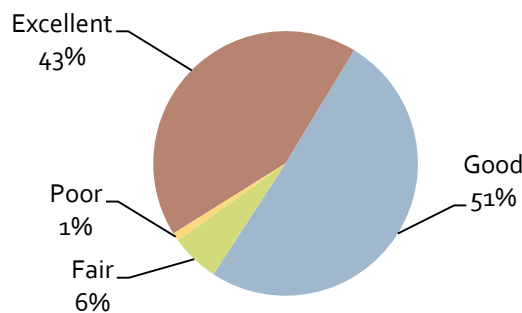
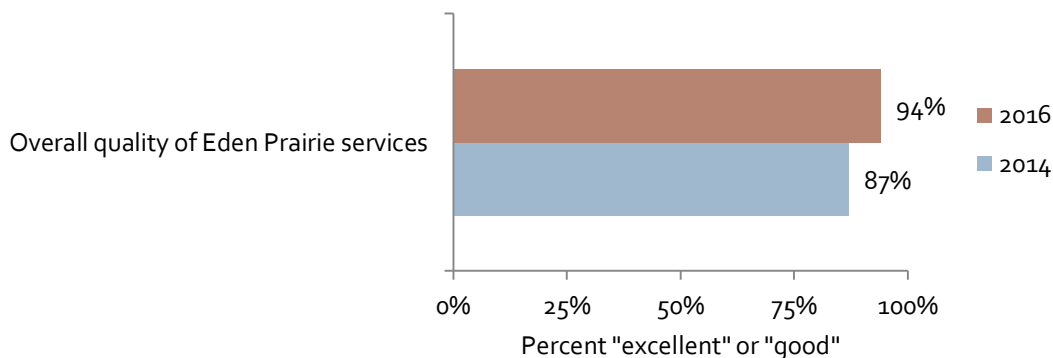


FIGURE 18: OVERALL QUALITY OF CITY SERVICES COMPARED BY YEAR



Residents also had the opportunity to rate the value of City services considering the property taxes they pay. About 7 in 10 gave positive ratings in 2016. While this rating dropped in 2014 compared to prior years, it increased in 2016, comparable to ratings given in 2006 and 2008.

When compared to communities across the nation, in Minnesota and those in the north central region with populations over 15,000, Eden Prairie’s rating for the value of City services considering the property taxes they pay was higher (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons).

FIGURE 19: VALUE OF CITY SERVICES, 2016

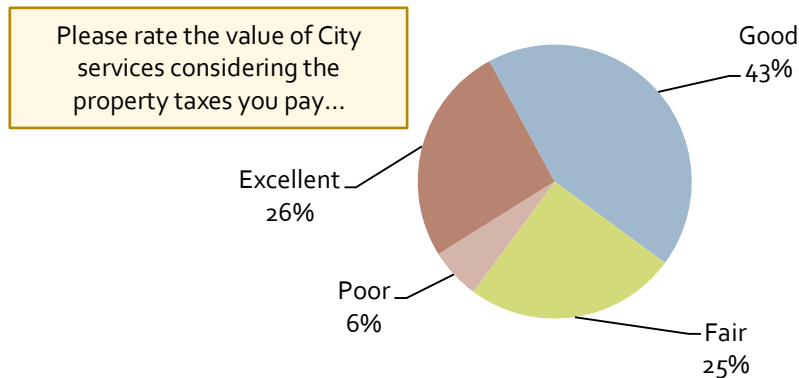
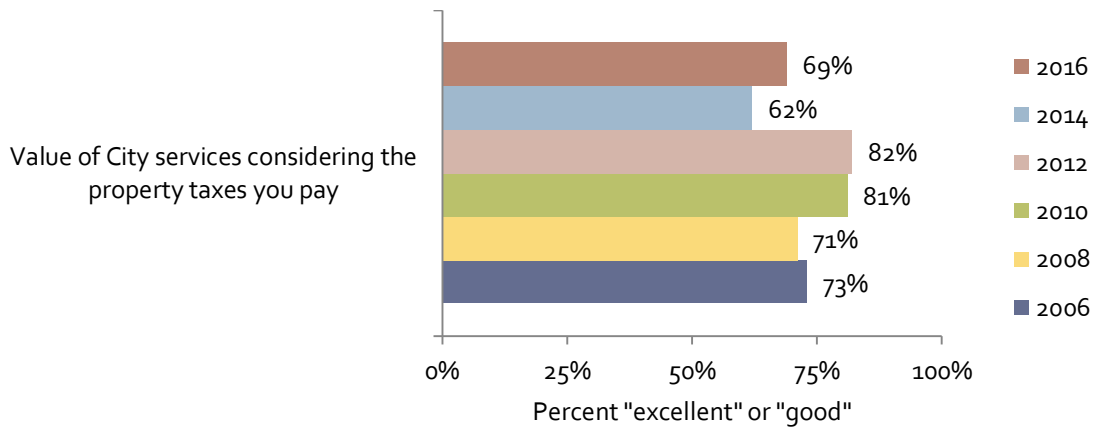


FIGURE 20: VALUE OF CITY SERVICES COMPARED BY YEAR



In addition to rating the value and overall quality of City services, residents were given a more extensive list of 33 individual services and asked to rate the quality of each (see Figure 21 on the following page). Each of the 33 services were rated as “excellent” or “good” by at least 67% of residents while most received positive ratings from at least 8 in 10 residents. Park maintenance received the highest rating, with 97% indicating it as “excellent” or “good” followed closely by fire services (96%). Hennepin County EMS response time, trail maintenance, police services and recreation centers or facilities received positive ratings from 94% of residents while fire department response time and overall customer service by Eden Prairie employees received a positive rating from 93% of residents. The lowest rated services include street repair (79%), assessing services (79%), sidewalks in neighborhoods (77%) and traffic signal timing (67%).

Over time comparisons could be made for all 33 service quality ratings and most remained similar in 2016 compared to 2014, but the ratings for seven services increased (overall customer service by Eden Prairie employees, City streets as a whole, economic development, emergency preparedness, utility billing, assessing services and traffic signal timing). (Please see *Appendix F: Survey Methodology* for more information on how to interpret changes over time.)

The service quality ratings could be compared to communities across the nation, in Minnesota and in the north central region with populations over 15,000. Where national comparisons were available, ratings tended to be much higher or higher. Where comparisons were available to the Minnesota benchmarks and the north central region with populations over 15,000 benchmarks, ratings tended to be a mix of higher and similar. There were no services that received a lower rating than each of the benchmark comparisons. For more detailed information about these comparisons, please see Figure 21 on the following page.

Ratings of the individual services were compared by respondent demographics and geographic location of residency. Residents living in the southeast area of the city tended to give lower quality ratings to fire services, Fire Department response time, senior programs and services, City planning services, City engineering services and snow removal on City streets compared to residents living in other areas of the city. Where differences emerged, women were more likely to give higher quality ratings compared to men. Residents age 55 or older tended to give higher ratings to Hennepin County EMS response time and recreation services but lower ratings to City engineering services compared to younger residents. (For additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*.)

At least 30% of respondents said “don’t know” when rating the following services: Fire Department response time (51% “don’t know”), Hennepin County EMS response time (54%), animal control (49%), senior programs and services (59%), City planning services (52%), assessing services (51%), building inspections (53%), City engineering services (56%), housing and community services (53%) and emergency preparedness (35%). The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies*.

FIGURE 21: QUALITY OF CITY SERVICES COMPARED BY YEAR AND BENCHMARKS

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	2016	2014	2012	2010	2008	2006	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Park maintenance	97%	94%	89%	89%	89%	88%	Much higher	Much higher	Much higher
Fire services	96%	95%	90%	90%	89%	90%	Similar	Similar	Similar
Hennepin County EMS (ambulance) response time	94%	99%	89%	89%	86%	87%	Similar	Similar	Similar
Trail maintenance	94%	95%	89%	89%	89%	89%	NA	NA	NA
Police services	94%	93%	88%	87%	87%	87%	Higher	Higher	Higher
Recreation centers or facilities	94%	93%	NA	NA	NA	NA	Much higher	Higher	Higher
Fire Department response time	93%	93%	89%	89%	86%	87%	Higher	NA	NA
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	93%	86%	NA	NA	NA	NA	Much higher	Higher	Higher
Crime prevention	92%	93%	NA	NA	NA	NA	Much higher	Higher	Higher
Recreation services (i.e., recreation programs and classes, etc.)	92%	90%	89%	89%	88%	89%	Higher	NA	NA
Water and sewer services	92%	87%	89%	88%	89%	88%	Higher	NA	Much higher
Preservation of natural areas such as open space, parklands and wetlands	90%	90%	NA	NA	NA	NA	Much higher	Higher	Much higher
Snow removal on City streets (excludes 494, 62 and County roads)	89%	85%	85%	88%	85%	80%	Much higher	Higher	Higher
City streets as a whole	89%	82%	86%	86%	85%	NA	Much higher	Much higher	Much higher
Economic development	89%	79%	NA	NA	NA	NA	Much higher	Higher	Much higher
Senior programs and services	88%	92%	86%	88%	87%	87%	Higher	Much higher	Higher
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	82%	89%	89%	87%	NA	Much higher	Higher	Higher
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	87%	78%	NA	NA	NA	NA	Higher	Higher	Higher

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	2016	2014	2012	2010	2008	2006	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Asphalt trails in your neighborhood	87%	82%	NA	NA	NA	NA	NA	NA	NA
Animal control	87%	85%	87%	88%	88%	82%	Much higher	Higher	Higher
Streets in your neighborhood	87%	83%	88%	86%	85%	NA	NA	NA	NA
Utility billing	86%	79%	86%	89%	88%	88%	Higher	Similar	Higher
City engineering services	85%	81%	88%	88%	88%	88%	NA	NA	NA
Storm drainage	84%	83%	NA	NA	NA	NA	Higher	Similar	Higher
Drinking water	84%	82%	81%	80%	80%	NA	Higher	Similar	Higher
Housing and community services	82%	81%	87%	87%	87%	NA	NA	NA	NA
Building inspections	82%	76%	88%	87%	90%	84%	Higher	Higher	Higher
City planning services	81%	76%	89%	86%	84%	79%	Much higher	Higher	Much higher
Street lighting	80%	75%	83%	85%	81%	74%	Higher	Higher	Higher
Street repair	79%	74%	NA	NA	NA	NA	Much higher	Much higher	Much higher
Assessing services	79%	68%	87%	88%	87%	88%	NA	NA	NA
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	77%	76%	71%	70%	74%	NA	Much higher	NA	NA
Traffic signal timing	67%	58%	NA	NA	NA	NA	Higher	Similar	Similar

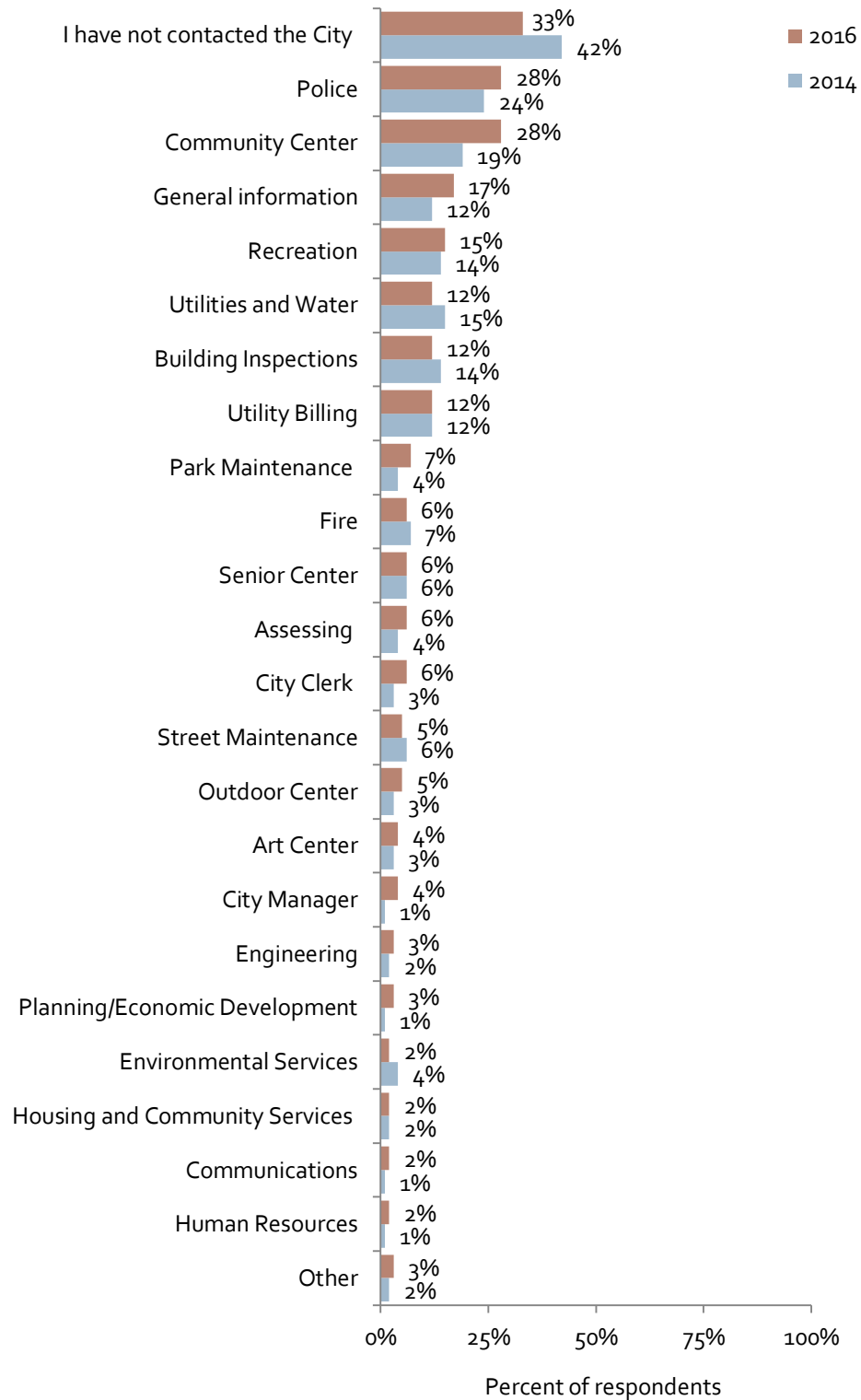
CONTACT WITH CITY DEPARTMENTS

In the 12 months prior to the survey, 67% of survey respondents had contact with a City department. About 3 in 10 respondents had contacted the Police Department and the Community Center. Between 12% and 17% had contact with general information, recreation, utilities and water, building inspections and utility billing. Less than 1 in 10 had contact with the remaining departments. Please see Figure 22 on the following page.

When compared to 2014, more residents in 2016 reported having contact with a City department. Additionally, more residents in 2016 reported contact with the Community Center compared to 2014; the rate of contact with all other listed departments was similar in 2016 compared to 2014. (Please see *Appendix F: Survey Methodology* for more information on how to interpret changes over time.)

FIGURE 22: CONTACT WITH CITY DEPARTMENTS COMPARED BY YEAR

With which of the following departments have you had contact (email, in-person or phone) in the last 12 months?



Total may exceed 100% as respondents could select more than one answer. Similar questions about contact with City departments were asked in prior years; however, the format and structure of the questions were too different to provide comparisons.

The 67% of survey respondents who reported having contacted a City department or office were then asked to rate the overall customer service they received as well as their impression of the City employee(s) courtesy, knowledge, responsiveness and follow-up. About 9 in 10 gave “excellent” or “good” ratings to each aspect of their impression of City employees including their impression of overall customer service. When compared over time, 2016 ratings were similar to those given in 2014.

Each aspect of their impression rated in 2016 could be compared to communities across the nation, in Minnesota and in the north central region with populations over 15,000. For each benchmark group, the ratings tended to be higher than those seen in comparison communities (please see Figure 24).

FIGURE 23: IMPRESSIONS OF CITY EMPLOYEE(S) COMPARED BY YEAR

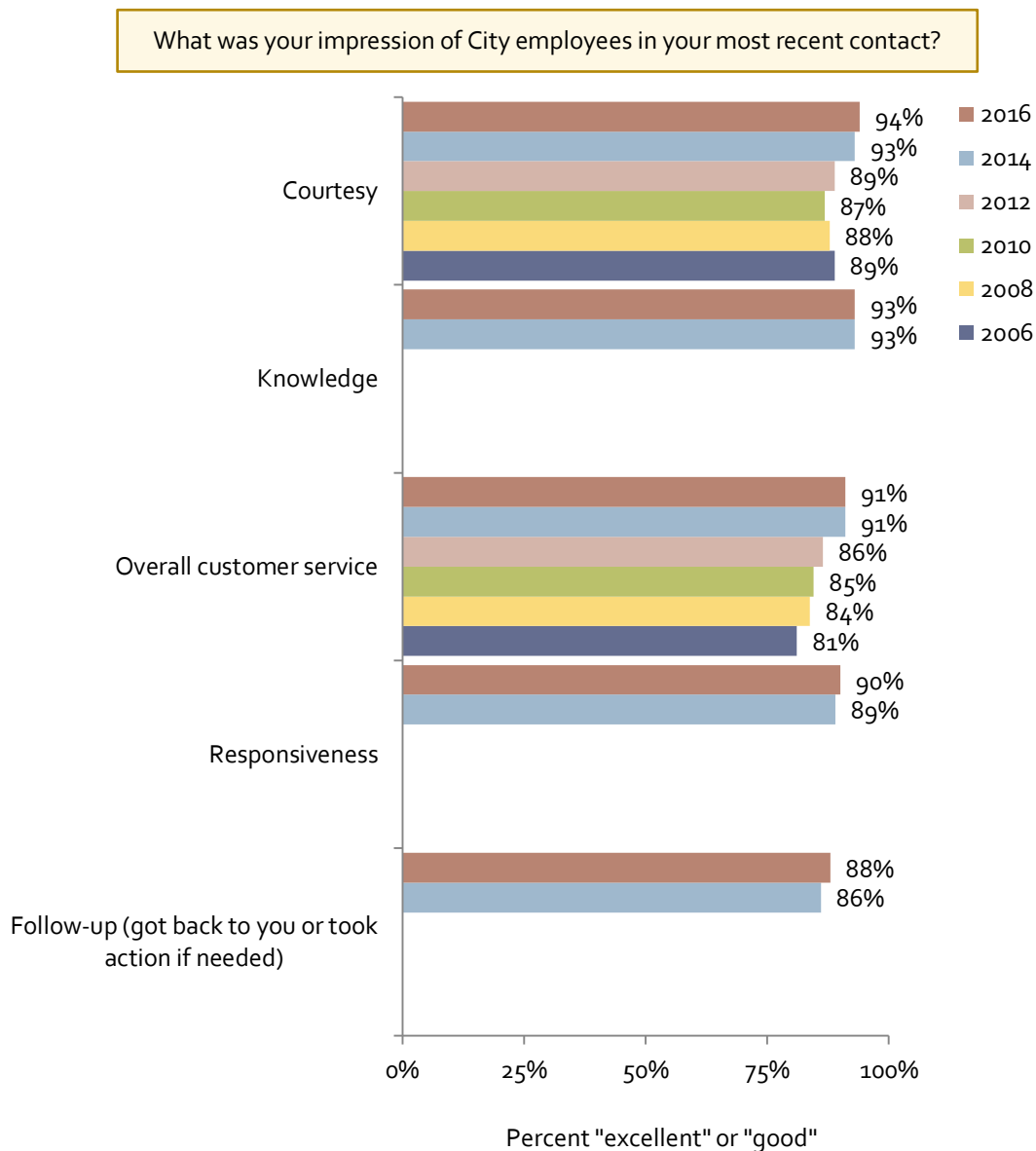


FIGURE 24: IMPRESSIONS OF CITY EMPLOYEE(S) BENCHMARKS

What was your impression of City employees in your most recent contact?	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Courtesy	Higher	Higher	Higher
Knowledge	Higher	Similar	Similar
Overall customer service	Much higher	Higher	Higher
Responsiveness	Higher	Higher	Higher
Follow-up (got back to you or took action if needed)	Higher	Higher	Higher

SAFETY

The City of Eden Prairie Quality of Life Survey contained a variety of questions related to safety in the community ranging from feelings of safety in the community to reasons for contact with the Police Department.

FEELINGS OF SAFETY AND PROBLEMS

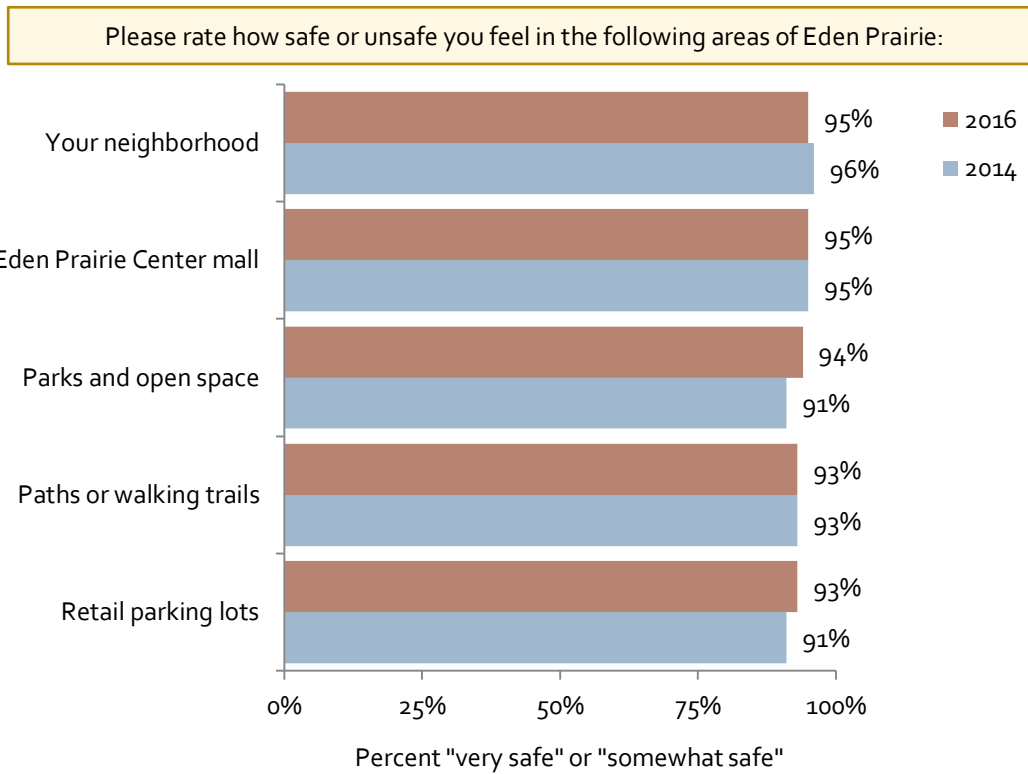
Residents were asked to indicate their overall feeling of safety in Eden Prairie (see page 11 for more detail). Nearly all residents (95%) rated their overall feeling of safety as “excellent” or “good;” a rating higher than the national benchmark and the north central region with populations over 15,000 benchmark but similar to the Minnesota benchmark.

Residents were asked to indicate how safe they feel in five different areas of the community. At least 9 in 10 indicated they felt “very” or “somewhat safe” in each of the five areas. Nearly all survey respondents felt safe in their neighborhood and at the Eden Prairie Center mall while slightly fewer felt safe on paths and walking trails, in parks and open space and in retail parking lots (see Figure 25 on the following page).

When compared to 2014, ratings of safety were similar in 2016.

Feelings of safety in two of the five areas rated in 2016 could be compared to communities across the nation, in Minnesota and in the north central region with populations over 15,000. The ratings for feelings of safety in their neighborhood and in parks and open space were much higher or higher than those seen in comparison communities (see Figure 26 on the following page).

FIGURE 25: FEELINGS OF SAFETY COMPARED BY YEAR



On the 2012 survey and prior, respondents were asked generally if there were areas of the community that they did not feel safe in, and if so, what those areas were. Due to the differences in the way the question was asked in 2012 and prior compared to 2014, comparisons over time have not been made. However, anecdotally, very few indicated there were areas they did not feel safe in (5% in 2012, 6% in 2010, 9% in 2008 and 9% in 2006). In 2012, of those 5% who said there were areas they did not feel safe indicated the areas such as the Eden Prairie Mall (19%), trails (14%), parking lots (19%), low income housing areas (19%) and parks (19%).

FIGURE 26: FEELINGS OF SAFETY BENCHMARKS

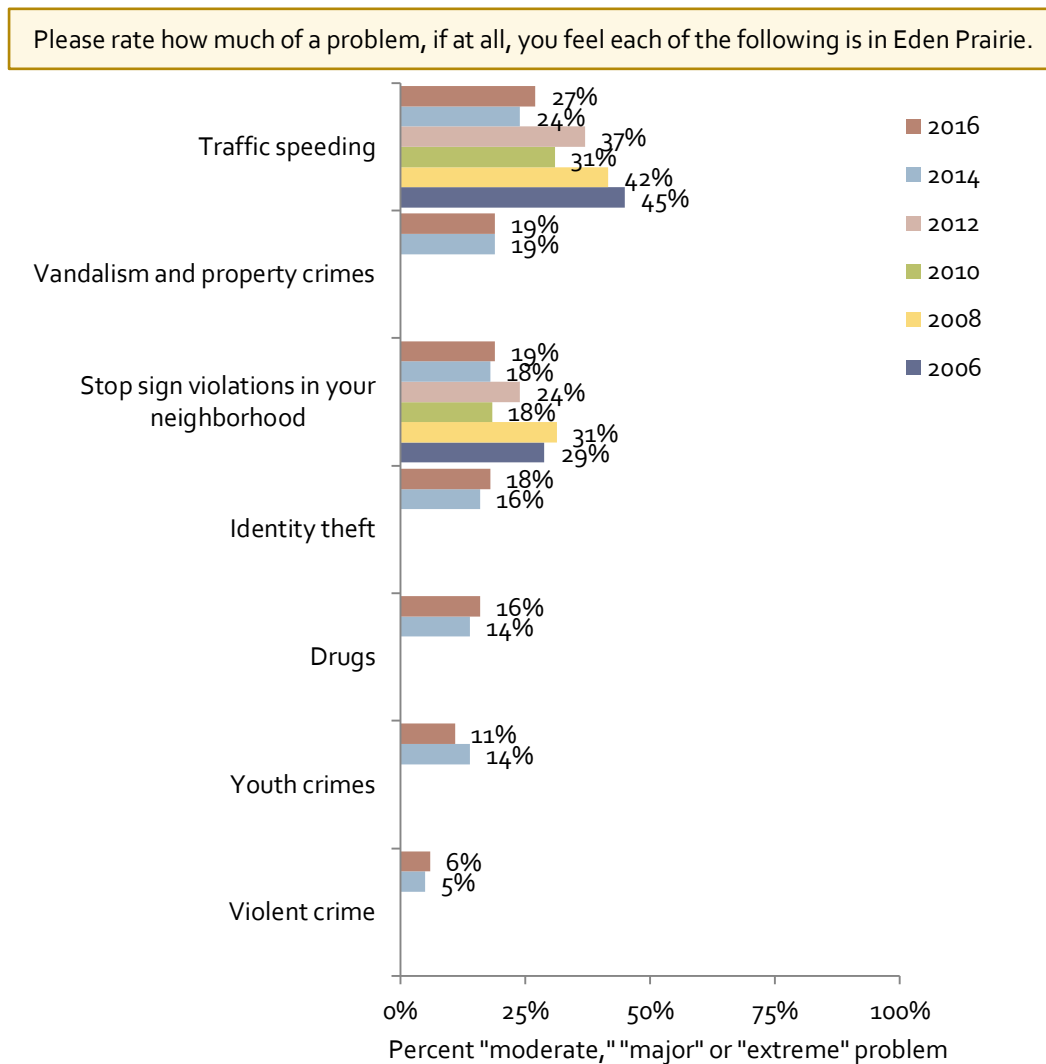
Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Your neighborhood	Higher	Higher	Much higher
Parks and open space	Higher	Higher	Higher

Residents were asked to indicate how much of a problem, if at all, seven different types of problems were in the community. Less than 3 in 10 residents felt each problem listed was a “moderate,” “major” or “extreme” problem. Twenty-seven percent of residents felt traffic speeding was at least a “moderate” problem in the community followed by vandalism and property crimes (19%) and stop sign violations in their neighborhood (19%). About 18% felt identity theft was at least a “moderate” problem and fewer felt drugs (16%), youth crimes (11%) or violent crimes (6%) were at least a “moderate” problem.

When compared to 2014, ratings remained similar in 2016.

About 35% of respondents said “don’t know” when rating how much of a problem identity theft was in the community. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies*.

FIGURE 27: PROBLEMS IN COMMUNITY COMPARED BY YEAR



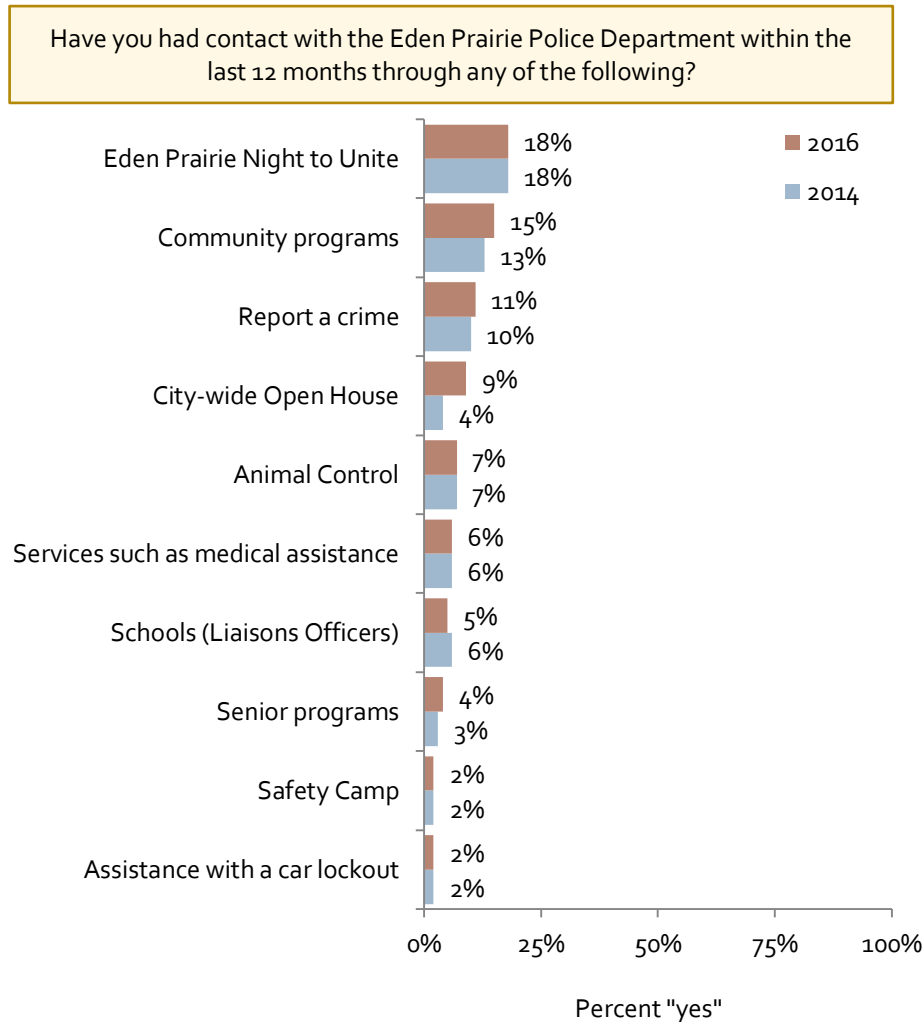
Prior to 2014, residents were asked to rate these various problems with a scale of very serious, somewhat serious, not too serious and not at all serious. In 2014, residents were asked to use the scale of extreme problem, major problem, moderate problem, minor problem and not a problem. For data prior to 2014, the scale points of somewhat serious and very serious are compared here to moderate, major or extreme problem.

POLICE DEPARTMENT AND FIRE DEPARTMENT

Residents were asked to indicate whether or not they had contact with the Police Department through 10 potential avenues. About 2 in 10 residents had come in contact with the Police Department at Eden Prairie Night to Unite while slightly fewer had come in contact with the Police Department through community programs. About 1 in 10 had come in contact with the Police Department through reporting a crime and at the City-wide Open House. Less than 1 in 10 indicated being in contact with the Police Department through the remaining six ways including animal control, services such as medical assistance, schools, senior programs, Safety Camp or assistance with a car lock-out.

When compared to 2014, ratings remained similar in 2016.

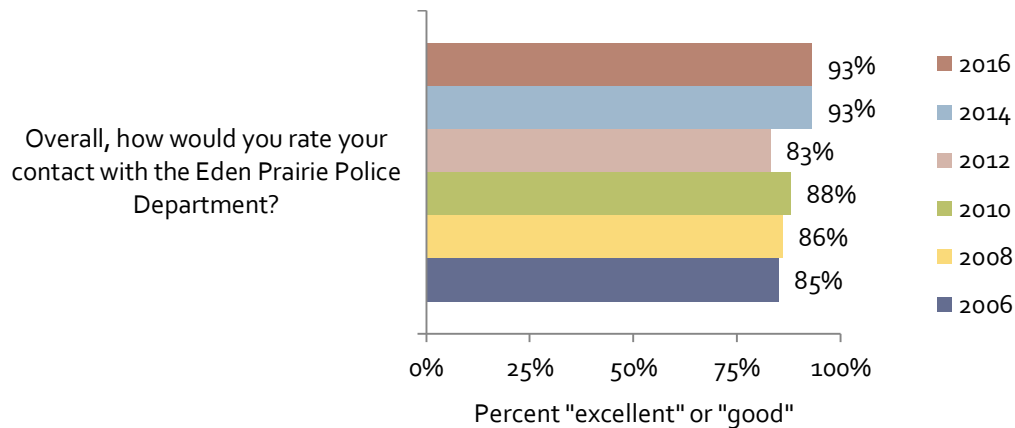
FIGURE 28: CONTACT WITH POLICE DEPARTMENT COMPARED BY YEAR



On the 2012 survey and prior, respondents were asked if they had contacted the Police Department for a service, such as medical assistance, animal control, or a car lock-out. Due to the differences in the way the question was asked in 2012 and prior compared to 2014, comparisons over time have not been made. However, anecdotally, about one-third had contacted the Police Department for one of these reasons in 2012 (27%), and slightly fewer in years prior (16% in 2010, 19% in 2008 and 15% in 2006).

Residents were then asked to rate the quality of their contact with the Police Department. At least 9 in 10 residents indicated their contact was “excellent” or “good.” The 2016 overall quality of Police Department contact was similar to the quality rating given in 2014. This rating was higher than the national benchmark and the north central region with populations over 15,000 benchmark (a benchmark was not available for the Minnesota comparison).

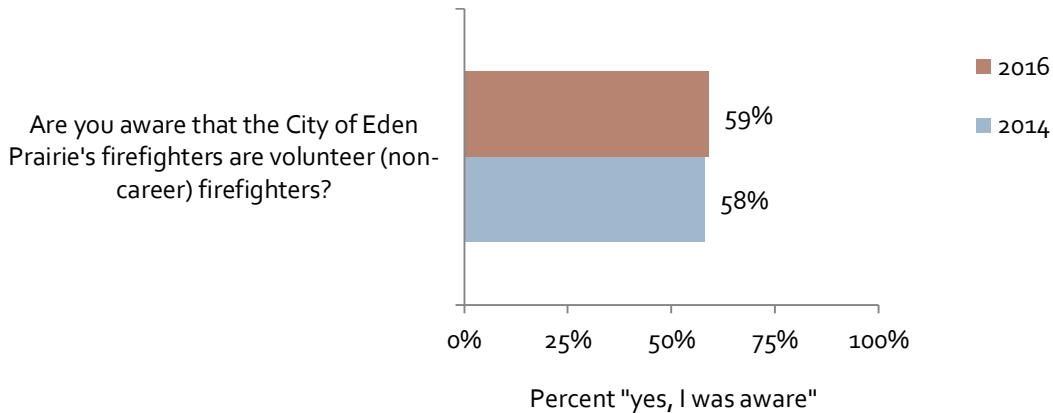
FIGURE 29: QUALITY OF CONTACT WITH POLICE DEPARTMENT COMPARED BY YEAR



FIREFIGHTER STATUS

As in 2014, residents were also asked a question about their level of awareness of the volunteer status of firefighters in Eden Prairie. About 6 in 10 residents were aware, prior to taking the survey, that the City of Eden Prairie firefighters are volunteer and non-career firefighters. This rating was similar to the awareness rating given in 2014.

FIGURE 30: AWARENESS OF FIREFIGHTER VOLUNTEER STATUS COMPARED BY YEAR



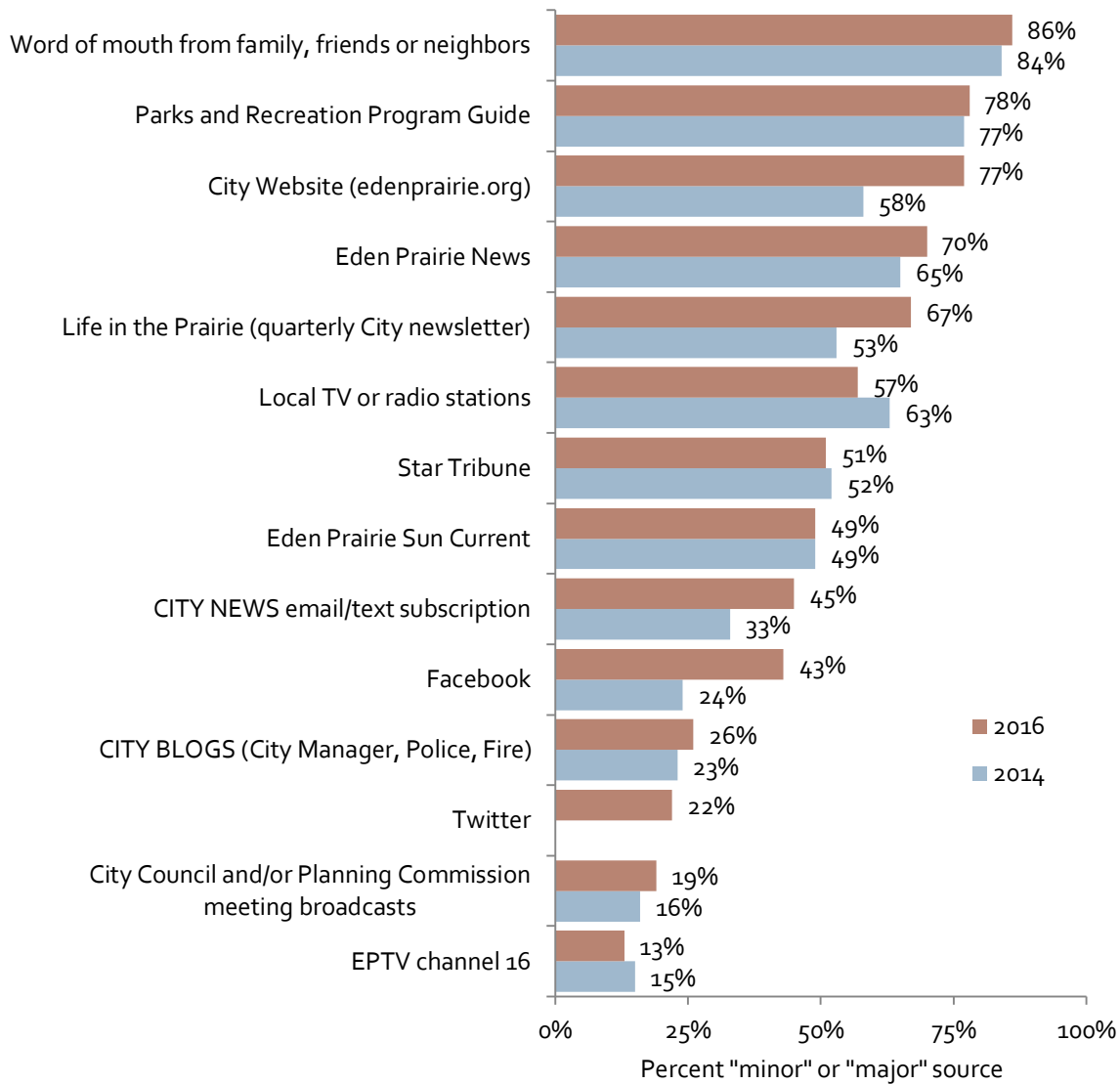
INFORMATION SOURCES

Survey respondents were given a list of 14 potential sources for receiving information about the City government and its activities, events and services. About 86% of residents indicated using word of mouth as at least a “minor” source of information about the City. Fewer (78%) indicated using the Parks and Recreation Program Guide and the City website (77%) as at least a “minor” source while 7 in 10 indicated using the Eden Prairie News. The information services least relied upon were the EPTV channel 16 (13% “major” or “minor” source) and City Council and/or Planning Commission meeting telecasts (19%). Please see Figure 31 on the following page.

