

CITY OF EDEN PRAIRIE QUALITY OF LIFE SURVEY 2023

Report of Results

May 2023

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Executive Summary

Survey Background

The 2023 Quality of Life Survey provided residents the opportunity to rate the quality of life in the City of Eden Prairie, as well as the quality of service delivery and overall workings of local government. The survey also permitted residents to provide feedback to government on what is working well and what is not, and to share their priorities for community planning and resource allocation.

Surveys were mailed to 2,000 randomly selected resident households in February 2023. A total of 452 surveys were completed, yielding a response rate of 23%. In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various channels, including the Eden Prairie website and social media. This opt-in survey was identical to the scientific survey and open to all Eden Prairie residents. A total of 716 online surveys were completed, yielding a total count of 1,168 survey responses.

Survey results were weighted so that respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity were represented in proportions reflective of the entire adult population of the city. The margin of error is plus or minus three percentage points around any given percentage point reported for the entire sample.

Because Eden Prairie has administered resident surveys before, some comparisons could be made between 2023 responses and those from 2020, 2018, 2016, and 2014. Eden Prairie also elected to have its results compared to those of other jurisdictions around the nation, in Minnesota, and those in the north central region with populations over 15,000. Comparisons are made possible through a national benchmark database created and maintained by Polco/National Research Center (NRC). This database contains resident perspectives gathered in resident surveys from over 500 jurisdictions.

Key Findings

Eden Prairie is a highly desirable and safe place to live.

- Eden Prairie residents continue to rate their quality of life highly. The overall quality of life in Eden Prairie was rated excellent or good by 92% of residents. No respondents felt the quality of life was poor. This rating was higher than national and regional peer benchmarks and similar to Minnesota benchmarks.
- Residents also felt that Eden Prairie is a great place to live, work, and raise children. At least 8 in 10 survey participants gave high marks to these aspects. Additionally, at least two-thirds of respondents were pleased with the city as a place to visit and as a place to retire. Only one aspect declined in 2023 (the city as a place to visit).
- Most residents, about 9 in 10, recommend living and conducting business in the city. Further, most residents plan to remain in Eden Prairie for the next five years (85%) and over three-quarters of respondents said they would recommend visiting Eden Prairie to someone who asked.
- The overall feeling of safety in Eden Prairie remains high, with a rating of 92% excellent or good.
- When asked to write in their own words one thing they liked most about living in Eden Prairie, about 7% of residents mentioned safety or low crime.
- Over 9 in 10 residents felt at least somewhat safe in their neighborhood, in parks and open space, and on paths and walking trails. Similarly, over 8 in 10 felt safe in retail parking lots and at the Eden Prairie Center Mall. However, the rating for safety at the Eden Prairie Center Mall declined from 2020 to 2023.

City services continue to be highly ranked among peers.

- About 9 in 10 residents rated the overall quality of Eden Prairie services as excellent or good, a rating on par with previous years.
- At least 9 in 10 respondents positively rated police services, fire services, fire department response time, Hennepin Healthcare Emergency Medical Service response time, park maintenance, and water and sewer services. Most other services were rated highly by at least 7 in 10 residents.
- The lowest-rated services, traffic signal timing and sidewalks in your neighborhood, were still rated as excellent or good by about two-thirds of residents.
- As in previous years, most Eden Prairie services were ranked higher or much higher than national, regional, and Minnesota benchmarks. No city services were rated lower than peer communities.
- Several services received lower ratings in 2023 compared to 2020 but continue to be rated highly when compared with peer communities. These services included trail maintenance, recreation centers or facilities, recreation services, preservation of natural areas such as open space, parklands and wetlands, emergency management, building inspections, streets in your neighborhood, city engineering services, utility billing, asphalt trails in your neighborhood, housing and community services, assessing services, and sidewalks in your neighborhood.

Eden Prairie's natural environment, parks, and recreation opportunities are valued by residents.

- When asked to choose their favorite thing about living in Eden Prairie, 30% of residents chose to mention parks, trails, and recreation centers. Additionally, 12% made positive comments about open space, nature/wildlife, and quiet/peaceful aspects of Eden Prairie.
- The quality of the overall natural environment in Eden Prairie also continues to be rated highly, with 92% rating it as excellent or good. This rating is higher than national, regional, and Minnesota comparison communities.
- Respondents also praised the air quality, cleanliness, availability of paths and walking trails, fitness opportunities, and overall appearance of Eden Prairie, with at least 9 in 10 respondents rating each positively.
- Over the last two years, about 9 in 10 residents reported using large community parks and smaller neighborhood parks at least once. Additionally, at least 4 in 10 used the Community Center, Staring Lake Amphitheatre, Outdoor Center, or Richard T. Anderson Conservation Area at least once.
- Residents were also asked to rate the quality of parks and recreation amenities. About 9 in 10 or more respondents rated each Parks and Recreation Department amenity positively. Ratings of the Senior Center and the Staring Lake Observatory increased from 2020 to 2023.

Residents are familiar with and see the value of sustainability.

- At least 7 in 10 residents stated that they were at least somewhat familiar with composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste, replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort and switching from natural gas use in space/water heating and cooking to efficient electric-powered options.
- More than half of respondents were familiar with completing a home energy audit to identify energy savings opportunities in your home, using on-site solar to provide electricity or heat to

your home, and utility programs where you can opt-in to purchase renewable energy for your home use.

- About half of respondents indicated that they have already completed or would be very likely to improve energy efficiency/weatherization of home or complete a home energy audit.
- More than 4 in 10 residents have completed or would be very likely to purchase an electric vehicle, electrify their home space/water heating and/or cooking equipment, sign up for curbside composting (organics) collection through their waste hauler, or subscribe to a utility renewable power purchase program.
- Fewer residents, about one-third, indicated that they would be very likely to install on-site solar.

Survey Background

The City of Eden Prairie contracted with Polco/National Research Center (NRC) to conduct a community-wide resident survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- Evaluating City programs and services.
- Determining general perceptions of the quality of life in the city.
- Identifying issues facing the city.
- Setting benchmarks for future surveys.

The Eden Prairie Quality of Life Survey serves as a consumer report card for Eden Prairie by providing residents the opportunity to rate the quality of life in the city, as well as the community's amenities, service delivery and their satisfaction with local government. Residents also provide feedback on what is working well and what is not and communicate their priorities for community planning and resource allocation.

Focus on the quality of service delivery helps council, staff, and the public to set priorities for budget decisions and lays the groundwork for tracking community opinions about the core responsibilities of Eden Prairie City government, helping to assure maximum service quality over time.

This type of survey gets at the key services that local government controls to create a quality community. It is akin to private sector customer surveys that are used regularly by many corporations to monitor where there are weaknesses in product or service delivery before customers defect to competition or before other problems from dissatisfied customers arise.

This is the ninth iteration of the Eden Prairie Quality of Life Survey since the baseline study conducted in 2006. The 2020, 2018, 2016, and 2014 surveys were conducted by mail and online; all iterations prior to the 2014 survey were conducted by phone.

Survey Administration

A postcard was mailed to 2,000 Eden Prairie households, selected at random, notifying residents that they had been chosen to participate in the survey. A survey followed in the mail after one week, followed by another a week later. There were 452 respondents to the mailed questionnaire (with 59 undeliverable addresses), yielding a response rate of 23%. In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized through various channels including the Eden Prairie website and social media. This opt-in survey was identical to the scientific survey and open to all Eden Prairie residents. A total of 716 online surveys were completed, yielding a total count of 1,168 survey responses. The margin of error is plus or minus three percentage points around any given percentage for all respondents.

Survey results were weighted so that respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity were represented in the proportions reflective of the entire city. More information about the survey methodology can be found in *Appendix F: Survey Methodology*.

How the Results Are Reported

For the most part, the full set of frequencies or the "percent positive" are presented in the body and narrative of the report. The percent positive is the combination of the top two most positive response

options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “strongly support” and “somewhat support,” etc.).

On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix B: Complete Survey Frequencies* and is discussed in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted, a single response does not total to exactly 100%, it is due to the customary practice rounding values to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus three percentage points around any given percent reported for the entire sample (N=1,168).

Comparison of Results Over Time and By Subgroups

Results from the 2014, 2016, 2018, and 2020 surveys are presented when comparisons to 2023 were available. Where differences in ratings from 2020 to 2023 are four percentage points or greater, they can be considered significantly higher or lower.

Selected survey results were compared by geographic location of a respondent’s home, race and ethnicity, presence of children in the home, respondent length of residency, age, gender, housing unit type (attached or detached), housing unit tenure (rent or own) and income. These crosstabulations are summarized and presented in tabular form in *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion.

Comparing Survey Results to Other Communities

NRC’s database of comparative resident opinion comprises resident perspectives gathered in citizen surveys from approximately 500 communities whose residents evaluated their services. Communities to which Eden Prairie was compared can be found in *Appendix E: Detailed Benchmark Comparisons*. National benchmark comparisons, Minnesota benchmark comparisons and comparisons to communities in the North Central Region with populations over 15,000 have been provided when similar questions on the Eden Prairie survey are included in NRC’s database, and there were at least five communities in which the question was asked.

Where comparisons for quality ratings were available, Eden Prairie’s results were generally noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much lower” or “much higher”). These labels come from a comparison of Eden Prairie’s rating to the benchmark where a rating is considered “similar” if it is within the standard margin of error (10 points or less on the 100-point scale); “higher” or “lower” if the difference between Eden Prairie’s rating and the benchmark is greater than 10 points but 20 points or less; and “much higher” or “much lower” if the difference between Eden Prairie’s rating and

the benchmark is more than twice the standard margin of error (greater than 20 points). Comparisons for a number of items on the survey are not available in the benchmark database. These items are excluded from the benchmark tables.

Quality of Life and Community

The City of Eden Prairie Quality of Life Survey contained a set of questions related to quality of community life in the city ranging from the overall quality of life to Eden Prairie as a place to work, to visit and to retire. Survey respondents also were asked to indicate how likely they would be to remain in the community and recommend it to others.

Quality of Life

Eden Prairie residents continue to rate the quality of life highly, with 92% awarding excellent or good marks in 2023. No respondents felt the quality of life was poor. This rating was higher than national and regional peer benchmarks and similar to Minnesota benchmarks (communities in the North Central region of the U.S. with populations over 15,000; see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons). This rating is on par with previous years.

Survey results were compared by geographic location of residency and select respondent demographic characteristics. Survey participants in western Eden Prairie, those earning \$50,000 or more, and those identifying as white or Asian gave higher evaluations to the overall quality of life in Eden Prairie than other residents (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 1: Overall Quality of Life in Eden Prairie, 2023

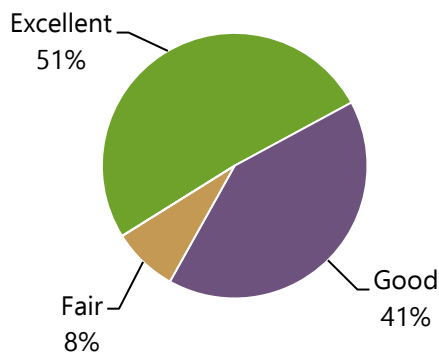
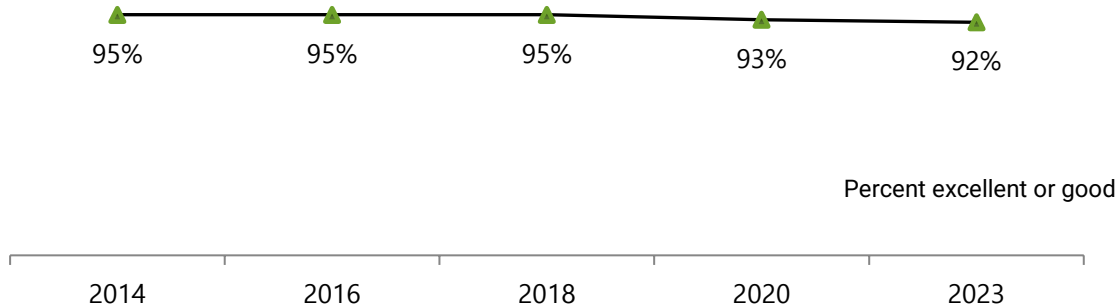


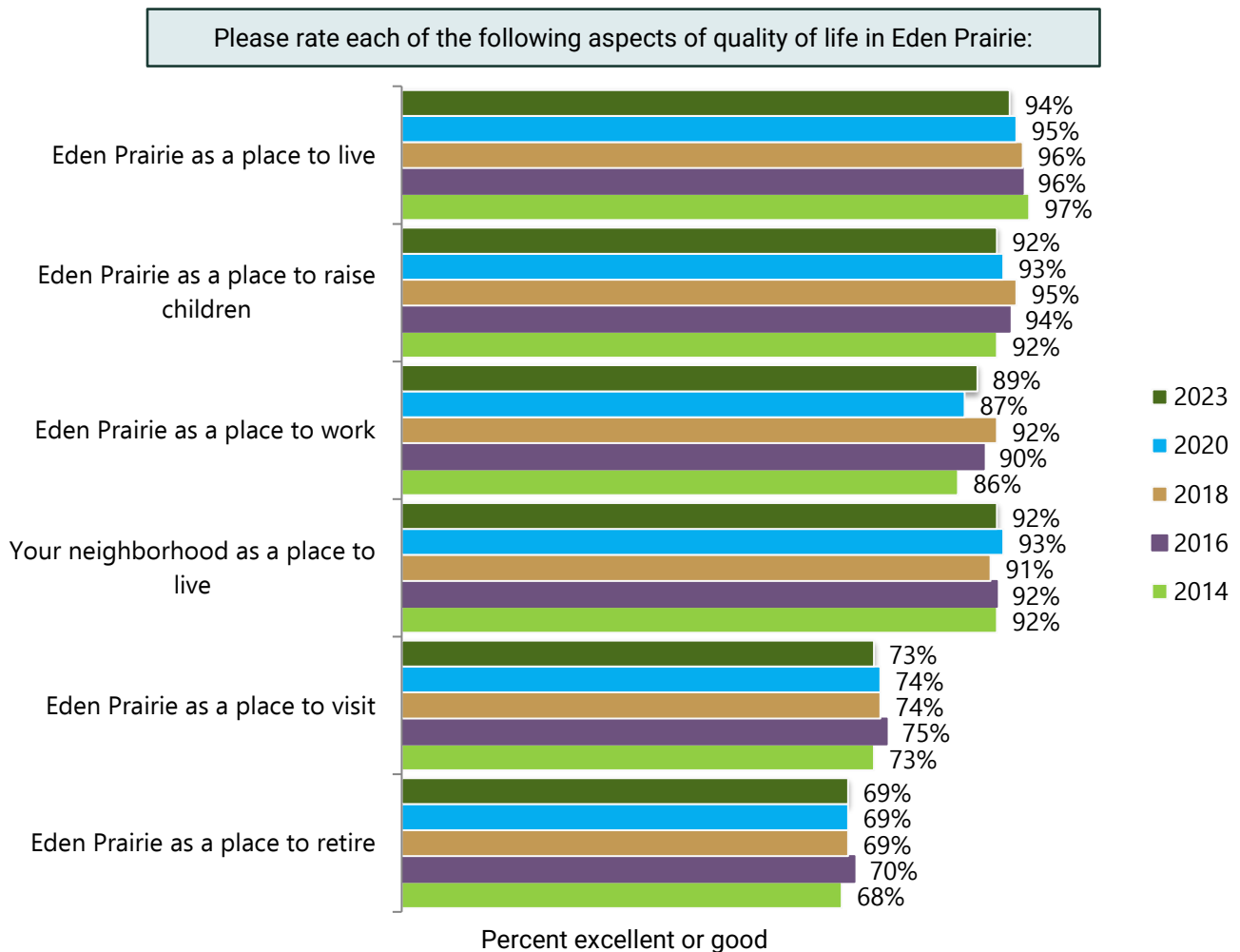
Figure 2: Overall Quality of Life Compared by Year



Residents also assessed other aspects related to quality of life in the city. At least 8 in 10 survey participants gave high marks to Eden Prairie as a place to live, the city as a place to raise children, as a place to work, and their neighborhood as a place to live. Additionally, at least two-thirds of respondents were pleased with the city as a place to visit and as a place to retire. All community ratings were similar to reviews given in previous years except for the city as a place to visit (which was lower in 2023 than in 2020) and were either similar or higher than national and both peer comparison groups (see Figure 4 on the following page).

When differences were significant, homeowners, those with a household income of at least \$50,000, residents aged 35 or older, and those living in western Eden Prairie were generally more positive about these aspects of quality of life than other residents (For additional comparisons by respondent demographics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 3: Aspects of Quality of Life Compared by Year



When asked about Eden Prairie as a place to work, 35% of residents said, “don’t know.” The full set of responses, including “don’t know,” can be found in *Appendix B: Complete Survey Frequencies*.

Figure 4: Aspects of Quality of Life Benchmarks

Please rate each of the following aspects of quality of life in Eden Prairie:	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Eden Prairie as a place to live	Higher	Similar	Higher
Your neighborhood as a place to live	Similar	Similar	Similar
Eden Prairie as a place to raise children	Higher	Similar	Higher
Eden Prairie as a place to work	Higher	Higher	Higher
Eden Prairie as a place to visit	Similar	Similar	Similar
Eden Prairie as a place to retire	Similar	Similar	Similar
Overall quality of life in Eden Prairie	Higher	Similar	Higher

About 9 in 10 stated they were very or somewhat likely to recommend living in and conducting business in Eden Prairie to someone who asks. Over 8 in 10 respondents stated they planned to remain in the community for the next five years. Additionally, over three-quarters of community members said they would recommend visiting Eden Prairie. These rates were on par with previous years, and when comparisons were available, these scores were comparable with peers nationwide, in Minnesota and in North Central municipalities.

Residents who were age 35 or older, homeowners, earned more than \$100,000 per year, or identified as Hispanic, White, Asian, or other race/multi-racial tended to give higher ratings for aspects of resident loyalty than their counterparts.

Figure 5: Residential Stability Compared by Year

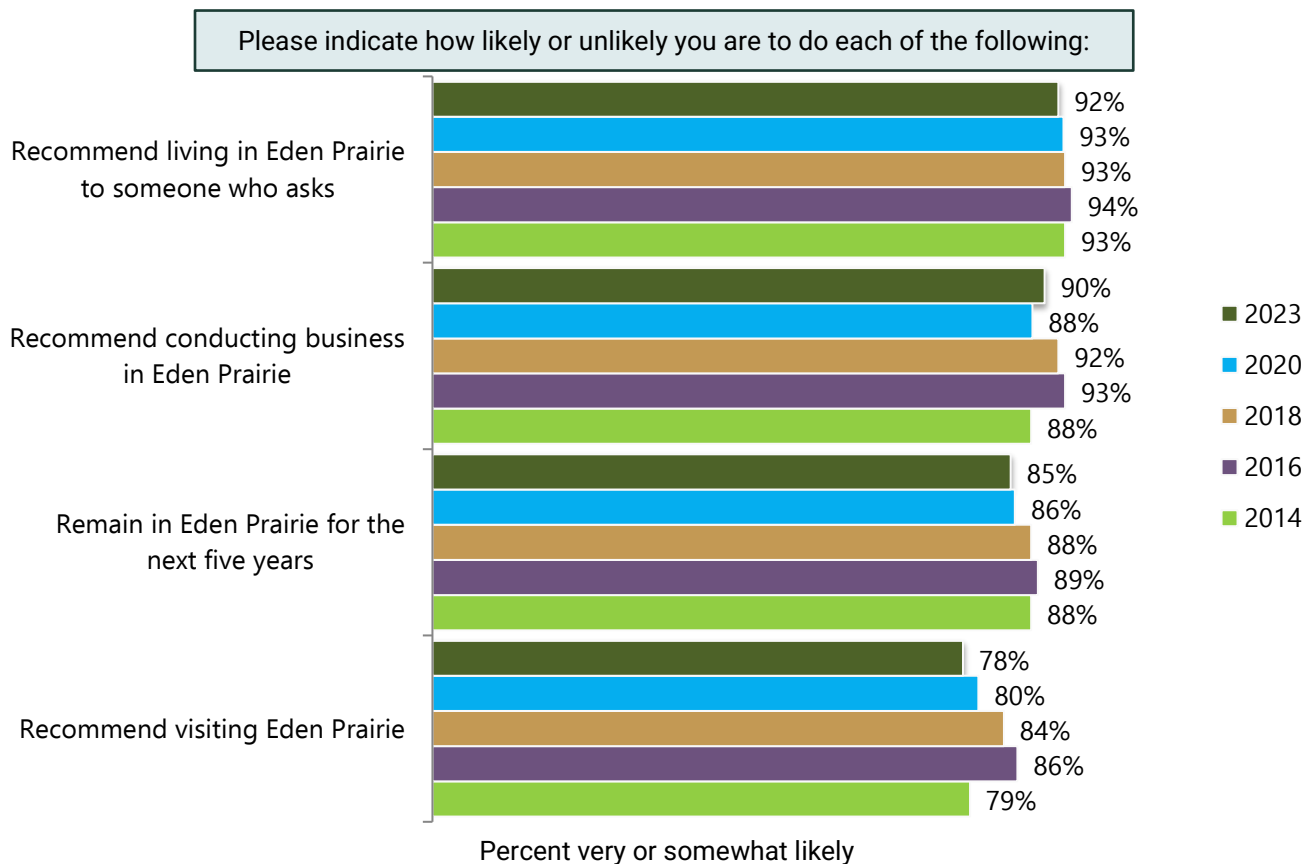


Figure 6: Residential Stability Benchmarks

Please indicate how likely or unlikely you are to do each of the following:	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Recommend living in Eden Prairie to someone who asks	Similar	Similar	Similar
Remain in Eden Prairie for the next five years	Similar	Similar	Similar

Community Characteristics

About 9 in 10 residents or more gave high marks to nearly all aspects of desirable community characteristics, including the overall feeling of safety in the city, the overall ease of getting to the places you usually have to visit, the quality of the overall natural environment, health and wellness opportunities in the city, overall opportunities for education and enrichment, overall economic health, and the overall image or reputation of Eden Prairie. Around three-quarters of respondents positively rated the overall “built environment” of Eden Prairie, while the sense of community was rated highly by about two-thirds of respondents. All reviews for these characteristics have remained stable over time, apart from two aspects. The overall economic health of Eden Prairie decreased in positive ratings from 92% in 2020 to 86% in 2023, while the rating for the overall ease of getting to the places you usually have to visit increased from 82% in 2020 to 86% in 2023. Nearly all aspects were higher than all three sets of benchmark comparisons (see Figure 8).

Comparisons by demographic differences revealed that residents over the age of 34, women, homeowners, those identifying as White, Asian, or other race/multi-racial, and those living in Area 1 (NW) or Area 4 (SW) were generally more likely to rate these aspects more positively (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 7: Ratings of Overall Community Characteristics Compared by Year

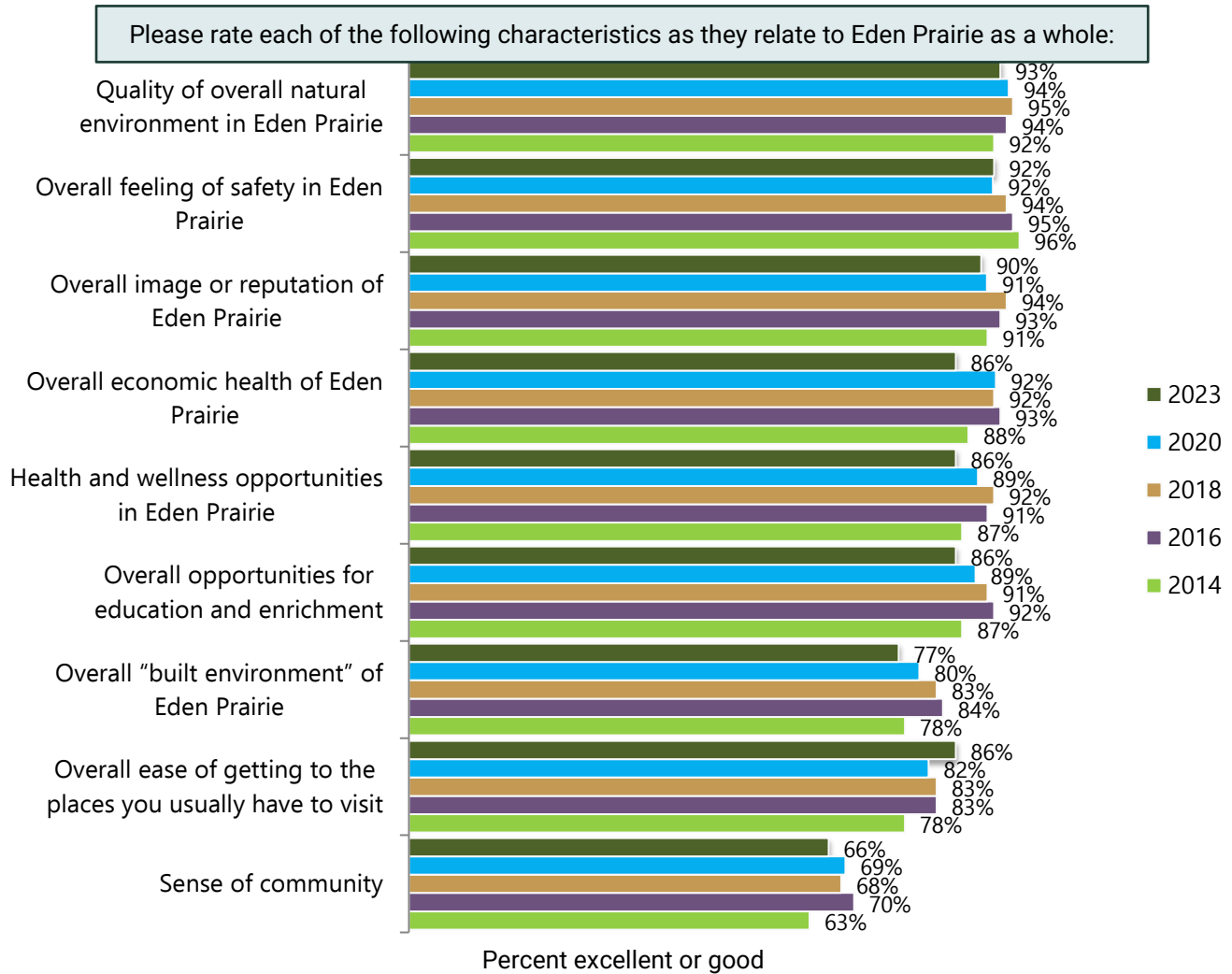


Figure 8: Overall Community Characteristics Benchmarks

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Overall feeling of safety in Eden Prairie	Higher	Similar	Higher
Overall ease of getting to the places you usually have to visit	Much higher	Higher	Higher
Quality of overall natural environment in Eden Prairie	Higher	Higher	Higher
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	Higher	Similar	Similar
Health and wellness opportunities in Eden Prairie	Higher	Similar	Similar
Overall opportunities for education and enrichment	Higher	Higher	Higher
Overall economic health of Eden Prairie	Higher	Higher	Higher
Sense of community	Similar	Similar	Similar
Overall image or reputation of Eden Prairie	Higher	Higher	Higher

Residents were also asked to evaluate several individual characteristics of the community (see Figure 9). Among the highest rated aspects were air quality, cleanliness, availability of paths and walking trails, fitness opportunities, and the overall appearance of Eden Prairie, with at least 9 in 10 respondents rating each positively. At least 8 in 10 residents gave high marks to ease of travel by car, ease of public parking, recreational opportunities, and public places where people want to spend time. Several ratings declined from 2020 to 2023, including ease of public parking, recreational opportunities, availability of preventable health services, availability of affordable quality health care, availability of affordable quality food, ease of walking in Eden Prairie, variety of housing options, availability of affordable quality mental health care, availability of affordable quality housing, and ease of travel by public transportation in Eden Prairie.

Eden Prairie residents gave ratings that were either similar or higher compared to benchmark communities across the nation, in Minnesota, and in the North Central Region with similar population sizes (see Figure 10).

Respondents who were age 35 or older, lived in the southwestern Eden Prairie, homeowners, those who had a household income of \$100,00 or more, those identifying as Asian, or those having children at home were more likely to rate these community characteristics more positively than their counterparts (for additional comparisons, please see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 9: Ratings of Individual Community Characteristics Compared by Year

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent excellent or good)	2023	2020	2018	2016	2014
Air quality	93%	94%	96%	97%	95%
Availability of paths and walking trails	93%	92%	93%	92%	92%
Cleanliness of Eden Prairie	92%	95%	95%	97%	97%
Overall appearance of Eden Prairie	92%	93%	95%	96%	96%
Fitness opportunities (including exercise classes and paths or trails, etc.)	90%	92%	93%	93%	92%
Ease of travel by car in Eden Prairie	86%	86%	82%	82%	77%
Ease of public parking	86%	91%	91%	89%	86%
Recreational opportunities	84%	90%	92%	91%	89%
Public places where people want to spend time	83%	85%	87%	88%	88%
Availability of preventive health services	79%	86%	86%	87%	81%
Availability of affordable quality health care	76%	82%	83%	84%	80%
Traffic flow on major streets	74%	75%	69%	71%	68%
Availability of affordable quality food	73%	83%	82%	83%	78%
Ease of walking in Eden Prairie	68%	79%	77%	78%	74%
Opportunities for residents to provide input into City decision-making	68%	69%	69%	65%	58%
Variety of housing options	66%	74%	75%	76%	74%
Availability of affordable quality mental health care	56%	68%	70%	75%	66%
Availability of affordable quality housing	41%	47%	51%	56%	55%
Ease of travel by public transportation in Eden Prairie	37%	46%	50%	51%	41%

At least 30% of respondents said “don’t know” when rating the ease of travel by public transportation in Eden Prairie and the availability of affordable quality mental health care. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in Appendix B: Complete Survey Frequencies.

Figure 10: Individual Community Characteristics Benchmarks

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Traffic flow on major streets	Higher	Similar	Similar
Ease of public parking	Much higher	Higher	Higher
Ease of travel by car in Eden Prairie	Higher	Similar	Similar
Ease of travel by public transportation in Eden Prairie	Similar	Similar	Similar
Ease of walking in Eden Prairie	Similar	Similar	Similar
Availability of paths and walking trails	Much higher	Higher	Higher
Air quality	Higher	Similar	Similar
Cleanliness of Eden Prairie	Higher	Higher	Higher
Overall appearance of Eden Prairie	Higher	Higher	Higher
Public places where people want to spend time	Higher	Higher	Higher
Variety of housing options	Higher	Similar	Similar
Availability of affordable quality housing	Similar	Similar	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	Higher	Higher	Higher
Recreational opportunities	Higher	Higher	Higher
Availability of affordable quality food	Similar	Similar	Similar
Availability of affordable quality health care	Higher	Similar	Similar
Availability of preventive health services	Higher	Similar	Similar
Availability of affordable quality mental health care	Higher	Similar	Similar
Value of City services considering the property taxes you pay	Higher	Similar	Similar

Neighborhood Issues

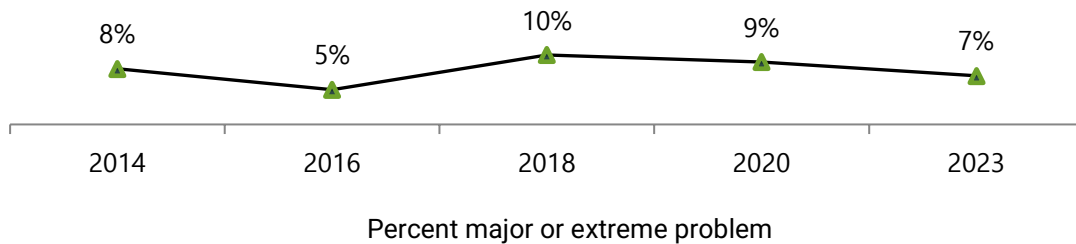
Airport Noise

Residents' views of how much of a problem airport noise was in their neighborhood has remained relatively stable since 2014. Fewer than 1 in 10 residents felt that noise from the airport was a major or extreme problem in 2023.

Survey participants who lived in Eden Prairie at least 6 years, were age 35 or older, lived in a detached housing unit, owned their home, earned \$100,000 or more, identified as white or Hispanic, or lived in the southern half of Eden Prairie were more likely to view airport noise as more of a problem than their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 11: Airport Noise Compared by Year

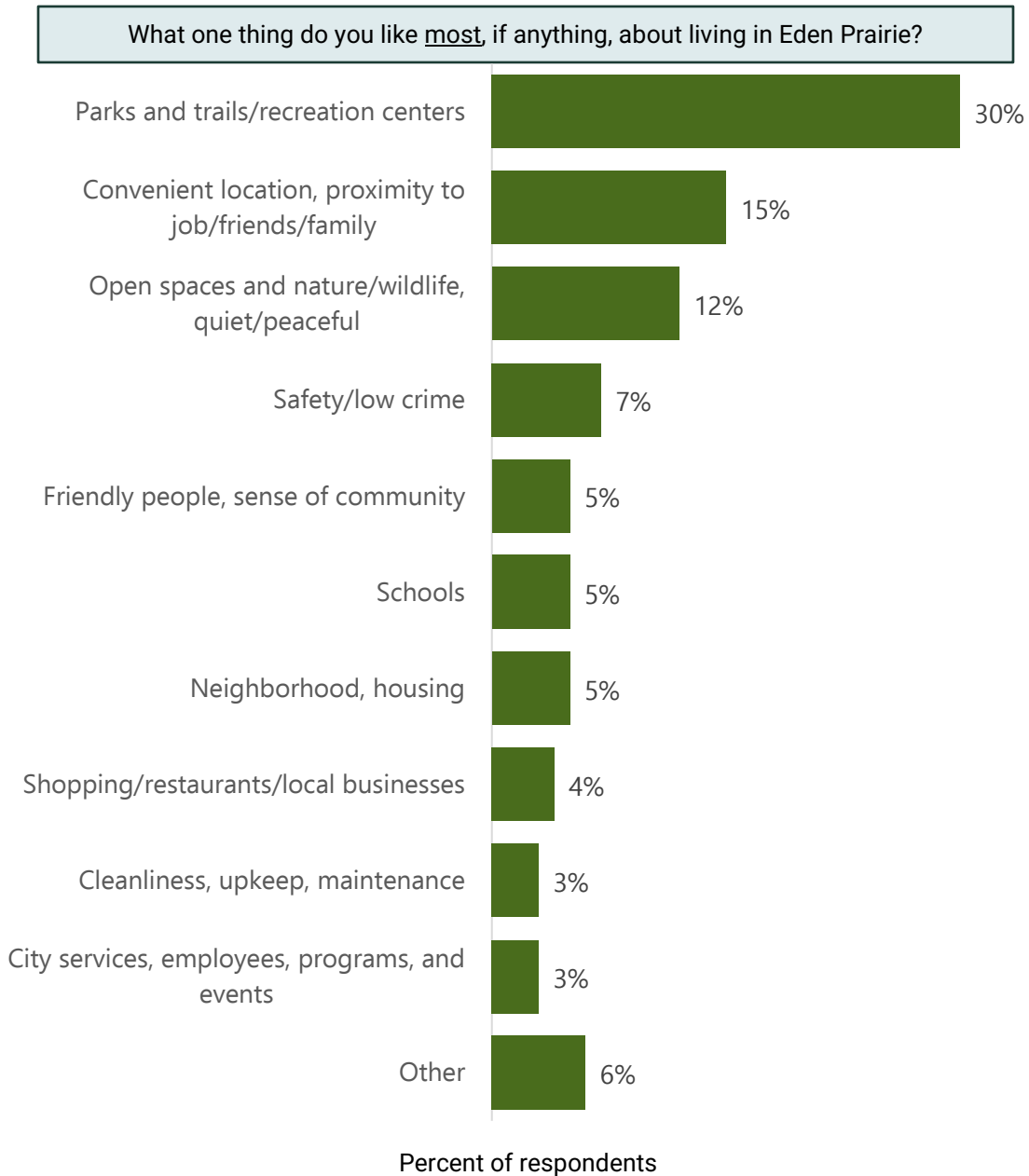
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:



Living in Eden Prairie

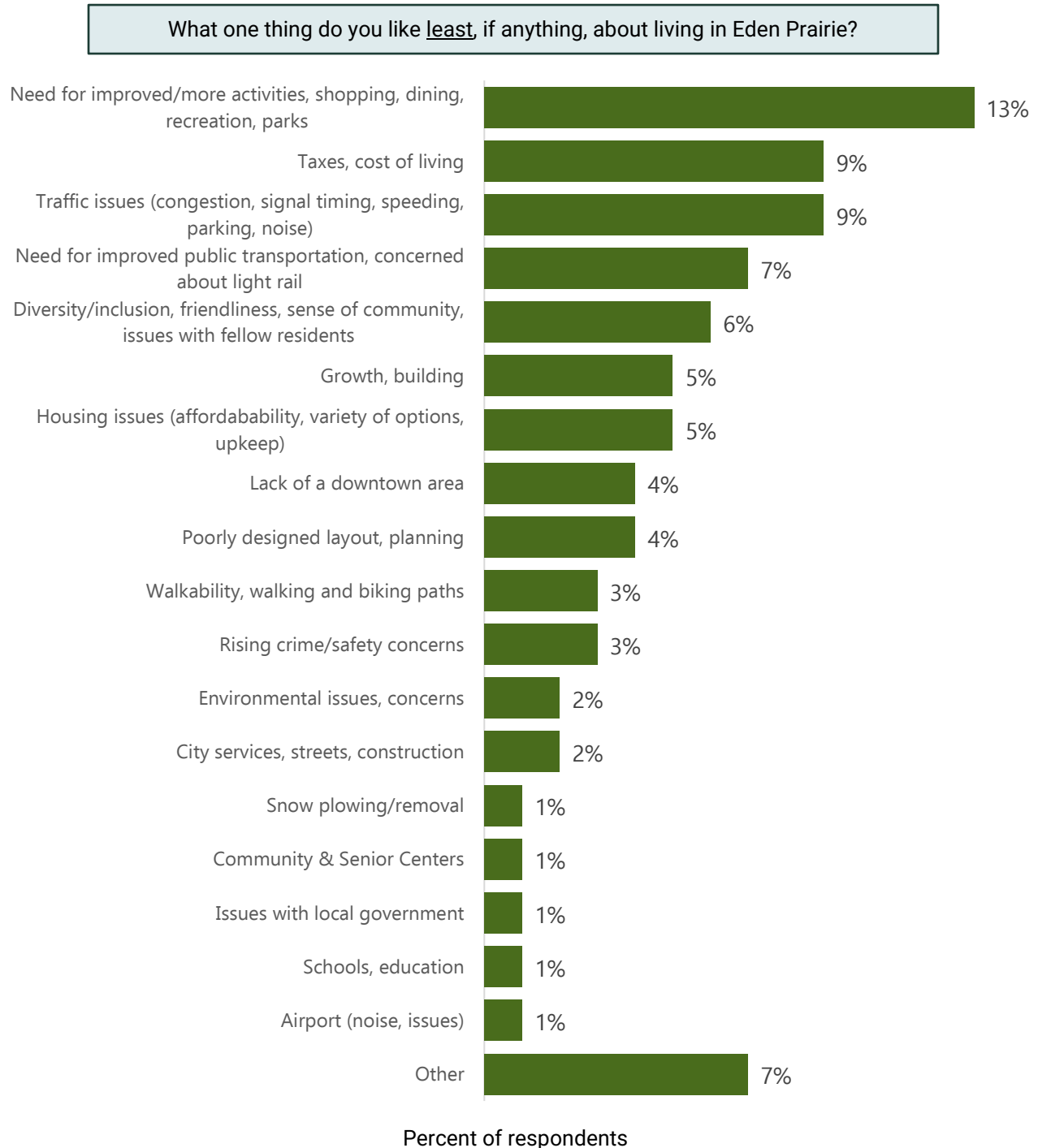
When asked to choose their favorite thing about living in Eden Prairie, 1,027 of the 1,168 respondents provided an answer. Of these, 30% of individuals were pleased with the parks, trails, and recreation centers, in Eden Prairie, while 15% regarded the location of the community and proximity to their job or to loved ones as a perk. About 12% of residents also praised open spaces, nature and wildlife, and the quiet/peaceful aspects of Eden Prairie. (For a full index of written responses, see *Appendix C: Verbatim Responses to Open-Ended Questions.*)

Figure 12: Like Most about Living in Eden Prairie



Community members were also asked for their thoughts on what they liked least, if anything, about living in Eden Prairie. Of the 933 respondents who provided insight, 13% felt there was a need for additional or improved access to activities, shopping, dining, recreation, and parks. About 1 in 10 felt that taxes/cost of living or traffic issues were the biggest issues, and about 7% were concerned about public transportation and/or the light rail. (For the full set of written responses, see *Appendix C: Verbatim Responses to Open-Ended Questions.*)

Figure 13: Like Least about Living in Eden Prairie



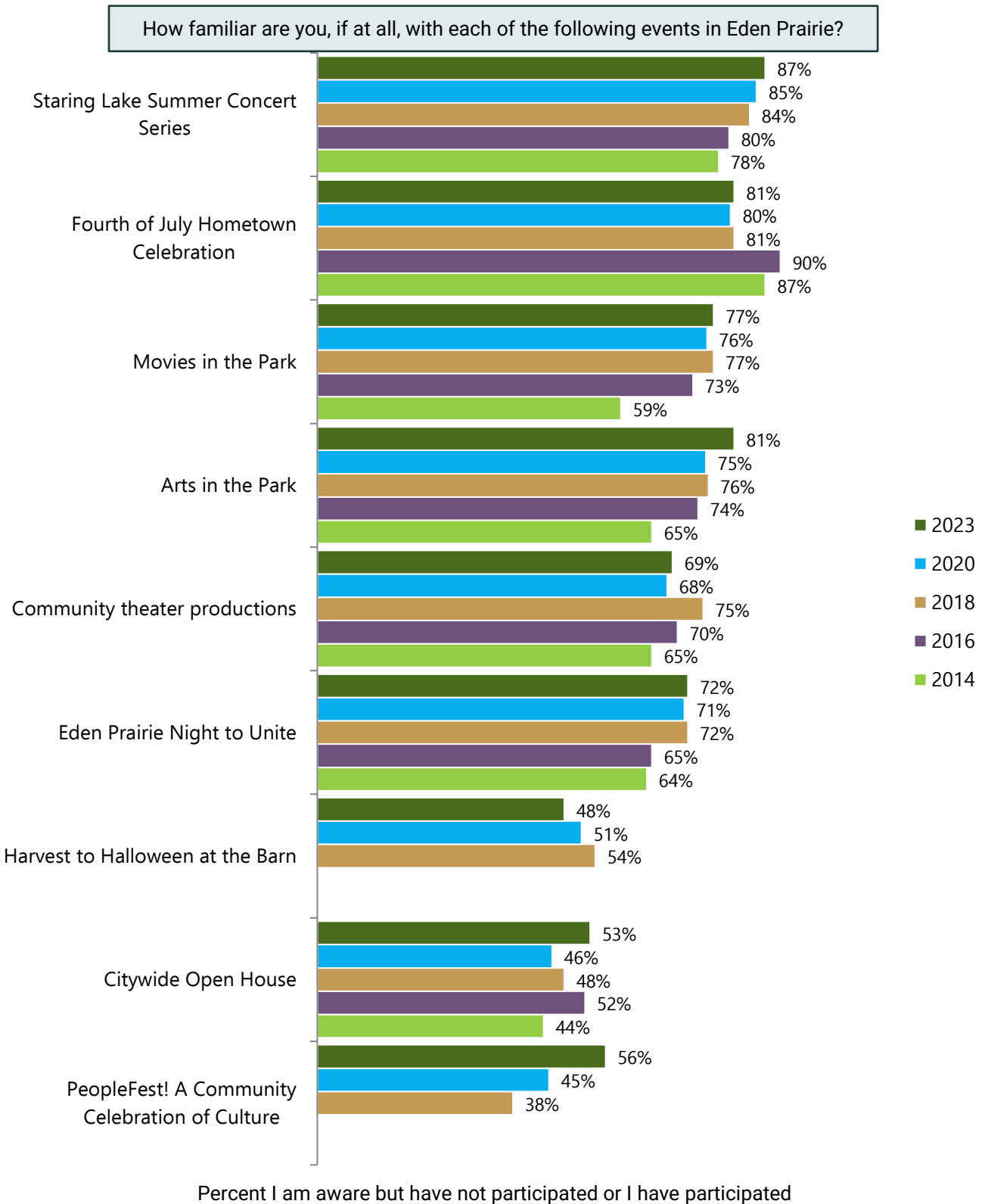
Community Engagement

As in previous years, survey participants were asked about their levels of familiarity with and engagement in a number of community activities (see Figure 14 on the following page). Around 8 in 10 residents reported they had participated in and/or were familiar with the Fourth of July Hometown Celebration, the Staring Lake Summer Concert Series, Arts in the Park, and Movies in the Park. About 7 in 10 had familiarity with community theater productions and Eden Prairie Night to Unite. About half of community members or fewer had heard of or attended the Citywide Open House, PeopleFest!, or Harvest to Halloween at the Barn.

Compared to 2020, respondents in 2023 were more likely to have heard of or attended PeopleFest!, Citywide Open House, and Arts in the Park; all other ratings remained stable since the previous survey iteration. Changes over time are regarded as significant if the difference in ratings between years is four percentage points or greater. (Please see *Appendix F: Survey Methodology* for more information on how to interpret changes over time.)

In terms of differences between subgroups, younger residents (18-34), those who had lived in the community for less than five years, individuals who did not have children, those who lived in attached housing or rented their homes, those identifying as Black or Other/Multi-racial, and survey participants who lived in the eastern half of the city reported lower levels of engagement or awareness for nearly all community activities and events in Eden Prairie than their counterparts (for more detail, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 14: Familiarity with Events Compared by Year



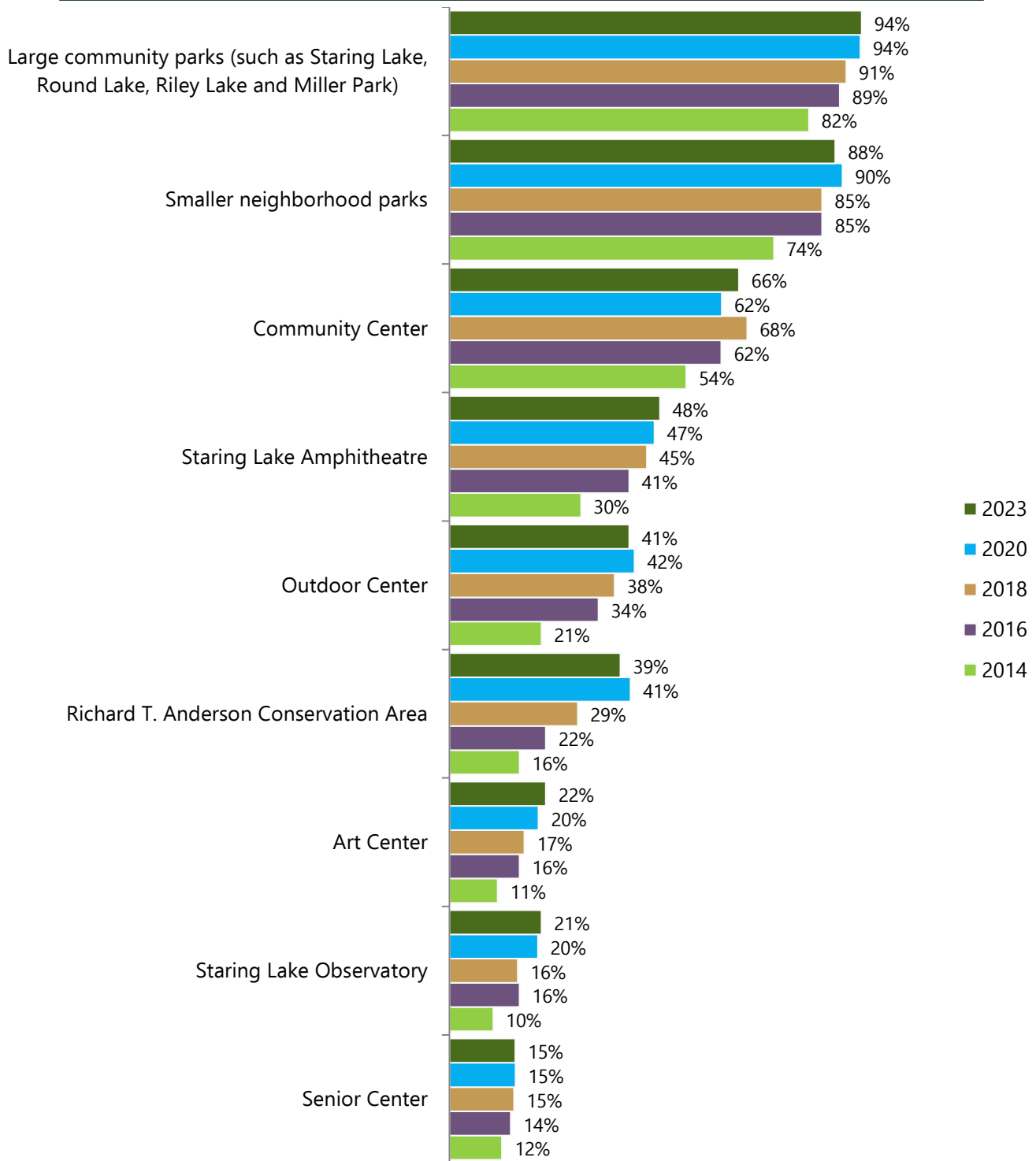
Prior to 2023, "Harvest to Halloween at the Barn" was "Fall Harvest Celebration".