Thirteen of the 14 sources could be compared to 2014 and most remained stable in 2016; however, four sources saw an increase (City website, Life in the Prairie, CITY NEWS and Facebook). Twitter was a new source added to the 2016 survey. (Please see *Appendix F: Survey Methodology* for more information on how to interpret changes over time.)

FIGURE 31: INFORMATION SOURCE PREFERENCE COMPARED BY YEAR

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

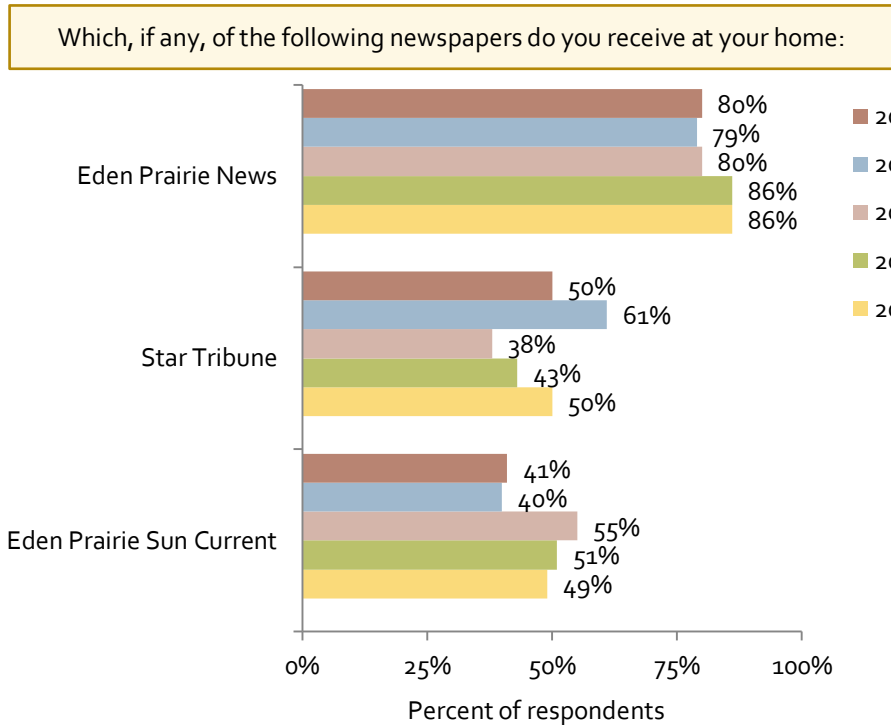


Prior to 2016, “Life in the Prairie (quarterly City newsletter)” was “Life in the Prairie (bi-monthly City newsletter),” “Facebook” was “City Facebook page,” “CITY BLOGS (City Manager, Police, Fire)” included “liquor” in the parenthesis and “City Council and/or Planning Commission meeting broadcasts” was “telecasts.”

On the 2012 survey, respondents were asked to indicate their principal source of information about Eden Prairie. Due to the differences in the way the question was asked in 2012 compared to 2014, comparisons over time have not been made. However, anecdotally, Eden Prairie News was considered the principal source of information for residents (44% indicated this was their principal source) followed by the City website (20%) and the Sun Current (10%). In 2012, residents were also asked to indicate, if they could choose, which would be their preferred source of information about the City. Forty-two percent indicated Eden Prairie news followed by the City website (18%), e-mail (11%) and the Sun Current (9%).

Since 2008, residents were asked to indicate which of three newspapers they receive at their home. About 8 in 10 residents indicated they received the *Eden Prairie News* at their home while about 5 in 10 indicated they received the *Star Tribune*. Less than half (41%) received the *Eden Prairie Sun Current*. Compared to 2014, a similar proportion of residents received the *Eden Prairie News* and the *Eden Prairie Sun Current* while fewer received the *Star Tribune*.

FIGURE 32: NEWSPAPER SUBSCRIPTIONS COMPARED BY YEAR

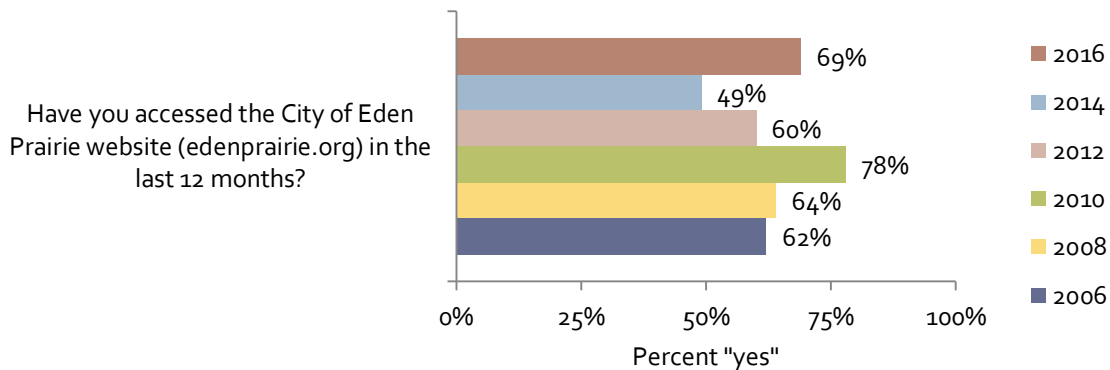


Total may exceed 100% as respondents could select more than one answer.

CITY WEBSITE

About 7 in 10 respondents indicated they had visited the City website in the 12 months prior to the survey. This level of visitation was higher than reported in 2014 and was similar when compared to communities across the nation, in Minnesota and in the north central region with populations over 15,000.

FIGURE 33: VISITED CITY WEBSITE COMPARED BY YEAR



Those that had visited the City website were also asked to rate five aspects of the website. About 9 in 10 residents indicated that the appearance of the website was “excellent” or “good” while slightly fewer gave positive ratings to the online information and services offered. About 8 in 10 felt online registration for recreation programs was “excellent” or “good” and about 7 in 10 felt the quality of the search function and ease of navigation and the ability to find information were “excellent” or “good.”

When compared to 2014, ratings were generally stable; however, the rating for search function increased in 2016.

Four of the five aspects of the website rated in 2016 could be compared to communities across the nation (comparisons were not available for the north central region with populations over 15,000 or the Minnesota comparison). The ratings for the appearance, online information and service offered, and search function were higher than the national comparison while the rating for ease of navigation and the ability to find information was similar (see Figure 35 on the following page).

About 38% of respondents said “don’t know” when rating the quality of online registration for recreation programs. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies*.

FIGURE 34: ASPECTS OF CITY WEBSITE COMPARED BY YEAR

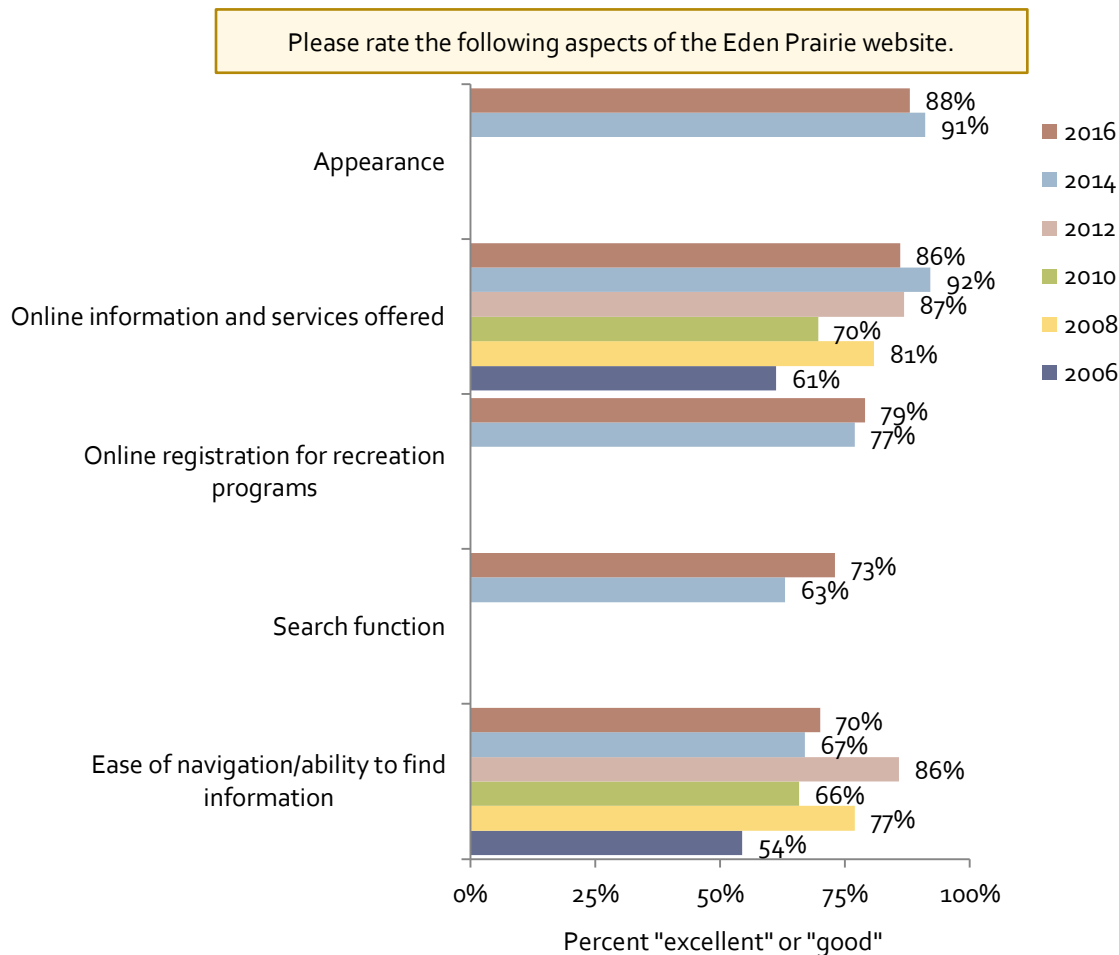


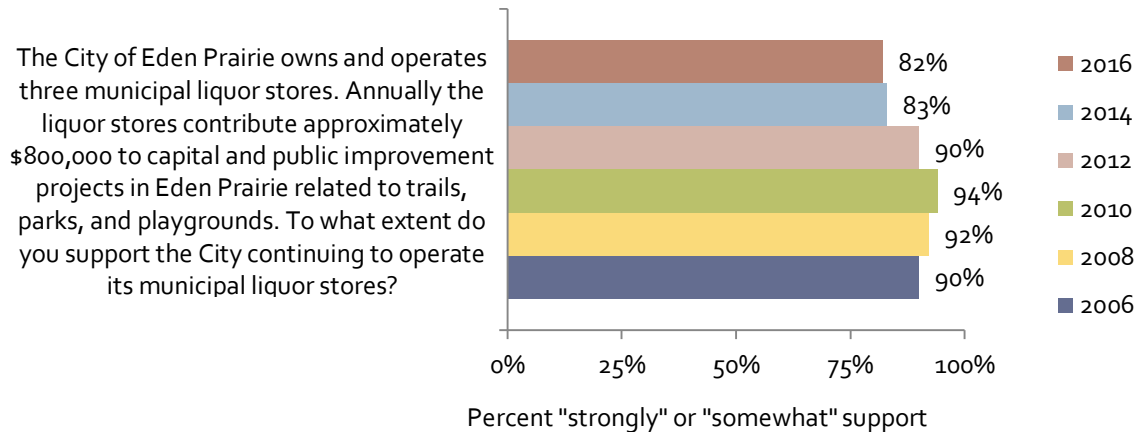
FIGURE 35: ASPECTS OF CITY WEBSITE BENCHMARKS

Please rate the following aspects of the Eden Prairie website.	National benchmark	Minnesota benchmark	North Central region with populations over 15,000 benchmark
Appearance	Higher	NA	NA
Online information and services offered	Higher	NA	NA
Ease of navigation/ability to find information	Similar	NA	NA
Search function	Higher	NA	NA

MUNICIPAL LIQUOR STORES

Since 2006, residents have been asked about their level of support for the City to continue to operate its municipal liquor stores. About 8 in 10 indicated they at least “somewhat” supported this. Compared to 2014, the level of support has remained stable in 2016.

FIGURE 36: LEVEL OF SUPPORT FOR MUNICIPAL OWNED LIQUOR STORES COMPARED BY YEAR



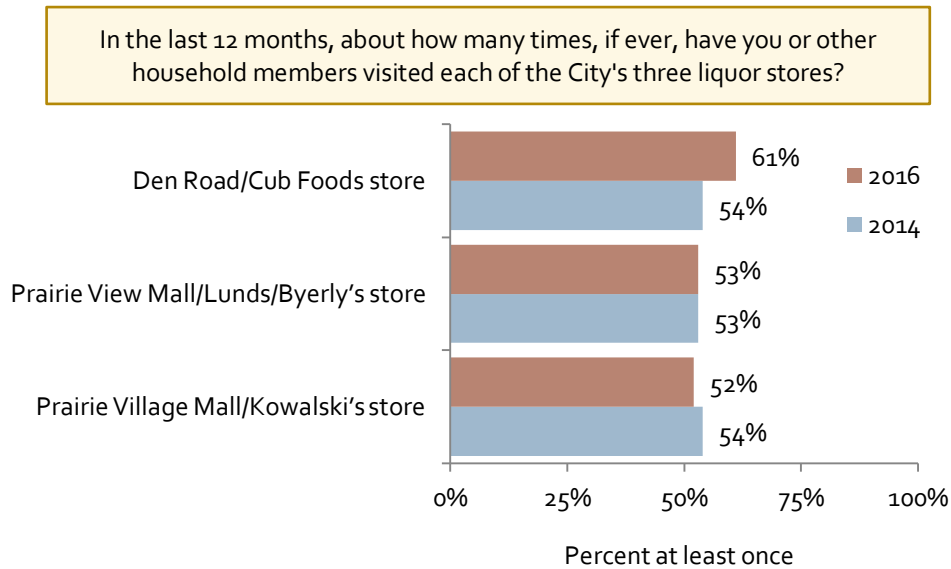
Prior to 2016, this question was worded “The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$1 million to capital and public improvement efforts in Eden Prairie. To what extent do you support the City continuing to operate its municipal liquor stores?”

Prior to 2014, this question was asked on a scale of favor or oppose. In 2014, residents were asked to use the scale of strongly support, somewhat support, somewhat oppose and strongly oppose. For data prior to 2014, the scale point of favor is compared here to strongly or somewhat support.

Survey respondents were then asked to indicate how often they have visited each of the three liquor stores in the 12 months prior to the survey. A slight majority indicated they had visited each at least once in the past 12 months.

When compared to 2014, more residents indicated they had visited the Den Road/Cub Foods store in 2016.

FIGURE 37: FREQUENCY OF VISITING MUNICIPAL LIQUOR STORES COMPARED BY YEAR



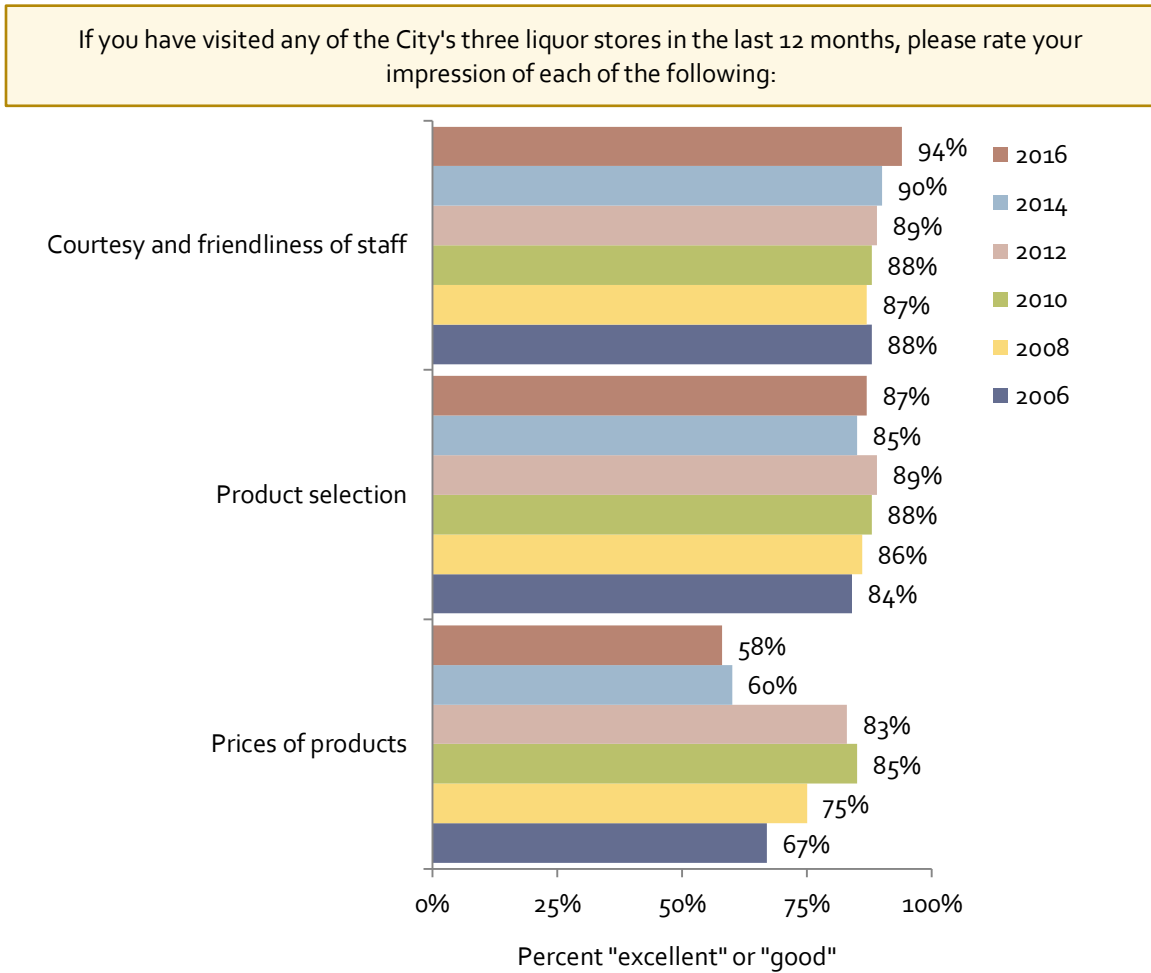
Prior to 2016, "Prairie View Mall/Lunds/Byerly's store" was "Prairie View Mall/Byerly's store (formerly Rainbow Foods)."

On the 2012 survey and prior, respondents were asked if they had visited any of these stores during the past 12 months and then asked which store they generally shop at. Due to the differences in the way the question was asked in 2012 and prior compared to 2014, comparisons over time have not been made. However, anecdotally, about three-quarters indicated they had visited any of these three stores in prior years (73% "yes" in 2012, 74% in 2010, 71% in 2008 and 72% in 2006). In 2012, the Den Road/Cub Foods store was indicated more than others as the one store residents generally shop at (43% in 2012 compared to 33% for Prairie Village Mall/Kowalski's store and 21% for Prairie View Mall/Lunds/Byerly's store).

After indicating their level of visitation, residents were then asked to rate the quality of three aspects of the liquor stores. About 9 in 10 gave “excellent” or “good” ratings to the courtesy and friendliness of the staff while slightly fewer (87%) gave “excellent” or “good” marks to the product selection. About 6 in 10 gave positive marks to the prices of products.

When compared to 2014, ratings for each aspect of the liquor stores remained stable in 2016.

FIGURE 38: ASPECTS OF MUNICIPAL LIQUOR STORES COMPARED BY YEAR COMPARED BY YEAR



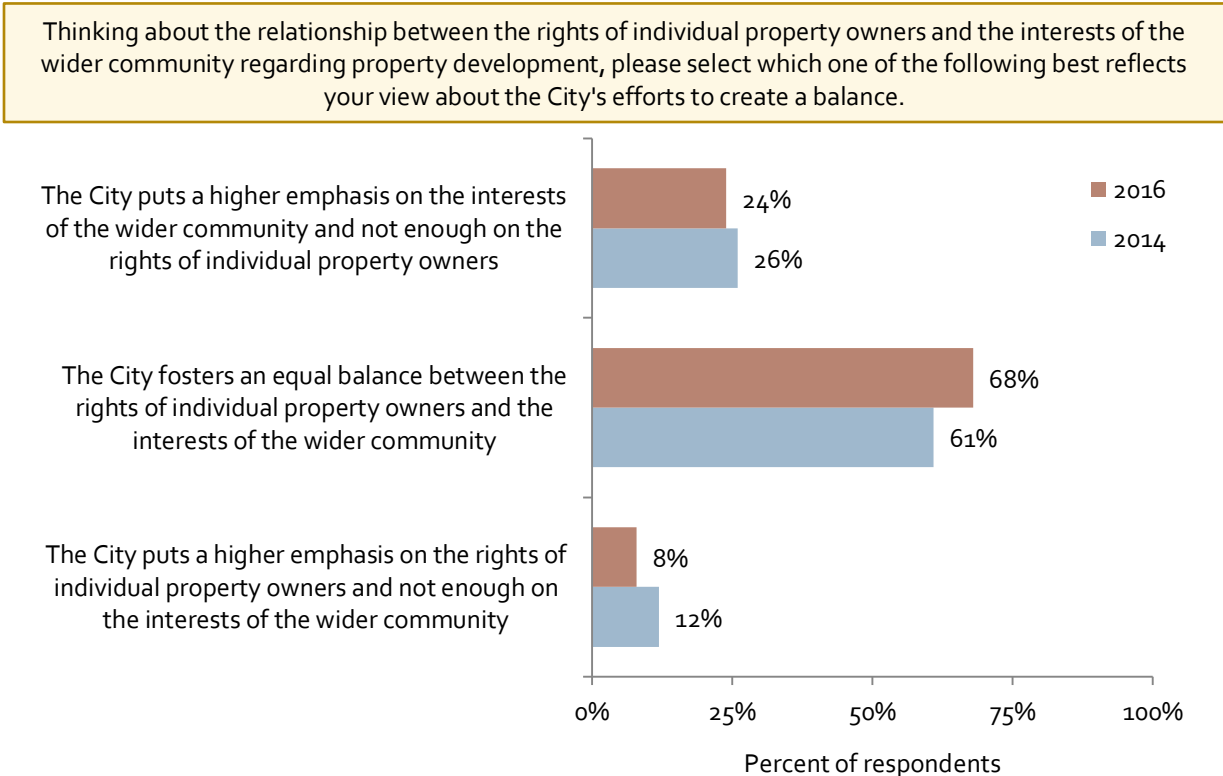
PROPERTY DEVELOPMENT MANAGEMENT

Residents were asked to consider the relationship between the rights of individual property owners and the interests of the wider community regarding property development and the City’s efforts to create a balance. About 7 in 10 residents felt the City fosters an equal balance between the rights of individual property owners and the interests of the wider community. One-quarter felt the City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners and about 1 in 10 felt the City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider community.

When compared to 2014, more residents in 2016 felt that the City fosters an equal balance between the rights of individual property owners and the interests of the wider community.

About 44% of respondents said “don’t know” when indicating their view. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies*.

FIGURE 39: BALANCE OF RIGHTS OF PROPERTY OWNERS AND THE WIDER COMMUNITY COMPARED BY YEAR

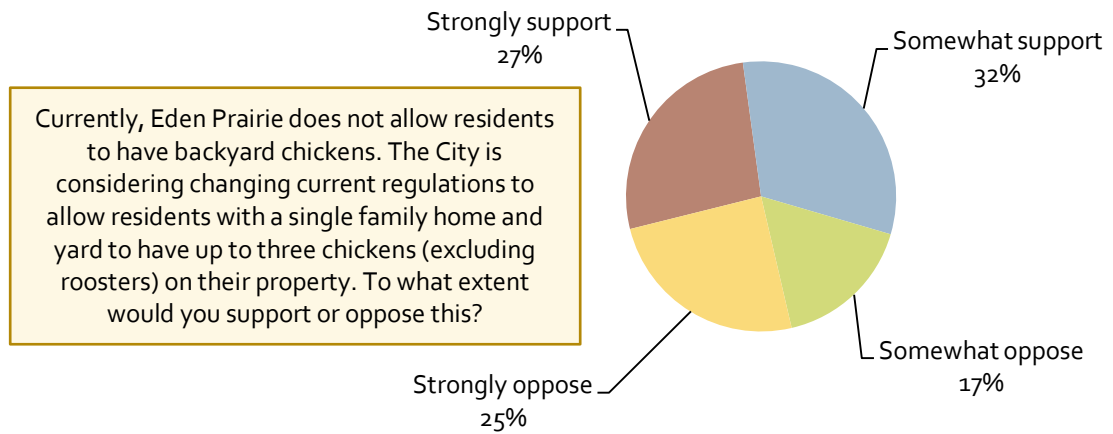


On the 2012 survey and prior, respondents were asked to indicate how successful they felt the City has been in maintaining the balance between rights of property owners and the interests of the wider community. Due to the differences in the way the question was asked in 2012 and prior compared to 2014, comparisons over time have not been made. However, anecdotally, 66% felt the City was somewhat or very successful in 2012, 65% in 2010, 86% in 2008 and 73% in 2006.

RESIDENTIAL CHICKEN REGULATIONS

A new question was included on the 2016 survey asking residents their level of support for changing current regulations regarding backyard chickens. When asked if they would support or oppose changing current regulations to allow residents with a single family home and yard to have up to three chickens (excluding roosters) on their property, ratings were mixed. About 27% indicated strong support while 25% indicated strong opposition. About 6 in 10 “strongly” or “somewhat” support this and 4 in 10 “strongly” or “somewhat” oppose this potential change in regulations.

FIGURE 40: RESIDENTIAL CHICKEN REGULATIONS, 2016



APPENDIX A: RESPONDENT CHARACTERISTICS

The following tables summarize the demographic characteristics of Eden Prairie's survey respondents in 2016.

TABLE 1: PLACE OF WORK

Do you work inside the boundaries of Eden Prairie?	Percent	Number
Yes, outside the home	25%	N=389
Yes, from home	12%	N=193
No	63%	N=986
Total	100%	N=1567

TABLE 2: LENGTH OF RESIDENCY

How many years have you lived in Eden Prairie?	Percent	Number
Less than 2 years	14%	N=227
2-5 years	22%	N=348
6-10 years	15%	N=234
11-20 years	23%	N=362
20-30 years	16%	N=259
More than 30 years	9%	N=145
Total	100%	N=1575

TABLE 3: HOUSING UNIT TYPE

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	56%	N=887
Building with two or more homes (duplex, townhome, apartment or condominium)	43%	N=680
Mobile home	0%	N=0
Other	1%	N=8
Total	100%	N=1576

TABLE 4: HOUSING TENURE

Is this house, apartment or mobile home...	Percent	Number
Rented	24%	N=373
Owned	76%	N=1198
Total	100%	N=1570

TABLE 5: PRESENCE OF CHILDREN

Do any children 17 or under live in your household?	Percent	Number
No	61%	N=958
Yes	39%	N=616
Total	100%	N=1574

TABLE 6: PRESENCE OF OLDER ADULTS

Are you or any other members of your household aged 65 or older?	Percent	Number
No	81%	N=1276
Yes	19%	N=294
Total	100%	N=1570

TABLE 7: HOUSEHOLD INCOME

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=49
\$25,000 to \$49,999	13%	N=191
\$50,000 to \$99,999	29%	N=431
\$100,000 to \$149,999	23%	N=349
\$150,000 or more	32%	N=476
Total	100%	N=1496

TABLE 8: RESPONDENT ETHNICITY

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=1493
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=60
Total	100%	N=1553

TABLE 9: RESPONDENT RACE

What is your race?	Percent	Number
White	88%	N=1374
Asian, Asian Indian or Pacific Islander	7%	N=110
Other	3%	N=53
Black or African American	2%	N=32
American Indian or Alaskan Native	1%	N=11

Total may exceed 100% as respondents could select more than one answer.

TABLE 10: RESPONDENT AGE

In which category is your age?	Percent	Number
18-24 years	3%	N=51
25-34 years	22%	N=349
35-44 years	20%	N=312
45-54 years	23%	N=365
55-64 years	15%	N=238
65-74 years	11%	N=176
75 years or older	4%	N=69
Total	100%	N=1560

TABLE 11: RESPONDENT SEX

What is your sex?	Percent	Number
Female	52%	N=797
Male	48%	N=724
Total	100%	N=1520

APPENDIX B: COMPLETE SURVEY FREQUENCIES

FREQUENCIES EXCLUDING “DON’T KNOW” RESPONSES

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents.

TABLE 12: QUESTION 1

Please rate each of the following aspects of quality of life in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Eden Prairie as a place to live	64%	N=1194	32%	N=589	4%	N=72	0%	N=7	100%	N=1862
Your neighborhood as a place to live	57%	N=1051	36%	N=662	7%	N=121	1%	N=24	100%	N=1859
Eden Prairie as a place to raise children	64%	N=1026	30%	N=481	4%	N=67	1%	N=21	100%	N=1596
Eden Prairie as a place to work	53%	N=681	36%	N=466	9%	N=116	1%	N=18	100%	N=1281
Eden Prairie as a place to visit	34%	N=594	41%	N=712	20%	N=351	4%	N=77	100%	N=1734
Eden Prairie as a place to retire	35%	N=493	35%	N=501	22%	N=314	8%	N=116	100%	N=1425
The overall quality of life in Eden Prairie	54%	N=993	41%	N=759	5%	N=93	0%	N=8	100%	N=1853

TABLE 13: QUESTION 2

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Eden Prairie	55%	N=995	39%	N=707	4%	N=78	1%	N=19	100%	N=1799
Overall ease of getting to the places you usually have to visit	39%	N=705	44%	N=781	13%	N=235	4%	N=69	100%	N=1790
Quality of overall natural environment in Eden Prairie	60%	N=1080	34%	N=606	5%	N=93	0%	N=8	100%	N=1788
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	39%	N=704	45%	N=802	13%	N=228	3%	N=52	100%	N=1786
Health and wellness opportunities in Eden Prairie	47%	N=812	43%	N=744	8%	N=137	1%	N=25	100%	N=1717
Overall opportunities for education and enrichment	51%	N=849	41%	N=674	6%	N=104	1%	N=23	100%	N=1649
Overall economic health of Eden Prairie	49%	N=831	44%	N=743	6%	N=93	1%	N=17	100%	N=1684
Sense of community	26%	N=461	43%	N=753	24%	N=421	6%	N=106	100%	N=1741
Overall image or reputation of Eden Prairie	52%	N=919	42%	N=741	6%	N=99	1%	N=21	100%	N=1780

TABLE 14: QUESTION 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Eden Prairie to someone who asks	72%	N=1287	22%	N=389	4%	N=63	2%	N=42	100%	N=1782
Recommend visiting Eden Prairie	46%	N=812	39%	N=688	11%	N=196	3%	N=54	100%	N=1749
Recommend conducting business in Eden Prairie	54%	N=815	38%	N=573	5%	N=80	2%	N=28	100%	N=1497
Remain in Eden Prairie for the next five years	64%	N=1118	25%	N=429	6%	N=109	5%	N=90	100%	N=1745

TABLE 15: QUESTION 4

What one thing do you like most, if anything, about living in Eden Prairie?	Percent	Number
Convenient location	18%	N=247
Close to job and/or family and friends	3%	N=37
Friendly people	2%	N=31
Housing/neighborhood	3%	N=44
Schools	8%	N=113
Safe	8%	N=107
Shopping/restaurants	5%	N=64
Parks and trails/recreation centers	33%	N=459
Quiet and peaceful	3%	N=42
Sense of community	7%	N=94
Cleanliness/upkeep	3%	N=37
City services and employees	3%	N=35
Other	6%	N=88
Total	100%	N=1399

TABLE 16: QUESTION 5

What one thing do you like least, if anything, about living in Eden Prairie?	Percent	Number
Growth	1%	N=18
High taxes	5%	N=68
Traffic congestion	20%	N=265
Growing diversity	3%	N=34
Poorly designed	9%	N=120
Schools	3%	N=39
Housing	4%	N=55
Cost of living	3%	N=41
Lack of public transit	6%	N=74
Lack of a downtown area	7%	N=86
Nothing	3%	N=41
Lack of shopping/dining options	11%	N=140
Road maintenance/snow removal	1%	N=13
Rising crime/safety concerns	1%	N=10
Airport concerns (noise, etc.)	1%	N=12
Lack of confidence in local government	2%	N=26
Lack of diversity/inclusion	4%	N=52
Overall reputation	1%	N=14
Other	14%	N=183
Total	100%	N=1292

TABLE 17: QUESTION 6

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	16%	N=281	55%	N=931	23%	N=387	6%	N=106	100%	N=1704
Ease of public parking	36%	N=589	54%	N=887	10%	N=164	1%	N=17	100%	N=1658
Ease of travel by car in Eden Prairie	32%	N=541	50%	N=853	15%	N=248	3%	N=56	100%	N=1699
Ease of travel by public transportation in Eden Prairie	20%	N=214	32%	N=345	27%	N=293	22%	N=235	100%	N=1087
Ease of walking in Eden Prairie	38%	N=620	40%	N=664	17%	N=272	6%	N=91	100%	N=1647
Availability of paths and walking trails	60%	N=1006	32%	N=536	7%	N=116	1%	N=16	100%	N=1675
Air quality	55%	N=915	42%	N=687	2%	N=40	1%	N=9	100%	N=1652
Cleanliness of Eden Prairie	60%	N=1031	37%	N=632	2%	N=35	0%	N=8	100%	N=1706
Overall appearance of Eden Prairie	58%	N=987	38%	N=654	3%	N=57	0%	N=6	100%	N=1704
Public places where people want to spend time	45%	N=744	44%	N=729	11%	N=177	1%	N=17	100%	N=1666
Variety of housing options	29%	N=464	47%	N=739	19%	N=295	5%	N=78	100%	N=1576
Availability of affordable quality housing	19%	N=253	37%	N=513	30%	N=409	14%	N=195	100%	N=1370
Fitness opportunities (including exercise classes and paths or trails, etc.)	57%	N=945	36%	N=607	6%	N=103	1%	N=13	100%	N=1668
Recreational opportunities	49%	N=811	41%	N=684	9%	N=145	1%	N=11	100%	N=1650
Availability of affordable quality food	40%	N=685	43%	N=728	15%	N=250	2%	N=32	100%	N=1695
Availability of affordable quality health care	37%	N=559	47%	N=709	14%	N=204	2%	N=37	100%	N=1510
Availability of preventive health services	38%	N=559	49%	N=712	12%	N=173	2%	N=23	100%	N=1466
Availability of affordable quality mental health care	35%	N=260	41%	N=307	20%	N=147	5%	N=40	100%	N=755
Opportunities for residents to provide input into City decision-making	24%	N=283	41%	N=494	27%	N=319	9%	N=104	100%	N=1199
Value of City services considering the property taxes you pay	26%	N=377	43%	N=636	25%	N=374	6%	N=84	100%	N=1471

TABLE 18: QUESTION 7

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
Police services	63%	N=921	31%	N=455	4%	N=63	2%	N=24	100%	N=1463
Crime prevention	51%	N=715	41%	N=569	7%	N=103	1%	N=9	100%	N=1395
Fire services	65%	N=839	31%	N=397	3%	N=41	1%	N=10	100%	N=1287
Fire Department response time	67%	N=538	26%	N=204	6%	N=45	2%	N=13	100%	N=800
Hennepin County Emergency Medical Service (ambulance) response time	64%	N=477	30%	N=223	6%	N=43	0%	N=3	100%	N=745
Animal control	45%	N=379	41%	N=344	10%	N=84	3%	N=27	100%	N=835
Recreation services (i.e., recreation programs and classes, etc.)	50%	N=730	41%	N=596	8%	N=114	1%	N=8	100%	N=1448
Recreation centers or facilities	56%	N=837	38%	N=573	6%	N=87	0%	N=6	100%	N=1504
Park maintenance	60%	N=944	36%	N=571	3%	N=48	0%	N=4	100%	N=1566
Trail maintenance	57%	N=872	37%	N=566	5%	N=82	1%	N=9	100%	N=1529
Senior programs and services	51%	N=341	37%	N=249	9%	N=59	3%	N=18	100%	N=666
Street lighting	32%	N=513	48%	N=772	16%	N=258	3%	N=55	100%	N=1598
Street repair	33%	N=523	47%	N=748	18%	N=294	2%	N=37	100%	N=1602
Traffic signal timing	21%	N=342	45%	N=726	24%	N=383	10%	N=156	100%	N=1607
City streets as a whole	35%	N=567	54%	N=867	10%	N=166	1%	N=9	100%	N=1609
Streets in your neighborhood	38%	N=616	49%	N=793	11%	N=175	2%	N=31	100%	N=1616
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	37%	N=533	40%	N=581	15%	N=210	9%	N=124	100%	N=1448
Asphalt trails in your neighborhood	42%	N=618	45%	N=665	10%	N=143	3%	N=50	100%	N=1475
Snow removal on City streets (excludes 494, 62 and County roads)	49%	N=767	40%	N=634	9%	N=144	2%	N=27	100%	N=1572
Street sweeping on City streets (excludes 494, 62 and County roads)	44%	N=675	44%	N=672	11%	N=167	1%	N=21	100%	N=1535
Building inspections	38%	N=287	44%	N=330	15%	N=113	2%	N=18	100%	N=748
Assessing services	34%	N=267	45%	N=358	18%	N=140	3%	N=23	100%	N=788
City planning services	37%	N=287	43%	N=333	16%	N=122	3%	N=26	100%	N=769
City engineering services	40%	N=289	44%	N=317	13%	N=95	2%	N=14	100%	N=715
Housing and community services	38%	N=288	44%	N=330	14%	N=108	4%	N=27	100%	N=753
Drinking water	47%	N=730	37%	N=576	12%	N=188	4%	N=62	100%	N=1557
Economic development	36%	N=421	52%	N=606	10%	N=113	1%	N=17	100%	N=1157

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Storm drainage	33%	N=461	51%	N=727	14%	N=196	2%	N=28	100%	N=1412
Water and sewer services	39%	N=578	54%	N=801	7%	N=108	1%	N=8	100%	N=1495
Utility billing	34%	N=504	51%	N=763	12%	N=184	2%	N=30	100%	N=1481
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	39%	N=412	48%	N=504	10%	N=109	2%	N=23	100%	N=1048
Preservation of natural areas such as open space, parklands and wetlands	51%	N=785	39%	N=606	7%	N=115	2%	N=34	100%	N=1539
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	47%	N=667	46%	N=649	6%	N=89	1%	N=17	100%	N=1421
Overall quality of Eden Prairie services	43%	N=659	51%	N=785	6%	N=87	1%	N=9	100%	N=1540

TABLE 19: QUESTION 8

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	Percent	Number
Not a problem	63%	N=1020
Minor problem	32%	N=524
Major problem	4%	N=72
Extreme problem	1%	N=15
Total	100%	N=1631

TABLE 20: QUESTION 9

How familiar are you, if at all, with each of the following events in Eden Prairie?	I have participated		I am aware but have not participated		I am not aware		Total	
	%	N	%	N	%	N	%	N
City-wide Open House	17%	N=277	35%	N=563	48%	N=780	100%	N=1620
Eden Prairie Night to Unite	32%	N=528	33%	N=529	35%	N=568	100%	N=1625
Fourth of July celebration	53%	N=864	37%	N=605	10%	N=156	100%	N=1625
Staring Lake Concert Series	40%	N=651	40%	N=660	20%	N=319	100%	N=1630
Senior Awareness Month	3%	N=48	27%	N=444	70%	N=1126	100%	N=1618
Arts in the Park	19%	N=309	55%	N=895	26%	N=423	100%	N=1627
Community theater productions	22%	N=352	49%	N=788	30%	N=483	100%	N=1624
Eden Prairie Art Crawl	12%	N=194	53%	N=862	35%	N=570	100%	N=1627
Movies in the Park	14%	N=235	59%	N=958	27%	N=430	100%	N=1623

TABLE 21: QUESTION 10

In the last 12 months, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	11%	N=178	21%	N=328	35%	N=552	14%	N=223	19%	N=304	100%	N=1586
Smaller neighborhood parks	15%	N=242	27%	N=418	33%	N=516	13%	N=200	13%	N=201	100%	N=1577
Senior Center	86%	N=1348	9%	N=135	3%	N=48	1%	N=11	2%	N=27	100%	N=1569
Outdoor Center	66%	N=1034	22%	N=348	10%	N=152	1%	N=13	1%	N=11	100%	N=1557
Staring Lake Amphitheatre	59%	N=923	29%	N=463	10%	N=164	1%	N=11	1%	N=11	100%	N=1573
Staring Lake Observatory	84%	N=1315	12%	N=193	2%	N=39	0%	N=7	1%	N=8	100%	N=1562
Richard T. Anderson Conservation Area	78%	N=1215	14%	N=221	5%	N=84	2%	N=26	1%	N=19	100%	N=1565
Art Center	84%	N=1320	13%	N=197	2%	N=34	1%	N=10	0%	N=7	100%	N=1568
Community Center	38%	N=595	18%	N=289	19%	N=301	8%	N=128	17%	N=260	100%	N=1574

TABLE 22: QUESTION 11

Please rate each of the following Eden Prairie Parks and Recreation Department amenities:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	66%	N=957	32%	N=462	2%	N=36	0%	N=1	100%	N=1456
Smaller neighborhood parks	46%	N=638	49%	N=689	5%	N=65	0%	N=1	100%	N=1393
Senior Center	37%	N=116	47%	N=145	11%	N=34	6%	N=17	100%	N=312
Outdoor Center	38%	N=250	51%	N=334	11%	N=72	0%	N=2	100%	N=657
Staring Lake Amphitheatre	39%	N=344	53%	N=459	7%	N=60	1%	N=8	100%	N=871
Staring Lake Observatory	44%	N=179	45%	N=180	11%	N=43	0%	N=2	100%	N=404
Richard T. Anderson Conservation Area	40%	N=192	52%	N=250	7%	N=36	1%	N=3	100%	N=481
Art Center	40%	N=139	45%	N=157	15%	N=52	1%	N=2	100%	N=350
Community Center	54%	N=580	38%	N=408	6%	N=69	1%	N=11	100%	N=1067

TABLE 23: QUESTION 12

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Eden Prairie Center mall	75%	N=1171	21%	N=324	4%	N=62	1%	N=13	0%	N=2	100%	N=1571
Paths or walking trails	56%	N=856	37%	N=565	3%	N=53	3%	N=42	0%	N=4	100%	N=1520
Retail parking lots	59%	N=917	33%	N=518	6%	N=96	1%	N=19	0%	N=1	100%	N=1552
Your neighborhood	72%	N=1140	23%	N=358	3%	N=51	1%	N=20	0%	N=4	100%	N=1574
Parks and open space	60%	N=933	34%	N=519	5%	N=71	1%	N=20	0%	N=3	100%	N=1546

TABLE 24: QUESTION 13

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic speeding	34%	N=523	39%	N=605	20%	N=308	5%	N=85	2%	N=31	100%	N=1553
Stop sign violations in your neighborhood	56%	N=855	25%	N=374	12%	N=189	5%	N=72	2%	N=29	100%	N=1519
Violent crime	72%	N=1010	23%	N=318	5%	N=67	1%	N=11	0%	N=1	100%	N=1405
Drugs	56%	N=685	27%	N=333	12%	N=152	3%	N=42	0%	N=5	100%	N=1216
Youth crimes	53%	N=643	36%	N=440	9%	N=115	2%	N=22	0%	N=3	100%	N=1223
Vandalism and property crimes	39%	N=540	42%	N=572	15%	N=207	3%	N=43	1%	N=12	100%	N=1374
Identity theft	58%	N=594	24%	N=246	13%	N=133	3%	N=28	2%	N=17	100%	N=1019

TABLE 25: QUESTION 14

Have you had contact with the Eden Prairie Police Department within the last 12 months through any of the following?	No		Yes		Total	
	%	N	%	N	%	N
Report a crime	89%	N=1373	11%	N=171	100%	N=1545
Animal Control	93%	N=1426	7%	N=113	100%	N=1540
Services such as medical assistance	94%	N=1447	6%	N=96	100%	N=1543
Assistance with a car lockout	98%	N=1505	2%	N=37	100%	N=1543
Community programs	85%	N=1308	15%	N=232	100%	N=1540
Schools (Liaisons Officers)	95%	N=1456	5%	N=77	100%	N=1533
Senior programs	96%	N=1472	4%	N=65	100%	N=1537
Eden Prairie Night to Unite	82%	N=1259	18%	N=281	100%	N=1540
Safety Camp	98%	N=1496	2%	N=33	100%	N=1530
City-wide Open House	91%	N=1386	9%	N=138	100%	N=1524

TABLE 26: QUESTION 15

Overall, how would you rate your contact with the Eden Prairie Police Department?	Percent	Number
Excellent	61%	N=668
Good	32%	N=348
Fair	5%	N=56
Poor	2%	N=23
Total	100%	N=1094

TABLE 27: QUESTION 16

Are you aware that the City of Eden Prairie’s firefighters are volunteer (non-career) firefighters?	Percent	Number
Yes, I was aware	59%	N=939
No, I was not aware until now	41%	N=649
Total	100%	N=1588

TABLE 28: QUESTION 17

The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	Percent	Number
Strongly support	50%	N=753
Somewhat support	32%	N=480
Somewhat oppose	10%	N=144
Strongly oppose	8%	N=119
Total	100%	N=1495

TABLE 29: QUESTION 18

In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
Prairie Village Mall/Kowalski's store	49%	N=755	22%	N=334	22%	N=337	5%	N=79	3%	N=41	100%	N=1546
Den Road/Cub Foods store	38%	N=592	26%	N=408	23%	N=360	8%	N=120	4%	N=64	100%	N=1544
Prairie View Mall/Lunds/Byerly's store	46%	N=714	24%	N=374	20%	N=314	7%	N=103	2%	N=36	100%	N=1540

TABLE 30: QUESTION 19

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following:	Excellent		Good		Fair		Poor		Total	
Product selection	40%	N=478	47%	N=568	11%	N=128	2%	N=26	100%	N=1200
Prices of products	20%	N=235	38%	N=462	27%	N=330	15%	N=174	100%	N=1201
Courtesy and friendliness of staff	61%	N=730	33%	N=400	5%	N=61	1%	N=15	100%	N=1206

TABLE 31: QUESTION 20

Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City's efforts to create a balance.	Percent	Number
The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider	8%	N=66
The City fosters an equal balance between the rights of individual property owners and the interests of the wider community	68%	N=585
The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners	24%	N=209
Total	100%	N=860

TABLE 32: QUESTION 21

With which of the following departments have you had contact (email, in-person or phone) in the last 12 months?	Percent	Number
I have not contacted the City	33%	N=506
General information	17%	N=253
City Manager	4%	N=61
Police	28%	N=427
Fire	6%	N=97
Utilities and Water	12%	N=177
Human Resources	2%	N=24
Outdoor Center	5%	N=83
Recreation	15%	N=236
Park Maintenance	7%	N=103
Planning/Economic Development	3%	N=40
Building Inspections	12%	N=185
Assessing	6%	N=90
City Clerk	6%	N=86
Housing and Community Services	2%	N=36
Art Center	4%	N=64
Utility Billing	12%	N=189
Street Maintenance	5%	N=80
Engineering	3%	N=44
Community Center	28%	N=433
Senior Center	6%	N=92
Communications	2%	N=23
Environmental Services	2%	N=37
Other	3%	N=45

Total may exceed 100% as respondents could select more than one answer.

TABLE 33: QUESTION 22

What was your impression of City employees in your most recent contact?	Excellent		Good		Fair		Poor		Total	
Knowledge	61%	N=605	32%	N=322	6%	N=59	1%	N=11	100%	N=998
Courtesy	66%	N=663	28%	N=281	4%	N=42	1%	N=15	100%	N=1001
Responsiveness	63%	N=626	28%	N=276	7%	N=71	3%	N=26	100%	N=999
Follow-up (got back to you or took action if needed)	61%	N=501	27%	N=221	5%	N=42	7%	N=56	100%	N=819
Overall customer service	64%	N=638	28%	N=275	7%	N=73	1%	N=12	100%	N=998

TABLE 34: QUESTION 23

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	Percent	Number
No	31%	N=488
Yes	69%	N=1062
Total	100%	N=1549

TABLE 35: QUESTION 24

Please rate the following aspects of the Eden Prairie website.	Excellent		Good		Fair		Poor		Total	
Appearance	30%	N=317	58%	N=611	11%	N=111	1%	N=10	100%	N=1050
Online information and services offered	31%	N=321	56%	N=585	13%	N=133	1%	N=9	100%	N=1049
Ease of navigation/ability to find information	25%	N=260	45%	N=475	24%	N=254	5%	N=56	100%	N=1046
Search function	26%	N=241	47%	N=432	23%	N=211	4%	N=40	100%	N=924
Online registration for recreation programs	31%	N=202	48%	N=318	16%	N=107	4%	N=29	100%	N=656

TABLE 36: QUESTION 25

Which, if any, of the following newspapers do you receive at your home:	Percent	Number
Star Tribune	50%	N=525
Eden Prairie News	80%	N=834
Eden Prairie Sun Current	41%	N=424

Total may exceed 100% as respondents could select more than one answer.

TABLE 37: QUESTION 26

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Life in the Prairie (quarterly City newsletter)	22%	N=300	45%	N=619	33%	N=457	100%	N=1376
City Website (edenprairie.org)	41%	N=573	36%	N=502	23%	N=329	100%	N=1404
CITY NEWS email/text subscription	22%	N=306	23%	N=312	55%	N=744	100%	N=1363
EPTV channel 16	2%	N=21	12%	N=156	87%	N=1172	100%	N=1349
City Council and/or Planning Commission meeting broadcasts	4%	N=57	15%	N=204	81%	N=1087	100%	N=1349
CITY BLOGS (City Manager, Police, Fire)	7%	N=99	18%	N=248	74%	N=1004	100%	N=1351
Facebook	18%	N=255	25%	N=349	57%	N=790	100%	N=1394
Twitter	5%	N=65	17%	N=228	78%	N=1063	100%	N=1357
Parks and Recreation Program Guide	40%	N=567	38%	N=531	22%	N=310	100%	N=1408
Star Tribune	19%	N=265	32%	N=444	49%	N=671	100%	N=1380
Eden Prairie Sun Current	22%	N=300	27%	N=370	51%	N=698	100%	N=1368
Eden Prairie News	45%	N=642	25%	N=357	30%	N=422	100%	N=1421
Local TV or radio stations	20%	N=280	36%	N=501	43%	N=601	100%	N=1382
Word of mouth from family, friends or neighbors	40%	N=564	46%	N=653	14%	N=205	100%	N=1423

TABLE 38: QUESTION 27

Currently, Eden Prairie does not allow residents to have backyard chickens. The City is considering changing current regulations to allow residents with a single family home and yard to have up to three chickens (excluding roosters) on their property. To what extent would you support or oppose this?	Percent	Number
Strongly support	27%	N=395
Somewhat support	32%	N=460
Somewhat oppose	17%	N=241
Strongly oppose	25%	N=362
Total	100%	N=1457

TABLE 39: QUESTION D1

Do you work inside the boundaries of Eden Prairie?	Percent	Number
Yes, outside the home	25%	N=389
Yes, from home	12%	N=193
No	63%	N=986
Total	100%	N=1567

TABLE 40: QUESTION D2

How many years have you lived in Eden Prairie?	Percent	Number
Less than 2 years	14%	N=227
2-5 years	22%	N=348
6-10 years	15%	N=234
11-20 years	23%	N=362
20-30 years	16%	N=259
More than 30 years	9%	N=145
Total	100%	N=1575

TABLE 41: QUESTION D3

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	56%	N=887
Building with two or more homes (duplex, townhome, apartment or condominium)	43%	N=680
Mobile home	0%	N=0
Other	1%	N=8
Total	100%	N=1576

TABLE 42: QUESTION D4

Is this house, apartment or mobile home...	Percent	Number
Rented	24%	N=373
Owned	76%	N=1198
Total	100%	N=1570

TABLE 43: QUESTION D5

Do any children 17 or under live in your household?	Percent	Number
No	61%	N=958
Yes	39%	N=616
Total	100%	N=1574

TABLE 44: QUESTION D6

Are you or any other members of your household aged 65 or older?	Percent	Number
No	81%	N=1276
Yes	19%	N=294
Total	100%	N=1570

TABLE 45: QUESTION D7

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=49
\$25,000 to \$49,999	13%	N=191
\$50,000 to \$99,999	29%	N=431
\$100,000 to \$149,999	23%	N=349
\$150,000 or more	32%	N=476
Total	100%	N=1496

TABLE 46: QUESTION D8

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=1493
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=60
Total	100%	N=1553

TABLE 47: QUESTION D9

What is your race?	Percent	Number
White	88%	N=1374
Asian, Asian Indian or Pacific Islander	7%	N=110
Other	3%	N=53
Black or African American	2%	N=32
American Indian or Alaskan Native	1%	N=11

Total may exceed 100% as respondents could select more than one answer.

TABLE 48: QUESTION D10

In which category is your age?	Percent	Number
18-24 years	3%	N=51
25-34 years	22%	N=349
35-44 years	20%	N=312
45-54 years	23%	N=365
55-64 years	15%	N=238
65-74 years	11%	N=176
75 years or older	4%	N=69
Total	100%	N=1560

TABLE 49: QUESTION D11

What is your sex?	Percent	Number
Female	52%	N=797
Male	48%	N=724
Total	100%	N=1520

FREQUENCIES INCLUDING “DON’T KNOW” RESPONSES

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents.

TABLE 50: QUESTION 1

Please rate each of the following aspects of quality of life in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Eden Prairie as a place to live	64%	N=1194	32%	N=589	4%	N=72	0%	N=7	0%	N=1	100%	N=1864
Your neighborhood as a place to live	56%	N=1051	36%	N=662	7%	N=121	1%	N=24	0%	N=2	100%	N=1861
Eden Prairie as a place to raise children	55%	N=1026	26%	N=481	4%	N=67	1%	N=21	14%	N=260	100%	N=1856
Eden Prairie as a place to work	37%	N=681	25%	N=466	6%	N=116	1%	N=18	31%	N=568	100%	N=1849
Eden Prairie as a place to visit	32%	N=594	38%	N=712	19%	N=351	4%	N=77	6%	N=118	100%	N=1852
Eden Prairie as a place to retire	27%	N=493	27%	N=501	17%	N=314	6%	N=116	23%	N=425	100%	N=1850
The overall quality of life in Eden Prairie	53%	N=993	41%	N=759	5%	N=93	0%	N=8	0%	N=7	100%	N=1860

TABLE 51: QUESTION 2

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Eden Prairie	55%	N=995	39%	N=707	4%	N=78	1%	N=19	0%	N=0	100%	N=1799
Overall ease of getting to the places you usually have to visit	39%	N=705	44%	N=781	13%	N=235	4%	N=69	0%	N=1	100%	N=1791
Quality of overall natural environment in Eden Prairie	60%	N=1080	34%	N=606	5%	N=93	0%	N=8	0%	N=2	100%	N=1789
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	39%	N=704	45%	N=802	13%	N=228	3%	N=52	0%	N=6	100%	N=1791
Health and wellness opportunities in Eden Prairie	45%	N=812	42%	N=744	8%	N=137	1%	N=25	4%	N=71	100%	N=1788
Overall opportunities for education and enrichment	47%	N=849	38%	N=674	6%	N=104	1%	N=23	8%	N=139	100%	N=1788
Overall economic health of Eden Prairie	46%	N=831	41%	N=743	5%	N=93	1%	N=17	6%	N=106	100%	N=1790
Sense of community	26%	N=461	42%	N=753	24%	N=421	6%	N=106	2%	N=43	100%	N=1784
Overall image or reputation of Eden Prairie	51%	N=919	41%	N=741	6%	N=99	1%	N=21	1%	N=11	100%	N=1790

TABLE 52: QUESTION 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Eden Prairie to someone who asks	72%	N=1287	22%	N=389	4%	N=63	2%	N=42	0%	N=7	100%	N=1788
Recommend visiting Eden Prairie	46%	N=812	39%	N=688	11%	N=196	3%	N=54	2%	N=29	100%	N=1778
Recommend conducting business in Eden Prairie	46%	N=815	32%	N=573	5%	N=80	2%	N=28	16%	N=285	100%	N=1781
Remain in Eden Prairie for the next five years	63%	N=1118	24%	N=429	6%	N=109	5%	N=90	2%	N=40	100%	N=1785

TABLE 53: QUESTION 4

What one thing do you like most, if anything, about living in Eden Prairie?	Percent	Number
Convenient location	18%	N=247
Close to job and/or family and friends	3%	N=37
Friendly people	2%	N=31
Housing/neighborhood	3%	N=44
Schools	8%	N=113
Safe	8%	N=107
Shopping/restaurants	5%	N=64
Parks and trails/recreation centers	33%	N=459
Quiet and peaceful	3%	N=42
Sense of community	7%	N=94
Cleanliness/upkeep	3%	N=37
City services and employees	3%	N=35
Other	6%	N=88
Don't know	0%	N=2
Total	100%	N=1401

TABLE 54: QUESTION 5

What one thing do you like least, if anything, about living in Eden Prairie?	Percent	Number
Growth	1%	N=18
High taxes	5%	N=68
Traffic congestion	20%	N=265
Growing diversity	3%	N=34
Poorly designed	9%	N=120
Schools	3%	N=39
Housing	4%	N=55
Cost of living	3%	N=41
Lack of public transit	6%	N=74
Lack of a downtown area	7%	N=86
Nothing	3%	N=41
Lack of shopping/dining options	11%	N=140
Road maintenance/snow removal	1%	N=13
Rising crime/safety concerns	1%	N=10
Airport concerns (noise, etc.)	1%	N=12
Lack of confidence in local government	2%	N=26
Lack of diversity/inclusion	4%	N=52
Overall reputation	1%	N=14
Other	14%	N=183
Don't know/unsure	1%	N=19
Total	100%	N=1311

TABLE 55: QUESTION 6

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	16%	N=281	55%	N=931	23%	N=387	6%	N=106	0%	N=2	100%	N=1706
Ease of public parking	35%	N=589	52%	N=887	10%	N=164	1%	N=17	3%	N=44	100%	N=1701
Ease of travel by car in Eden Prairie	32%	N=541	50%	N=853	15%	N=248	3%	N=56	0%	N=1	100%	N=1700
Ease of travel by public transportation in Eden Prairie	13%	N=214	20%	N=345	17%	N=293	14%	N=235	36%	N=606	100%	N=1693
Ease of walking in Eden Prairie	37%	N=620	39%	N=664	16%	N=272	5%	N=91	3%	N=49	100%	N=1696
Availability of paths and walking trails	59%	N=1006	31%	N=536	7%	N=116	1%	N=16	2%	N=30	100%	N=1705
Air quality	54%	N=915	40%	N=687	2%	N=40	1%	N=9	3%	N=52	100%	N=1704
Cleanliness of Eden Prairie	60%	N=1031	37%	N=632	2%	N=35	0%	N=8	0%	N=1	100%	N=1706
Overall appearance of Eden Prairie	58%	N=987	38%	N=654	3%	N=57	0%	N=6	0%	N=0	100%	N=1704
Public places where people want to spend time	44%	N=744	43%	N=729	10%	N=177	1%	N=17	2%	N=33	100%	N=1700
Variety of housing options	27%	N=464	43%	N=739	17%	N=295	5%	N=78	7%	N=127	100%	N=1703
Availability of affordable quality housing	15%	N=253	30%	N=513	24%	N=409	12%	N=195	19%	N=321	100%	N=1690
Fitness opportunities (including exercise classes and paths or trails, etc.)	55%	N=945	36%	N=607	6%	N=103	1%	N=13	2%	N=34	100%	N=1703
Recreational opportunities	48%	N=811	40%	N=684	9%	N=145	1%	N=11	2%	N=42	100%	N=1693
Availability of affordable quality food	40%	N=685	43%	N=728	15%	N=250	2%	N=32	1%	N=12	100%	N=1707
Availability of affordable quality health care	33%	N=559	42%	N=709	12%	N=204	2%	N=37	11%	N=182	100%	N=1692
Availability of preventive health services	33%	N=559	42%	N=712	10%	N=173	1%	N=23	14%	N=232	100%	N=1699
Availability of affordable quality mental health care	15%	N=260	18%	N=307	9%	N=147	2%	N=40	55%	N=938	100%	N=1693
Opportunities for residents to provide input into City decision-making	17%	N=283	29%	N=494	19%	N=319	6%	N=104	29%	N=501	100%	N=1700
Value of City services considering the property taxes you pay	22%	N=377	38%	N=636	22%	N=374	5%	N=84	13%	N=224	100%	N=1695

TABLE 56: QUESTION 7

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	56%	N=921	28%	N=455	4%	N=63	1%	N=24	11%	N=179	100%	N=1642
Crime prevention	44%	N=715	35%	N=569	6%	N=103	1%	N=9	15%	N=237	100%	N=1632
Fire services	52%	N=839	24%	N=397	3%	N=41	1%	N=10	21%	N=333	100%	N=1620
Fire Department response time	33%	N=538	13%	N=204	3%	N=45	1%	N=13	51%	N=828	100%	N=1627
Hennepin County Emergency Medical Service (ambulance) response time	29%	N=477	14%	N=223	3%	N=43	0%	N=3	54%	N=881	100%	N=1626
Animal control	23%	N=379	21%	N=344	5%	N=84	2%	N=27	49%	N=789	100%	N=1623
Recreation services (i.e., recreation programs and classes, etc.)	45%	N=730	37%	N=596	7%	N=114	1%	N=8	11%	N=173	100%	N=1621
Recreation centers or facilities	51%	N=837	35%	N=573	5%	N=87	0%	N=6	8%	N=123	100%	N=1627
Park maintenance	58%	N=944	35%	N=571	3%	N=48	0%	N=4	4%	N=67	100%	N=1633
Trail maintenance	54%	N=872	35%	N=566	5%	N=82	1%	N=9	5%	N=83	100%	N=1612
Senior programs and services	21%	N=341	15%	N=249	4%	N=59	1%	N=18	59%	N=945	100%	N=1611
Street lighting	32%	N=513	48%	N=772	16%	N=258	3%	N=55	1%	N=20	100%	N=1618
Street repair	32%	N=523	46%	N=748	18%	N=294	2%	N=37	1%	N=16	100%	N=1617
Traffic signal timing	21%	N=342	45%	N=726	24%	N=383	10%	N=156	1%	N=15	100%	N=1622
City streets as a whole	35%	N=567	54%	N=867	10%	N=166	1%	N=9	0%	N=6	100%	N=1615
Streets in your neighborhood	38%	N=616	49%	N=793	11%	N=175	2%	N=31	0%	N=5	100%	N=1621
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	33%	N=533	36%	N=581	13%	N=210	8%	N=124	10%	N=160	100%	N=1609
Asphalt trails in your neighborhood	38%	N=618	41%	N=665	9%	N=143	3%	N=50	8%	N=134	100%	N=1610
Snow removal on City streets (excludes 494, 62 and County roads)	47%	N=767	39%	N=634	9%	N=144	2%	N=27	3%	N=43	100%	N=1616
Street sweeping on City streets (excludes 494, 62 and County roads)	42%	N=675	41%	N=672	10%	N=167	1%	N=21	5%	N=87	100%	N=1622
Building inspections	18%	N=287	21%	N=330	7%	N=113	1%	N=18	53%	N=858	100%	N=1606
Assessing services	17%	N=267	22%	N=358	9%	N=140	1%	N=23	51%	N=826	100%	N=1614
City planning services	18%	N=287	21%	N=333	8%	N=122	2%	N=26	52%	N=844	100%	N=1612

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
City engineering services	18%	N=289	20%	N=317	6%	N=95	1%	N=14	56%	N=895	100%	N=1610
Housing and community services	18%	N=288	21%	N=330	7%	N=108	2%	N=27	53%	N=850	100%	N=1603
Drinking water	45%	N=730	36%	N=576	12%	N=188	4%	N=62	4%	N=62	100%	N=1619
Economic development	26%	N=421	38%	N=606	7%	N=113	1%	N=17	28%	N=445	100%	N=1602
Storm drainage	29%	N=461	45%	N=727	12%	N=196	2%	N=28	13%	N=205	100%	N=1617
Water and sewer services	36%	N=578	49%	N=801	7%	N=108	0%	N=8	8%	N=124	100%	N=1619
Utility billing	31%	N=504	47%	N=763	11%	N=184	2%	N=30	8%	N=134	100%	N=1615
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	26%	N=412	31%	N=504	7%	N=109	1%	N=23	35%	N=562	100%	N=1609
Preservation of natural areas such as open space, parklands and wetlands	49%	N=785	38%	N=606	7%	N=115	2%	N=34	4%	N=65	100%	N=1604
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	42%	N=667	41%	N=649	6%	N=89	1%	N=17	11%	N=180	100%	N=1601
Overall quality of Eden Prairie services	41%	N=659	49%	N=785	5%	N=87	1%	N=9	5%	N=74	100%	N=1614

TABLE 57: QUESTION 8

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	Percent	Number
Not a problem	63%	N=1020
Minor problem	32%	N=524
Major problem	4%	N=72
Extreme problem	1%	N=15
Total	100%	N=1631

TABLE 58: QUESTION 9

How familiar are you, if at all, with each of the following events in Eden Prairie?	I have participated		I am aware but have not participated		I am not aware		Total	
	%	N	%	N	%	N	%	N
City-wide Open House	17%	N=277	35%	N=563	48%	N=780	100%	N=1620
Eden Prairie Night to Unite	32%	N=528	33%	N=529	35%	N=568	100%	N=1625
Fourth of July celebration	53%	N=864	37%	N=605	10%	N=156	100%	N=1625
Staring Lake Concert Series	40%	N=651	40%	N=660	20%	N=319	100%	N=1630
Senior Awareness Month	3%	N=48	27%	N=444	70%	N=1126	100%	N=1618
Arts in the Park	19%	N=309	55%	N=895	26%	N=423	100%	N=1627
Community theater productions	22%	N=352	49%	N=788	30%	N=483	100%	N=1624
Eden Prairie Art Crawl	12%	N=194	53%	N=862	35%	N=570	100%	N=1627
Movies in the Park	14%	N=235	59%	N=958	27%	N=430	100%	N=1623

TABLE 59: QUESTION 10

In the last 12 months, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	11%	N=178	21%	N=328	35%	N=552	14%	N=223	19%	N=304	100%	N=1586
Smaller neighborhood parks	15%	N=242	27%	N=418	33%	N=516	13%	N=200	13%	N=201	100%	N=1577
Senior Center	86%	N=1348	9%	N=135	3%	N=48	1%	N=11	2%	N=27	100%	N=1569
Outdoor Center	66%	N=1034	22%	N=348	10%	N=152	1%	N=13	1%	N=11	100%	N=1557
Staring Lake Amphitheatre	59%	N=923	29%	N=463	10%	N=164	1%	N=11	1%	N=11	100%	N=1573
Staring Lake Observatory	84%	N=1315	12%	N=193	2%	N=39	0%	N=7	1%	N=8	100%	N=1562
Richard T. Anderson Conservation Area	78%	N=1215	14%	N=221	5%	N=84	2%	N=26	1%	N=19	100%	N=1565
Art Center	84%	N=1320	13%	N=197	2%	N=34	1%	N=10	0%	N=7	100%	N=1568
Community Center	38%	N=595	18%	N=289	19%	N=301	8%	N=128	17%	N=260	100%	N=1574

TABLE 60: QUESTION 11

Please rate each of the following Eden Prairie Parks and Recreation Department amenities:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	61%	N=957	29%	N=462	2%	N=36	0%	N=1	8%	N=124	100%	N=1579
Smaller neighborhood parks	40%	N=638	44%	N=689	4%	N=65	0%	N=1	12%	N=183	100%	N=1575
Senior Center	7%	N=116	9%	N=145	2%	N=34	1%	N=17	80%	N=1252	100%	N=1564
Outdoor Center	16%	N=250	22%	N=334	5%	N=72	0%	N=2	58%	N=892	100%	N=1549
Staring Lake Amphitheatre	22%	N=344	29%	N=459	4%	N=60	1%	N=8	44%	N=692	100%	N=1563
Staring Lake Observatory	12%	N=179	12%	N=180	3%	N=43	0%	N=2	74%	N=1153	100%	N=1557
Richard T. Anderson Conservation Area	12%	N=192	16%	N=250	2%	N=36	0%	N=3	69%	N=1080	100%	N=1561
Art Center	9%	N=139	10%	N=157	3%	N=52	0%	N=2	77%	N=1197	100%	N=1547
Community Center	37%	N=580	26%	N=408	4%	N=69	1%	N=11	32%	N=497	100%	N=1565

TABLE 61: QUESTION 12

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Eden Prairie Center mall	74%	N=1171	21%	N=324	4%	N=62	1%	N=13	0%	N=2	0%	N=3	100%	N=1574
Paths or walking trails	55%	N=856	36%	N=565	3%	N=53	3%	N=42	0%	N=4	3%	N=43	100%	N=1564
Retail parking lots	59%	N=917	33%	N=518	6%	N=96	1%	N=19	0%	N=1	0%	N=5	100%	N=1557
Your neighborhood	72%	N=1140	23%	N=358	3%	N=51	1%	N=20	0%	N=4	0%	N=1	100%	N=1575
Parks and open space	59%	N=933	33%	N=519	5%	N=71	1%	N=20	0%	N=3	2%	N=24	100%	N=1570

TABLE 62: QUESTION 13

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Traffic speeding	33%	N=523	39%	N=605	20%	N=308	5%	N=85	2%	N=31	1%	N=15	100%	N=1568
Stop sign violations in your neighborhood	55%	N=855	24%	N=374	12%	N=189	5%	N=72	2%	N=29	3%	N=49	100%	N=1568
Violent crime	64%	N=1010	20%	N=318	4%	N=67	1%	N=11	0%	N=1	10%	N=163	100%	N=1568
Drugs	44%	N=685	21%	N=333	10%	N=152	3%	N=42	0%	N=5	22%	N=348	100%	N=1564
Youth crimes	41%	N=643	28%	N=440	7%	N=115	1%	N=22	0%	N=3	22%	N=345	100%	N=1568
Vandalism and property crimes	35%	N=540	37%	N=572	13%	N=207	3%	N=43	1%	N=12	12%	N=191	100%	N=1564
Identity theft	38%	N=594	16%	N=246	9%	N=133	2%	N=28	1%	N=17	35%	N=543	100%	N=1563

TABLE 63: QUESTION 14

Have you had contact with the Eden Prairie Police Department within the last 12 months through any of the following?	No		Yes		Don't know		Total	
	%	N	%	N	%	N	%	N
Report a crime	88%	N=1373	11%	N=171	1%	N=23	100%	N=1566
Animal Control	91%	N=1426	7%	N=113	2%	N=26	100%	N=1566
Services such as medical assistance	92%	N=1447	6%	N=96	1%	N=23	100%	N=1567
Assistance with a car lockout	96%	N=1505	2%	N=37	1%	N=23	100%	N=1566
Community programs	84%	N=1308	15%	N=232	2%	N=24	100%	N=1564
Schools (Liaisons Officers)	93%	N=1456	5%	N=77	2%	N=31	100%	N=1565
Senior programs	94%	N=1472	4%	N=65	2%	N=29	100%	N=1566
Eden Prairie Night to Unite	80%	N=1259	18%	N=281	2%	N=28	100%	N=1567
Safety Camp	96%	N=1496	2%	N=33	2%	N=36	100%	N=1566
City-wide Open House	89%	N=1386	9%	N=138	2%	N=36	100%	N=1560

TABLE 64: QUESTION 15

Overall, how would you rate your contact with the Eden Prairie Police Department?	Percent	Number
Excellent	42%	N=668
Good	22%	N=348
Fair	4%	N=56
Poor	1%	N=23
Don't know	31%	N=493
Total	100%	N=1587

TABLE 65: QUESTION 16

Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters?	Percent	Number
Yes, I was aware	59%	N=939
No, I was not aware until now	41%	N=649
Total	100%	N=1588

TABLE 66: QUESTION 17

The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	Percent	Number
Strongly support	47%	N=753
Somewhat support	30%	N=480
Somewhat oppose	9%	N=144
Strongly oppose	7%	N=119
Don't know	6%	N=98
Total	100%	N=1594

TABLE 67: QUESTION 18

In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
Prairie Village Mall/Kowalski's store	49%	N=755	22%	N=334	22%	N=337	5%	N=79	3%	N=41	100%	N=1546
Den Road/Cub Foods store	38%	N=592	26%	N=408	23%	N=360	8%	N=120	4%	N=64	100%	N=1544
Prairie View Mall/Lunds/Byerly's store	46%	N=714	24%	N=374	20%	N=314	7%	N=103	2%	N=36	100%	N=1540

TABLE 68: QUESTION 19

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following:	Excellent		Good		Fair		Poor		Don't know		Total	
Product selection	32%	N=478	39%	N=568	9%	N=128	2%	N=26	19%	N=273	100%	N=1473
Prices of products	16%	N=235	31%	N=462	22%	N=330	12%	N=174	19%	N=273	100%	N=1475
Courtesy and friendliness of staff	50%	N=730	27%	N=400	4%	N=61	1%	N=15	18%	N=267	100%	N=1473

TABLE 69: QUESTION 20

Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City's efforts to create a balance.	Percent	Number
The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider	4%	N=66
The City fosters an equal balance between the rights of individual property owners and the interests of the wider community	38%	N=585
The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners	13%	N=209
Don't know	44%	N=689
Total	100%	N=1549

TABLE 70: QUESTION 21

With which of the following departments have you had contact (email, in-person or phone) in the last 12 months?	Percent	Number
I have not contacted the City	33%	N=506
General information	17%	N=253
City Manager	4%	N=61
Police	28%	N=427
Fire	6%	N=97
Utilities and Water	12%	N=177
Human Resources	2%	N=24
Outdoor Center	5%	N=83
Recreation	15%	N=236
Park Maintenance	7%	N=103
Planning/Economic Development	3%	N=40
Building Inspections	12%	N=185
Assessing	6%	N=90
City Clerk	6%	N=86
Housing and Community Services	2%	N=36
Art Center	4%	N=64
Utility Billing	12%	N=189
Street Maintenance	5%	N=80
Engineering	3%	N=44
Community Center	28%	N=433
Senior Center	6%	N=92
Communications	2%	N=23
Environmental Services	2%	N=37
Other	3%	N=45

Total may exceed 100% as respondents could select more than one answer.

TABLE 71: QUESTION 22

What was your impression of City employees in your most recent contact?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Knowledge	58%	N=605	31%	N=322	6%	N=59	1%	N=11	5%	N=49	100%	N=1046
Courtesy	63%	N=663	27%	N=281	4%	N=42	1%	N=15	4%	N=44	100%	N=1045
Responsiveness	60%	N=626	27%	N=276	7%	N=71	3%	N=26	4%	N=43	100%	N=1042
Follow-up (got back to you or took action if needed)	49%	N=501	22%	N=221	4%	N=42	5%	N=56	20%	N=201	100%	N=1021
Overall customer service	61%	N=638	26%	N=275	7%	N=73	1%	N=12	4%	N=45	100%	N=1042

TABLE 72: QUESTION 23

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	Percent	Number
No	31%	N=488
Yes	69%	N=1062
Total	100%	N=1549

TABLE 73: QUESTION 24

Please rate the following aspects of the Eden Prairie website.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Appearance	30%	N=317	58%	N=611	11%	N=111	1%	N=10	1%	N=11	100%	N=1060
Online information and services offered	30%	N=321	55%	N=585	13%	N=133	1%	N=9	1%	N=8	100%	N=1057
Ease of navigation/ability to find information	25%	N=260	45%	N=475	24%	N=254	5%	N=56	1%	N=11	100%	N=1056
Search function	23%	N=241	41%	N=432	20%	N=211	4%	N=40	12%	N=130	100%	N=1054
Online registration for recreation programs	19%	N=202	30%	N=318	10%	N=107	3%	N=29	38%	N=394	100%	N=1050

TABLE 74: QUESTION 25

Which, if any, of the following newspapers do you receive at your home:	Percent	Number
Star Tribune	50%	N=525
Eden Prairie News	80%	N=834
Eden Prairie Sun Current	41%	N=424

Total may exceed 100% as respondents could select more than one answer.

TABLE 75: QUESTION 26

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
	Percent	N	Percent	N	Percent	N	Percent	N
Life in the Prairie (quarterly City newsletter)	22%	N=300	45%	N=619	33%	N=457	100%	N=1376
City Website (edenprairie.org)	41%	N=573	36%	N=502	23%	N=329	100%	N=1404
CITY NEWS email/text subscription	22%	N=306	23%	N=312	55%	N=744	100%	N=1363
EPTV channel 16	2%	N=21	12%	N=156	87%	N=1172	100%	N=1349
City Council and/or Planning Commission meeting broadcasts	4%	N=57	15%	N=204	81%	N=1087	100%	N=1349
CITY BLOGS (City Manager, Police, Fire)	7%	N=99	18%	N=248	74%	N=1004	100%	N=1351
Facebook	18%	N=255	25%	N=349	57%	N=790	100%	N=1394
Twitter	5%	N=65	17%	N=228	78%	N=1063	100%	N=1357
Parks and Recreation Program Guide	40%	N=567	38%	N=531	22%	N=310	100%	N=1408
Star Tribune	19%	N=265	32%	N=444	49%	N=671	100%	N=1380
Eden Prairie Sun Current	22%	N=300	27%	N=370	51%	N=698	100%	N=1368
Eden Prairie News	45%	N=642	25%	N=357	30%	N=422	100%	N=1421
Local TV or radio stations	20%	N=280	36%	N=501	43%	N=601	100%	N=1382
Word of mouth from family, friends or neighbors	40%	N=564	46%	N=653	14%	N=205	100%	N=1423

TABLE 76: QUESTION 27

Currently, Eden Prairie does not allow residents to have backyard chickens. The City is considering changing current regulations to allow residents with a single family home and yard to have up to three chickens (excluding roosters) on their property. To what extent would you support or oppose this?	Percent	Number
Strongly support	25%	N=395
Somewhat support	29%	N=460
Somewhat oppose	15%	N=241
Strongly oppose	23%	N=362
Don't know	7%	N=109
Total	100%	N=1566

TABLE 77: QUESTION D1

Do you work inside the boundaries of Eden Prairie?	Percent	Number
Yes, outside the home	25%	N=389
Yes, from home	12%	N=193
No	63%	N=986
Total	100%	N=1567

TABLE 78: QUESTION D2

How many years have you lived in Eden Prairie?	Percent	Number
Less than 2 years	14%	N=227
2-5 years	22%	N=348
6-10 years	15%	N=234
11-20 years	23%	N=362
20-30 years	16%	N=259
More than 30 years	9%	N=145
Total	100%	N=1575

TABLE 79: QUESTION D3

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	56%	N=887
Building with two or more homes (duplex, townhome, apartment or condominium)	43%	N=680
Mobile home	0%	N=0
Other	1%	N=8
Total	100%	N=1576

TABLE 80: QUESTION D4

Is this house, apartment or mobile home...	Percent	Number
Rented	24%	N=373
Owned	76%	N=1198
Total	100%	N=1570

TABLE 81: QUESTION D5

Do any children 17 or under live in your household?	Percent	Number
No	61%	N=958
Yes	39%	N=616
Total	100%	N=1574

TABLE 82: QUESTION D6

Are you or any other members of your household aged 65 or older?	Percent	Number
No	81%	N=1276
Yes	19%	N=294
Total	100%	N=1570

TABLE 83: QUESTION D7

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=49
\$25,000 to \$49,999	13%	N=191
\$50,000 to \$99,999	29%	N=431
\$100,000 to \$149,999	23%	N=349
\$150,000 or more	32%	N=476
Total	100%	N=1496

TABLE 84: QUESTION D8

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=1493
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=60
Total	100%	N=1553

TABLE 85: QUESTION D9

What is your race?	Percent	Number
White	88%	N=1374
Asian, Asian Indian or Pacific Islander	7%	N=110
Other	3%	N=53
Black or African American	2%	N=32
American Indian or Alaskan Native	1%	N=11

Total may exceed 100% as respondents could select more than one answer.