Survey participants were also asked how many times they or other household members had used a number of parks and recreation amenities in the past two years (see Figure 15 on the following page). Among the most frequently used recreational opportunities were large community parks and smaller neighborhood parks, which were used by about 9 in 10 respondents. About two-thirds of respondents reported use of the Community Center, while about half used the Staring Lake Amphitheatre. The least used amenity was the Senior Center, with less than 2 in 10 reporting use in the past two years. Most rates of use were consistent with previous years; however, residents were more likely to have used the Community Center in 2023 than in 2020.

Overall, residents who had children, were age 35-54, had a household income of at least \$100,000, lived in detached housing, had lived in Eden Prairie for at least 6 years, were homeowners, or lived in the southern half of Eden Prairie reported higher rates of utilization for most parks and recreation amenities (For a complete review of differences based on characteristics, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 15: Use of Parks and Recreation Amenities Compared by Year

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?



Percent at least once in the last 12 months

Prior to 2020, the timeframe in the question stem was 12 months instead of two years.

Residents were also asked to rate several parks and recreation amenities. About 9 in 10 or more respondents rated each Parks and Recreation Department amenity positively. All ratings remained on par with 2020, with the exception of ratings of the Senior Center and the Staring Lake Observatory, which increased in positive ratings in 2023.

Figure 16: Quality of Parks and Recreation Amenities Compared by Year

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent excellent or good)	2023	2020	2018	2016	2014
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	96%	97%	96%	97%	98%
Smaller neighborhood parks	95%	96%	91%	95%	95%
Richard T. Anderson Conservation Area	95%	93%	92%	92%	85%
Staring Lake Observatory	95%	91%	92%	89%	94%
Staring Lake Amphitheatre	94%	95%	93%	92%	92%
Outdoor Center	92%	93%	90%	89%	89%
Community Center	91%	94%	93%	93%	91%
Art Center	90%	89%	90%	85%	78%
Senior Center	87%	83%	86%	84%	90%

At least 30% of respondents said "don't know" when rating the following amenities: quality of the Senior Center (82% "don't know"), the Outdoor Center (57%), the Staring Lake Amphitheatre (41%), the Staring Lake Observatory (74%), the Richard T. Anderson Conservation Area (56%), the Art Center (73%) and the Community Center (30%). The responses presented in the body of the report are for those who had an opinion. The full set of responses, including "don't know" can be found in Appendix B: Complete Survey Frequencies.

City Government

The City of Eden Prairie Quality of Life Survey included several questions aimed at measuring government performance, City services, interactions with City employees and support for the municipal liquor stores.

Quality and Value of City Government Services

When asked to rate the overall quality of Eden Prairie services, about 9 out of 10 residents rated these services as excellent or good. This rating is on par with previous years. This measure was higher than national, North Central and Minnesota comparisons (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons).

Survey respondents who were homeowners, had a higher household income (\$100,000 a year or more), lived in Eden Prairie for at least 6 years, were age 35 or older, lived in southwest Eden Prairie, or not Hispanic were more pleased with the overall quality of services compared to other residents. (See *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 17: Overall Quality of City Services, 2023

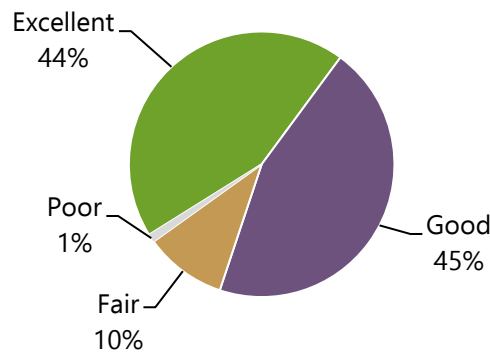
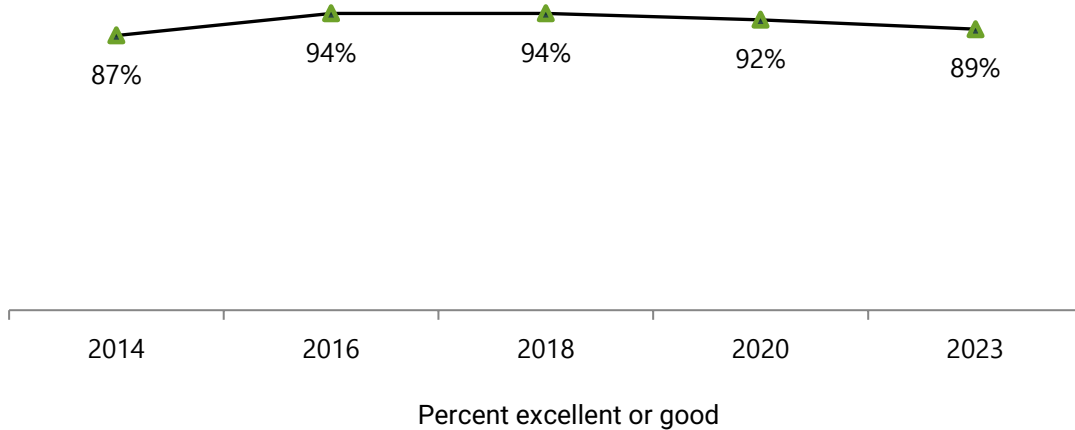


Figure 18: Overall Quality of City Services Compared by Year



About two-thirds of respondents felt they received excellent or good value for City services considering the property taxes paid. This was on par with ratings in previous years. Residents' reviews for the value of services were similar Minnesota and regional communities but was higher than the national benchmark (see *Appendix E: Detailed Benchmark Comparisons*).

Figure 19: Value of City Services, 2023

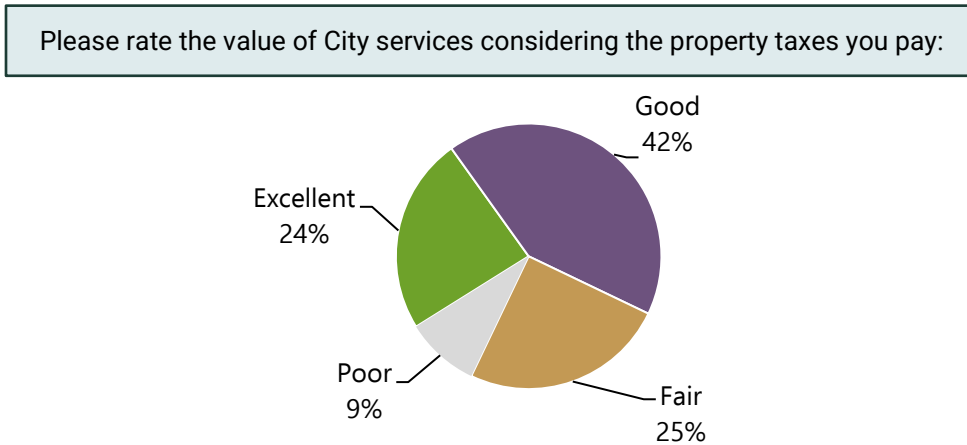
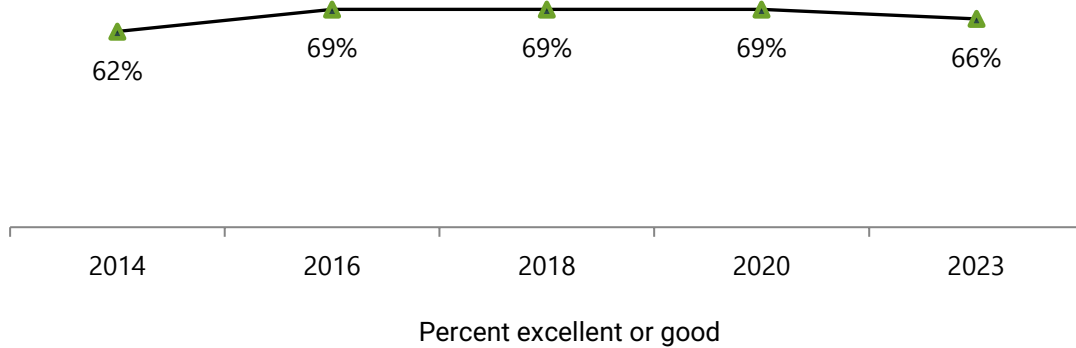


Figure 20: Value of City Services Compared by Year



Residents were asked their opinion on the quality of 33 individual services provided to them by the City of Eden Prairie (see Figure 21 below).

At least 9 in 10 respondents positively rated police services, fire services, Fire Department response time, Hennepin Healthcare Emergency Medical Service response time, park maintenance, and water and sewer services. The vast majority of other services were rated highly by at least 7 in 10 residents. The lowest-rated services, traffic signal timing and sidewalks in your neighborhood, were still rated as excellent or good by about two-thirds of residents.

However, a number of services received lower ratings in 2023 compared to 2020. These services included trail maintenance, recreation centers or facilities, recreation services, preservation of natural areas such as open space, parklands and wetlands, sidewalks in your neighborhood, emergency management, building inspections, streets in your neighborhood, city engineering services, utility billing, asphalt trails in your neighborhood, housing and community services, and assessing services.

Where comparisons were available, Eden Prairie services were similar, higher, and in some cases much higher than national, regional, and Minnesota benchmarks. (See Appendix E: Detailed Benchmark Comparisons for more information.)

When differences were significant, renters and those living in attached housing, residents age 18-34, those who lived in Eden Prairie for less than 5 years, residents earning less than \$50,000, those living in the northeastern quadrant, and those identifying as Hispanic tended to provide more less ratings to various city services (see Appendix D: Responses to Selected Survey Questions by Respondent Characteristics for more detail).

Figure 21: Quality of City Services Compared by Year and Benchmarks

Please rate the quality of each of the following services in Eden Prairie: (Percent excellent or good)	2023	2020	2018	2016	2014	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Fire Department response time	97%	98%	96%	93%	93%	NA	NA	NA
Fire services	96%	98%	98%	96%	95%	Similar	Similar	Similar
Park maintenance	95%	95%	95%	97%	94%	Higher	NA	NA
Hennepin Healthcare EMS (ambulance) response time	94%	95%	96%	94%	99%	Similar	Similar	Similar
Police services	90%	92%	94%	94%	93%	Higher	Similar	Higher
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	90%	92%	92%	93%	86%	NA	NA	NA
Water and sewer services	90%	90%	92%	92%	87%	NA	NA	NA
Trail maintenance	89%	93%	94%	94%	95%	NA	NA	NA
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	87%	87%	88%	82%	Higher	Higher	Higher
Recreation centers or facilities	86%	91%	92%	94%	93%	Higher	Higher	Higher
Recreation services (i.e., recreation programs and classes, etc.)	86%	91%	92%	92%	90%	NA	NA	NA

Please rate the quality of each of the following services in Eden Prairie: (Percent excellent or good)	2023	2020	2018	2016	2014	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Senior programs and services	86%	89%	89%	88%	92%	Higher	Much higher	Higher
Snow removal on City streets (excludes 494, 62 and County roads)	86%	83%	85%	89%	85%	Higher	Higher	Higher
Preservation of natural areas such as open space, parklands and wetlands	85%	91%	90%	90%	90%	Much higher	Higher	Higher
Emergency management (services that prepare the community for natural disasters or other emergency situations)	85%	91%	87%	87%	78%	Higher	Higher	Higher
Storm drainage	85%	88%	85%	84%	83%	Higher	Similar	Similar
Crime prevention	85%	87%	90%	92%	93%	Higher	Similar	Higher
City streets as a whole	83%	87%	87%	89%	82%	Higher	NA	NA
Animal control	83%	85%	85%	87%	85%	Higher	Higher	Higher
Building inspections	81%	85%	85%	82%	76%	Higher	NA	NA
Drinking water	81%	84%	83%	84%	82%	Higher	Higher	Similar
Streets in your neighborhood	80%	85%	85%	87%	83%	NA	NA	NA
City engineering services	79%	85%	83%	85%	81%	NA	NA	NA
Utility billing	78%	83%	85%	86%	79%	Similar	Similar	Similar
Asphalt trails in your neighborhood	78%	82%	82%	87%	82%	NA	NA	NA
Economic development	78%	81%	83%	89%	79%	Higher	Higher	Higher
Street lighting	77%	78%	77%	80%	75%	Higher	Similar	Similar
City planning services	76%	79%	76%	81%	76%	Much higher	Higher	Higher
Assessing services	74%	80%	80%	79%	68%	NA	NA	NA
Street repair	74%	75%	79%	79%	74%	Higher	Higher	Higher
Housing and community services	72%	81%	81%	82%	81%	NA	NA	NA

Please rate the quality of each of the following services in Eden Prairie: (Percent excellent or good)	2023	2020	2018	2016	2014	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	69%	74%	76%	77%	76%	NA	NA	NA
Traffic signal timing	65%	66%	66%	67%	58%	Similar	Similar	Similar

At least 30% of respondents said “don’t know” when rating the following services: Fire Department response time (54% “don’t know”), Hennepin Healthcare EMS response time (59%), animal control (59%), senior programs and services (66%), City planning services (57%), assessing services (61%), building inspections (59%), City engineering services (64%), housing and community services (60%), economic development (31%) and emergency management (51%). The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in Appendix B: Complete Survey Frequencies.

Contact with City Departments

In 2023, nearly two-thirds of residents indicated they had contacted a city service department in the 12 months prior to the survey. Almost 2 in 10 residents stated they had reached out to the utilities and water and recreation departments. About 1 in 10 respondents had contact with general information, building inspections, and utility billing. Residents contacted various departments at about the same rates as they did in 2020, apart from utilities and water and the outdoor center. These departments had higher rates of contact in 2023 compared to 2020.

Figure 22: Contact with City Departments Compared by Year

With which of the following departments have you had contact (email, in-person or phone) in the last 12 months? (Percent of respondents)	2023	2020	2018	2016	2014
Community Center	24%	21%	32%	28%	19%
Police	23%	22%	28%	28%	24%
Utilities and Water	17%	12%	12%	12%	15%
Recreation	17%	14%	19%	15%	14%
General information	15%	16%	15%	17%	12%
Building Inspections	11%	12%	12%	12%	14%
Utility Billing	10%	9%	13%	12%	12%
Fire	8%	6%	6%	6%	7%
Park Maintenance	7%	5%	5%	7%	4%
Outdoor Center	7%	3%	9%	5%	3%
Street Maintenance	6%	5%	8%	5%	6%
Senior Center	6%	5%	7%	6%	6%
City Manager	5%	4%	4%	4%	1%
Assessing	5%	3%	4%	6%	4%
Art Center	5%	4%	5%	4%	3%
Planning/Economic Development	4%	4%	3%	3%	1%
City Clerk	4%	5%	5%	6%	3%
Engineering	4%	3%	3%	3%	2%
Other	4%	6%	4%	3%	2%
Housing and Community Services	2%	2%	3%	2%	2%
Environmental Services	2%	3%	3%	2%	4%
Communications	1%	2%	2%	2%	1%
I have not contacted the city	36%	38%	30%	33%	42%

Total may exceed 100% as respondents could select more than one answer. Similar questions about contact with City departments were asked in prior years; however, the format and structure of the questions were too different to provide comparisons.

Of the respondents who had contacted a city employee, about 9 in 10 were pleased with all aspects of the interaction, including the employee’s courtesy, knowledge, responsiveness, follow-up, and overall customer service. While courtesy, knowledge, responsiveness and overall customer service have remained stable over time, follow-up decreased from 2020 to 2023. Impressions of city employees were on par with national, regional, and Minnesota benchmarks, with the exception of overall customer service which was higher than national and regional comparison communities (see Figure 24).

Figure 23: Impressions of City Employee(s) Compared by Year

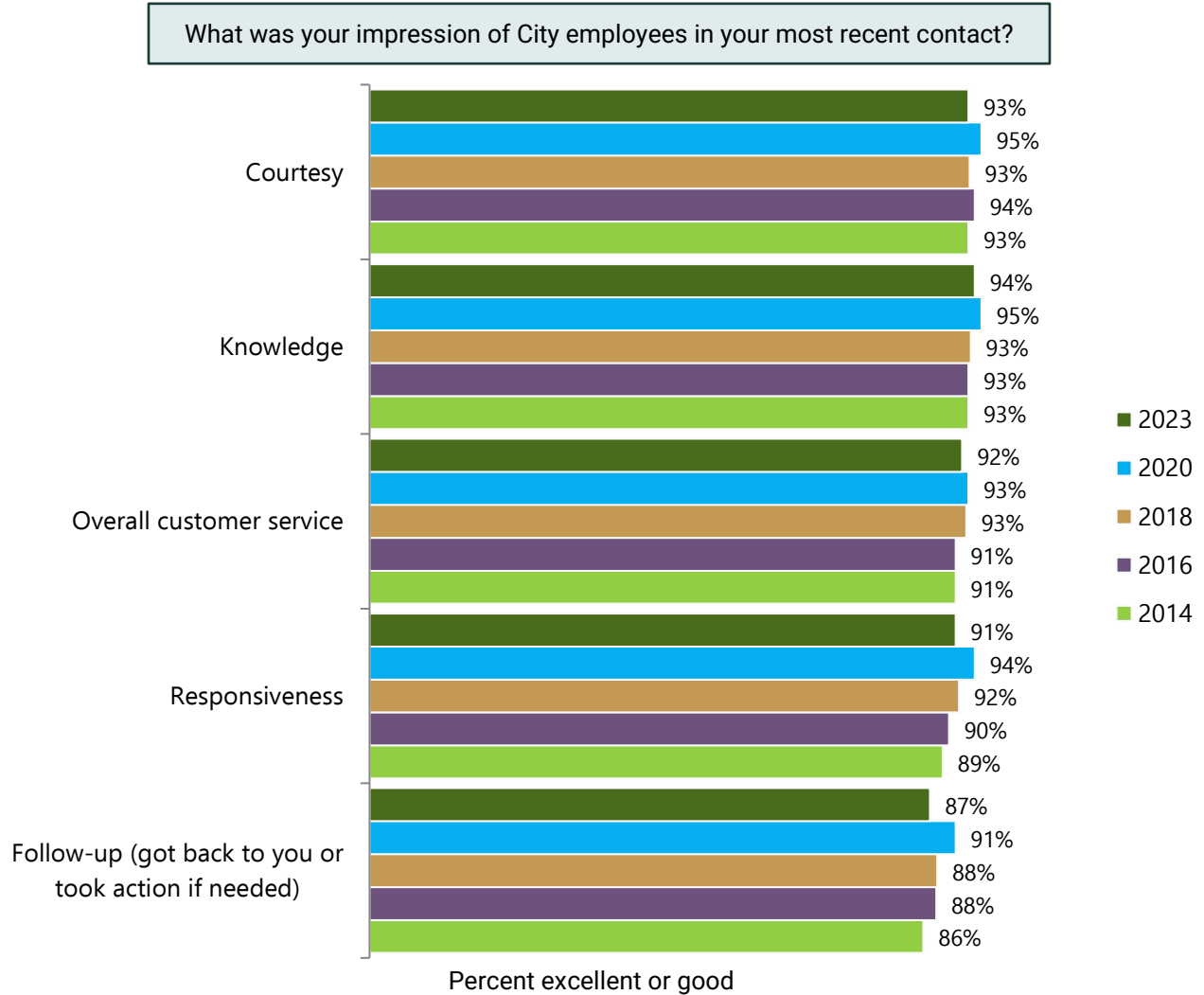


Figure 24: Impressions of City Employee(s) Benchmarks

What was your impression of City employees in your most recent contact?	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Knowledge	Similar	Similar	Similar
Courtesy	Similar	Similar	Similar
Responsiveness	Similar	Similar	Similar
Overall customer service	Higher	Similar	Higher

Safety

In order to participate in and contribute to their community, residents must have a sense of personal safety in their environment, as well as confidence in the quality of government services provided to keep the community safe.

Feelings of Safety and Problems

More than 9 in 10 respondents felt at least good about the overall feeling of safety in the Eden Prairie community, which was on par with ratings given since 2016. This rating was higher than national and North Central Region comparisons.

Respondents also provided their perceptions of safety in and around Eden Prairie. About 9 in 10 participants reported they felt secure in their neighborhood, in parks and open space, and on paths or walking trails. Moreover, respondents' feelings of safety have remained stable since 2020, apart from feeling safe at Eden Prairie Center mall, which decreased from 2020 to 2023.

Compared to their peers, residents gave similar assessments to their feelings of safety in their neighborhoods and in the City's parks and open space compared to national, state, and regional averages (see Figure 26 on the following page).

Residents age 35-54, renters, and those identifying as Asian generally felt safer than their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 25: Feelings of Safety Compared by Year

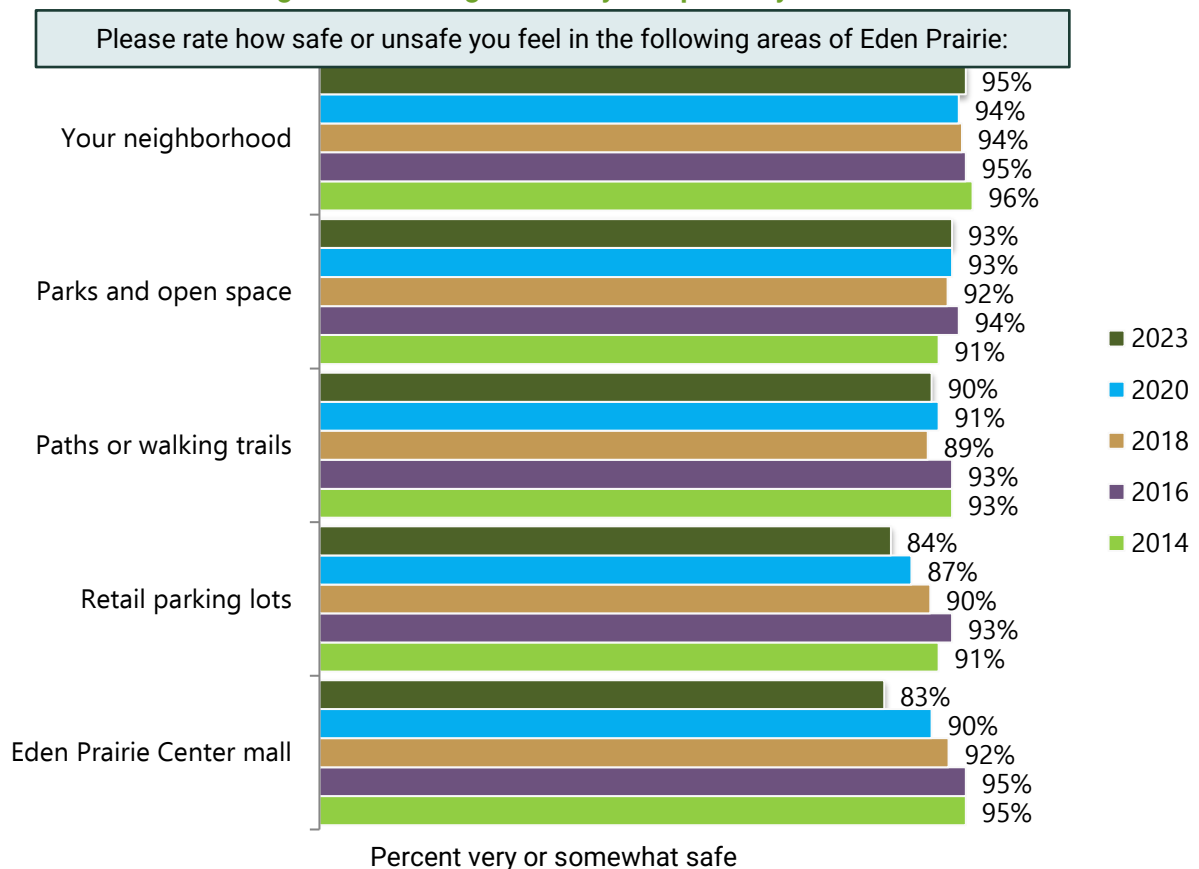


Figure 26: Feelings of Safety Benchmarks

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	National benchmark	Minnesota benchmark	North Central Region with populations over 15,000 benchmark
Your neighborhood	Similar	Similar	Similar
Parks and open space	Similar	Similar	Similar

Survey participants were also asked about their perceptions of potential problems or issues in the community. One-third of residents indicated that traffic speeding was at least a moderate problem, while one-quarter felt the same about vandalism and property crimes. About 2 in 10 regarded stop sign violations, drugs, youth crimes, and identity theft as moderate, major, or extreme problems. Very few respondents perceived violent crime as at least a moderate problem.

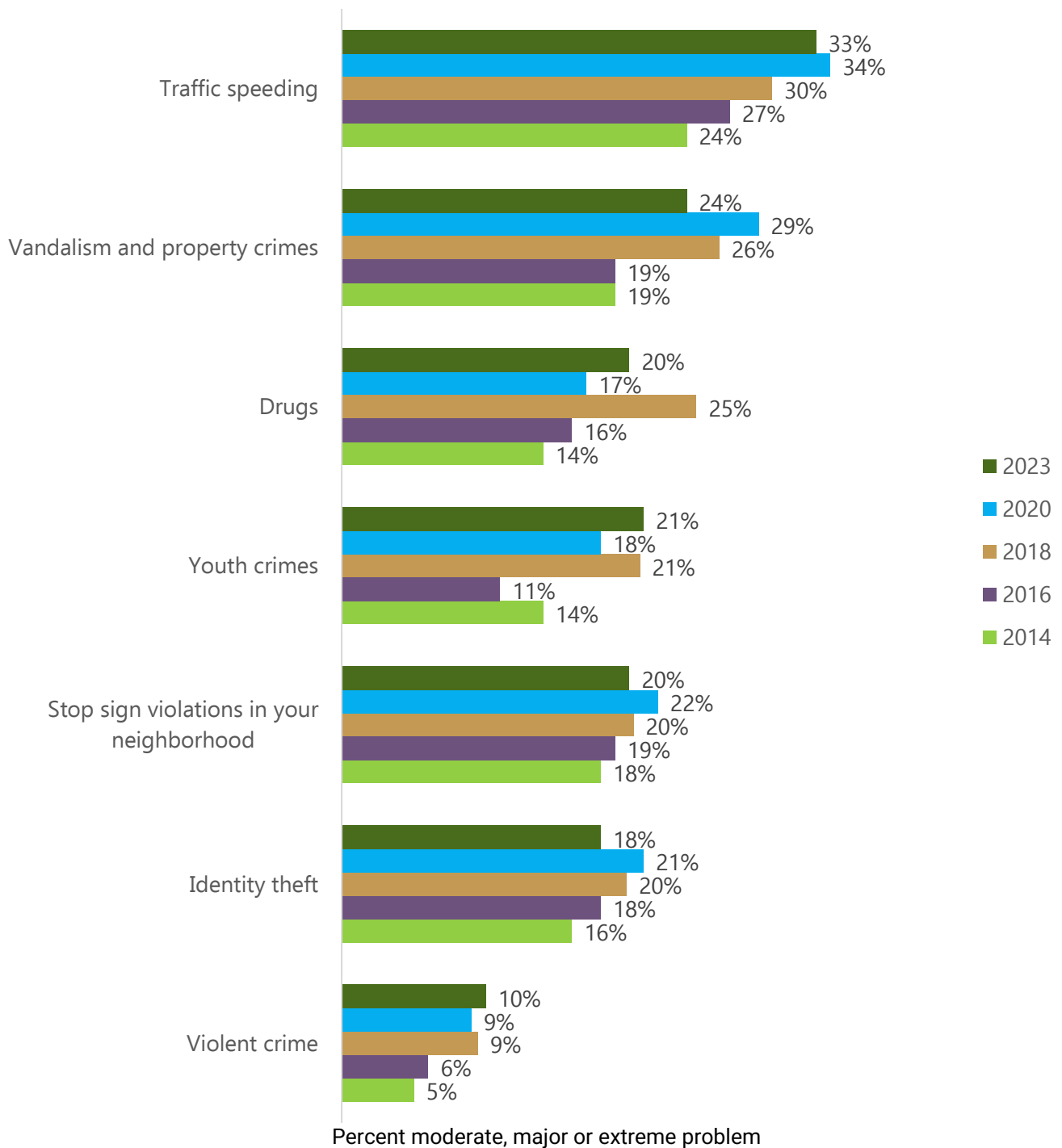
Ratings for potential problems in Eden Prairie were on par with impressions in previous iterations of the survey, with the exception of vandalism and property crime which fewer residents indicated to be at least a moderate problem in 2023 compared to 2020.

Survey participants who were over the age of 34, longer term residents (more than 5 years in Eden Prairie), homeowners, lived in detached housing, had a household income of less than \$50,000, did not have children, or identified as white or Black, generally viewed most of these issues as more of a problem than their counterparts. (For additional differences, please see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics.*)

Forty-four percent of respondents said “don’t know” when rating identity theft. The responses presented in the body of the report are for those who had an opinion. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies.*

Figure 27: Problems in Community Compared by Year

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie:



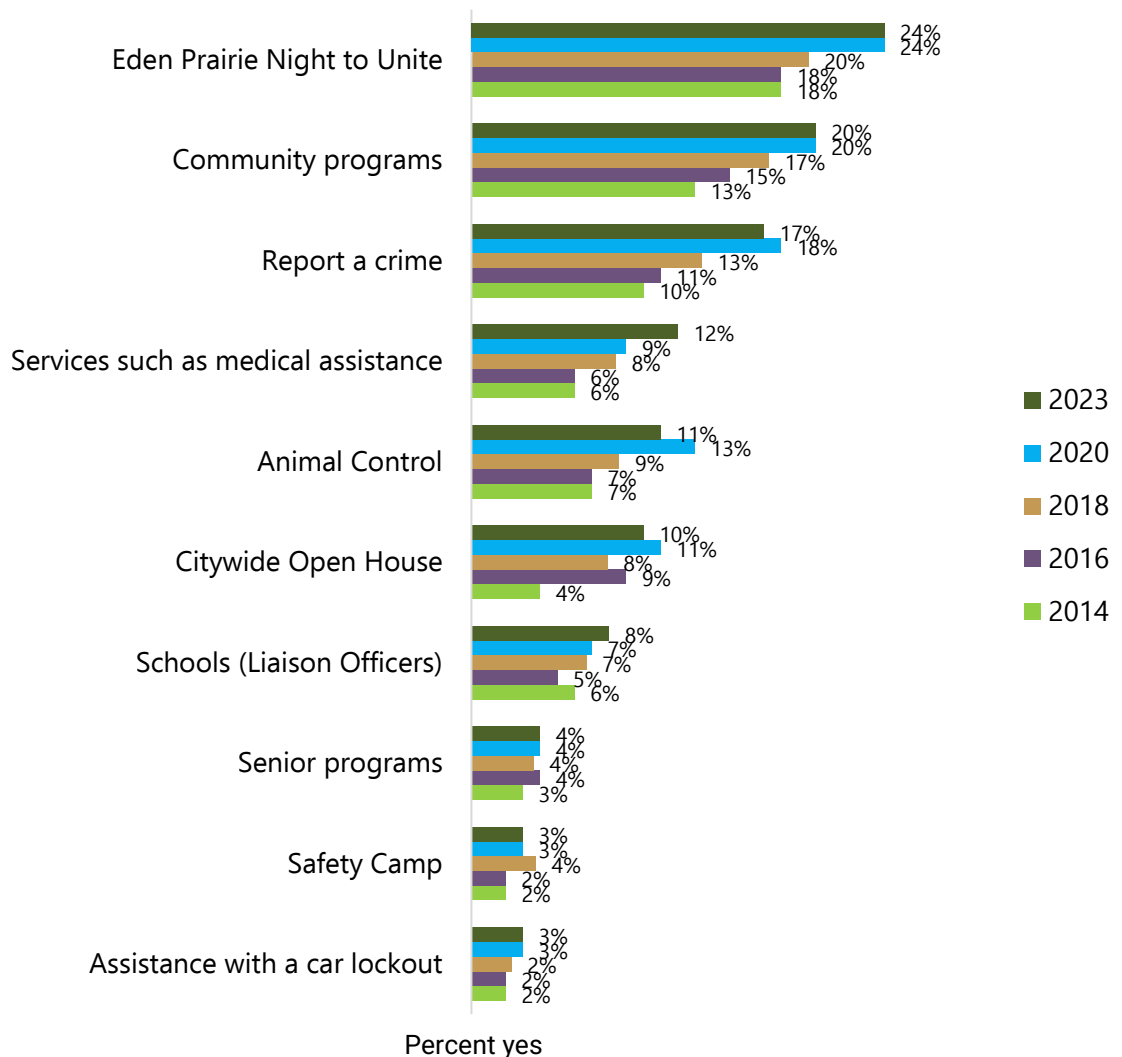
Police Department and Fire Department

Residents count on a community’s police department to ensure their safety and help in a variety of ways. Eden Prairie survey participants were most likely to have contact with the Police Department during Eden Prairie Night to Unite (24%), through community programs (20%) or to report a crime (17%). About 1 in 10 individuals had reached out to enlist the services of animal control, for services such as medical assistance, or at the Citywide Open House, while slightly fewer interacted with officers in a different capacity, such as Safety Camp or senior programs. All residents’ rates of contact were comparable to past years.

Renters, those earning less than \$100,000, and those living in the northeast quadrant of the city were more likely to contact the police department for issues such as medical assistance, assistance with a car lockout, and crime reporting. In general, residents over 34, those who lived in Eden Prairie for more than 5 years, and those with children were more likely to have had contact with the police department than their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 28: Contact with Police Department Compared by Year

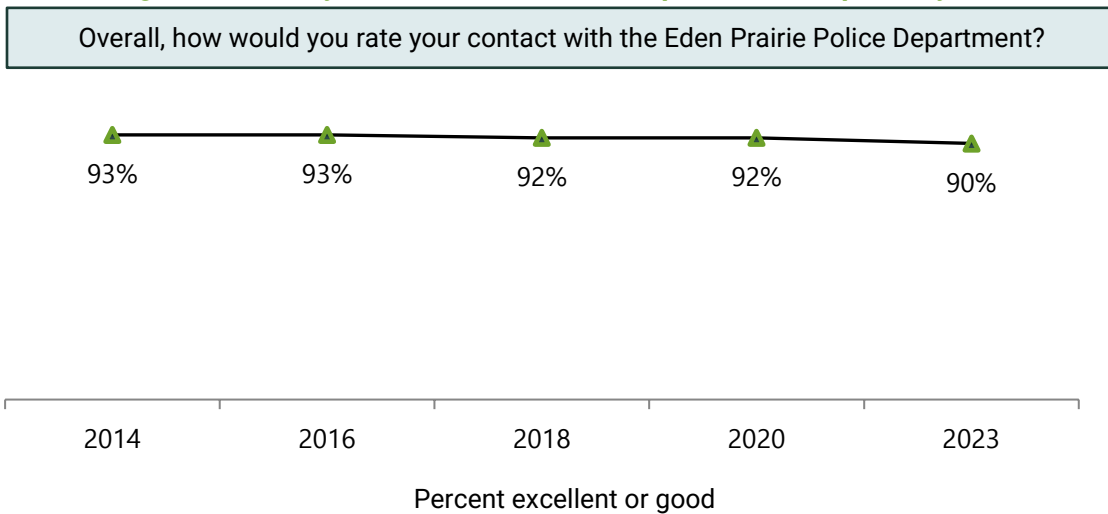
Have you had contact with the Eden Prairie Police Department within the last 12 months through any of the following?



Residents who had contact with the Eden Prairie Police Department were pleased overall, with 9 in 10 residents rating their contact as excellent or good.

One-quarter of respondents said “don’t know” when asked to give their impressions of the contact with the Police Department. The full set of responses, including “don’t know” can be found in *Appendix B: Complete Survey Frequencies*.

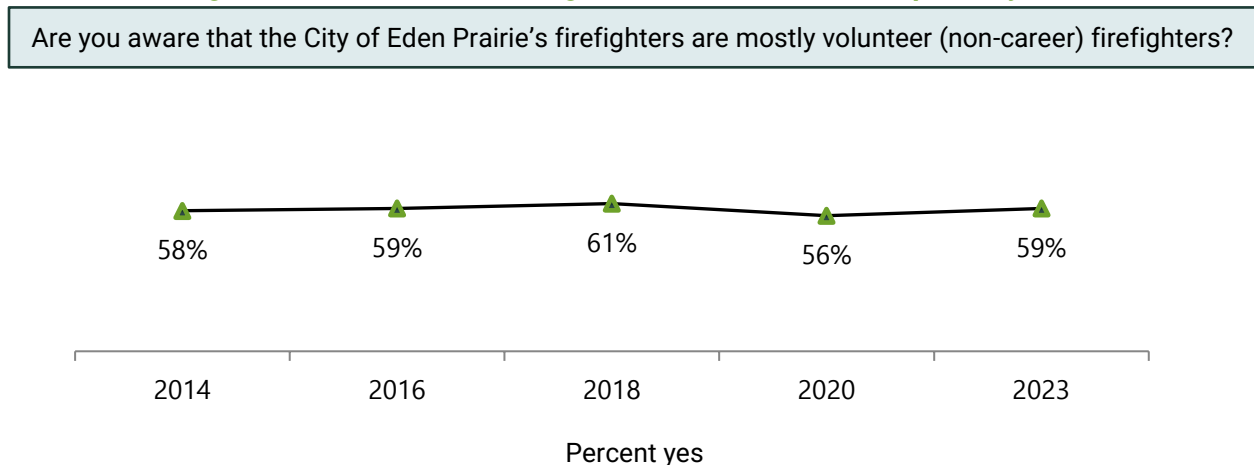
Figure 29: Quality of Contact with Police Department Compared by Year



Firefighter Status

Nearly 6 in 10 survey participants stated they were aware that the City firefighters were mostly made up of volunteers, on par with previous years.

Figure 30: Awareness of Firefighter Volunteer Status Compared by Year



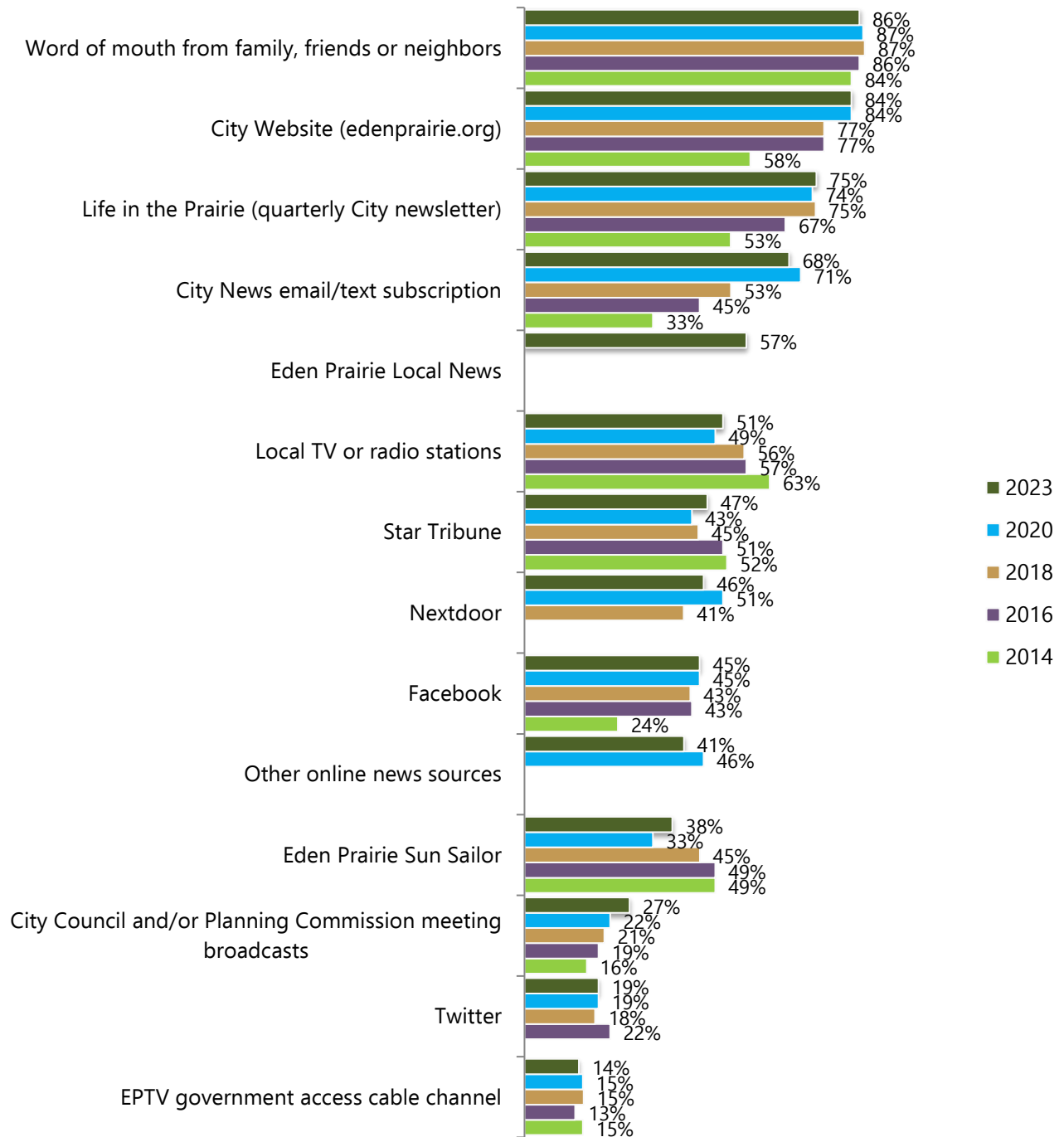
Information Sources

As in previous years, word of mouth remained the most frequently used source of information about City government and its activities with 86% of residents selecting it as a major or minor source for obtaining information. Other popular choices for receiving information included the City's website (84%), the Life in the Prairie newsletter (75%), and the City News email/text subscription (68%). Fewer than one-quarter of residents reported using Twitter or the EPTV government access cable channel for obtaining information. Residents use of various information sources was similar to 2020, apart from City Council and/or Planning Commission meeting broadcasts, the Star Tribune, and the Eden Prairie Sun Sailor which increased in use from 2020 to 2023. Use of Nextdoor and other online news sources decreased from 2020 to 2023 (see Figure 31 on the following page).

Respondents who were ages 55 and older, did not have children in the home, were less likely than their counterparts to utilize online-based information sources such as the City website, Facebook, and Twitter. Residents who identified as Black were more likely than their counterparts to indicate that most forms were a major or minor source for information. (For more differences, please refer to *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 31: Information Source Preference Compared by Year

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:



Percent major or minor source

“Eden Prairie Local News” was added as a new item in 2023. Prior to 2020, Eden Prairie Sun Sailor was Eden Prairie Sun Current. Other online news sources was new in 2020. Prior to 2016, “Life in the Prairie (quarterly City newsletter)” was “Life in the Prairie (bi-monthly City newsletter),” “Facebook” was “City Facebook page,” and “City Council and/or Planning Commission meeting broadcasts” was “telecasts.”

Over 7 in 10 residents reported that they read the Life in the Prairie newsletter, mailed quarterly to all households. Of these respondents, 83% gave excellent or good reviews of the newsletter. While the rating of quality was on par with 2020, fewer respondents reported reading the newsletter in 2023 than 2020.

Homeowners, those earning \$100,000 or more, men, those over the age of 34, those who have lived in Eden Prairie more than 5 years, those identifying as White, and those living in the southwest quadrant were more likely to read the newsletter. Men, those over the age of 34, homeowners, and those identifying as White, Asian, or other/multi-racial were more likely to rate the quality of the newsletter as excellent or good compared to their counterparts (See *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 32: Quarterly Newsletter Readership by Year

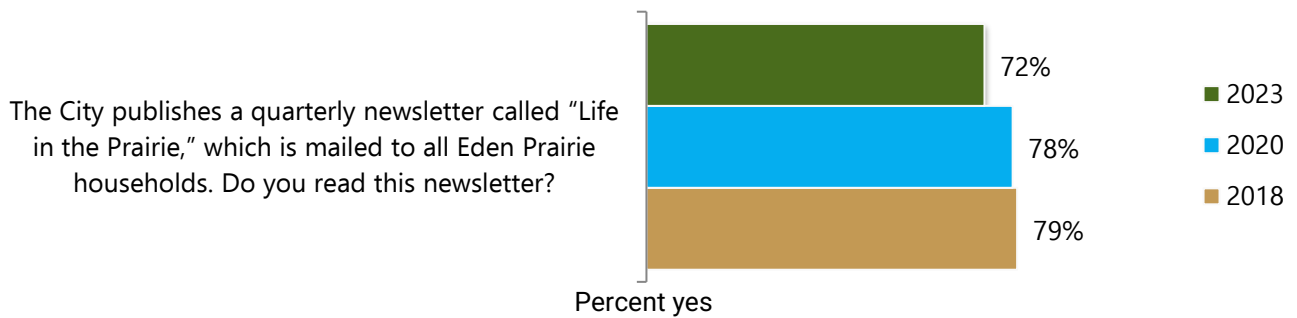
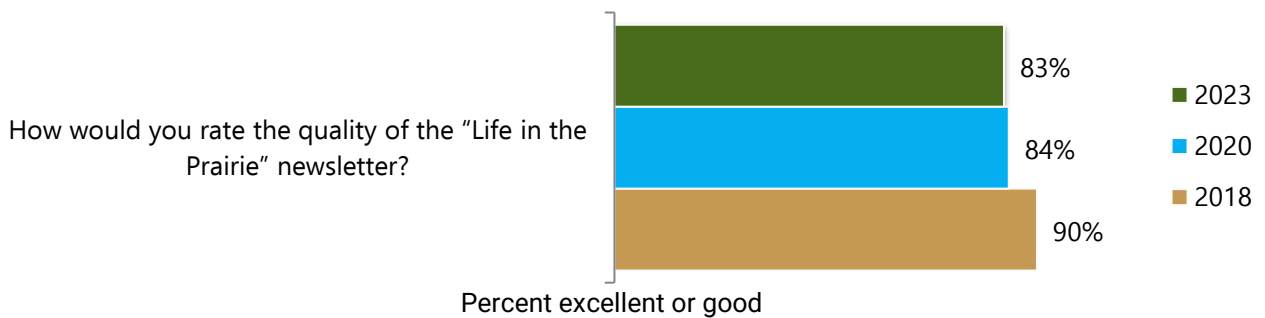


Figure 33: Ratings for Quarterly Newsletter by Year



City Website

Use of the City website has varied over the years. In 2023, two-thirds of residents reported that they had accessed the city’s website in the 12 months prior to the survey. This was a decrease compared to 2020.