TABLE 86: QUESTION D10

In which category is your age?	Percent	Number
18-24 years	3%	N=51
25-34 years	22%	N=349
35-44 years	20%	N=312
45-54 years	23%	N=365
55-64 years	15%	N=238
65-74 years	11%	N=176
75 years or older	4%	N=69
Total	100%	N=1560

TABLE 87: QUESTION D11

What is your sex?	Percent	Number
Female	52%	N=797
Male	48%	N=724
Total	100%	N=1520

APPENDIX C: VERBATIM RESPONSES TO OPEN-ENDED SURVEY

QUESTION

Following are verbatim responses to the open-ended question on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are grouped by category and are in alphabetical order.

QUESTION 4: WHAT ONE THING DO YOU LIKE MOST, IF ANYTHING, ABOUT LIVING IN EDEN PRAIRIE?

PARKS AND TRAILS/RECREATION CENTERS

- Able to access the trails easily
- Abundance of park land
- Abundance of parks
- Access to Nature/Parks/Trails
- Access to parks and recreation activities
- Access to parks and trails
- Access to parks and walking trails.
- Access to parks, lakes, trails, and conservation areas.
- Access to recreational path ways and the maintenance of them.
- Access to the parks
- Access to trails and parks.
- Access to trails and Parks.
- Access to trails, parks, lakes, streams, natural areas.
- Access to walking trail behind our home
- Accessibility to parks & trails.
- All of the amazing parks / play grounds for my kids to play.
- All of the bike trails and parks
- All of the natural green space built into the city.
- All of the trails, parks and SW Transit
- All of the walking trails/parks around the city
- All the parks & trails
- All the parks! Wonderful places to walk.
- All the parks, walking, biking and play areas. Very diverse.
- All the trails for walking or running
- All the trails.
- All the walking paths , quick access to the freeways, nice shopping center that is just the right size, good restaurants and shopping options.
- Amount of parks.
- Amount of running trails and social activities
- Availability & convenience of various parks & walking paths this past year, purgatory.
- Availability of natural spaces within the city
- Availability of parks and recreation opportunities.
- Beauty of the natural areas
- Beauty. Parks and the community center
- Being close to nature, but still close to connections to get "elsewhere".
- Being close to the city, but with lots of open space and wildlife
- Big parks and pickle ball courts
- Bike and walking paths
- Bike Paths
- Bike paths and lakes
- Bike trails
- Bike trails

- Bike trails and availability of parks and green space
- Bike trails and parks.
- Bike trails, parks, community center.
- Bike trails, walking trails, events.
- Bike/Walk Trails
- Bike/walking paths.
- Clean air.
- Close proximity to trails and all necessary shopping.
- Close to parks, walking and biking trails
- Combination of beautiful glories and pleasing environment.
- Commitment to green spaces (and racial diversity)
- Community activities - Parks and Rec Department events, Community Center, Starring Lake Theater
- Community Center
- Community Center
- Community center
- Community center
- Community center.
- Community center.
- Community trails and accessibility to retail locations
- Convenience to nature & stores.
- Diversity of nature coupled with suburban living
- Easy access to bike trails
- Easy access to excellent walking/nature areas, park - Starring Lake Prk!
- Easy access to natural parks, shopping area, grocery stores, pet stores, general merchandise stores and entertainment all within a 10 minute drive.
- Easy access to parks and paths.
- Easy access to trails for running and biking
- Eden Prairie center, Hennepin county library.
- Eden Prairie Parks & Recreation...& the cities leadership group in general 🐾
- Environment
- Ethnic diversity, great parks, perfect size
- Fair amount of green space
- Family friendly, diverse, and beautiful landscape
- Geography
- Good parks and trails.
- Good trail good community center
- Great combination of nature/parks with the convenience of all the shopping/commerce you need
- Great churches with good outreach, parks & trails system, strong connected community
- Great Community Center
- Great fitness center & silver sneaker participation.
- Great outdoor recreation
- Great park systems, fantastic community center
- Great parks
- Great parks
- Great parks and outdoor spaces
- Green space
- Green space and focus on health
- Green spaces
- Green spaces, infrastructure repairs (ie roads, sidewalks, etc) are well maintained, schools
- Green spaces, trails and parks.
- Greens spaces, parks & trails.
- How green it is.
- How the city respects green space and wildlife reserves
- Hundreds of miles of trails
- I enjoy the nature trail near my home.

- I like the bike trails.
- I like the connecting bike and walking paths that bridge different neighborhoods, parks and lakes.
- I like the infrastructure; the lakes, trees, parks and trails.
- I like the parks / lakes / preserve --- the respect of and taking care of nature and natural habitat.
- I like the wildlife by my home.
- I love all the natural areas.
- I love the bike trails.
- I love the green spaces - staring lake & park, purgative creek, outdoor center, veterans memorial, etc.
- I love the major infrastructure of great parks, trails, and preserved spaces that are easily accessible and very usable.
- I love the many trails for biking and walking throughout Eden Prairie
- I love the parks and outdoor spaces. We have 5 parks within walking distance from our home and we love exploring these spaces in the spring, summer, and fall!
- I love the parks and schools for the kids.
- I love the parks.
- I value most Eden Prairie's commitment to preserve outdoor spaces that retain their natural qualities,
- Integration of natural spaces
- It's parks and recreation facilities.
- Kid friendly parks/trails.
- Lakes.
- Landscape
- Living on a pond
- Local parks and trails
- Lots of green open areas, undeveloped to balance acres and acres of houses.
- lots of parks for my kids
- Lots of trails, great sense of community, great school district
- Love all the parks, trails and open spaces.
- Love the community center and all the different options
- Love the transit center: also the biking / walking trails.
- Many activities to do with the kids and the many, many parks to enjoy.
- Mix of natural, residential and commercial zones.
- Natural and open space.
- Natural areas
- Natural areas and parks
- Natural areas, preserves, path
- Natural beauty
- Natural beauty surrounds me and my location in relationship to the Twin Cities
- Natural environment
- Natural environment
- Natural environment, parks
- Natural environment, wildlife.
- Natural landscapes. walking paths
- Natural resources
- Natural resources
- Natural setting, parks, recreation
- Natural vegetation.
- Natural areas, ease of entering highways, freeways.
- Nature & trails, quiet
- Nature and community center
- Nature and parks
- Nature trails, beauty of the city.
- Nature trails, well designed town
- Nature.
- Nature.
- Nice bluff view of MN River and wild life preserve
- Nice parks & rec activities I jazz fest, etc.

- Parks
- Parks
- Parks - natural environment.
- Parks & activities.
- Parks & bike trails
- Parks & bike trails.
- Parks & green spaces.
- Parks & Recreation opportunities
- Parks & schools.
- Parks & trail systems.
- Parks & Trails for recreating
- Parks & trails, shopping, dining, schools - we have it all!
- Parks & trails.
- Parks & trails.
- Parks and community activities
- Parks and Community Center
- Parks and community center
- Parks and community center.
- Parks and ease of transportation to Minneapolis
- Parks and environment
- Parks and green space
- Parks and green spaces...and excellent snow removal!
- Parks and hiking / biking trails.
- Parks and lakes and trails nearby
- Parks and natural concept of a lot not neighborhoods with Ponds and trees
- Parks and nature
- Parks and nature readily available
- Parks and open spaces
- Parks and open spaces and trail
- Parks and outdoor trails and free activities for adults and kids.
- Parks and recreation
- Parks and recreation
- Parks and Recreation
- Parks and Recreation areas for children
- Parks and recreation, education
- Parks and recreation, quality of schools
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails
- Parks and trails - love they are plowed in winter too!
- Parks and trails and playgrounds
- Parks and trails,
- Parks and Trails, Community Center
- Parks and trails, great street snow removal, responsive police, overall safety
- Parks and trails.
- Parks and trails. Also the fact that roads and stop lights are kept looking nice.
- Parks and walking paths
- Parks especially neighborhood parks

- Parks trails and green space
- Parks! and access to lifetime locations!
- Parks, big yards, safety, trails.
- Parks, bike paths.
- Parks, bike trails etc.
- Parks, close to the arboretum.
- Parks, Conservation Areas, bike trails, Historical Preservation, clean city, forward thinking and accessible city council, flowers and plantings through out the city, shopping, events, Historical Society
- Parks, dogs parks.
- Parks, education
- Parks, lakes.
- Parks, LRT Trail, low crime, good business, nice shopping & SW transit fooderies/rest.
- Parks, neighbors
- Parks, restaurants, ease of access, community.
- Parks, safe environment, tax dollars goes to keeping it beautiful and safe
- Parks, schools
- Parks, shopping.
- Parks, trails and the fact that everything looks clean and well kept
- Parks, trails and undeveloped land
- Parks, trails, Community Center
- Parks, trails, community center.
- Parks, trails, ease of transportation, services available.
- Parks, trails, safety.
- Parks, walking and bike paths
- Parks.
- Parks.
- Parks.
- Parks.
- Parks/bike paths. ease of access to interstates
- Parks/Trails
- Parks/trails/natural sources.
- Parks/walking-bike trails
- Path (walking) & parks.
- Paths & walking trails, overall appearance.
- Paths and wildlife
- Pickleball
- Plenty of parks & trails- fell safe on them and they are quite beautiful.
- Preservation of the environment (wildlife habitat, parks, trails, etc)
- Preserved open spaces, access.
- Public parks and facilities are great
- Quality and quantity of nature trails
- Quality of parks, athletic facilities
- Quality of parks, trails, zoning.
- Quality of the parks and conservation areas
- Quiet[?], green space in between - less pollution.
- Recreational opportunities
- Round Lake
- Run,walk,bike trails
- Seeing wildlife in my own back yard
- Sidewalk and bike paths
- Sidewalk and park system. Love being able to enjoy the outdoors!
- Sidewalks / parks / walking trails.
- Sidewalks and trails
- Sidewalks, biking trails make you feel safe while outdoors. Parks are clean.
- So much green space
- Staring Lake

- The ability to walk and bike throughout most of Eden Prairie, without having to use a street. The newer sections of Eden Prairie have paths for walking/biking.
- The abundance of parks
- The access to lakes, trails and nature preserves.
- The access to parks and trails and general upkeep and organization
- The Anderson Nature Preserve - the most beautiful, serene place in the county
- The beauty of the natural environment.
- The bike paths and lakes
- The city did excellent planning to protect all of the natural wetlands, lakes, and many parks. It is a very liveable community.
- The city's respect for the natural environment and the wildlife that inhabits this environment.
- The infrastructure is amazing... parks/rec/trails, police, fire, etc.
- The lakes.
- The layout of Parks, schools, and the feeling of safety
- The natural features of parks, wooded areas, lakes and trails
- The natural preserves and knowing they will be untouched. Im a Realtor and it is a great selling point
- The natural setting and feeling of safety.
- The nature combined with the small town feel, plus proximity to get to other major area get-aways/hot spots
- The nature.
- The number of parks and open spaces available for walking and hiking
- The number of parks and the proximity to our neighborhood. Also the significant investment into updating park equipment.
- The numerous parks
- The open spaces.
- The overall quality of life - the parks, public spaces, restaurants, people
- The park system
- The Park Systems are really nice.
- The park walking trails and peaceful surroundings
- The parks
- The parks
- The parks
- The parks & natural settings.
- The parks (natural areas).
- The parks and conservation area
- The parks and friendliness of the people.
- The parks and natural areas
- The parks and natural wilderness areas.
- The parks and nature.
- The parks and open spaces
- The parks and open spaces
- The parks and playgrounds for the kids
- The parks and sense of community
- The parks and trails
- The parks and trails
- The parks and trails are amazing!
- The parks and trails.
- The parks and upkeep of them
- The parks and walking trails
- The parks and wooded areas.
- The parks are beautiful. Our neighborhood is open & friendly.
- The parks are excellent.
- The parks on the lakes
- The parks, the walking and biking paths.
- The parks, trails and community center
- The parks, trails, and access to nature/green space.

- The parks.
- The parks.
- The parks.
- The park's.
- The path for hiking and biking
- The plant life.
- The preservation of natural environment/nature.
- The rec center
- The sidewalks and trails and parks.
- The trail system around Staring Lake.
- The trail system.
- The trails
- The trails and natural environment where i live.
- The trails and parks
- The trails and parks, the abundance of nature in the city
- The trails and parks.
- The trails and the schools.
- The trails are awesome.
- The trails,it's easy to take walks, we don't have to go far for the things we need, close to the airport
- The trails.
- The trees in my neighborhood.
- The walking paths.
- The walks/biking trails and all of the stores & restaurants.
- The well-maintained parks and trails system. It's amazing how important restrooms or porta-potties are for parents with young children, within our parks system. Thank you for accommodating parents with children.
- The woods, ponds, wilderness areas left alone and not 'developed'; we don't need another nail salon or Starbucks!!
- There are lots of parks close by, though the parks have a lot of invasive species.
- Trail system
- Trail systems
- Trails
- Trails
- Trails
- Trails
- Trails
- Trails
- Trails
- Trails & lakes with trails, and easy mobility around town & to downtime & airport.
- Trails and Parks
- Trails and parks
- Trails and parks and recreation
- Trails and paths to walk / exercise.
- Trails for biking/walking
- Trails, community education
- Trails, parks
- Trails, parks, and churches
- Trails, parks, trees.
- Trails.
- Trees. Parks. Wildlife wish
- Variety of opportunities for recreation, shopping renting.
- Very nice many natural areas & convenient stores.
- Walking / biking / skiing[?] trails.
- Walking opportunities in parks and neighborhoods
- Walking paths
- Walking paths and trails
- Walking paths.

- Walking trails everywhere
- Walking trails, parks
- Walking trails, safe community
- Water quality, parks.
- Well-kept parks
- Wonderful community amenities, Community Center, parks
- Wonderful lakes and parks.
- Wooded areas

CONVENIENT LOCATION

- 20 mins from every where.
- Access to everything - great location
- Access to airport (Flying Cloud)
- Access to all service and amenities generally needed
- Access to everything.
- Access to freeways
- Access to health care, shopping etc.
- Access to metro area (sports, culture, dining, shopping)
- Access to the other southwest suburbs of Minneapolis
- Accessibility
- Accessibility of the area.
- Accessibility to all or needs - shopping, healthcare etc.
- Accessibility to all the things that enhance daily life from shopping, to nature preserves and lakes, to the mature homes.
- Accessibility to Twin Cities
- All facilities are closely located - convenience and ease of use.
- All the highways near by. Can head in any direction.
- Almost everything I need is conveniently located near me. Appreciate how well maintained the park areas, streets, etc are maintained.
- Anything I need is near by.
- Availability of many services
- Away from the city
- Bus system into downtown Minneapolis
- Case of getting to places easily ie shopping & church, library.
- Central location
- Centrally located to other areas
- City has virtually all the support needs - that I need.
- Close do a lot of things.
- Close proximity to amenities, Mpls, and airport
- Close proximity to everything, food, places to shop and parks etc.
- Close proximity to Minneapolis
- Close proximity to some things MPLS has to offer.
- Close to downtown, the bike trails and parks.
- Close to everything I like.
- Close to everything, people are friendly.
- Close to everything.
- Close to everywhere I need to go
- Close to freeway
- Close to freeways. Great bus system to downtown.
- Close to interstates 169/494/212/101
- Close to Kowalski.
- Close to metro and public use areas.
- Close to Minneapolis
- Close to MPLS, but not in MPLS (Proximity); safe.
- Close to other metro area attractions.
- Close to the cities, amenities

- Close to the highways
- Close to things.
- Closeness of all i need
- Closeness to airport and Minneapolis
- Closeness to downtown.
- Convenience
- Convenience
- Convenience
- Convenience
- Convenience & proximity to all things "Minnesota".
- Convenience : location, shopping, medical, activities, etc.
- Convenience of getting around metro area.
- Convenience of movement. Most needs are readily available.
- Convenience of services
- Convenience of where I live.
- Convenience to activities throughout the metro area
- Convenience to all needed services, especially community center
- Convenience to get downtown.
- Convenience to main highways
- Convenience to metro area and airport
- Convenience to places
- Convenience to places, businesses.
- Convenience.
- Convenience.
- Convenience.
- Convenience.
- Convenient
- Convenient
- Convenient location with lots of shopping and restaurants.
- Convenient to metro
- Convenient to Minneapolis, but more rural, spacious feel
- Convenient to multiple highways
- Convenient, physical activity, and health and wellness options.
- Convenient.
- Convenient.
- Conveniently located suburb.
- Convience of greating around and going to stores doctor, etc
- Convienent location, good shopping, access to doctors and dentists
- Convinces, closeness to everything I need
- Distance from the city- close enough to access all the city has to offer, far enough to have plenty of access to peace and quiet, abundant places to enjoy nature.
- Don't have to leave EP to get almost everything
- Dose to Chanhassen.
- Ease of access to almost anything we need
- Ease of access to any location
- Ease of access to freeways & the rest of the twin cities.
- Ease of access to pretty much everything
- Ease of getting around the area.
- Ease of getting around, closeness to Mpls., airport, etc.
- Ease of getting to other places
- Ease of travel where everyday items are within a quick drive
- Ease to commute.
- Easy access to both Mpls and St. Paul and airport
- Easy access to everything: edn. / nature / city & country / shopping / health care purgatory creek trails -
poor!
- Easy access to highways.

- Easy access to main highways
- Easy access to major highways - location.
- Easy access to major highways/freeways. Convenient location
- Easy access to major roads/interstates
- Easy access to other suburbs in TC area.
- Easy freeway access
- Easy to get around
- Easy to get around
- Easy to get places.
- Easy access to Minneapolis
- Equally easy to access commerce and nature
- Everything close- Library, Restaurants, Major Mall, Excellent Restaurants, Senior Living
- Everything I need is in easy reach.
- Everything I need is located nearby.
- Everything in one place
- Everything is available.
- Everything is close and it's clean
- Everything is close by, mall, parks etc
- Everything is close by.
- Everything is convenient and easy to access. Love the lakes and walking trails & bike paths.
- Everything is so close.
- Everything is there that you need.
- Everything is very accessible
- Everything we need is only minutes away. We live close to walking paths, parks, schools and countless restaurants and stores. It's a wonderful place to live!
- Everything you need is close
- Freeway access
- Good location and family friendly environment
- Great location in metro area
- Great location in the metro with good access to expressways
- Great location to twin cities.
- Handy to get to things I want.
- Has everything we need within its borders
- Having the things I need (medical, church, grocery stores, malls) close by and accessible...and of such high quality!
- How close everything is
- Hwy access
- I like that it's located in a part of the metro where I can get to most everywhere within 20 mins.
- I like the location.
- I like the proximity to activities combined with spacious yards and mature trees in the neighborhoods, as well as the improving options for dining.
- I like the proximity to the downtown area and the ease of public transportation in which to get there.
- I live close to everything: stores, theatre, library, highway entrances, etc.
- I live close to the freeways so it is pretty convenient to get north or south.
- I rarely have to leave the city for any of my needs- groceries, shopping, dining, etc.
- I'm within walking distance of most everything I need.
- It has everything I need
- it is beautiful, easy to get around, peaceful
- It is convenient to the highway system to get to other areas of Minneapolis / st. Paul.
- It is in the center of everything and easy access to go anywhere from here
- It is out of the way area but still near major roads and activities in the Twin Cities
- It's convenient for getting to the places to which I go.
- Its convenient to 494.
- It's conveniently located - close enough to twin cities to be a manageable drive but for enough away to feel separate.
- Living close to parts and schools.

- Locating of my condo.
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location - feels like a smaller town but close to the amenities of Mpls and St. Paul
- Location & Safety
- Location & safety.
- Location & the preserve, mature trees.
- Location in metro : ease of navigating the greater area
- Location in metro.
- Location in the metro
- Location of my home
- Location to airport
- Location to city
- Location to downtown
- Location to downtown.
- Location to other MN attractions, downtown, MSP airport
- Location with easy access to main highways and interstate
- Location, Public Safety
- Location, school district
- Location.
- Location.
- Location.
- Location: close to the MN river valley and close enough to Minneapolis
- Love the suburbs, but it is close to many other areas
- Most everything I need is a 5-minute drive away.
- Most things I need in a central location
- My person location
- Nearness to city/ parks/ greenway/ ease to shopping.
- Proximity to everything from shopping to parks to schools to doctors
- Proximity of services and employment.
- Proximity to activities (stores, work, restaurants, etc.)
- Proximity to all amenities
- Proximity to area amenities.
- Proximity to attractions and downtown
- Proximity to both southern suburbs and northern MN.
- Proximity to conveniences
- Proximity to downtown / excellent variety of everyday needs very close by.
- Proximity to health care, shopping, and entertainment
- Proximity to major highways but still being in a natural setting.
- Proximity to metro area.
- Proximity to minneapolis

- Proximity to most required services - grocery, health, library etc.
- Proximity to other areas that I need to get to.
- Proximity to other burbs and airport .
- Proximity to other cities
- Proximity to other major events without living in those areas--target center, MOA, Airport
- Proximity to parks, shopping, restaurants
- Proximity to places
- Proximity to retail and restaurants I use regularly
- Proximity to the city
- Proximity to things we need.
- Proximity to work
- Short distances to everything
- So many things to do right here in EP.
- That I am close to the urban city, but also close to the country
- The convenience of everything. Everything you need is here plus easy access to the airport
- The convenience. Everything is close by.
- The ease of getting to other locations.
- The location
- The mix of city and country
- The most easy access to major highways. Close to shop, health services, sidewalks & path to walk. These are all I like.
- The openness of the area of live in, ease to get to main roads.
- The walkability.
- Thw walkability of the neighborhood we are in
- To me it is access to big city 'things' but it still keeps the feel of a small town.
- We have everything. Every corporate operation seems to be here.
- Where I live
- Where we live
- You can find everything you need in Eden Prairie

SAFE

- (Safety).
- Feel protected and safe
- Feel safe, parks, cleanliness.
- Feel safe.
- Feeling of safety.
- Feeling safe and Eden Prairie is clean.
- Feeling safe.
- Feels safe
- For the most part I feel very safe here, I grew up in Eden Prairie and I love how much it has grown.
- Good safe place to live
- I feel safe
- I feel safe hrrecon ern that
- I like that it has an upscale feel. I also feel pretty safe here.
- It does actually feel safer here.
- It is a safe place to live and almost everything is new and/or updated.
- It is a safe, comfortable place to live.
- It is safe, good school systems, places to go to meet your needs.
- It was a good place to raise kids, felt safe, good parks, schools were good in the past
- Its safe
- Kowalski's and muni liquor store/feeling safe.
- Less crime
- Low crime
- Low crime
- Low crime, good quality of life, close proximity to the rest of the city
- Low crime, nice parks and amenities

- Good school system, educated and responsible residents
- Good schools
- Good schools
- Good schools
- Good schools
- Good schools and nearby shopping options are great without being too big or sought after by people from other suburbs.
- Good schools and opportunities for my children
- Good schools for children.
- Good schools, good infrastructure, great open areas/ parks
- Good schools, good park system - Round Lake especially.
- Great educational opportunities
- Great school system
- Great schools
- Great schools
- Great Schools
- Great schools and parks
- Great schools for kids
- Great schools when raising child
- Great schools!
- Great schools, easy access to essentials
- Great Schools, Great community, great for kids
- Having reputable schools!!!
- High-quality schools
- I love that schools are some of the best in the state and country.
- Kids programs and schools
- Large schools with great variety of opportunities
- Living near good schools.
- Our excellent school system
- Outstanding schools and community activities
- Prairie View Elementary
- Public school system
- Quality of education for our four children
- Quality of public schools
- Quality of the school system.
- School
- School and community center
- School district
- School district
- School district
- School district
- School is great
- School quality
- School system
- School system
- School system
- School system
- School system
- School system
- School system
- School system
- School system
- School system.
- School system.
- School system.
- School system.
- School system.
- School, safety
- Schools

- The schools
- The schools
- The schools
- The schools, Mr. Beekmann at Eden Lake!, my neighbors, that everything I need as a consumer is right here.
- Things for kids to do / schools / clubs / etc
- Tough to pick one thing...Good schools - great place to raise kids.
- We were close to the schools.
- Wonderful place to raise a family, EP schools are tremendous!
- Wonderful Public Schools
- Wonderful schools!

SENSE OF COMMUNITY

- A city with a smaller feel than Mpls/St Paul
- Been home for 30 years, easy access to MPLS drop in home values!!!
- Can do spirit
- City managers, workers, and residents all seem to take pride in their (our) community
- Close community
- Comfortable community/neighborhoods
- Community
- Community
- Community
- Community atmosphere & easy access to southwest metro
- Community attitude.
- Community pride and participation
- Community Spirit and Pride
- Community spirit.
- Community/neighbors
- Cooperative living.
- Eden Prairie is one of the best city I ever lived. Best Park!
- Good community
- Good community, easy accessible to everything.
- I can't pick just one thing, but a strong sense of community and it's absolutely beautiful.
- I feel connected to the city because I feel connected to neighbors and friends
- I feel this is a city of which to be proud: well run, good reputation, attractive
- I have lived here all my life. Over 50 years. Sense of community
- I have lived in EP for @ 40 years. It is a beautiful place and is home to me. I'm at peace here.
- I love the sense of pride in our community.
- Image.
- It feels smaller than it really is.
- It is a great community
- It is a great place to live.
- It's my home for 57 yrs.
- It's not what we consider a big city.
- It's very homely
- Multiple community gardens
- My church community and friends in the neighborhood
- National rankings. When I tell people from other parts of the country I live in Eden Prairie, they have heard of it and have a positive impression. Not the case 10 years ago.
- One of the best communities we have lived in many places in the U.S. including HI, FL, VA, CA, ND, IA & Metro D.C.
- One of the better suburban communities
- Quality of living and excellent communities
- Right community.
- Senior Center
- Sense of community
- Sense of community

- Sense of community
- Sense of community
- Sense of community
- Sense of community
- Sense of community
- Sense of community - particularly if a member of the many Clubs
- Sense of community and feeling like we belong here
- Sense of Community and our neighbors
- Sense of community and safety.
- Sense of community even though there is no official downtown.
- Sense of community.
- Sense of community.
- Sense of community.
- Sense of community.
- Small town feel with better g city amenities
- Small town feel with the amenities of a bigger city
- Special activities for all ages, especially families
- Still feels country
- Suburban living.
- That it is a good, respectable and ritzy suburb/city.
- That it is a well planned out community.
- The "small city" feel
- The community
- The community and all the opportunities available, parks, shopping, activity center, great schools ,etc
- The Community Center
- The community center
- The Community Center
- The Community Center
- The Community Center
- The Community Center is a very nice addition to the community.
- The Community, Library and Aquatic Center
- The diversity of the community.
- The Eden Prairie Community Center.
- The emphasis on community
- The EP Community Center-Silver Sneaker Classes
- The friendly atmosphere and sense of pride in the community.
- The sense of community
- The sense of community
- The sense of community and it being a safe place to raise my family
- The sense of community and my wonderful neighbors
- The sense of community and neighborly helpfulness.
- The small community feeling yet we have access to almost everything in big cities
- The small town aspect of the town - running into friends out and about.
- The strong sense of community
- The ultimate sense of community.
- The wonderful sense of community.
- There are many opportunities to know diverse communities within the community.
- This is where I have been for 25 years. It is home.
- You can achieve both small town living with big city resources.

SHOPPING/RESTAURANTS

- Ability to shop close in multiple areas.
- Access to shopping and places to work
- Access to various retailers. Grocery store, target, EP mall etc
- Access to a good variety of shopping and restaurants
- Area businesses and shopping availability

- Availability of shopping and quality eating establishments.
- Close proximity to shopping.
- Close to shopping
- Close to shopping.
- Close to stores, restaurants, schools.
- Closeness to malls, shops. Convenience to highways, facilities.
- CONVENIENCE OF GETTING TO RETAIL AREAS
- Convenience of getting to stores.
- Convenience of shopping different stores in one try.
- Convenience of shopping to housing and transportation to Minneapolis.
- Convenience of variety of shopping options
- Convenience to shopping.
- Convenience to shopping, cleaning, freeway.
- Convenience to shopping.
- Convenient shop & live.
- Convenient shopping, restaurants
- Convenient to stores-church-athletic facilities-walking trails
- Convergence of shops, grocery and community center.
- Convenience of shopping commute to work bike trails and appearance of the city regarding trees and lawn care.
- Ease of access to essential needs (groceries, healthcare, schools, etc).
- Ease of visiting various retail establishments
- Easy for shopping - church - recreation.
- Easy to shop and drive around. Lots of parks.
- Eden Prairie Plaza
- EP has the right mix of business. I can find almost all the necessities within EP. No real reason to go somewhere else.
- Grocery store options
- Handy for shopping.
- Handy to GVO stores.
- High quality shops and parks close to my house
- How convenient meeting my shopping needs is.
- I don't have to go anywhere else to shop because EP has a great selection of stores.
- I like that there is a large variety of restaurants, retail and recreation venues so near.
- It is very convenient with a wide variety of shops and restaurants
- Lots of entertainment, restaurants & living options.
- Love how it has all shops and needs all here in EP, also love the trails and how clean and well kept everything is.
- Mall area infrastructure
- Many options available close by - stores, restaurants, gyms, etc.
- Mix of business / parks / housing.
- My home is close to stores and restaurants and the variety is good.
- Options of food, shopping, living
- Plenty of restaurant choices
- Proximity of stores, schools, other daily shopping needs
- Proximity to Costco.
- Proximity to shopping, family, friends
- Quality and variety of places to shop
- Retail
- Shopping
- Shopping
- Shopping options
- Shopping variety.
- Shopping, access to Twin Cities and stores
- Shopping, entertainment, and beauty
- That it has a mall

- The convenience of having many stores, libraries etc right at hand
- The Mall is just the right size
- The mall.
- The options for eating, shops, transportation, and employment
- The overall beauty of the retail districts
- The shopping & people.
- The variety of shopping and business accommodations. It's easy to shop for what you need on a moment's notice.
- The way that businesses and stores blend in to the landscape. It doesn't look like "generic".
- Variety of restaurants & shopping.
- Variety of shopping/restaurants

CITY SERVICES AND EMPLOYEES

- Adult recreation programs
- City amenities, EMS open house, education system... that's not one thing, but I like them all quite a lot.
- City council & police traffic
- City employee service and commitment to residents.
- City services
- City Services
- City services and green spaces
- City services. I.e fast snow plowing
- City services -- street maintenance, plowing, water quality, etc
- Commitment to public safety
- Community Education courses are good
- Community programming and educational resources
- Excellent city services
- Excellent police department and feeling of safety
- Excellent public services
- Freedom and police who are not rude
- Great city services
- Great public works system
- High quality of city services.
- High quality of living, especially safety and city maintenance
- Infrastructure
- It is an extremely well run city that genuinely cares about its citizens.
- Its facilities
- Most important city services seems to work (e.g., snow plowing, road maintenance, police, fire, etc.)
- Our police
- Police and Fire Departments are WONDERFUL
- Police and Fire safety
- Police interaction with residents, schools and they protect us. Parks are good
- Public works - snow is always plowed, streets are clean, water is great
- Qualified, well-staffed police department
- Services that are available in the city
- Staff and council are responsive to questions and needs.
- The accessibility of services and places is great. I love the quality of life I get in this city.
- The administration of the city -- from traffic lights to water billing -- is very sensible and thought through. Also the schools!!
- The city has wisely invested the tax payers money in all areas of life. Parks, schools, playgrounds, trails, sports facilities and open unused areas.
- The city seems to be well run as a municipality in terms of services, parks and trails.
- The city service in EP, like police, fire, water, parks and roads are very well done
- The infrastructure is great
- The plowed streets after snowstorms
- The police aren't as racist as Edina. Close but not the same.

- The quality of what the city has to offer in regards to programs and facilities for its residents
- The quality service of police, fire, rescue and other city employees (i.e. Community Center staff)
- The streets are plowed and free of snow and efficiently
- Water resources
- Well governed.
- Well organized community with lots to do.
- Willing to spend money to make things look nice e.g. Fire Station on Dell Road (near 212)

CLEANLINESS/UPKEEP

- A city government that works, for roads, parks, and public facilities.
- About one another, great streets cleaned super in winter E.P. people care.
- City is taken care of very well, road maint., schools, parks, etc.
- Clean
- Clean and safe
- Clean and well maintained
- Clean City
- Clean, safe, and well organized with a good school system
- Clean, safe, organized good reputation.
- Clean, well maintained neighborhoods. Great schools.
- Clean; everything looks well kept
- Cleaning.
- Cleanliness
- Cleanliness
- Cleanliness - safety.
- Cleanliness of streets and surrounding areas
- Cleanliness of the community and safety
- Cleanliness, Friendliness
- Cleanliness.
- Economic health and general upkeep of the city and it's common areas
- EP is kept clean.
- Everything is kept
- Excellent public services (e.g. snow plowing).
- Focus on improvement, love our neighborhood.
- Great road maintenance and quality water
- Homes are kept up, attractive, some however, are about ostentatious.
- How clean the city is kept, the parks and nature areas
- How well kept the city is
- If something is broken they fix it asap.
- It is very clean
- It's so clean / good roads.
- Most properties well maintained.
- Nice clean city
- Over all appearance of community.
- Quality of streets, business zoning, rules about signs parks general landscape, road maintenance.
- Quality of the government's care of the city infrastructure.
- Road and park maintenance. Excellent snow-plowing.
- Street maintenance, parks.
- That we keep things looking nice
- The overall environment of the city.
- Utilities and roads are very reliably maintained.
- Very clean city
- Well - maintained city.
- Well maintained
- We'll maintained city

QUIET AND PEACEFUL

- Atmosphere
- Atmosphere-quiet, well laid out with open spaces and safe.
- It has a peaceful.
- It is peaceful and the crime rate is very low. Physical Security.
- Its a quiet outer suburb
- It's peaceful.
- It's quiet and clean.
- It's quiet, yet close to the major highways
- It's quiet.
- Nice, pleasant & peaceful.
- Peace.
- Peaceful
- Peaceful and happy
- Quiet
- Quiet / safe neighborhood.
- Quiet and nice area to live.
- Quiet and safety
- Quiet location, yet close to businesses and stores
- Quiet neighborhood
- Quiet neighborhood, walking paths
- Quiet neighborhood.
- Quiet neighborhoods, great parks, schools, community center, and programming for kids
- Quiet suburb.
- Quiet town
- Quiet, access to walking trails.
- Quiet, safe neighborhoods, places for kids and dogs to play outside, great utilities - clean water, power and gas never go out, good Internet speed.
- Quiet, safe, good neighbors
- Quiet, secluded neighborhood.
- The peace and quiet
- The peaceful lifestyle and near rural location
- The quiet nature of the city

HOUSING/NEIGHBORHOOD

- Appreciation in home values.
- Combination of housing value with ease of convenience throughout the Cities
- Cul-de-sacs
- Good neighborhood - walking trails - maintenance of roads.
- Great neighborhoods
- Great neighborhoods and people.
- Having upscale housing.
- Home value
- I love my neighborhood
- Large lots for homes, sense of privacy
- Lots of great businesses and shops conveniently located within 10 minutes from home
- Love my neighborhood
- My home.
- My neighborhood
- My neighborhood
- My neighborhood
- My neighborhood
- My neighborhood
- My neighborhood - especially "neighbors".
- My neighborhood is good — it's close to the nature preserves, which is nice for my family.
- My neighborhood, current elected officials

- My neighborhood, The Preserve
- My neighborhood.
- My neighborhood.
- My neighborhood.
- My Neighborhood.
- Natural environment in our neighborhood, while being close to needed businesses
- Neighborhood
- Neighborhood
- Neighborhood
- Neighborhood feel while kids were growing up
- Neighborhood we live in is great to walk around.
- Neighborhood, community.
- Neighborhood, schools, parks & recreation
- Neighborhoods with beautiful houses, parks, and shopping
- Nice neighborhoods
- Our home, our treed lot, our next door neighbors and ease of getting to stores, restaurants, etc.
- Our location with large wooded lot and wildlife. Close to high school and comm center when children were young.
- Our neighborhood
- Our neighborhood school has a very good special Ed staff and programs.
- our neighborhood, although many neighbors do not share a sense of community
- Our Neighborhood.
- Our neighbors and neighborhood of friendly people
- Our neighbors.
- Pride of ownership by homeowners
- Quality of home to value.
- The neighborhoods still have lots of trees and green.
- The neighborhoods, especially feeling like I can walk my dog safely
- The quality - houses and the business areas look nice
- The trees in my neighborhood are mature and beautiful. The drive from freeway to home on Anderson Lakes Pkwy is beautiful.
- The upscale aspect of having very high home prices.
- The upscale housing options
- The wonderful neighborhood I live in
- Value increase of home bought in 1974.
- Wooded neighborhoods get close to freeway.

CLOSE TO JOB AND/OR FAMILY AND FRIENDS

- Abundance of employers in the city
- Access to my job in Edina.
- Chose Eden Prairie because I only have to drive 15 minutes to get to work.
- Close to a lot of jobs and has most amenities I seek out.
- Close to family.
- Close to relatives.
- Close to work
- Close to work, safe neighborhood, great restaurants / stores.
- Close to work. Good shopping. Nice mall. Good community center.
- Commute to work / all necessities.
- Convenience to work
- Convenience to work.
- Easy access to work, shopping, etc.
- I have friends and relatives here.
- I was close to my job.
- It is a hub of better paying jobs.
- It is close to where I work.
- It is home and my friends are here.

- It's a very convenient location for commuting to work, be it via car, bus, or perhaps (some day) Light Rail.
- It's close to where I work.
- Job
- Jobs nearby
- Location in relevance to work, social, family life.
- Location to work
- Location, proximity to work
- Many friends and natural areas
- Most of my friends are here.
- My immediate nearby neighbors
- My neighbors.
- Near family.
- Proximity to family.
- That I can both live and work in the same city, and have the best in both worlds. (this is a great place to live AND to work.. most places are one or the other)

FRIENDLY PEOPLE

- Eden Prairie is generally populated by successful high-quality people.
- Freindly people
- Friendliness of people
- Friendly
- Friendly people
- Friendly people
- Friendly people
- Friendly people
- Good neighbors.
- Have a good neighbor
- I believe the city staff & employees are sincere.
- I like the people in my neighborhood, the stores that I like are nearby, also the Com. Center. The streets are plowed and swept.
- I love the altruism in our community. Residents walk the walk. It's an educated & informed community that cares about quality of life, fairness and equity. I absolutely LOVE how recreationally and ecologically minded Eden Prairie is. This is a community that cares about its residents & the city puts its money where its mouth is. I love this city.
- Love the people and growing diversity
- Mostly educated nice people
- My neighbors
- My neighbors
- My neighbors
- My neighbors
- Neighbors
- Neighbors
- Neighbors in my immediate area
- Nice people
- Our friendly neighbors
- People (friendliness, caring nature, willingness to help).
- People are great, environment is very nice. Access to downtown nice.
- People get involved when they see they can help.
- People that are real...
- peoples
- Quality of citizens
- Quality of people
- The amenities and the people/culture
- The care for "family".
- The high quality of the residents
- The nice people.
- The people

- The people
- The people and schools.
- The people that live here.
- The people!!!
- The people, the schools and the safety - sorry couldn't name just one!
- The people.
- Wonderful, diverse neighbors who are interested in the welfare of each other.

OTHER

- 4th of July celebrations and outdoor rentals at round lake
- A down town
- A lot of things to do here
- As a place to live.
- Being involved in CERT
- Comfortable living
- Convince
- Cost of living
- Diversity
- Diversity.
- Ease
- ECFE programs
- Equal access by all residents, regardless of wealth status, to classes, groups, shops, and outdoor spaces.
- Everything
- Excellent place to raise children.
- Good amenities
- Good place to raise kids.
- Great beauty, however has been decreasing.
- Great for kids
- I don't live in Eden Prairie, only work here.
- I feel Eden Prairie overall has great amenities to offer to habitants
- I like that it is reputed as being an expensive city.
- I used to love the area and the nature... sadly, it has changed way too much
- It feels like a higher quality place to live than surrounding suburbs.
- It is an okay city and the city boundaries put us in a neighboring school district
- It's beautiful
- Its better than near downtown Mpls.
- It's just a beautiful place to live.
- Just relocated from Kingwood, TX and EP is just about as great, if not better in many regards, we love EP!
- Large lots.
- Lots of family friendly opportunities
- Lots of opportunities for kids activities/sports, and the fact that some financial aid is available for when we really do need it.
- Many options in all areas of commerce health education
- Megachurch.
- Multicultural
- New
- Not crowded, don't have to pay for parking.
- Opportunities
- Opportunities for all, children, adults and seniors
- Opportunities for family/schools/community events/parks
- Opportunity to make EP a welcoming place for new comers and an inclusive society
- Overall beauty
- Overall quality of life is very good.
- Overall quality of life.
- Overall quality of life.
- Positive growth

- Pretty place to live
- Quality of life
- Quality of life
- Quality of life
- Quality of life
- Quality of life
- Quality of life
- Quality of life and community
- Quality of life.
- Quality of life.
- Quality.
- Raising a family here
- Seem to only allow for some people and children.
- Sports participation options for children
- Sports.
- Standard of living
- Summit Place warm-water pool
- Superb opportunities for children.
- The city has softened water. Its not necessary to have a water - softener in the home.
- The city is well known and widely respected in Minnesota
- The inclusion of special needs people in the community and especially in the school district.
- The number of illegal aliens, it works wonders for my neck as I have to continually watch my back. e.g St Cloud Mall.
- The overall quality of life.
- The quality of life.
- The reputation of Eden Prairie as a great place to live.
- There are so many FUN! things to choose to do!
- Thought of as a great place to live.
- Too many great things to list one!
- Too many tonlst just one
- Total helpfulness when visiting city hall offices.
- Traffice is low
- Upscale people (to be honest)
- Variety of things to do
- Was a nice place once
- Wood shop at senior center
- Yearly activities like Schooner Days.
- Youth Sports, EPCC

DON'T KNOW

- N/A
- No comment
- Nothing
- Nothing

QUESTION 5: WHAT ONE THING DO YOU LIKE LEAST, IF ANYTHING, ABOUT LIVING IN EDEN PRAIRIE?

TRAFFIC CONGESTION

- 494
- 25 min from Twin cities.
- Access to downtown and uptown
- Amount of time it takes to drive from one area to another
- Amounts of time to get from one side to other side.
- Area is busy with traffic and people
- As we retire, we are looking for something more compact, less car dependent. Cycling around is OK, but hard as one approached the Eden Prairie core/mall.
- Being far away from downtown Minneapolis.
- Busy highway 169 & 5
- Busy roads
- Can't easily walk to stores
- Cars speed on Prairie Center drive and walkers are in danger from cars
- Commute to downtown
- Commute to downtown or other areas; traffic
- Commute to downtown!
- Commuting and roadways
- Commuting traffic on 494, 212, 5, 169, etc.
- Congestion and poor traffic flow over 212 and near the mall.
- Congestion on highway 5.
- Constant speed limit exceeded (vehicles travel up to 60 MPH regularly) along Hwy 4 coming from Pioneer Trail to 212. Have NEVER seen any speed limit enforcement in 17 years. NOT safe to walk, ride bikes or stroller with young children from my home to park during AM and PM rush hours due to this lack of enforcement. Why even post a speed limit?.
- Cookie cutter. Too many chain everything. No sense of a "city." Limited ability to get anywhere without driving.
- Could be more walkable/bikable
- Could use more paths around the lakes
- Crazy changing speed limits on main roads (30 mph to 50 mph) (excludes freeways).
- dealing with roads in the EP Mall area
- Difficulty getting across city due to traffic
- Distance from core city
- Drivers. Fast, always in a rush, inconsiderate. Worst in the state.
- Driving
- Driving. It takes a long time to get anywhere.
- Ease of getting around is a little confusing, not as walkable as I would like. The trail along Valley View Road is a bit scary and needs improvement for example.
- East of getting to / from E.P. Mall.
- Eden Prairie Center is not accessible with covered parking
- Far away fitness centers.
- Feels very suburban, and is a 2nd ring suburb. Can be challenging to get to MPLS during high traffic time over to distance.
- Freeway noise from hwy 212
- Freeway traffic
- Gets 169 & 494
- Getting around - Stop lights are too long.
- Getting around due to traffic lights and street layout.
- Getting from Point A to Point B...travel issues
- Getting out of EP during rush hours
- Having to use 494 as a route.
- Heavy traffic on major roads
- Highway 212 gets too congested

- Highway 212 needs another lane between dell and 62; need 2 lane exit from 212 to 494 east.
- How there are (red/green) left arrows at unbusy streets - getting better with yellow arrows!
- Hwy 212/5 /494 traffic - particularly east bound
- I commute by bike 2 x's a week to Golden Valley, and the biking infrastructure is terrible. Auto's honk and no designated bike lanes in comparison with surrounding communities.
- I don't have a sidewalk for my kids to use on a busy street
- I find the circular nature of the roads to be confusing.
- I have to drive to everything except the parks
- I live a HUD bldg. - Very close to 78th & co. Rd. 4 - the traffic noise is very annoying.
- I wish it were more walkable, more retail within walking distance of my house
- I wish there were even more bike trails and dedicated bike lanes on streets.
- I wish there were more opportunities for walking to places nearby.
- I wish you could access flying cloud rd from hwy 5 - it should be its own exit.
- I would love more things to walk to - but I know that comes in a more urban setting
- In town traffic.
- Intersection of 4 and 5
- It takes FOREVER to get anywhere.
- It's a little farther away from the city than I'd like.
- it's getting very hard to get around with the traffic.
- It's not a destination - too far neighborhood restaurant, not walkable.
- Lack of access to EP Town Center from I-494.
- Lack of bike lanes/shoulder on major roads (Dell, Pioneer Trail, EP Road, Mitchell, Flying Cloud, Anderson Lakes, etc)
- Lack of consolidated garbage collection and long waits at certain intersections
- Lack of east / west; north - south through street.
- Lack of neighborhood sidesalks
- Lack of sidewalk on bluff road and franlo
- Lack of sidewalk on my street
- Lack of traffic lights at busy intersections
- Lack of walkability and uniqueness
- Lack of walkability, especially for seniors-too many "busy" intersections that raise risk for pedestrian crossings-case in point Hwys 4 and 5; need for pedestrian bridges or more tunnels under roads; lack of coherent, integrated downtown location, with hosing, shops in one context; trunk highways and significant volumems of auto traffic degrade the quality of the physical environment
- Lack of walkable and bikeable downtown
- lack of walking biking trails to the buisness centers
- Lax enforcement of traffic speed, stop sign, and stoplight laws.
- Light traffic.
- LIMITED WALKABILITY TO RESTAURANTS, SHOPS
- Local traffic - slow to cross and get around the city
- Long waits at stop lights
- Long waits at stop lights.
- Lots of busy roads with long traffic lights!
- Lots of traffic lights! It takes so long to get anywhere, especially if you have to go around the mall.
- Lots of water, takes extra time driving around it to get places
- Mall traffic and the layout of the roads around the mall.
- Many bike paths are not well maintained.
- Morning traffic on 212
- My commute to downtown.
- Navigating Prairie Center Drive to get to the mall during peak times
- Need for vehicle, too far to walk for shopping
- Need more bikable and walkable opportunities
- Need to drive to any & all restaurants
- No fast way to go north - south.
- No side walks, drivers are careless and it is dangerous to walk or ride bikes, even around the lakes bikers afraid to use the roads go too fast, not a healthy place to live

- No sidewalks
- No walkable area of bars / restaurants for young adults
- No walking trail near me.
- Non motor vehicle transportation is difficult.
- Noon hour traffic.
- Not a very walkable city, especially near EP mall.
- Not a walkable city
- Not a walkable community. Municiple liquor stores. School superintendent.
- Not close enough to downtown to be convenient for work, yet still doesn't feel quite out of town enough. No chickens or horses, for example, and we still have bad traffic.
- Not many walking trails by our house
- Number of cab drivers parking in the lot near EP Center.
- Occasional traffic noise
- People who don't live in EP find it hard to get around
- Please fix the LRT west of dell rd. We really miss that bike / walk path.
- Prairie Center Drive traffic, specifically getting to 494 N from EP Center & back.
- Prairie center mall area. It is very tough to get around and does not have a lot of cool restaurants. Need to go to Edina or Wayzata, etc
- Road congestion at peak hours
- Roads that go all over really slow, and hard to get to freeway.
- Roundabout streets, too many traffic lights!
- Rush hour traffic
- Rush hour traffic
- Rush Hour Traffic on 212 & 5
- Safety on park trails
- School buses going thru our street when they don't hav to. From Forest Hill school.
- Sidewalks & traffic - There are not sidewalks at the mall or other places to get around. Also need to add stoplights to some intersections.
- Slow getting around.
- So spread out, hard to get around
- Some of the road system / distance from downtown.
- Some of the roads leading to Eden Prairie shopping mall.
- sometimes takes too long to get from one area to another, speed limits too low
- Stop lights - horrible, timing of them.
- Stop lights too many - spending too much time sitting at red light.
- Stoplights and general travel
- Terrible Traffic on 5/212. Growth to the west is clogging this section of freeway.
- That LRT has been delayed by hypocritical and short sighted Goppers.
- The heavy traffic
- The high speed limit - on it's highways.
- The highway traffic, particularly during weekday rush hour (am and pm).
- The roads around EP Center are ridiculous.
- The roads around the city shopping centers are a too convoluted and congested. The lights sometimes are mistimed and it can take almost 10 minutes from one side to the other (probably about 1-2 miles).
- The stop lights near my neighborhood seem to have issues frequently.
- The traffic
- The traffic and especially the quantity of traffic lights
- The traffic around the EP Center
- The traffic congestion on all the roads in the area around the mall, Costco, and southwest station.
- The traffic is bad, largely due to the stoplights. They are not synchronized and last too long, thus backing up traffic.
- The traffic on 212 is SO BAD! It takes me longer most days then it does on 394 -When they opened up DELL road on 212 they didn't account for all the traffic from chaska & chan. pretty much every morning it is so backed up.
- The traffic on Anderson lakes parkway.
- The traffic on Prairie Center Drive

- Traffic at rush hour but that is likely anywhere else you go.
- Traffic at times
- Traffic by Prairie Center Drive
- Traffic can get backed up
- Traffic congestion
- Traffic congestion - getting to the cities during rush hour
- Traffic congestion around 4:30 on 212/Hwy 5
- Traffic congestion at times.
- Traffic congestion near shopping areas
- Traffic congestion of 474 / 62; and 212 / hwy 5 pm westbound.
- Traffic congestion on surrounding highways
- Traffic congestion; lack of downtown ala Wayzata, Excelsior, Edina; EP police could be friendlier
- Traffic during rush hour.
- Traffic flow , impossible to get across town. I can get to Maple Plain quicker!
- Traffic flow across town e.g. perpendicular to 212, 169, flying cloud drive, is horribly congested. Also being a pedestrian is dangerous
- Traffic flow.
- Traffic getting in and out of Eden Prairie
- Traffic has increased and the traffic lights do not seem to be timed correctly which often causes back-ups in certain areas.
- Traffic in rush hour
- Traffic intersections
- Traffic is getting worse.
- Traffic is getting worse. Will be a mess if the SWLRT goes through.
- Traffic light timing seems developed by the oil industry.
- Traffic lights
- Traffic lights. There are too many lights that are not on sensors and I have to sit through a long red light with no other traffic around. The light at Baker Road to turn west onto 62 is too short.
- Traffic on 494 and 169
- Traffic on 5 & 212 split.
- Traffic on Henn. Town rd. during evening rush hour on hwy 169.
- Traffic on Highway 5
- Traffic on Highway 5 and on Prairie Center Drive
- Traffic on Highways 212-494-62 Crosstown Especially 494 in the evening
- Traffic on hwy 5 west at rush hwy cross town traffic.
- Traffic on I-494
- Traffic on main through ways, lights not timed well, intersections that should allow you to turn on flashing yellow
- Traffic on major highways
- Traffic on major roads and relative unease of finding street locations
- Traffic on Prairie Center
- Traffic on prairie center drive
- TRAFFIC on Prairie Center Drive.
- Traffic patterns are poor. hard to get from place to place.
- Traffic signals, esp. turn lanes with no traffic coming.
- Traffic traffic traffic - challenging to get around.
- Traffic, ability to get around the community
- Traffic, and it will only get worse with Light Rail. Light Rail might make me move.
- Traffic, stoplights - just takes a long time to get around
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.

- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic.
- Traffic. It has clearly exceeded what planners expected.
- Traffic/congestion
- Transportation.
- Trying to get to functions on the north end of town- crossing Hwy 5 is ugly at times.
- Very difficult to commute with any mode of transportation other than a motorized vehicle; no interesting restaurants - all chain restaurants.
- Walk score.
- Walkability
- Walking path
- Weird traffic patterns
- We've had a lot of reports of crime lately, and drivers using I69 at Anderson Lakes Parkway; the highway is always stop-and-go at rush hour. We need an extra lane.
- Wish it was more bike friendly
- Would like better bike trail maintenance.
- You have to drive everywhere
- You have to move the car absolutely for everything.
- You need a car to go places

LACK OF SHOPPING/DINING OPTIONS

- Ability to get to excellent restaurants verses having to go to downtown Minneapolis
- Being overcharged by the Muncial liquor stores due to their monopoly
- Businesses are not staying in Eden Prairie
- City feels too commercial, all restaurants are franchises- no originality in food or entertainment
- City owned liquor stores
- City owned liquor stores
- City-owned liquor stores. It kills competition and drives prices up.
- Confusing central business area like E.P. Center, lack of public transportation and light rail
- dining experience is conservative - low on the ethnic, cultural diversity spectrum including good Italian, other
- Eden Prairie owned liquor stores - rather have in Costco.
- Far from city, not much night life
- Finer dining options
- Food choices
- Honestly, the lack of non-chain restaurants is a downfall. I think there's opportunity there.
- I wish in Eden Praire there would be a farmer's market in the summer
- I wish there were more Mom and Pop-type restaurants. Like a good diner or place for families to hang out for all meals like a diner.
- I wish there were more non-chain restaurants, I dislike government run liquor stores, and i also wish there were more businesses in walking distance.
- Lack of a night life scene
- Lack of diverse quality fast-food restaurants.
- Lack of diverse restaurants, no liquor sales outside of government stores, no feeling of "center of town"
- Lack of diversity among the retailers particularly restaurants. Minimal ethnic/cultural orientation to better eateries
- Lack of entertainment options
- Lack of ethnic restaurants.
- Lack of family eateries. Either too expensive and noisy or fastfood. Not much in between.
- Lack of farm-to-table local chef driven restaurants.
- Lack of fine dining
- Lack of GOOD restaurants (too many chains and fast food!)

- Lack of good restaurants. don't like chains. municipale liquor stores - love the tap rooms that are prevalent everywhere
- Lack of independent restaurants and retail
- Lack of live music bars
- Lack of middle of the road restaurants / shop.
- Lack of mom & pop shops and unique "touristy" things; too many chain stores/restaurants.
- Lack of neighborhood shops/restaurants, too few non-chain restaurants of quality, and restrictions on city chickens
- Lack of Night Life
- Lack of night life... Bars and restaurants close early, no night clubs, no concert venues or theater.
- Lack of non-chain restaurants.
- Lack of non-chain restaurants
- Lack of quality ethnic food
- Lack of quality restaurants. Often dine in other suburbs.
- Lack of restaurants,, bakeries, coffee houses.
- Lack of retail and restaurants with an independent feel and character.
- Lack of retail development in Eden Prairie mall that other locations such as Southdale/Ridgedale have.
- Lack of retail options - which sounds crazy but everything that comes in just seems to be another chain. the area really lacks an adult clothing store.
- Lack of shopping due to high taxes and strict zoning
- Lack of social avenues and events for people without children -- primarily young adults and post-kid adults
- Lack of trader joe's
- Lack of unique dining opportunities
- Lack of unique non-chain restaurants and shops
- Lack of unique restaurants & lack of downtown.
- Lack of unique small businesses
- Lack of unique, specialty shops & restaurants in a walkable center area e.g. 50th from or Excelsior or Wayzata blvd.
- Lack of walkable shopping area (such as Maple Grove)
- Lack of well performing retail and restaurants spaces. EP Mall seems to be struggling to sustain quality retail stores. We dont do well with standalone retail brick and mortar operations. The development where sports authority is located needs to be rised and reinvented.
- Limited grocery store options - we like whole foods.
- Liquor stores, affordable grocery stores, lack of mom & pop restaurants.
- Little competition on internet and the municipal liquor store law
- Market place & food place.
- Missing a competative farmers market (only one farmer right?)
- Monopoly on liquor stores, high cost of city amenities
- More options for entertainment/ public attractions (beyond the mall)
- Mostly chain stores/restaurants. Few unique establishments.
- Municipal liquor stores
- Municipal liquor stores and most importantly the LACK of a brush drop off site like other cities have free of charge for residents
- Need a Panda Express here
- Need more unique restaurants
- Needs a good cocktail room...
- Needs better shopping, stores
- Needs more independent resturants
- Nightlife
- Nightlife
- No Bars
- No nightlife
- No stores with high quality merchandise
- No super target.
- No unique shopping / dining ie too many chains.
- No Whole Foods or other organic market

- Not enough cool artsy non chain shops. We need more artisans.
- Not enough good restaurants
- Not enough quality places to eat. Too many fast food not enough nice dinner places.
- Not enough restaurants. No "real" downtown
- Not enough restrants
- Not enough restuarants - need more 'neighborhood' type places to eat.
- Not enough social venues.
- Not enough to do, need more entertainment
- Not enough unique and trendy restaurants. Too many chain restaurants.
- Not much as far as a night life goes. Also no major attractions, im sad the ice castles didnt come back.
- Not necessarily least - but I wish there were more original, non-chain restaurant options
- Our restaurant selection is rather limited. It's mainly fast food and "bar food."
- Overall shopping is terrible. But worst is tell city problem with streets & they do nothing about it - speed.
- Proximity to unique dining
- Restaurants
- Retail choices.
- Shopping
- Shopping - always going to another city to shop - want a superTarget (one-stop shop) - will not shop at WalMart for groceries
- Shopping (retail) is below average - more high quality rest a needed.
- Shopping and entertainment is spread out and difficult to get to by car, foot, bike.
- Shopping options- want more unique store and dining
- Stagnating or declining retail environment.
- Stores I frequent weekly are in Bloomington and Edina and always hit red lights.
- The lack of unique eating establishments
- The liquor stores overcharging residents because of monopoly central.
- The municipal liquor stores. They are so over-priced. I drive to Chanhassen or Minnetonka to avoid them.
- Lack of non-chain restaurants
- The restaurant options are mostly chains - not unique
- The shopping district (hard to get to, too strip-mall/mall-based, not enough boutique stores for women/gifts, no sense of a downtown); wish we were more like Excelsior or Maple Grove for shopping.
- There doesn't seem to be a really good Asian restaurant. Restaurants in general do not always seem to last. Many of ones that do are not ones I prefer or are ones I cannot afford.
- There is nothing to do in the evenings.
- Too many chain restaurants and not enough independent ethnic or interesting restaurants.
- Too many chain restaurants.
- Too many chain restaurants/stores. Need more local businesses
- Too many chains; "generic" feeling. Lack of character.
- Too many of the restaurants and businesses are chains
- Very difficult to walk to restaurants. Missing that small community feel like in South Minneapolis where people walk to restaurants and bars
- Walmart
- Walmart
- We need more places geared kids. Family style restaurants.
- We need restaurants that are not chains and franchises. Our restaurants are so boring.
- Wish more restrants,like Red Lobster
- Would like to see more professional job oppporunities. Concern about the # of retail and resturants closinc
- Would love a good sports store again and a Trader Joes!
- Zero natural food options and horrible restaurant options. Only chains

POORLY DESIGNED

- 494, how it divides the city
- 494-62 intersection is confusing, not easy to access.
- Accessibility of the EP mall area - can't get there from 494.
- As a new resident it is difficult to learn my way around the city as so many streets do not run strictly north and south or east and west.

- Can be difficult to give people directions on getting around parts of the city
- Circuitous roads around the mall and main retail area
- Circular roads and long waits for left turn lights.
- City is spread out, takes a while to get from one side of town to another with lots of stoplights
- Confusing city center layout for visitors.
- Confusing layout of streets
- Confusing road system
- Confusing roads
- Confusing roads - Shopping / restaurants / entertainment is almost all chains - no local character.
- Confusing roads & signs.
- Confusing roads around mall - finding way on / off 212 / 494 / 62.
- Confusing roadways, especially around the mall
- Confusing street layout around Eden Prairie Center
- Confusion of streets.
- Development patterns limit public transport and lifecycle housing
- Difficult to describe how to get around.
- Difficult to navigate
- Difficult to navigate around mall / parks not great
- Difficulty getting in and out of the Library
- Difficulty of getting across the city east to west
- DIRECTIONS to give to someone. Hate Prairie Center Drive.
- disjointed street configurations
- Distances between places, poor public transport
- Driving around town for out of town people is a bit confusing
- Driving the area around EPC
- Finding addresses for business (there is no signage!).
- Finding my way around.
- Finding streets.
- For those who don't live here, all of the curving streets can get confusing. A lot of our friends and family often get lost navigating around the Mall.
- Getting anywhere is difficult.
- Getting around and across city
- Getting around as the area around the Eden Prairie mall is laid out silly.
- Getting around is challenging, roads near EP Center are confusing, Community Center, city hall, EP Center were not planned well.
- Getting around is impossible, terrible road design!
- Getting around the "downtown" area near mall, menards, etc
- Getting around, if you don't know the city, can be a problem; sometimes hard to ask friends to meet me here.
- Getting on to the freeways. Very challenging.
- Giving directions to visitors--particularly if Prairie Center Drive is involved!
- hard to navigate roads if you are not familiar with them
- Highway access - somewhat confusing.
- How divided the city was from one side to another
- It's confusing to get around if you are not familiar.
- Lack of curbs and water drainage in some neighborhoods
- Lack of good connections with I494 & poor interchange (roundabout maze) at 494/169
- Layout of roads - can't get places easily.
- Mall area a little tough to get around
- Meeting around is a little confusing.
- Navigating roads
- No major but the many different ways to get from one part of the city to the other. Especially if someone is with you and they have a different way to go.
- Northbound access to 494
- Not always having a direct route from A to B
- Not many thru streets

- Odd roads and signage. Really miss the state DPS south of the mall.
- Poor road signage for anyone not familiar w the place
- Prairie center drive & technology intersection
- Ring roads.
- Road design around Eden Prairie Center (Prairie Center Drive)
- Road layouts/difficulty to get around town to relatively simple locations
- Road noise from poor choices of road materials by the state DOT on Highway 5.
- road system and ease of getting around
- Road system seems more circular than direct - but I do travel easily to places it just takes longer.
- Roads - "you can't get there from here" - routes are often circuitous and confusing
- Roads and confusing Signage
- Roads are confusing. Names of roads and describing how to get around in EP to people who don't live here.
- Roads are messy to get around.
- Roads that change names n/c adds to confusion.
- Signage
- Some of the southern parts are confusing in layout.
- Some of the street system is confusing.
- Some road systems are confusing
- Sometimes difficult to navigate the city center with all of the lights Difficult to explain directions to visitors.
- Somewhat confusing road system
- Street design is confusing - no intuitive way to navigate city.
- Street layout.
- Street system
- Street system is difficult and odd
- Streets not alphabetical, You can get lost easily
- That the high school and community center are not centrally located.
- The confusing exit and entrances to highways from eden prairie center!!!!!! it's awful!!!
- The confusing roads around the EP mall
- The difficulty of the directions for getting places
- The fact that it can take so long to get on certain freeways (494 north) from my house. Related - the fact that none of the roads are straight
- The layout - differently navigating, no "main street".
- The merge of TH212 and TH5 through the ramps of Mitchell, PCD and I494
- The road systems - easy to get lost.
- The roads are a "tangle town". No real pattern.
- The roads are confusing - friends struggle to find my home.
- The roads are difficult to navigate if you don't know the area.
- The stoplights in and around Eden Prairie Ctr and crossing Hwy 5 are ridiculous - they need to be timed better Also the left turn from eastbound Pioneer Trail to Northbound Dell Rd should be a blinking yellow light like it is on every other intersection between Flying Cloud to west of Powers Blvd.
- The streets, stop one place and start some place else.
- The traffic pattern around the mall (spokes of a wheel).
- The winding and confusing roads.
- Timing of stop lights on city rd 4, crossing hwy 5 to Wagner - way light.
- Too many traffic lights!!
- Traffic lights on pioneer trail are not timed and very frustrating!
- Transportation - poor programming of stoplights, poor road design, stop sign locations, poor road markings.
- Trying to drive around. Traffic lights are terrible. Can't get anywhere in a hurry.
- Uncoordinated traffic signals
- Unreasonably low speed limits on some roads
- Very difficult to travel any short distance due to the design of the road systems and the number of stop lights.
- Weird road system
- Who came up with the roadway plan around the EP mall? stupidity!

LACK OF A DOWNTOWN AREA

- A missing "Main Street" where government, business and worship create a community center or core. Eden Prairie Center is not a substitute for "Main Street." Visit Hopkins of Edina and you will experience a different feel.
- Aside from the weather, EP lacks a "downtown." The city center is a big strip mall. yuk. I'd love to see the city build up a small town "downtown" street, built up around the smith more house on eden prairie road. A walkable strip with galleries, shopping, dining, and a small park. Then EP would have it all.
- Community activities are not centrally located in the City (high school, round lake and community center).
- Don't have a "downtown" district like 50th & France in Edina
- Hard to get around and no distinct town sq (very disjointed), which is probably why restaurants don't seem to survive very long.
- Hodge-podge of commerce. No REAL downtown with pedestrian-friendly sidewalks and storefronts (like Excelsior and Wayzata).
- How spread out it is - no recognizable central "town" location.
- I don't like the fact that we don't have a walkable downtown with centralized stores and restaurants.
- I wish Eden Prairie had a walkable downtown area.
- I wish EP had a mainstreet. There's no "downtown EP" and I think there would be a more sense of community if we had one.
- I wish it had a more historic downtown. I understand that it really isn't possible on how the city came to being, but it is on my 'wish' list.
- I wish there was a central downtown area
- I wish we had an actual town center, like Edina or Wayzata. But it's a minor issue.
- It does not have a city center....Like Chanhassen, Edina, Hopkins....You don't feel there is a downtown area so we would not recommend living here for that or retiring here.
- Lack of a "downtown" and walkability
- Lack of a central "downtown" area.
- Lack of a downtown
- Lack of a downtown
- Lack of a downtown
- Lack of a downtown area.
- Lack of a downtown or pedestrian retail area. Strip mall city lacking charm. I don't want to hang out at a mall.
- Lack of a Main Street.
- Lack of a nice "downtown", it is simply suburbia and housing is very bland looking.
- Lack of a town center
- Lack of a true downtown area.
- Lack of a viable town center
- Lack of diversity and a sense of "downtown"
- Lack of downtown area
- Lack of downtown or neighborhood area with restaurants, shops aside from the mall
- Lack of downtown/historic center
- Missing a city center area with room for activities, stage for entertainment, benches/tables, plants, etc
- Missing a downtown where you can walk around & shop.
- No "downtown" area
- No "downtown" to visit; no visible history or charm to the city.
- No "downtown".
- No "downtown".
- No "Main Street"
- No "Main Street."
- No center of town, like older towns.
- No central "downtown" area walkability.
- No central downtown area
- No central downtown.
- No central gathering place. A mall is not my idea of a town square
- No city center "main street" (e.g. Hopkins or excelsior).

- No city center/downtown. Just a sprawling suburb with various malls.
- No clear downtown
- No cute down town area
- No down town, Praire center drive
- No downtown
- No downtown
- No downtown
- No downtown
- No downtown
- No downtown
- No downtown
- No downtown & no light trail to downtown [?] & st Paul.
- No downtown and minimal local businesses
- No downtown area and it is very spread out.
- No downtown or central Main Street for a smaller town feeling.
- No Downtown or common area in the city
- No Downtown or gathering area that is somewhat central (the mall doesn't card)
- No downtown or Main Street
- No downtown to walk
- No downtown, 100% suburbial!
- No downtown.
- No downtown.
- No downtown. The stores and restaurants are generic not the small business feel.
- No downtown. Not using lakes and land to potential. Section 8 housing needs to go.
- No easily walkable central business center
- No historic downtown or walkable shopping/dining district (ie. St Paul's Grand Ave)
- No main street
- No major small town like downtwon
- No personality to city center - very bland
- No real "downtown" ie: 50th and France
- No real downtown city feel.
- No real 'downtown' to walk around
- No real downtown!
- No real downtown, Mall not up to date
- No real downtown, not able to walk and shop/dine.
- No real walkable city center or main downtown area . Nothing quaint
- No sense of a down town area on feeling.
- No sense of a downtown. Would be great if had something like Excelsior
- No sense of a town center
- No sense of downtown.
- No Town Center that feels like a Main Street "hometown" place
- Not having a town square / center / pedestrian mall like Maple Grove / Chaska
- Not walkable, no "downtown".
- Only draw back is EP doesn't have a "downtown" like Hopkins, Excelsior e.g.
- The road system and no central downtown area with fun shops / restaurants.
- The way it is so sprawled out. We don't have a downtown and when people say "I live in Eden Prairie", that can mean down the street or 15 minutes away.
- There is no downtown
- There is no downtown / town center.
- There is no obvious downtown
- There is no village area (downtown, uptown)
- There isn't much to do after 9pm if you are not of age. There also isn't a designated "downtown"
- There's no central point in Eden Prairie that draws people. A downtown area like the one In Maple Grove or St. Louis Park would make it more appealing for residents and visitors.
- We do not have a "Center of Town"---our communities within the community need more places where we can intersect.
- We need more of f a downtown like Hopkins or st Louis park excelsior blvd

- We need to develop an unique area of restaurants, bars, music, shopping that is quaint and inviting as a central entertainment complex
- Wish it had a downtown area
- Wish there was more of a walkable "downtown"
- Wish there were a downtown. I am hearing from younger friends who have children that our school system has taken a turn for the worse. Not good for our children or home values.

LACK OF PUBLIC TRANSIT

- ... tough... I guess having light rail connection would be good. But we love EP!
- Almost completely car centered transportation
- Being cut off from the city - no good public transportation.
- Commute to downtown. But should change after the light rail.
- Commuting downtown, we need light rail
- Do not want light rail
- Eden Prairie, will be better off for commuting with a Light Rail System.
- Far away from work. No bus or light rail to work.
- Fast and efficient public transportation to get from Eden Prairie to other suburbs/downtown
- Getting around transportation wise
- Have to drive everywhere.
- I wish there was easy access to bus service. You mainly have to walk /drive to catch a bus.
- I wish we had access to the light rail system. The busses are pretty good, but I can't take a bus to the airport.
- I would like more public transportation with a block or so of my home.
- Impossible to get around without a car/safety has been steadily decreasing/lack of sense of community
- Lack of a transportation
- Lack of light rail
- Lack of mass transit within city of EP.
- Lack of public transit options
- Lack of public transportation
- Lack of public transportation
- Lack of public transportation
- Lack of public transportation connecting to the rest of the metropolitan area; get SWLR done!!
- Lack of public transportation in the evenings and weekends
- Lack of public transportation infrastructure
- Lack of public transportation, absence of light rail in particular.
- Lack of public transportation, i.e. Light rail
- Lack of public transportation.
- Lack of rapid transit to connect to city
- Lack of robust public transportation.
- Lack of transit to commute (light rail)
- Local public transportation
- Look of public transportation into twin cities.
- Need better transportation around Eden Prairie
- Need to drive most places
- Needs better bus routes. SW Prime is a great alternative to get around town. I love that the Green Line will reach EP.
- Needs light rail system
- No direct transportation to St. Paul
- No light rail
- No public transfer, you must have a car.
- No within city mass transit.
- Not having light rail access to city and airport.
- Poor ground transportation
- Poor public transit options after hours and weekends
- Poor public transportation
- Potential light rail

- Public transport
- Public transport options to get around are limited
- Public transport system.
- Public transportation
- Public transportation
- Public transportation
- Public transportation from EP into the cities.
- Public Transportation is very poor
- Public transportation not near the commercial center of Eden Prairie
- Public transportation options to other cities.
- Public transportation sucks. No buses to Minneapolis outside of commute hours. SW transit too small. Everything so spread out. Bad for visitors, young adults and seniors with no car. Everyone HAVING to use a car is not a cool thing
- Public transportation.
- Public transportation.
- Public transportation.
- Southwest transit does not operate on the weekend.
- Still no light rail, horrible buses getting to other suburbs or Mpls/StP during non-rush hours (makes it much harder to commute if you work an evening or overnight shift, or visit friends during non-rush hours)
- the limited public transportation around town
- The prospect of having Light Rail shoved down our throats. Also, it's easy to get lost if you're not familiar with the area
- Transportation
- Wish we had light rail access
- Would love to have the light rail to Minneapolis.

HIGH TAXES

- City council likes to spend too much money, prop taxes s/b lower.
- Climbing property taxes, high cost of memberships at the community rec center
- High property taxes
- High property taxes and money spent on the rec center, Lifetime fitness provides similar service at no taxpayer expense
- High taxes
- High taxes
- High Taxes
- High taxes
- High taxes
- High taxes
- High taxes
- High Taxes
- High Taxes
- High taxes - lack of traffic enforcement.
- High taxes and a council that seems intent on finding more ways to spend more money and thereby increase our taxes further. How about finding ways to reallocate and save?
- High taxes and the intrusiveness of the local government.
- High taxes!! Too many gyms, fitness centers...and no one ever in them! Too many strip malls.
- High taxes.
- High taxes.
- High taxes.
- High taxes.
- Home Taxes
- I think Eden Prairie wasted tax dollars (example: unneeded sump pump inspections round lake ball park replacements, school, malls).
- Property Taxes
- Property taxes
- Property taxes

- Property taxes
- Property taxes are way too high
- Property taxes.
- Rather high property taxes.
- Real estate taxes are too high now that I am retired. Don't know if we will be able to stay in the home we built.
- Tax level - need more single level living for seniors.
- Taxes
- Taxes
- Taxes
- Taxes
- Taxes
- Taxes
- Taxes
- Taxes
- Taxes
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- Taxes
- Taxes - Follow thru or complaints.
- Taxes (property).
- Taxes and what has happened to the school system.
- Taxes are high
- Taxes are high property.
- Taxes are over the top expensive for what you get.
- Taxes are too high
- Taxes are too high.
- Taxes are way too high. Foolish spending with our taxes.
- Taxes associated with being in Hennepin county.
- Taxes on property.
- Taxes overwhelmingly high.
- Taxes too high
- Taxes too high
- Taxes, neighbors, people having fires and lighting off fireworks all year around
- Taxes, wasteful city services
- Taxes.
- Taxes.
- Taxes.
- The high cost of property taxes
- The high taxes, and government housing
- The reduction of services and the increase in fees and taxes.
- The school referendum taxes on my property taxes, think way out of control
- The taxes
- The taxes
- Too high of taxes

- Too high of taxes, no need to things like the swimming center that city council had a vested interest and most of the members of the swim club aren't even from Eden Prairie
- Very high taxes especially for seniors. Parking at the Community Center is really bad especially for handicapped. Often all the handicap spots are full

LACK OF DIVERSITY/INCLUSION

- A bit more homogeneous than I tend to prefer.
- As a senior citizen, I feel somewhat excluded from everyday life
- Community feels unwelcoming to diversity, members of minority groups appear to be looked down upon
- Developing pockets of immigrants rather than divers through the city
- Diversity ratio is odd, and economy is high threshold with little advancement in job growth
- Don't feel like people are friendly.
- EP's lack of commitment to issues of diversity and inclusion
- Everyone is the same age. No age diversity.
- Extremes in poverty and wealth
- How the wealthy view diversity
- Huge economic difference between rich and poor
- I sometimes feel the city's residents are a bit eliteist.
- I wish there would be more visible signs of different groups socializing together. I see East Indian people with their group, same with East African people, same with Caucasian people.
- Insincere value of diversity
- Is not a young community
- It can feel isolating (from a suburban perspective vs. the city) and sometimes feels sheltered from the nation's problems.
- It seems there's a divide between long-term residents and new residents - when in reality we're one community!
- It's VERY difficult to break into the neighborhood and community groups, to make new friends. Unless you know someone who already lives here or have young kids in school, it's tough to make new friends.
- Lack of community - feel more connected to cities like Minnetonka or Eden.
- Lack of cultural activities
- Lack of diversity
- Lack of diversity
- Lack of diversity
- Lack of diversity,concerts, arts.
- Lack of diversity.
- Misses a certain level of true community
- My neighborhood lacks diversity
- Need more sense of community in my townhouse complex
- Neighborhood isn't open or friendly
- No diversity or joining of the cultures. Our neighborhood is extremely racist as are several neighborhoods. Inclusion and diversity is a problem
- No jewish community
- None of our neighborhoods have been particularly friendly.
- Not diverse enough & very conservative.
- Not enough diversity.
- Not enough socioeconomic & race/ cultural diversity
- Not very diverse - feel like you have to fit - in.
- People are friendly but do not go out of their way to welcome new people
- People are from Minnesota and do not take to outsiders
- Racist residents who don't want their snowflake children going to Forest Hills.
- SO WHITE. I think we could do a much better job of learning about and integrating with those who are "unlike" us. We have a very large Somali population here, but we do a poor job of taking advantage of that diversity.
- Some lower-income neighborhoods have become somewhat segregated
- Some people are exclusive & do not embrace diversity, city continues to build out park areas vs. leaving natural wooded areas/old trees, special education in the schools not impressive

- The discrepancy between the haves and have nots
- The lack of appreciation on the part of many residents of the diversity in the community.
- The people - I have never seen a more racist and segregated city than Eden Prairie. The educational opportunities and integration for minorities is horrible.
- The racism.