Residents under the age of 55, those with children, homeowners, those with a household income of \$50,000 or more, and those living in the northwest quadrant were more likely to have visited the website (for a complete set of comparisons based on resident characteristics, please see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 34: Visited City Website Compared by Year

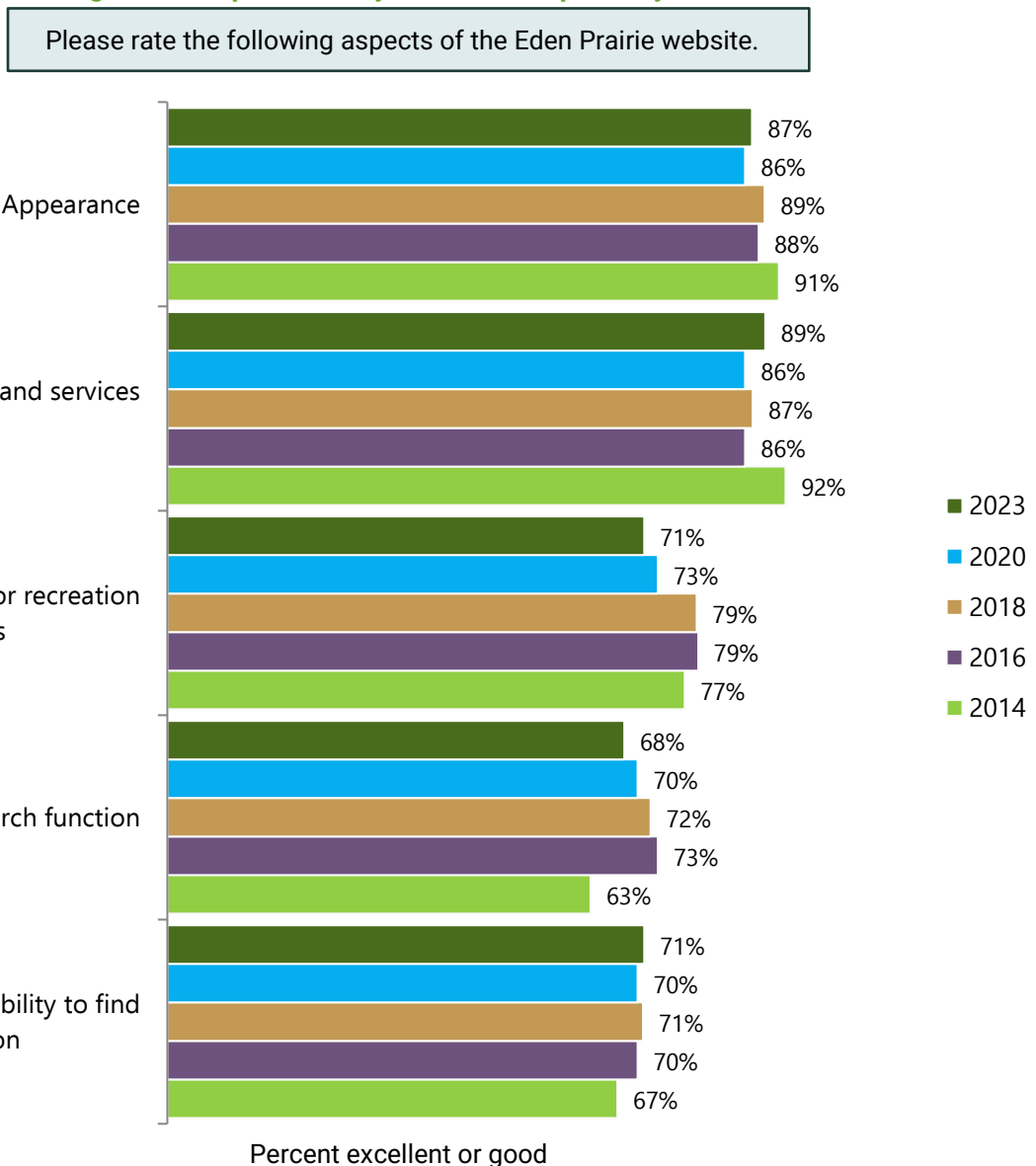
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?

Percent yes

Residents who had used the website were also asked to evaluate performance measures. Nearly 9 in 10 respondents rated the appearance and the online information and services offered as excellent or good. About 7 in 10 participants positively rated the ease of navigation/ability to find information, search function, and online registration for recreation programs.

Community members over the age of 35, men, those with a household income of at least \$50,000, and those identifying as white, Asian, or other/multi-racial were more likely to positively rate the aspects of the City website, including the appearance, ease of navigation and online information and services offered than other residents (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 35: Aspects of City Website Compared by Year



About 34% of respondents said “don’t know” when rating the quality of online registration for recreation programs (see the *Appendix B: Complete Survey Frequencies*).

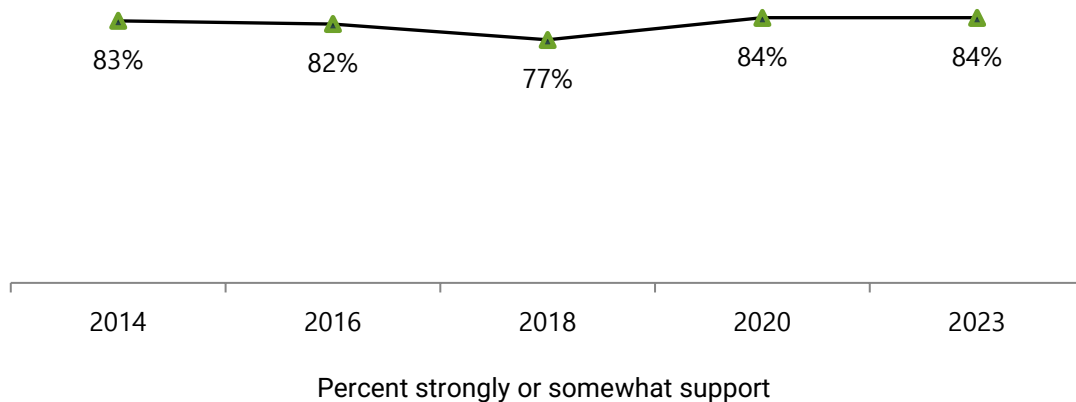
Municipal Liquor Stores

A vast majority of survey participants continue to be supportive of the City operating three municipal liquor stores for the purpose of funding capital and public improvement projects. This rating is on par with previous years.

Shorter term residents, women, renters, those with a household income between \$50,000-\$99,999, and those identifying as Hispanic were more supportive of municipal owned liquor stores than their counterparts (for more detail, see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 36: Level of Support for Municipal Owned Liquor Stores Compared by Year

The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?

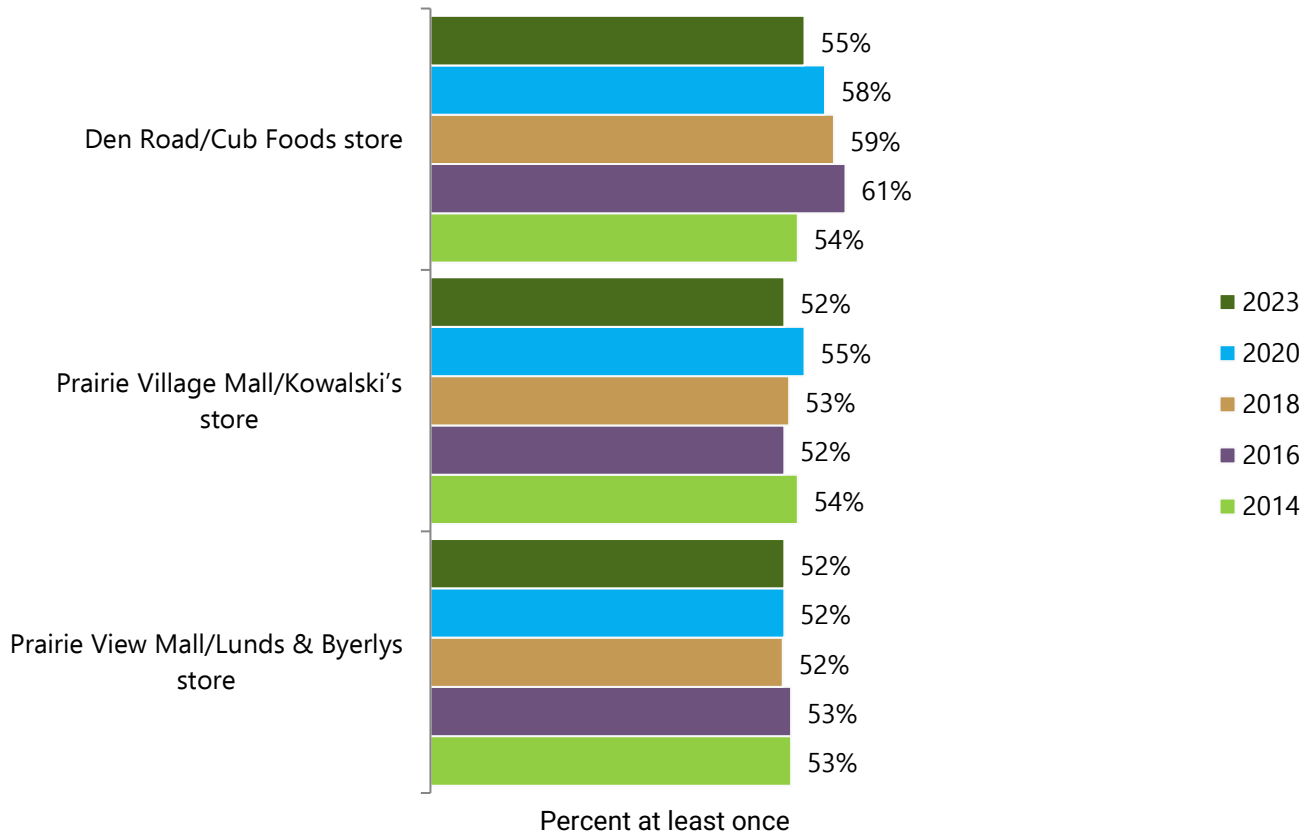


Prior to 2016, this question was worded “The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$1 million to capital and public improvement efforts in Eden Prairie. To what extent do you support the City continuing to operate its municipal liquor stores?” Prior to 2014, this question was asked on a scale of favor or oppose. In 2014, residents were asked to use the scale of strongly support, somewhat support, somewhat oppose and strongly oppose.

More than half of Eden Prairie community members have visited one of the three stores at least once in the year prior to the survey, a rate on par with previous years.

Figure 37: Frequency of Visiting Municipal Liquor Stores Compared by Year

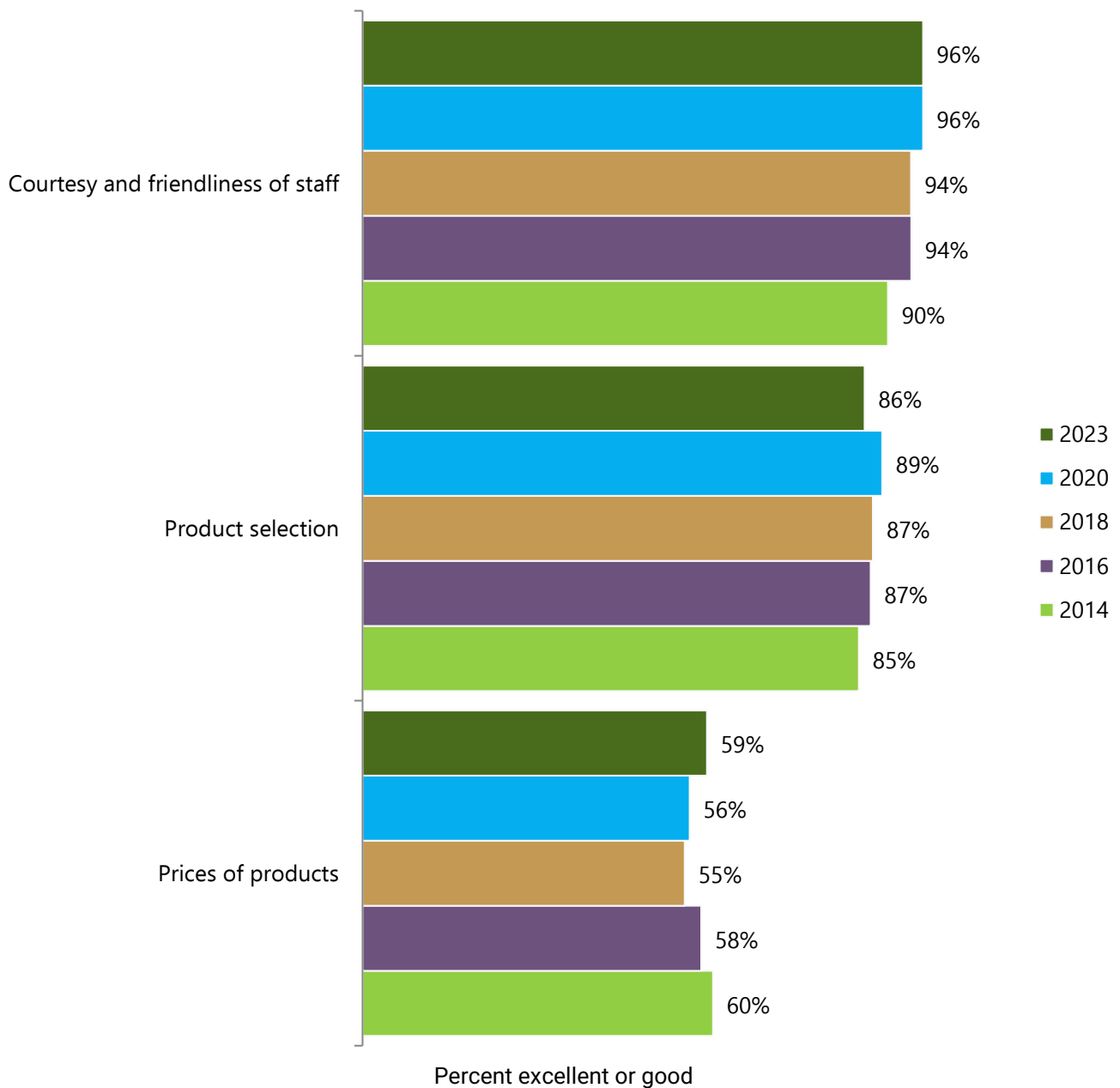
In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?



Similar to previous years, residents are satisfied with the product selection (86% rated “excellent” or “good”), and the courtesy and friendliness of staff (96%). About 6 in 10 respondents rated the prices of products as excellent or good.

Figure 38: Aspects of Municipal Liquor Stores Compared by Year Compared by Year

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following:



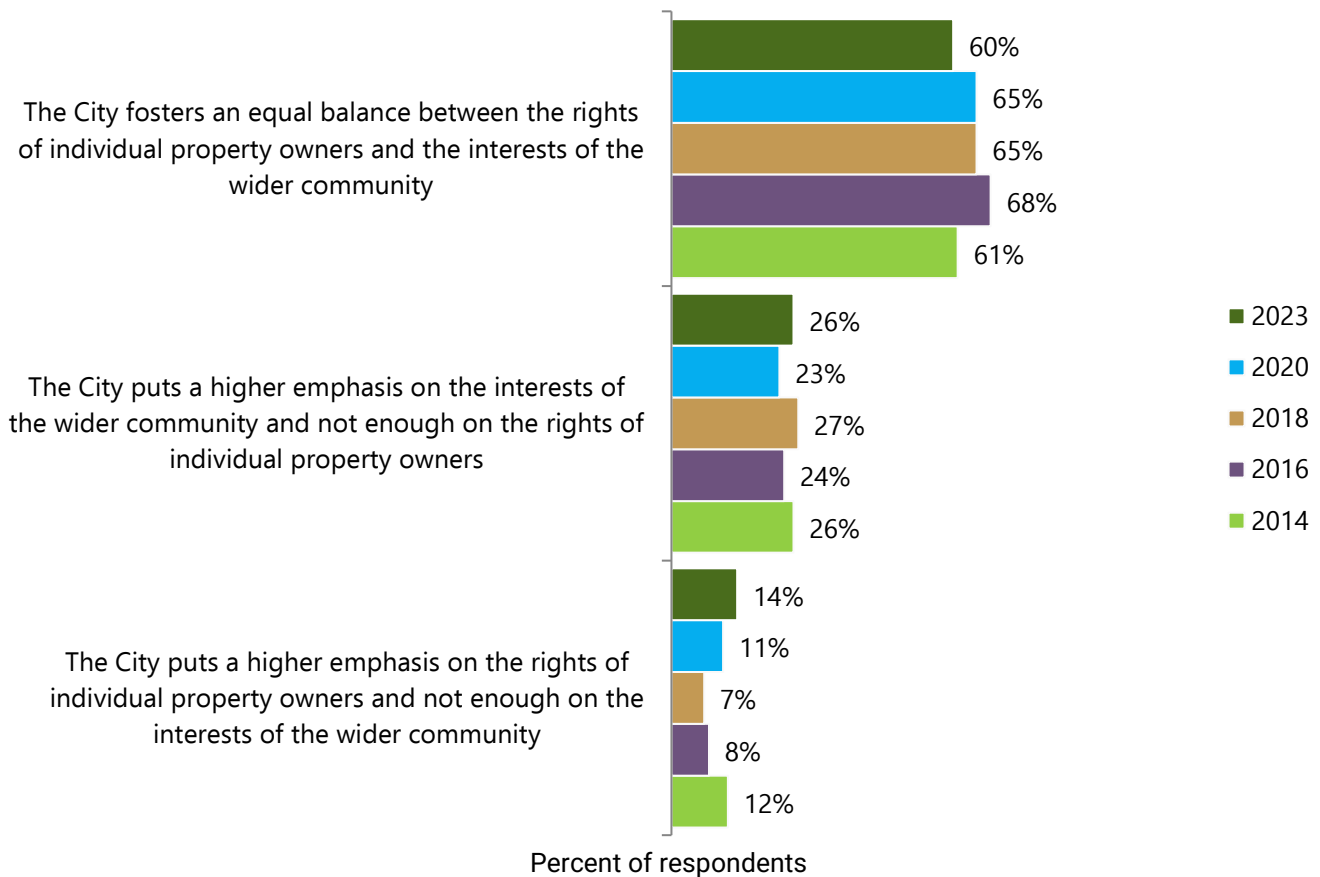
Property Development Management

City leadership sought to understand more about survey respondents’ points of view regarding the relationship between the rights of individual property owners and the interests of the wider community regarding property development and the City’s efforts to create a balance.

About 6 in 10 residents felt the City was fostering an equal balance between the two stakeholder groups, while 26% thought the City puts a higher emphasis on the wider community, rather than property owners. Fewer residents in 2023 felt that the City has fostered an equal balance between the rights of property owners and the interests of the wider community compared to 2020.

Figure 39: Balance of Rights of Property Owners and The Wider Community Compared by Year

Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City's efforts to create a balance.



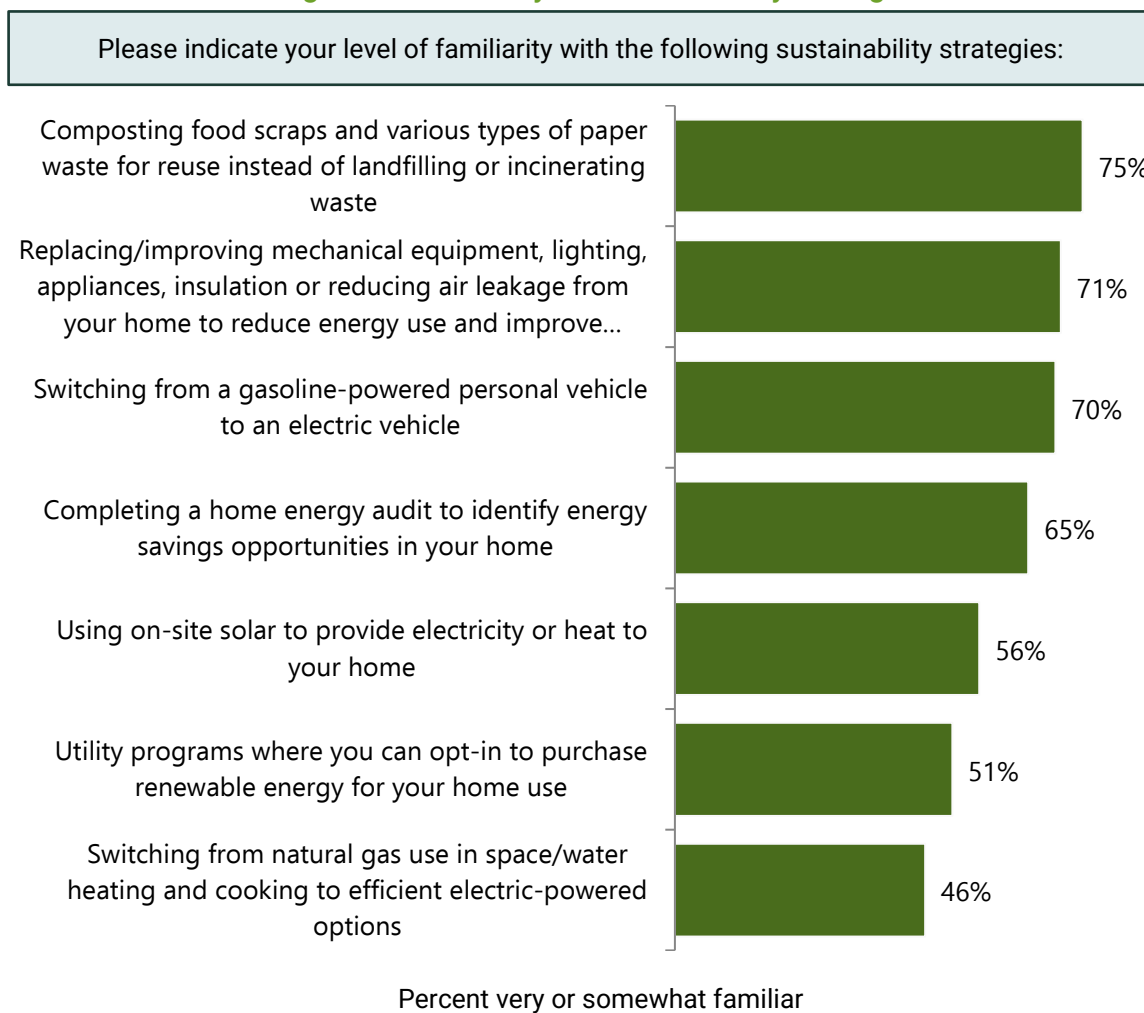
About 42% of respondents said “don’t know” when indicating their view. The full set of responses, including “don’t know” can be found in Appendix B: Complete Survey Frequencies.

Sustainability in Eden Prairie

The City asked residents two new questions regarding sustainability in 2023. First, survey respondents were asked to indicate their level of familiarity with several sustainability strategies. At least 7 in 10 residents stated that they were at least somewhat familiar with composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste, replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort and switching from natural gas use in space/water heating and cooking to efficient electric-powered options. More than half of respondents were familiar with completing a home energy audit to identify energy savings opportunities in your home, using on-site solar to provide electricity or heat to your home, and utility programs where you can opt-in to purchase renewable energy for your home use.

When differences were noted, homeowners, those living in detached housing, those with a household income of \$100,000 or more, men, those with children, those between the age of 35-54, and those identifying as White or Black were more likely than their counterparts to be at least somewhat familiar with sustainability strategies (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

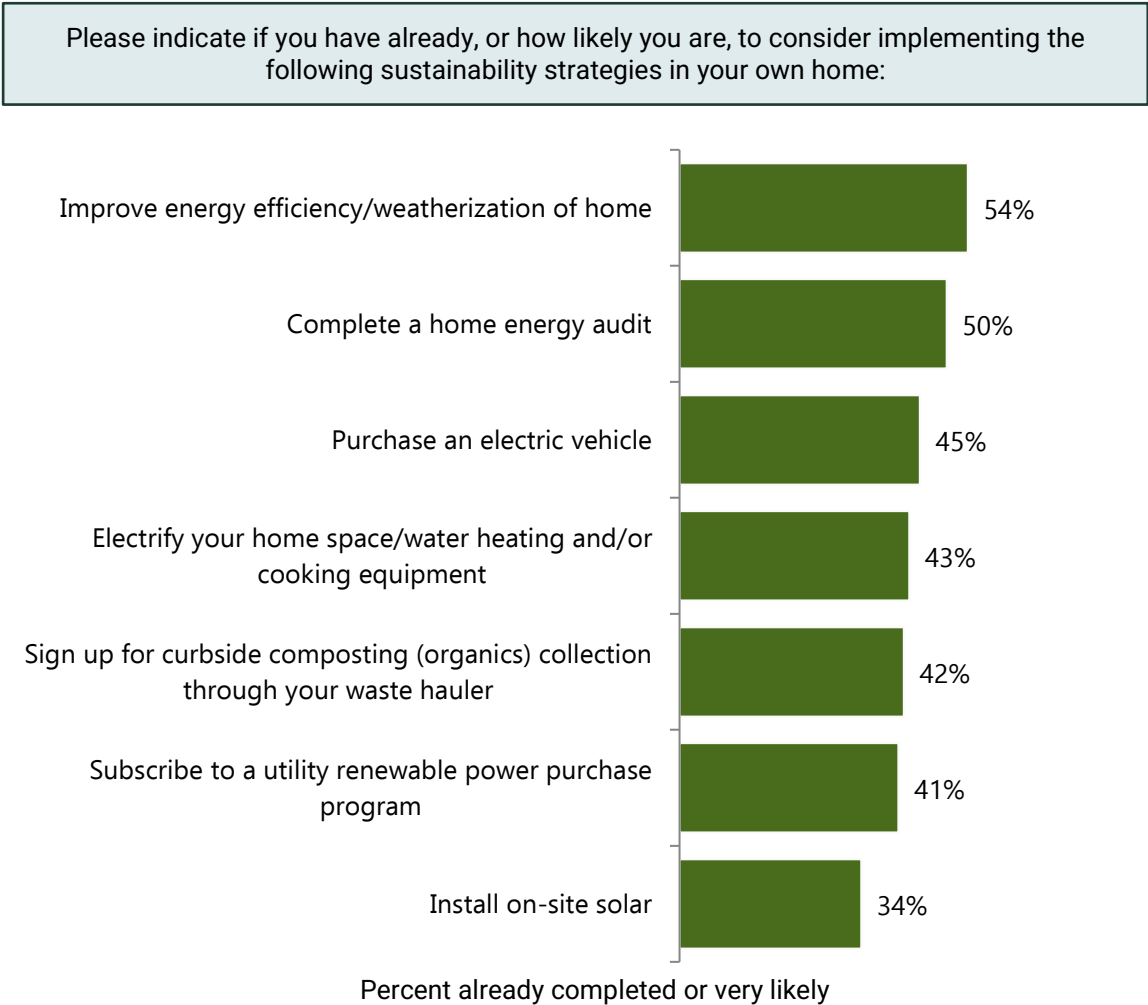
Figure 40: Familiarity with Sustainability Strategies



When asked about the likelihood of implementing various sustainability strategies, about half of respondents indicated that they have already completed or would be very likely to improve energy efficiency/weatherization of home or complete a home energy audit. More than 4 in 10 residents have completed or would be very likely to purchase an electric vehicle, electrify their home space/water heating and/or cooking equipment, sign up for curbside composting (organics) collection through their waste hauler, or subscribe to a utility renewable power purchase program. Fewer residents, about one-third, indicated that they would be very likely to, or have already completed, install on-site solar.

Overall, residents between the age of 35-54 were more likely than their counterparts to implement all sustainability strategies. Homeowners, those living in detached housing, and those with a household income of \$100,000 or more were more likely to purchase an electric vehicle or sign up for curbside composting through their waste hauler than their counterparts. Those identifying as Asian were more likely than their counterparts to install stall on-site solar or subscribe to a utility renewable power purchase program, while those identifying as Hispanic were more likely to complete a home audit or sign up for curbside composting than their counterparts (see *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*).

Figure 41: Likelihood of Implementing Sustainability Strategies



Appendix A: Respondent Characteristics

The following tables summarize the demographic characteristics of Eden Prairie's survey respondents in 2023.

Table 1: Question D1

Do you work inside the boundaries of Eden Prairie?	Percent	Number
Yes, outside the home	21%	N=224
Yes, from home	38%	N=411
No	41%	N=449
Total	100%	N=1084

Table 2: Question D2

How many years have you lived in Eden Prairie?	Percent	Number
Less than 2 years	12%	N=129
2 to 5 years	22%	N=240
6 to 10 years	15%	N=162
11 to 20 years	22%	N=242
21 to 30 years	15%	N=162
More than 30 years	15%	N=160
Total	100%	N=1095

Table 3: Question D3

Which best describes the building you live in?	Percent	Number
Detached single-family house	59%	N=647
Building with two or more homes (duplex, townhome, apartment or condominium)	39%	N=425
Other	2%	N=22
Total	100%	N=1093

Table 4: Question D4

Is this home...	Percent	Number
Rented	22%	N=237
Owned	78%	N=855
Total	100%	N=1092

Table 5: Question D5

Do any children 17 or under live in your household?	Percent	Number
No	58%	N=636
Yes	42%	N=456
Total	100%	N=1092

Table 6: Question D6

Are you or any other members of your household aged 65 or older?	Percent	Number
No	74%	N=808
Yes	26%	N=283
Total	100%	N=1091

Table 7: Question D7

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=27
\$25,000 to \$49,999	9%	N=90
\$50,000 to \$99,999	24%	N=247
\$100,000 to \$149,999	22%	N=224
\$150,000 or more	42%	N=434
Total	100%	N=1022

Table 8: Question D8

What is your race and/or ethnicity?	Percent	Number
White	82%	N=855
Asian, Asian Indian or Pacific Islander	12%	N=121
Black or African American	4%	N=42
Spanish, Hispanic or Latino	4%	N=39
Other	1%	N=12
Arabic or Middle Eastern	1%	N=10
American Indian or Alaskan Native	1%	N=10

Total may exceed 100% as respondents could select more than one answer.

Table 9: Question D9

In which category is your age?	Percent	Number
18 to 24 years	1%	N=10
25 to 34 years	21%	N=228
35 to 44 years	19%	N=199
45 to 54 years	26%	N=278
55 to 64 years	12%	N=125
65 to 74 years	14%	N=144
75 years or older	8%	N=83
Total	100%	N=1067

Table 10: Question D10

What is your sex?	Percent	Number
Female	50%	N=529
Male	50%	N=528
Identify another way	0%	N=5
Total	100%	N=1062

Appendix B: Complete Survey Frequencies

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” or “no opinion” response option, two tables for that question are provided: the first excludes the “don’t know” or “no opinion” responses and the second includes those response options.

Table 11: Question 1 without “Don’t know” responses

Please rate each of the following aspects of quality of life in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Eden Prairie as a place to live	58%	N=679	36%	N=414	5%	N=60	1%	N=9	100%	N=1161
Your neighborhood as a place to live	58%	N=666	33%	N=384	8%	N=87	2%	N=19	100%	N=1156
Eden Prairie as a place to raise children	59%	N=583	33%	N=324	7%	N=71	1%	N=13	100%	N=992
Eden Prairie as a place to work	47%	N=352	39%	N=296	12%	N=87	2%	N=18	100%	N=753
Eden Prairie as a place to visit	24%	N=260	45%	N=487	23%	N=246	7%	N=79	100%	N=1071
Eden Prairie as a place to retire	31%	N=262	37%	N=315	21%	N=183	11%	N=96	100%	N=856
The overall quality of life in Eden Prairie	51%	N=587	41%	N=474	8%	N=89	0%	N=6	100%	N=1155

Table 12: Question 1 with “Don’t know” responses

Please rate each of the following aspects of quality of life in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Eden Prairie as a place to live	58%	N=679	36%	N=414	5%	N=60	1%	N=9	0%	N=0	100%	N=1161
Your neighborhood as a place to live	58%	N=666	33%	N=384	8%	N=87	2%	N=19	0%	N=0	100%	N=1156
Eden Prairie as a place to raise children	50%	N=583	28%	N=324	6%	N=71	1%	N=13	14%	N=167	100%	N=1158
Eden Prairie as a place to work	31%	N=352	26%	N=296	8%	N=87	2%	N=18	35%	N=399	100%	N=1153
Eden Prairie as a place to visit	23%	N=260	42%	N=487	21%	N=246	7%	N=79	7%	N=82	100%	N=1153
Eden Prairie as a place to retire	23%	N=262	27%	N=315	16%	N=183	8%	N=96	25%	N=289	100%	N=1145
The overall quality of life in Eden Prairie	51%	N=587	41%	N=474	8%	N=89	0%	N=6	0%	N=0	100%	N=1156

Table 13: Question 2 without “Don’t know” responses

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Eden Prairie	49%	N=570	43%	N=493	7%	N=84	1%	N=9	100%	N=1156
Overall ease of getting to the places you usually have to visit	44%	N=514	42%	N=486	10%	N=121	3%	N=37	100%	N=1158
Quality of overall natural environment in Eden Prairie	63%	N=718	31%	N=354	5%	N=59	2%	N=18	100%	N=1149
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	29%	N=338	48%	N=547	18%	N=202	6%	N=64	100%	N=1150
Health and wellness opportunities in Eden Prairie	43%	N=471	43%	N=472	12%	N=132	2%	N=25	100%	N=1099
Overall opportunities for education and enrichment	47%	N=483	39%	N=397	11%	N=116	3%	N=32	100%	N=1028
Overall economic health of Eden Prairie	42%	N=442	44%	N=459	13%	N=131	1%	N=14	100%	N=1046
Sense of community	24%	N=264	43%	N=476	26%	N=288	8%	N=89	100%	N=1118
Overall image or reputation of Eden Prairie	46%	N=531	44%	N=500	8%	N=92	2%	N=24	100%	N=1148

Table 14: Question 2 with “Don’t know” responses

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Eden Prairie	49%	N=570	43%	N=493	7%	N=84	1%	N=9	0%	N=0	100%	N=1156
Overall ease of getting to the places you usually have to visit	44%	N=514	42%	N=486	10%	N=121	3%	N=37	0%	N=0	100%	N=1158
Quality of overall natural environment in Eden Prairie	62%	N=718	30%	N=354	5%	N=59	2%	N=18	1%	N=13	100%	N=1162
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	29%	N=338	47%	N=547	17%	N=202	6%	N=64	0%	N=4	100%	N=1154
Health and wellness opportunities in Eden Prairie	41%	N=471	41%	N=472	11%	N=132	2%	N=25	5%	N=63	100%	N=1163
Overall opportunities for education and enrichment	42%	N=483	34%	N=397	10%	N=116	3%	N=32	11%	N=127	100%	N=1155
Overall economic health of Eden Prairie	38%	N=442	40%	N=459	11%	N=131	1%	N=14	10%	N=112	100%	N=1158
Sense of community	23%	N=264	41%	N=476	25%	N=288	8%	N=89	3%	N=33	100%	N=1150
Overall image or reputation of Eden Prairie	46%	N=531	43%	N=500	8%	N=92	2%	N=24	1%	N=17	100%	N=1164

Table 15: Question 3 without “Don’t know” responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recommend living in Eden Prairie to someone who asks	65%	N=748	27%	N=315	5%	N=55	3%	N=39	100%	N=1157
Recommend visiting Eden Prairie	40%	N=447	38%	N=436	16%	N=184	6%	N=66	100%	N=1132
Recommend conducting business in Eden Prairie	46%	N=409	43%	N=383	8%	N=68	3%	N=24	100%	N=884
Remain in Eden Prairie for the next five years	59%	N=670	26%	N=293	8%	N=97	7%	N=78	100%	N=1137

Table 16: Question 3 with “Don’t know” responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recommend living in Eden Prairie to someone who asks	64%	N=748	27%	N=315	5%	N=55	3%	N=39	0%	N=4	100%	N=1160
Recommend visiting Eden Prairie	38%	N=447	37%	N=436	16%	N=184	6%	N=66	3%	N=30	100%	N=1163
Recommend conducting business in Eden Prairie	35%	N=409	33%	N=383	6%	N=68	2%	N=24	24%	N=279	100%	N=1162
Remain in Eden Prairie for the next five years	58%	N=670	25%	N=293	8%	N=97	7%	N=78	2%	N=23	100%	N=1160

Table 17: Question 4 without “Don’t know” responses

What one thing do you like most, if anything, about living in Eden Prairie?	Percent	Number
Parks and trails/recreation centers	30%	N=325
Convenient location, proximity to job/friends/family	15%	N=162
Open spaces and nature/wildlife, quiet/peaceful	12%	N=129
Safety/low crime	7%	N=72
Friendly people, sense of community	5%	N=58
Neighborhood, housing	5%	N=50
Schools	5%	N=53
Shopping/restaurants/local businesses	4%	N=42
Cleanliness, upkeep, maintenance	3%	N=36

What one thing do you like most, if anything, about living in Eden Prairie?	Percent	Number
City services, employees, programs and events	3%	N=36
Other	6%	N=64
Don't know/nothing/NA/something bad	6%	N=65
Total	100%	N=1092

Table 18: Question 5 without “Don’t know” responses

What one thing do you like least, if anything, about living in Eden Prairie?	Percent	Number
Need for improved/more activities, shopping, dining, recreation, parks	13%	N=139
Taxes, cost of living	9%	N=97
Traffic issues (congestion, signal timing, speeding, parking, noise)	9%	N=97
Need for improved public transportation, concerned about light rail	7%	N=77
Diversity/inclusion, friendliness, sense of community, issues with fellow residents	6%	N=63
Growth, building	5%	N=59
Housing issues (affordability, variety of options, upkeep)	5%	N=55
Poorly designed layout, planning	4%	N=45
Lack of a downtown area	4%	N=45
Rising crime/safety concerns	3%	N=36
Walkability, walking and biking paths	3%	N=32
City services, streets, construction	2%	N=27
Environmental issues, concerns	2%	N=19
Schools, education	1%	N=16
Airport (noise, issues)	1%	N=15
Issues with local government	1%	N=13
Snow plowing/removal	1%	N=12
Community & Senior Centers	1%	N=9
Other	7%	N=76
Don't know/nothing/NA/something good	15%	N=159
Total	100%	N=1092

Table 19: Question 6 without “Don’t know” responses

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	19%	N=223	54%	N=626	22%	N=248	5%	N=56	100%	N=1154
Ease of public parking	41%	N=446	46%	N=502	11%	N=119	3%	N=30	100%	N=1097
Ease of travel by car in Eden Prairie	39%	N=448	47%	N=536	11%	N=124	3%	N=35	100%	N=1143
Ease of travel by public transportation in Eden Prairie	12%	N=74	25%	N=162	27%	N=175	36%	N=230	100%	N=641
Ease of walking in Eden Prairie	29%	N=322	39%	N=438	25%	N=277	7%	N=81	100%	N=1118
Availability of paths and walking trails	63%	N=705	31%	N=343	4%	N=49	2%	N=26	100%	N=1122
Air quality	50%	N=561	43%	N=475	6%	N=70	1%	N=10	100%	N=1116
Cleanliness of Eden Prairie	54%	N=622	39%	N=446	7%	N=76	1%	N=11	100%	N=1154
Overall appearance of Eden Prairie	52%	N=598	40%	N=460	7%	N=86	1%	N=8	100%	N=1152
Public places where people want to spend time	40%	N=449	43%	N=485	15%	N=165	3%	N=30	100%	N=1128
Variety of housing options	24%	N=241	42%	N=432	26%	N=270	8%	N=79	100%	N=1021
Availability of affordable quality housing	15%	N=124	26%	N=215	32%	N=265	28%	N=234	100%	N=838
Fitness opportunities (including exercise classes and paths or trails, etc.)	55%	N=610	36%	N=402	9%	N=97	1%	N=10	100%	N=1119
Recreational opportunities	47%	N=525	37%	N=406	15%	N=166	1%	N=9	100%	N=1104
Availability of affordable quality food	31%	N=345	43%	N=482	22%	N=248	5%	N=53	100%	N=1127
Availability of affordable quality health care	29%	N=286	47%	N=461	20%	N=193	5%	N=44	100%	N=985
Availability of preventive health services	32%	N=309	47%	N=444	16%	N=155	5%	N=46	100%	N=954
Availability of affordable quality mental health care	24%	N=128	32%	N=169	31%	N=166	13%	N=67	100%	N=530
Opportunities for residents to provide input into City decision-making	22%	N=180	47%	N=390	21%	N=175	11%	N=88	100%	N=833
Value of City services considering the property taxes you pay	24%	N=247	42%	N=431	25%	N=258	9%	N=90	100%	N=1026

Table 20: Question 6 with “Don’t know” responses

Please rate each of the following characteristics as they relate to Eden Prairie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	19%	N=223	54%	N=626	21%	N=248	5%	N=56	0%	N=1	100%	N=1155
Ease of public parking	39%	N=446	44%	N=502	10%	N=119	3%	N=30	4%	N=45	100%	N=1142
Ease of travel by car in Eden Prairie	39%	N=448	47%	N=536	11%	N=124	3%	N=35	1%	N=6	100%	N=1149
Ease of travel by public transportation in Eden Prairie	6%	N=74	14%	N=162	15%	N=175	20%	N=230	44%	N=503	100%	N=1144
Ease of walking in Eden Prairie	28%	N=322	38%	N=438	24%	N=277	7%	N=81	2%	N=28	100%	N=1146
Availability of paths and walking trails	61%	N=705	30%	N=343	4%	N=49	2%	N=26	3%	N=33	100%	N=1156
Air quality	49%	N=561	41%	N=475	6%	N=70	1%	N=10	3%	N=40	100%	N=1155
Cleanliness of Eden Prairie	54%	N=622	39%	N=446	7%	N=76	1%	N=11	0%	N=0	100%	N=1154
Overall appearance of Eden Prairie	52%	N=598	40%	N=460	7%	N=86	1%	N=8	0%	N=1	100%	N=1153
Public places where people want to spend time	39%	N=449	42%	N=485	14%	N=165	3%	N=30	2%	N=22	100%	N=1151
Variety of housing options	21%	N=241	38%	N=432	23%	N=270	7%	N=79	11%	N=129	100%	N=1151
Availability of affordable quality housing	11%	N=124	19%	N=215	23%	N=265	20%	N=234	27%	N=309	100%	N=1147
Fitness opportunities (including exercise classes and paths or trails, etc.)	53%	N=610	35%	N=402	8%	N=97	1%	N=10	3%	N=31	100%	N=1150
Recreational opportunities	46%	N=525	35%	N=406	14%	N=166	1%	N=9	4%	N=47	100%	N=1151
Availability of affordable quality food	30%	N=345	42%	N=482	22%	N=248	5%	N=53	2%	N=22	100%	N=1149
Availability of affordable quality health care	25%	N=286	40%	N=461	17%	N=193	4%	N=44	14%	N=166	100%	N=1151
Availability of preventive health services	27%	N=309	39%	N=444	13%	N=155	4%	N=46	17%	N=197	100%	N=1150
Availability of affordable quality mental health care	11%	N=128	15%	N=169	14%	N=166	6%	N=67	54%	N=617	100%	N=1147
Opportunities for residents to provide input into City decision-making	16%	N=180	34%	N=390	15%	N=175	8%	N=88	27%	N=308	100%	N=1142
Value of City services considering the property taxes you pay	21%	N=247	37%	N=431	22%	N=258	8%	N=90	11%	N=126	100%	N=1153

Table 21: Question 7 without “Don’t know” responses

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
Police services	57%	N=583	33%	N=345	9%	N=92	1%	N=11	100%	N=1031
Crime prevention	39%	N=371	46%	N=440	12%	N=118	3%	N=30	100%	N=958
Fire services	64%	N=579	32%	N=285	4%	N=33	0%	N=4	100%	N=901
Fire Department response time	71%	N=373	26%	N=136	2%	N=13	0%	N=2	100%	N=523
Hennepin Healthcare Emergency Medical Service (ambulance) response time	56%	N=262	37%	N=174	5%	N=22	1%	N=7	100%	N=465
Animal control	42%	N=199	41%	N=192	14%	N=65	3%	N=15	100%	N=471
Recreation services (i.e., recreation programs and classes, etc.)	47%	N=459	39%	N=385	11%	N=109	3%	N=29	100%	N=982
Recreation centers or facilities	47%	N=485	39%	N=402	12%	N=120	2%	N=20	100%	N=1027
Park maintenance	56%	N=607	39%	N=427	5%	N=50	1%	N=8	100%	N=1092
Trail maintenance	50%	N=538	38%	N=406	10%	N=102	2%	N=20	100%	N=1065
Senior programs and services	45%	N=175	41%	N=161	11%	N=42	3%	N=13	100%	N=391
Street lighting	28%	N=309	49%	N=554	18%	N=199	5%	N=58	100%	N=1120
Street repair	24%	N=273	50%	N=554	21%	N=233	5%	N=57	100%	N=1118
Traffic signal timing	17%	N=189	48%	N=543	24%	N=266	12%	N=130	100%	N=1128
City streets as a whole	29%	N=331	54%	N=611	15%	N=164	2%	N=24	100%	N=1130
Streets in your neighborhood	34%	N=386	46%	N=525	16%	N=180	4%	N=42	100%	N=1133
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	27%	N=276	41%	N=417	22%	N=217	10%	N=97	100%	N=1007
Asphalt trails in your neighborhood	33%	N=334	46%	N=464	15%	N=153	7%	N=68	100%	N=1019
Snow removal on City streets (excludes 494, 62 and County roads)	49%	N=552	37%	N=418	11%	N=124	3%	N=38	100%	N=1132
Street sweeping on City streets (excludes 494, 62 and County roads)	43%	N=454	46%	N=484	9%	N=91	3%	N=33	100%	N=1061
Building inspections	38%	N=176	43%	N=195	15%	N=68	4%	N=19	100%	N=458
Assessing services	29%	N=127	45%	N=194	18%	N=77	8%	N=36	100%	N=435
City planning services	32%	N=156	44%	N=213	17%	N=80	7%	N=35	100%	N=485
City engineering services	40%	N=159	39%	N=156	18%	N=71	4%	N=15	100%	N=400
Housing and community services	30%	N=135	42%	N=185	20%	N=91	8%	N=34	100%	N=445
Drinking water	43%	N=465	38%	N=417	15%	N=168	3%	N=38	100%	N=1088

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Economic development	33%	N=254	45%	N=352	18%	N=139	4%	N=28	100%	N=774
Storm drainage	34%	N=334	51%	N=510	12%	N=114	3%	N=34	100%	N=992
Water and sewer services	41%	N=415	49%	N=503	9%	N=94	1%	N=6	100%	N=1017
Utility billing	29%	N=306	48%	N=502	19%	N=195	4%	N=37	100%	N=1040
Emergency management (services that prepare the community for natural disasters or other emergency situations)	39%	N=212	46%	N=253	13%	N=71	2%	N=13	100%	N=549
Preservation of natural areas such as open space, parklands and wetlands	50%	N=533	34%	N=367	12%	N=123	4%	N=40	100%	N=1063
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	51%	N=487	39%	N=366	8%	N=75	2%	N=18	100%	N=947
Overall quality of Eden Prairie services	44%	N=473	45%	N=481	10%	N=108	1%	N=12	100%	N=1074

Table 22: Question 7 with “Don’t know” responses

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	51%	N=583	30%	N=345	8%	N=92	1%	N=11	10%	N=115	100%	N=1146
Crime prevention	32%	N=371	38%	N=440	10%	N=118	3%	N=30	16%	N=186	100%	N=1144
Fire services	51%	N=579	25%	N=285	3%	N=33	0%	N=4	21%	N=236	100%	N=1137
Fire Department response time	33%	N=373	12%	N=136	1%	N=13	0%	N=2	54%	N=617	100%	N=1141
Hennepin Healthcare Emergency Medical Service (ambulance) response time	23%	N=262	15%	N=174	2%	N=22	1%	N=7	59%	N=665	100%	N=1130
Animal control	17%	N=199	17%	N=192	6%	N=65	1%	N=15	59%	N=666	100%	N=1137
Recreation services (i.e., recreation programs and classes, etc.)	41%	N=459	34%	N=385	10%	N=109	3%	N=29	13%	N=145	100%	N=1127
Recreation centers or facilities	43%	N=485	35%	N=402	11%	N=120	2%	N=20	10%	N=112	100%	N=1138
Park maintenance	53%	N=607	37%	N=427	4%	N=50	1%	N=8	5%	N=52	100%	N=1144
Trail maintenance	47%	N=538	36%	N=406	9%	N=102	2%	N=20	7%	N=74	100%	N=1140
Senior programs and services	15%	N=175	14%	N=161	4%	N=42	1%	N=13	66%	N=745	100%	N=1136