HOUSING

- Affordability in housing, renting Need more community events...PAY for help--don't rely so much on volunteers...Minnetonka is much better in this area.
- Affordable housing for seniors.
- Affordable housing.
- Apartment / housing rent is too expensive
- Congregation of many rental units in such a small area can be difficult for emergency staff to find addresses and seems cramped like the preserve area
- Cost of housing.
- Cost of living - housing.
- Cost of living (housing).
- Enormous amount of Section 8 housing.
- Expensive real estate, but understand that comes with a place being safe and well-maintained
- Financial costs of housing
- Home resale values have not kept pace with surrounding communities. People tell us it is because of the subsidized housing and demographic changes that have occurred because of it over the past 20 years.
- Home resale values have not rebounded like Edina Minnetonka and Wayzata. Painful to say the least. Poor choices by previous Council.
- I don't mind the recent influx of immigrants but the part of town I live in is starting to look run down and not well maintained. I don't know if we have slumlords now or what. The Chestnut Apartments in particular are a disgrace in terms of boarded up decks, etc.
- Increased low income housing
- Lack of affordable housing opportunities. Rent is TOO high.
- Lack of decent small homes in good neighborhoods
- Lack of one level affordable housing for seniors/retired
- Low income housing
- Low income housing
- Low income housing
- Low income housing.
- More houses coming up in private properties
- My house value has plummeted. The city REALLY screwed up the school district. Once highly rated schools are now POOR- bad move!
- Not enough home owner programs for helping to keep the communities from aging. The older communities need to be offered low interest loans for new siding/roofs etc to help keep younger families coming into EP rather than the surrounding cities.
- Not enough one level townhouses to choose from when you want to downsize
- Not much one level housing.
- Section 8 housing
- Section 8 housing
- Section 8 housing and Somali community with extremist ties arrested here
- Shortage of moderately priced independent living housing for senior citizens
- So expensive to buy a home here, might have to leave to get a bigger home.
- So many apartments in my area that seem to less than desirable residents.
- So much section 8 housing. to many African immigrants.
- Some of the apartments like mine are very badly maintained.
- The growing section 8 community.
- The high cost of homes.
- The lack of affordable housing for low income families/households
- The large amount of low-income housing which has led to unsafe neighborhoods & changes within the schools

- Nothing!
- Nothing.
- Nothing.
- Nothing.
- So far, nothing.

COST OF LIVING

- Cost
- Cost - Minnesota & Eden Prairie have high taxes, especially on retirees.
- Cost \$.
- Cost of Living
- Cost of living
- Cost of living
- Cost of living here is a little high
- Cost of living is high
- Cost.
- EP is definitely an expensive place to live.
- Expensive
- Expensive
- Expensive
- High cost for houses.
- High rent
- Housing prices are quite a bit higher than other cities
- How expensive it is.
- I'm surprised I have to pay for both daughters bus transportation when we live 2miles from school. You think w the taxes we pay that would be covered
- Is expensive
- It's a bit expensive to live here.
- Its expensive
- Lack of affordable senior living options.
- Membership cost at the Community Center is high.
- Prices and met council rentals
- Rent prices are extremely high
- The child care cost.
- The cost of living and there is not a lot of economical homes for the elderly, single one level places, or places without an association fees etc..
- The cost of living is a bit high
- The cost of living is high in some cases too high for what your renting.
- The high rent

SCHOOLS

- Being in Hopkins school district
- City ignoring citizens input. School bussing.
- Concern that the reputation of the schools is slipping
- Declining public schools.
- Declining quality of schools
- Demographic unbalance of our elementary schools is a concern to many
- Dysfunctional school district
- EP High School too big
- Expensive overbudgeted school system
- Good school
- High school is too big
- High school too large
- How Eden Prairie has destroyed the school system
- How frequently it feels like elementary boundaries are changed.

- I feel that the school district is constantly asking for more money to they can be like Edina and Minnetonka. Also, I feel that the rec center should be cheaper. I help pay for it with my taxes, but it is still too expensive for my family to use.
- I feel the school system is heading in the wrong direction.
- I have to open enroll my kids to go else where
- I think the schools are not as good now as they were when my children graduated in the 1990's
- Information about student opportunities is difficult for s parent to obtain
- Kids not learning the trivium in school which yields too many body bags.
- Large school system
- Living in a location that is not part of the EP school district.
- Only one high school
- Other people's perception of EPS = bad schools & too many Somalis too diverse.
- Paying for school transportation when we are too far for my kids to safely walk (1.97 miles across Eden Prairie Road).
- Poor administrative support for teachers
- Public school system is not what it should or could be given the demographics and the financial resources available
- Public schools
- Quality of schools
- Redistricted school zones
- Reputation and schools seem to be declining
- School
- School admin
- School bus zoning not based on where you live to diversify schools
- School counslor to student ratio
- School district zoning. I live in EP, but am in the Hopkins school district.
- School division couple years ago - 4 elementary to b, closing intermediate O.P.
- School system structure. EP should model after Minnetonka with language immersion in the individual elementary schools rather than one large school. This way kids can take advantage of language immersion bust still go to their neighborhood school.
- School system.
- Schools
- Schools and taxes
- Students in 6 through 12 that need social support is lacking
- The amount of stress in EP schools
- The elementary school students not being able to attend the schools in their neighborhood
- The high school is too big. It should be split into 2.
- The School district and how they handle the diverse population. Some cultures are given discounts or free education which takes a toll on the schools
- The schools along with focus on low income housing
- The schools are not as good as i'd hoped, more aimed toward the bulk of average students than students needing enrichment or special services
- The schools could be improved
- The schools have become segregated. The Spanish Immersion school has a disproportionate amount of the white population.
- The way Eden Prairie has developed every inch of land. There no prairies in Eden Prairie. The education system needs to be completely redone. Your child will do great if they are gifted. If they are not gifted, they will struggle.
- Very poor educational system
- We are in the Hopkins school district even though we live in Eden Prairie. The Hopkins Schools have gone downhill.
- We put down roots for the school system, and now it's going through massive changes

GROWING DIVERSITY

- "Little Somalia".
- Controversy over Somalian population

- Ethnic diversity
- Excessive immigration policy & burden placed on economy & public resources.
- Far too many immigrants who will not assimilate, As an immigrant and Veteran I am not against immigration I am for American Values
- Growing salian population. Too many immigrant.
- High influx of foreign born people not assimilating or speaking English. Having to pay for [?].
- Illegal immigrants paid to live here. We should not be a sanctuary city.
- Increased amount of immigrants - they are draining all of the resources for the city & school.
- Increasing age and diversity of the community
- Influx over the years of immigrants
- Large concentrations of immigrants in specific areas
- Large English as a second language population.
- Number of immigrants
- Our city is very diverse which leads to very diverse neighborhoods. No one in our neighborhood ever talks to each other or spends time together because it is mostly Indian and Asian. They are not citizens and don't want to invest in our neighborhood or each other. We moved into this neighborhood 2 yrs ago. We've started hosting get togethers on our street and at our home and people are starting to come so they talk to us but they don't talk to each other. I wish the people that lived in Eden Prairie lived here because they want to be part of a community or neighborhood.
- Rude somali people.
- Somali population
- Somali population
- Somalian population
- Somalian/refugee population. Ruining our school system and making it an unsafe place to live and raise children
- Somalians
- Somalis
- Somalis.
- The amount of somali's, cost of living
- The disrespectful somlies that we have encountered at the mall and walking trails. We avoid certial areas due to the somlies.
- The diverse population is deteriorating our schools
- The immigrants who feel entitled.
- The influx of immigrants. I apologize that this statement is not politically correct. However, crime has risen due to this fact.
- The lack of assimilation of the immigrant population.
- The large population of people who live in low income housing
- The large Somali community
- The overwhelming changing demographic. It's not gradual and our school have been affected by it. We have open enrolled because of this and will likely eventually move.
- The overwhelming growing diversity
- The Somali community doesn't integrate into the community. There is great economic and cultural disparity between the Somali population in EP and the upper middle class.
- The Somali population is becoming a big nuisance and threatens the way of life we enjoy
- There are WAY TOO MANY SOMALIANS, I am not against diversity, however it's gotten out of hand. I come from a wealthy family, a father who is self-made....I was always so proud to live here, but now it is over-run with immigrants, Section 8 / low income husing and its getting OVER developed. It's called Eden PRAIRIE for a reason, that's why my family moved here, for the breathtaking views and space. Build less, and stop letting so many immigrants in. ENOUGH!!!!!!!!!!!!
- Too many immigrants getting free services from the taxes I'm paying
- Too damn many Somalis, they have ruined the City.
- Too many immagrants
- Too many non speaking English
- Too many refugees; redrawing of school boundaries based on income; more home burglaries recent years make it feel less safe to live in EP
- Too many Somalis

- Too many Somalis!!!
- Very high immigration population.
- Violation, practically, no one where I live (neighborhood) speaks English.

LACK OF CONFIDENCE IN LOCAL GOVERNMENT

- Aloof politicians
- An experience with a city official.
- Catering to the needs of those with low incomes more than to the needs of those paying the taxes.
- City council & planning commission have no interest in what residents concerns are!
- City Council, does not have the best interest of the citizens at heart.
- City Government
- City government
- City responsiveness to citizens
- Extremely liberal government.
- Family destruction agenda of Cornerstone/police department
- Fire Chief spends too much money on Duty Crew program for little return of financial investment. This is waste; he should be fired.
- How money is spent
- It's a toss up between the poorly managed police department and the city lay-out.
- Lack of leaders (elected officials) representative of our diverse. Community need more & app designed afford.
- Lack of response to neighborhood concerns by city and police department
- Local gov politics.
- Minority profiling by police; affluent feel privileged.
- Need to get more people involved in governance. This survey is a good start.
- One sided government .. no/ few new members of City Council, city positions
- Our city council
- Police are quick to write tickets for minor infractions. They are professional to deal with but a little overzealous with traffic tickets.
- Police dept - little accountability or transparency.
- Police/law enforcement
- Politically too conservative.
- Politics. Look at me. Sort of snooty
- Poor City Council leadership
- Referendums are excessive and I thought the the handling of the new school district lines was handled very poorly. Make me think that all thought this is a nice community it will do things that the minority want
- Seems that too much money is spent on city issues. Why spend money on Starring Lake park playground a year or 2 ago, then tear it down to build it again. Poor planning/decision making? Why spend all the money to water public lawns to the degree the city does, then justify water reclamation projects for fire stations? Really like being here but tax structure and money management will likely make me move elsewhere in the future.
- That the local Theater program is controlled by one state employee
- The Police blotter, crime reports are not readily shared like other communities. I realize there is a heat map, but that is not transparency. In fact, if there is a house fire or major roadway accident, I can never find out what happened unless one of the major news outlets cover it. This was never the case, when Jean Harris was Mayor. The Eden Prairie Police are not transparent enough about what is occurring in the community.
- Too much money spent on patrolling for traffic violations.
- Unresponsive city government

OVERALL REPUTATION

- At times an elitist attitude.
- Being picked on as an elitist community that needs a train
- Lots of rich, upity folks
- No strong sense of community.
- Other metro areas think we're privileged
- People can be snobby

- Perceived eliteness of community.
- Perceived high priced.
- Rich population
- Sometimes too elitist
- Stereotype as a city for rich people. Segregation with Spanish immersion
- Stereotypes within the Twin Cities at large
- Superior attitude from residents
- That stigma that EP residents are better than others who do not.
- The perception that everyone who lives in Eden Prairie is rich.
- The reputation of its residents to be snobby (sometimes deserved)
- We are a normal average family, not wanting to be perceived as someone rich from Eden Prairie

AIRPORT CONCERNS (NOISE, ETC.)

- Airplane noise, not just from Flying cloud, but from the big planes from MSP Airport are way to loud!
- Airport
- Airport noise - both Flying Cloud & MSP
- Airport noise.
- Close to airport
- Flying Cloud airplane noise at night
- Flying Cloud Airport
- Flying Cloud airport noise and flyovers.
- Flying cloud airport.
- Flying cloud airport.
- Noise from Airplanes to flying cloud and noise from cars 169
- Noise from flying cloud airport
- Sometimes the airport noise at flying cloud can be annoying.
- The middle of the night flights in and out of Flying Cloud Airport that go over our home.
- Too many Large jets at Flying Cloud since runway expanded.

RISING CRIME/SAFETY CONCERNS

- A slight rise in crime. I don't see it taking place, but there are reminders - burglaries, thefts from cars/garages, graffiti, things escalating at the schools between groups of kids.
- City does not enforce laws like cars parking in street, poorly maintained houses and yards.
- Crime
- Don't feel safe like I used to. Too many homes broken into.
- Increasing crime.
- Lately the security is not as good as it used to be. There are a few house that was burglarized in the last 6 months in my community
- Low level crime
- My perception of increased crime
- Some crime
- Some parks do not feel safe to bring small kids to.
- The crime rate is rising.
- The crime that is becoming more and more
- The fact that police know who the trouble makers are, but it doesn't seem like enough is done at reducing their threat. Inviting the large Somali population into Eden Prairie has created issues in otherwise nice neighborhoods.
- The police seem to focus more on giving speeding tickets, rather than solving the ongoing crime issues that keep cropping up in our neighborhoods — e.g. Break-ins, people stealing out of cars, garages, homes.
- Uptick in crime.

ROAD MAINTENANCE/SNOW REMOVAL

- Baker road - make it 2 lanes With turn lanes / pebbles from street refinishing.
- City is too paved. Roads too wide. Even parks are paved.
- Disregard for maintaining sidewalks and boardwalks or doing a poor job of it

- icy roads
- Not being able to run on sidewalks in winter due to lack of snow plowing of sidewalks.
- Poor job of sidewalk snow removal by city
- Quality of road cleaning after snow. Slippery and unsafe nearly every time.
- Sidewalks are not always cleared fast/well and are not continuous to the places you need to get to w/o having to walk in traffic at times.
- Snow removal is slow
- Some of the infrastructure could use updating.
- Some roads need to be attended more frequently
- The snow plow comes by my place way too often. That's tax money down the drain. Wasteful spending.
- Trails not cleared well enough in winter

GROWTH

- Building in all green space
- community center is too crowded
- Flood of low-income residents
- Getting over-developed, influx of people who may not fit in
- Getting too big.
- Housing density is becoming very crowded.
- Increasing density and traffic as people learn what a great place this is to live and work!
- It is becoming to built up, not enough open prairies.
- It is getting crowded.
- It's getting too built up, we're losing natural land to apartments
- Like any suburban area, heavily populated
- Much of the original green space when we moved here in 1991 has been built up
- Over population
- Since building here 34 years ago it has become a bit crowded.
- Sprouting building. Cultural activities, community activities for public during weekends.
- The continued development of affordable housing when the schools are already crowded. Federal funding is NOT worth it.
- There is little sense of community. Probably due to transient residents and recent growth.
- To many people living here now. Have a sense that immigrants live in "pockets" and really do not blend into community.
- TOO MANY PEOPLE
- Why do we have to keep ruining natural beauty for development i.e Round Lake baseball field we have early already.

OTHER

- A very nice open modern senior center would be great - Chaska has a great senior center - ours is rather dowdy.
- Aging city beginning to have needs
- Allowing a park featuring nature space, Veteran's Memorial and Memorial bridge to be overrun by a commercial venture, Pokeman, thereby denying the use of this space for what I believe was it's intended use. Eden Praire should direct those activities to oher parks.
- And safe feeling about it.
- Bearpath
- Being forced into using Comcast
- Beneficial more to wealthy residents.
- Better control over animals and their owners new ordinances that require owners to be fined for NOT controlling their barking dogs. Having to call 911 for assistance is a waste of the police department time. A sound ordinance should be in place and enfoced on known abusers
- Boring community
- Buckthorn
- Buckthorn & creeping charlie in city property adjacent to mine.
- Cable television monopoly
- Cant have chickens (I want chickens!)

- Change in environment
- Cold
- Cold snow & ice
- Cold winters
- Community Center - building and programs offered.
- Competitive nature of families.
- Complacency of residents
- Cookie cutter McMansions
- Difficult to get to know people
- Distance from downtown Minneapolis
- Distance from Mpls
- Distance to business!
- Elitist attitude of many residents.
- Enforcing "no dumping" areas - police tell neighbors that other neighbor has called in.
- Far from family
- Feeling as if you have to keep up with "the Jones"
- Fitness centers
- Fix up "some what" dying trees and shrubs.
- Fluoridation of city water.
- Football Coach. Poor loser.
- Friends say it's too far out of the city - can't change that!
- Health & wellness.
- Hospital care is lacking when you compare with other nearby cities
- How the city develops all available land and then reclaims tiny parcels to sell as 'park land'. We lost our prairies 30 years ago
- I am disappointed about what happened to Anderson Lakes and the Preserve..EP did marathon building - it really hurt that natural beauty of the area... a lot
- I don't feel a sense of a strong community within Eden Prairie
- I don't like the target being attached to the mall.
- I think Eden Prairie Center needs to be overhauled.
- I was hesitant to move here as it's so far away from downtown Minneapolis, but other suburbs did not offer the type of housing I was looking for.
- I wish there was a compost site to bring clippings and leaves. Coming from Plymouth and Maple Grove, it is missed.
- I wish there was an outdoor pool splash pad for my family.
- I wish there were a couple public, small, outdoor, neighborhood pools.
- I wish we had fiber internet like Minneapolis
- I wish we had more restrictions on preserving our trees to ensure that the beautiful neighborhoods with mature trees are not destroyed
- Inconsiderate residents
- Internet Service Provider Options
- Internet Service Providers
- It is boring
- It's a very affluent area, which leads to snobbish classist behavior at times.
- It's been difficult to find work here. Upper management, mfg, accounting.
- It's too far away from my workplace. I'd like to work in EP.
- Lack of a quality senior center facility--not great consider the amount of soon-to-be retirees--ie--one with a vibrant area to socialize, indoor walking area
- Lack of community events, no parade, schooner carnival rides near breaking down.
- Lack of density leads to a lesser feeling of community
- Lack of free city services such as leaf pickup, storm damage tree removal, etc.
- Lack of health care options (also wish there were affordable fitness clubs/community center fitness)
- Lack of individual mailboxes in some neighborhoods and lack of street lights.
- Lack of museums.
- Lack of neighborhoods
- Lack of noise ordinance

- Lack of sense of community
- Liberals bringing free loaders to Eden Prairie.
- Light pollution.
- Little too wealthy for me
- Minnesota winter.
- Minnesota winters
- Minnesota's cold weather in winter - I wish to be a snow bird soon.
- Minnetonka has better summer activities.
- More health care branches in city
- More work opportunities
- Mosquitoes in summer, Fireworks not until 10pm on July 4th, March weather
- Mosquitoes in summer.
- Mosquitos
- Moving away in the future
- My son won't move here
- Need to have longer outdoor rink hours
- Needs a career fire department. Housing values here need it.
- Negative damn 27 degrees!
- No community events such as parades, community envolvment, only community event is the open house which is great and schooner days which is a waste
- No hospital
- No hospital
- No organic recycling
- No place to recycle leaves/branches
- No public pool - outdoor.
- No strip clubs.
- No winter street parking restrictions.
- No yard waste disposal sites within 20 miles
- Not a great place to visit.
- Not able to have chickens
- Not as much nature as before.
- Not being able to have chickens!
- Not being able to own and keep chickens inside the City limits
- Not many choices for Internet. Each provider (Comcast, CenturyLink) seems to have a monopoly in certain sections of the city. Not adequate transportation options if you do not have a car. I would not consider Eden Prairie a place for someone to visit as tere is no tourist attraction.
- Not much crime.
- Not very friendly for young adults
- Nothing as auch
- Our neighborhood is turning over (most homeowners are retired with adult children), so very few kids for our to play with.
- Our power goes out too often. The infrastructure does not support the size of the house in my neighborhood (west 175th ave).
- Over emphasis on privileges of minorities without similar privileges for nonminorities
- Parks has been over - run with "Pokemon go" enthusiasts. Very noticeable damage from over - use! very sad.
- People don't always clean up after their dogs
- People move away too easily.
- People who don't pick up after there dogs. Go out at night so no one sees.
- Pokemon Go participants overrunning Purgatory Park
- political correctness
- Pollution from highways and power lines
- Proximity to police creates lots of siren noise.
- Remoteness from awesome nature
- Reputation of sports(youth). Very embarrassing at times.
- Requirement for dog kennel license for - 3 dogs, asking neighbors for signature was over the top compared to other cities.

- Rudeness / lack of respect from other people...
- Sense of entitlement among residents and staff
- Sense of entitlement of some people.
- Snow, snow and snow - not specifically Eden Prairie though
- So cold in winter
- Some people prejudice.
- Some rude, self-absorbed individuals
- Starting to be an older community
- Streets need brighter lighting at night.
- Terrible drivers around the community... don't know why, but suspect distractions or difficult intersections
- The "wall kids" at the high school.
- The city does not control buckthorn on its natural parkland.
- The climate
- The cold of winter.
- The cold weather & Walmart
- The friends of the me D.P. Library are not friendly.
- The haves - have not.
- The high school jumbo screen. It is incredibly loud and intrusive in the neighborhood directly behind the field. It is only reason we decided to leave EP. But if you can't even go into your home to escape the sound (even just during band practice); the great community is not worth the aggravation.
- The hockey association - need more rec leagues and not everything has to be so INTENSE at a young age
- The lack of "small town" feel. Wants to be too urban & diverse.
- The lack of commitment to building a true arts center - all encompassing, including performing arts.
- The lack of options (evenings, weekends, extended day) for working parents for enrichment activities and classes for children. I'm so happy that we know have full-day preschool options, as well as more weekend options for swim lessons and other courses, so I'm confident Eden Prairie is going in the right direction. Please continue this!
- The loud scoreboard at the high school during weekend mornings
- The one neighbor who no one can get along with.
- The snow! :)
- The train that runs behind my condo many times daily, nightly and early mornings. (Didn't know about this when I purchased my townhouse.)
- The utility boxes all over town should be repaired. Most are leaning or have covers off. The utility companies should be responsible for keeping them in good repair. To see them all now, gives EP a "slum-like" appearance.
- The Vision for the future of the City is not clear.
- The water tastes awful!
- The weather
- The weather
- There isn't that one big ump to draw people here
- too many dogs
- Too little outdoor things to do in the winter with kids.
- Too many deer, turkeys, rabbits.
- Too many neighborhood storm water ponds with algae and no treatment. Also soil erosion.
- Too much law gets past, without our having the right to vote.
- Too much pandering to special interests
- Too Republican
- Too suburban
- Unreasonable, I know, but I wish it was still a little village!
- Urban farming laws and I think we need a parade. Everyone else has at least 1 parade.
- Urban sprawl
- Urban sprawl and over building on ever available space.
- Very busy city.
- Very disappointed at the lack of knowledge about service dogs when I took mine to be licensed. Person had no idea about AOA I am and asked for certification papers (not required via AOA law) then said: well he's vested so he must be: vests & also via AOA law. Should more info for ED to be educate.

- We live on a property which abuts parkland, and the public land is full of dead trees and not maintained.
- We need another post office.
- We seem to be unable to not keeping building and taking away from the natural environment.
- Weather
- Weather
- Weather is too cold in the winter.
- Why are recreational fires permitted in EP?
- Winter
- Winter
- Winter
- Winter (but you can't do much about that one)
- Winter weather
- Winter!
- Winters are too long
- Wish it hosted more athletic events/races/ect.
- Would like EP to be a Blue Zone city.
- Would like more quality permanent outdoor Pickleball courts

DON'T KNOW/UNSURE

- ?
- Does not pertain to me.
- Happy here
- I don't know
- N/A
- N/a
- N/a
- N/A
- N/a
- N/A.
- N/A.
- N/A.
- N/A.
- N/A.
- Na
- NA
- Na
- NA.
- No comment
- None
- None
- Nothing
- Nothing
- Nothing that i can think of
- NOTHING; it's great!

APPENDIX D: RESPONSES TO SELECTED SURVEY QUESTIONS BY RESPONDENT CHARACTERISTICS

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who used the Outdoor Center more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

COMPARISONS BY DEMOGRAPHIC CHARACTERISTICS

TABLE 88: QUALITY OF LIFE RATINGS BY RESPONDENT CHARACTERISTICS

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Eden Prairie as a place to live	96%	95%	96%	94%	96%	97%	95%	97%	96%	96%	96%
Your neighborhood as a place to live	90%	92%	96%	89%	93%	95%	91%	94%	92%	92%	92%
Eden Prairie as a place to raise children	96%	93%	95%	93%	95%	95%	95%	94%	93%	96%	94%
Eden Prairie as a place to work	90%	89%	89%	88%	88%	91%	88%	90%	90%	89%	90%
Eden Prairie as a place to visit	77%	73%	77%	72%	72%	84%	77%	73%	80%	69%	75%
Eden Prairie as a place to retire	76%	69%	65%	84%	62%	71%	71%	69%	72%	66%	70%
The overall quality of life in Eden Prairie	96%	93%	93%	94%	95%	94%	95%	95%	94%	95%	95%

TABLE 89: QUALITY OF LIFE RATINGS BY RESPONDENT CHARACTERISTICS

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Eden Prairie as a place to live	97%	94%	91%	97%	93%	95%	97%	96%
Your neighborhood as a place to live	96%	87%	84%	95%	87%	88%	96%	92%
Eden Prairie as a place to raise children	96%	92%	92%	95%	93%	93%	95%	94%
Eden Prairie as a place to work	90%	88%	88%	90%	81%	90%	91%	90%
Eden Prairie as a place to visit	72%	79%	76%	75%	80%	77%	74%	75%
Eden Prairie as a place to retire	65%	76%	74%	69%	73%	78%	64%	70%
The overall quality of life in Eden Prairie	95%	93%	91%	95%	92%	95%	95%	95%

TABLE 90: GENERAL COMMUNITY CHARACTERISTICS RATINGS BY RESPONDENT CHARACTERISTICS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Overall feeling of safety in Eden Prairie	93%	95%	96%	92%	96%	95%	94%	95%	95%	93%	95%
Overall ease of getting to the places you usually have to visit	88%	82%	77%	91%	78%	84%	84%	82%	83%	83%	83%
Quality of overall natural environment in Eden Prairie	96%	94%	92%	97%	93%	95%	95%	94%	93%	96%	94%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	88%	85%	78%	88%	82%	86%	84%	86%	83%	86%	84%
Health and wellness opportunities in Eden Prairie	88%	92%	92%	87%	92%	92%	89%	92%	91%	90%	91%
Overall opportunities for education and enrichment	95%	94%	89%	93%	93%	92%	93%	93%	92%	94%	92%
Overall economic health of Eden Prairie	94%	94%	92%	94%	95%	92%	93%	95%	93%	94%	93%
Sense of community	65%	73%	69%	62%	73%	71%	72%	65%	66%	74%	70%
Overall image or reputation of Eden Prairie	94%	93%	92%	93%	93%	94%	93%	94%	93%	93%	93%

TABLE 91: GENERAL COMMUNITY CHARACTERISTICS RATINGS BY RESPONDENT CHARACTERISTICS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Overall feeling of safety in Eden Prairie	96%	93%	90%	96%	88%	96%	95%	95%
Overall ease of getting to the places you usually have to visit	81%	85%	84%	82%	85%	84%	82%	83%
Quality of overall natural environment in Eden Prairie	94%	94%	95%	94%	95%	93%	95%	94%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	85%	83%	83%	85%	84%	85%	84%	84%
Health and wellness opportunities in Eden Prairie	92%	88%	83%	93%	88%	92%	90%	91%
Overall opportunities for education and enrichment	93%	93%	90%	94%	91%	94%	93%	92%
Overall economic health of Eden Prairie	95%	92%	89%	95%	91%	94%	94%	93%
Sense of community	72%	66%	59%	72%	67%	67%	72%	70%
Overall image or reputation of Eden Prairie	93%	94%	93%	93%	91%	94%	94%	93%

TABLE 92: COMMUNITY CHARACTERISTICS RATINGS BY RESPONDENT CHARACTERISTICS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Traffic flow on major streets	73%	70%	69%	73%	69%	72%	72%	70%	70%	73%	71%
Ease of public parking	91%	90%	85%	91%	90%	87%	92%	87%	87%	92%	89%
Ease of travel by car in Eden Prairie	85%	83%	75%	87%	80%	81%	86%	78%	80%	85%	82%
Ease of travel by public transportation in Eden Prairie	56%	51%	45%	58%	48%	51%	50%	54%	51%	51%	51%
Ease of walking in Eden Prairie	78%	78%	79%	77%	77%	82%	77%	81%	78%	79%	78%
Availability of paths and walking trails	93%	92%	92%	90%	93%	94%	91%	94%	93%	91%	92%
Air quality	97%	98%	97%	96%	98%	97%	97%	98%	97%	97%	97%
Cleanliness of Eden Prairie	97%	98%	97%	96%	98%	98%	98%	97%	97%	98%	97%
Overall appearance of Eden Prairie	98%	96%	95%	98%	96%	96%	98%	95%	96%	96%	96%
Public places where people want to spend time	89%	89%	85%	87%	89%	89%	88%	89%	88%	89%	88%
Variety of housing options	74%	80%	73%	71%	78%	80%	73%	80%	76%	77%	76%
Availability of affordable quality housing	51%	61%	53%	46%	59%	59%	53%	57%	55%	56%	56%
Fitness opportunities (including exercise classes and paths or trails, etc.)	91%	94%	94%	88%	95%	95%	91%	95%	93%	94%	93%
Recreational opportunities	87%	92%	92%	83%	93%	93%	90%	91%	89%	92%	91%
Availability of affordable quality food	81%	88%	80%	80%	83%	87%	83%	84%	84%	82%	83%
Availability of affordable quality health care	82%	85%	86%	84%	87%	84%	86%	85%	84%	85%	84%
Availability of preventive health services	85%	89%	87%	84%	91%	85%	89%	86%	86%	89%	87%
Availability of affordable quality mental health care	79%	74%	71%	84%	77%	67%	78%	74%	75%	76%	75%
Opportunities for residents to provide input into City decision-making	70%	64%	63%	61%	65%	68%	68%	64%	64%	67%	65%
Value of City services considering the property taxes you pay	72%	69%	65%	69%	70%	67%	73%	65%	65%	75%	69%

TABLE 93: COMMUNITY CHARACTERISTICS RATINGS BY RESPONDENT CHARACTERISTICS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Traffic flow on major streets	74%	68%	69%	72%	67%	70%	72%	71%
Ease of public parking	91%	86%	89%	89%	80%	89%	92%	89%
Ease of travel by car in Eden Prairie	83%	81%	84%	81%	82%	81%	82%	82%
Ease of travel by public transportation in Eden Prairie	49%	54%	55%	50%	56%	55%	49%	51%
Ease of walking in Eden Prairie	78%	78%	80%	78%	76%	81%	78%	78%
Availability of paths and walking trails	92%	92%	92%	92%	94%	92%	92%	92%
Air quality	97%	97%	98%	97%	95%	97%	98%	97%
Cleanliness of Eden Prairie	98%	96%	98%	97%	96%	98%	98%	97%
Overall appearance of Eden Prairie	96%	97%	98%	96%	97%	97%	96%	96%
Public places where people want to spend time	88%	88%	84%	89%	85%	90%	88%	88%
Variety of housing options	84%	67%	59%	82%	64%	73%	81%	76%
Availability of affordable quality housing	64%	46%	36%	62%	44%	48%	63%	56%
Fitness opportunities (including exercise classes and paths or trails, etc.)	95%	91%	87%	95%	90%	91%	95%	93%
Recreational opportunities	93%	87%	85%	92%	84%	90%	93%	91%
Availability of affordable quality food	84%	83%	80%	84%	78%	85%	84%	83%
Availability of affordable quality health care	85%	84%	83%	85%	79%	88%	85%	84%
Availability of preventive health services	87%	87%	86%	88%	80%	90%	88%	87%
Availability of affordable quality mental health care	76%	75%	76%	75%	72%	76%	76%	75%
Opportunities for residents to provide input into City decision-making	67%	63%	60%	67%	65%	62%	68%	65%
Value of City services considering the property taxes you pay	68%	71%	67%	69%	72%	65%	71%	69%

TABLE 94: QUALITY OF SERVICE DELIVERY RATINGS BY RESPONDENT CHARACTERISTICS

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Police services	93%	96%	93%	92%	95%	95%	97%	91%	93%	95%	94%
Crime prevention	91%	93%	91%	90%	92%	93%	94%	90%	92%	92%	92%
Fire services	96%	98%	94%	94%	96%	97%	98%	94%	95%	98%	96%
Fire Department response time	93%	95%	90%	91%	92%	94%	95%	91%	91%	95%	93%
Hennepin County Emergency Medical Service (ambulance) response time	89%	95%	96%	89%	93%	97%	96%	91%	93%	96%	94%
Animal control	85%	90%	85%	86%	88%	86%	92%	82%	83%	93%	87%
Recreation services (i.e., recreation programs and classes, etc.)	91%	91%	93%	87%	92%	94%	92%	91%	90%	93%	92%
Recreation centers or facilities	96%	93%	93%	94%	93%	95%	93%	94%	93%	95%	94%
Park maintenance	99%	96%	95%	97%	98%	95%	98%	96%	97%	97%	97%
Trail maintenance	97%	93%	91%	94%	95%	92%	96%	92%	93%	96%	94%
Senior programs and services	90%	93%	83%	91%	90%	87%	89%	88%	85%	97%	88%
Street lighting	80%	79%	83%	79%	80%	82%	81%	81%	80%	80%	80%
Street repair	80%	79%	79%	79%	80%	79%	80%	80%	81%	77%	79%
Traffic signal timing	70%	66%	63%	72%	65%	65%	70%	63%	65%	69%	67%
City streets as a whole	92%	88%	87%	90%	88%	90%	90%	88%	88%	90%	89%
Streets in your neighborhood	87%	87%	88%	86%	88%	88%	88%	87%	87%	88%	87%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	81%	75%	74%	82%	76%	75%	76%	79%	77%	78%	77%
Asphalt trails in your neighborhood	92%	85%	82%	93%	86%	84%	89%	87%	86%	88%	87%
Snow removal on City streets (excludes 494, 62 and County roads)	90%	87%	92%	83%	91%	92%	89%	90%	90%	88%	89%
Street sweeping on City streets (excludes 494, 62 and County roads)	91%	84%	89%	88%	87%	89%	89%	86%	88%	87%	88%
Building inspections	83%	84%	79%	89%	78%	83%	87%	77%	83%	82%	82%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Assessing services	88%	76%	72%	94%	70%	80%	85%	74%	79%	79%	79%
City planning services	90%	78%	74%	91%	77%	79%	84%	79%	80%	83%	81%
City engineering services	92%	84%	78%	90%	85%	81%	87%	84%	84%	87%	85%
Housing and community services	84%	82%	79%	84%	85%	78%	82%	83%	80%	86%	82%
Drinking water	79%	85%	89%	80%	86%	84%	81%	87%	83%	84%	84%
Economic development	94%	89%	84%	93%	88%	87%	91%	88%	87%	92%	89%
Storm drainage	86%	80%	88%	85%	82%	87%	80%	88%	86%	81%	84%
Water and sewer services	93%	91%	93%	92%	93%	92%	91%	94%	93%	92%	92%
Utility billing	87%	86%	83%	88%	86%	84%	86%	86%	84%	88%	86%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	86%	89%	85%	90%	85%	88%	90%	85%	87%	88%	87%
Preservation of natural areas such as open space, parklands and wetlands	94%	91%	86%	91%	91%	91%	92%	89%	91%	90%	90%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	93%	92%	92%	89%	95%	93%	94%	92%	92%	93%	93%
Overall quality of Eden Prairie services	97%	94%	91%	93%	95%	94%	94%	94%	93%	95%	94%

TABLE 95: QUALITY OF SERVICE DELIVERY RATINGS BY RESPONDENT CHARACTERISTICS

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Police services	95%	93%	89%	95%	90%	95%	94%	94%
Crime prevention	93%	91%	88%	93%	87%	93%	92%	92%
Fire services	97%	94%	93%	97%	93%	98%	95%	96%
Fire Department response time	94%	90%	89%	94%	90%	97%	91%	93%
Hennepin County Emergency Medical Service (ambulance) response time	96%	91%	89%	95%	86%	93%	97%	94%
Animal control	88%	86%	84%	87%	79%	86%	90%	87%
Recreation services (i.e., recreation programs and classes, etc.)	93%	90%	88%	92%	87%	93%	92%	92%
Recreation centers or facilities	94%	93%	94%	94%	94%	92%	95%	94%
Park maintenance	97%	96%	97%	97%	98%	95%	97%	97%
Trail maintenance	94%	93%	96%	93%	89%	95%	95%	94%
Senior programs and services	89%	88%	88%	89%	82%	91%	90%	88%
Street lighting	80%	80%	79%	81%	76%	81%	81%	80%
Street repair	78%	81%	79%	79%	73%	81%	81%	79%
Traffic signal timing	68%	64%	64%	67%	66%	62%	69%	67%
City streets as a whole	88%	90%	90%	89%	88%	89%	89%	89%
Streets in your neighborhood	87%	87%	86%	88%	87%	87%	88%	87%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	74%	81%	82%	76%	80%	80%	75%	77%
Asphalt trails in your neighborhood	84%	91%	93%	85%	91%	91%	85%	87%
Snow removal on City streets (excludes 494, 62 and County roads)	91%	87%	85%	91%	83%	89%	91%	89%
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	87%	86%	88%	82%	90%	88%	88%
Building inspections	82%	84%	81%	83%	85%	82%	81%	82%
Assessing services	75%	86%	92%	77%	90%	83%	75%	79%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
City planning services	79%	84%	85%	80%	87%	82%	79%	81%
City engineering services	84%	86%	85%	85%	92%	83%	84%	85%
Housing and community services	83%	80%	76%	84%	80%	79%	85%	82%
Drinking water	87%	80%	79%	85%	72%	88%	85%	84%
Economic development	87%	92%	91%	89%	91%	92%	87%	89%
Storm drainage	85%	83%	83%	84%	84%	83%	84%	84%
Water and sewer services	94%	91%	92%	92%	83%	95%	94%	92%
Utility billing	86%	85%	86%	85%	76%	89%	86%	86%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	88%	87%	85%	88%	91%	85%	87%	87%
Preservation of natural areas such as open space, parklands and wetlands	91%	90%	89%	91%	92%	86%	93%	90%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	93%	91%	92%	93%	91%	95%	92%	93%
Overall quality of Eden Prairie services	95%	93%	93%	94%	93%	92%	95%	94%

TABLE 96: AIRPORT NOISE RATINGS BY RESPONDENT CHARACTERISTICS

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	1%	8%	7%	2%	7%	5%	5%	5%	6%	4%	5%

TABLE 97: AIRPORT NOISE RATINGS BY RESPONDENT CHARACTERISTICS

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	7%	3%	1%	6%	6%	2%	7%	5%

TABLE 98: EVENT FAMILIARITY RATINGS BY RESPONDENT CHARACTERISTICS

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
City-wide Open House	40%	55%	65%	39%	57%	55%	56%	48%	46%	60%	52%
Eden Prairie Night to Unite	47%	72%	79%	43%	71%	73%	68%	59%	61%	70%	65%
Fourth of July celebration	80%	95%	98%	80%	95%	93%	88%	92%	87%	96%	90%
Staring Lake Concert Series	61%	87%	96%	56%	89%	88%	82%	79%	76%	87%	80%
Senior Awareness Month	19%	32%	44%	15%	26%	48%	30%	29%	34%	25%	30%
Arts in the Park	63%	79%	82%	60%	80%	77%	77%	71%	68%	83%	74%
Community theater productions	52%	79%	82%	53%	76%	75%	74%	65%	64%	78%	70%
Eden Prairie Art Crawl	51%	72%	74%	49%	70%	71%	72%	56%	60%	72%	65%
Movies in the Park	64%	77%	80%	61%	81%	73%	79%	67%	67%	82%	73%

TABLE 99: EVENT FAMILIARITY RATINGS BY RESPONDENT CHARACTERISTICS

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
City-wide Open House	60%	42%	35%	57%	48%	43%	58%	52%
Eden Prairie Night to Unite	74%	53%	43%	71%	59%	59%	70%	65%
Fourth of July celebration	96%	83%	80%	94%	83%	88%	94%	90%
Staring Lake Concert Series	91%	67%	58%	87%	74%	69%	88%	80%
Senior Awareness Month	32%	28%	22%	33%	38%	28%	28%	30%
Arts in the Park	82%	64%	59%	78%	73%	65%	78%	74%
Community theater productions	78%	59%	52%	76%	64%	61%	75%	70%
Eden Prairie Art Crawl	71%	56%	50%	69%	68%	56%	68%	65%
Movies in the Park	80%	64%	60%	77%	68%	67%	79%	73%