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Street lighting	27%	N=309	49%	N=554	17%	N=199	5%	N=58	2%	N=17	100%	N=1137
Street repair	24%	N=273	49%	N=554	20%	N=233	5%	N=57	2%	N=23	100%	N=1142
Traffic signal timing	17%	N=189	48%	N=543	23%	N=266	11%	N=130	1%	N=8	100%	N=1136
City streets as a whole	29%	N=331	54%	N=611	14%	N=164	2%	N=24	0%	N=2	100%	N=1132
Streets in your neighborhood	34%	N=386	46%	N=525	16%	N=180	4%	N=42	0%	N=3	100%	N=1136
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	25%	N=276	37%	N=417	19%	N=217	9%	N=97	10%	N=116	100%	N=1123
Asphalt trails in your neighborhood	30%	N=334	41%	N=464	14%	N=153	6%	N=68	10%	N=107	100%	N=1127
Snow removal on City streets (excludes 494, 62 and County roads)	48%	N=552	37%	N=418	11%	N=124	3%	N=38	1%	N=8	100%	N=1140
Street sweeping on City streets (excludes 494, 62 and County roads)	40%	N=454	43%	N=484	8%	N=91	3%	N=33	6%	N=70	100%	N=1132
Building inspections	16%	N=176	17%	N=195	6%	N=68	2%	N=19	59%	N=671	100%	N=1129
Assessing services	11%	N=127	17%	N=194	7%	N=77	3%	N=36	61%	N=688	100%	N=1123
City planning services	14%	N=156	19%	N=213	7%	N=80	3%	N=35	57%	N=642	100%	N=1127
City engineering services	14%	N=159	14%	N=156	6%	N=71	1%	N=15	64%	N=722	100%	N=1121
Housing and community services	12%	N=135	17%	N=185	8%	N=91	3%	N=34	60%	N=671	100%	N=1116
Drinking water	41%	N=465	37%	N=417	15%	N=168	3%	N=38	4%	N=41	100%	N=1128
Economic development	23%	N=254	31%	N=352	12%	N=139	3%	N=28	31%	N=352	100%	N=1127
Storm drainage	30%	N=334	45%	N=510	10%	N=114	3%	N=34	12%	N=133	100%	N=1125
Water and sewer services	37%	N=415	45%	N=503	8%	N=94	1%	N=6	10%	N=110	100%	N=1128
Utility billing	27%	N=306	45%	N=502	17%	N=195	3%	N=37	8%	N=87	100%	N=1127
Emergency management (services that prepare the community for natural disasters or other emergency situations)	19%	N=212	23%	N=253	6%	N=71	1%	N=13	51%	N=574	100%	N=1123
Preservation of natural areas such as open space, parklands and wetlands	48%	N=533	33%	N=367	11%	N=123	4%	N=40	5%	N=56	100%	N=1119
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	43%	N=487	33%	N=366	7%	N=75	2%	N=18	16%	N=177	100%	N=1124

Please rate the quality of each of the following services in Eden Prairie:	Excellent		Good		Fair		Poor		Don't know		Total	
	42%	N=473	43%	N=481	10%	N=108	1%	N=12	4%	N=49	100%	N=1123
Overall quality of Eden Prairie services												

Table 23: Question 8

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	Percent	Number
Not a problem	60%	N=672
Minor problem	33%	N=373
Major problem	4%	N=45
Extreme problem	3%	N=35
Total	100%	N=1124

Table 24: Question 9

How familiar are you, if at all, with each of the following events in Eden Prairie?	I have participated		I am aware but have not participated		I am not aware		Total	
Citywide Open House	19%	N=215	33%	N=371	47%	N=528	100%	N=1113
Eden Prairie Night to Unite	39%	N=433	33%	N=371	28%	N=317	100%	N=1121
Fourth of July Hometown Celebration	47%	N=533	33%	N=372	19%	N=217	100%	N=1122
Staring Lake Summer Concert Series	41%	N=466	46%	N=515	13%	N=146	100%	N=1128
Arts in the Park	28%	N=320	53%	N=597	19%	N=213	100%	N=1129
Community theater productions	18%	N=202	51%	N=578	31%	N=343	100%	N=1122
Movies in the Park	14%	N=152	64%	N=715	23%	N=255	100%	N=1122
Harvest to Halloween at the Barn	10%	N=110	38%	N=426	52%	N=586	100%	N=1123
PeopleFest! A Community Celebration of Culture	11%	N=118	45%	N=507	44%	N=501	100%	N=1126

Table 25: Question 10

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	6%	N=68	17%	N=191	33%	N=366	17%	N=189	27%	N=298	100%	N=1113
Smaller neighborhood parks	12%	N=134	22%	N=249	31%	N=341	17%	N=189	18%	N=204	100%	N=1117
Senior Center	85%	N=955	8%	N=95	3%	N=38	1%	N=14	2%	N=21	100%	N=1123
Outdoor Center	59%	N=657	25%	N=278	12%	N=139	2%	N=27	2%	N=18	100%	N=1119
Staring Lake Amphitheatre	52%	N=579	25%	N=283	19%	N=209	3%	N=30	2%	N=19	100%	N=1120
Staring Lake Observatory	79%	N=892	17%	N=188	2%	N=27	1%	N=9	1%	N=9	100%	N=1124
Richard T. Anderson Conservation Area	61%	N=682	18%	N=199	15%	N=165	3%	N=31	4%	N=41	100%	N=1117
Art Center	78%	N=873	16%	N=175	4%	N=48	1%	N=12	1%	N=16	100%	N=1124
Community Center	34%	N=381	20%	N=224	19%	N=213	8%	N=92	19%	N=214	100%	N=1123

Table 26: Question 11 without "Don't know" responses

Please rate each of the following Eden Prairie Parks and Recreation Department amenities:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	66%	N=694	31%	N=323	3%	N=35	0%	N=2	100%	N=1054
Smaller neighborhood parks	43%	N=430	51%	N=505	5%	N=52	0%	N=2	100%	N=989
Senior Center	40%	N=78	47%	N=92	10%	N=20	3%	N=5	100%	N=195
Outdoor Center	44%	N=210	48%	N=231	7%	N=33	1%	N=4	100%	N=477
Staring Lake Amphitheatre	48%	N=319	45%	N=298	6%	N=42	0%	N=0	100%	N=659
Staring Lake Observatory	46%	N=131	48%	N=138	5%	N=15	0%	N=1	100%	N=285
Richard T. Anderson Conservation Area	52%	N=250	44%	N=211	5%	N=23	0%	N=1	100%	N=485
Art Center	41%	N=124	48%	N=145	10%	N=29	1%	N=2	100%	N=299
Community Center	52%	N=406	39%	N=301	7%	N=58	1%	N=10	100%	N=775

Table 27: Question 11 with “Don’t know” responses

Please rate each of the following Eden Prairie Parks and Recreation Department amenities:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	62%	N=694	29%	N=323	3%	N=35	0%	N=2	5%	N=61	100%	N=1115
Smaller neighborhood parks	39%	N=430	45%	N=505	5%	N=52	0%	N=2	11%	N=125	100%	N=1115
Senior Center	7%	N=78	8%	N=92	2%	N=20	0%	N=5	82%	N=916	100%	N=1111
Outdoor Center	19%	N=210	21%	N=231	3%	N=33	0%	N=4	57%	N=625	100%	N=1103
Staring Lake Amphitheatre	29%	N=319	27%	N=298	4%	N=42	0%	N=0	41%	N=450	100%	N=1110
Staring Lake Observatory	12%	N=131	12%	N=138	1%	N=15	0%	N=1	74%	N=820	100%	N=1105
Richard T. Anderson Conservation Area	23%	N=250	19%	N=211	2%	N=23	0%	N=1	56%	N=624	100%	N=1109
Art Center	11%	N=124	13%	N=145	3%	N=29	0%	N=2	73%	N=806	100%	N=1105
Community Center	37%	N=406	27%	N=301	5%	N=58	1%	N=10	30%	N=334	100%	N=1109

Table 28: Question 12 without “Don’t know” responses

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Eden Prairie Center mall	49%	N=545	34%	N=370	9%	N=95	8%	N=87	1%	N=7	100%	N=1104
Paths or walking trails	52%	N=561	39%	N=423	6%	N=70	3%	N=34	0%	N=1	100%	N=1089
Retail parking lots	45%	N=506	39%	N=434	9%	N=106	6%	N=66	0%	N=3	100%	N=1115
Your neighborhood	66%	N=742	29%	N=320	3%	N=35	2%	N=18	0%	N=1	100%	N=1116
Parks and open space	57%	N=626	35%	N=386	4%	N=46	3%	N=32	0%	N=2	100%	N=1093

Table 29: Question 12 with “Don’t know” responses

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Eden Prairie Center mall	49%	N=545	33%	N=370	9%	N=95	8%	N=87	1%	N=7	1%	N=11	100%	N=1115
Paths or walking trails	50%	N=561	38%	N=423	6%	N=70	3%	N=34	0%	N=1	3%	N=30	100%	N=1119

Please rate how safe or unsafe you feel in the following areas of Eden Prairie:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Retail parking lots	45%	N=506	39%	N=434	9%	N=106	6%	N=66	0%	N=3	0%	N=5	100%	N=1119
Your neighborhood	66%	N=742	29%	N=320	3%	N=35	2%	N=18	0%	N=1	0%	N=1	100%	N=1118
Parks and open space	56%	N=626	35%	N=386	4%	N=46	3%	N=32	0%	N=2	2%	N=25	100%	N=1117

Table 30: Question 13 without "Don't know" responses

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic speeding	27%	N=299	40%	N=435	21%	N=233	8%	N=84	4%	N=42	100%	N=1092
Stop sign violations in your neighborhood	55%	N=580	25%	N=263	12%	N=126	5%	N=50	4%	N=38	100%	N=1058
Violent crime	62%	N=606	28%	N=277	8%	N=82	2%	N=15	0%	N=3	100%	N=983
Drugs	51%	N=422	30%	N=246	14%	N=116	4%	N=31	2%	N=17	100%	N=832
Youth crimes	43%	N=363	36%	N=304	14%	N=118	5%	N=46	1%	N=9	100%	N=840
Vandalism and property crimes	35%	N=330	41%	N=394	18%	N=171	5%	N=47	1%	N=13	100%	N=955
Identity theft	56%	N=346	27%	N=166	13%	N=79	4%	N=26	1%	N=4	100%	N=620

Table 31: Question 13 with "Don't know" responses

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Traffic speeding	27%	N=299	39%	N=435	21%	N=233	8%	N=84	4%	N=42	2%	N=19	100%	N=1111
Stop sign violations in your neighborhood	52%	N=580	24%	N=263	11%	N=126	4%	N=50	3%	N=38	5%	N=56	100%	N=1114
Violent crime	54%	N=606	25%	N=277	7%	N=82	1%	N=15	0%	N=3	12%	N=136	100%	N=1119
Drugs	38%	N=422	22%	N=246	10%	N=116	3%	N=31	2%	N=17	26%	N=287	100%	N=1119
Youth crimes	33%	N=363	27%	N=304	11%	N=118	4%	N=46	1%	N=9	25%	N=274	100%	N=1114
Vandalism and property crimes	30%	N=330	35%	N=394	15%	N=171	4%	N=47	1%	N=13	15%	N=163	100%	N=1118
Identity theft	31%	N=346	15%	N=166	7%	N=79	2%	N=26	0%	N=4	44%	N=493	100%	N=1113

Table 32: Question 14 without “Don’t know” responses

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following?	No		Yes		Total	
Report a crime	83%	N=919	17%	N=188	100%	N=1107
Animal Control	89%	N=989	11%	N=119	100%	N=1108
Services such as medical assistance	88%	N=971	12%	N=136	100%	N=1107
Assistance with a car lockout	97%	N=1073	3%	N=31	100%	N=1105
Community programs	80%	N=875	20%	N=221	100%	N=1095
Schools (Liaison Officers)	92%	N=1003	8%	N=88	100%	N=1090
Senior programs	96%	N=1044	4%	N=46	100%	N=1090
Eden Prairie Night to Unite	76%	N=832	24%	N=262	100%	N=1094
Safety Camp	97%	N=1048	3%	N=33	100%	N=1082
Citywide Open House	90%	N=970	10%	N=111	100%	N=1081

Table 33: Question 14 with “Don’t know” responses

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following?	No		Yes		Don't know		Total	
Report a crime	82%	N=919	17%	N=188	1%	N=13	100%	N=1120
Animal Control	89%	N=989	11%	N=119	1%	N=9	100%	N=1116
Services such as medical assistance	87%	N=971	12%	N=136	1%	N=11	100%	N=1118
Assistance with a car lockout	96%	N=1073	3%	N=31	1%	N=9	100%	N=1114
Community programs	79%	N=875	20%	N=221	2%	N=19	100%	N=1114
Schools (Liaison Officers)	90%	N=1003	8%	N=88	2%	N=21	100%	N=1111
Senior programs	94%	N=1044	4%	N=46	2%	N=22	100%	N=1112
Eden Prairie Night to Unite	75%	N=832	23%	N=262	2%	N=21	100%	N=1114
Safety Camp	94%	N=1048	3%	N=33	3%	N=30	100%	N=1112
Citywide Open House	87%	N=970	10%	N=111	3%	N=28	100%	N=1109

Table 34: Question 15 without “Don’t know” responses

Overall, how would you rate your contact with the Eden Prairie Police Department?	Percent	Number
Excellent	61%	N=504
Good	30%	N=248
Fair	7%	N=57
Poor	3%	N=24
Total	100%	N=833

Table 35: Question 15 with “Don’t know” responses

Overall, how would you rate your contact with the Eden Prairie Police Department?	Percent	Number
Excellent	45%	N=504
Good	22%	N=248
Fair	5%	N=57
Poor	2%	N=24
Don't know	25%	N=280
Total	100%	N=1113

Table 36: Question 16

Are you aware that the City of Eden Prairie’s firefighters are mostly volunteer (non-career) firefighters?	Percent	Number
Yes, I was aware	59%	N=649
No, I was not aware until now	41%	N=460
Total	100%	N=1109

Table 37: Question 17 without “Don’t know” responses

The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do y	Percent	Number
Strongly support	54%	N=553
Somewhat support	30%	N=309
Somewhat oppose	8%	N=78
Strongly oppose	9%	N=91
Total	100%	N=1031

Table 38: Question 17 with “Don’t know” responses

The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do y	Percent	Number
Strongly support	50%	N=553
Somewhat support	28%	N=309
Somewhat oppose	7%	N=78
Strongly oppose	8%	N=91
Don't know	7%	N=81
Total	100%	N=1111

Table 39: Question 18

In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Prairie Village Mall/Kowalski’s store	48%	N=523	26%	N=285	20%	N=219	5%	N=53	2%	N=18	100%	N=1099
Den Road/Cub Foods store	45%	N=490	21%	N=233	25%	N=272	5%	N=58	4%	N=43	100%	N=1096
Prairie View Mall/Lunds & Byerlys store	48%	N=522	27%	N=297	18%	N=200	5%	N=58	2%	N=21	100%	N=1097

Table 40: Question 19 without “Don’t know” responses

If you have visited any of the City’s three liquor stores in the last 12 months, please rate your impression of each of the following:	Excellent		Good		Fair		Poor		Total	
Product selection	31%	N=256	55%	N=454	13%	N=109	1%	N=7	100%	N=826
Prices of products	15%	N=123	44%	N=359	29%	N=232	12%	N=98	100%	N=812
Courtesy and friendliness of staff	63%	N=525	33%	N=272	3%	N=24	1%	N=9	100%	N=830

Table 41: Question 19 with “Don’t know” responses

If you have visited any of the City’s three liquor stores in the last 12 months, please rate your impression of each of the following:	Excellent		Good		Fair		Poor		Don’t know		Total	
Product selection	25%	N=256	44%	N=454	10%	N=109	1%	N=7	21%	N=215	100%	N=1041
Prices of products	12%	N=123	35%	N=359	22%	N=232	9%	N=98	22%	N=225	100%	N=1037
Courtesy and friendliness of staff	51%	N=525	26%	N=272	2%	N=24	1%	N=9	20%	N=209	100%	N=1039

Table 42: Question 20 without “Don’t know” responses

Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City’s efforts to create a balance.	Percent	Number
The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider community	14%	N=90
The City fosters an equal balance between the rights of individual property owners and the interests of the wider community	60%	N=383
The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners	26%	N=167
Total	100%	N=640

Table 43: Question 20 with “Don’t know” responses

Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City’s efforts to create a balance.	Percent	Number
The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider community	8%	N=90
The City fosters an equal balance between the rights of individual property owners and the interests of the wider community	35%	N=383
The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners	15%	N=167
Don't know	41%	N=446
Total	100%	N=1086

Table 44: Question 21

With which of the following departments have you had contact (email, in-person or phone) in the last 12 months?	Percent	Number
I have not contacted the City	36%	N=392
General information	15%	N=167
City Manager	5%	N=54
Police	23%	N=251
Fire	8%	N=83
Utilities and Water	17%	N=186
Human Resources	3%	N=35
Outdoor Center	7%	N=78
Recreation	17%	N=180
Park Maintenance	7%	N=79
Planning/Economic Development	4%	N=42
Building Inspections	11%	N=117
Assessing	5%	N=58
City Clerk	4%	N=38
Housing and Community Services	2%	N=22
Art Center	5%	N=55

With which of the following departments have you had contact (email, in-person or phone) in the last 12 months?	Percent	Number
Utility Billing	10%	N=104
Street Maintenance	6%	N=70
Engineering	4%	N=44
Community Center	24%	N=265
Senior Center	6%	N=64
Communications	1%	N=11
Environmental Services	2%	N=26
Other	4%	N=41

Total may exceed 100% as respondents could select more than one answer.

Table 45: Question 22 without “Don’t know” responses

What was your impression of City employees in your most recent contact?	Excellent		Good		Fair		Poor		Total	
Knowledge	61%	N=417	33%	N=222	3%	N=23	3%	N=18	100%	N=679
Courtesy	66%	N=450	26%	N=179	6%	N=39	1%	N=9	100%	N=677
Responsiveness	61%	N=407	31%	N=207	6%	N=40	3%	N=17	100%	N=671
Follow-up (got back to you or took action if needed)	55%	N=307	32%	N=180	9%	N=48	4%	N=24	100%	N=559
Overall customer service	62%	N=417	30%	N=199	6%	N=38	3%	N=19	100%	N=673

Table 46: Question 22 with “Don’t know” responses

What was your impression of City employees in your most recent contact?	Excellent		Good		Fair		Poor		Don't know		Total	
Knowledge	60%	N=417	32%	N=222	3%	N=23	3%	N=18	2%	N=15	100%	N=694
Courtesy	65%	N=450	26%	N=179	6%	N=39	1%	N=9	2%	N=14	100%	N=691
Responsiveness	59%	N=407	30%	N=207	6%	N=40	3%	N=17	3%	N=19	100%	N=690
Follow-up (got back to you or took action if needed)	45%	N=307	26%	N=180	7%	N=48	3%	N=24	18%	N=123	100%	N=681
Overall customer service	61%	N=417	29%	N=199	5%	N=38	3%	N=19	2%	N=15	100%	N=688

Table 47: Question 23

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	Percent	Number
No	33%	N=358
Yes	67%	N=742
Total	100%	N=1100

Table 48: Question 24 without "Don't know" responses

Please rate the following aspects of the Eden Prairie website.	Excellent		Good		Fair		Poor		Total	
Appearance	29%	N=212	58%	N=419	12%	N=88	1%	N=9	100%	N=728
Online information and services offered	30%	N=215	60%	N=434	10%	N=70	1%	N=9	100%	N=728
Ease of navigation/ability to find information	22%	N=158	49%	N=354	25%	N=185	4%	N=29	100%	N=726
Search function	21%	N=131	47%	N=296	27%	N=170	5%	N=32	100%	N=630
Online registration for recreation programs	28%	N=136	43%	N=208	22%	N=109	7%	N=32	100%	N=485

Table 49: Question 24 with "Don't know" responses

Please rate the following aspects of the Eden Prairie website.	Excellent		Good		Fair		Poor		Don't know		Total	
Appearance	29%	N=212	57%	N=419	12%	N=88	1%	N=9	1%	N=4	100%	N=733
Online information and services offered	29%	N=215	59%	N=434	10%	N=70	1%	N=9	1%	N=6	100%	N=734
Ease of navigation/ability to find information	22%	N=158	48%	N=354	25%	N=185	4%	N=29	1%	N=6	100%	N=732
Search function	18%	N=131	40%	N=296	23%	N=170	4%	N=32	14%	N=102	100%	N=732
Online registration for recreation programs	19%	N=136	28%	N=208	15%	N=109	4%	N=32	34%	N=247	100%	N=733

Table 50: Question 25

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	Percent	Number
No	28%	N=312
Yes	72%	N=784
Total	100%	N=1097

Table 51: Question 26 without "Don't know" responses

How would you rate the quality of the "Life in the Prairie" newsletter?	Percent	Number
Excellent	20%	N=154
Good	63%	N=484
Fair	15%	N=119
Poor	2%	N=14
Total	100%	N=772

Table 52: Question 26 with "Don't know" responses

How would you rate the quality of the "Life in the Prairie" newsletter?	Percent	Number
Excellent	20%	N=154
Good	62%	N=484
Fair	15%	N=119
Poor	2%	N=14
Don't know	0%	N=3
Total	100%	N=775

Table 53: Question 27

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Life in the Prairie (quarterly City newsletter)	25%	N=266	50%	N=532	25%	N=270	100%	N=1068
City Website (edenprairie.org)	43%	N=457	41%	N=435	16%	N=170	100%	N=1062
City News email/text subscription	37%	N=393	30%	N=320	32%	N=343	100%	N=1056
EPTV government access cable channel	3%	N=37	11%	N=115	86%	N=903	100%	N=1055
City Council and/or Planning Commission meeting broadcasts	6%	N=67	21%	N=225	73%	N=772	100%	N=1064
Nextdoor	11%	N=119	35%	N=374	54%	N=569	100%	N=1061
Facebook	16%	N=169	29%	N=303	55%	N=586	100%	N=1058
Twitter	4%	N=44	15%	N=154	81%	N=859	100%	N=1058
Other online news sources	12%	N=121	30%	N=309	59%	N=614	100%	N=1044
Star Tribune	13%	N=135	35%	N=365	53%	N=557	100%	N=1057
Eden Prairie Sun Sailor	14%	N=150	24%	N=250	62%	N=654	100%	N=1054
Local TV/radio stations	18%	N=188	33%	N=352	49%	N=523	100%	N=1063
Eden Prairie Local News	26%	N=270	31%	N=327	43%	N=452	100%	N=1049
Word of mouth from family, friends or neighbors	35%	N=369	51%	N=544	14%	N=149	100%	N=1062

Table 54: Question 28

Please indicate your level of familiarity with the following sustainability strategies:	Very familiar		Somewhat familiar		Not at all familiar		Total	
Completing a home energy audit to identify energy savings opportunities in your home	26%	N=282	39%	N=427	35%	N=375	100%	N=1084
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	30%	N=324	41%	N=449	29%	N=314	100%	N=1087
Using on-site solar to provide electricity or heat to your home	17%	N=187	38%	N=411	44%	N=473	100%	N=1072
Utility programs where you can opt-in to purchase renewable energy for your home use	19%	N=206	32%	N=345	49%	N=527	100%	N=1078

Please indicate your level of familiarity with the following sustainability strategies:	Very familiar		Somewhat familiar		Not at all familiar		Total	
	%	N	%	N	%	N	%	N
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	16%	N=169	30%	N=329	54%	N=585	100%	N=1082
Switching from a gasoline-powered personal vehicle to an electric vehicle	28%	N=308	42%	N=451	30%	N=322	100%	N=1081
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	30%	N=329	45%	N=486	25%	N=272	100%	N=1087

Table 55: Question 29

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home:	Already completed		Very likely		Somewhat likely		Total	
	%	N	%	N	%	N	%	N
Complete a home energy audit	26%	N=193	24%	N=180	50%	N=367	100%	N=739
Improve energy efficiency/weatherization of home	20%	N=166	34%	N=287	46%	N=378	100%	N=831
Install on-site solar	7%	N=26	27%	N=107	66%	N=258	100%	N=391
Subscribe to a utility renewable power purchase program	17%	N=86	24%	N=124	59%	N=305	100%	N=516
Electrify your home space/water heating and/or cooking equipment	25%	N=120	18%	N=88	57%	N=274	100%	N=483
Purchase an electric vehicle	11%	N=66	34%	N=196	55%	N=321	100%	N=582
Sign up for curbside composting (organics) collection through your waste hauler	19%	N=112	23%	N=140	58%	N=343	100%	N=595

Appendix C: Verbatim Responses to Open-Ended Questions

Following are verbatim responses to the open-ended question on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are grouped by category and are in alphabetical order.

Question 4: What one thing do you like most, if anything, about living in Eden Prairie?

Parks and trails/recreation centers

- Abundance of parks, trails, nature areas
- Access to a regional park.
- Access to connected bike trails
- Access to different parks and facilities
- Access to great recreational facilities.
- Access to local parks and local grocery stores is convenient and within a short driving distance.
- Access to park trails/outdoor community facilities.
- Access to parks & trails.
- access to parks & walking trails
- Access to parks and lakes
- Access to parks and natural resources
- Access to parks and trails
- Access to the parks and trails
- Access to trails
- Access to trails and parks.
- Access to walking trails
- Access to walking trails and parks. Access to grocery and other stores
- All of the natural parks and outdoor opportunities! So many beautiful trails and parks!
- All of the parks and trails
- All of the parks and trails available throughout the city!
- All our parks and trails are amazing!!
- ALL THE "GREEN" (PARKS, WOODS, LAKES CREEKS).
- All the parks and trails
- All the walking trails - parks.
- Amenities, like parks and trails
- Amount of trails to walk with my dogs; and the beautiful homes in this community
- Being so close to trails, parks & stores.
- Bike paths + parks.
- Bike trails, beautiful lakes.
- Bryant lake park & beach.
- Close proximity to parks, restaurants & reatail. Recreationl opportunities
- Environment, a lot parks
- Excellent outdoor opportunities and nature environment
- Excellent park service
- Excellent parks and schools, lots of trails, great municipal services, best municipal snowplowing in the metro
- Excellent parks and trails

- Good trails and Lake side area.
- Great access to parks and nature trails, great school system! The roads get plowed so quickly and effectively in winter!
- Great parks and great restaurant options in or around EP.
- Great parks and trails, close to my job
- Great parks w/ three rivers also.
- High quality park amenities
- how wonderful our parks are and how quickly our snow removal is done in the winter
- I like the parks as well as the amount of retail in town
- I like the walking paths/nature - feels like you aren't in a city.
- I love all the lakes, trails and parks
- I love Eden Prairie as so many amazing parks with different walking and biking trails.
- I love the commitment to parks and natural recreation areas.
- I love the parks system.
- I love the parks, trails, and natural wildlife in Eden Prairie! I am so pleased our tax dollars support those areas and it shows!
- I love the parks.
- I really love the level of biking and walking infrastructure - but it would benefit the entire city if there were regular and frequent bus transportation to facilitate ease of travel without cars.
- Lakes & parks.
- Like the trails & amount of Prairie open space.
- Living near several parks; safety
- Location to parks and neighboring communities
- lots of bike paths
- Lots of parks and nature areas
- Lots of parks and preserved natural spaces
- Lots of parks and trails
- Many parks and outdoor recreation available
- Many parks, paths and undeveloped areas
- Multiple Outdoor Parks
- Multitude of parks
- My apartment and the park system immediately across the street
- nice combo of parks, restaurants and businesses
- Nice Parks and Wildlife areas.
- Outdoor rec areas (Tennis courts, Parks etc)
- Park & trail system - natural areas.
- Park and accessibility
- park system
- Park system
- Park system / trails / paths.
- Park Systems
- Park, lakes and trail systems.
- Park.
- parks
- Parks
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- Parks
- Parks & outdoor areas.
- Parks & trails
- PARKS & TRAILS.
- Parks + recreational space-walking paths.
- Parks and cleared trails
- Parks and close to place later I can fish and hunt
- Parks and green spaces
- Parks and lake areas, cleanliness, safety
- Parks and lakes
- Parks and nature areas. Paved trails for biking and walking.
- parks and open spaces
- Parks and preserves
- parks and recreation opportunities
- Parks and Recreation, especially adult athletics opportunities.
- Parks and schools. Great kids programs.
- Parks and stores
- Parks and the environment.
- Parks and trails
- Parks and trails
- parks and trails
- Parks and Trails
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- Parks and trails

- Parks and trails
- Parks and trails
- Parks and trails
- Parks and Trails
- Parks and trails, ease of getting around, variety of shopping, restaurants, churches etc
- Parks and trails, especially the bike trail, connecting Fairfield neighborhood with Riley lake.
- Parks and trails. Many of these and well maintained. Also, excellent public works, road repair, snow clearing, etc.
- Parks and trails
- Parks and walking paths community center.
- Parks and walking paths.
- Parks and walking trails
- Parks and wildlife abound
- Parks c walking trails.
- Parks for walking
- parks system
- Parks!
- PARKS, BIKE TRAILS/SPORTS/ACTIVITIES (Field & accommodations).
- Parks, biking paths, retail options, schools.
- Parks, easy location, shopping, my home, my child's school
- Parks, EP mall
- parks, lakes, and trails/sidewalks
- Parks, lakes, trails.
- parks, location
- Parks, nature trails, lakes creeks, conservation areas.
- Parks, proximity to highways, influx of neighbors from different parts of the world.
- Parks, rec. center.
- Parks, safety.
- Parks, schools
- Parks, trails & community activities
- Parks, trails, community ctr.
- parks, trails, stores, everything you need
- Parks, trails; fact that leaders want to improve EP.
- Parks,trails
- Parks.
- Parks.
- Parks.
- Parks.
- PARKS.
- Parks.
- Parks.
- Parks/hiking, walking, biking trails.
- Path system
- Preserves and park areas.
- Public parks.
- Recreational activities including proximity to bike trails and lakes.
- Regional bike trails.
- Round lake, beautiful walking trails. Clean community.
- so many parks (for kids and nature reserves)
- Sports program
- Staring Lake Park

- Staring lake park area
- Surprisingly walkable for a suburb
- The amount of parks
- The amount of parks and nature areas - especially with kids.
- The asphalt trail system
- The availability of parks, trails and green spaces.
- The beautiful parks
- the beauty of all the parks
- the bike paths, access to community activities, positive experiences with community members living in affordable housing, diversity
- The bike, hiking trails
- The connection to miles of trails
- The easy access to parks, lakes, and green spaces. Also, the community center and fitness opportunities are wonderful as well.
- The excellent parks and outdoor spaces
- The large number of parks & recreation areas.
- The mix between trails and parks and nature and restaurants and buildings and stores.
- The natural areas/parks.
- The number of parks and ability to walk to so many of them
- The outdoor pickleball facilities
- The park system and green space
- The parks
- The parks
- The parks
- The parks
- The parks
- The parks
- The parks - that we can go for hikes / walks in the city & feel like we're in the north shore!.
- The parks and access to regional trails.
- The parks and bike paths
- The parks and nature
- The parks and the parks and rec programming - amazing!
- The parks and trail systems.
- The parks and trails
- The parks and trails
- The parks and trails
- The parks and trails and opportunities for outdoor activities.
- The parks and trails, great snow plows, close proximity to Flying Cloud Airport.
- The parks and trails.
- The parks and trails.
- The parks and walking paths
- The parks are incredible, and we love the community resources like the centers
- The parks are nice
- The parks are top notch
- The parks system
- The parks, lakes & playgrounds are great!.
- The parks, lakes and prairie lands: the access to nature.
- The parks.
- The parks.
- The playgrounds for my kids are great quality.
- The playgrounds, the arts/parks/education programs

- The trails and lakes
- The trails and parks are great- family friendly and clean.
- The trails and parks.
- The trails are beautiful here!
- The trails that are just right back my house and around are my house are excellent. There's plenty to walk around, there's a lake nearby. The nature environment in this area is excellent.
- The trails, parks.
- The trails, the preserve, ease of getting to places, THE QUIET
- The trails.
- The walking paths and wildlife
- The walking paths, the many parks, the many lakes - beautiful outdoor spaces that all can use
- The walking paths/trails.
- the wonderful parks and trails. There is nature everywhere, and it is very respected and managed in a way that doesn't compromise its beauty or ability to sustain wildlife. We love the parks for our grandchildren, and the shopping is excellent.
- Trail system
- Trail Systems are top notch
- Trails
- Trails
- Trails & parks.
- Trails and open space
- Trails and parks
- trails and parks
- Trails and parks are wonderful.
- Trails and parks as well as good schools
- Trails for Biking and the quality of the environment around the bike trails
- trails for biking and walking and parks
- Trails, parks, rec center, shopping mall.
- Trails, walking paths
- trails.
- Trails/Parks
- Visiting the parks
- Walk the trails, ALL of them!
- Walkable, close proximity from my home to parks and wildlife.
- Walkable/bikable
- Walking and biking paths
- Walking and biking the paths, using the parks and playgrounds, natural beauty and wildlife
- walking and biking trails
- Walking paths
- Walking paths & parks.
- Walking paths and conservation area
- Walking paths -community overall.
- Walking paths, community education
- Walking paths, parks.
- walking trails
- Walking trails
- Walking trails
- Walking trails, parks, the Eden Prairie Center
- Walking trails.
- We have a lot of parks.

- We have great parks but the city is quick to respond to issues like pot holes, they are out within an hour to repair or start the process.
- We love the parks and how many there are and how well maintained they are. The landscape of the city is very well taken care of.
- Well maintained parks and trails

Convenient location, proximity to job/friends/family

- Ability to find everything I need in close proximity. Good transportation links
- ACCESS TO MAJOR NEEDS (LOCATION) HEALTH CARE/PHARMACY/BANKING.
- Access to major urban amenities, highways, shopping
- ACCESS TO MOST CHAIN STORES/MALL ALONG WITH GOOD PARKS.
- Access to other areas of the Metro - road system.
- Access to retail yet quiet of lakes & nature.
- Access to shopping/restaurants/dog parks
- Access to trails and retail areas
- Accessibility.
- Accessibility to everything, everywhere.
- Accessibility to other parts of the metro cities, not much night life, low crime for now
- Accessibility to things in the Twin Cities
- All amenities are close as are many other cities. Parks and Rec.
- Amenities I need are easily accessible. i.e. shopping, restaurants, medical
- Availability to so many things.
- Being close to the amenities of "city life" while also having a quiet neighborhood with lots of local wildlife in my yard each day.
- Centrally located with access to walking/bike paths and shops.
- Close proximity to daughter
- Close proximity to other areas of the metro
- Close to all needed services. Shopping/groceries/post office/auto repair/library/resteraunts/etc
- close to different retail stores
- Close to everything we need
- Close to everything we need, great parks, great schools
- Close to freeway access
- Close to many highways
- Close to most things and my friends
- Close to my children.
- Close to retail
- Close to shopping
- Close to the airport without the noise
- Close to the stores and parks
- Close to things I like to do.
- Closeness to pretty much everything we want or need.
- Commute to work
- Convenience
- Convenience
- Convenience / accessibility for all my needs (groc, gas, shopping etc).
- Convenience and parks
- Convenience of all my needs
- Convenience of everything I need close by to where I live and easy to get to
- Convenience of having shopping, pet care, doctor and dentist all within less than a 5 mile radius.
- Convenience of most things.
- Convenience of services.

- Convenience to Metro area.
- Convenience. EP has the stores I frequent in close proximity to each other.
- Convenience... Suburban living but close to things.
- CONVENIENCES.
- Convenient
- Convenient
- Convenient access to amenities
- Convenient location
- Convenient to everything
- Convenient to everything I need
- Convenient to most areas of the city.
- Convenient to other places.
- Convenient to shopping highways and parks
- CONVENIENT.
- Convenient.
- Conveniently located.
- convience
- CONVIENT TO EVERYTHING.
- Don't have to go far to get something we may need
- Ease in getting to places of business.
- Ease of access to Hwy / downtown.
- Ease of access to the rest of the Twin Cities.
- Ease of getting around, roads are good
- Ease of getting around.
- Easily accessible to everything I need
- EASY ACCESS TO 494 / CROSSTOWN.
- Easy access to amenities
- Easy access to amenities (shopping, medical services, etc.) either in Eden Prairie or surrounding communities
- Easy access to medical care, grocery stores, etc.
- Easy access to Minneapolis
- EASY ACCESS TO MY FAVORITE PLACES.
- Easy access to other areas in the metro area
- Easy access to places needed to visit (groceries, gas, fitness, etc.)
- Easy access to the rest of the metro area.
- Easy access to walking/biking trails
- Easy commute
- EASY TO GET AROUND.
- Easy to get around.
- Easy to get to places in and out of the area.
- everything I need is all here and easily accessible
- Everything I need is within a 5 minute drive. I could walk anywhere in 1 hour and the residents are kind and I am never scared.
- Everything is available in EP
- Everything is close by and walkable
- Everything is pretty convenient for me.
- everything just around the corner
- Family is here
- getting around easily
- Good transportation connectivity with minneapolis and other suburbs
- Great location and snow cleanup crew is the best

- Great location, amenities, restaurants, and shopping.
- Great transportation/shopping –
- Highway access. Near lion's tap.
- I am living close to the mall/stores but am also living in a "nature setting".
- I can leave quickly.
- I like living in area that is quiet but still 10-15min away from shopping or activities.
- I like that it is easy to get around the city.
- I live and work in Eden Prairie, so I have a short commute and I don't have to use the highway.
- I live close to the community center, and about 1/2 way in between the EP center & Ridgedale, I think it is convenient. have live here 36 yrs
- I live within 3.5 miles of a wide selection of grocery, hardware/home stores, restaurants, a general shopping (EP Mall and surrounding). I can generally access all without need of a car. Can bike or walk.
- I lived in a condo here in the 80s and now 3 years in retirement. What I like most is access to 494 and the rest of the Twin Cities and quick access to stores and businesses, restaurants. Love the Community Center with all its offerings.
- I love that it feels like I love up North, but I am 5 minutes from most everything I need.
- I'm able to be mom's caretaker in her home where she's lived for 60+ years
- I'm close to family, and its easy to get around in'.
- It is reasonably accessible to both urban and rural environments
- It's a nice city, a suburb, that has quick access to surrounding areas.
- It's centralized location
- it's easy to get to places quickly
- Its where I lived for 15+ years & now I'm back. Close to my family.
- Living close to highways/ roadways that allow us to get almost anywhere with ease.
- living close to major freeways and larger shopping malls.
- Living close to work.
- Location
- location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location
- Location - good proximity to bigger offerings of MSP - although we have many offerings right here in Eden Prairie,
- Location and ease of access to other parts of Twin Cities, such as Airport, MOA etc.
- Location is good relative to everything else in MN
- Location is very central; diversity is very high
- location to airport; shopping; Minneapolis
- Location to airports, parks & shopping.
- Location to city
- Location to major highways.
- Location to rest of the metro area and my needs
- Location within Twin Cities
- Location, many other places are near. Or withing 10 miles.
- Location, parks & open spaces. Sorry, couldn't narrow it down.
- Location, parks/natural areas
- Location, street maintenance, Mayor
- Location.

- Location.
- Location.
- Location.
- Location. Close to everything but far enough away from crime, traffic
- Most things are available within a short distance
- Multiple grocery stores to choose from all within less than 10 min of home.
- Near a lot of places I go.
- Nearly everything I need is here or within a 15 min drive.
- One block long shopping street with offices and apartments above
- Overall layout and ease of getting efficiently to many places I need to go on a regular basis
- PROXIMITY TO QUALITY MEDICAL, EDUCATIONAL, AND CULTURAL LOCATIONS.
- Proximity to shopping, education opportunity, open areas.
- Proximity to work
- QUIET OF A SUBURB WITH PROXIMITY TO SO MUCH TO DO.
- Short commute
- Short work commute
- Still easy to get around.
- Suburb life but close to things like the airport
- Suburban setting
- Suburban setting close to boyh nature and amenities
- That it is convenient running errands.
- That most everything I need, stores, parks, entertainment, seems to be just around the corner yet is nowhere close to my home or neighborhood.
- The apartment where I live with my husband (no children) is within walking distance of most services we need.
- The convience of getting to retail business easily
- The conveyence of getting to everything.
- The ease of getting around EP and also getting to other places around the metro.
- The ease of getting to Minneapolis and Saint Paul. At the same time its ease of going out far enough to see land that is still used for farming,. Also it's not far from Lake Minnetonka also and all that it offers.
- The ease to the freeways
- The location is very convenient: shopping, good restaurants, doctors, dentists, bank are all close-by.
- The location where I live.
- There is easy access to major highways, grocery stores and recreational areas.
- Todo es cerca
- WE are convenient to highways and yet there is still lots of green areas like parks.
- We are within walking distance of a park and coffee shop.
- We have been here for 37 years, and we are central to the things we like to do.
- We love the location of Eden Prairie as well as its lake parks.

Open spaces and nature/wildlife, quiet/peaceful

- all the beautiful outdoor spaces
- All the natural spaces and trails that are maintained even in the winter
- all the trees and natural beauty
- Amount of green space
- Area of Eden Prairie is beautiful.
- Back yard abuts open space
- Before all the high rise all the beautiful trees and country living.
- Being in the outdoors
- Bluff views by Flying Cloud Airport and numerous walking/biking trails
- Calmness, scenic beauty

- Can find quiet - nature + wildlife.
- Forest and trails
- Forested shoreline and natural environment.
- Green space
- Green space, retail, law enforcement and fire department, street maintenance.
- Green spaces
- Green spaces
- Green spaces - parks, trails, lakes, preserves
- Green spaces (parks & wilderness areas) and walking paths.
- Green spaces, parks and trails
- Hiding in the woods.
- How green and open it is.
- I am close to staring lake.
- I love that it's quiet, but I can easily drive 2 minutes and find anything I need.
- I love the trees, greenery, and sense of small community right within a bigger city
- I moved here for the nature, but it has turned into Bloomington with overbuilding and now the SWLRT, so plan to move
- It is quiet where we live and it had land to build on and we love our new home.
- It is very pretty in my area, and my neighbors are great
- It's beauty & proximity to both town/city & country.
- It's quiet where I live.
- It's quite, clean, and mostly good paved roads.
- Large amount of natural areas - lakes, ponds, streams, parks
- Living near a lake and trails
- Multiple lakes and parks connected by miles of bike trails
- My house is older & on a larger lot with plenty of opportunity for gardens.
- Natural areas, parks.
- natural beauty
- Natural beauty of the land and trees.
- Natural env.
- Natural Environment
- Natural environment
- Natural habitats.
- Natural hiking trails
- Natural settings
- natural settings as part of built infrastructure
- Natural spaces
- Natural spaces and amazing amenities
- Natural surroundings
- Nature
- Nature
- Nature .. and so many more things.
- Nature and outdoor recreation opportunities relative to suburban and city convenience.
- Nature in neighborhoods
- nature trails
- Open spaces - not completely built up
- Open spaces with trails and parks
- Open spaces.
- Openness.
- Outdoor areas
- Outdoor nature spaces.

- Peaceful environment.
- Peaceful, security and the nature
- Peaceful.
- Planned open space and history of the area.
- Protecting the environment and the relative safety on MOST areas.
- Quiet
- Quiet
- quiet
- Quiet and peaceful city.
- Quiet and peaceful living area
- quiet natural areas
- Quiet neighborhood
- Quiet neighborhood.
- Quiet safe community, beautiful parks, great schools
- Quiet, peaceful.
- Quietness
- Right now Eden Prairie is a quiet and fairly safe place to be. We have a good community and feel safe with our Down Syndrome son here.
- Scenic beauty of area where we live - quiet and serene
- seeing eagles
- The beautiful & accessible natural environment.
- The beauty of the city and most of the Population.
- The combination of natural landscapes/parks and great local businesses
- The easy access to nature and major freeways
- The few areas left that aren't built up where there are trees, and wildlife
- The landscape / nature available.
- The lot I live on-lots of privacy & wildlife.
- The mature trees and natural areas,
- The mix of wildlife and city. The green space!
- The natural areas - the outdoor center, starring lake, lake Riley, round lake, etc. And community events like PeopleFest.
- The natural beauty of the landscape.
- The natural beauty of the parks and natural spaces
- The natural environment of Eden Prairie.
- The natural places, parks, lakes, dog parks, walking paths
- The nature
- The open spaces of nature, walking paths and trails
- The peace and quiet of the environment here.
- THE PRESERVE OPEN AREA.
- The preserved natural spaces.
- The sense of spaciousness. Not feeling crowded together.
- The trees and nature
- The trees and the natural spaces. Access to nature like this is fantastic.
- The views of the MN River from the bluffs.
- The way we care for the environment. I love all of our many parks.
- The wildlife in our neighborhood.
- The wildlife that visits.
- There is so much nature that is accessible no matter where in town you live.
- Tranquility with modern conveniences
- Trees
- Trees, open spaces

- Very green and well maintained
- Walking in the woods around staring lake, seeing the wildlife, listening to the birds!.
- Wilderness trails
- Wildlife, running and walking paths, responsive/excellent police force.

Safety/low crime

- Currently - safety.
- Feel safe
- Feel safe
- Feel safe here.
- Feeling of safety
- Feeling of safety
- Feeling of safety.
- feeling safe in our neighborhood, we have a very great police department!!
- Good, safe place to raise a family and to live as you get older.
- I feel pretty safe
- I feel safe and live around honest upright people.
- I feel safe here
- I feel safe in Eden Prairie
- I feel safe, it's close to so many restaurants, shops, and grocery stores, and love the bike/walking paths.
- I feel safe, the phowing and roads are well maintained
- Is safe.
- Low crime
- low crime rate
- Overall a safe and neutrally located suburb
- Personal safety
- Relatively low crime rate; convenient access to businesses, etc. Excellent police dept.
- Relatively stable, low crime rates, well behaved police force.
- Safe and clean environment
- Safe neighborhoods, stores are excellent, easy to get anywhere.
- Safe, clean neighborhoods and access to parks and trails
- Safe, quiet community.
- Safe.
- Safety
- Safety
- safety
- safety
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- Safety
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- Safety
- Safety
- SAFETY (I USED TO LIVE IN BROOKLYN PARK HIGH CRIME AREA).
- Safety and diversity
- Safety and ease of getting around

- Safety and good school.
- Safety and local recreation
- Safety and quality of education
- Safety and the city's road plowing service.
- Safety is the biggest factor.
- Safety, quiet, non congestion, retail access, good grocery stores
- Safety, ease of getting to places we shop, go to the doctor, dentist, etc.
- safety, nature
- Safety.
- Safety.
- Safety.
- Safety.
- Safety.
- Safety.
- Safety. although it isn't as safe as it used to be. Property values remain high.
- Sense of a safe town
- Sense of safety.
- Strong sense of safe community
- The overall feeling of safety in all locations.
- Tie for safety, parks 7 trails, education, cleanliness
- We have lived here since 1984. Moved to CA for 7 years but moved back in 2004 because we loved it here. We raised 3 kids here and I worked in the schools for 4 years. It is, and always will be, home to me. I feel safe here and my husband and I love the open space and places to walk. I feel we have a community that cares for one another.

Friendly people, sense of community

- Community
- Community
- Community
- Community and philanthropy
- community engagement. The community took it on themselves to create a hyper local newspaper when teh EP News shut down, Bravo
- community spirit
- Despite being a large town based on population it has a small town feel in that everyone feels like they belong and you run into people you know often
- feeling of Commuity
- Feeling of tradition, been here since 1963
- Friendly community
- Friendly environment
- Friendly people
- Generally good people in our neighborhood
- Good families.
- good neighbors/people
- Great community involvement
- Great neighbors
- Having lived here for so long, and been involved in quite a bit in the community, I see people I know everywhere I go - which I enjoy!
- It's a great community in which to live.
- Large city w/small town feel. Clean, safe - a community sense of well-being. Great location: 20 minutes to a major metropolitan area; 20 min. to rural, agricultural open space.
- My neighbors.