TABLE 100: PARTICIPATION IN PARKS AND RECREATION AMENITIES RATINGS BY RESPONDENT CHARACTERISTICS

In the last 12 months, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	85%	93%	88%	85%	94%	85%	87%	90%	83%	97%	89%
Smaller neighborhood parks	86%	87%	79%	88%	89%	75%	85%	84%	78%	95%	85%
Senior Center	9%	14%	22%	3%	6%	34%	13%	13%	19%	6%	14%
Outdoor Center	31%	36%	31%	27%	39%	29%	34%	32%	25%	45%	34%
Staring Lake Amphitheatre	33%	47%	44%	31%	45%	43%	40%	42%	34%	52%	41%
Staring Lake Observatory	16%	16%	14%	17%	17%	12%	13%	18%	12%	21%	16%
Richard T. Anderson Conservation Area	18%	22%	27%	19%	26%	19%	21%	23%	20%	25%	22%
Art Center	11%	22%	13%	8%	20%	14%	17%	13%	11%	21%	16%
Community Center	53%	72%	60%	53%	70%	58%	62%	62%	51%	79%	62%

TABLE 101: PARTICIPATION IN PARKS AND RECREATION AMENITIES RATINGS BY RESPONDENT CHARACTERISTICS

In the last 12 months, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	92%	84%	84%	90%	76%	84%	95%	89%
Smaller neighborhood parks	88%	81%	85%	84%	71%	86%	89%	85%
Senior Center	11%	18%	9%	15%	27%	14%	10%	14%
Outdoor Center	37%	28%	28%	35%	28%	27%	39%	34%
Staring Lake Amphitheatre	49%	31%	28%	45%	38%	32%	47%	41%
Staring Lake Observatory	19%	12%	11%	17%	17%	10%	18%	16%
Richard T. Anderson Conservation Area	27%	15%	15%	24%	16%	19%	26%	22%
Art Center	17%	13%	11%	17%	19%	12%	17%	16%
Community Center	70%	51%	49%	66%	58%	51%	68%	62%

TABLE 102: QUALITY OF PARKS AND RECREATION AMENITIES RATINGS BY RESPONDENT CHARACTERISTICS

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	97%	98%	97%	96%	98%	98%	97%	98%	97%	98%	97%
Smaller neighborhood parks	96%	97%	93%	94%	97%	94%	96%	95%	94%	96%	95%
Senior Center	83%	86%	81%	60%	79%	87%	88%	78%	84%	81%	84%
Outdoor Center	90%	87%	91%	76%	91%	92%	89%	88%	92%	85%	89%
Staring Lake Amphitheatre	94%	92%	91%	89%	94%	93%	95%	91%	92%	92%	92%
Staring Lake Observatory	91%	88%	88%	83%	93%	87%	90%	89%	92%	85%	89%
Richard T. Anderson Conservation Area	91%	92%	92%	92%	94%	87%	92%	93%	91%	92%	92%
Art Center	71%	89%	84%	63%	88%	82%	86%	82%	84%	84%	85%
Community Center	90%	93%	94%	90%	92%	96%	95%	89%	93%	91%	93%

TABLE 103: QUALITY OF PARKS AND RECREATION AMENITIES RATINGS BY RESPONDENT CHARACTERISTICS

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	98%	96%	96%	98%	97%	96%	99%	97%
Smaller neighborhood parks	96%	95%	93%	96%	93%	96%	96%	95%
Senior Center	79%	88%	87%	82%	86%	91%	78%	84%
Outdoor Center	88%	90%	90%	89%	87%	89%	90%	89%
Staring Lake Amphitheatre	93%	91%	91%	93%	91%	94%	92%	92%
Staring Lake Observatory	86%	93%	88%	89%	82%	88%	90%	89%
Richard T. Anderson Conservation Area	91%	94%	90%	92%	81%	92%	94%	92%
Art Center	82%	89%	82%	85%	82%	87%	83%	85%
Community Center	93%	92%	93%	92%	93%	93%	94%	93%

TABLE 104: FEELINGS OF SAFETY BY RESPONDENT CHARACTERISTICS

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Eden Prairie Center mall	97%	95%	93%	97%	96%	94%	95%	96%	96%	95%	95%
Paths or walking trails	94%	94%	93%	92%	97%	90%	92%	96%	93%	94%	93%
Retail parking lots	93%	93%	92%	90%	95%	91%	90%	95%	93%	93%	93%
Your neighborhood	93%	96%	97%	91%	97%	97%	94%	96%	96%	94%	95%
Parks and open space	94%	94%	94%	90%	97%	94%	93%	96%	94%	94%	94%

TABLE 105: FEELINGS OF SAFETY BY RESPONDENT CHARACTERISTICS

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Eden Prairie Center mall	95%	96%	98%	95%	97%	97%	95%	95%
Paths or walking trails	95%	92%	91%	94%	91%	93%	94%	93%
Retail parking lots	94%	92%	92%	93%	89%	94%	93%	93%
Your neighborhood	98%	92%	89%	97%	90%	95%	97%	95%
Parks and open space	96%	91%	91%	95%	87%	95%	96%	94%

TABLE 106: PROBLEM RATINGS BY RESPONDENT CHARACTERISTICS

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," "major" or "extreme" problem)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
Traffic speeding	21%	30%	32%	23%	25%	34%	27%	27%	27%	27%	27%
Stop sign violations in your neighborhood	14%	20%	25%	15%	19%	23%	16%	22%	20%	18%	19%
Violent crime	4%	5%	8%	3%	5%	8%	6%	5%	6%	6%	6%
Drugs	11%	14%	28%	12%	14%	24%	19%	13%	18%	14%	16%
Youth crimes	6%	12%	19%	8%	10%	17%	13%	9%	12%	11%	11%
Vandalism and property crimes	14%	19%	26%	11%	20%	25%	23%	14%	18%	20%	19%
Identity theft	9%	21%	26%	13%	16%	24%	17%	16%	21%	12%	18%

TABLE 107: PROBLEM RATINGS BY RESPONDENT CHARACTERISTICS

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," "major" or "extreme" problem)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
Traffic speeding	30%	24%	18%	30%	26%	28%	27%	27%
Stop sign violations in your neighborhood	20%	18%	17%	20%	25%	18%	18%	19%
Violent crime	5%	7%	6%	6%	7%	5%	6%	6%
Drugs	18%	14%	16%	16%	18%	19%	15%	16%
Youth crimes	13%	9%	6%	13%	12%	10%	12%	11%
Vandalism and property crimes	20%	17%	14%	21%	24%	15%	20%	19%
Identity theft	19%	16%	16%	18%	19%	16%	19%	18%

COMPARISONS BY GEOGRAPHIC AREAS

TABLE 108: QUALITY OF LIFE RATINGS BY AREA

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Geographic Area				Overall
	NW	NE	SE	SW	
Eden Prairie as a place to live	98%	94%	99%	99%	96%
Your neighborhood as a place to live	97%	87%	91%	94%	92%
Eden Prairie as a place to raise children	97%	93%	88%	98%	94%
Eden Prairie as a place to work	87%	89%	90%	92%	90%
Eden Prairie as a place to visit	77%	73%	75%	78%	75%
Eden Prairie as a place to retire	66%	80%	66%	69%	70%
The overall quality of life in Eden Prairie	93%	93%	98%	97%	95%

TABLE 109: GENERAL COMMUNITY CHARACTERISTICS RATINGS BY AREA

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Geographic Area				Overall
	NW	NE	SE	SW	
Overall feeling of safety in Eden Prairie	96%	90%	98%	98%	95%
Overall ease of getting to the places you usually have to visit	83%	85%	79%	88%	83%
Quality of overall natural environment in Eden Prairie	92%	90%	96%	99%	94%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	88%	79%	87%	89%	84%
Health and wellness opportunities in Eden Prairie	92%	84%	92%	92%	91%
Overall opportunities for education and enrichment	94%	90%	97%	96%	92%
Overall economic health of Eden Prairie	96%	90%	98%	96%	93%
Sense of community	65%	65%	72%	68%	70%
Overall image or reputation of Eden Prairie	90%	93%	93%	98%	93%

TABLE 110: COMMUNITY CHARACTERISTICS RATINGS BY AREA

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Geographic Area				Overall
	NW	NE	SE	SW	
Traffic flow on major streets	75%	73%	59%	77%	71%
Ease of public parking	90%	86%	82%	92%	89%
Ease of travel by car in Eden Prairie	87%	81%	70%	88%	82%
Ease of travel by public transportation in Eden Prairie	48%	57%	43%	63%	51%
Ease of walking in Eden Prairie	77%	77%	82%	89%	78%
Availability of paths and walking trails	91%	85%	96%	97%	92%
Air quality	96%	96%	96%	99%	97%
Cleanliness of Eden Prairie	98%	96%	97%	100%	97%
Overall appearance of Eden Prairie	97%	93%	97%	99%	96%
Public places where people want to spend time	92%	83%	88%	91%	88%
Variety of housing options	74%	69%	81%	83%	76%
Availability of affordable quality housing	57%	54%	56%	58%	56%
Fitness opportunities (including exercise classes and paths or trails, etc.)	96%	89%	93%	95%	93%
Recreational opportunities	98%	82%	87%	91%	91%
Availability of affordable quality food	84%	80%	76%	85%	83%
Availability of affordable quality health care	84%	82%	91%	83%	84%
Availability of preventive health services	85%	87%	90%	81%	87%
Availability of affordable quality mental health care	81%	78%	83%	70%	75%
Opportunities for residents to provide input into City decision-making	61%	61%	74%	65%	65%
Value of City services considering the property taxes you pay	66%	65%	72%	67%	69%

TABLE III: QUALITY OF SERVICE DELIVERY RATINGS BY AREA

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Geographic Area				Overall
	NW	NE	SE	SW	
Police services	94%	91%	95%	96%	94%
Crime prevention	92%	89%	93%	96%	92%
Fire services	96%	95%	89%	100%	96%
Fire Department response time	91%	91%	77%	99%	93%
Hennepin County Emergency Medical Service (ambulance) response time	92%	94%	92%	91%	94%
Animal control	83%	85%	82%	88%	87%
Recreation services (i.e., recreation programs and classes, etc.)	88%	86%	93%	94%	92%
Recreation centers or facilities	94%	91%	88%	96%	94%
Park maintenance	97%	95%	97%	98%	97%
Trail maintenance	96%	94%	91%	95%	94%
Senior programs and services	90%	91%	75%	91%	88%
Street lighting	77%	82%	75%	85%	80%
Street repair	82%	78%	77%	71%	79%
Traffic signal timing	68%	66%	66%	72%	67%
City streets as a whole	89%	88%	86%	86%	89%
Streets in your neighborhood	90%	87%	88%	84%	87%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	65%	75%	86%	85%	77%
Asphalt trails in your neighborhood	81%	83%	93%	93%	87%
Snow removal on City streets (excludes 494, 62 and County roads)	93%	89%	84%	91%	89%
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	90%	90%	82%	88%
Building inspections	86%	80%	71%	87%	82%
Assessing services	80%	79%	68%	78%	79%
City planning services	81%	84%	60%	89%	81%
City engineering services	88%	91%	65%	93%	85%
Housing and community services	91%	86%	58%	82%	82%
Drinking water	93%	79%	81%	74%	84%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Geographic Area				Overall
	NW	NE	SE	SW	
Economic development	92%	94%	83%	90%	89%
Storm drainage	86%	84%	78%	84%	84%
Water and sewer services	93%	92%	91%	90%	92%
Utility billing	83%	84%	81%	88%	86%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	88%	90%	73%	86%	87%
Preservation of natural areas such as open space, parklands and wetlands	91%	88%	89%	96%	90%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	95%	88%	92%	98%	93%
Overall quality of Eden Prairie services	97%	91%	92%	96%	94%

TABLE 112: AIRPORT NOISE RATINGS BY AREA

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Geographic Area				Overall
	NW	NE	SE	SW	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	3%	1%	5%	6%	5%

TABLE 113: EVENT FAMILIARITY RATINGS BY AREA

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Geographic Area				Overall
	NW	NE	SE	SW	
City-wide Open House	48%	43%	51%	55%	52%
Eden Prairie Night to Unite	67%	53%	60%	62%	65%
Fourth of July celebration	92%	83%	86%	97%	90%
Staring Lake Concert Series	84%	64%	76%	88%	80%
Senior Awareness Month	29%	27%	19%	38%	30%
Arts in the Park	68%	62%	72%	80%	74%
Community theater productions	71%	55%	66%	71%	70%
Eden Prairie Art Crawl	58%	57%	57%	62%	65%
Movies in the Park	71%	60%	64%	81%	73%

TABLE 114: PARTICIPATION IN PARKS AND RECREATION AMENITIES RATINGS BY AREA

In the last 12 months, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Geographic Area				Overall
	NW	NE	SE	SW	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	87%	81%	81%	97%	89%
Smaller neighborhood parks	80%	81%	84%	88%	85%
Senior Center	11%	16%	12%	9%	14%
Outdoor Center	32%	21%	24%	47%	34%
Staring Lake Amphitheatre	42%	28%	38%	53%	41%
Staring Lake Observatory	15%	10%	12%	28%	16%
Richard T. Anderson Conservation Area	18%	15%	24%	29%	22%
Art Center	15%	15%	16%	14%	16%
Community Center	67%	52%	49%	60%	62%

TABLE 115: QUALITY OF PARKS AND RECREATION AMENITIES RATINGS BY AREA

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Geographic Area				Overall
	NW	NE	SE	SW	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	97%	94%	100%	97%	97%
Smaller neighborhood parks	99%	92%	99%	92%	95%
Senior Center	83%	94%	76%	65%	84%
Outdoor Center	88%	86%	89%	87%	89%
Staring Lake Amphitheatre	92%	90%	94%	87%	92%
Staring Lake Observatory	81%	97%	90%	83%	89%
Richard T. Anderson Conservation Area	88%	93%	88%	89%	92%
Art Center	81%	82%	74%	81%	85%
Community Center	91%	82%	93%	96%	93%

TABLE 116: FEELINGS OF SAFETY BY AREA

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Geographic Area				Overall
	NW	NE	SE	SW	
Eden Prairie Center mall	95%	93%	98%	99%	95%
Paths or walking trails	96%	88%	95%	99%	93%
Retail parking lots	97%	87%	93%	94%	93%
Your neighborhood	100%	90%	96%	98%	95%
Parks and open space	97%	89%	93%	97%	94%

TABLE 117: PROBLEM RATINGS BY AREA

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," "major" or "extreme" problem)	Geographic Area				Overall
	NW	NE	SE	SW	
Traffic speeding	31%	25%	33%	22%	27%
Stop sign violations in your neighborhood	17%	23%	15%	20%	19%
Violent crime	2%	8%	9%	2%	6%
Drugs	12%	14%	22%	7%	16%
Youth crimes	7%	9%	9%	13%	11%
Vandalism and property crimes	14%	19%	18%	18%	19%
Identity theft	22%	14%	9%	13%	18%

APPENDIX E: DETAILED BENCHMARK COMPARISONS

Comparison Data

National Research Center, Inc.'s (NRC) database of comparative resident opinion comprises resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on the Eden Prairie Quality of Life Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. National benchmark comparisons, Minnesota communities' comparisons and comparisons to the north central region with populations over 15,000 have been provided when similar questions on the Eden Prairie Quality of Life Survey are included in NRC's database.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Eden Prairie's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Eden Prairie's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Eden Prairie's rating to the benchmark.

In that final column, Eden Prairie's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as "much higher" or "much lower."

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

NATIONAL BENCHMARK COMPARISONS

TABLE 118: QUESTION 1 BENCHMARKS

Please rate each of the following aspects of quality of life in Eden Prairie:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	96%	33	375	Higher
Your neighborhood as a place to live	92%	29	296	Higher
Eden Prairie as a place to raise children	94%	28	362	Higher
Eden Prairie as a place to work	90%	2	336	Much higher
Eden Prairie as a place to visit	75%	59	207	Similar
Eden Prairie as a place to retire	70%	99	336	Similar
The overall quality of life in Eden Prairie	95%	27	441	Higher

TABLE 119: QUESTION 2 BENCHMARKS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	95%	40	287	Higher
Overall ease of getting to the places you usually have to visit	83%	38	201	Similar
Quality of overall natural environment in Eden Prairie	94%	8	259	Higher
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	84%	5	192	Higher
Health and wellness opportunities in Eden Prairie	91%	5	194	Higher
Overall opportunities for education and enrichment	92%	11	194	Higher
Overall economic health of Eden Prairie	93%	4	197	Much higher
Sense of community	70%	83	294	Similar
Overall image or reputation of Eden Prairie	93%	22	328	Higher

TABLE 120: QUESTION 3 BENCHMARKS

Please indicate how likely or unlikely you are to do each of the following:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	94%	58	267	Similar
Remain in Eden Prairie for the next five years	89%	67	261	Similar

TABLE 121: QUESTION 6 BENCHMARKS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	71%	35	333	Higher
Ease of public parking	89%	2	166	Much higher
Ease of travel by car in Eden Prairie	82%	29	284	Higher
Ease of travel by public transportation in Eden Prairie	51%	40	170	Similar
Ease of walking in Eden Prairie	78%	53	276	Higher
Availability of paths and walking trails	92%	4	293	Much higher
Air quality	97%	9	234	Higher
Cleanliness of Eden Prairie	97%	4	263	Much higher
Overall appearance of Eden Prairie	96%	5	337	Much higher
Public places where people want to spend time	88%	6	185	Higher
Variety of housing options	76%	16	262	Higher
Availability of affordable quality housing	56%	65	288	Higher
Fitness opportunities (including exercise classes and paths or trails, etc.)	93%	3	185	Much higher
Recreational opportunities	91%	9	289	Much higher
Availability of affordable quality food	83%	4	221	Higher
Availability of affordable quality health care	84%	9	246	Higher
Availability of preventive health services	87%	6	222	Higher
Availability of affordable quality mental health care	75%	1	168	Much higher
Value of City services considering the property taxes you pay	69%	20	380	Higher

TABLE 122: QUESTION 7 BENCHMARKS

Please rate the quality of each of the following services in Eden Prairie:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	94%	5	434	Higher
Crime prevention	92%	4	336	Much higher
Fire services	96%	19	362	Similar
Fire Department response time	93%	1	16	Higher
Hennepin County Emergency Medical Service (ambulance) response time	94%	22	333	Similar
Animal control	87%	1	325	Much higher
Recreation services (i.e., recreation programs and classes, etc.)	92%	1	6	Higher
Recreation centers or facilities	94%	2	268	Much higher
Park maintenance	97%	1	65	Much higher
Senior programs and services	88%	2	88	Higher
Street lighting	80%	8	300	Higher
Street repair	79%	6	392	Much higher
Traffic signal timing	67%	10	243	Higher
City streets as a whole	89%	2	25	Much higher
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	77%	1	10	Much higher
Snow removal on City streets (excludes 494, 62 and County roads)	89%	2	285	Much higher
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	2	302	Much higher
Building inspections	82%	1	22	Higher
City planning services	81%	1	288	Much higher
Drinking water	84%	25	312	Higher
Economic development	89%	1	271	Much higher
Storm drainage	84%	5	341	Higher
Water and sewer services	92%	1	15	Higher
Utility billing	86%	4	172	Higher
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	87%	2	264	Higher
Preservation of natural areas such as open space, parklands and wetlands	90%	3	243	Much higher
Overall quality of Eden Prairie services	94%	7	415	Higher

TABLE 123: QUESTION 11 BENCHMARKS

Please rate each of the following Eden Prairie Parks and Recreation Department amenities:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Senior Center	84%	4	7	Similar

TABLE 124: QUESTION 12 BENCHMARKS

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Your neighborhood	95%	2	20	Higher
Parks and open space	94%	2	15	Higher

TABLE 125: QUESTION 15 BENCHMARKS

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall, how would you rate your contact with the Eden Prairie Police Department?	93%	2	55	Higher

TABLE 126: QUESTION 22 BENCHMARKS

What was your impression of City employees in your most recent contact?	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	93%	2	96	Higher
Courtesy	94%	2	26	Higher
Responsiveness	90%	5	94	Higher
Follow-up (got back to you or took action if needed)	88%	1	10	Higher
Overall customer service	91%	4	353	Much higher

TABLE 127: QUESTION 23 BENCHMARKS

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	69%	28	66	Similar

TABLE 128: QUESTION 24 BENCHMARKS

Please rate the following aspects of the Eden Prairie website.	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Appearance	88%	1	8	Higher
Online information and services offered	86%	1	5	Higher
Ease of navigation/ability to find information	70%	1	10	Similar
Search function	73%	1	5	Higher

COMMUNITIES INCLUDED IN NATIONAL COMPARISONS

The communities included in the Eden Prairie comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO	441,603	Brighton city, CO	33,352	Coon Rapids city, MN	61,476
Airway Heights city, WA	6,114	Brighton city, MI	7,444	Copperas Cove city, TX	32,032
Albany city, OR	50,158	Bristol city, TN	26,702	Coronado city, CA	18,912
Albemarle County, VA	98,970	Broken Arrow city, OK	98,850	Corvallis city, OR	54,462
Albert Lea city, MN	18,016	Brookfield city, WI	37,920	Cottonwood Heights city, UT	33,433
Alexandria city, VA	139,966	Brookline CDP, MA	58,732	Creve Coeur city, MO	17,833
Algonquin village, IL	30,046	Broomfield city, CO	55,889	Cross Roads town, TX	1,563
Aliso Viejo city, CA	47,823	Brownsburg town, IN	21,285	Dacono city, CO	4,152
Altoona city, IA	14,541	Burien city, WA	33,313	Dade City city, FL	6,437
American Canyon city, CA	19,454	Burleson city, TX	36,690	Dakota County, MN	398,552
Ames city, IA	58,965	Cabarrus County, NC	178,011	Dallas city, OR	14,583
Andover CDP, MA	8,762	Cambridge city, MA	105,162	Dallas city, TX	1,197,816
Ankeny city, IA	45,582	Cannon Beach city, OR	1,690	Danville city, KY	16,218
Ann Arbor city, MI	113,934	Cañon City city, CO	16,400	Dardenne Prairie city, MO	11,494
Annapolis city, MD	38,394	Canton city, SD	3,057	Davenport city, IA	99,685
Apache Junction city, AZ	35,840	Cape Coral city, FL	154,305	Davidson town, NC	10,944
Apple Valley town, CA	69,135	Cape Girardeau city, MO	37,941	Dayton city, OH	141,527
Arapahoe County, CO	572,003	Carlisle borough, PA	18,682	Decatur city, GA	19,335
Arkansas City city, AR	366	Carlsbad city, CA	105,328	Del Mar city, CA	4,161
Arlington County, VA	207,627	Carroll city, IA	10,103	DeLand city, FL	27,031
Arvada city, CO	106,433	Cartersville city, GA	19,731	Delaware city, OH	34,753
Asheville city, NC	83,393	Cary town, NC	135,234	Delray Beach city, FL	60,522
Ashland city, OR	20,078	Casper city, WY	55,316	Denison city, TX	22,682
Ashland town, MA	16,593	Castine town, ME	1,366	Denton city, TX	113,383
Ashland town, VA	7,225	Castle Pines North city, CO	10,360	Denver city, CO	600,158
Aspen city, CO	6,658	Castle Rock town, CO	48,231	Derby city, KS	22,158
Athens-Clarke County, GA	115,452	Cedar Hill city, TX	45,028	Des Moines city, IA	203,433
Auburn city, AL	53,380	Cedar Rapids city, IA	126,326	Des Peres city, MO	8,373
Auburn city, WA	70,180	Celina city, TX	6,028	Destin city, FL	12,305
Augusta CCD, GA	134,777	Centennial city, CO	100,377	Dothan city, AL	65,496
Aurora city, CO	325,078	Chambersburg borough, PA	20,268	Douglas County, CO	285,465
Austin city, TX	790,390	Chandler city, AZ	236,123	Dover city, NH	29,987
Avon town, CO	6,447	Chandler city, TX	2,734	Dublin city, CA	46,036
Avondale city, AZ	76,238	Chanassen city, MN	22,952	Dublin city, OH	41,751
Azusa city, CA	46,361	Chapel Hill town, NC	57,233	Duluth city, MN	86,265
Bainbridge Island city, WA	23,025	Charles County, MD	146,551	Duncanville city, TX	38,524
Baltimore city, MD	620,961	Charlotte city, NC	731,424	Durham city, NC	228,330
Bartonville town, TX	1,469	Charlotte County, FL	159,978	Durham County, NC	267,587
Battle Creek city, MI	52,347	Charlottesville city, VA	43,475	Eagan city, MN	64,206
Bay City city, MI	34,932	Chattanooga city, TN	167,674	Eagle Mountain city, UT	21,415
Baytown city, TX	71,802	Chesterfield County, VA	316,236	Eagle town, CO	6,508
Bedford city, TX	46,979	Chippewa Falls city, WI	13,661	East Baton Rouge Parish, LA	440,171
Bedford town, MA	13,320	Citrus Heights city, CA	83,301	East Grand Forks city, MN	8,601
Bellevue city, WA	122,363	Clackamas County, OR	375,992	East Lansing city, MI	48,579
Bellingham city, WA	80,885	Clarendon Hills village, IL	8,427	Eau Claire city, WI	65,883
Beltrami County, MN	44,442	Clayton city, MO	15,939	Eden Prairie city, MN	60,797
Benbrook city, TX	21,234	Clearwater city, FL	107,685	Edgerton city, KS	1,671
Bend city, OR	76,639	Cleveland Heights city, OH	46,121	Edgewater city, CO	5,170
Bettendorf city, IA	33,217	Clinton city, SC	8,490	Edina city, MN	47,941
Billings city, MT	104,170	Clive city, IA	15,447	Edmond city, OK	81,405
Blaine city, MN	57,186	Clovis city, CA	95,631	Edmonds city, WA	39,709
Bloomfield Hills city, MI	3,869	College Park city, MD	30,413	El Cerrito city, CA	23,549
Bloomington city, MN	82,893	College Station city, TX	93,857	El Dorado County, CA	181,058
Blue Springs city, MO	52,575	Colleyville city, TX	22,807	El Paso city, TX	649,121
Boise City city, ID	205,671	Collinsville city, IL	25,579	Elk Grove city, CA	153,015
Boone County, KY	118,811	Columbia city, SC	129,272	Elk River city, MN	22,974
Boulder city, CO	97,385	Columbia Falls city, MT	4,688	Elko New Market city, MN	4,110
Bowling Green city, KY	58,067	Columbus city, WI	4,991	Elmhurst city, IL	44,121
Bozeman city, MT	37,280	Commerce City city, CO	45,913	Encinitas city, CA	59,518
Brentwood city, MO	8,055	Concord city, CA	122,067	Englewood city, CO	30,255
Brentwood city, TN	37,060	Concord town, MA	17,668	Erie town, CO	18,135

Escambia County, FL.....	297,619	Howard village, WI.....	17,399	Lewiston city, ID.....	31,894
Estes Park town, CO	5,858	Hudson city, OH	22,262	Lewisville city, TX.....	95,290
Fairview town, TX	7,248	Hudson town, CO	2,356	Libertyville village, IL.....	20,315
Farmersville city, TX.....	3,301	Hudsonville city, MI	7,116	Lincoln city, NE	258,379
Farmington Hills city, MI	79,740	Huntersville town, NC.....	46,773	Lindsborg city, KS	3,458
Fayetteville city, NC.....	200,564	Huntley village, IL	24,291	Little Chute village, WI	10,449
Fishers town, IN	76,794	Hurst city, TX.....	37,337	Littleton city, CO	41,737
Flower Mound town, TX.....	64,669	Hutchinson city, MN	14,178	Livermore city, CA.....	80,968
Forest Grove city, OR	21,083	Hutto city, TX	14,698	Lombard village, IL.....	43,165
Fort Collins city, CO	143,986	Hyattsville city, MD	17,557	Lone Tree city, CO.....	10,218
Fort Lauderdale city, FL	165,521	Independence city, MO	116,830	Long Grove village, IL	8,043
Fort Smith city, AR.....	86,209	Indian Trail town, NC	33,518	Longmont city, CO	86,270
Fort Worth city, TX	741,206	Indianola city, IA.....	14,782	Longview city, TX.....	80,455
Fountain Hills town, AZ.....	22,489	Iowa City city, IA.....	67,862	Lonsdale city, MN	3,674
Franklin city, TN.....	62,487	Irving city, TX	216,290	Los Alamos County, NM	17,950
Fredericksburg city, VA	24,286	Issaquah city, WA	30,434	Los Altos Hills town, CA.....	7,922
Fremont city, CA.....	214,089	Jackson County, MI.....	160,248	Louisville city, CO.....	18,376
Friendswood city, TX.....	35,805	James City County, VA.....	67,009	Lower Merion township, PA.....	57,825
Fruita city, CO	12,646	Jefferson County, CO.....	534,543	Lynchburg city, VA	75,568
Gahanna city, OH.....	33,248	Jefferson County, NY	116,229	Lynnwood city, WA	35,836
Gaithersburg city, MD	59,933	Jefferson Parish, LA	432,552	Macomb County, MI	840,978
Galveston city, TX.....	47,743	Johnson City city, TN	63,152	Manhattan Beach city, CA	35,135
Gardner city, KS.....	19,123	Johnston city, IA	17,278	Manhattan city, KS.....	52,281
Geneva city, NY	13,261	Jupiter town, FL.....	55,156	Mankato city, MN.....	39,309
Georgetown city, TX	47,400	Kansas City city, KS	145,786	Maple Grove city, MN.....	61,567
Germantown city, TN.....	38,844	Kansas City city, MO.....	459,787	Maricopa County, AZ	3,817,117
Gilbert town, AZ	208,453	Keizer city, OR.....	36,478	Marshfield city, WI	19,118
Gillette city, WY	29,087	Kenmore city, WA	20,460	Martinez city, CA.....	35,824
Glendora city, CA.....	50,073	Kennedale city, TX.....	6,763	Marysville city, WA.....	60,020
Glenview village, IL	44,692	Kennett Square borough, PA	6,072	Matthews town, NC	27,198
Globe city, AZ	7,532	Kent city, WA	92,411	McAllen city, TX	129,877
Golden city, CO.....	18,867	Kerrville city, TX	22,347	McDonough city, GA	22,084
Golden Valley city, MN.....	20,371	Kettering city, OH.....	56,163	McKinney city, TX	131,117
Goodyear city, AZ	65,275	Key West city, FL	24,649	McMinnville city, OR	32,187
Grafton village, WI	11,459	King City city, CA.....	12,874	Menlo Park city, CA	32,026
Grand Blanc city, MI.....	8,276	King County, WA	1,931,249	Merced Island city, WA.....	22,699
Grand Island city, NE.....	48,520	Kirkland city, WA	48,787	Meridian charter township, MI ...	39,688
Grants Pass city, OR.....	34,533	Kirkwood city, MO.....	27,540	Meridian city, ID	75,092
Grass Valley city, CA	12,860	Knoxville city, IA	7,313	Merriam city, KS	11,003
Greenville city, NC	84,554	La Mesa city, CA	57,065	Mesa city, AZ	439,041
Greenwich town, CT.....	61,171	La Plata town, MD	8,753	Mesa County, CO	146,723
Greenwood Village city, CO.....	13,925	La Porte city, TX	33,800	Miami Beach city, FL	87,779
Greer city, SC.....	25,515	La Vista city, NE	15,758	Miami city, FL	399,457
Guilford County, NC.....	488,406	Lafayette city, CO.....	24,453	Middleton city, WI	17,442
Gunnison County, CO.....	15,324	Laguna Beach city, CA	22,723	Midland city, MI	41,863
Hailey city, ID.....	7,960	Laguna Hills city, CA	30,344	Milford city, DE	9,559
Haines Borough, AK	2,508	Laguna Niguel city, CA.....	62,979	Milton city, GA	32,661
Hallandale Beach city, FL	37,113	Lake Forest city, IL.....	19,375	Minneapolis city, MN.....	382,578
Hamilton city, OH	62,477	Lake Oswego city, OR.....	36,619	Mission Viejo city, CA	93,305
Hanover County, VA	99,863	Lake Stevens city, WA	28,069	Modesto city, CA.....	201,165
Harrisburg city, SD.....	4,089	Lake Worth city, FL.....	34,910	Monterey city, CA	27,810
Harrisonburg city, VA.....	48,914	Lake Zurich village, IL	19,631	Montgomery County, VA.....	94,392
Harrisonville city, MO.....	10,019	Lakeville city, MN	55,954	Monticello city, UT	1,972
Hayward city, CA	144,186	Lakewood city, CO	142,980	Monument town, CO.....	5,530
Henderson city, NV	257,729	Lakewood city, WA.....	58,163	Mooreville town, NC	32,711
Herndon town, VA	23,292	Lane County, OR	351,715	Moraga town, CA	16,016
High Point city, NC.....	104,371	Lansing city, MI	114,297	Morristown city, TN.....	29,137
Highland Park city, IL	29,763	Laramie city, WY	30,816	Morrisville town, NC.....	18,576
Highlands Ranch CDP, CO.....	96,713	Larimer County, CO.....	299,630	Morro Bay city, CA	10,234
Holland city, MI.....	33,051	Las Vegas city, NV	583,756	Mountain Village town, CO.....	1,320
Honolulu County, HI.....	953,207	Lawrence city, KS	87,643	Mountlake Terrace city, WA	19,909
Hooksett town, NH	13,451	Lawrenceville city, GA	28,546	Murphy city, TX.....	17,708
Hopkins city, MN	17,591	Lee's Summit city, MO.....	91,364	Naperville city, IL	141,853
Hopkinton town, MA.....	14,925	Lehi city, UT	47,407	Napoleon city, OH.....	8,749
Hoquiam city, WA.....	8,726	Lenexa city, KS	48,190	Needham CDP, MA	28,886
Horry County, SC.....	269,291	Lewis County, NY	27,087	New Braunfels city, TX	57,740

New Brighton city, MN.....	21,456	Prince William County, VA	402,002	Shoreview city, MN	25,043
New Hanover County, NC	202,667	Prior Lake city, MN	22,796	Shorewood city, MN.....	7,307
New Orleans city, LA.....	343,829	Pueblo city, CO.....	106,595	Shorewood village, IL	15,615
New Smyrna Beach city, FL.....	22,464	Purcellville town, VA.....	7,727	Shorewood village, WI.....	13,162
New Ulm city, MN.....	13,522	Queen Creek town, AZ	26,361	Sierra Vista city, AZ	43,888
Newberg city, OR.....	22,068	Radnor township, PA.....	31,531	Sioux Center city, IA	7,048
Newport city, RI	24,672	Ramsey city, MN	23,668	Sioux Falls city, SD	153,888
Newport News city, VA	180,719	Raymond town, ME	4,436	Skokie village, IL	64,784
Newton city, IA	15,254	Raymore city, MO	19,206	Snellville city, GA	18,242
Noblesville city, IN	51,969	Redmond city, OR	26,215	South Lake Tahoe city, CA.....	21,403
Nogales city, AZ.....	20,837	Redmond city, WA.....	54,144	Southborough town, MA	9,767
Norcross city, GA	9,116	Rehoboth Beach city, DE	1,327	Southlake city, TX	26,575
Norfolk city, VA	242,803	Reno city, NV	225,221	Spokane Valley city, WA	89,755
North Port city, FL	57,357	Reston CDP, VA	58,404	Spring Hill city, KS.....	5,437
North Richland Hills city, TX	63,343	Richmond city, CA	103,701	Springboro city, OH.....	17,409
Northglenn city, CO	35,789	Richmond Heights city, MO	8,603	Springfield city, MO	159,498
Novato city, CA.....	51,904	Rifle city, CO	9,172	Springville city, UT	29,466
Novi city, MI	55,224	Rio Rancho city, NM	87,521	St. Augustine city, FL	12,975
O'Fallon city, IL	28,281	River Falls city, WI.....	15,000	St. Charles city, IL.....	32,974
O'Fallon city, MO	79,329	Riverside city, CA.....	303,871	St. Cloud city, FL.....	35,183
Oak Park village, IL	51,878	Riverside city, MO	2,937	St. Cloud city, MN	65,842
Oakland city, CA	390,724	Roanoke County, VA.....	92,376	St. Joseph city, MO	76,780
Oakley city, CA	35,432	Rochester Hills city, MI.....	70,995	St. Louis County, MN	200,226
Ogdensburg city, NY.....	11,128	Rock Hill city, SC.....	66,154	St. Louis Park city, MN	45,250
Oklahoma City city, OK.....	579,999	Rockville city, MD	61,209	Stallings town, NC.....	13,831
Olathe city, KS.....	125,872	Roeland Park city, KS.....	6,731	State College borough, PA	42,034
Old Town city, ME.....	7,840	Rogers city, MN	8,597	Steamboat Springs city, CO.....	12,088
Olmsted County, MN	144,248	Rohnert Park city, CA.....	40,971	Sterling Heights city, MI	129,699
Olympia city, WA	46,478	Rolla city, MO.....	19,559	Sugar Grove village, IL.....	8,997
Orland Park village, IL	56,767	Roselle village, IL	22,763	Sugar Land city, TX	78,817
Oshkosh city, WI	66,083	Rosemount city, MN	21,874	Suisun City city, CA	28,111
Oshtemo charter township, MI	21,705	Rosenberg city, TX.....	30,618	Summit city, NJ.....	21,457
Otsego County, MI	24,164	Roseville city, MN	33,660	Summit County, UT.....	36,324
Oviedo city, FL.....	33,342	Round Rock city, TX.....	99,887	Summit village, IL	11,054
Paducah city, KY	25,024	Royal Oak city, MI.....	57,236	Sunnyvale city, CA	140,081
Palm Beach Gardens city, FL	48,452	Saco city, ME.....	18,482	Surprise city, AZ	117,517
Palm Coast city, FL	75,180	Sahuarita town, AZ.....	25,259	Suwanee city, GA	15,355
Palo Alto city, CA	64,403	Salida city, CO	5,236	Tacoma city, WA	198,397
Papillion city, NE.....	18,894	Sammamish city, WA	45,780	Takoma Park city, MD	16,715
Paradise Valley town, AZ	12,820	San Anselmo town, CA	12,336	Tamarac city, FL.....	60,427
Park City city, UT	7,558	San Antonio city, TX	1,327,407	Temecula city, CA	100,097
Parker town, CO	45,297	San Carlos city, CA.....	28,406	Tempe city, AZ.....	161,719
Parkland city, FL	23,962	San Diego city, CA	1,307,402	Texarkana city, TX.....	36,411
Pasadena city, CA	137,122	San Francisco city, CA.....	805,235	The Woodlands CDP, TX.....	93,847
Pasco city, WA.....	59,781	San Jose city, CA	945,942	Thornton city, CO.....	118,772
Pasco County, FL	464,697	San Juan County, NM	130,044	Thousand Oaks city, CA.....	126,683
Payette city, ID	7,433	San Marcos city, CA	83,781	Tigard city, OR	48,035
Pearland city, TX.....	91,252	San Marcos city, TX	44,894	Tracy city, CA	82,922
Peoria city, AZ	154,065	San Rafael city, CA	57,713	Trinidad CCD, CO	12,017
Peoria city, IL	115,007	Sanford city, FL	53,570	Tualatin city, OR	26,054
Peoria County, IL	186,494	Sangamon County, IL	197,465	Tulsa city, OK.....	391,906
Pflugerville city, TX	46,936	Santa Clarita city, CA	176,320	Twin Falls city, ID	44,125
Phoenix city, AZ	1,445,632	Santa Fe County, NM.....	144,170	Tyler city, TX	96,900
Pinehurst village, NC.....	13,124	Santa Monica city, CA.....	89,736	Umatilla city, OR	6,906
Piqua city, OH.....	20,522	Sarasota County, FL	379,448	University Park city, TX	23,068
Pitkin County, CO	17,148	Savage city, MN	26,911	Upper Arlington city, OH	33,771
Plano city, TX.....	259,841	Schaumburg village, IL	74,227	Urbandale city, IA.....	39,463
Platte City city, MO.....	4,691	Scott County, MN	129,928	Vail town, CO.....	5,305
Plymouth city, MN	70,576	Scottsdale city, AZ	217,385	Vancouver city, WA	161,791
Pocatello city, ID.....	54,255	Seaside city, CA.....	33,025	Ventura CCD, CA.....	111,889
Polk County, IA	430,640	Sevierville city, TN	14,807	Vernon Hills village, IL	25,113
Pompano Beach city, FL.....	99,845	Shakopee city, MN	37,076	Vestavia Hills city, AL	34,033
Port Orange city, FL	56,048	Shawnee city, KS.....	62,209	Victoria city, MN	7,345
Portland city, OR	583,776	Shawnee city, OK	29,857	Vienna town, VA	15,687
Post Falls city, ID.....	27,574	Sheboygan city, WI.....	49,288	Virginia Beach city, VA	437,994
Powell city, OH	11,500	Sherborn town, MA	4,119	Wake Forest town, NC.....	30,117