- My neighbors.
- Neighborhood
- neighbors
- Neighbors are friendly.
- Nice community.
- Nice people.
- People / sense of community.
- People are friendly & willing to help one another.
- People, protection and parks
- People.
- Place, neighbors, community
- Sense of community
- Sense of community
- Sense of Community
- sense of community
- sense of community
- Sense of community
- Sense of community & sense of safety.
- Sense of community among liked minded people.
- Sense of community and how close everything is in the city. Tons of places to go to, and the neighborhood is very quiet and friendly.
- Sense of community engagement, residents wanting to make EP a great place to live.
- Sense of community in our neighborhood.
- Sense of community, community event offerings
- Sense of community, Cultural diversity,natural opportunities as well as stores & restaurants
- SENSE OF COMMUNITY.
- Sense of community. My neighborhood feels like a small town.
- STILL HAS THE FEEL OF A SMALL TOWN COMMUNITY RELATIVE TO ITS SIZE!.
- The community cares about each other, from ECFE to schools and parks
- The community feeling
- The community.
- The diversity of people and businesses. I feel very safe and have been here for over 34 years.
- the people
- The people
- The people
- The people are friendly.
- The people. The Buy Nothing Facebook page really highlights how generous the people are and how much they can rally around a cause to support one another.
- The sense of community.
- The sense of cumminity
- Tne people are great

Neighborhood, housing

- Neighborhood
- Choices of places to liv.
- Decent neighborhood.
- Good separation of neighborhood to retail areas
- great neighborhood
- I know my neighbors.
- I love my little townhouse & neighborhood

- I love that my house is not right on top of every other house like they are in Minneapolis. I have privacy and can see wide open spaces. Not so in the city.
- love our home of 30 years
- My apartment
- My current neighborhood.
- My home
- My home and the easy access to everything in the metro
- my neighborhood
- My neighborhood
- my neighborhood
- My neighborhood & neighbors.
- My neighborhood community and the Community Center for exercise
- My neighborhood has 2 lakes and is walking distance from the fitness center and grocery store.
- My neighborhood is peaceful and no one moves away.
- My neighborhood.
- MY NEIGHBORHOOD.
- My neighborhood.
- My neighbors
- My neighbors
- My neighbors
- neighborhood
- Neighborhood - quiet, tight knit community feeling
- Neighborhood, been here for 30 years
- Neighborhood, location, shopping
- Neighborhood.
- Neighbors
- Neighbors and neighborhood
- Nice neighborhoods
- our home
- Our location on the MN river
- Our neighborhood
- Our neighborhood
- Our neighborhood has been stable.
- Our neighborhood with parks, ponds, trails
- Our neighbors
- Our neighbors and neighborhood
- Our neighbors/ neighborhood and Pax Christi Church.
- Particularly the size of my neighborhoods lots and the mature trees
- Private neighborhood.
- Private wooded neighborhoods
- Quiet neighborhoods, everything is well maintained.
- The City does an excellent job with managing neighborhoods. Multiple income groups are integrated in a way that there are affordable areas without any bad parts of town. The city maintains great parks and greenspace that break up the town and make everyplace feel like a unique, secluded neighborhood. This also ensures that each neighborhood is associated with a high quality school. Very few places outside of the city center are overdeveloped. I like my place in Eden Prairie, but there are no locations that I would dislike living.
- The diversity in terms of housing and people. While it is not the most diverse place, it is certainly more diverse than surrounding areas.
- The high end neighborhoods
- The homes and houses

- The neighborhood we live in.
- The neighborhoods and especially the parks.
- The preserve area is a quiet neighborhood.
- The well established neighborhood
- We are friends with all the neighbors on our street!
- Well kept neighborhoods, low crime
- Well laid out.

Schools

- Eden Lake Elementary
- education
- Education provided to children.
- Excellent school district
- Excellent school systems, parks, shopping, SW transit.
- Excellent schools
- Excellent schools
- Excellent Schools.
- Good Schools
- Good schools
- Good schools,entertainment
- Good schools.
- Great place to raise a family, good schools
- Great schools
- Great schools and convenient access to green spaces
- Great schools and parks
- High-quality schools
- Ideal place to raise children, go to school
- Moved here for school district. Have been less happy with that choice since previous superintendent left.
- Quality of education in the schools and adult education programs.
- Quality of school system & daycares.
- Quality of schools and available activities
- Quality of schools.
- Reputation of schools.
- School & Community Education Options
- School district.
- School districts and sense of safety
- School system
- School system
- School system is the best!
- Schools
- Schools
- Schools
- schools
- Schools
- Schools
- Schools
- Schools
- Schools
- Schools
- Schools + support system for kids
- Schools and educational experiences and opportunities
- Schools and feeling safe

- Schools, commerce available
- schools, education, number of natural spaces/parks and the Flying Cloud Airport. More than one!
- Schools, safety (police and fire), great public works and streets upkeep, lots of businesses
- Schools.
- Schools; parks; trails
- The education system
- The opportunities for our kids in education and recreation.
- the school system has almost the same boundaries as the city
- The school system is the best I've experienced in the Twin Cities.
- The school system is top notch.
- The schools
- The schools
- The schools and educational opportunities.

Shopping/restaurants/local businesses

- Access to retail stores, parks and recreation.
- Access to variety of non chain restaurants (ie Bombay pizza kitchen)
- Accessibility to stores and restaurants and entertainment
- ASIA MALL - COSTCO.
- Availability of retail and restaurants
- Cannot pick just one. Affluent community with great businesses, shopping, neighborhoods and overall planning. Beautiful parks and trails; amazing community center and classes/programs. Senior Center is lively and inspiring. Law enforcement is involved in the community and the best anywhere.
- Costco
- COSTCO.
- Developing Good business area
- Good access to retail and dining
- Grocery stores and variety of stores conveniently located.
- I don't have to go to another city to find anything. I can eat, live and play in EP
- Lots of food and shopping options.
- lots of tech companies so I can live and work in EP
- love the stores and the parks and its safe. SAFETY is VERY important to our family
- Mall & stores off flying cloud.
- Many amenities local or convenient.
- Many dining and shopping options
- Nearness of fast food restaurants
- Restaurants and shopping
- Restaurants and shopping.
- Retail and services fairly centralized.
- Retail options
- Scheels
- Shop
- Shopping
- Shopping variety availability
- Shopping.
- Starbucks Scheels and Von mauer close by. Love the spring water station.
- The mall
- The variety of restaurants, shopping, entertainment.
- The variety...stores, parks, restaurants.
- There are many conveniences, do not need to leave EP for most things.
- Variety of businesses for all needs.

- Variety of grocery stores, restaurants.
- Variety of stores.

Cleanliness, upkeep, maintenance

- city takes care of things, roads, parks, etc.
- Clean air and water
- Clean city
- Clean well taken care of
- Clean, great parks & walking paths, great location
- Clean, safe neighborhoods with plenty of parks and paths for walking and biking.
- Clean, safe, trail system.
- Clean, well maintained, nice parks and activities, buildings, etc..
- Cleanliness and city services
- Eden Prairie is a well maintained city.
- Everything is maintained well.
- For the most part, properties are maintained, looking good and cared for. Sometimes I think not, but then I see other cities.
- General condition/facilities - road, parks, facilities.
- How well kept the city streets, parks, sidewalks, etc are all year long.
- it is a good city: clean, organized and safe
- It is so incredibly clean and cared for. The parks are amazing. The people are nice. Shopping is great. So centrally located to everything.
- Maintenance of infrastructure. Parklands, shopping, neighborhoods, safety.
- Overall quality of upkeep (repairs, maintenance, and cleanliness)
- Overall upkeep of city and safety
- Parks and roads are well maintained. Very safe and has access to everything
- population is becoming more diverse, and the people who live here seem likely to be long-term residents
- So livable- clean, convenient, excellent info structure, friendly!!
- That there are families out and about in neighborhoods, businesses and parks
- Very clean; feels very safe.
- Well maintained city, secure, parks etc.

City services, employees, programs, and events

- Amenities
- Basic services
- Can't name just one. Community center, quality of businesses, proximity to other areas(downtown, Edina, Waconia) proximity to lakes and parks and trails. SW metro transit!
- City amenities - government services, community center, senior center / churches, commerce, restaurants.
- City Codes requiring buildings to be built with certain materials so the City doesn't look dumpy.
- City is run wonderfully well
- City leadership
- City programs, police, opportunities and the EP school district
- City services (street maintenance, plowing, mowing, water, etc)
- City services (streets, EPCC, city departments) are excellent. Property taxes are reasonable considering excellent services!
- city services are excellent
- City Services are outstanding Fire Police Parks and Public Works are all top notch
- city workers do a great job keeping the city clean and safe. They are wonderful to work with.
- Community Center
- Efforts towards the environment and sustainability

- Excellent maintenance of roads & services.
- Good community center
- Good police workers!.
- Good public services and excellent natural environment.
- Great City leadership and utilities. Excellent drinking water; excellent snowplowing.
- How perfect the roads are plowed in winter they are the best compared to other city's around us.
- I love all the classes available via parks and rec (especially the outdoor center and art center). There are so many classes for every age and they are all run really well.
- I REALLY like how well the EP Street Dept handles clearing snow, ESPECIALLY the sidewalks!
- I see where my tax money goes.
- It's a well run city with excellent public services, parks, trails, schools, stores, restaurants etc. I rarely complain about anything and I have lived here 30 years.
- Law and order are in tact
- lower taxes in relation to other communities
- no sidewalks to shovel
- Number of amenities for reasonable taxes
- Our Police Department is top-notch, one of the best in the metro area in my view.
- Police and fire services are excellent
- Police seem very responsive.
- Police-city workers-firefighters
- Pretty much everything works well
- Programs for seniors @ sr. center & community center.
- public works and police
- Quality city government and how they take care of infrastructure
- Roads
- Senior center
- Services seem to match on needs + values.
- Snow plowing
- Strong police department
- Summer concerts at Staring Lake Park
- The city is well run. Snow removal is excellent.
- The city seems extremely well-managed. I like that maintenance is generally planned before issues arise.
- The city services: Police, Fire Department and Parks & Recreation programs.
- The city values its citizens and our quality of life.
- The Community Center pools and the people I meet there
- The community center, Convenience of shopping centers and stores
- The Eden Prairie Community Center
- The EP Community Center
- The outstanding community services such as our police department, fire department, and parks & recreation.
- The police and fire services
- The police department does a good job.
- The streets are kept so navigable / free of snow.
- There are so many activities and classes and events available year round
- Utilizing the Eden Prairie Community Center
- Very responsive police force
- We have an excellent law enforcement department and great shopping opportunities.
- Well run city
- Wonderful community center

Other

- Eden Prairie Lions
- A "true" downtown
- A lot of well educated residents.
- A small town with big city services
- Access to everything we need - schools, stores, recreation, businesses
- Better than average quality of life.
- Better than living in bigger cities.
- Comfortable.
- cost of living
- Diversity
- Diversity for a suburb
- Diversity, parks,
- EP is the complete package. That's what makes it special.
- Family friendly
- Good place to raise a family
- Good water
- Having grown up here myself I know that EP is a good place to raise my children now. I sincerely hope it stays that way and that radical politics does not change that / impact the quality of the schools.
- HEALTHY, SECURE ENVIRONMENT.
- I AM 95 YRS OLD, ENJOY SUMMIT PLACE.
- I have a history here.
- I like the smallness and amount of children around for my kids to engage with.
- I like the suburban lifestyle.
- I live in the Preserve. It's very diverse, very walkable and convenient to shopping and the doctor.
- I love that it is so diverse
- I love the history and community
- I think it's one of the nicer suburbs in the Twin Cities.
- It has always felt like home. I have lived elsewhere, and was very excited to move back to Eden Prairie!!
- It is a beautiful place that is not too far away from the cities but far enough away that there is a lot of living space.
- It is home and familiar
- It is not the clown show that is Minneapolis!.
- It's a great place to raise children.
- Many things
- Many things
- Most everything except a hospital is here in Eden Prairie. Do not have to leave the City while doing everyday activities.
- my kids have friends here
- No one thing; overall a good city to live in
- NOT TOO CROWDED.
- Overall inviting place to live
- Overall quality of everything within the city
- overall quality of life
- Overall sense of well being.
- Overall, it's a comfortable place to live.
- Playing volleyball
- Quality of life
- Quality of life from many angles.
- QUALITY OF LIFE.

Question 5: What one thing do you like least, if anything, about living in Eden Prairie?

Growth, building

- *Over building high density housing + apartments.
- An endless series of cul-du-sacs.
- Building of new construction.
- building of so many high rise buildings
- BUILDING TOO MUCH! and all the destruction of last remaining open spaces, more pollution and congestion that comes with it.
- Concerned about the increase in large apartments being built-changes the city.
- Destruction of wooded areas and overbuilding
- development
- Development coming to fast, keep open space!!.
- Eden Prairie is over developed.
- Endless constructions
- Getting over crowded, more buildings going up means more people and traffic. The stop lights on flying cloud are not timed right. Plus there are tons of them. 10 stop lights just to get to the freeway from Anderson lakes Parkway. I've lived here over 20 years and crime seems to be happening more and more and I feel like a minority, single white women.
- Getting to built up.
- Getting too crowded with large apartment buildings
- I dislike the land development of last 5-10 yrs. Open spaces filling w/ sr. housing or expensive homes. EP is a diverse community that lacks diversity in its government & school board. The city/community largely fails to integrate its many [?] al cro [?] into one multi-cultural "Eden Prairie".
- I hate how a neighborhood near us was bulldozed for a hideous apartment complex. I hate the light rail construction that has only brought blight to our city. And, I hate that we can't seem to attract decent restaurants (Tavern 4&5 is the notable exception). I loved living in EP for many years, but not so much any more.
- living in 2 years a live in an Applewood on Glory lane and since moving in there has been a rash of apartment building in my area, far too dense. I question EP's laws on over populating an area.
- Increase in High Rises and Buildings
- Increased construction of high cost rental properties that take away our natural environments
- Increasing sense of crowding - becoming less like a "community" and more like a "city"
- It seems like these natural areas are being built on. Could use more restaurants
- Its becoming very developed.
- It's been over built and general congestion is becoming an issue. Way too many apartments going up.
- It's getting overpopulated, traffic is horrible at times.
- Large apartment buildings going up all over- increasing traffic & overcrowding neighborhoods.
- MORE DEVELOPMENT.
- Much of the landscape is being taken over by massive apartment buildings.
- New apartment buildings being built. Light rail coming.
- New buids - lots of new apts going in and ruining old views or scenic vistas.
- New buildings built close to roads and how high they are.
- New, high density apartments/dwellings
- No more low income housing
- Over building cutting trees over taxing
- over building of high density housing, eg sw corner of EP Center and area around post office
- Over building of multiple housing and small housing units. The "Prairie" is gone.
- over building of senior living and sprawling retail
- OVER BUILDING!!!!.

- Over building, congestion
- Over development; loss and potential loss of natural habitat.
- Over-building and the SW transit debacle!!!
- Overbuilding high rise rental units
- Overbuilding of apartment buildings
- Overdevelopment. Too many new apartment buildings.
- population density
- Seems like Eden Prairie is using every inch to build without regard to nature and wildlife. Doesn't feel like a prairie anymore.
- The "built environment" which is centered around a mall and has terrible, chain restaurants and no downtown area
- The city center/shopping area is over-built and difficult to travel in
- The disappearance of neighborhoods, green spaces, mature trees. It's become so built up that it's not the EP I used to love
- The increased focus on low income housing
- The number of single family homes being bought up by companies.
- The over building of condos and low income housing - just stop!!!
- The removal of land to build more apartments.
- too many apartment buildings, property taxes, traffic, the Mayor
- Too many apartments and rental properties, crime incidents continue to rise year after year in my neighborhood
- Too many apartment buildings going up recently
- Too many apartments
- Too many apartments being built and we are VERY WORRIED about the crime LIGHT RAIL will bring to EP given the high crime in MPLS now. Also schools not as good as they used to be. Gang issues in schools, it even shows as they put their Graffiti on the LR tracks already. Why is city not getting rid of the gang Graffiti on LR bridges?. Don't they know what is is? Bad sign for things to come.
- Too Many condos being built, the light rail being built
- Too many condos/apartment buildings being built. Lack of traffic enforcement-Red lights & stop signs are just suggestions.
- Too many expensive apartments being built.
- Too many high rise apartments
- Too many large buildings being built. We are losing the "Prairie " feel. Too commercial
- Too many new developments & high rise structures. EP is losing its natural beauty. Keep EP green & open!
- Too many senior communities and opening a homophobic chic fil a
- Too much building which takes away our green spaces. Need more options for groceries. Property taxes have increased to an insane amount
- Too much building without planning for traffic
- Too much building! The constant tearing down of trees and ruining of environment and wildlife.This used to be a city to be proud of. There is nothing left to even consider "prairie" or any other kind of vegetation. Concrete is not green. EP vowed to go green and the only green we see is tax money.
- Too much building/development access to 494 & roadways near mall are confusing.
- too much construction
- Too much new high density housing + apartments being built... needs to stop!.
- Too much section 8 housing
- Too much senior living going up. To many houses on small lots.
- Too populated, light rail was built then stopped, increasing crime, low income housing
- Way over-built - stop building on every green-space!.
- Way too much apartment buildings, the light rail, loss of green space!.
- We are not impressed with all the apartment buildings going up and the huge influx of people.

Taxes, cost of living

- Childcare cost is very high
- Cost
- Cost of housing
- Cost of living
- Cost of living
- Cost of living for renters.
- Cost of living in Eden Prairie
- Cost of living rent-food.
- Cost of living.
- Cost of living.
- Cost of living.
- Cost of living/ housing prices/over population.
- Cost of taxes
- Cost of taxes.
- Costs seem to be higher than average
- Excessive costs.
- Expensive
- Expensive
- expensive
- Extremely high property taxes which, as a retiree, are driving me to move out.
- High cost
- High cost of living.
- High cost of Property Taxes and Housing costs, They get too high for retired seniors.
- High cost.
- High prices for anything you need to buy.
- High property Taxes
- High property taxes
- High property taxes
- High property taxes
- High property taxes, high water bills.
- High property taxes.
- High property taxes. Over the top services that may be beneficial to others but no value to me.
- High tax.
- high taxes
- High Taxes
- High taxes
- High taxes and overbuilding of apartments - no prairie left
- High taxes, high apartment rent and penalty.
- Increase in property taxes.
- Increase in taxes and that we live in Hennepin County makes it too expensive!
- Increases in property taxes for fixed income retirees when housing values increase. There should be some adjustments. Bought our house 4.5 years ago and our property taxes have increased 10-12 percent each year.
- it is not an affordable community for lower income brackets
- Its a more expensive place to live.
- My taxes by almost \$800 this year. To much development turned down. Too much park land that sits unused to much of the time and should be developed by private developers
- Property tax increases
- property tax is too high. The living cost is too high as well.

- property taxes
- Property taxes
- Property taxes
- Property taxes
- Property Taxes
- Property taxes (leavies) are getting a little out of control.
- Property taxes (no place like 50th & France in Edina).
- Property taxes and assessor practices
- Property taxes are getting out of hand, and the city is increasing the tax value of homes. I think my home has a higher tax value than a retail value.
- Property taxes are high.
- PROPERTY TAXES IN MY NEIGHBORHOOD ARE 4X HIGHER THAN OTHER NEIGHBORS.
- Property taxes too high
- Property taxes too high, cost of housing for young people prohi
- Property taxes.
- Property taxes.
- Property taxes.
- Property taxes. I don't like the assessment process based on fluctuating "market Values". How about assessing based on "actual" value"
- Raising property taxes.
- Real estate taxes
- Significant increase in property taxes
- Tax rate
- Taxes
- Taxes
- taxes
- Taxes
- Taxes
- taxes
- Taxes
- Taxes
- Taxes and the political climate.
- Taxes doubled in last 20 years. Makes retirement in you own home difficult.
- Taxes have gotten high
- Taxes too high.
- Taxes!!!!!!! Can't stress this enough.
- Taxes, traffic and over buildin
- Taxes, upcoming light rail, people came here with demands.
- TAXES.
- The cost of living is quite high.
- The cost of living.
- The high property taxes
- The high tax we pay
- Unreasonably high taxes. Will move away soon.
- Wasted tax dollars

Traffic issues (congestion, signal timing, parking, noise)

- ,stoplights are not aligned to traffic (prairie center drive lights and Highway 5 lights)
- 169 S back up between 494 and Bloomington Ferry Bridge
- Auto loud exhaust noise near the Mall of cars that have modified there exhaust system to make them loud.

- Awful traffic control by Costco and Asia Mall. Difficult to get in and out of either place on weekends especially
- Cars can go faster than the speed limit
- Cars parked in front of my house impacting snow removal
- Cars speeding on streets which I believe isn't limited to EP... part of an overall trend due to the pandemic
- Circular drive to get places, not as direct.
- Congestion around multi story apartment buildings.
- Congestion at Highway 5 and Eden Prairie road, not ideal for the new high school drivers and community center users.
- Congestion, amount of business around EP Center
- CRAZY FAST DRIVERS WHO NEVER SEEM TO GET CAUGHT, ESPECIALLY NEAR THE MALL.
- Crossing highway 5. MNDOT's timing of the lights is ridiculous. It is expensive but long term planning should involve underpass considerations
- Difficulty and traffic to reach Eden Prairie Mall
- Difficulty driving sometimes - "circular" system in major roads can be a challenge.
- Drivers committing traffic violations
- DRIVER'S RUNNING RED LIGHTS! PRETTY UNIVERSAL!
- Drivers who ignore traffic rules, signs, etc.
- driving along prairie center drive
- Driving on the "mixed up circular" street design.
- Driving within EP, not on freeways, is painful. The light rail is not even close to done which is why I moved to EP 6 years ago.
- Driving. Please add stop lights all along prairie center Dr (the influx of traffic and people just pulling out - I have almost had my car totaled multiple times)
- El semforo de eden prairie road y el 5 es eterno
- Excessive speed on Eden Prairie Rd - cty rd 1.
- Exit ramp from 212 to Eden prairie road still restricted to one lane due to condo and light rail
- Flying cloud drive is tacky. No restaurants beyond chains.
- For all the development and traffic, I don't feel like I get much value out of the downtown area of Eden Prairie in the loop between Prairie Center Drive, 212 and 494. This seems like an opportunity for a great community space, but I mostly try to avoid it unless I am driving there for a specific need, then driving out.
- Getting around town is very slow, horrible stoplight intersections.
- hard to get anywhere without traffic
- heavy traffic
- Highway 4/5 intersection- the timing of the lights from DQ to Kowalski's is TERRIBLE
- Highway 5 congestion.
- Highway 5 crossing form north to south anywhere. Can take a legitimate 4 minutes. I realize MNDOT controls that but over or under passes as a long term project would be beneficial despite the cost.
- Highway 5 noise has never been taken care of regardless of resident input. The grating on the highway causes significant noise.
- Highway 5 noise.
- HIGHWAY 5 NOISE.
- Highway 5 traffic noise. Sound barrier wall needs to be installed along park circle. Was a 2 lane new 4 lanes much more traffic from western communities. To loud to hold conversations outside. Would like to host city counsel meeting to hear for themselves.
- How fast people drive in my street.
- Hwy 169 noise and congestion!!
- I just moved here & I'm having trouble with sense of direction everything is in a circle around the mall.
- I know it's bound to happen but: all the new apartment blding traffic is awful.
- It can be confusing to find your way, especially for visitors. The same road can have 3 different names.
- It takes longer to get across town than it does to leave town

- It takes too long to make a left turn at several of the lights
- It's too busy with slow thick traffic, and overall difficult to get around. Rail and traffic changes has made this worse. Crime rates have increased in areas near rail already.
- Lots of driving to get places.
- Lots of random three-way intersections with no stop signs.
- Loud car exhaust sounds of cars with no mufflers on Prairie Center Drive by Scheels. Rust in my tap water that stains and coats furniture with a white coating from my humidifier.
- Need more roundabouts less stop signs
- Not sure. Maybe closeness of 494 and air pollution from the vehicles.
- People here don't use turn signals
- People who drive rudely & run red lights!
- Poorly timed stop lights with limited left turns.
- Roads/driving in & around EP.
- slow traffic lights, snow removal not a priority
- Speed limits on some 30 mph roads-Anderson lakes-some of these roads could take 40 mph.
- Speed of traffic on hwy 5
- Speeding cars, neighborhood.
- Stop lights - terribly times.
- The intersection of Lorence Way and Evener Way in our neighborhood is incredibly dangerous, especially in winter. When a car driving west/south-bound on Lorence pulls up to the stop sign at Evener from the north, it is nearly impossible to see traffic coming from the east/left. Just east of the intersection, Evener curves slightly and dips down. In winter, the snow service the works the townhomes there makes a big pile of snow that blocks the view around the curve/down the hill on Evener. Drivers have to pull into the intersection to see around down Evener. To make matters worse, the townhomes directly south and west of the intersection lack sufficient parking. Most residents park on the street, effectively making Evener a one-lane road right at this dangerous intersection. For a car already sticking its nose into the intersection to look left, even if they turn right into the right lane, there may be an east-bound car driving in the west-bound lane as it navigates around all the cars parked on the south side of the street. It also feels dangerous to approach this intersection east-bound on Evener. Because of another curve in the road, the same parked cars can make it hard to see oncoming west-bound traffic as it comes over the small hill and past the Lorence intersection. Because the parked cars make it nearly a one-lane road at this point, it can lead to some close head-on situations. I don't have any great solutions other than straightening and re-grading the road to improve the sight lines. My best proposal is to make this section of Evener a no parking zone. That would definitely upset the townhome residents who rely on street parking. (Apparently, residents park on the street because the townhomes lack sufficient storage space so everybody uses the garage for storage rather than car parking.) You could force the other townhome snow service to pile the snow somewhere else, but I don't know where else they would put it.
- The Rand - about at 169 to mall is complicated, scary.
- the stop light at hwy 5 and co road 4 during school start/release times
- The stop lights. We don't have sensors and the wait at most lights is unreasonably long. I can sit at an intersection alone, with no cars to be seen at all, and I still have to wait through the normal change sequence. For a community that is as wealthy as ours, that's just unbelievable.
- The traffic around the mall area is crazy
- The traffic circulation by SW station & around EP mall.
- The traffic on Prairie Center drive near Costco and lifetime.
- The traffic to get around Eden Prairie
- Too many major thru-ways : 494, 169, 5, 4, 212-confusing.
- Too many stop lights, non seem to be timed flying cloud.
- Traffic
- Traffic
- traffic
- Traffic

- traffic
- traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic & people constantly speeding on residential roads.
- Traffic (congestion, speeding, loudness, pollution)
- Traffic / light rail.
- TRAFFIC / NUMBER OF NEW APT BUILDINGS.
- Traffic and confusing roads. Need some traffic circles in some places, and better signs/traffic flow in others.
- Traffic and congestion
- Traffic and getting around
- Traffic and the reluctance of cars to actually stop at stop signs
- Traffic and traffic flow.
- Traffic at certain times of the day when going outside of Eden Prairie (e.g., 494, 169, etc)
- Traffic at the intersection of Hwy 5 and Eden Prairie Road
- Traffic by Eden Prairie Center
- traffic congestion at certain times of day
- Traffic congestion
- traffic congestion, light rail
- traffic control and roads
- Traffic control on 4 and 5 intersection
- Traffic design makes it difficult to get to retail and businesses. I understand it's not on the grid system, but most places require 4 or more turns from the main street we use to get to them. It chokes out businesses.
- traffic flow
- Traffic getting bad lately
- Traffic is not good...
- traffic lights
- Traffic lights
- Traffic noise, although I realize it's a necessary evil
- Traffic on 4/5, stoplights on 5, timed incorrectly. Traffic on flying cloud dr
- Traffic pattern
- Traffic safety. Not enough enforcement of running red lights. Start cameras.
- Traffic speed (65 or more) and horrific noise from Hwy 5. DOT says city 4 to Dell Rd on Hwy 5 was a test strip for icy roads. The high pitched noise is terrible and we are considering moving because of it.
- Traffic, dirty parks, light rail.
- Traffic, especially around the mall area. We're close to Chanhassen, so we do our shopping there to avoid it.
- TRAFFIC.
- traffic/pedestrian safety
- Traffic-specific drivers not stopping at stop signs.
- Travelling east on Hwy 62 during rush hour.
- Troublesome intersections and traffic. Some intersections are in clear need of stoplights or roundabouts, and could also have their timing of the light cycle looked at as you can wait a very long time at some based on the time of day. The traffic where highways 5 and 212 break out is somewhere you want to avoid all together during rush hour.
- Trying to cross Anderson Lakes Prkway from Homeward Hills Rd to Eden Lake School.

- Trying to cross highway 5 on Eden Prairie Road
- Trying to drive anywhere by highway - traffic always a hassle.
- Vehicle noise and lack of biking trails/lanes
- waiting at red light on Valley View at Hwy 494 S exit at night when there is no traffic
- We live at a 4-way stop. Children are in the neighborhood. The street is used as a "short cut" and drivers do not fully stop and often blow through the stop sign. It is dangerous to children at play and pedestrians.
- When we first moved to EP in 2008 the traffic patterns around the mall were very confusing.

Walkability, walking, and biking paths

- As we age, we would like to be less car-dependent and may look for a smaller dwelling in a more walkable community.(not in a large senior building).
- Difficult to get to other places without a car.
- Emphasis on cars
- EP is designed for transport by car. Cul de sac layout provides reduces neighborhood traffic but funnels traffic onto higher speed arterial roads. Often there are no alternative routes that can be navigated easily and safely by bike or foot. Arterial roads often have no fog lines to even suggest a viable bike route.
- Few walking neighborhoods
- Have to drive everywhere.
- I wish there were more walkable neighborhoods; walking in the sense of being able to walk to stores and restaurants. You really have to drive everywhere here.
- If one were not to have a car or unable to drive, I don't know how easy it would be to get public transportation from neighborhoods.
- It's not very walkable / bikable
- It's not walkable
- Lack of sidewalks, and walkability within neighborhoods
- Lack of walkable city center or downtown
- Much more car-dependent than I would like.
- Much of EP is very walkable, although my neighborhood is not.
- my home isn't within walkable distance to stores, restaurants, etc.
- My house is not near scenic walkways or paths, and I miss that.
- need to drive almost everywhere...no walkable neighborhood shops, etc.
- No walkable downtown - highway dissects it.
- No walking oriented shopping and dining areas (except in EP Mall) have to take car everywhere. No actual downtown.
- Non driving transportation opportunities
- Not a real walking community -- i.e. to be able to walk to coffee shops, restaurants, shopping etc.
- Not bicycle friendly.
- Not much is within walking distance and biking on streets is not as safe as needed
- Not super walkable, no downtown area
- pretty car-centric, not a lot of bike commuting, etc.
- The EP center area is really congested. I would love to walk to some of those areas but it doesnt seem safe with all the road crossings.
- The lack of a walkable downtown area.
- there is no "town", no really walkable downtown area. The mall and other retail areas (strip malls,) are NOT a satisfactory replacement
- Too dependent on motor vehicles for getting around. Need more pedestrian bridges-crossing Hwy 5 and County 4 is a dangerous prospect.
- very car-centric.
- Very hard to get around without a car. Shopping area could be so good but it's RIDICULOUSLY CAR-CENTRIC
- Walkability

- Wish it was more walkable, lots of cul-de-sacs, sidewalks/trails lacking. And LED street lighting nice but pretty dark, concerns w/kids walking at night.

Poorly designed layout, planning

- All the streets are winding and curvy, like someone was drunk when they drew up the roads.
- City Planning: scattershot development, lacking a cohesive design or aesthetic look, with denser housing adding to heavier vehicle traffic, lacking a central city space ("town square"), and an elevated track for LRT that is an intrusion into our visual space and a total eyesore (which I say as a supporter of public transit, but I thought it was going to be ground level).
- Complicated layout of the city especially around Eden Prairie mall
- Confusing highways
- Confusing roads & congestion around the mall, 212, 494.
- Confusing to get around
- Curvey roads.
- Everything is so spread out in Eden Prairie
- Explaining to people how to get around - it's a confusing circle.
- Getting Around
- Hard to navigate/traverse around the mall area
- It is a very confusing place to maneuver for people who don't live here.
- It's hard to get around in "the land of the cul de sac."
- Lack of ease to traverse the city
- Limited access to E.P. from 494 (i.e. southbound 494, no access between 5/212 and 169)
- Local streets do not have sidewalks for walking dogs, kids, etc.
- Many of the roads don't go straight so getting around can be mildly tricky. I get lost easily.
- Narrow streets
- No rhyme & reason to the street layouts
- OVERALL DESIGN, LIGHT RAIL, TRAFFIC.
- Poor city planning.
- Poor planning. Watching hi-density living projects as they continue to be built in Eden Prairie
- Poorly laid out streets and roadways.
- Poorly planned locations for multifamily dwellings near affordable services. Placing apartments by higher end shopping does not help the quality of life of those residents. Multifamily dwellings need appropriate commercial services nearby.
- Road systems centered around the EP mall
- Roads can be confusing
- roads can be confusing near the mall
- So few "through streets." Because of the natural beauty of the lakes and streams it disrupts the street flow. But I am OK with that.
- SOME STORES IN ALMOST HIDDEN LOCATIONS.
- Sometimes it feels like there is no good/direct route to get places - especially going from Area 1 to Area 4
- Spaghetti layout. Too much cow-towing to special interest and topic-of-the-day
- Specific to our situation, no sidewalks in our neighborhood. Loud exhaust on vehicles.
- Street arrangement; driving in the City
- street designations.
- Street layout and signage
- STREET LAYOUT.
- Streets are kind of goofy set-up and MN Taxes are too high. This is a "spend happy" State and not self-sustaining in my opinion.
- the confusing road system; lack of straight lines

- the crazy design to the spaghetti mess of roads we have, you can never get from point a to point b in a straight line and everyone always gets lost, including residents. the incoming light rail as well – biggest waste and will bring in the crime from inner city to suburbs
- the physical infrastructure of the major roadways is pretty funky
- The roads are confusing and I am still learning how to get various places.
- The streets around EP are a bit confusing.
- Trying to navigate the streets around the mall (have lived here for 6 years and still get confused...)

Schools, education

- Eden Prairie schools are losing reputation. Staffs are extremely qualified but emphasis on diversification has made their jobs much more difficult. I've talked to young people who no longer want to buy homes in EP because of the schools. Minnetonka and Edina are their preferred locations for raising children. As a long time resident of EP I find this very sad.
- High school too big.
- My only concern with Eden Prairie are the school. I would like the school district to hire more qualified candidates (in some cases, for example our zoned elementary school) who value whole child development over test scores, and I would like students to get more outdoor time during the school day.
- Not happy with stuff going on in some of the schools. I would suggest private school.
- Our town and schools cow-tow to the Somalian community, and it often appears to be out of fear, although tax dollars are not necessarily coming from that community. The attitude within EP schools is one of deferring to the bully and control tactics of some Somalian children. Strong students are often set aside to fend for themselves.
- Political leanings being taught in our schools. Politics should not be pushed in our schools. Teachers should remain politically neutral in class.
- Public schools are poor, too big.
- School system wastes a lot of money instead of actually investing it in learning, the children and the teachers
- Schools not as competitive as Minnetonka; amenities feel old
- The direction of our boundary school. We have great concerns about keeping our children in district.
- The division of schools that former Superintendent Krull did.
- The downward spiral of quality education for our children.
- The overly woke movement causing a deep decline in E.P. schools.
- The school district is why we moved here and is also now the reason why we consider moving. It has not lived up to the reputation it once had.
- The school district. Teachers, faculty and staff, principals, and superintendent have declined in quality. It is the reason why I indicated it's unlikely that I will remain living in Eden Prairie in the next five years.
- The school system is not what it used to be, and the light rail (sorry, that's two).
- The schools are becoming more WOKE and the tendency to discipline someone for just trying to help the kids is unsettling. The over reaction to Dave Flom's teaching the kids the value of what you say by reading a phrase that someone else wrote to make a point and then getting taken off his coaching job is a recent example. Way out of line with the intent of helping kids.
- The schools are going downhill.
- The schools have gone way downhill compared to 10 years ago. I would no longer send my kids to EP Schools.
- The schools have not lived up to their advertising. They claimed great environmental education, but instead the children hardly ever even step outdoors.

Housing issues (affordability, variety of options, upkeep)

- Affordable housing negatively affecting our neighborhood
- Age of most housing, surprisingly low quality restaurants and shopping given the size of the city and its location. (compared to Woodbury or Maple Grove)

- All of the new apartment buildings and compact living places taking over! Eye sores everywhere, not feeling like a suburb anymore. Not enough open spaces left to enjoy. You either have to go directly to a park, where everyone else has to go, or drive far out of town to feel like you can escape crowds. (I'm only 26 and graduated EPHS in 2014. Things have changed a lot in a short amount of time.)
- all the new apartment buildings = EP used to be a home ownership community but every corner now has tall buildings
- all the towering senior housing complexes which keep appearing
- Apartments
- Buildings, houses & common areas not maintained.
- Chapter 8 housing - unsafe.
- Continued development of multi-family housing with increasing congestion in those areas.
- Continuous building of apartment developments. Traffic increases as a result. There is no "prairie" left in Eden Prairie.
- Cost of housing.
- Cost of housing.
- Design of recent high rise housing. It is needed, but block sun & "open" feeling, solution. Require Bldgs set back from roads dr.
- Diversity of housing including mental health housing, low income housing & assisted living housing
- Expense housing.
- High density housing, SWLR, decline of educational standards.
- high prices of homes and home association fees.
- Housing affordability
- Housing costs are extremely high, which makes it challenging for younger families to afford living here.
- Housing prices.
- How expensive housing and rent are.
- I can't afford to buy a home or decent apartment, there are few 3 bedroom apartments or townhomes to rent, it's full of rich people, the planning and zoning only allows 9,500 sqft lots for homes which excludes those of us struggling to be able to own a home and build wealth, the middle school is overcrowded and behaviors are concerning and dangerous at times, I think a Fresh Thyme would be a better option than an Amazon Fresh, and so many refugees with children that are disrespectful, unparented, and unruly.
- I hate my apartment complex and wish that EP had not allowed a national company to purchase 3 different complexes. The management does the bare minimum to maintain the apartments while charging a premium rent. I also think they have been incorrectly charging for my utilities (water, sewer, trash). according to them, the water and sewer has gone up over 60% in the last year. Also, the target should be a super target.
- Increased rent and home prices
- It is turning into apartment and low income community. Which I am concerned. In my opinion, people live in apartments don't have the same community ownership as a home owner. Statistically, they are more transitional. Home owners are more vested in their city and community.
- Limited options for downsizing for active seniors.
- Living in a neighborhood w/houses very close to one another.
- low income housing
- Low income housing too much
- Need more affordable housing.
- Not a fan of 'affordable housing' as it affecting the neighborhood negatively.
- Not enough affordable (low income) housing!.
- not enough affordable condo or townhouse to buy
- not enough affordable housing
- Section 8 inhabits causing property damage, crime and litter
- Subsidized housing.

- The conditions of the neighborhoods has downgraded in the last 4 years with the increased number of households lessening care of their house & property. This is evidenced by unused cars permanently left in driveways, unused boats & property left in yards 50+ weeks a year, and more unkempt yards.
- The lack of one-level condominiums in the city. While we are seeing a number of apartment buildings going up, we're not seeing condos. We are hoping to downsize in the next 5-7 years and would like to get into a condo. We would prefer to purchase our home, not to rent.
- The number of aging properties in the older areas and how the city does not enforce ordinances of these homes resulting in eye sores and decreased property values.
- Too many apartments.
- too many high density apartments

Diversity/inclusion, friendliness, sense of community, issues with fellow residents

- Atomization and lack of sense of community
- Entitled people
- Entitled rich kids
- Entitlement of those who also live here
- Hard to get to know people
- How the affluent treat other EP residents.
- I believe our community has not learned how to embrace diversity and work with our various populations so that our schools, recreation, etc. opportunities are used to their full advantages. Many of our residents who don't use English as their first language -- or have other cultural barriers -- don't know how to navigate parks and recreation registration, city services, school or athletic resources. This results in frustration and further alienation of residents.
- I don't feel like there is inclusion with communities of color. Race relations are peaceful and divided.
- I live right on a walking path to the park from an apartment building. Sometimes kids harass/tease my dogs in our fenced yard. The fire department is called to the apartment building a lot as well.
- I wish there were more people who identify as LGBTQ+
- In a few short years, Eden Prairie has become less middle of the road / common sense in its politics and become too liberal / progressive for me. That is one of many reasons why we we happy to leave Minneapolis. If Eden Prairie keeps swinging so far to the left, it will be why we leave, too. When we leave, we are leaving the state, not moving to another part of Minnesota.
- increased diversity brings about good and bad and it can be difficult to handle the bad
- It is hard to meet people.
- It is suburban in nature, so harder to meet people than some city living.
- lack of community
- Lack of community. There's no town feel.
- Lack of diversity - lack of charm - too many. Ugly strip malls.
- Lack of diversity.
- lack of middle class people and originality in restaurants / stores
- Lack of sense of community beyond the immediate neighborhood. Due to the drivers, EP is one of the least friendly place to bicycle in the twin cites.
- Limited in diverse peoples
- neighbors do not know each other as well/sense of community is less that of my experience with living in Minneapolis.
- Non-inclusive to people who are not white
- Not very neighborly.
- Occasional displays of entitlement/arrogance
- One neighbor who consistently calls the police on surrounding neighbors for frivolous reasons.
- People are not very friendly to newcomers. Minnesota nice, Minnesota ice is so true.
- People not picking up their dog's poop, or not taking the bags with them

- racism, unconscious bias, and "not in my back yard" attitudes
- Racists who move their kids to Minnetonka because they don't want their snowflakes interacting with poor brown children.
- Reputation of wealth
- Social justice pushed down everyone's throat
- Socializing
- Some people are too much complaining about everything.
- Some residents moving in from other countries that don't respect people and things
- Still a lot of racism
- Suburbia, no "town" ambiance.
- The abundance of rude Somalians
- The culture
- The engagement of residents to work together to build a stronger community.
- The islamaphobia and racism of closed-minded right-wing conservative bigots. They think they own the this place and everyone else is a temporary passer through.
- The poor integration of Somalians that are rowdy and disorderly and don't fit in with the community
- The salami people. they are horrible drivers.
- The segregation of ethnic communities. And the schools are incredibly hard on students- we have to allow children to be children while they are children. Finally, animal control for a city of our size, we have got to have a shelter for lost pets. So many of our community's pets end up in Bloomington where our community members do not know to look.
- The separation of the haves and the have nots
- There is not a sense of community like Chanhassen or Shakopee.
- There truly is no sense of community. No downtown. No identity as a town. No annual event where we all come together, other than the neighborhood night out.
- Unfriendly residents
- We're new to the area, transplants from out of state, and getting to know/building new friendships has proven difficult. We've mostly made friends with other people moving here from out of state.
- Woke culture
- Zero sense of community. Need to desperately study Edina's.

Need for improved public transportation, concerned about light rail

- Ability to get around in public transportation
- access to public transportation requires transportation
- Agreeing to add light rail. I expect many problems with traffic and crime increasing especially being the end of the rail.
- aLight rail development. Zoning and building aesthetic standards. High property taxes. Drugs
- changes that were meant to promote light rail commuter style community
- I drive to other suburbs for almost all of my shopping, dining and health care. The light rail is an eyesore and concerning to me.
- I hate feeling dependent on my car in order to be connected to the surrounding area or even to travel anywhere within city limits. The light rail is a great move in a positive direction - we need more of that! People should be able to live here without being dependent on a car.
- I'd like to see the light rail completed for an easy commute downtown.
- Impending light rail
- lack of any public transportation, everything spread way out
- Lack of public transportation and cost of living.
- Lack of reliable and convenient bus system
- Light rail
- Light rail
- Light rail

- Light rail
- light rail & change in school system
- Light rail and the unenforceable communities that are being created.
- Light rail coming
- LIGHT RAIL!!!!.
- LIGHT RAIL.
- Light rail.
- Light rail. What a waste of money.
- Lightrail
- Lightrail
- Lightrail and construction will ruin this city further
- Lightrail very near my home!.
- Lite rail coming in.
- LRT Impact: The construction cost is wildly over budget and will be expensive for taxpayers, but thinking about once it starts running, what preventative measures are going to be in place such that problems being seen in Mpls on the existing lines (crime, drug use, etc) don't become a problem along the route and at SW station?
- LRT infrastructure that has been built that makes Eden Prairie look like downtown Minneapolis
- NA
- Nervous about future light rail crime
- New light rail system will eventually run in Eden Prairie. I am quite concerned about it after reading several stories about problems with other existing light rail systems.
- NEW LIGHT RAIL.
- New mass transit - will bring crimes & undesirables.
- not as accessible to public transportation
- Public transport is essential for those who drive to Eden Prairie poor public transport.
- Public transportation around EP is minimal
- Public Transportation is limited
- Public transportation is terrible.
- Rail system
- South west light rail, do not need it here
- That the light rail is here but not yet running. And we don't get have a Raising Canes.
- That the light rail will be coming here.
- That we will be a light rail stop and the crime that it will bring
- The addition of light rail
- The amount of \$, time and disruption that the light rail has caused. I am also concerned about the clientele that it will bring.
- The fact the rail is coming to Eden Prairie
- The incoming light rail and lack of non fast food resturants
- The inevitability of the SW Light Rail coming to Eden Prairie. This will change our city. And not in a good way.
- The Light Rail
- The light rail and inflated taxes
- The light rail coming and all the new apartment construction
- the light rail coming in
- The light rail coming on.
- The light rail construction and possibly when it is completed will start making EP feel like a bigger city and not a quiet suburb.
- The light rail construction mess, the additional crime it will bring if it ever is running. All the big box stores, crime, and the loss of the bike trail from Hopkins to downtown etc.
- The light rail eyesore

- The light rail, lack of a downtown, lack of non chain dining establishments, and how we've developed all of the prairies that were in EP
- The light-rail coming to EP.
- the lightrail. Also, it doesnt really have a downtown.
- The long turn lights at intersections.
- The massive increase in high density apts. Especially on EP toed.
- The metro transit line to Minneapolis is still not in use - a reason we moved to EP
- The new light rail!!!! Ugly and going to make things even busier. Also all the taller buildings/multi unit dwellings going up. We used to have a height restriction on buildings I thought. Schools aren't what they used to be.
- The new rail system that was built
- The thought of the light rail being here. I strongly believe that this will plummet the safety in Eden Prairie.
- the upcoming arrival (maybe) of the LRT
- There is no public transportation easily getting from here to Minneapolis. Everywhere we go we have to have a car.
- Train development
- Transportation
- Transportation
- Transporte publico
- upcoming light rail
- Upcoming LRT,
- Worried about what Light Rail will bring to town

Lack of a downtown area

- A central 'downtown' area where you could walk around, shop and eat. (too many strip malls)
- I wish we had a downtown area. Too much focus on fast food.
- Lack of "downtown" - common place to congregate
- Lack of a defined city center with shop and restaurant. area
- LACK OF A MAIN ST OR CENTRAL TOWN SQUARE.
- Lack of a Main Street or town center
- Lack of a real "downtown" area/having to drive virtually everywhere.
- Lack of a true city center or walkable "downtown" area.
- Lack of actual down town-walkability to services.
- lack of central shopping area
- Lack of downtown
- Lack of downtown district.
- Lack of downtown, restaurants
- Lack of downtown/character.
- lacks a downtown or centralized business/commerical area - very spreadout and not much room for expanding businesses
- No "down town" hub, connection to Minnesota River, and too much over building.
- No "downtown" area / street
- No "downtown" or community feel.
- No "main street" feel / town center w/unique shops/restaurants (all chains.
- No "main street" with shops and restaurants
- No central "downtown" area. Hard for younger families to start a life here, it's too expensive for what it has to offer.
- NO CENTRAL CITY CENTER - EVERYTHING IS SPREAD OUT HAPHAZARD!.
- no central downtown area
- No downtown
- No downtown

- no downtown area
- No downtown area
- No downtown area.
- No 'downtown' area.
- No downtown or central area
- No downtown, too liberal.
- No downtown.
- No downtown.
- No downtown/lack of family owned businesses.
- No downtown/Main St area
- No feeling of a "city center" or "main street" area. Really not a "walkable city" for day to day things although there are many nice trails.
- no Main Street or downtown
- No Main Street with local shops and restaurants like other cities
- No pedestrian downtown. Too many apartment buildings. Unnecessary trails in peoples backyards. City wants to build on every spec of land. No conservation or love of environment. Constantly removing healthy trees (pioneer trail). Our schools have fights every week. Kids don't feel safe.
- no real sense of a downtown
- No real walkable downtown area
- No sense of a downtown area.
- No true downtown area. There is a city center but it is all commercial/businesses. No true walkability.
- Not having a nice downtown like Maple Grove
- Not true downtown area
- The lack of a downtown with not much local personality.
- There is no "downtown", no walkable portions with access to shopping/food, limited restaurants.
- There is no actual downtown, all new developments seem to be senior centers instead of promoting EP as a better place to live and work for people under the age of 55.
- There is no downtown.
- There is no main street / downtown area.
- There is no real downtown like Excelsior or Hopkins
- There is no real town block area with things like sidewalks, shops and restaurants
- We don't have a real downtown
- Wis there was more of a downtown community, easy to walk to.
- wish there was a true downtown like Excelsior but not much we can do about that

Need for improved/more activities, shopping, dining, recreation, parks

- Not a lot of variety of shopping or entertainment venues. Not a lot to do if someone comes to visit.
- A nice, large community outdoor pool area, with water slides, etc that is not polluted like Round Lake
- All our restaurants are chains!!!!
- Better balance of living near amenities (e.g., mall area so you can walk to things?)
- Better restaurants needed
- Businesses seem to have a hard time succeeding. The mall is dismal (exception Scheels) and restaurants have a hard time making money and staying open.
- Diversity of night life.
- Doesn't allow traders joe w/ liquor in etc.
- Empty restaurant spaces
- Entertainment is much to be desired
- few non-chain restaurants
- High proportion of generic, chain restaurants.
- I still have to travel to Edina for a lot of services (food, hobby stores, clothing stores, art stores)
- I wish there were even more natural places to hike.

- I wish there were more opportunities for people under the age of 40 to purchase homes and have some sort of "night life"
- I would like more restaurant options and less banks
- impossible for small businesses to own commercial property- only large corporate chains do business here. We have no mom n pop restaurants or small family owned shops.
- It can sometimes feel very suburban - lots of strip malls and chain restaurants. I'd love to see more small businesses
- Lack of "fun" activities.
- Lack of cocktail bars/nightlife
- Lack of community wide events. Entertainment options, things to do. Would also like to see more city wide support for hard recycle items and events that divert items from landfills. Lack of sidewalks in some areas.
- lack of culturally oriented restaurants - fairly bland eateries
- Lack of entertainment/interesting dining
- Lack of ethnic eateries like those found in Minneapolis.
- Lack of facilities/public transport
- Lack of family owned, non chain restaurants
- Lack of family restaurant-no trader joes-more bus service for senior.
- Lack of family type of restaurants.
- Lack of fun and unique restaurants, including those that stay open later.
- Lack of good restaurants
- Lack of good restaurants
- Lack of good restaurants
- Lack of good restaurants
- Lack of good restaurants, wine bars, etc.. . We never eat out in Eden Prairie. I also do not like the configuration of the mall area.
- Lack of local business, too many chains.
- Lack of local holiday celebrations, such as tree lightings etc
- lack of medium to upper end restaurants
- Lack of neighborhood bars.
- Lack of night life
- Lack of nightlife
- Lack of non-chain restaurants; lack of "city center" or "downtown" feel especially with impending blight of the new light rail.
- Lack of opportunities for culturally diverse communities to integrate or socialize.
- Lack of performing arts
- Lack of playground within walking distance to our home. High cost of living.
- lack of quality entertainment and food.
- Lack of quality restaurants
- Lack of restaurants and ability to sustain restaurants
- Lack of sit down restaurants
- Lack of small neighborhood restaurants/bars
- Lack of social environments (restaurants, bars, fun entertainment, etc.)
- lack of unique restaurants
- Lack of variety in restaurants. Lacks a hospital
- Limited restaurants and places to enjoy a drink/food on an outside patio which helps to develop a sense of community
- Mediocre entertainment/shopping options
- More pickleball courts
- MORE PLACES FOR PLAYS & MUSIC.
- Need a local farmers' market

- Need liquor store on Southeast part of town
- Need to travel to surrounding areas for more dining choices
- no Dunkin Donuts
- No farmer's market.
- no fun tourist spots or fun things to do
- No public outdoor pool for lap swimming. Hard to complain with EPCC Aquatic center
- No public pool for kids
- no real big attractions
- No Trader Joe's
- Not enough casual restaurants
- Not enough dog friendly places that allow dogs. They should be allowed everywhere.
- Not enough entertainment and restaurants that are not a chain.
- Not enough high quality restaurants to choose from.
- Not enough locally owned shops, stores and cafes. I love Smith coffee and would like to see more business like this and not more franchise fast food etc. And you have to drive to almost everything in EP. I like to walk to do my errands but it doesn't work in EP. It's a driving suburb.
- Not having enough restaurants.
- not many culinary places of quality catering to minorities
- Not many unique high-caliber restaurants.
- NOT MUCH ENTERTAINMENT OPTIONS (MUSIC).
- Our community is so diverse, but our city facilities do not offer opportunities to learn about these diverse cultures to integrate. I see so much segregation in this sense. My neighborhood has so many Indian, Asian and white families, but EP does not have a culture of mixing. This is not the norm in other parts of the country. We need to do better. I would love to see yoga classes taught by Indian instructors/Or instructors who honor the lineage where it comes from, a Bollywood or Salsa dance class for at the community center. Maybe Somali cooking class. We have a diverse community but we aren't sure how to interact with each other.
- Overall lack of restaurant variety and would rather have one Super Target or Super Walmart than 2 mid-size of both.
- Quality & quantity of good restaurants.
- Ratio of chain restaurants to small businesses. Rush hour traffic on 5.
- Recreational locations tend to be lacking minus the Eden Prairie Center. The center doesn't have much though so it's a great place to be during the summer. Not necessarily the winter.
- Restaurant choice, mid-range (high-end good).
- Restaurant options
- Restaurant options. I feel like there used to be more.
- Restaurants closing
- Retail options
- Shopping.
- The children's play area does not have more slides and activity area and whatever we have are pretty small. The most decent one is in the nearby city of Bloomington, HIGHLANDS park. We should have at least one planned for Eden Prairie
- The eden prairie mall is suffering. Not much to see there besides Scheels. Also, dining options are bleak. I would like to see a better variety and some dining options that aren't chain restaurants
- The lack of new restaurants, bars, entertainment. Not much to do here.
- The lack of restaurants and a true downtown (Technology drive by Bachmans is NOT a true downtown)
- There are almost no strip malls in south-western part of EP. No gas stations, no anything. To get something basic, you have to drive several miles. EP shopping center is lacking compared to other metro areas - like Eagan. Its shopping district is much better than EP.
- There are not enough sit down restaurants. We need a Cheesecake Factory, etc...enough burger and pizza places.
- There really isn't much to do in Eden Prairie

- This seems small, but we would love to see more non-chain restaurants in EP. We almost always leave EP to go out for dinner.
- Too many chain restaurants
- Too many chain restaurants & would like other local options
- Tough to visit; not a lot of shopping or great restaurant variety for visitors, and being an outer ring suburb is a drive we can't control; light rail may help with this, but we still need better shops/eats to attract people
- Trails
- Unique dining
- Vacant restaurants
- Very few non-chain restaurants
- We have restaurants but we need "active" entertainment like a Top Golf, Whirlyball or even Axe Throwing.
- We need a live entertainment bar.
- Wish there were more locally owned restaurants/retail; more walkable
- Wish we did not have a municipal liquor and would have Trader Joe's or Total wine.
- Would like more independent/Mom and Pop businesses
- Would like more upscale restaurants.
- would like to see a better shopping and restaurant area. Very few good restaurants and shopping opportunities.
- would like to see more food trucks. I understand they need to be inspected which is fine but make it easier have someone avail on weekends to do
- Would love to see less chain restaurants and more independents.

Issues with local government

- 1. the city fees that pass are really hidden taxes 2. The Duck Lake lake association that restricts open input from lake property owners.
- Catering to special interest groups.
- City ordinances are not upheld. It's very frustrating living in a residential area where ordinance enforcement all seems discretionary and we are unable to enjoy living in our home due to excessive noise, fumes, parking violations, etc from one of our neighbors doing commercial auto body work from his garage. We have sought help from the police department/zoning admin and outlined specific ordinance violations but they are reluctant to actually enforce the ordinances.
- complete lack of transparency of city government, and total lack of enforcement of noise statutes at construction sites in residential areas, HEAVY EQUIPMENT OPERATION IN CONSTRUCTION AT FIVE THIRTY IN THE MORNING!!
- Creeping political liberalism and sustainable program push
- Eden Prairie spends way too much time and money catering to immigrants. I see people waiting for handouts from the government/school system constantly. Our tax dollars need to be spend bettering the entire community, not just 1 section of people.
- Government seems to waste money on things they think are "popular" these days rather than on keeping taxes low, roads good, water affordable, etc
- House valuation practices
- I have more than 1....but #1 are the growing discriminatory policies and practices which are not 'blind' but focus on race and gender. Since there is NO OTHER place in this survey to provide personal feedback-let me just say that MN is quickly becoming an unlivable state due to crime that WILL eventually impact EP as it moves into the outer ring suburbs. We pay very high taxes which go into a statewide pot and have learned that 19 schools in MN don't have a single child proficient in math or reading. Some of these schools receive \$31K/student. We also have a state legislature that is completely unhinged going after parental rights, personal protection rights, property rights, medical rights, even gas mowers and chainsaws.....and is doing NOTHING about crime, failing schools or taxes. While we believe in being good stewards of the environment; we are deeply disappointed that EP doesn't recognize that all these sustainable initiatives, (SDGs) are power grabs. They are about stripping away individual rights and local governance rights to come into alignment with goals established by regional governance boards who are

not elected nor accountable to the people. So our city council is not representing me, but the sustainability goals of regional appointed governance boards like the MET council. Read Agenda 2030. Also, policies, school curriculum, history, and programs are setting academics aside for social emotional learning goals (SEL), and DEI goals. Everyone is placed into a 'tribe' and assigned group guilt or victim status. ALL of our local legislators and govt subscribe to these ideologies as reflected by their policies, programs and initiatives...even many of the questions in this survey. Sadly, we do NOT plan to retire here. We are looking right now where we want to settle. We are encouraging our 3 children to make plans to move as well. MN will at some point implode under the weight of its ideological decisions, lack of seriousness about stopping crime and it's 'green' initiatives that kill jobs and liberty and cost all of us a WHOLE lot more...our power grid CANNOT support everyone plugging in an electric car....and I don't want to look at fields of solar panels and wind mills at every turn. They do not last long and are not recyclable.....nobody ever talks about that....they really aren't 'sustainable'. Plus...I shake my head every time I drive under that \$3BILLION dollar boondoggle 'light rail' train to nowhere. What a colossal waste of taxpayer dollars with will also exact from us an eternal subsidy per rider.. We would rather live in a state where people aren't constantly trying to dictate and tell us how we should think and live. We have no desire to live in '15 minutes cities'...which is where MN is headed. The great American experiment is officially dead in MN. The legislation and policies being passed right now have locked in this result for generations to come....so it really doesn't matter what's going on in our once great EP. It all trickles out and EP will come into alignment with these regional governance goals because of the money (and consequences for failure to comply) that come with it. Your survey questions don't allow for a real discussion of 'quality of life'. Thanks for letting me use this space to share my thoughts.

- lack of gun controls
- liberal policies
- Poor tax environment, too much regulation and woke politics
- Regulations and mismanaged priorities
- Ridiculous property valuations resulting in amplified taxes. Particularly '23/'24 valuations. No way I could sell my property for listed valuation.
- Spending \$ on ugly tree sculptures.
- The leftist leaning mayor & city council.
- The politics/school system/ and the money spent on the light rail system that will be an epic failure
- This is minor but I wish the city would enforce it's ordinance that requires trash and recycling containers to be stored out of sight from the street.
- Wasteful city government spending
- WOK politics and liberal leadership.

Rising crime/safety concerns

- Apparent rising crime - theft, car jackings, drugs
- As a women - not feeling safe.
- Car break-ins.
- Crime
- Crime concerns. Can no longer leave car out at night as catalytic convert might get stolen
- Crime in neighborhood.
- Crime increase, Light rail
- crime near mall
- Crime rate is increasing. Also, the cutting down of trees unnecessarily.
- Crime seems to be on the rise (carjacking)
- crime, you can see the gangs coming in with all their tags via LRT, the gangs are are starting to tag signs all around
- Current increase in crime
- Feeling less safe these days, the apartments in the neighborhood I live in have been flooded with low-income people, section 8, and housing being turned into rentals with way too many people per house. I have had several unnerving encounters that felt like close calls.

- Getting much less safe.
- growing crime
- Growing crime and congestion.
- Increase in crime, especially by the mall
- Increasing crime issues - but that is everywhere
- Increasing crime.
- It appears to becoming a less safe community to live in. It is no fault of the police, but of policies allowing more unsafe behaviors.
- Not as safe as it once was.
- Now a days we hear a lot about thefts and robberies. Need more police routine servillance
- Possible crime.
- Rate of break ins.
- Recent criminal events
- Recent theft and robberies questions safety
- rise in crime. neighbor's car was stolen out of their garage. lack of commitment to affordable housing and action on deadbeat landlords
- Rising property crime
- Rising sense of crime - esp. unruly juveniles
- Seeing crime becoming more of an issue, especially theft.
- The rise in criminal behavior. I no longer feel safe in Eden Prairie, specifically near Cub foods. And the panhandling. Worse in summer by 494/prairie ctr exit by Ice & Cub intersection.
- There is a drug problem here, and legalizing marijuana means it'll get worse. I already see children growing up in homes where it's forced on them and they constantly breathe it in. Terrible and very selfish to do that to kids, and cruel for the government to legalize it. Also people sit in their cars in neighborhood parks and do drugs, making it scary to use them.
- Uptick of crime.
- Vandalism
- Violence in high school

Airport (noise, issues)

- airplane noise
- Airplane noise
- Airport / over all noise.
- airport noise
- Airport noise
- Airport noise
- Airport noise
- AIRPORT!!!!!!!
- Airport. The training flights for small planes are OUT OF CONTROL. These are the short "touch and go" loops they do when practicing take-offs and landings. They start before sunrise and go after sunset. Way too many flights and all of them go over our neighborhood and many other neighborhoods. Sometimes 3-4 planes going at once resulting in DOZENS OF FLIGHTS OVER OUR HOUSE EVERY DAY. Typically they are accelerating and gaining altitude when they do through our neighborhood so are extra loud. These flights are a PUBLIC NUISANCE. It's not realistic to think that these could be banned. However, I request that the city restrict them to certain hours and/or days and require various different flight loops to spread the noise out and reduce impact on neighborhoods like ours.
- Flying cloud airport
- Flying Cloud airport
- flying cloud airport
- flying cloud airport
- Flying Cloud Airport

- Flying cloud Airport noise
- Flying Cloud Airport noise
- Flying Cloud Airport noise; some trash (cups, cans) along Anderson Lakes Parkway
- Flying Cloud Airport, flying lessons, repeat patterns for an hour or more. I think they could vary their routes to spread the noise and disturbance to a minimum. Drinking water has too much chlorine at times.
- Flying Cloud Airport. The noise pollution is overwhelming and getting worse.
- Increased jet traffic over my home.
- Increasing noise and jet fuel smells from the Flying Cloud Airport has us looking for a new place to live.
- Late night and early morning flying from Flying Cloud airport
- MAC Feeder Flying Cloud Airport Noise And Planes Flying Too Low (under 300 feet) Over My House 24/7. The Absolute Worst Which Is Why We Are Leaving Eden Prairie, MN And Air Pollution and Smell From Aircraft Fuel. Residents are forced to endure 24/7 flight operations and flying too low, they should also be given a free airplane ride per year. Also, Starring Lake Observatory should occasionally be free of charge to residents.
- Noise - planes, trains and automobiles fill up most of EP
- Noise from Flying Cloud Airport, exercise equipment needing repair at community center
- Plane noise.
- small airplane flight patterns and noise from Flying Cloud Airport
- The airport noise, the overdevelopment taking away green space, the sense of overcrowding due to LRT and housing construction
- The year over year growing volume of 24/7 aircraft noise and volume. Plus the air flight school planes circling overhead over and over while learning takeoff and landing; most especially on weekend mornings. Totally ridiculous when Crystal airport doesn't even come near for flight volume. So much for MACs promises to keep Eden Prairie a suburban airport, and not making it a major hub as it's closely coming to be. Living near Dulles International Airport was better than living near Flying Cloud Airport

Environmental issues, concerns

- Birch island lake water levels fluctuating and getting low.
- buck thorn, water quality issues with Purgatory marsh and Starring Lake, new police officers tend to run their sirens at a very loud setting, some pavement is showing its age, the city council should develop minimum standards for abandoned properties (e.g. the Burger King sign on Flying Cloud Rd.)
- Buckthorn-seeing the quality of fauna in the parks I love so much losing out to buckthorn and it's very sad
- Having to cut down ash trees
- isn't doing No Mow May yet
- more bio-diversity plantings, native plants
- Natural environment.
- On the LRT people don't clean up their dog waste and it becomes really yucky. Otherwise trail maintenance is good. Potentially put signs and dog bags out to remind people to clean up.
- quality of drinking water
- Taste of water
- The taste of the city water
- The water taste.
- There's way too much chlorine in the drinking water
- Too many deer
- Too many deer. The deer population is destroying flora and can be a potential traffic problem and disease spreader (e.g. deer ticks and brain disease).
- Water is hard and tastes like dirt and has dirt in it.
- You put fluoride which is a poison in my water stop.

Snow plowing/removal

- City response to snow emergency violations
- Parking on city streets during snow removal and snow plows turning around in driveways
- Residential plowing by city.
- Snow
- SNOW & ICE.
- SNOW PLOWING.
- Snow removal from intersections makes it unwalkable for pedestrians in the winter
- Snow removal on trails during winter
- Takes a while for sidewalks to be cleared of snow so people can run.
- That it usually takes a few days to clear snow on the walking path so it ices over
- The snow plow has ruined our front yard! 3' in from the street.
- Uncleared neighborhood trails with no sidewalks available
- winter plowing by the city fills our driveway it seems more than our neighbors
- Winter sidewalk maintenance

City services, streets, construction

- Amt of time it is taking to finish construction on the lite rail.
- City, owned liquor stores, not enough breakfast eateries too many banks.
- Cops are too eager to pick people up for speeding etc...
- ELLIE MAY CLAMPETT TOO BIG AND TOO CLOSE!!! CONSTRUCTION STARTS AT 5:30AM DAILY!!!
- EP Liquors run by the city instead of private industry
- How the cops tend to ignore basic traffic laws while in their vehicles. (Not fully stopping at stop signs, speeding, etc)
- I live near the fire station and the sirens are sometimes loud. Also my property taxes keep going up but if I evaluate my property I've done more to reduce value than increase
- I wish garbage pickup managed by one company vs. many (noisy, traffic, high cost), having it contracted to one company on a 3 year basis, and bid out every 3 years.
- Lack of follow up with the building department with known flippers of houses in the community.
- Litter and potholed
- Maintenance of city including the parks. The parks in Eden Prairie are all falling apart and there seems to be little to no signs of improvement.
- Not having the ability to purchase alcohol except in city-owned stores (the prices are too high, I travel to Chanhassen and visit Total Wine).
- Poor Metro Mobility hours of service for our son.
- Pot holes :)
- Potholes in streets.
- Repaint the roads on hwy 5 between Prairie center drive and Mitchell
- Road construction.
- Road disrepair and overruling multi family housing with no upgrades to roads and traffic mgmt
- Roads and traffic management seem to have lagged behind the times - many improvements needed
- Sidewalk "disconnects" in some areas. Also, I'm not really thrilled about the arrival of the light rail.
- Sirens from police, fire, and ambulances.
- The lack of proper lightening for people to walk in the streets at night.
- the potholes over by the new Starbucks
- too much emphasis on police and all the good they do in city emails
- TRAIL MAINTENANCE IN WINTER, POOR.
- We are not at all happy with the lack of organic recycling options.
- Would like better street lighting, would like more info on walking trails & lakes.

Community & Senior Centers

- *Our cellphone coverage is terrible-unusable in our neighborhood (stable path dell dr).
- Community Center and school
- Community center classes can be cost prohibited for many.
- Community center has limited children based amenities
- How expensive community services (classes, events) and public schools (preschool, 4k) are for such a wealthy community
- How fast the kids community center classes fill up
- It's hard to get access to the community center classes, fill up fast.
- Senior Center Supervisor.
- The community center, the senior center are not convenient for me.
- The crowded pickleball in the Community Center. There is a need for more indoor courts.

Other

- *Our cellphone coverage is terrible-unusable in our neighborhood (stable path dell dr).
- A newspaper.
- Allowing people to take advantage of assistance working systems in there favor -
- bagging leaves in the fall
- Being part of Hennepin county
- Canoeing
- CARE OF ELDERLY TRANSPORT & HELP.
- Conservatives
- convenience, community center, clean
- Discrimination against disabled people evidenced by limited Metro mobility hours in Eden Prairie. That is why I want to leave this suburb- my wheelchair bound daughter cannot come for dinner especially on weekends and holidays
- Distance from downtown
- Distance from downtown
- Distance to Lakewinds and/or Whole Foods
- Don't know enough about places to shop.
- Finding route to new places before google maps.
- getting around and location and variety of retail and restaurants
- Getting around, no "downtown" area
- I don't like the preserve community. Would like to direct by city hall.
- I think one.
- I wish there were more dog parks / places to bring your dog.
- Immigrants
- It's a large city geographically. It takes time to get from one area to the next. Lack of restaurants in the northern parts.
- It's cold
- Lack of corporate jobs
- Long Cold Winter
- Long winters.
- Mega Churches
- Move toward the clown show that is Minneapolis!.
- My job isn't located in Eden Prairie
- Neighbors putting their garbage bins outside their garage.
- No hospital
- No hospital
- No hospital

- No services such as passport, driver's license, hospitals and emergency health care
- Noticed an uptick in what may be homeless or under employed panhandling for money at intersections. Dangerous in all seasons, especially winter,
- People of color who are not part of the top 5% earning class yet earn at least 100k/yr have no protection for their children in schools.
- Speedway Gas Stations.. dumps.
- Suburban living.
- Suburban setting
- The business of Eden Prairie Mall is getting worse
- The city is child centric. For example we've got an abundance of baseball diamonds. But the amount of total hours of use they generate is very low. And that adversely limits how that space might be far better utilized by a larger number of people.
- The development of Eden prairie is an ode to the past. Very compartmentalized, strip malls, standalone buildings with lack of access between parking lots.
- The weather, lol.
- The weather.
- There is too much 'visual clutter' (e.g. lamp posts, flags, trees signs) along Singletree Lane and Leona Rd.
- Things feel a bit "uppity". Most of the restaurants have mediocre food compared with the cost and there's no good neighborhood bars.
- Too cold to retire in
- Too corporatized
- Too much invested in sports.
- Total & complete suburban atmosphere of chain restaurants, stores & strip malls
- Weather
- Weather (HA!)
- Winter
- Winter!

Don't know/NA/something positive

- ?
- B
- Cannot think of any
- Cannot think of one.
- CAN'T THINK OF ANY.
- Can't think of any.
- Can't think of anything
- Can't think of anything
- Can't think of anything.
- Can't walk to much.
- do not having at this point
- Don't have one
- Eden Prairie City Leadership is amazing.
- Haven't found anything to dislike!.
- I cant really think of one thing.
- I CAN'T THINK OF ANYTHING.
- I can't think of anything.
- I like everything
- I like it all
- I love EVERYTHING about Eden Prairie!
- I still have so many of the natural amenities to try out
- Location. Not too far from the airports, mall of America & downtown.

- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- NA
- Nature & wonderful paths. Diverse cultures & economic statuses
- Nothing
- None
- None
- None.
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing
- Nothing at this point in time
- Nothing comes to mind
- Nothing comes to mind at the moment.
- Nothing I can think of.
- Nothing I don't like.
- Nothing really.
- Nothing so far
- NOTHING STANDS OUT AS A NEGATIVE.
- Nothing!!.
- Nothing.
- Nothing.
- Nothing.
- Nothing.
- Nothing.
- Nothing. Eden Prairie is a utopia.
- Nothing. Very thankful for all the hard work that goes into making the city great.
- Really can't think of anything.
- Really nothing at all
- Safe, decent schools
- There is nothing we "like least" about living in Eden Prairie!
- Waxba

- We have lived here less than 3 months so can't answer that yet.

Appendix D: Responses to Selected Survey Questions by Respondent Characteristics

The subgroup comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations.

For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 57: Quality of Life Ratings by Respondent Characteristics on page 135, 93% of residents who had lived in detached housing (A) gave excellent or good ratings to their neighborhood as a place to live. This proportion of residents (A) was statistically higher than residents who had lived in attached housing (B). In another example in this table, respondents who had a household income between \$50,000 to \$99,999 (B) gave statistically higher scores to Eden Prairie as a place to retire than those with a household income of \$100,000 or more (C).

Survey Results by Demographic Characteristics

Length of Residency

- Respondents who had lived in Eden Prairie for more than 20 years were more likely to positively rate the city as a place to work, while those who had lived in the city for less than 5 years were more likely to rate Eden Prairie as an excellent or good place to retire.
- Residents with a length of residency between 6-20 years tended to rate the sense of community in Eden Prairie more positively. This group was also the more likely to state that they would be at least somewhat likely to remain in Eden Prairie for the next five years.
- Overall, respondents who had higher lengths of residency (6 or more years) were more likely to give high ratings to most community characteristics. These residents also tended to rate aspects of the quality of service delivery more positively.
- Airport noise was viewed as more of a problem for residents who had lived in Eden Prairie longer (6 or more years).
- Those who had lived in Eden Prairie for less than 5 years were less likely to have heard of/attended events in the city.
- Respondents with a length of residency between 6-20 years were more likely to have used parks and recreation amenities over the past two years.
- When differences occurred, residents with a length of residency of more than 20 years were less likely to feel safe in various areas in Eden Prairie. These respondents, along with those living in Eden Prairie for 6-20 years, tended to view various crimes (e.g. traffic speeding, drugs, identity theft, etc.) as more of a problem than those living in Eden Prairie for less than 5 years.
- Eden Prairie residents of at least 6 years were more likely to have had contact with the police department in the previous two years. They also tended to give more favorable reviews of their contact with the police department. This group was also more aware that the city's firefighters are mostly volunteers.
- Those with a length of residency of at least 6 years were more likely to have read the city newsletter.

Age

- Residents over the age of 34 tended to rate aspects of quality of life higher than those under age 35. When differences occurred, those above age 34 were also more likely to rate general community characteristics, such as overall economic health, more positively.
- Residents under age 35 were less likely to recommend visiting or conducting business in the city. They were also less likely than those between 35-54 to remain in Eden Prairie for the next five years.
- Overall, younger residents (under 35), rated community characteristics less positively than those over the age of 34. These younger residents also tended to give lower ratings to the quality of city services.
- Residents over 34 were more likely to view airport noise is a problem.
- Residents under 35 were less likely to be aware of or have participated in Eden Prairie events.
- Overall, adults between 35-54 were more likely to have used parks and recreation amenities than those younger than 35 or older than 54.
- Adults under 55 were more likely to rate the Art Center as excellent or good.
- Older adults (55+) tended to view various crimes (e.g. traffic speeding, drugs, identity theft, etc.) as more of a problem.
- Respondents 35 and older were more likely to positively rate their contact with the police department. This group also tended to give more positive reviews of their contact with city employees.
- Those between the age of 35-54 tended to feel more positively about the price of products and the courtesy and friendliness of staff at the city's liquor stores.

- Residents under 55 were more likely to have visited the city website in the year prior to the survey. However, older residents (35+) were more likely to rate aspects of the website positively.
- Younger residents (under 35) were less likely to read the city newsletter. Residents 35 and older tended to give higher marks to the quality of the newsletter.
- Respondents 55 and above were more likely to indicate that the EPTV government access cable channel, the Eden Prairie Sun Sailor, and Local TV/radio stations were major or minor sources of information about the city government and activities. Residents under 55 were more likely to cite online sources (Facebook, Twitter, Nextdoor, etc.) as sources for obtaining information.
- Overall, respondents between 35-54 tended to be more familiar with sustainability strategies. This group was also more likely to complete, or have already completed, sustainability strategies.

Gender

- Women were more likely to positively view the city as a place to visit, and they were more likely to recommend visiting Eden Prairie.
- Men tended to give higher marks to the overall ease of getting to the places you usually have to visit in the city, while women more positively rated health and wellness opportunities and the sense of community.
- Men tended to give higher marks to traffic flow on major streets, ease of travel by car and public transportation, and the availability of preventative health services. Women tended to rate recreational opportunities more positively.
- Men rated the quality of police services, senior programs and services, streets in your neighborhood, city planning services, city engineering services, housing and community services, economic development, and storm drainage more positively. Women gave higher marks to street lighting.
- Women were more likely to be familiar with or have participated in city events.
- Men were more likely to have visited the Outdoor Center and the Staring Lake Observatory at least once in the two years prior to the survey.
- Men were more likely to feel safe at the Eden Prairie Center Mall and on paths or walking trails. Women tended to view vandalism and property crimes as more of a problem.
- Women tended to be more supportive of city owned liquor stores. They also tended to feel more positively about product selection and the prices of products.
- Men were more likely to read the city newsletter. They also tended to rate the quality of the newsletter as excellent or good.
- In terms of major or minor sources of obtaining information, men were more likely to cite the city newsletter, the EPTV government access cable channel, and other online news sources as information sources. Women were more likely to name Nextdoor and Facebook as major or minor sources.
- When there were differences, men were more likely to be familiar with sustainability strategies. Men also tended to be more likely to complete or have completed a home energy audit. They were also more likely to install on-site solar.

Presence of Children

- Those with children at home tended to rate Eden Prairie as a place to live more positively. They were also less likely to rate the overall feeling of safety in Eden Prairie as excellent or good.
- Those without children gave less favorable reviews on the overall “built environment” and the sense of community.
- Residents with children were more likely to remain in the city for the next five years.

- When differences occurred, those with children at home were generally more likely to positively rate various community characteristics. They also tended to rate the quality of city services more positively.
- Respondents with children were more likely to have heard of or have attended the Citywide Open House, community theater productions, PeopleFest!, and Harvest to Halloween at the Barn. They were also generally more likely to have used parks and recreation department amenities, except for the Senior Center which was used more by residents without children at home.
- Those with children tended to rate the Outdoor Center more positively. This group also tended to feel safer in parks and open space.
- Residents without children at home tended to view various crimes (e.g. traffic speeding, drugs, identity theft, etc.) as more of a problem.
- Respondents with children were generally more likely to have had contact with the police department in the two years prior to the survey. However, those without children were more likely to have had contact with the police department at senior programs or for services such as medical assistance. Those with children were more likely to rate their contact with the police department as excellent or good.
- Residents without children were more likely to be aware that the city's firefighters are mostly volunteers.
- Those with children were more likely to have visited the city's website in the past year. This group was also more likely to cite online sources as major or minor sources of obtaining information. Residents without children at home were more likely to use sources such as the city newsletter, the Eden Prairie Sun Sailor, and local TV/radio stations.
- Respondents with children at home tended to be more familiar with sustainability strategies. They were also more likely to purchase, or have purchased an electric vehicle.

Housing Unit Type

- Respondents living in detached housing tended to give higher ratings to their neighborhood as a place to live and the city as a place to raise children. Those living in attached housing were more likely to see Eden Prairie as an excellent or good place to retire.
- When there were differences, those in detached housing units tended to rate community characteristics more positively.
- Those living in detached housing were more likely to rate the quality of city services as excellent or good.
- Residents in detached housing tended to view airport noise as more of a problem.
- Those living in attached housing units were less likely to have attended or heard of city events.
- With the exception of the Senior Center, those living in detached housing units were more likely to use parks and recreation amenities.
- Respondents in attached housing units tended to feel safer in retail parking lots and in parks and open space. Similarly, those in detached housing tended to view various crimes (e.g. traffic speeding, drugs, identity theft, etc.) as more of a problem.
- Those living in attached housing units were more likely to have had contact with the police department for services such as medical assistance, assistance with a car lockout, and senior programs. Those in detached housing were more likely to have had contact for animal control, community programs, Eden Prairie Night to Unite, Safety Camp, and Citywide Open House.
- Residents in detached housing tended to feel more positively about their contact with the police department.
- Those in attached housing were less likely to be aware that firefighters are mostly volunteers.
- Respondents living in detached housing units were more likely to have read the city's newsletter. They also were more likely to rate the quality of the newsletter as excellent or good.
- Respondents in detached housing units tended to be more familiar with sustainability strategies. This group was also more likely to purchase or have purchased an electric car. They were also more likely to sign up for curbside composting.

Housing Tenure

- Homeowners tended to rate their neighborhood as a place to live, the city as a place to raise children, Eden Prairie as a place to work, and Eden Prairie as a place to visit as excellent or good. Renters were more likely to positively rate Eden Prairie as a place to retire.
- When there were differences, homeowners tended to rate community characteristics more positively. Homeowners also tended to give higher ratings to the quality of city services.
- Renters were more likely to recommend living in Eden Prairie to someone who asks, while homeowners were more likely to recommend visiting Eden Prairie. Homeowners were more likely to remain in Eden Prairie for the next five years.
- Homeowners were more likely to view airport noise as a problem.
- Those who owned their home were more likely to have participated in or have awareness of city events. This group was also more likely to have used parks and recreation amenities.
- Renters were more likely to feel safe on paths or walking trails, in parks and open space, and in retail parking lots. Homeowners tended to feel safer in their neighborhood.
- Homeowners tended to view various crimes (e.g. traffic speeding, drugs, identity theft, etc.) as more of a problem.
- Renters were more likely to have had police department contact due to crime reporting, for services such as medical assistance, or for assistance with a car lockout. Homeowners were generally more likely to have contact with the police department in the community and at events. Homeowners tended to rate their contact with the police department more positively. This group was also more aware that city's firefighters are mostly volunteers.
- Renters tended to be more supportive of city-operated liquor stores.
- Homeowners tended to give higher marks to their impression of city employees (e.g. knowledge, courtesy, etc.).
- Renters were less likely to have accessed the city's website in the past year. They were also less likely to read the city's newsletter.
- Homeowners were more likely than renters to view most sources of information as major or minor sources, except for the EPTV government access channel and local TV/radio stations.
- Respondents who owned their homes tended to be more familiar with sustainability strategies.
- Renters were more likely to consider installing on-site solar or subscribing to a utility renewable power purchase program. Homeowners were more likely to purchase or have purchased an electric vehicle. Those who owned their home were also more likely to sign up for curbside composting.

Household Income

- Residents with a household income of at least \$50,000 were more likely to rate aspects of quality life as excellent or good. This group was also more likely to give high marks to community characteristics. This group also tended to rate the quality of city services more positively. However, those in the lowest household income bracket were more likely to rate the overall quality of Eden Prairie services as excellent or good.
- Those with an income of \$100,000+ were more likely to recommend conducting business in Eden Prairie, while those with a household income between \$50,000-\$99,999 were less likely to remain in Eden Prairie for the next five years.
- Respondents who had a household income of less than \$100,000 were more likely to give high marks to the ease of travel by car and the ease of walking in the city.
- Those with a household income of \$100,000 or more tended to view airport noise as more of a problem.

- Residents with a household income of less than \$50,000 were more likely to have attended Harvest to Halloween at the Barn. Those with a household income of \$100,000 were more likely to attend Movies in the Park.
- Those with a household income of \$100,000+ were more likely to have used parks and recreation amenities, with the exception of the Senior Center, which was more likely to be used by those earning less than \$50,000.
- The Outdoor Center was more likely to be used by those with a household income of at least \$50,000.
- Those with a household income of less than \$50,000 tended to feel less safe in their neighborhood.
- When there were differences, those with a household income tended to view various crimes (e.g. traffic speeding, drugs, identity theft, etc.) as more of a problem.
- Those with a household income of less than \$100,000 were more likely to have had police department contact due to crime reporting, for services such as medical assistance, or for assistance with a car lockout. Those with a household income of at least \$100,000 tended to rate their contact with the police department more positively.
- Respondents with a household income of less than \$50,000 tended to have less positive views of overall customer service with city employees.
- Residents with a household income of at least \$50,000 were more likely to have visited the city website over the past year. They were also more likely to positively rate aspects of the website.
- Those with a household income of at least \$100,000 were more likely to read the city newsletter.
- Overall, respondents with a household income of \$100,000+ tended to be more familiar with sustainability strategies. This group was also generally more likely to implement sustainability strategies.

Comparisons by Demographic Characteristics

Table 56: Quality of Life Ratings by Respondent Characteristics

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Eden Prairie as a place to live	94%	93%	94%	93%	95%	94%	96%	93%	95% B	92%	94%
Your neighborhood as a place to live	90%	91%	90%	85%	93% A	92% A	92%	90%	90%	91%	91%
Eden Prairie as a place to raise children	90%	93%	92%	88%	94% A	93% A	93%	92%	92%	92%	92%
Eden Prairie as a place to work	80%	84%	96% A B	80%	88% A	89% A	88%	85%	86%	86%	86%
Eden Prairie as a place to visit	64%	71%	74% A	56%	72% A	77% A	75% B	66%	70%	69%	70%
Eden Prairie as a place to retire	76% B C	64%	64%	71%	64%	72% B	70%	68%	70%	64%	67%
The overall quality of life in Eden Prairie	93%	92%	90%	90%	93%	92%	93%	93%	93%	90%	92%

Table 57: Quality of Life Ratings by Respondent Characteristics

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Eden Prairie as a place to live	94%	93%	93%	94%	91%	95%	94%	94%

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Your neighborhood as a place to live	93% B	88%	83%	93% A	77%	90% A	94% A B	91%
Eden Prairie as a place to raise children	93% B	89%	86%	93% A	84%	91% A	94% A	92%
Eden Prairie as a place to work	87%	85%	80%	89% A	80%	91% A	85%	86%
Eden Prairie as a place to visit	70%	69%	63%	72% A	71%	68%	70%	70%
Eden Prairie as a place to retire	59%	79% A	77% B	65%	68%	77% C	65%	67%
The overall quality of life in Eden Prairie	93%	91%	91%	92%	86%	94% A	93% A	92%

Table 58: General Community Characteristics Ratings by Respondent Characteristics

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall feeling of safety in Eden Prairie	93%	92%	90%	90%	93%	93%	92%	93%	94% B	89%	92%
Overall ease of getting to the places you usually have to visit	88%	83%	87%	85%	88%	87%	85%	89% A	86%	87%	86%
Quality of overall natural environment in Eden Prairie	94%	94%	93%	91%	95% A	94%	94%	93%	93%	94%	93%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	79%	77%	74%	75%	80%	76%	80%	77%	74%	81% A	77%
Health and wellness opportunities in Eden Prairie	81%	86%	89% A	82%	85%	90% A	89% B	83%	84%	87%	86%
Overall opportunities for education and enrichment	82%	87%	86%	77%	88% A	87% A	88%	85%	85%	86%	86%
Overall economic health of Eden Prairie	84%	88%	87%	77%	90% A	90% A	86%	88%	86%	87%	86%
Sense of community	58%	73% A C	65%	50%	72% A	70% A	70% B	63%	61%	73% A	66%
Overall image or reputation of Eden Prairie	90%	92% C	87%	89%	94% A C	88%	91%	90%	90%	91%	90%

Table 59: General Community Characteristics Ratings by Respondent Characteristics

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Overall feeling of safety in Eden Prairie	91%	94%	93%	92%	92%	93%	92%	92%
Overall ease of getting to the places you usually have to visit	85%	88%	87%	86%	79%	91% A	87% A	86%
Quality of overall natural environment in Eden Prairie	93%	94%	94%	93%	92%	94%	94%	93%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	76%	79%	75%	77%	72%	81%	78%	77%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Health and wellness opportunities in Eden Prairie	88% B	82%	79%	87% A	76%	87% A	87% A	86%
Overall opportunities for education and enrichment	87%	83%	78%	88% A	77%	86% A	87% A	86%
Overall economic health of Eden Prairie	88% B	84%	73%	90% A	71%	83% A	90% A B	86%
Sense of community	70% B	60%	50%	71% A	65%	57%	70% B	66%
Overall image or reputation of Eden Prairie	89%	91%	93%	89%	92%	91%	91%	90%

Table 60: Likelihood Ratings by Respondent Characteristics

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Recommend living in Eden Prairie to someone who asks	94%	93%	90%	94%	93%	91%	94%	92%	94%	91%	92%
Recommend visiting Eden Prairie	74%	79%	82% A	66%	80% A	84% A	82% B	75%	78%	78%	78%
Recommend conducting business in Eden Prairie	85%	93% A	90%	81%	94% A	91% A	91%	90%	88%	91%	90%
Remain in Eden Prairie for the next five years	82%	89% A C	83%	79%	89% A	85%	88%	85%	83%	88% A	85%

Table 61: Likelihood Ratings by Respondent Characteristics

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Recommend living in Eden Prairie to someone who asks	91%	94%	96% B	91%	95%	95%	92%	92%
Recommend visiting Eden Prairie	78%	78%	73%	80% A	79%	74%	79%	78%
Recommend conducting business in Eden Prairie	89%	90%	87%	90%	83%	86%	93% A B	90%
Remain in Eden Prairie for the next five years	86%	83%	79%	86% A	87% B	78%	88% B	85%

Table 62: Community Characteristics Ratings by Respondent Characteristics

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Traffic flow on major streets	80% C	74% C	66%	74%	75%	74%	72%	77% A	71%	77% A	74%
Ease of public parking	88%	86%	85%	84%	88%	87%	87%	87%	85%	88%	86%
Ease of travel by car in Eden Prairie	91% C	88% C	79%	91% C	88% C	83%	85%	90% A	84%	89% A	86%
Ease of travel by public transportation in Eden Prairie	27%	36% A	45% A B	12%	39% A	52% A B	32%	41% A	41% B	31%	37%
Ease of walking in Eden Prairie	65%	62%	78% A B	49%	72% A	76% A	68%	69%	68%	68%	68%
Availability of paths and walking trails	94%	92%	94%	93%	94%	94%	93%	95%	94%	93%	93%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Air quality	89%	94% A	95% A	89%	94% A	94% A	94%	93%	93%	92%	93%
Cleanliness of Eden Prairie	90%	94% A	93%	87%	94% A	94% A	92%	93%	91%	94% A	92%
Overall appearance of Eden Prairie	91%	94%	91%	88%	94% A	93% A	93%	92%	91%	94% A	92%
Public places where people want to spend time	84%	82%	83%	83%	82%	85%	83%	83%	85%	81%	83%
Variety of housing options	63%	68%	66%	51%	71% A	70% A	65%	67%	62%	71% A	66%
Availability of affordable quality housing	33%	44% A	44% A	17%	49% A	46% A	38%	44%	36%	46% A	41%
Fitness opportunities (including exercise classes and paths or trails, etc.)	87%	93% A	91%	86%	91% A	94% A	91%	90%	91%	89%	90%
Recreational opportunities	78%	86% A	88% A	73%	84% A	91% A B	88% B	81%	85%	84%	84%
Availability of affordable quality food	72%	74%	73%	59%	78% A	76% A	73%	75%	71%	75%	73%
Availability of affordable quality health care	68%	79% A	78% A	64%	76% A	82% A	73%	78%	74%	76%	76%
Availability of preventive health services	74%	80%	81% A	71%	80% A	83% A	75%	83% A	76%	82% A	79%
Availability of affordable quality mental health care	44%	61% A	60% A	34%	60% A	62% A	52%	60%	53%	58%	56%
Opportunities for residents to provide input into City decision-making	70%	70%	65%	68%	69%	70%	68%	71%	67%	70%	68%
Value of City services considering the property taxes you pay	68% C	71% C	59%	71%	66%	65%	67%	67%	66%	67%	66%

Table 63: Community Characteristics Ratings by Respondent Characteristics

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Traffic flow on major streets	72%	76%	71%	75%	63%	73% A	77% A	74%
Ease of public parking	88%	84%	80%	88% A	77%	87% A	88% A	86%
Ease of travel by car in Eden Prairie	86%	86%	87%	86%	81%	86%	88% A	86%
Ease of travel by public transportation in Eden Prairie	39%	33%	27%	40% A	32%	46% C	34%	37%
Ease of walking in Eden Prairie	67%	69%	65%	69%	75% C	74% C	65%	68%
Availability of paths and walking trails	94%	93%	93%	94%	94%	95%	93%	93%
Air quality	93%	93%	93%	93%	94%	93%	94%	93%
Cleanliness of Eden Prairie	94% B	90%	86%	94% A	82%	89% A	95% A B	92%
Overall appearance of Eden Prairie	93%	91%	91%	92%	86%	91%	94% A	92%
Public places where people want to spend time	83%	82%	85%	82%	84%	86%	82%	83%
Variety of housing options	71% B	59%	38%	74% A	55%	53%	71% A B	66%
Availability of affordable quality housing	48% B	32%	19%	48% A	38%	36%	42%	41%
Fitness opportunities (including exercise classes and paths or trails, etc.)	94% B	85%	84%	92% A	92%	89%	90%	90%
Recreational opportunities	88% B	78%	76%	86% A	75%	86% A	84% A	84%
Availability of affordable quality food	76% B	69%	58%	77% A	62%	66%	78% A B	73%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached (A)	Attached (B)	Rent (A)	Own (B)	Less than \$49,999 (A)	\$50,000 to \$99,999 (B)	\$100,000 or more (C)	
	Availability of affordable quality health care	77%	72%	74%	75%	75%	72%	
Availability of preventive health services	81% B	75%	73%	80% A	78%	79%	79%	79%
Availability of affordable quality mental health care	55%	56%	47%	58% A	49%	60%	53%	56%
Opportunities for residents to provide input into City decision-making	66%	72%	71%	68%	61%	73%	69%	68%
Value of City services considering the property taxes you pay	67%	66%	70%	66%	62%	71%	67%	66%

Table 64: Quality of Service Delivery Ratings by Respondent Characteristics

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years (A)	6 to 20 years (B)	More than 20 years (C)	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	No (A)	Yes (B)	
	Police services	81%	93% A	94% A	71%	94% A	96% A	87%	93% A	91%	
Crime prevention	84%	84%	86%	81%	84%	88% A	86%	84%	85%	84%	85%
Fire services	91%	97% A	99% A	88%	98% A	97% A	96%	96%	97%	95%	96%
Fire Department response time	94%	99% A	98%	100% C	98%	95%	98%	97%	96%	99% A	97%
Hennepin Healthcare Emergency Medical Service (ambulance) response time	87%	96% A	96% A	89%	95%	94%	93%	95%	93%	95%	94%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Animal control	80%	85%	83%	69%	87% A	85% A	81%	87%	82%	84%	83%
Recreation services (i.e., recreation programs and classes, etc.)	78%	87% A	91% A	73%	89% A	90% A	87%	86%	85%	87%	86%
Recreation centers or facilities	77%	90% A	91% A	74%	88% A	90% A	86%	87%	88%	84%	86%
Park maintenance	91%	97% A	95% A	90%	97% A	95% A	95%	95%	93%	97% A	95%
Trail maintenance	85%	91% A	89%	78%	93% A	90% A	88%	89%	88%	89%	89%
Senior programs and services	86%	86%	84%	67%	88% A	87% A	82%	91% A	83%	91%	86%
Street lighting	69%	83% A	78% A	68%	79% A	81% A	80% B	75%	76%	78%	77%
Street repair	73%	78%	72%	78%	76%	73%	75%	77%	73%	77%	74%
Traffic signal timing	62%	69% A	63%	62%	67%	65%	66%	65%	61%	70% A	65%
City streets as a whole	79%	89% A C	82%	76%	88% A	85% A	84%	85%	81%	87% A	83%
Streets in your neighborhood	74%	83% A	84% A	64%	87% A	83% A	78%	84% A	78%	84% A	80%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	61%	72% A	74% A	59%	74% A	69% A	71%	67%	70%	67%	69%
Asphalt trails in your neighborhood	73%	79% A	82% A	72%	80% A	79% A	79%	78%	81% B	75%	78%
Snow removal on City streets (excludes 494, 62 and County roads)	84%	87%	87%	71%	90% A	90% A	85%	88%	84%	88% A	86%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Street sweeping on City streets (excludes 494, 62 and County roads)	87%	87%	92% B	81%	91% A	91% A	89%	89%	88%	89%	88%
Building inspections	80%	85%	78%	66%	90% A C	78% A	80%	83%	77%	86% A	81%
Assessing services	67%	81% A C	71%	67%	81% A C	67%	79%	73%	71%	77%	74%
City planning services	82% C	79% C	69%	81%	81% C	70%	72%	82% A	74%	79%	76%
City engineering services	82%	79%	76%	56%	90% A C	78% A	68%	87% A	75%	83%	79%
Housing and community services	65%	74%	74%	61%	77% A	73%	68%	77% A	70%	75%	72%
Drinking water	71%	87% A	85% A	66%	88% A C	82% A	80%	84%	77%	87% A	81%
Economic development	77%	79%	79%	74%	79%	82%	74%	83% A	77%	80%	78%
Storm drainage	83%	86%	86%	87%	87%	82%	83%	88% A	83%	89% A	85%
Water and sewer services	91%	91%	90%	94% C	91%	88%	90%	92%	89%	93% A	90%
Utility billing	77%	81%	75%	71%	80% A	81% A	79%	79%	77%	80%	78%
Emergency management (services that prepare the community for natural disasters or other emergency situations)	74%	90% A	86% A	64%	88% A	88% A	85%	87%	85%	84%	85%
Preservation of natural areas such as open space, parklands and wetlands	82%	88% A	83%	79%	86% A	86% A	84%	87%	84%	86%	85%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	80%	95% A	93% A	79%	92% A	93% A	89%	92%	88%	92% A	90%
Overall quality of Eden Prairie services	84%	90% A	91% A	78%	92% A	91% A	88%	90%	88%	89%	89%