Walnut Creek city, CA	64,173	Westerville city, OH	36,120	Windsor town, CT	29,044
Washington County, MN	238,136	Westlake town, TX	992	Winnetka village, IL	12,187
Washington town, NH	1,123	Westminster city, CO	106,114	Winston-Salem city, NC	229,617
Washougal city, WA	14,095	Weston town, MA	11,261	Winter Garden city, FL	34,568
Watauga city, TX	23,497	Wheat Ridge city, CO	30,166	Woodbury city, MN	61,961
Wauwatosa city, WI	46,396	White House city, TN	10,255	Woodland city, CA	55,468
Waverly city, IA	9,874	Wichita city, KS	382,368	Wrentham town, MA	10,955
Weddington town, NC	9,459	Williamsburg city, VA	14,068	Wyandotte County, KS	157,505
Wentzville city, MO	29,070	Willowbrook village, IL	8,540	Yakima city, WA	91,067
West Carrollton city, OH	13,143	Wilmington city, NC	106,476	York County, VA	65,464
West Chester borough, PA	18,461	Wilsonville city, OR	19,509	Yorktown town, IN	9,405
West Des Moines city, IA	56,609	Winchester city, VA	26,203	Yountville city, CA	2,933
Western Springs village, IL	12,975	Windsor town, CO	18,644		

NORTH CENTRAL REGION WITH POPULATIONS OVER 15,000 BENCHMARK COMPARISONS

TABLE 129: QUESTION 1 BENCHMARKS

Please rate each of the following aspects of quality of life in Eden Prairie:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	96%	9	93	Higher
Your neighborhood as a place to live	92%	7	68	Similar
Eden Prairie as a place to raise children	94%	9	88	Higher
Eden Prairie as a place to work	90%	1	82	Higher
Eden Prairie as a place to visit	75%	12	49	Similar
Eden Prairie as a place to retire	70%	11	80	Similar
The overall quality of life in Eden Prairie	95%	7	105	Higher

TABLE 130: QUESTION 2 BENCHMARKS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	95%	8	72	Higher
Overall ease of getting to the places you usually have to visit	83%	15	49	Similar
Quality of overall natural environment in Eden Prairie	94%	2	62	Higher
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	84%	3	46	Higher
Health and wellness opportunities in Eden Prairie	91%	2	46	Higher
Overall opportunities for education and enrichment	92%	3	46	Higher
Overall economic health of Eden Prairie	93%	1	46	Much higher
Sense of community	70%	23	66	Similar
Overall image or reputation of Eden Prairie	93%	5	84	Higher

TABLE 131: QUESTION 3 BENCHMARKS

Please indicate how likely or unlikely you are to do each of the following:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	94%	20	62	Similar
Remain in Eden Prairie for the next five years	89%	22	61	Similar

TABLE 132: QUESTION 6 BENCHMARKS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	71%	10	80	Higher
Ease of public parking	89%	2	39	Much higher
Ease of travel by car in Eden Prairie	82%	11	64	Similar
Ease of travel by public transportation in Eden Prairie	51%	11	38	Similar
Ease of walking in Eden Prairie	78%	15	61	Similar
Availability of paths and walking trails	92%	2	77	Much higher
Air quality	97%	2	47	Higher
Cleanliness of Eden Prairie	97%	2	64	Higher
Overall appearance of Eden Prairie	96%	2	77	Higher
Public places where people want to spend time	88%	1	45	Higher
Variety of housing options	76%	10	64	Similar
Availability of affordable quality housing	56%	31	72	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	93%	1	44	Higher
Recreational opportunities	91%	1	70	Higher
Availability of affordable quality food	83%	3	49	Higher
Availability of affordable quality health care	84%	7	59	Higher
Availability of preventive health services	87%	5	51	Higher
Availability of affordable quality mental health care	75%	1	38	Higher
Value of City services considering the property taxes you pay	69%	8	101	Higher

TABLE 133: QUESTION 7 BENCHMARKS

Please rate the quality of each of the following services in Eden Prairie:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	94%	2	102	Higher
Crime prevention	92%	1	82	Higher
Fire services	96%	5	87	Similar
Hennepin County Emergency Medical Service (ambulance) response time	94%	9	77	Similar
Animal control	87%	1	80	Higher
Recreation centers or facilities	94%	1	60	Higher
Park maintenance	97%	1	26	Much higher
Senior programs and services	88%	2	25	Higher
Street lighting	80%	4	76	Higher
Street repair	79%	2	95	Much higher
Traffic signal timing	67%	2	61	Similar
City streets as a whole	89%	1	8	Much higher
Snow removal on City streets (excludes 494, 62 and County roads)	89%	2	103	Higher
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	1	77	Higher
Building inspections	82%	1	7	Higher
City planning services	81%	1	66	Much higher
Drinking water	84%	8	77	Higher
Economic development	89%	1	62	Much higher
Storm drainage	84%	2	86	Higher
Water and sewer services	92%	1	5	Much higher
Utility billing	86%	4	39	Higher
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	87%	1	59	Higher
Preservation of natural areas such as open space, parklands and wetlands	90%	1	57	Much higher
Overall quality of Eden Prairie services	94%	2	95	Higher

TABLE 134: QUESTION 12 BENCHMARKS

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Your neighborhood	95%	2	10	Much higher
Parks and open space	94%	1	5	Higher

TABLE 135: QUESTION 15 BENCHMARKS

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall, how would you rate your contact with the Eden Prairie Police Department?	93%	1	13	Higher

TABLE 136: QUESTION 22 BENCHMARKS

What was your impression of City employees in your most recent contact?	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	93%	1	27	Similar
Courtesy	94%	1	13	Higher
Responsiveness	90%	2	27	Higher
Follow-up (got back to you or took action if needed)	88%	1	5	Higher
Overall customer service	91%	1	95	Higher

TABLE 137: QUESTION 23 BENCHMARKS

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	69%	11	18	Similar

COMMUNITIES INCLUDED IN NORTH CENTRAL REGION WITH POPULATIONS OVER 15,000 COMPARISONS

The communities included in the Eden Prairie comparisons are listed below along with their population according to the 2010 Census.

Albert Lea city, MN.....	18,016	Holland city, MI.....	33,051	Peoria city, IL.....	115,007
Algonquin village, IL.....	30,046	Hopkins city, MN.....	17,591	Peoria County, IL.....	186,494
Ames city, IA.....	58,965	Howard village, WI.....	17,399	Piqua city, OH.....	20,522
Ankeny city, IA.....	45,582	Hudson city, OH.....	22,262	Plymouth city, MN.....	70,576
Ann Arbor city, MI.....	113,934	Huntley village, IL.....	24,291	Polk County, IA.....	430,640
Battle Creek city, MI.....	52,347	Independence city, MO.....	116,830	Prior Lake city, MN.....	22,796
Bay City city, MI.....	34,932	Iowa City city, IA.....	67,862	Ramsey city, MN.....	23,668
Beltrami County, MN.....	44,442	Jackson County, MI.....	160,248	Raymore city, MO.....	19,206
Bettendorf city, IA.....	33,217	Johnston city, IA.....	17,278	River Falls city, WI.....	15,000
Blaine city, MN.....	57,186	Kansas City city, KS.....	145,786	Rochester Hills city, MI.....	70,995
Bloomington city, MN.....	82,893	Kansas City city, MO.....	459,787	Rolla city, MO.....	19,559
Blue Springs city, MO.....	52,575	Kettering city, OH.....	56,163	Roselle village, IL.....	22,763
Brookfield city, WI.....	37,920	Kirkwood city, MO.....	27,540	Rosemount city, MN.....	21,874
Brownsburg town, IN.....	21,285	La Vista city, NE.....	15,758	Roseville city, MN.....	33,660
Cape Girardeau city, MO.....	37,941	Lake Forest city, IL.....	19,375	Royal Oak city, MI.....	57,236
Cedar Rapids city, IA.....	126,326	Lake Zurich village, IL.....	19,631	Sangamon County, IL.....	197,465
Chanhausen city, MN.....	22,952	Lakeville city, MN.....	55,954	Savage city, MN.....	26,911
Clayton city, MO.....	15,939	Lansing city, MI.....	114,297	Schaumburg village, IL.....	74,227
Cleveland Heights city, OH.....	46,121	Lawrence city, KS.....	87,643	Scott County, MN.....	129,928
Clive city, IA.....	15,447	Lee's Summit city, MO.....	91,364	Shakopee city, MN.....	37,076
Collinsville city, IL.....	25,579	Lenexa city, KS.....	48,190	Shawnee city, KS.....	62,209
Coon Rapids city, MN.....	61,476	Libertyville village, IL.....	20,315	Sheboygan city, WI.....	49,288
Creve Coeur city, MO.....	17,833	Lincoln city, NE.....	258,379	Shoreview city, MN.....	25,043
Dakota County, MN.....	398,552	Lombard village, IL.....	43,165	Shorewood village, IL.....	15,615
Davenport city, IA.....	99,685	Manhattan city, KS.....	52,281	Sioux Falls city, SD.....	153,888
Dayton city, OH.....	141,527	Mankato city, MN.....	39,309	Skokie village, IL.....	64,784
Delaware city, OH.....	34,753	Maple Grove city, MN.....	61,567	Springboro city, OH.....	17,409
Derby city, KS.....	22,158	Marshfield city, WI.....	19,118	Springfield city, MO.....	159,498
Des Moines city, IA.....	203,433	Meridian charter township, MI.....	39,688	St. Charles city, IL.....	32,974
Dublin city, OH.....	41,751	Middleton city, WI.....	17,442	St. Cloud city, MN.....	65,842
Duluth city, MN.....	86,265	Midland city, MI.....	41,863	St. Joseph city, MO.....	76,780
Eagan city, MN.....	64,206	Minneapolis city, MN.....	382,578	St. Louis County, MN.....	200,226
East Lansing city, MI.....	48,579	Naperville city, IL.....	141,853	St. Louis Park city, MN.....	45,250
Eau Claire city, WI.....	65,883	New Brighton city, MN.....	21,456	Sterling Heights city, MI.....	129,699
Eden Prairie city, MN.....	60,797	Newton city, IA.....	15,254	Upper Arlington city, OH.....	33,771
Edina city, MN.....	47,941	Noblesville city, IN.....	51,969	Urbandale city, IA.....	39,463
Elk River city, MN.....	22,974	Novi city, MI.....	55,224	Vernon Hills village, IL.....	25,113
Elmhurst city, IL.....	44,121	O'Fallon city, IL.....	28,281	Washington County, MN.....	238,136
Farmington Hills city, MI.....	79,740	O'Fallon city, MO.....	79,329	Wauwatosa city, WI.....	46,396
Fishers town, IN.....	76,794	Oak Park village, IL.....	51,878	Wentzville city, MO.....	29,070
Gahanna city, OH.....	33,248	Olathe city, KS.....	125,872	West Des Moines city, IA.....	56,609
Gardner city, KS.....	19,123	Olmsted County, MN.....	144,248	Westerville city, OH.....	36,120
Glenview village, IL.....	44,692	Orland Park village, IL.....	56,767	Wichita city, KS.....	382,368
Golden Valley city, MN.....	20,371	Oshkosh city, WI.....	66,083	Woodbury city, MN.....	61,961
Grand Island city, NE.....	48,520	Oshemo charter township, MI.....	21,705	Wyandotte County, KS.....	157,505
Hamilton city, OH.....	62,477	Otsego County, MI.....	24,164		
Highland Park city, IL.....	29,763	Papillion city, NE.....	18,894		

MINNESOTA BENCHMARK COMPARISONS

TABLE 138: QUESTION 1 BENCHMARKS

Please rate each of the following aspects of quality of life in Eden Prairie:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	96%	3	24	Higher
Your neighborhood as a place to live	92%	4	20	Similar
Eden Prairie as a place to raise children	94%	2	24	Higher
Eden Prairie as a place to work	90%	1	21	Much higher
Eden Prairie as a place to visit	75%	4	13	Similar
Eden Prairie as a place to retire	70%	4	24	Similar
The overall quality of life in Eden Prairie	95%	4	33	Higher

TABLE 139: QUESTION 2 BENCHMARKS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	95%	5	19	Similar
Overall ease of getting to the places you usually have to visit	83%	5	15	Similar
Quality of overall natural environment in Eden Prairie	94%	1	18	Higher
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	84%	2	13	Higher
Health and wellness opportunities in Eden Prairie	91%	1	14	Higher
Overall opportunities for education and enrichment	92%	2	14	Higher
Overall economic health of Eden Prairie	93%	1	14	Higher
Sense of community	70%	3	21	Similar
Overall image or reputation of Eden Prairie	93%	2	22	Higher

TABLE 140: QUESTION 3 BENCHMARKS

Please indicate how likely or unlikely you are to do each of the following:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	94%	4	15	Similar
Remain in Eden Prairie for the next five years	89%	7	15	Similar

TABLE 141: QUESTION 6 BENCHMARKS

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	71%	5	17	Similar
Ease of public parking	89%	2	8	Higher
Ease of travel by car in Eden Prairie	82%	6	19	Similar
Ease of travel by public transportation in Eden Prairie	51%	5	12	Similar
Ease of walking in Eden Prairie	78%	3	18	Similar
Availability of paths and walking trails	92%	1	18	Higher
Air quality	97%	3	13	Similar
Cleanliness of Eden Prairie	97%	1	17	Higher
Overall appearance of Eden Prairie	96%	1	23	Much higher
Public places where people want to spend time	88%	1	12	Higher
Variety of housing options	76%	3	19	Similar
Availability of affordable quality housing	56%	10	25	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	93%	1	13	Higher
Recreational opportunities	91%	1	23	Higher
Availability of affordable quality food	83%	1	10	Higher
Availability of affordable quality health care	84%	3	16	Higher
Availability of preventive health services	87%	2	12	Higher
Availability of affordable quality mental health care	75%	1	11	Higher
Value of City services considering the property taxes you pay	69%	3	33	Higher

TABLE 142: QUESTION 7 BENCHMARKS

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	94%	1	32	Higher
Crime prevention	92%	1	18	Higher
Fire services	96%	1	26	Similar
Hennepin County Emergency Medical Service (ambulance) response time	94%	2	15	Similar
Animal control	87%	1	25	Higher
Recreation centers or facilities	94%	1	18	Higher
Park maintenance	97%	1	7	Much higher
Senior programs and services	88%	1	12	Much higher
Street lighting	80%	1	24	Higher
Street repair	79%	1	29	Much higher
Traffic signal timing	67%	2	16	Similar
City streets as a whole	89%	1	9	Much higher
Snow removal on City streets (excludes 494, 62 and County roads)	89%	1	39	Higher
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	1	19	Higher
Building inspections	82%	1	7	Higher
City planning services	81%	1	20	Higher
Drinking water	84%	3	24	Similar
Economic development	89%	1	18	Higher
Storm drainage	84%	2	21	Similar
Utility billing	86%	2	11	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	87%	1	17	Higher
Preservation of natural areas such as open space, parklands and wetlands	90%	1	16	Higher
Overall quality of Eden Prairie services	94%	1	29	Higher

TABLE 143: QUESTION 12 BENCHMARKS

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Your neighborhood	95%	2	8	Higher
Parks and open space	94%	1	5	Higher

TABLE 144: QUESTION 22 BENCHMARKS

What was your impression of City employees in your most recent contact?	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	93%	1	15	Similar
Courtesy	94%	1	12	Higher
Responsiveness	90%	2	15	Higher
Follow-up (got back to you or took action if needed)	88%	1	6	Higher
Overall customer service	91%	1	30	Higher

TABLE 145: QUESTION 23 BENCHMARKS

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	69%	4	6	Similar

COMMUNITIES INCLUDED IN MINNESOTA COMPARISONS

The communities included in the Eden Prairie comparisons are listed below along with their population according to the 2010 Census.

Albert Lea city, MN.....	18,016
Beltrami County, MN.....	44,442
Blaine city, MN.....	57,186
Bloomington city, MN.....	82,893
Chanhassen city, MN.....	22,952
Coon Rapids city, MN.....	61,476
Dakota County, MN.....	398,552
Duluth city, MN.....	86,265
Eagan city, MN.....	64,206
East Grand Forks city, MN.....	8,601
Eden Prairie city, MN.....	60,797
Edina city, MN.....	47,941
Elk River city, MN.....	22,974
Elko New Market city, MN.....	4,110
Golden Valley city, MN.....	20,371
Hopkins city, MN.....	17,591
Hutchinson city, MN.....	14,178
Lakeville city, MN.....	55,954
Lonsdale city, MN.....	3,674
Mankato city, MN.....	39,309
Maple Grove city, MN.....	61,567
Minneapolis city, MN.....	382,578
New Brighton city, MN.....	21,456
New Ulm city, MN.....	13,522
Olmsted County, MN.....	144,248
Plymouth city, MN.....	70,576
Prior Lake city, MN.....	22,796
Ramsey city, MN.....	23,668
Rogers city, MN.....	8,597
Rosemount city, MN.....	21,874
Roseville city, MN.....	33,660
Savage city, MN.....	26,911
Scott County, MN.....	129,928
Shakopee city, MN.....	37,076
Shoreview city, MN.....	25,043
Shorewood city, MN.....	7,307
St. Cloud city, MN.....	65,842
St. Louis County, MN.....	200,226
St. Louis Park city, MN.....	45,250
Victoria city, MN.....	7,345
Washington County, MN.....	238,136
Woodbury city, MN.....	61,961

APPENDIX F: SURVEY METHODOLOGY

DEVELOPING THE QUESTIONNAIRE

The City of Eden Prairie Quality of Life Survey was first administered in 2006. General citizen surveys, such as this one, ask recipients their perspectives about the quality of life in the city, their use of city amenities, their opinion on policy issues facing the city and their assessment of city service delivery. The 2016 survey instrument was developed by starting with the version from the previous implementation in 2014. Few changes were made to the survey in order to maximize comparisons overtime. In an iterative process between City staff and NRC staff, a final five-page questionnaire was created. The City of Eden Prairie funded this research. Please contact Jackie Schwerm of the City of Eden Prairie at jschwerm@edenprairie.org if you have any questions about the survey.

SELECTING SURVEY RECIPIENTS

“Sampling” refers to the method by which survey recipients are chosen. The “sample” refers to all those who were given a chance to participate in the survey. All households located in Eden Prairie’s boundaries were eligible for the survey. Because local governments or organizations generally do not have inclusive lists of all the residences in the community (tax assessor and utility billing databases often omit rental units), lists from the United States Postal Service (USPS), updated every three months, usually provide the best representation of all households in a specific geographic location. NRC used the USPS data to select the survey recipients.

A larger list than needed was pulled so that a process referred to as “geocoding” could be used to eliminate addresses from the list that were outside Eden Prairie’s boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within Eden Prairie. All addresses determined to be outside the study boundaries were eliminated from the list of potential households. Each address identified as being within city boundaries was further identified as being within one of the four quadrants. A random selection was made of the remaining addresses to create a mailing list of 2,000 addresses.

Attached units were over sampled as residents of this type of housing typically respond at lower rates to surveys than do those in detached housing units.

An individual within each household was randomly selected to complete the survey using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various channels including the Eden Prairie Website and social media.

SURVEY ADMINISTRATION AND RESPONSE RATE

Each selected household was contacted three times. First, a prenotification announcement was sent on November 11, 2016, informing the household members that they had been selected to participate in the City of Eden Prairie Quality of Life Survey. Approximately one week after mailing the prenotification, each household was mailed a survey containing a cover letter signed by Mayor Tyra-Lukens enlisting participation. The packet also contained a postage-paid return envelope in which the survey recipients could return the completed questionnaire directly to NRC. A reminder letter and survey, scheduled to

arrive one to two weeks after the first survey, was the final contact. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. Each wave of the cover letter accompanying the mailed survey included a web link for residents to visit if they preferred to take the survey online.

The online “opt-in” survey became available to all residents in December 2016 and remained open through January 2017.

Completed surveys were collected over the following eight weeks. About 4% of the 2,000 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the 1,924 households presumed to have received a survey, 491 completed the survey (36 of which were completed online), providing a response rate of 26%. Additionally, responses were tracked by geographic area; response rates by area ranged from 21% to 31%. Additionally, 1,398 residents completed the online “opt-in” online survey, provided a grand total of 1,889 completed surveys.

RESPONSE RATE BY AREA FOR MAILED SURVEY

Area	Number Mailed	Number Undeliverable	Number Returned	Response Rate
NW	405	7	122	31%
NE	913	45	183	21%
SE	302	11	88	30%
SW	380	13	98	27%
Total	2000	76	491	26%

MARGIN OF ERROR

The 95% confidence interval (or “margin of error”) quantifies the “sampling error” or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size, and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within two percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

While the margin of error for the survey is generally no greater than plus or minus two percentage points around any given percent reported for the entire sample, results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise.

SURVEY PROCESSING (DATA ENTRY)

Mailed surveys were returned via postage-paid business reply envelopes. Once received, staff assigned a unique identification number to each questionnaire. Additionally, each survey is reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; staff would choose randomly two of the three selected items to be coded in the dataset.

Once all surveys were assigned a unique identification number, they were entered into an electronic dataset. This dataset is subject to a data entry protocol of “key and verify,” in which survey data were entered twice into an electronic dataset and then compared. Discrepancies were evaluated against the

original survey form and corrected. Range checks as well as other forms of quality control were also performed.

WEIGHTING THE DATA

Upon completion of data collection for both the scientific (probability) and online “opt-in” (non-probability) samples, data were compared in order to determine whether it was appropriate to combine, or blend, both samples together. In the case of Eden Prairie, the non-probability sample’s characteristics were similar to the probability sample, in both respondent trait and opinion, indicating that the samples could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability samples and non-probability samples (opt-in).

The demographic characteristics of the survey sample were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Eden Prairie. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Both samples were weighted independently and then combined into one final dataset.

The characteristics used for weighting were respondent gender, age, housing unit type (attached or detached) and housing tenure (rent or own). This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

A special software program using mathematical algorithms is used to calculate the appropriate weights. Several different weighting “schemes” are tested to ensure the best fit for the data.

The results of the weighting scheme are presented in the table on the following page.

2016 EDEN PRAIRIE QUALITY OF LIFE SURVEY WEIGHTING TABLE

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	26%	9%	24%
Own home	74%	91%	76%
Detached unit	55%	72%	56%
Attached unit	45%	28%	44%
Race and Ethnicity			
White	84%	90%	87%
Not white	16%	10%	13%
Not Hispanic	98%	97%	96%
Hispanic	2%	3%	4%
Sex and Age			
Female	52%	59%	52%
Male	48%	41%	48%
18-34 years of age	28%	11%	26%
35-54 years of age	44%	38%	43%
55+ years of age	29%	51%	31%
Females 18-34	14%	6%	15%
Females 35-54	23%	24%	24%
Females 55+	15%	28%	14%
Males 18-34	14%	4%	11%
Males 35-54	21%	15%	20%
Males 55+	14%	22%	16%
Area			
NW	25%	25%	25%
NE	38%	37%	35%
SE	17%	18%	19%
SW	20%	20%	21%

ANALYZING THE DATA

The electronic dataset was analyzed by NRC staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and mean ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix B: Complete Survey Frequencies*.

Also included are results by respondent characteristics (*Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they have been marked with grey shading in the appendices.

Comparing to Survey Results Prior to 2014

For reporting comparability, the “don’t know” responses from years prior to 2014 were removed in order to match the reporting of the 2014 and 2016 data which shows the percentages without “don’t know” to focus on the results from those who had an opinion about a particular service or activity.

Eden Prairie’s survey data were collected by phone in 2012 and prior. In 2014, the City switched data collection from phone to mail. Research is clear that a change in the method of survey data collection, by itself, will result in a change in results if the shift is from telephone administration to self-administration or vice versa. The change occurs even without change in resident perspectives and is attributed to the different environment that a survey respondent confronts when providing answers to a person on the telephone compared to offering private anonymous opinions. Questions by phone elicit more positive, optimistic, socially-desirable responses than do the same questions asked on a written self-administered questionnaire. The self-administered questionnaire brings out more candid responses.

As a consequence of the switch in methodology, a general decline in ratings was both expected and observed; an average of about 10 percentage points (after the removal of “don’t know” responses). Thus, NRC adjusted down the findings from 2012 and prior by this average difference in order to maximize the comparability of results over time. This way the reported trendline data are not influenced by the decline that is attributable to the change in data collection mode from phone to mail.

While the adjusted findings for data prior to 2012 reasonably control for the expected change from phone to mail data collection, the comparability of data over time does have some limitations. Not only is there sampling error in each survey administration, but also, the methods change occurred after a two-year gap in survey administrations and some question wording was inconsistent among survey years.

Because of the overall shift in the methodology and related survey changes, NRC recommends that any change in ratings or reported behaviors be viewed with caution and that Eden Prairie consider differences of more than 10 percentage points from previous years to be large enough to signal a genuine change in opinion from 2012. Differences that do not reach this threshold should not be considered changes worthy of further interpretation.

APPENDIX G: SURVEY MATERIALS

The following pages contain copies of the survey materials sent to randomly selected households within the City of Eden Prairie.

Dear Eden Prairie Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in the **2016 Eden Prairie Quality of Life Survey**. Your survey will arrive in a few days.

Thank you for providing your valuable feedback!

Sincerely,



Nancy Tyra-Lukens
Mayor

Dear Eden Prairie Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in the **2016 Eden Prairie Quality of Life Survey**. Your survey will arrive in a few days.

Thank you for providing your valuable feedback!

Sincerely,



Nancy Tyra-Lukens
Mayor

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Nancy Tyra-Lukens
Mayor

Dear Eden Prairie Resident,

It won't take much of your time to make a big difference!

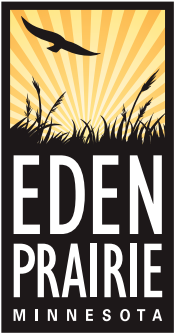
Your household has been randomly selected to participate in the **2016 Eden Prairie Quality of Life Survey**. Your survey will arrive in a few days.

Thank you for providing your valuable feedback!

Sincerely,



Nancy Tyra-Lukens
Mayor



City of Eden Prairie
8080 Mitchell Road
Eden Prairie, MN 55344

952-949-8300
edenprairie.org/qualityoflife

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



City of Eden Prairie
8080 Mitchell Road
Eden Prairie, MN 55344

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November 2016

Dear Eden Prairie Resident:

You have been selected at random to participate in the **2016 Eden Prairie Quality of Life Survey**.

Please help us shape the future of Eden Prairie by taking a few minutes to fill out the enclosed survey. Your participation in this **biennial** survey is very important – especially since yours is one of only a small number of **randomly selected** households. Your feedback will help **City leaders and elected officials** make decisions that affect the entire Eden Prairie community.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

www.n-r-c.com/survey/edenprairie.htm

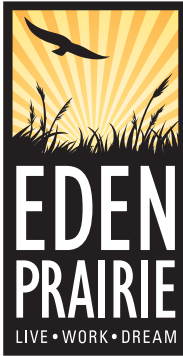
If you have any questions about the survey please call 952-949-8300.

Thank you for your time and participation!

Sincerely,



Nancy Tyra-Lukens
Mayor



8080 Mitchell Road
Eden Prairie, MN
55344-4485

952-949-8300
edenprairie.org

November 2016

Dear Eden Prairie Resident:

Here's a second chance if you haven't already responded to the 2016 Eden Prairie Quality of Life Survey! ***If you completed it and sent it back, we thank you for your time and ask you to recycle this survey, please do not respond twice.***

As you may remember, you were selected at random to participate in the **2016 Eden Prairie Quality of Life Survey**.

Please help us shape the future of Eden Prairie by taking a few minutes to fill out the enclosed survey. Your participation in this biennial survey is very important – especially since yours is one of only a small number of randomly selected households. Your feedback will help City leaders and elected officials make decisions that affect the entire Eden Prairie community.

A few things to remember:

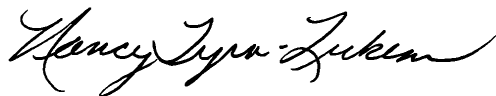
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- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

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If you have any questions about the survey please call 952-949-8300.

Thank you for your time and participation!

Sincerely,



Nancy Tyra-Lukens
Mayor



8080 Mitchell Road
Eden Prairie, MN
55344-4485

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edenprairie.org

The City of Eden Prairie 2016 Quality of Life Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Eden Prairie:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Eden Prairie as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Eden Prairie as a place to raise children	1	2	3	4	5
Eden Prairie as a place to work	1	2	3	4	5
Eden Prairie as a place to visit	1	2	3	4	5
Eden Prairie as a place to retire	1	2	3	4	5
The overall quality of life in Eden Prairie	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Eden Prairie as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Eden Prairie	1	2	3	4	5
Overall ease of getting to the places you usually have to visit	1	2	3	4	5
Quality of overall natural environment in Eden Prairie	1	2	3	4	5
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in Eden Prairie	1	2	3	4	5
Overall opportunities for education and enrichment	1	2	3	4	5
Overall economic health of Eden Prairie	1	2	3	4	5
Sense of community	1	2	3	4	5
Overall image or reputation of Eden Prairie	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Eden Prairie to someone who asks	1	2	3	4	5
Recommend visiting Eden Prairie	1	2	3	4	5
Recommend conducting business in Eden Prairie	1	2	3	4	5
Remain in Eden Prairie for the next five years	1	2	3	4	5

4. What one thing do you like most, if anything, about living in Eden Prairie?

5. What one thing do you like least, if anything, about living in Eden Prairie?

6. Please rate each of the following characteristics as they relate to Eden Prairie as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Eden Prairie	1	2	3	4	5
Ease of travel by public transportation in Eden Prairie	1	2	3	4	5
Ease of walking in Eden Prairie	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Eden Prairie	1	2	3	4	5
Overall appearance of Eden Prairie	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities for residents to provide input into City decision-making	1	2	3	4	5
Value of City services considering the property taxes you pay	1	2	3	4	5

7. Please rate the quality of each of the following services in Eden Prairie:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire Department response time.....	1	2	3	4	5
Hennepin County Emergency Medical Service (ambulance) response time.....	1	2	3	4	5
Animal control	1	2	3	4	5
Recreation services (i.e., recreation programs and classes, etc.)	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Park maintenance.....	1	2	3	4	5
Trail maintenance.....	1	2	3	4	5
Senior programs and services.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Street repair	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
City streets as a whole.....	1	2	3	4	5
Streets in your neighborhood.....	1	2	3	4	5
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	1	2	3	4	5
Asphalt trails in your neighborhood	1	2	3	4	5
Snow removal on City streets (excludes 494, 62 and County roads).....	1	2	3	4	5
Street sweeping on City streets (excludes 494, 62 and County roads)	1	2	3	4	5
Building inspections.....	1	2	3	4	5
Assessing services.....	1	2	3	4	5
City planning services.....	1	2	3	4	5
City engineering services	1	2	3	4	5
Housing and community services.....	1	2	3	4	5
Drinking water	1	2	3	4	5
Economic development	1	2	3	4	5
Storm drainage	1	2	3	4	5
Water and sewer services.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas such as open space, parklands and wetlands.....	1	2	3	4	5
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.).....	1	2	3	4	5
Overall quality of Eden Prairie services.....	1	2	3	4	5

8. Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:

- Not a problem
- Minor problem
- Major problem
- Extreme problem

9. How familiar are you, if at all, with each of the following events in Eden Prairie?

	<i>I have participated</i>	<i>I am aware but have not participated</i>	<i>I am not aware</i>
City-wide Open House.....	1	2	3
Eden Prairie Night to Unite.....	1	2	3
Fourth of July celebration.....	1	2	3
Staring Lake Concert Series	1	2	3
Senior Awareness Month.....	1	2	3
Arts in the Park	1	2	3
Community theater productions	1	2	3
Eden Prairie Art Crawl.....	1	2	3
Movies in the Park	1	2	3

The City of Eden Prairie 2016 Quality of Life Survey

10. In the last 12 months, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?

	<i>Never</i>	<i>Once or twice</i>	<i>3 to 12 times</i>	<i>13 to 26 times</i>	<i>More than 26 times</i>
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park).....	1	2	3	4	5
Smaller neighborhood parks.....	1	2	3	4	5
Senior Center.....	1	2	3	4	5
Outdoor Center.....	1	2	3	4	5
Staring Lake Amphitheatre.....	1	2	3	4	5
Staring Lake Observatory.....	1	2	3	4	5
Richard T. Anderson Conservation Area.....	1	2	3	4	5
Art Center.....	1	2	3	4	5
Community Center.....	1	2	3	4	5

11. Please rate each of the following Eden Prairie Parks and Recreation Department amenities:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park).....	1	2	3	4	5
Smaller neighborhood parks.....	1	2	3	4	5
Senior Center.....	1	2	3	4	5
Outdoor Center.....	1	2	3	4	5
Staring Lake Amphitheatre.....	1	2	3	4	5
Staring Lake Observatory.....	1	2	3	4	5
Richard T. Anderson Conservation Area.....	1	2	3	4	5
Art Center.....	1	2	3	4	5
Community Center.....	1	2	3	4	5

12. Please rate how safe or unsafe you feel in the following areas of Eden Prairie:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
Eden Prairie Center mall.....	1	2	3	4	5	6
Paths or walking trails.....	1	2	3	4	5	6
Retail parking lots.....	1	2	3	4	5	6
Your neighborhood.....	1	2	3	4	5	6
Parks and open space.....	1	2	3	4	5	6

13. Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.

	<i>Not a problem</i>	<i>Minor problem</i>	<i>Moderate problem</i>	<i>Major problem</i>	<i>Extreme problem</i>	<i>Don't know</i>
Traffic speeding.....	1	2	3	4	5	6
Stop sign violations in your neighborhood.....	1	2	3	4	5	6
Violent crime.....	1	2	3	4	5	6
Drugs.....	1	2	3	4	5	6
Youth crimes.....	1	2	3	4	5	6
Vandalism and property crimes.....	1	2	3	4	5	6
Identity theft.....	1	2	3	4	5	6

14. Have you had contact with the Eden Prairie Police Department within the last 12 months through any of the following?

	<i>No</i>	<i>Yes</i>	<i>Don't know</i>
Report a crime.....	1	2	3
Animal Control.....	1	2	3
Services such as medical assistance.....	1	2	3
Assistance with a car lockout.....	1	2	3
Community programs.....	1	2	3
Schools (Liaisons Officers).....	1	2	3
Senior programs.....	1	2	3
Eden Prairie Night to Unite.....	1	2	3
Safety Camp.....	1	2	3
City-wide Open House.....	1	2	3

15. Overall, how would you rate your contact with the Eden Prairie Police Department?

- Excellent
- Good
- Fair
- Poor
- Don't know

16. Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters?

- Yes, I was aware
- No, I was not aware until now

17. The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?

- Strongly support
- Somewhat support
- Somewhat oppose
- Strongly oppose
- Don't know

18. In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?

	<i>Never</i>	<i>Once or twice</i>	<i>3 to 12 times</i>	<i>13 to 26 times</i>	<i>More than 26 times</i>
Prairie Village Mall/Kowalski's store.....	1	2	3	4	5
Den Road/Cub Foods store	1	2	3	4	5
Prairie View Mall/Lunds/Byerly's store	1	2	3	4	5

19. If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Product selection	1	2	3	4	5
Prices of products	1	2	3	4	5
Courtesy and friendliness of staff.....	1	2	3	4	5

20. Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City's efforts to create a balance.

- The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider community
- The City fosters an equal balance between the rights of individual property owners and the interests of the wider community
- The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners
- Don't know

21. With which of the following departments have you had contact (email, in-person or phone) in the last 12 months? (Please select all that apply.)

- I have not contacted the City → go to question #23
- General information
- City Manager
- Police
- Fire
- Utilities and Water
- Human Resources
- Outdoor Center
- Recreation
- Park Maintenance
- Planning/Economic Development
- Building Inspections
- Assessing
- City Clerk
- Housing and Community Services
- Art Center
- Utility Billing
- Street Maintenance
- Engineering
- Community Center
- Senior Center
- Communications
- Environmental Services
- Other

22. What was your impression of City employees in your most recent contact?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Knowledge.....	1	2	3	4	5
Courtesy	1	2	3	4	5
Responsiveness.....	1	2	3	4	5
Follow-up (got back to you or took action if needed).....	1	2	3	4	5
Overall customer service	1	2	3	4	5

The City of Eden Prairie 2016 Quality of Life Survey

23. Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?

- No → go to question #25 Yes → go to question #24

24. Please rate the following aspects of the Eden Prairie website.

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Appearance.....	1	2	3	4	5
Online information and services offered.....	1	2	3	4	5
Ease of navigation/ability to find information.....	1	2	3	4	5
Search function.....	1	2	3	4	5
Online registration for recreation programs.....	1	2	3	4	5

25. Which, if any, of the following newspapers do you receive at your home: (Please select all that apply.)

- Star Tribune Eden Prairie News Eden Prairie Sun Current

26. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

	<i>Major source</i>	<i>Minor source</i>	<i>Not a source</i>
Life in the Prairie (quarterly City newsletter).....	1	2	3
City Website (edenprairie.org).....	1	2	3
CITY NEWS email/text subscription.....	1	2	3
EPTV channel 16.....	1	2	3
City Council and/or Planning Commission meeting broadcasts.....	1	2	3
CITY BLOGS (City Manager, Police, Fire).....	1	2	3
Facebook.....	1	2	3
Twitter.....	1	2	3
Parks and Recreation Program Guide.....	1	2	3
Star Tribune.....	1	2	3
Eden Prairie Sun Current.....	1	2	3
Eden Prairie News.....	1	2	3
Local TV or radio stations.....	1	2	3
Word of mouth from family, friends or neighbors.....	1	2	3

27. Currently, Eden Prairie does not allow residents to have backyard chickens. The City is considering changing current regulations to allow residents with a single family home and yard to have up to three chickens (excluding roosters) on their property. To what extent would you support or oppose this?

- Strongly support Somewhat support Somewhat oppose Strongly oppose Don't know

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. Do you work inside the boundaries of Eden Prairie?

- Yes, outside the home No
 Yes, from home

D2. How many years have you lived in Eden Prairie?

- Less than 2 years 11-20 years
 2-5 years 20-30 years
 6-10 years More than 30 years

D3. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment or condominium)
 Mobile home
 Other

D4. Is this house, apartment or mobile home...

- Rented Owned

D5. Do any children 17 or under live in your household?

- No Yes

D6. Are you or any other members of your household aged 65 or older?

- No Yes

D7. How much do you anticipate your household's total income before taxes will be for the current year?

(Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$100,000 to \$149,999
 \$25,000 to \$49,999 \$150,000 or more
 \$50,000 to \$99,999

Please respond to both questions D8 and D9:

D8. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic or Latino
 Yes, I consider myself to be Spanish, Hispanic or Latino

D9. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian or Pacific Islander
 Black or African American
 White
 Other

D10. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D11. What is your sex? Female Male

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



City of Eden Prairie

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edenprairie.org/qualityoflife

IMPORTANT

City

Survey

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