Table 65: Quality of Service Delivery Ratings by Respondent Characteristics

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Police services	94% B	83%	79%	92% A	88%	90%	90%	90%
Crime prevention	86%	83%	79%	86% A	81%	89%	83%	85%
Fire services	97% B	94%	91%	97% A	99%	98%	95%	96%
Fire Department response time	97%	97%	98%	97%	98%	99%	97%	97%
Hennepin Healthcare Emergency Medical Service (ambulance) response time	94%	93%	92%	95%	95%	90%	96% B	94%
Animal control	84%	82%	88%	82%	87%	80%	83%	83%
Recreation services (i.e., recreation programs and classes, etc.)	88% B	82%	73%	89% A	77%	86% A	87% A	86%
Recreation centers or facilities	90% B	80%	75%	89% A	80%	85%	87%	86%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)
Park maintenance	96%	93%	90%	96% A	91%	91%	97% A B	95%
Trail maintenance	89%	88%	81%	91% A	83%	87%	91% A	89%
Senior programs and services	89% B	81%	81%	87%	72%	91% A	87% A	86%
Street lighting	79% B	73%	76%	77%	78%	74%	77%	77%
Street repair	78% B	70%	74%	75%	70%	75%	77%	74%
Traffic signal timing	65%	65%	63%	65%	56%	62%	68% A	65%
City streets as a whole	87% B	78%	77%	85% A	74%	78%	88% A B	83%
Streets in your neighborhood	86% B	72%	72%	83% A	75%	74%	83% A B	80%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	70%	68%	70%	68%	76% B	60%	71% B	69%
Asphalt trails in your neighborhood	77%	79%	80%	78%	81%	74%	79%	78%
Snow removal on City streets (excludes 494, 62 and County roads)	88% B	83%	78%	88% A	78%	81%	89% A B	86%
Street sweeping on City streets (excludes 494, 62 and County roads)	91% B	84%	81%	90% A	83%	83%	91% A B	88%
Building inspections	85% B	74%	71%	83% A	87%	78%	81%	81%
Assessing services	72%	79%	79%	73%	84%	79%	72%	74%
City planning services	74%	80%	72%	78%	64%	78%	80% A	76%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)
City engineering services	81%	74%	65%	82% A	76%	71%	83% B	79%
Housing and community services	76% B	66%	54%	78% A	51%	74% A	76% A	72%
Drinking water	87% B	72%	57%	87% A	69%	77%	85% A B	81%
Economic development	81% B	73%	65%	82% A	66%	75%	82% A B	78%
Storm drainage	88% B	81%	75%	88% A	80%	80%	89% A B	85%
Water and sewer services	91%	89%	85%	92% A	85%	91%	92% A	90%
Utility billing	83% B	70%	68%	80% A	61%	67%	85% A B	78%
Emergency management (services that prepare the community for natural disasters or other emergency situations)	87% B	81%	77%	86% A	79%	84%	86%	85%
Preservation of natural areas such as open space, parklands and wetlands	85%	84%	82%	85%	79%	84%	86%	85%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	94% B	83%	79%	92% A	91%	87%	91%	90%
Overall quality of Eden Prairie services	91% B	84%	83%	90% A	94% B	86%	89%	89%

Table 66: Airport Noise Ratings by Respondent Characteristics

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	2%	8% A	11% A	1%	7% A	9% A	5%	7%	7%	7%	7%

Table 67: Airport Noise Ratings by Respondent Characteristics

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	10% B	3%	1%	9% A	2%	2%	8% A B	7%

Table 68: Event Familiarity Ratings by Respondent Characteristics

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Citywide Open House	32%	62% A	63% A	26%	62% A	56% A	51%	53%	49%	57% A	53%
Eden Prairie Night to Unite	46%	80% A	90% A B	43%	78% A	82% A	72%	70%	70%	74%	72%
Fourth of July Hometown Celebration	58%	89% A	96% A B	53%	87% A	90% A	81%	80%	79%	83%	81%

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Staring Lake Summer Concert Series	77%	91% A	93% A	78%	88% A	91% A	90% B	84%	86%	88%	87%
Arts in the Park	68%	85% A	91% A B	71%	81% A	87% A B	87% B	74%	81%	81%	81%
Community theater productions	52%	72% A	85% A B	46%	73% A	79% A	76% B	62%	66%	73% A	69%
Movies in the Park	63%	84% A	86% A	63%	82% A	79% A	82% B	71%	73%	83% A	77%
Harvest to Halloween at the Barn	32%	54% A	58% A	34%	51% A	51% A	52% B	43%	44%	52% A	48%
PeopleFest! A Community Celebration of Culture	42%	62% A	62% A	44%	60% A	55% A	60% B	50%	50%	61% A	56%

Table 69: Event Familiarity Ratings by Respondent Characteristics

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Citywide Open House	58%B	44%	37%	57%A	50%	52%	52%	53%
Eden Prairie Night to Unite	82%B	57%	47%	78%A	75%	66%	71%	72%
Fourth of July Hometown Celebration	86%B	72%	64%	85%A	73%	79%	81%	81%
Staring Lake Summer Concert Series	93%B	78%	75%	90%A	86%	82%	88%B	87%
Arts in the Park	85%B	75%	69%	84%A	79%	79%	81%	81%
Community theater productions	78%B	56%	51%	74%A	63%	64%	71%	69%
Movies in the Park	83%B	68%	64%	81%A	67%	69%	80%A B	77%

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached (A)	Attached (B)	Rent (A)	Own (B)	Less than \$49,999 (A)	\$50,000 to \$99,999 (B)	\$100,000 or more (C)	
	Harvest to Halloween at the Barn	53% B	41%	37%	51% A	59% B C	41%	
PeopleFest! A Community Celebration of Culture	61% B	46%	51%	56%	49%	57%	54%	56%

Table 70: Participation in Parks and Recreation Amenities Ratings by Respondent Characteristics

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years (A)	6 to 20 years (B)	More than 20 years (C)	18-34 (A)	35-54 (B)	55+ (C)	Female (A)	Male (B)	No (A)	Yes (B)	
	Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	94%	96% C	91%	97% C	97% C	88%	93%	95%	91%	
Smaller neighborhood parks	83%	93% A C	87%	83%	94% A C	82%	89%	87%	81%	97% A	88%
Senior Center	8%	14% A	25% A B	5%	7%	32% A B	14%	14%	18% B	10%	15%
Outdoor Center	33%	49% A C	40%	33%	49% A C	35%	38%	44% A	31%	56% A	41%
Staring Lake Amphitheatre	30%	59% A	55% A	30%	54% A	50% A	45%	50%	38%	61% A	48%
Staring Lake Observatory	16%	24% A	21%	21% C	25% C	14%	16%	25% A	16%	27% A	21%
Richard T. Anderson Conservation Area	31%	47% A C	39%	31%	45% A C	34%	39%	38%	32%	48% A	39%
Art Center	16%	31% A C	18%	13%	29% A C	18%	22%	22%	13%	35% A	22%

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Community Center	51%	78% A C	67% A	53%	75% A C	61%	65%	67%	53%	84% A	66%

Table 71: Participation in Parks and Recreation Amenities Ratings by Respondent Characteristics

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	96% B	91%	89%	95% A	88%	93% A	95% A	94%
Smaller neighborhood parks	93% B	80%	81%	90% A	80%	81%	92% A B	88%
Senior Center	12%	20% A	13%	15%	31% B C	14%	11%	15%
Outdoor Center	44% B	37%	36%	43%	37%	34%	45% B	41%
Staring Lake Amphitheatre	53% B	41%	31%	52% A	35%	41%	51% A B	48%
Staring Lake Observatory	21%	19%	19%	21%	26%	19%	21%	21%
Richard T. Anderson Conservation Area	48% B	26%	24%	43% A	29%	29%	44% A B	39%
Art Center	23%	21%	16%	24% A	20%	17%	25% B	22%
Community Center	73% B	55%	49%	70% A	57%	63%	68% A	66%

Table 72: Quality of Parks and Recreation Amenities Ratings by Respondent Characteristics

Overall	Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")		Length of residency		Age		Gender		Presence of children		
	(A)	(B)	Less than 6 to 20 years	More than 20 years	18-35	34-54	55+	Female	Male	No	Yes
	96%	96%	98%	94%	97%	97%	96%	97%	97%	95%	96%
	95%	94%	95%	95%	97%	93%	B	95%	93%	94%	95%
Smaller neighborhood parks	95%	94%	95%	97%	93%	95%	B	97%	93%	95%	94%
Senior Center	73%	A	96%	A	90%	92%	86%	87%	90%	87%	93%
Outdoor Center	91%	95%	91%	90%	95%	89%	93%	93%	90%	A	92%
Staring Lake Amphitheatre	89%	95%	94%	92%	94%	93%	95%	93%	94%	93%	94%
Staring Lake Observatory	91%	94%	98%	98%	95%	91%	95%	95%	95%	94%	95%
Richard T. Anderson Conservation Area	91%	A	98%	96%	C	92%	95%	97%	97%	94%	97%
Art Center	80%	93%	A	92%	100%	C	82%	91%	90%	89%	90%
Community Center	85%	A	93%	A	93%	87%	91%	93%	92%	92%	91%

Table 73: Quality of Parks and Recreation Amenities Ratings by Respondent Characteristics

Overall	Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")		Housing unit type		Rent or		Household income	
	(A)	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more
	98%	B	94%	96%	97%	98%	98%	96%
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	98%	B	94%	96%	97%	98%	98%	96%

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Smaller neighborhood parks	95%	95%	99% B	94%	99%	95%	94%	95%
Senior Center	88%	88%	90%	88%	87%	86%	89%	87%
Outdoor Center	94%	90%	88%	94%	77%	91% A	95% A	92%
Staring Lake Amphitheatre	94%	93%	89%	94%	94%	93%	93%	94%
Staring Lake Observatory	94%	95%	96%	94%	97%	93%	95%	95%
Richard T. Anderson Conservation Area	96%	94%	95%	96%	98%	93%	96%	95%
Art Center	92%	85%	95%	89%	84%	89%	90%	90%
Community Center	91%	92%	91%	91%	95%	91%	90%	91%

Table 74: Feelings of Safety by Respondent Characteristics

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Eden Prairie Center mall	84%	84%	81%	79%	84%	85%	79%	88% A	83%	83%	83%
Paths or walking trails	92% C	91%	87%	89%	94% C	87%	88%	93% A	90%	91%	90%
Retail parking lots	85%	86% C	81%	86%	86%	82%	84%	86%	83%	86%	84%
Your neighborhood	95%	95%	95%	94%	97% C	94%	95%	95%	95%	95%	95%

Overall	Presence of children	Length of residency	Age			Gender	Presence of children	Overall	
			18-35	34-54	55+				
(A)	Less than 5 years	(B)	18-35	34	55+	(A)	(A)	(A)	
	6 to 20 years		More than 20 years	(C)	(B)				(C)
(A)	Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	C	94%	C	95%	C	96%	C	89%
		Parks and open space							

Table 75: Feelings of Safety by Respondent Characteristics

Overall	Household income	Housing unit type	Rent or own	Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)			Overall
				Detached	Attached	Rent	
(A)	\$100,000 or more	(A)	Own	(B)	(A)	(B)	(A)
(A)	Eden Prairie Center mall	82%	84%	82%	83%	84%	83%
(A)	Retail parking lots	82%	A	88%	90%	83%	84%
(A)	Parks and open space	91%	A	95%	98%	91%	91%

Table 76: Problem Ratings by Respondent Characteristics

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," 'major' or "extreme" problem)	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Traffic speeding	24%	31% A	45% A B	23%	31% A	40% A B	32%	32%	34%	30%	33%
Stop sign violations in your neighborhood	12%	22% A	28% A	14%	18%	27% A B	20%	20%	21%	20%	20%
Violent crime	6%	10%	14% A	9%	8%	15% A B	9%	10%	11%	9%	10%
Drugs	12%	18%	31% A B	10%	17% A	31% A B	20%	18%	23% B	15%	20%
Youth crimes	12%	21% A	30% A B	4%	21% A	32% A B	21%	19%	25% B	16%	21%
Vandalism and property crimes	15%	23% A	35% A B	9%	24% A	33% A B	29% B	19%	28% B	20%	24%
Identity theft	9%	16%	30% A B	7%	15%	29% A B	19%	15%	23% B	11%	18%

Table 77: Problem Ratings by Respondent Characteristics

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," 'major' or "extreme" problem)	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Traffic speeding	35% B	29%	30%	33%	45% C	35% C	28%	33%
Stop sign violations in your neighborhood	24% B	15%	14%	22% A	22%	14%	21% B	20%

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," 'major' or "extreme" problem)	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Violent crime	10%	11%	5%	12% A	9%	8%	11%	10%
Drugs	23% B	14%	13%	21% A	30% C	20%	16%	20%
Youth crimes	24% B	15%	14%	22% A	27% C	24% C	17%	21%
Vandalism and property crimes	26%	22%	19%	26% A	32%	22%	23%	24%
Identity theft	21% B	13%	9%	20% A	25%	15%	16%	18%

Table 78: Police Department Contact by Respondent Characteristics

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Report a crime	16%	19%	15%	20% C	18%	13%	18%	15%	15%	19%	17%
Animal Control	6%	11% A	15% A B	7%	11%	11%	11%	10%	9%	12%	11%
Services such as medical assistance	8%	12% A	17% A	11%	10%	17% A B	13%	12%	15% B	9%	12%
Assistance with a car lockout	1%	5% A	2%	3%	3%	2%	4%	2%	1%	5% A	3%
Community programs	15%	25% A	21% A	9%	25% A	22% A	21%	19%	14%	28% A	20%

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Schools (Liaison Officers)	8% C	12% A C	3%	4%	14% A C	3%	8%	8%	2%	16% A	8%
Senior programs	2%	2%	9% A B	0%	0%	13% A B	3%	4%	7% B	0%	4%
Eden Prairie Night to Unite	11%	30% A	29% A	6%	28% A	27% A	23%	23%	18%	32% A	24%
Safety Camp	3%	4%	2%	2%	5% A C	1%	2%	4%	1%	6% A	3%
Citywide Open House	6%	14% A	11% A	4%	13% A	10% A	8%	12%	7%	15% A	10%

Table 79: Police Department Contact by Respondent Characteristics

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Report a crime	16%	19%	24% B	15%	18%	21% C	15%	17%
Animal Control	13% B	6%	4%	12% A	7%	10%	11%	11%
Services such as medical assistance	9%	17% A	20% B	10%	24% C	18% C	8%	12%
Assistance with a car lockout	2%	4% A	5% B	2%	9% B C	4% C	1%	3%
Community programs	24% B	15%	13%	22% A	22%	18%	20%	20%

Table 81: Impression of Police Department Contact by Respondent Characteristics

Overall, how would you rate your contact with the Eden Prairie Police Department? (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Overall, how would you rate your contact with the Eden Prairie Police Department?	93% B	85%	81%	92% A	86%	92%	90%	90%

Table 82: Familiarity with Firefighter Status by Respondent Characteristics

Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters? (Percent "yes")	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters?	34%	64% A	80% A B	38%	58% A	71% A B	59%	56%	61% B	55%	59%

Table 83: Familiarity with Firefighter Status by Respondent Characteristics

Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters? (Percent "yes")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters?	64% B	50%	40%	63% A	51%	52%	59%	59%

Table 84: Support for City Owned Liquor Stores by Respondent Characteristics

(Percent "strongly" or "somewhat support")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	88% B C	82%	81%	86%	86%	82%	87% B	82%	82%	85%	84%

Table 85: Support for City Owned Liquor Stores by Respondent Characteristics

(Percent "strongly" or "somewhat support")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)
The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	82%	86%	90% B	82%	82%	90% C	83%	84%

Table 86: Quality of Liquor Store Ratings by Respondent Characteristics

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Product selection	85%	85%	88%	84%	86%	88%	90% B	82%	86%	86%	86%
Prices of products	62%	59%	57%	53%	65% A C	56%	68% B	52%	55%	65% A	59%
Courtesy and friendliness of staff	94%	97%	96%	94%	98% A C	94%	95%	97%	96%	96%	96%

Table 87: Quality of Liquor Store Ratings by Respondent Characteristics

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Product selection	85%	87%	82%	87%	88%	87%	86%	86%
Prices of products	57%	63%	67% B	57%	58%	66%	58%	59%
Courtesy and friendliness of staff	97% B	94%	95%	96%	91%	96%	97% A	96%

Table 88: Impression of City Employee by Respondent Characteristics

What was your impression of City employees in your most recent contact? (Percent "excellent" or 'good')	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Knowledge	90%	97% A	95% A	88%	98% A C	95% A	93%	98% A	93%	95%	94%
Courtesy	89%	93%	97% A	87%	94% A	96% A	93%	94%	94%	92%	93%
Responsiveness	89%	94%	92%	89%	93%	93%	93%	93%	92%	90%	91%
Follow-up (got back to you or took action if needed)	87%	88%	88%	78%	91% A	91% A	86%	91%	88%	87%	87%
Overall customer service	84%	96% A	94% A	82%	97% A	92% A	92%	94%	90%	94% A	92%

Table 89: Impression of City Employee by Respondent Characteristics

What was your impression of City employees in your most recent contact? (Percent "excellent" or 'good')	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Knowledge	96% B	90%	87%	96% A	95%	91%	95%	94%
Courtesy	94% B	90%	86%	94% A	95%	91%	94%	93%
Responsiveness	92%	91%	87%	93% A	96%	90%	92%	91%
Follow-up (got back to you or took action if needed)	89%	85%	78%	90% A	83%	85%	90%	87%
Overall customer service	93%	89%	80%	94% A	82%	90% A	95% A	92%

Table 90: Accessed City Website by Respondent Characteristics

Overall	Length of residency		Age		Gender		Presence of children		
	Less than 5 years	6 to 20 years	18-35	34-54	55+	Female	Male	No	Yes
(A)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(A)	(B)
63%	73%	A	66%	71%	C	68%	68%	62%	74%
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months? (Percent "yes")									
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?									

Table 91: Accessed City Website by Respondent Characteristics

Overall	Housing unit type		Rent or own		Household income		
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more
(A)	(B)	(A)	(A)	(B)	(A)	(B)	(C)
70%	65%	60%	A	70%	52%	A	70%
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?							
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months? (Percent "yes")							

Table 92: Website Ratings by Respondent Characteristics

Overall	Length of residency		Age		Gender		Presence of children		
	Less than 5 years	6 to 20 years	18-35	34-54	55+	Female	Male	No	Yes
(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)
74%	68%	69%	61%	A	74%	A	66%	72%	69%
Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or "good")									
Appearance									
Online information and services offered									
Ease of navigation/ability to find information									

Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or 'good')	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Search function	69%	64%	71%	60%	67%	76% A B	67%	70%	70%	65%	68%
Online registration for recreation programs	66%	73%	73%	50%	76% A	78% A	63%	80% A	76% B	67%	71%

Table 93: Website Ratings by Respondent Characteristics

Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or 'good')	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Appearance	91% B	80%	80%	88% A	78%	89% A	87%	87%
Online information and services offered	90%	88%	89%	89%	83%	93% A	88%	89%
Ease of navigation/ability to find information	74% B	65%	68%	71%	56%	75% A	70% A	71%
Search function	68%	68%	72%	67%	62%	73%	67%	68%
Online registration for recreation programs	69%	74%	77%	69%	71%	79%	68%	71%

Table 94: Readership of City Newsletter by Respondent Characteristics

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter? (Percent "yes")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	64%	76% A	74% A	48%	75% A	84% A B	69%	75% A	73%	70%	72%

Table 95: Readership of City Newsletter by Respondent Characteristics

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter? (Percent "yes")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	75% B	67%	60%	75% A	67%	65%	75% B	72%

Table 96: Quality of City Newsletter by Respondent Characteristics

How would you rate the quality of the "Life in the Prairie" newsletter? (Percent "excellent" or "good")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
How would you rate the quality of the "Life in the Prairie" newsletter?	78%	86% A	82%	72%	84% A	86% A	80%	86% A	83%	81%	83%

Table 97: Quality of City Newsletter by Respondent Characteristics

How would you rate the quality of the "Life in the Prairie" newsletter? (Percent "excellent" or "good")	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
How would you rate the quality of the "Life in the Prairie" newsletter?	85% B	79%	75%	84% A	78%	86%	83%	83%

Table 98: Sources of Information by Respondent Characteristics

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Life in the Prairie (quarterly City newsletter)	76%	74%	74%	64%	77% A	80% A	71%	79% A	79% B	70%	75%
City Website (edenprairie.org)	85%	83%	85%	84%	87% C	81%	83%	86%	80%	89% A	84%
City News email/text subscription	59%	73% A	71% A	53%	77% A C	66% A	66%	70%	61%	76% A	68%
EPTV government access cable channel	14%	13%	17%	10%	12%	20% A B	11%	17% A	17% B	11%	14%
City Council and/or Planning Commission meeting broadcasts	25%	28%	31%	17%	30% A	32% A	23%	33% A	28%	26%	27%
Nextdoor	45%	50%	44%	34%	54% A C	46% A	50% B	43%	45%	49%	46%
Facebook	48% C	47% C	36%	54% C	50% C	33%	53% B	38%	38%	53% A	45%

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Twitter	18% C	26% A C	10%	20% C	26% C	10%	19%	19%	16%	23% A	19%
Other online news sources	42%	46% C	35%	47% C	43%	36%	36%	47% A	40%	43%	41%
Star Tribune	42%	48%	53% A	54% B	42%	50% B	45%	50%	50%	44%	47%
Eden Prairie Sun Sailor	28%	37% A	50% A B	25%	38% A	46% A B	36%	40%	43% B	30%	38%
Local TV/radio stations	45%	49%	59% A B	48%	45%	60% A B	52%	49%	55% B	44%	51%
Eden Prairie Local News	47%	59% A	67% A B	46%	59% A	64% A	56%	59%	57%	56%	57%
Word of mouth from family, friends or neighbors	81%	87% A	91% A	78%	89% A	87% A	88%	84%	82%	92% A	86%

Table 99: Sources of Information by Respondent Characteristics

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Housing unit type		Rent or own		Household income			Overall (A)
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Life in the Prairie (quarterly City newsletter)	73%	77%	76%	75%	75%	73%	76%	75%
City Website (edenprairie.org)	87% B	80%	76%	87% A	80%	82%	86%	84%

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)
City News email/text subscription	74% B	59%	43%	74% A	58%	61%	72% A B	68%
EPTV government access cable channel	10%	20% A	21% B	13%	21% C	19% C	11%	14%
City Council and/or Planning Commission meeting broadcasts	27%	28%	29%	27%	29%	24%	28%	27%
Nextdoor	50% B	41%	37%	49% A	49%	43%	48%	46%
Facebook	46%	42%	45%	44%	37%	50% A	46%	45%
Twitter	16%	23% A	23%	18%	31% B C	21%	17%	19%
Other online news sources	40%	43%	43%	41%	38%	45%	41%	41%
Star Tribune	44%	51% A	49%	47%	52%	57% C	44%	47%
Eden Prairie Sun Sailor	39%	37%	32%	40% A	41%	48% C	32%	38%
Local TV/radio stations	45%	59% A	57% B	49%	68% C	61% C	43%	51%
Eden Prairie Local News	58%	56%	54%	58%	56%	61%	55%	57%
Word of mouth from family, friends or neighbors	90% B	80%	77%	89% A	84%	83%	87%	86%

Table 100: Familiarity with Sustainability Strategies by Respondent Characteristics

Please indicate your level of familiarity with the following sustainability strategies: (Percent "very familiar" or 'somewhat familiar')	Length of residency			Age			Gender		Presence of children		Overall (A)
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Completing a home energy audit to identify energy savings opportunities in your home	58%	65% A	75% A B	48%	69% A	71% A	60%	70% A	66%	65%	65%
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	63%	73% A	78% A	59%	75% A	72% A	65%	77% A	69%	74%	71%
Using on-site solar to provide electricity or heat to your home	53%	59%	55%	54%	61% C	49%	53%	60% A	50%	64% A	56%
Utility programs where you can opt-in to purchase renewable energy for your home use	47%	54% A	53%	46%	55% A C	48%	47%	56% A	47%	58% A	51%
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	43%	45%	50%	39%	50% A	44%	45%	47%	42%	51% A	46%
Switching from a gasoline-powered personal vehicle to an electric vehicle	66%	72%	73% A	61%	77% A C	67%	69%	72%	65%	77% A	70%
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	72%	76%	76%	68%	77% A	76% A	76%	74%	70%	81% A	75%

Table 101: Familiarity with Sustainability Strategies by Respondent Characteristics

Overall	Household income		Rent or own		Housing unit type		Please indicate your level of familiarity with the following sustainability strategies: (Percent "very familiar" or "somewhat familiar")		
	\$50,000 to \$99,999 or more	(B)	Less than \$49,999	(A)	Rent	(A)	Attached	(B)	(A)
									Completing a home energy audit to identify energy savings opportunities in your home
									Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort
									Using on-site solar to provide electricity or heat to your home
									Utility programs where you can opt-in to purchase renewable energy for your home use
									Switching from natural gas use in space/water heating and cooking to efficient electric-powered options
									Switching from a gasoline-powered personal vehicle to an electric vehicle
									Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste

Table 102: Likelihood of Implementing Sustainability Strategies by Respondent Characteristics

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home: (Percent 'already completed" or "very likely")	Length of residency			Age			Gender		Presence of children		Overall
	Less than 5 years	6 to 20 years	More than 20 years	18-34	35-54	55+	Female	Male	No	Yes	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Complete a home energy audit	46%	54%	49%	43%	53% A	48%	44%	55% A	49%	52%	50%
Improve energy efficiency/weatherization of home	51%	59%	53%	47%	57% A	55%	54%	54%	52%	58%	54%
Install on-site solar	32%	40% C	27%	36%	37% C	23%	23%	42% A	30%	38%	34%
Subscribe to a utility renewable power purchase program	41%	46% C	32%	47% C	43% C	31%	37%	44%	38%	43%	41%
Electrify your home space/water heating and/or cooking equipment	46%	44%	38%	44%	42%	43%	47%	40%	41%	45%	43%
Purchase an electric vehicle	48%	46%	38%	42%	49% C	37%	41%	48%	37%	53% A	45%
Sign up for curbside composting (organics) collection through your waste hauler	37%	49% A	39%	33%	43% A	49% A	45%	39%	40%	45%	42%

Table 103: Likelihood of Implementing Sustainability Strategies by Respondent Characteristics

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home: (Percent 'already completed' or "very likely")	Housing unit type		Rent or own		Household income			Overall
	Detached	Attached	Rent	Own	Less than \$49,999	\$50,000 to \$99,999	\$100,000 or more	(A)
	(A)	(B)	(A)	(B)	(A)	(B)	(C)	
Complete a home energy audit	52%	46%	45%	51%	38%	50%	51% A	50%
Improve energy efficiency/weatherization of home	56%	52%	52%	55%	49%	54%	54%	54%
Install on-site solar	34%	35%	45% B	31%	35%	46% C	31%	34%
Subscribe to a utility renewable power purchase program	42%	39%	53% B	39%	43%	49%	40%	41%
Electrify your home space/water heating and/or cooking equipment	43%	43%	50%	41%	51%	35%	44%	43%
Purchase an electric vehicle	53% B	30%	30%	49% A	32%	33%	50% A B	45%
Sign up for curbside composting (organics) collection through your waste hauler	47% B	32%	31%	45% A	29%	36%	46% A B	42%

Survey Results by Race and Ethnicity

- Black respondents were less likely to positively rate Eden Prairie as a place to live, as a place to raise children, or as a place to work. However, Black respondents were more likely give high marks to the city as a place to retire.
- Those not identifying as Black, White, or Asian were less likely to rate their neighborhood as an excellent or good place to live.
- White and Asian residents were more likely to rate the overall feeling of safety in the city positively.
- Black residents tended to be less positive about the overall economic health of the city, as well as the overall image or reputation of the city. Those identifying as an “other” race or as multi-racial also tended to feel less positive about the overall image or reputation of the Eden Prairie.
- White residents were less likely to positively rate the overall ease of getting to the places you usually have to visit, the quality of the overall natural environment, and the overall “built” environment.
- Black residents were less likely to recommend living in Eden Prairie to someone who asks. They were also less likely to remain in Eden Prairie for the next five years.
- Hispanic residents were more likely to remain in Eden Prairie for the next five years.
- White and other/multi-racial residents were less likely to positively rate traffic clog on major streets, ease of public parking, ease of travel by car, and ease of public transportation.
- Black residents were less likely to positively rate public places where people want to spend time and fitness opportunities.
- White residents tended to rate the cleanliness of Eden Prairie less positively.
- Respondents identifying as not Hispanic tended to have more positive views on ease of public parking, ease of travel by car, ease of travel by public transportation, ease of walking, and the availability of paths and walking trails. Hispanic residents were more likely to rate recreational opportunities and the availability of affordable quality healthy care positively.
- Overall, Black respondents tended to give less favorable reviews to the quality of city services. However, this group was more likely to positively rate utility billing and city streets as a whole.
- Asian residents were more likely to positively rate trail maintenance, traffic signal timing, streets in their neighborhood, and snow removal.
- Residents identifying as not Hispanic tended to give more positive reviews to the quality of city services. However, Hispanic residents were more likely to positively rate city planning services, housing and community services, and the preservation of natural areas.
- Hispanic respondents tended to view airport noise as more of a problem.
- Overall, residents identifying as White and Black were more likely to have participated in or have awareness of city events.
- Black respondents were less likely to have used large community parks and smaller neighborhood parks, but they were more likely to have used the Staring Lake Amphitheatre and the Staring Lake Observatory.
- Hispanic residents were more likely to use the Senior Center and the Community Center, while Non-Hispanic residents were more likely to use the Staring Lake Amphitheatre and the Richard T. Anderson Conservation Area.
- Respondents who identified as Black tended to rate the quality of parks and recreation amenities less positively.
- Hispanic residents were less likely to positively rate large community parks, the Staring Lake Amphitheatre, and the Community Center.
- White residents tended to feel less safe at the Eden Prairie Center Mall, on paths or walking trails, and in retail parking lots.
- Overall, Asian respondents were less likely to view various crimes (traffic speeding, drugs, identity theft, etc.) as problems.
- Hispanic respondents were more likely to view traffic speeding and violent crime as problems.
- Black residents tended to rate their contact with the Eden Prairie Police Department less positively.

- Asian respondents were less likely to be aware that the city's firefighters are mostly volunteers.
- Residents identifying as Hispanic tended to be more supportive of city-operated liquor stores.
- Overall, Black and Hispanic residents were less likely to positively rate their most recent contact with a city employee.
- Hispanic residents were more likely to have access the city website in the past year.
- Black residents tended to be less likely to read the city newsletter.
- Overall, White and Black respondents were more likely to be familiar with sustainability strategies.
- Asian residents were more likely to install on-site solar and subscribe to a utility renewable power purchase program.
- Hispanic residents were more likely to complete a home energy audit and sign up for curbside composting. However, they were less likely to consider purchasing an electric vehicle.

Comparisons by Race and Ethnicity

Table 104: Quality of Life Ratings by Race and Ethnicity

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Eden Prairie as a place to live	95% C	98% C	81%	93% C	94%	98%	94%
Your neighborhood as a place to live	90% D	100% A D	93% D	78%	91%	96%	91%
Eden Prairie as a place to raise children	92% C	98% A C	78%	96% C	92%	95%	92%
Eden Prairie as a place to work	87% C D	88% C D	70%	76%	86%	81%	86%
Eden Prairie as a place to visit	71% B	59%	78% B	72%	69%	80%	70%
Eden Prairie as a place to retire	67%	68%	86% A B	73%	69%	62%	67%
The overall quality of life in Eden Prairie	93% C	96% C	81%	90%	92%	96%	92%

Table 105: General Community Characteristics Ratings by Race and Ethnicity

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Overall feeling of safety in Eden Prairie	93% C D	97% C D	79%	85%	93%	85%	92%
Overall ease of getting to the places you usually have to visit	85%	99% A	97% A	89%	88% B	69%	86%
Quality of overall natural environment in Eden Prairie	93%	98% A	97%	91%	94%	95%	93%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	76%	86% A	95% A D	78%	78%	80%	77%
Health and wellness opportunities in Eden Prairie	86%	79%	94% B	93% B	85%	94%	86%
Overall opportunities for education and enrichment	86%	85%	78%	93% C	86%	96%	86%
Overall economic health of Eden Prairie	88% C	90% C	76%	82%	87%	83%	86%
Sense of community	66%	70%	74%	64%	66%	68%	66%
Overall image or reputation of Eden Prairie	91% C D	96% C D	79%	84%	91%	97%	90%

Table 106: Likelihood Ratings by Race and Ethnicity

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Recommend living in Eden Prairie to someone who asks	93% C	96% C	81%	94% C	93%	98%	92%
Recommend visiting Eden Prairie	79%	77%	68%	83%	78%	80%	78%

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Recommend conducting business in Eden Prairie	90%	92%	97%	84%	90%	81%	90%
Remain in Eden Prairie for the next five years	86% C	85% C	67%	88% C	85%	98% A	85%

Table 107: Community Characteristics Ratings by Race and Ethnicity

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Traffic flow on major streets	72%	88% A D	85% D	66%	74%	72%	74%
Ease of public parking	86%	92%	100% A D	85%	88% B	53%	86%
Ease of travel by car in Eden Prairie	86%	96% A	100% A D	85%	88% B	76%	86%
Ease of travel by public transportation in Eden Prairie	36%	36%	66% A B D	35%	38% B	17%	37%
Ease of walking in Eden Prairie	65%	83% A	69%	81% A	69% B	44%	68%
Availability of paths and walking trails	93%	98% A	95%	95%	95% B	68%	93%
Air quality	93%	94%	98%	90%	93%	99%	93%
Cleanliness of Eden Prairie	91%	99% A	100% A	97%	92%	99%	92%
Overall appearance of Eden Prairie	92%	93%	97%	91%	92%	98%	92%
Public places where people want to spend time	84% C	83% C	62%	80% C	83%	82%	83%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Variety of housing options	66%	69%	55%	59%	65%	67%	66%
Availability of affordable quality housing	38%	49%	51%	35%	40%	37%	41%
Fitness opportunities (including exercise classes and paths or trails, etc.)	92% B C	82% C	66%	89% C	90%	97%	90%
Recreational opportunities	87% B C	65%	69%	86% B C	83%	97% A	84%
Availability of affordable quality food	74%	78% D	63%	63%	74%	70%	73%
Availability of affordable quality health care	76%	70%	74%	76%	74%	94% A	76%
Availability of preventive health services	79%	80%	70%	81%	78%	82%	79%
Availability of affordable quality mental health care	53%	55%	66%	57%	54%	59%	56%
Opportunities for residents to provide input into City decision-making	70%	69%	54%	75%	69%	77%	68%
Value of City services considering the property taxes you pay	68%	62%	71%	60%	67%	79%	66%

Table 108: Quality of Service Delivery Ratings by Race and Ethnicity

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Police services	91% C	86% C	63%	94% C	90%	82%	90%
Crime prevention	85% C	89% C	64%	89% C	85%	76%	85%
Fire services	97% C	93% C	80%	94% C	96%	100%	96%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Fire Department response time	98% B	91%	100% B	99% B	97%	100%	97%
Hennepin Healthcare Emergency Medical Service (ambulance) response time	93%	96%	89%	99%	93%	100%	94%
Animal control	84% C	84% C	61%	82%	84% B	53%	83%
Recreation services (i.e., recreation programs and classes, etc.)	86%	86%	79%	88%	86%	93%	86%
Recreation centers or facilities	89% B D	73%	81%	77%	86%	82%	86%
Park maintenance	95% D	98% D	100% D	87%	95%	97%	95%
Trail maintenance	89% C D	98% A C D	71%	80%	89%	83%	89%
Senior programs and services	85%	94%	80%	79%	86%	75%	86%
Street lighting	80% B	61%	67%	79% B	77%	86%	77%
Street repair	77%	71%	82%	67%	76%	72%	74%
Traffic signal timing	64%	83% A D	78% D	55%	66% B	46%	65%
City streets as a whole	85%	78%	97% A B D	77%	85% B	72%	83%
Streets in your neighborhood	79%	89% A D	92% A	76%	81% B	68%	80%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	69%	67%	76%	69%	69%	70%	69%
Asphalt trails in your neighborhood	79%	77%	73%	76%	79%	66%	78%
Snow removal on City streets (excludes 494, 62 and County roads)	84%	99% A D	92%	86%	86%	78%	86%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	94%	92%	85%	90% B	61%	88%
Building inspections	82%	81%	82%	82%	83% B	61%	81%
Assessing services	74%	74%	68%	89%	74%	92%	74%
City planning services	75%	86%	65%	85%	76%	97% A	76%
City engineering services	79%	78%	65%	92%	80% B	57%	79%
Housing and community services	72% C	69%	51%	86% C	71%	97% A	72%
Drinking water	80%	88% A	76%	92% A	82%	84%	81%
Economic development	82% C D	75% C	53%	68%	80%	62%	78%
Storm drainage	84%	98% A D	91%	84%	86% B	69%	85%
Water and sewer services	90%	96% A	89%	88%	91% B	77%	90%
Utility billing	80% D	73% D	90% B D	59%	79%	70%	78%
Emergency management (services that prepare the community for natural disasters or other emergency situations)	85%	86%	74%	95% C	84%	100%	85%
Preservation of natural areas such as open space, parklands and wetlands	83%	94% A	88%	90%	84%	96% A	85%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	92% B C	82% C	64%	91% C	89%	100%	90%
Overall quality of Eden Prairie services	90% C	90% C	72%	84%	90% B	68%	89%

Table 109: Airport Noise Ratings by Race and Ethnicity

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	7% B	1%	2%	2%	6%	15% A	7%

Table 110: Event Familiarity Ratings by Race and Ethnicity

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Citywide Open House	53%	45%	54%	51%	52%	54%	53%
Eden Prairie Night to Unite	74% B C D	57%	56%	58%	71%	61%	72%
Fourth of July Hometown Celebration	81%	79%	75%	74%	80%	89%	81%
Staring Lake Summer Concert Series	89% B D	73%	88% B	79%	87%	87%	87%
Arts in the Park	83% B	65%	80% B	73%	80%	84%	81%
Community theater productions	72% B D	48%	75% B D	55%	69%	60%	69%
Movies in the Park	80% B D	57%	73% B	65%	77%	71%	77%
Harvest to Halloween at the Barn	48% B	38%	40%	55% B	47%	45%	48%
PeopleFest! A Community Celebration of Culture	55%	46%	65% B	61%	54%	59%	56%

Table 111: Participation in Parks and Recreation Amenities Ratings by Race and Ethnicity

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	94% C D	100% A C D	75%	87% C	94%	87%	94%
Smaller neighborhood parks	89% C D	94% C D	75%	75%	88%	93%	88%
Senior Center	14% B	7%	25% B	21% B	14%	33% A	15%
Outdoor Center	40%	43%	41%	45%	41%	42%	41%
Staring Lake Amphitheatre	45%	50%	70% A B D	49%	48% B	30%	48%
Staring Lake Observatory	19%	27%	36% A D	19%	21%	9%	21%
Richard T. Anderson Conservation Area	42% B D	21%	33%	28%	39% B	23%	39%
Art Center	22%	30% A	20%	23%	22%	33%	22%
Community Center	63%	77% A	76%	75% A	65%	80% A	66%

Table 112: Quality of Parks and Recreation Amenities Ratings by Race and Ethnicity

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	97% C	97% C	81%	98% C	97% B	81%	96%
Smaller neighborhood parks	95%	91%	97%	96%	95%	99%	95%

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Race				Ethnicity		Overall (A)
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	
	(A)	(B)	(C)	(D)	(A)	(B)	
Senior Center	89% C	91% C	36% C	100% C	88%	100%	87%
Outdoor Center	93% C	89% C	69% C	99% C	92%	100%	92%
Staring Lake Amphitheatre	95% C	91% C	68% C	95% C	94% B	77%	94%
Staring Lake Observatory	97% B	85% C	86% C	100% B	95%	100%	95%
Richard T. Anderson Conservation Area	96% C	95% C	78% C	99% C	95%	100%	95%
Art Center	94% B C	72% C	56% C	93% B C	89%	100%	90%
Community Center	92% C	88% C	91% C	96% C	92% B	79%	91%

Table 113: Feelings of Safety by Race and Ethnicity

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Race				Ethnicity		Overall (A)
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	
	(A)	(B)	(C)	(D)	(A)	(B)	
Eden Prairie Center mall	81% C	94% A	97% A	93% A	84%	84%	83%
Paths or walking trails	89% C	97% A	97% C	91% C	90%	97%	90%
Retail parking lots	83% C	92% A	97% A	93% A	85%	82%	84%
Your neighborhood	95% C	99% A	95% C	92% C	95%	99%	95%
Parks and open space	93% C	96% A	95% C	96% C	93%	97%	93%

Table 114: Problem Ratings by Race and Ethnicity

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," 'major' or "extreme" problem)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Traffic speeding	36% B	14%	21%	26%	32%	48% A	33%
Stop sign violations in your neighborhood	21% B	10%	37% A B D	12%	20%	19%	20%
Violent crime	10%	11%	12%	5%	9%	21% A	10%
Drugs	21% B	2%	30% B	17% B	19%	8%	20%
Youth crimes	21% B	9%	30% B	17%	19%	19%	21%
Vandalism and property crimes	25% B	7%	16%	26% B	23%	28%	24%
Identity theft	19% B	9%	18%	13%	17%	24%	18%

Table 115: Police Department Contact by Race and Ethnicity

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Report a crime	17%	17%	24%	16%	18% B	4%	17%
Animal Control	10% C	15% C D	0%	6%	10%	2%	11%
Services such as medical assistance	13%	16% C	3%	8%	13%	10%	12%

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Assistance with a car lockout	2%	5%	0%	7% A C	3%	0%	3%
Community programs	20%	19%	24%	22%	20%	30%	20%
Schools (Liaison Officers)	6%	11%	20% A	13%	8%	13%	8%
Senior programs	4% B	0%	3%	7% B	4%	7%	4%
Eden Prairie Night to Unite	25% B	8%	19%	14%	22%	29%	24%
Safety Camp	3%	5%	0%	5%	3%	8%	3%
Citywide Open House	11% C	6%	0%	11%	10%	11%	10%

Table 116: Impression of Police Department Contact by Race and Ethnicity

Overall, how would you rate your contact with the Eden Prairie Police Department? (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Overall, how would you rate your contact with the Eden Prairie Police Department?	92% B C	84% C	65%	92% C	90%	82%	90%

Table 117: Familiarity with Firefighter Status by Race and Ethnicity

Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters? (Percent "yes")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters?	61% B	33%	54% B	50% B	57%	52%	59%

Table 118: Support for City Owned Liquor Stores by Race and Ethnicity

(Percent "strongly" or "somewhat support")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	85%	80%	90%	90%	84%	96% A	84%

Table 119: Quality of Liquor Store Ratings by Race and Ethnicity

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Product selection	85%	100% A	92%	93%	86%	100% A	86%
Prices of products	57%	60%	93% A B	79% A	59%	91% A	59%
Courtesy and friendliness of staff	96%	97%	96%	92%	96%	99%	96%

Table 120: Impression of City Employee by Race and Ethnicity

What was your impression of City employees in your most recent contact? (Percent "excellent" or 'good')	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Knowledge	96% C	96% C	66%	89% C	95%	100%	94%
Courtesy	95% C	90% C	60%	90% C	94% B	70%	93%
Responsiveness	94% B C	86% C	66%	89% C	93% B	70%	91%
Follow-up (got back to you or took action if needed)	89% C	92% C	50%	83% C	89% B	68%	87%
Overall customer service	94% C	90% C	60%	87% C	92%	100%	92%

Table 121: Accessed City Website by Race and Ethnicity

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months? (Percent "yes")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	68%	65%	59%	78%	67%	85% A	67%

Table 122: Website Ratings by Race and Ethnicity

Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or 'good')	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Appearance	89% B C	74%	72%	90% B C	86%	99% A	87%
Online information and services offered	89% C	91% C	72%	92% C	89%	98%	89%
Ease of navigation/ability to find information	71%	74%	69%	61%	71%	58%	71%
Search function	68%	63%	71%	71%	69%	59%	68%
Online registration for recreation programs	69%	83% A C	52%	77%	71%	72%	71%

Table 123: Readership of City Newsletter by Race and Ethnicity

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter? (Percent "yes")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	74% D	66%	68%	56%	72%	67%	72%

Table 124: Quality of City Newsletter by Race and Ethnicity

How would you rate the quality of the "Life in the Prairie" newsletter? (Percent "excellent" or "good")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
How would you rate the quality of the "Life in the Prairie" newsletter?	83% C	92% C	58%	84% C	83%	94%	83%

Table 125: Sources of Information by Race and Ethnicity

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Life in the Prairie (quarterly City newsletter)	75%	78%	79%	69%	75%	75%	75%
City Website (edenprairie.org)	83%	90%	97% A	85%	85% B	72%	84%
City News email/text subscription	67%	73%	73%	69%	67%	88% A	68%
EPTV government access cable channel	13%	14%	40% A B D	22%	15%	14%	14%
City Council and/or Planning Commission meeting broadcasts	27%	35% D	48% A D	19%	29% B	11%	27%
Nextdoor	45%	58% A D	68% A D	42%	48% B	17%	46%
Facebook	45%	41%	58%	50%	46%	43%	45%
Twitter	19%	19%	29%	25%	19%	27%	19%
Other online news sources	40%	42%	67% A B D	44%	41%	54%	41%
Star Tribune	49% B	33%	56% B	52% B	47%	61%	47%
Eden Prairie Sun Sailor	37%	29%	56% A B D	36%	37%	41%	38%
Local TV/radio stations	49%	58% D	69% A D	39%	50%	53%	51%
Eden Prairie Local News	57% D	65% D	62% D	40%	57%	56%	57%
Word of mouth from family, friends or neighbors	87% B	71%	97% B	90% B	86%	92%	86%

Table 126: Familiarity with Sustainability Strategies by Race and Ethnicity

Please indicate your level of familiarity with the following sustainability strategies: (Percent "very familiar" or 'somewhat familiar')	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Completing a home energy audit to identify energy savings opportunities in your home	67% D	59% D	73% D	35%	65%	54%	65%
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	72% D	67% D	73% D	52%	71%	75%	71%
Using on-site solar to provide electricity or heat to your home	58% B D	38%	71% B D	44%	56%	50%	56%
Utility programs where you can opt-in to purchase renewable energy for your home use	54% B D	35%	49%	33%	51%	43%	51%
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	49% B	22%	54% B	41% B	46% B	30%	46%
Switching from a gasoline-powered personal vehicle to an electric vehicle	72% B D	59%	90% A B D	52%	71% B	50%	70%
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	77% B D	62%	81% B D	63%	75%	75%	75%

Table 127: Likelihood of Implementing Sustainability Strategies by Race and Ethnicity

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home: (Percent 'already completed' or "very likely")	Race				Ethnicity		Overall
	White	Asian	Black	Other/Multiple	Not Hispanic	Hispanic	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	
Complete a home energy audit	49%	59%	40%	51%	49%	83% A	50%
Improve energy efficiency/weatherization of home	54%	51%	57%	67%	54%	73%	54%
Install on-site solar	29%	56% A D	42%	30%	35%	12%	34%
Subscribe to a utility renewable power purchase program	39%	61% A C D	33%	26%	41%	44%	41%
Electrify your home space/water heating and/or cooking equipment	43%	44%	58%	34%	43%	34%	43%
Purchase an electric vehicle	45%	51%	30%	42%	46% B	16%	45%
Sign up for curbside composting (organics) collection through your waste hauler	42%	37%	54%	42%	41%	75% A	42%

Survey Results by Quadrant

- Overall, residents living in western Eden Prairie were more likely to positively rate aspects of quality of life. Those living in the northeast quadrant were less likely to positively rate their neighborhood as a place to live and the city as a place to visit. Those living in the southeast quadrant were less likely to rate Eden Prairie as an excellent or good place to raise children.
- Those living in southwestern Eden Prairie tended to rate the sense of community positively.
- Respondents in the northeast quadrant were less likely to positively rate the quality of the overall natural environment and the overall “built” environment.
- Residents in southeastern Eden Prairie tended to rate the overall economic health of the city and the overall image or reputation of the city less positively.
- Those living in the northeastern quadrant were less likely to recommend visiting Eden Prairie, while those in the southeastern quadrant were less likely to recommend living in Eden Prairie to someone who asks. Those in the southeastern quadrant were also less likely to remain in Eden Prairie for the next five years.
- Overall, those living in southwestern Eden Prairie were more likely to positively rate community characteristics and the quality of city services. Those living in the northeastern quadrant tended to rate the quality of city services less favorably.
- Residents in the southern half of Eden Prairie tended to view airport noise as more of a problem.
- Those living in western Eden Prairie were more likely to have participated in or have heard of city events.
- In general, respondents in the southwestern quadrant were more likely to use parks and recreation amenities.
- Large community parks tended to be more positively rated by those living in the northern half of Eden Prairie.
- Those living in northwestern Eden Prairie were more likely to view traffic speeding and stop sign violations as problems.
- Residents in northeastern Eden Prairie were more likely to have had contact with the police department because of crime reporting, animal control, and assistance with a car lockout. Those in northwestern Eden Prairie were more likely to have had contact with the police department at community events.
- Respondents living in the northeastern quadrant were less likely to rate their contact with the police department as excellent or good.
- Those living in northwestern Eden Prairie were more likely to have visited the city’s website in the past year, while those living in southwestern Eden Prairie were more likely to have read the city’s newsletter.
- When there were differences, residents in western Eden Prairie tended to be more familiar with sustainability strategies.
- Those living in northwestern Eden Prairie were more likely to consider improving the energy efficiency/weatherization of their home and signing up for curbside composting.

Comparisons by Geographical Area

Table 128: Quality of Life Ratings by Area

Please rate each of the following aspects of quality of life in Eden Prairie: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Eden Prairie as a place to live	97% B C	93%	90%	96% C	94%
Your neighborhood as a place to live	93% B	85%	92% B	95% B	91%
Eden Prairie as a place to raise children	94% C	91% C	86%	93% C	92%
Eden Prairie as a place to work	92% B C D	85%	82%	85%	86%
Eden Prairie as a place to visit	71% B	62%	72% B	74% B	70%
Eden Prairie as a place to retire	66%	69%	70%	64%	67%
The overall quality of life in Eden Prairie	95% B C	89%	89%	94% B C	92%

Table 129: General Community Characteristics Ratings by Area

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Overall feeling of safety in Eden Prairie	93% C	94% C	87%	93% C	92%
Overall ease of getting to the places you usually have to visit	87%	84%	87%	87%	86%
Quality of overall natural environment in Eden Prairie	96% B	89%	93% B	96% B	93%
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems)	77%	71%	80% B	80% B	77%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Health and wellness opportunities in Eden Prairie	90% B C	81%	84%	88% B	86%
Overall opportunities for education and enrichment	88%	84%	85%	86%	86%
Overall economic health of Eden Prairie	88% C	90% C	79%	87% C	86%
Sense of community	66%	63%	60%	75% A B C	66%
Overall image or reputation of Eden Prairie	92% C	91% C	84%	92% C	90%

Table 130: Likelihood Ratings by Area

Please indicate how likely or unlikely you are to do each of the following: (Percent "very" or "somewhat likely")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Recommend living in Eden Prairie to someone who asks	93% C	93% C	86%	94% C	92%
Recommend visiting Eden Prairie	81% B	70%	80% B	82% B	78%
Recommend conducting business in Eden Prairie	91%	88%	87%	92%	90%
Remain in Eden Prairie for the next five years	86% C	86% C	76%	90% C	85%

Table 131: Community Characteristics Ratings by Area

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Traffic flow on major streets	72%	68%	74%	80% A B	74%
Ease of public parking	89% B	82%	85%	89% B	86%
Ease of travel by car in Eden Prairie	87%	82%	82%	93% B C	86%
Ease of travel by public transportation in Eden Prairie	37%	38%	32%	40%	37%
Ease of walking in Eden Prairie	69%	64%	70%	69%	68%
Availability of paths and walking trails	94% B	90%	93%	96% B	93%
Air quality	92%	92%	93%	95%	93%
Cleanliness of Eden Prairie	92%	91%	95%	93%	92%
Overall appearance of Eden Prairie	91%	90%	95%	92%	92%
Public places where people want to spend time	85%	80%	80%	86% C	83%
Variety of housing options	66%	60%	59%	77% A B C	66%
Availability of affordable quality housing	38%	36%	41%	48% A B	41%
Fitness opportunities (including exercise classes and paths or trails, etc.)	91% C	89%	85%	96% B C	90%
Recreational opportunities	90% B C	77%	81%	88% B C	84%
Availability of affordable quality food	72%	70%	70%	81% A B C	73%
Availability of affordable quality health care	76%	70%	77%	81% B	76%

Please rate each of the following characteristics as they relate to Eden Prairie as a whole: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Availability of preventive health services	81% B	69%	81% B	84% B	79%
Availability of affordable quality mental health care	55%	61%	53%	55%	56%
Opportunities for residents to provide input into City decision-making	67%	60%	72% B	75% B	68%
Value of City services considering the property taxes you pay	62%	65%	65%	72% A	66%

Table 132: Quality of Service Delivery Ratings by Area

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Police services	92% B	85%	91% B	92% B	90%
Crime prevention	86%	83%	85%	84%	85%
Fire services	99% B C	94%	93%	97% C	96%
Fire Department response time	97%	97%	94%	99% C	97%
Hennepin Healthcare Emergency Medical Service (ambulance) response time	86%	96% A	96% A	99% A	94%
Animal control	84%	78%	86%	84%	83%
Recreation services (i.e., recreation programs and classes, etc.)	87% B	79%	88% B	89% B	86%
Recreation centers or facilities	88% B	81%	84%	91% B C	86%
Park maintenance	96%	92%	98% B	94%	95%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Trail maintenance	92% B	83%	89% B	90% B	89%
Senior programs and services	90% B	77%	86%	91% B	86%
Street lighting	78%	75%	72%	83% B C	77%
Street repair	73%	70%	73%	80% B	74%
Traffic signal timing	64%	63%	65%	68%	65%
City streets as a whole	85% B	76%	85% B	88% B	83%
Streets in your neighborhood	81%	77%	87% B D	78%	80%
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	69%	62%	65%	78% A B C	69%
Asphalt trails in your neighborhood	77%	70%	78% B	88% A B C	78%
Snow removal on City streets (excludes 494, 62 and County roads)	85%	89% D	87% D	81%	86%
Street sweeping on City streets (excludes 494, 62 and County roads)	87%	86%	91%	89%	88%
Building inspections	81%	80%	79%	83%	81%
Assessing services	75%	73%	74%	74%	74%
City planning services	72%	68%	81% B	84% A B	76%
City engineering services	76%	73%	81%	86% B	79%

Please rate the quality of each of the following services in Eden Prairie: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Housing and community services	71%	70%	59%	86% A B C	72%
Drinking water	82% B	72%	82% B	88% B	81%
Economic development	80% B	71%	77%	86% B C	78%
Storm drainage	81%	84%	88% A	88% A	85%
Water and sewer services	88%	85%	92% B	96% A B	90%
Utility billing	80% B	72%	80% B	80% B	78%
Emergency management (services that prepare the community for natural disasters or other emergency situations)	83%	89%	84%	83%	85%
Preservation of natural areas such as open space, parklands and wetlands	86%	81%	85%	86%	85%
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.)	91% B	85%	93% B	91% B	90%
Overall quality of Eden Prairie services	90%	85%	89%	92% B	89%

Table 133: Airport Noise Ratings by Area

Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood: (Percent "major" or "extreme" problem)	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:	1%	3%	12% A B	13% A B	7%

Table 134: Event Familiarity Ratings by Area

How familiar are you, if at all, with each of the following events in Eden Prairie? (Percent "I have participated" or "I am aware but have not participated")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Citywide Open House	52%	51%	53%	55%	53%
Eden Prairie Night to Unite	71%	71%	66%	78% C	72%
Fourth of July Hometown Celebration	87% B	74%	81% B	82% B	81%
Staring Lake Summer Concert Series	87%	83%	83%	95% A B C	87%
Arts in the Park	82%	79%	78%	85% C	81%
Community theater productions	77% B C	61%	65%	75% B C	69%
Movies in the Park	82% B C	72%	71%	84% B C	77%
Harvest to Halloween at the Barn	52% B	43%	44%	52% B	48%
PeopleFest! A Community Celebration of Culture	54%	55%	57%	57%	56%

Table 135: Participation in Parks and Recreation Amenities Ratings by Area

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	95%	91%	92%	98% B C	94%
Smaller neighborhood parks	87% B	81%	91% B	94% A B	88%
Senior Center	16%	15%	13%	17%	15%

In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities? (Percent at least once)	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Outdoor Center	35%	36%	43%	52% A B C	41%
Staring Lake Amphitheatre	46%	45%	51%	51%	48%
Staring Lake Observatory	15%	23% A	23% A	22% A	21%
Richard T. Anderson Conservation Area	37%	31%	39% B	50% A B C	39%
Art Center	24%	22%	17%	26% C	22%
Community Center	75% B C	56%	62%	72% B C	66%

Table 136: Quality of Parks and Recreation Amenities Ratings by Area

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park)	99% C D	98% C D	94%	95%	96%
Smaller neighborhood parks	96% C	95%	92%	95%	95%
Senior Center	87%	85%	88%	90%	87%
Outdoor Center	94%	89%	91%	95% B	92%
Staring Lake Amphitheatre	96% C	97% C	89%	92%	94%
Staring Lake Observatory	96%	94%	91%	97%	95%

Please rate each of the following Eden Prairie Parks and Recreation Department amenities: (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Richard T. Anderson Conservation Area	91%	96%	96%	97% A	95%
Art Center	91%	88%	94%	87%	90%
Community Center	89%	92%	93%	92%	91%

Table 137: Feelings of Safety by Area

Please rate how safe or unsafe you feel in the following areas of Eden Prairie: (Percent "very" or "somewhat" safe)	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Eden Prairie Center mall	81%	82%	83%	86%	83%
Paths or walking trails	90%	87%	91%	93% B	90%
Retail parking lots	85%	87%	81%	84%	84%
Your neighborhood	96%	94%	96%	95%	95%
Parks and open space	90%	93%	95% A	93%	93%

Table 138: Problem Ratings by Area

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," "major" or "extreme" problem)	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Traffic speeding	38% C D	35%	28%	30%	33%
Stop sign violations in your neighborhood	26% B C D	18%	18%	19%	20%
Violent crime	12%	10%	7%	10%	10%

Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie. (Percent "moderate," "major" or "extreme" problem)	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Drugs	19%	21%	16%	22%	20%
Youth crimes	22%	19%	20%	20%	21%
Vandalism and property crimes	27%	23%	25%	22%	24%
Identity theft	21%	17%	17%	14%	18%

Table 139: Police Department Contact by Area

Have you had contact with the Eden Prairie Police Department within the last two years through any of the following? (Percent "yes")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Report a crime	15%	22% A D	17%	14%	17%
Animal Control	10%	12%	13%	9%	11%
Services such as medical assistance	12%	16% D	13%	8%	12%
Assistance with a car lockout	2%	7% A C D	2%	1%	3%
Community programs	26% B D	18%	19%	18%	20%
Schools (Liaison Officers)	7%	7%	10%	9%	8%
Senior programs	6%	5%	4%	2%	4%
Eden Prairie Night to Unite	29% B	20%	24%	23%	24%
Safety Camp	6% B C	0%	2%	4% B	3%
Citywide Open House	14% B D	9%	11%	8%	10%

Table 140: Impression of Police Department Contact by Area

Overall, how would you rate your contact with the Eden Prairie Police Department? (Percent "excellent" or "good")	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Overall, how would you rate your contact with the Eden Prairie Police Department?	96% B D	84%	91% B	90% B	90%

Table 141: Familiarity with Firefighter Status by Area

Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters? (Percent "yes")	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Are you aware that the City of Eden Prairie's firefighters are volunteer (non-career) firefighters?	61%	58%	57%	58%	59%

Table 142: Support for City Owned Liquor Stores by Area

(Percent "strongly" or "somewhat support")	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?	83%	84%	83%	84%	84%

Table 143: Quality of Liquor Store Ratings by Area

If you have visited any of the City's three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Product selection	84%	88%	87%	83%	86%
Prices of products	60%	56%	63%	59%	59%

If you have visited any of the City’s three liquor stores in the last 12 months, please rate your impression of each of the following: (Percent "excellent" or 'good')	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Courtesy and friendliness of staff	95%	95%	97%	97%	96%

Table 144: Impression of City Employee by Area

What was your impression of City employees in your most recent contact? (Percent "excellent" or 'good')	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Knowledge	96% B	91%	92%	97% B C	94%
Courtesy	96% B	90%	92%	93%	93%
Responsiveness	95% B	88%	90%	93%	91%
Follow-up (got back to you or took action if needed)	89%	83%	86%	90%	87%
Overall customer service	93% B	87%	92%	93%	92%

Table 145: Accessed City Website by Area

Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months? (Percent "yes")	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?	76% B C D	60%	68%	66%	67%

Table 146: Website Ratings by Area

Please rate the following aspects of the Eden Prairie website. (Percent "excellent" or "good")		Quadrant				Overall
		NW	NE	SE	SW	
Appearance	91%	85%	83%	87%	87%	
Online information and services offered	89%	90%	86%	92%	89%	
Ease of navigation/ability to find information	75%	66%	73%	69%	71%	
Search function	71%	63%	70%	68%	68%	
Online registration for recreation programs	70%	75%	67%	72%	71%	

Table 147: Readership of City Newsletter by Area

The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter? (Percent "yes")		Quadrant				Overall
		NW	NE	SE	SW	
The City publishes a quarterly newsletter called "Life in the Prairie," which is mailed to all Eden Prairie households. Do you read this newsletter?	72%	69%	69%	76%	72%	

Table 148: Quality of City Newsletter by Area

How would you rate the quality of the "Life in the Prairie" newsletter? (Percent "excellent" or "good")		Quadrant				Overall
		NW	NE	SE	SW	
How would you rate the quality of the "Life in the Prairie" newsletter?	85%	81%	80%	84%	83%	

Table 149: Sources of Information by Area

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent "major" or "minor" source)	Quadrant				Overall
	NW	NE	SE	SW	(A)
	(A)	(B)	(C)	(D)	
Life in the Prairie (quarterly City newsletter)	73%	74%	73%	80%	75%
City Website (edenprairie.org)	83%	80%	87% B	87% B	84%
City News email/text subscription	71% B	61%	67%	71% B	68%
EPTV government access cable channel	12%	22% A C D	11%	12%	14%
City Council and/or Planning Commission meeting broadcasts	23%	30%	30%	27%	27%
Nextdoor	48% B	39%	51% B	48% B	46%
Facebook	44%	43%	44%	47%	45%
Twitter	17%	22%	15%	20%	19%
Other online news sources	43%	43%	38%	40%	41%
Star Tribune	42%	48%	45%	54% A	47%
Eden Prairie Sun Sailor	39%	43% C D	34%	34%	38%
Local TV/radio stations	46%	56% A	51%	51%	51%
Eden Prairie Local News	56%	53%	60%	59%	57%
Word of mouth from family, friends or neighbors	85%	82%	88%	90% B	86%

Table 150: Familiarity with Sustainability Strategies

Please indicate your level of familiarity with the following sustainability strategies: (Percent "very familiar" or 'somewhat familiar')	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Completing a home energy audit to identify energy savings opportunities in your home	67%	65%	61%	68%	65%
Replacing/improving mechanical equipment, lighting, appliances, insulation or reducing air leakage from your home to reduce energy use and improve comfort	71%	70%	70%	74%	71%
Using on-site solar to provide electricity or heat to your home	57%	57%	53%	55%	56%
Utility programs where you can opt-in to purchase renewable energy for your home use	52%	48%	48%	57% B C	51%
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options	53% B D	43%	45%	43%	46%
Switching from a gasoline-powered personal vehicle to an electric vehicle	67%	67%	71%	77% A B	70%
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	75%	72%	72%	80% B C	75%

Table 151: Likelihood of Implementing Sustainability Strategies

Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home: (Percent 'already completed' or "very likely")	Quadrant				Overall
	NW	NE	SE	SW	
	(A)	(B)	(C)	(D)	(A)
Complete a home energy audit	54%	48%	51%	48%	50%
Improve energy efficiency/weatherization of home	63% B D	50%	54%	50%	54%
Install on-site solar	34%	35%	43% D	26%	34%
Subscribe to a utility renewable power purchase program	34%	44%	39%	46% A	41%
Electrify your home space/water heating and/or cooking equipment	44%	50% C	37%	41%	43%
Purchase an electric vehicle	48%	43%	40%	47%	45%
Sign up for curbside composting (organics) collection through your waste hauler	51% C D	47% D	36%	35%	42%

Appendix E: Detailed Benchmark Comparisons

Comparison Data

Polco/National Research Center (NRC)'s database of comparative resident opinion comprises resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on the Eden Prairie Quality of Life Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. National benchmark comparisons, Minnesota communities' comparisons and comparisons to the north central region with populations over 15,000 have been provided when similar questions on the Eden Prairie Quality of Life Survey are included in NRC's database.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Eden Prairie's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Eden Prairie's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Eden Prairie's rating to the benchmark.

In that final column, Eden Prairie's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Eden Prairie's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Eden Prairie's average rating was more than 20 points different when compared to the benchmark.

National Benchmark Comparisons

Table 152: Question 1 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	94%	47	348	Higher
Your neighborhood as a place to live	91%	40	301	Similar
Eden Prairie as a place to raise children	92%	51	352	Higher
Eden Prairie as a place to work	86%	13	344	Higher
Eden Prairie as a place to visit	70%	128	301	Similar
Eden Prairie as a place to retire	67%	160	347	Similar
The overall quality of life in Eden Prairie	92%	37	372	Higher

Table 153: Question 2 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	92%	53	339	Higher
Overall ease of getting to the places you usually have to visit	86%	2	178	Much higher
Quality of overall natural environment in Eden Prairie	93%	10	290	Higher
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	77%	29	281	Higher
Health and wellness opportunities in Eden Prairie	86%	29	283	Higher
Overall opportunities for education and enrichment	86%	15	284	Higher
Overall economic health of Eden Prairie	86%	20	288	Higher
Sense of community	66%	119	300	Similar
Overall image or reputation of Eden Prairie	90%	36	341	Higher

Table 154: Question 3 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	92%	88	290	Similar
Remain in Eden Prairie for the next five years	85%	131	287	Similar

Table 155: Question 6 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	74%	24	314	Higher
Ease of public parking	86%	3	263	Much higher
Ease of travel by car in Eden Prairie	86%	25	302	Higher
Ease of travel by public transportation in Eden Prairie	37%	129	264	Similar
Ease of walking in Eden Prairie	68%	107	304	Similar
Availability of paths and walking trails	93%	8	308	Much higher
Air quality	93%	19	274	Higher
Cleanliness of Eden Prairie	92%	18	309	Higher
Overall appearance of Eden Prairie	92%	14	320	Higher
Public places where people want to spend time	83%	19	275	Higher
Variety of housing options	66%	33	288	Higher
Availability of affordable quality housing	41%	105	310	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	90%	5	276	Higher
Recreational opportunities	84%	20	296	Higher
Availability of affordable quality food	73%	40	269	Similar
Availability of affordable quality health care	76%	42	277	Higher
Availability of preventive health services	79%	29	263	Higher
Availability of affordable quality mental health care	56%	30	265	Higher
Value of City services considering the property taxes you pay	66%	38	352	Higher

Table 156: Question 7 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	90%	10	362	Higher
Crime prevention	85%	42	334	Higher
Fire services	96%	11	323	Similar
Fire Department response time	97%	NA	NA	NA
Hennepin Healthcare Emergency Medical Service (ambulance) response time	94%	38	300	Similar
Animal control	83%	9	305	Higher
Recreation services (i.e., recreation programs and classes, etc.)	86%	NA	NA	NA
Recreation centers or facilities	86%	12	284	Higher
Park maintenance	95%	1	9	Higher
Senior programs and services	86%	1	19	Higher
Street lighting	77%	24	320	Higher
Street repair	74%	16	328	Higher
Traffic signal timing	65%	52	280	Similar
City streets as a whole	83%	1	7	Higher
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	69%	NA	NA	NA
Snow removal on City streets (excludes 494, 62 and County roads)	86%	6	245	Higher
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	3	293	Higher
Building inspections	81%	1	8	Higher
City planning services	76%	1	297	Much higher
Drinking water	81%	50	288	Higher
Economic development	78%	9	287	Higher
Storm drainage	85%	27	305	Higher
Water and sewer services	90%	NA	NA	NA
Utility billing	78%	45	258	Similar
Emergency management (services that prepare the community for natural disasters or other emergency situations)	85%	6	289	Higher
Preservation of natural areas such as open space, parklands and wetlands	85%	3	274	Much higher
Overall quality of Eden Prairie services	89%	4	346	Higher

Table 157: Question 12 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie Center mall	83%	NA	NA	NA
Your neighborhood	95%	1	7	Similar
Parks and open space	93%	2	11	Similar

Table 158: Question 22 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	94%	1	22	Similar
Courtesy	93%	2	16	Similar
Responsiveness	91%	2	22	Similar
Follow-up (got back to you or took action if needed)	87%	NA	NA	NA
Overall customer service	90%	6	349	Higher

National Benchmark Communities

The communities included in the Eden Prairie national comparisons are listed on the following pages along with their population according to the 2021 American Community Survey.

Adams County, CO.....	509,844	Chardon city, OH.....	5,168	Elk Grove city, CA.....	173,370
Albany city, OR.....	54,442	Charles County, MD.....	161,448	Englewood city, CO.....	34,840
Albemarle County, VA.....	108,819	Charlotte County, FL.....	185,926	Erie town, CO.....	27,157
Albert Lea city, MN.....	17,804	Charlottesville city, VA.....	47,217	Escambia County, FL.....	316,691
Alexandria city, VA.....	158,309	Chatfield city, MN.....	2,690	Escondido city, CA.....	150,396
Allegan County, MI.....	117,104	Chattanooga city, TN.....	181,370	Estes Park town, CO.....	6,504
American Canyon city, CA.....	20,256	Chesterfield County, VA.....	348,500	Farmers Branch city, TX.....	42,659
Ankeny city, IA.....	64,744	Clackamas County, OR.....	415,084	Farmington Hills city, MI.....	80,937
Ann Arbor city, MI.....	121,093	Clatsop County, OR.....	39,656	Fate city, TX.....	14,300
Apache Junction city, AZ.....	41,863	Clayton city, MO.....	16,763	Fayetteville city, GA.....	17,902
Arapahoe County, CO.....	649,980	Clearwater city, FL.....	115,975	Fayetteville city, NC.....	211,201
Asheville city, NC.....	92,328	Cleveland Heights city, OH.....	44,176	Ferguson township, PA.....	19,540
Ashland city, OR.....	21,138	Clive city, IA.....	17,246	Fernandina Beach city, FL.....	12,622
Ashland town, MA.....	17,787	Clovis city, CA.....	112,663	Flagstaff city, AZ.....	73,319
Ashland town, VA.....	7,819	College Park city, MD.....	32,221	Florence town, AZ.....	26,777
Athens-Clarke County unified government (balance),	124,962	Collegedale city, TN.....	11,402	Flower Mound town, TX.....	78,854
Auburn city, AL.....	65,508	Colleyville city, TX.....	26,766	Fort Collins city, CO.....	166,069
Aurora city, CO.....	379,434	Collinsville city, IL.....	24,489	Fort Knox CDP, KY.....	8,865
Avon town, IN.....	18,056	Columbia city, MO.....	122,659	Franklin city, TN.....	80,675
Avondale city, AZ.....	86,091	Commerce City city, CO.....	55,891	Frederick town, CO.....	10,414
Bainbridge Island city, WA.....	24,859	Conshohocken borough, PA.....	8,039	Fremont city, CA.....	234,829
Baltimore County, MD.....	828,193	Coolidge city, AZ.....	13,016	Frisco town, CO.....	2,928
Basehor city, KS.....	6,225	Coral Gables city, FL.....	49,937	Fruita city, CO.....	14,068
Batavia city, IL.....	26,479	Coronado city, CA.....	24,526	Gaithersburg city, MD.....	67,878
Battle Creek city, MI.....	51,084	Corvallis city, OR.....	58,612	Gardner city, KS.....	21,936
Baytown city, TX.....	76,089	Coventry town, CT.....	12,434	Georgetown city, TX.....	75,470
Beaumont city, CA.....	48,272	Cupertino city, CA.....	59,799	Gilbert town, AZ.....	248,349
Bedford city, TX.....	49,145	Dacono city, CO.....	6,167	Glen Ellyn village, IL.....	27,741
Berthoud town, CO.....	8,574	Dakota County, MN.....	425,271	Glencoe village, IL.....	8,836
Bethlehem township, PA.....	24,122	Dallas city, OR.....	16,612	Glendora city, CA.....	51,087
Bettendorf city, IA.....	36,214	Dallas city, TX.....	1,338,846	Golden city, CO.....	20,391
Billings city, MT.....	109,705	Danvers town, MA.....	27,549	Goodyear city, AZ.....	83,519
Bloomington city, IN.....	84,691	Danville city, KY.....	16,801	Grand Rapids city, MI.....	199,417
Bloomington city, MN.....	85,226	Davenport city, IA.....	102,199	Grand Traverse County, MI.....	92,640
Bonner Springs city, KS.....	7,846	Davidson town, NC.....	12,920	Greeley city, CO.....	107,445
Borger city, TX.....	12,534	Daviness County, KY.....	101,001	Greer city, SC.....	32,229
Boulder city, CO.....	108,777	Dayton city, OH.....	140,444	Gulf Breeze city, FL.....	6,725
Bowling Green city, KY.....	71,628	Decatur city, GA.....	24,814	Gunnison County, CO.....	17,119
Bozeman city, MT.....	48,330	DeLand city, FL.....	33,620	Hamilton city, OH.....	62,162
Brighton city, CO.....	38,355	Delhi charter township, MI.....	27,817	Hanover County, VA.....	106,538
Broadview village, IL.....	7,677	Denison city, TX.....	24,851	Hastings city, MN.....	22,796
Brookline CDP, MA.....	59,223	Denton city, TX.....	139,734	Highlands Ranch CDP, CO.....	107,017
Brooklyn Center city, MN.....	30,755	Denver city, CO.....	715,878	Homer Glen village, IL.....	24,521
Brooklyn city, OH.....	10,788	Des Peres city, MO.....	8,654	Honolulu County, HI.....	979,682
Broomfield city, CO.....	69,444	DeSoto city, TX.....	53,170	Hopkinton town, MA.....	18,030
Brownsburg town, IN.....	26,560	Dothan city, AL.....	68,608	Horry County, SC.....	344,186
Buckeye town, AZ.....	74,467	Dover city, NH.....	31,922	Huntsville city, TX.....	41,664
Buffalo Grove village, IL.....	40,804	Dublin city, OH.....	47,824	Hutchinson city, MN.....	13,935
Canandaigua city, NY.....	10,241	Durham city, NC.....	276,341	Independence city, IA.....	6,085
Cannon Beach city, OR.....	1,554	Durham County, NC.....	317,665	Iowa City city, IA.....	75,849
Cañon City city, CO.....	16,369	Dyer town, IN.....	15,933	Issaquah city, WA.....	38,707
Cape Coral city, FL.....	189,633	Eagan city, MN.....	66,377	Jackson city, MO.....	14,893
Carol Stream village, IL.....	39,447	Eden Prairie city, MN.....	64,481	Jackson County, MI.....	158,174
Cartersville city, GA.....	21,331	Edina city, MN.....	52,215	Jerome city, ID.....	11,824
Cedar Park city, TX.....	77,181	Edmond city, OK.....	93,101	Johnson City city, TN.....	66,934
Cedar Rapids city, IA.....	133,125	El Cerrito city, CA.....	25,280	Johnson County, KS.....	597,574
Celina city, TX.....	13,608	El Mirage city, AZ.....	35,702	Johnston city, IA.....	22,077
Centennial city, CO.....	111,331	El Paso de Robles (Paso Robles) city, CA.....	31,480	Jupiter town, FL.....	65,139
Chanhassen city, MN.....	25,965	Elbert County, CO.....	26,230	Kalamazoo city, MI.....	76,106
Chapel Hill town, NC.....	61,912	Elgin city, IL.....	112,062	Kansas City city, KS.....	153,014
				Kansas City city, MO.....	491,158

Kerrville city, TX	23,511	New Braunfels city, TX	84,622	Roseville city, CA	138,860
Kingman city, AZ	30,433	New Brighton city, MN	22,663	Round Rock city, TX	128,812
Kingsport city, TN	53,699	New Concord village, OH	2,530	Royal Palm Beach village, FL	39,615
La Mesa city, CA	60,208	New Orleans city, LA	391,249	Sacramento city, CA	503,482
La Vista city, NE	17,081	Nichols Hills city, OK	3,910	Salem city, OR	171,806
Laguna Beach city, CA	22,991	Niles village, IL	29,198	Sammamish city, WA	65,265
Lake Elsinore city, CA	64,201	Noblesville city, IN	64,430	San Carlos city, CA	29,647
Lake Forest city, CA	84,666	Norfolk city, NE	24,410	San Diego city, CA	1,414,545
Lake Havasu City city, AZ	55,463	North Bend city, OR	9,708	San Jose city, CA	1,029,409
Lake in the Hills village, IL	28,617	North Kansas City city, MO	4,606	Sangamon County, IL	195,963
Lake Zurich village, IL	19,912	North Mankato city, MN	13,903	Santa Cruz city, CA	65,011
Lakewood city, CO	155,733	North Port city, FL	68,779	Santa Fe County, NM	150,319
Lakewood city, WA	60,564	Northglenn city, CO	39,201	Sausalito city, CA	7,177
Lancaster County, SC	95,378	Novi city, MI	60,439	Savage city, MN	31,758
Larkspur city, CA	12,363	O'Fallon city, IL	29,487	Schaumburg township, IL	129,604
Las Cruces city, NM	102,950	Oak Park village, IL	52,102	Schaumburg village, IL	73,392
Las Vegas city, NV	644,594	Oakdale city, MN	27,925	Scott County, MN	147,201
Lawrence city, KS	97,348	Oklahoma City city, OK	649,821	Scottsdale city, AZ	254,995
Lehi city, UT	66,980	Olmsted County, MN	156,446	Sedona city, AZ	10,341
Lewes city, DE	3,266	Oregon City city, OR	37,057	Sevierville city, TN	17,185
Lincolnwood village, IL	12,338	Orland Park village, IL	58,380	Shakopee city, MN	41,423
Lindsborg city, KS	3,294	Oshkosh city, WI	66,753	Shawnee city, KS	65,844
Little Elm city, TX	49,792	Overland Park city, KS	193,412	Shorewood village, IL	17,303
Littleton city, CO	46,208	Paducah city, KY	24,947	Shrewsbury town, MA	37,683
Livermore city, CA	91,763	Palm Coast city, FL	88,222	Sioux Falls city, SD	180,927
Longmont city, CO	95,864	Palm Springs city, CA	48,390	Skokie village, IL	63,300
Los Alamos County, NM	18,976	Palo Alto city, CA	67,973	Snoqualmie city, WA	13,550
Loudoun County, VA	405,312	Panama City Beach city, FL	12,747	Snowmass Village town, CO	2,786
Louisville city, CO	19,342	Papillion city, NE	24,310	Somerset town, MA	18,160
Loveland city, CO	81,774	Park City city, UT	8,467	South Bend city, IN	102,686
Lynchburg city, VA	80,970	Parker town, CO	55,460	South Portland city, ME	25,665
Lynnwood city, WA	38,538	Pasco city, WA	74,266	Spring Hill city, KS	6,992
Manassas city, VA	41,038	Pasco County, FL	539,885	Springville city, UT	33,251
Mankato city, MN	42,685	Pearland city, TX	125,817	St. Augustine city, FL	15,065
Maple Grove city, MN	71,569	Perryville city, MO	8,500	St. Charles city, IL	32,612
Maplewood city, MN	40,684	Philadelphia city, PA	1,581,531	St. Cloud city, MN	68,390
Marin County, CA	259,441	Pinehurst village, NC	16,382	St. Croix County, WI	89,702
Marion city, IA	39,910	Plano city, TX	288,870	St. Louis County, MN	199,499
Mariposa County, CA	17,319	Plymouth city, MN	78,879	St. Lucie County, FL	320,914
Marshalltown city, IA	26,957	Port St. Lucie city, FL	195,773	Stafford County, VA	150,185
Maryland Heights city, MO	26,996	Portage city, MI	49,224	State College borough, PA	42,100
Maui County, HI	166,657	Portland city, TX	17,807	Steamboat Springs city, CO	13,048
McKinney city, TX	191,197	Powhatan County, VA	29,253	Sugar Land city, TX	118,563
Mecklenburg County, NC	1,095,170	Prairie Village city, KS	22,255	Sunnyvale city, CA	152,569
Menlo Park city, CA	35,211	Prior Lake city, MN	26,775	Surprise city, AZ	139,007
Mercer Island city, WA	25,820	Pueblo city, CO	111,776	Suwanee city, GA	20,444
Meridian charter township, MI	42,853	Puyallup city, WA	41,666	Tacoma city, WA	215,766
Mesquite city, TX	142,429	Raleigh city, NC	469,698	Takoma Park city, MD	17,703
Middleton city, WI	19,764	Ramsey city, MN	27,201	Tempe city, AZ	191,607
Middletown town, RI	15,982	Raymore city, MO	21,676	Temple city, TX	76,590
Milford city, DE	11,463	Redlands city, CA	71,680	The Woodlands CDP, TX	114,532
Milton city, GA	39,252	Reno city, NV	250,903	Thomasville city, NC	26,834
Minnetrissa city, MN	7,989	Richfield city, MN	36,253	Thousand Oaks city, CA	127,648
Minturn town, CO	1,149	Richland city, WA	57,353	Tinley Park village, IL	56,082
Missoula County, MT	119,062	Richmond city, CA	110,051	Tracy city, CA	91,462
Missouri City city, TX	75,348	Richmond city, VA	229,233	Tualatin city, OR	27,601
Moline city, IL	41,213	Richmond Heights city, MO	8,581	Tustin city, CA	80,815
Monroe city, MI	19,543	Rio Rancho city, NM	97,976	Twin Falls city, ID	49,819
Montgomery County, MD	1,047,661	River Falls city, WI	15,870	Unalaska city, AK	4,758
Moorestown city, CA	36,443	Riverside city, CA	327,569	Urbandale city, IA	43,879
Morristown city, TN	29,887	Rochester city, MN	117,134	Vallejo city, CA	121,275
Morrisville town, NC	27,582	Rochester city, NY	206,357	Victoria city, MN	9,787
Mount Prospect village, IL	54,165	Rock Hill city, SC	74,410	Vienna town, VA	16,532
Mountlake Terrace city, WA	21,328	Rockville city, MD	68,155	Walnut Creek city, CA	69,836
Muscataine city, IA	23,661	Roeland Park city, KS	6,747	Warrensburg city, MO	20,313
Needham town, MA	31,177	Rohnert Park city, CA	42,559	Washington County, MN	259,072
Nevada County, CA	99,417	Rosemount city, MN	24,792	Washington County, RI	126,139

Washoe County, NV464,182
 Washougal city, WA 15,927
 Waukesha city, WI 72,419
 Waunakee village, WI 13,903
 Wellington village, FL64,990
 West Bend city, WI31,587
 West Chester township, OH.... 64,420
 West St. Paul city, MN 19,805

Westminster city, CO 114,832
 Westminster city, MD 18,649
 Wheat Ridge city, CO 31,889
 White House city, TN 12,258
 Wichita city, KS 390,566
 Williamsburg city, VA 15,034
 Wilmington city, NC 122,162
 Wilsonville city, OR 24,413

Windsor town, CO23,679
 Winston-Salem city, NC 245,787
 Winter Garden city, FL44,888
 Woodbury city, MN71,298
 Woodinville city, WA 13,038
 Wyoming city, MI75,999

Regional Benchmark Comparisons

Table 159: Question 1 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	94%	12	99	Higher
Your neighborhood as a place to live	91%	10	82	Similar
Eden Prairie as a place to raise children	92%	16	98	Higher
Eden Prairie as a place to work	86%	5	96	Higher
Eden Prairie as a place to visit	70%	33	85	Similar
Eden Prairie as a place to retire	67%	35	97	Similar
The overall quality of life in Eden Prairie	92%	8	104	Higher

Table 160: Question 2 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	92%	14	96	Higher
Overall ease of getting to the places you usually have to visit	86%	1	52	Higher
Quality of overall natural environment in Eden Prairie	93%	2	80	Higher
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	77%	14	78	Similar
Health and wellness opportunities in Eden Prairie	86%	13	79	Similar
Overall opportunities for education and enrichment	86%	8	81	Higher
Overall economic health of Eden Prairie	86%	7	81	Higher
Sense of community	66%	43	83	Similar
Overall image or reputation of Eden Prairie	90%	8	101	Higher

Table 161: Question 3 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	92%	36	80	Similar
Remain in Eden Prairie for the next five years	85%	45	82	Similar

Table 162: Question 6 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	74%	13	90	Similar
Ease of public parking	86%	2	71	Higher
Ease of travel by car in Eden Prairie	86%	15	81	Similar
Ease of travel by public transportation in Eden Prairie	37%	51	75	Similar
Ease of walking in Eden Prairie	68%	40	80	Similar
Availability of paths and walking trails	93%	4	89	Higher
Air quality	93%	5	76	Similar
Cleanliness of Eden Prairie	92%	6	89	Higher
Overall appearance of Eden Prairie	92%	3	85	Higher
Public places where people want to spend time	83%	5	78	Higher
Variety of housing options	66%	27	81	Similar
Availability of affordable quality housing	41%	59	90	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	90%	2	77	Higher
Recreational opportunities	84%	4	83	Higher
Availability of affordable quality food	73%	25	76	Similar
Availability of affordable quality health care	76%	24	78	Similar
Availability of preventive health services	79%	19	74	Similar
Availability of affordable quality mental health care	56%	19	75	Similar
Value of City services considering the property taxes you pay	66%	12	101	Similar

Table 163: Question 7 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	90%	6	103	Higher
Crime prevention	85%	18	96	Higher
Fire services	96%	6	92	Similar
Fire Department response time	97%	NA	NA	NA
Hennepin Healthcare Emergency Medical Service (ambulance) response time	94%	17	85	Similar
Animal control	83%	4	84	Higher
Recreation services (i.e., recreation programs and classes, etc.)	86%	NA	NA	NA
Recreation centers or facilities	86%	4	72	Higher
Park maintenance	95%	NA	NA	NA
Senior programs and services	86%	1	9	Higher
Street lighting	77%	11	93	Similar
Street repair	74%	7	92	Higher
Traffic signal timing	65%	20	83	Similar
City streets as a whole	83%	NA	NA	NA
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	69%	NA	NA	NA
Snow removal on City streets (excludes 494, 62 and County roads)	86%	3	94	Higher
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	2	82	Higher
Building inspections	81%	NA	NA	NA
City planning services	76%	1	83	Higher
Drinking water	81%	18	85	Similar
Economic development	78%	7	80	Higher
Storm drainage	85%	8	88	Similar
Water and sewer services	90%	NA	NA	NA
Utility billing	78%	19	74	Similar
Emergency management (services that prepare the community for natural disasters or other emergency situations)	85%	2	82	Higher
Preservation of natural areas such as open space, parklands and wetlands	85%	1	76	Higher
Overall quality of Eden Prairie services	89%	2	97	Higher

Table 164: Question 12 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie Center mall	83%	NA	NA	NA
Your neighborhood	95%	1	5	Similar
Parks and open space	93%	1	5	Similar

Table 165: Question 22 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	94%	1	11	Similar
Courtesy	93%	1	7	Similar
Responsiveness	91%	1	11	Similar
Follow-up (got back to you or took action if needed)	87%	NA	NA	NA
Overall customer service	90%	3	103	Higher

Regional Benchmark Communities

The communities included in the Eden Prairie North Central Region (with populations of at least 15,000) comparisons are listed on the following pages along with their population according to the 2021 American Community Survey.

Albert Lea city, MN.....	17,804	Muscatine city, IA.....	23,661
Allegan County, MI.....	117,104	New Brighton city, MN.....	22,663
Ankeny city, IA.....	64,744	Niles village, IL.....	29,198
Ann Arbor city, MI.....	121,093	Noblesville city, IN.....	64,430
Avon town, IN.....	18,056	Norfolk city, NE.....	24,410
Batavia city, IL.....	26,479	Novi city, MI.....	60,439
Battle Creek city, MI.....	51,084	O'Fallon city, IL.....	29,487
Bettendorf city, IA.....	36,214	Oak Park village, IL.....	52,102
Bloomington city, IN.....	84,691	Oakdale city, MN.....	27,925
Bloomington city, MN.....	85,226	Olmsted County, MN.....	156,446
Brooklyn Center city, MN.....	30,755	Orland Park village, IL.....	58,380
Brownsburg town, IN.....	26,560	Oshkosh city, WI.....	66,753
Buffalo Grove village, IL.....	40,804	Overland Park city, KS.....	193,412
Carol Stream village, IL.....	39,447	Papillion city, NE.....	24,310
Cedar Rapids city, IA.....	133,125	Plymouth city, MN.....	78,879
Chanhassen city, MN.....	25,965	Portage city, MI.....	49,224
Clayton city, MO.....	16,763	Prairie Village city, KS.....	22,255
Cleveland Heights city, OH.....	44,176	Prior Lake city, MN.....	26,775
Clive city, IA.....	17,246	Ramsey city, MN.....	27,201
Collinsville city, IL.....	24,489	Raymore city, MO.....	21,676
Columbia city, MO.....	122,659	Richfield city, MN.....	36,253
Dakota County, MN.....	425,271	River Falls city, WI.....	15,870
Davenport city, IA.....	102,199	Rochester city, MN.....	117,134
Dayton city, OH.....	140,444	Rosemount city, MN.....	24,792
Delhi charter township, MI.....	27,817	Sangamon County, IL.....	195,963
Dublin city, OH.....	47,824	Savage city, MN.....	31,758
Dyer town, IN.....	15,933	Schaumburg township, IL.....	129,604
Eagan city, MN.....	66,377	Schaumburg village, IL.....	73,392
Eden Prairie city, MN.....	64,481	Scott County, MN.....	147,201
Edina city, MN.....	52,215	Shakopee city, MN.....	41,423
Elgin city, IL.....	112,062	Shawnee city, KS.....	65,844
Farmington Hills city, MI.....	80,937	Shorewood village, IL.....	17,303
Gardner city, KS.....	21,936	Sioux Falls city, SD.....	180,927
Glen Ellyn village, IL.....	27,741	Skokie village, IL.....	63,300
Grand Rapids city, MI.....	199,417	South Bend city, IN.....	102,686
Grand Traverse County, MI.....	92,640	St. Charles city, IL.....	32,612
Hamilton city, OH.....	62,162	St. Cloud city, MN.....	68,390
Hastings city, MN.....	22,796	St. Croix County, WI.....	89,702
Homer Glen village, IL.....	24,521	St. Louis County, MN.....	199,499
Iowa City city, IA.....	75,849	Tinley Park village, IL.....	56,082
Jackson County, MI.....	158,174	Urbandale city, IA.....	43,879
Johnston city, IA.....	22,077	Warrensburg city, MO.....	20,313
Kalamazoo city, MI.....	76,106	Washington County, MN.....	259,072
Kansas City city, KS.....	153,014	Waukesha city, WI.....	72,419
Kansas City city, MO.....	491,158	West Bend city, WI.....	31,587
La Vista city, NE.....	17,081	West Chester township, OH.....	64,420
Lake in the Hills village, IL.....	28,617	West St. Paul city, MN.....	19,805
Lake Zurich village, IL.....	19,912	Wichita city, KS.....	390,566
Lawrence city, KS.....	97,348	Woodbury city, MN.....	71,298
Mankato city, MN.....	42,685	Wyoming city, MI.....	75,999
Maple Grove city, MN.....	71,569		
Maplewood city, MN.....	40,684		
Marion city, IA.....	39,910		
Marshalltown city, IA.....	26,957		
Maryland Heights city, MO.....	26,996		
Meridian charter township, MI.....	42,853		
Middleton city, WI.....	19,764		
Moline city, IL.....	41,213		
Monroe city, MI.....	19,543		
Mount Prospect village, IL.....	54,165		

Minnesota Benchmark Comparison

Table 166: Question 1 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie as a place to live	94%	5	30	Similar
Your neighborhood as a place to live	91%	4	25	Similar
Eden Prairie as a place to raise children	92%	6	30	Similar
Eden Prairie as a place to work	86%	1	29	Higher
Eden Prairie as a place to visit	70%	8	23	Similar
Eden Prairie as a place to retire	67%	11	30	Similar
The overall quality of life in Eden Prairie	92%	5	32	Similar

Table 167: Question 2 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Eden Prairie	92%	7	28	Similar
Overall ease of getting to the places you usually have to visit	86%	1	17	Higher
Quality of overall natural environment in Eden Prairie	93%	2	25	Higher
Overall “built environment” of Eden Prairie (including overall design, buildings, parks and transportation systems)	77%	4	23	Similar
Health and wellness opportunities in Eden Prairie	86%	5	24	Similar
Overall opportunities for education and enrichment	86%	3	24	Higher
Overall economic health of Eden Prairie	86%	4	25	Higher
Sense of community	66%	10	27	Similar
Overall image or reputation of Eden Prairie	90%	3	30	Higher

Table 168: Question 3 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recommend living in Eden Prairie to someone who asks	92%	12	24	Similar
Remain in Eden Prairie for the next five years	85%	14	24	Similar

Table 169: Question 6 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow on major streets	74%	6	24	Similar
Ease of public parking	86%	2	21	Higher
Ease of travel by car in Eden Prairie	86%	9	26	Similar
Ease of travel by public transportation in Eden Prairie	37%	17	23	Similar
Ease of walking in Eden Prairie	68%	17	25	Similar
Availability of paths and walking trails	93%	2	25	Higher
Air quality	93%	3	22	Similar
Cleanliness of Eden Prairie	92%	4	25	Higher
Overall appearance of Eden Prairie	92%	1	24	Higher
Public places where people want to spend time	83%	2	23	Higher
Variety of housing options	66%	7	26	Similar
Availability of affordable quality housing	41%	19	29	Similar
Fitness opportunities (including exercise classes and paths or trails, etc.)	90%	1	24	Higher
Recreational opportunities	84%	2	28	Higher
Availability of affordable quality food	73%	4	21	Similar
Availability of affordable quality health care	76%	5	24	Similar
Availability of preventive health services	79%	6	21	Similar
Availability of affordable quality mental health care	56%	3	21	Similar
Value of City services considering the property taxes you pay	66%	4	32	Similar

Table 170: Question 7 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Police services	90%	2	32	Similar
Crime prevention	85%	4	25	Similar
Fire services	96%	2	26	Similar
Fire Department response time	97%	NA	NA	NA
Hennepin Healthcare Emergency Medical Service (ambulance) response time	94%	3	23	Similar
Animal control	83%	1	26	Higher
Recreation services (i.e., recreation programs and classes, etc.)	86%	NA	NA	NA
Recreation centers or facilities	86%	2	23	Higher
Park maintenance	95%	NA	NA	NA
Senior programs and services	86%	1	8	Much higher
Street lighting	77%	3	26	Similar
Street repair	74%	2	28	Higher
Traffic signal timing	65%	9	25	Similar
City streets as a whole	83%	NA	NA	NA
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood	69%	NA	NA	NA
Snow removal on City streets (excludes 494, 62 and County roads)	86%	2	33	Higher
Street sweeping on City streets (excludes 494, 62 and County roads)	88%	1	25	Higher
Building inspections	81%	NA	NA	NA
City planning services	76%	1	28	Higher
Drinking water	81%	3	28	Higher
Economic development	78%	3	25	Higher
Storm drainage	85%	4	26	Similar
Water and sewer services	90%	NA	NA	NA
Utility billing	78%	10	24	Similar
Emergency management (services that prepare the community for natural disasters or other emergency situations)	85%	1	27	Higher
Preservation of natural areas such as open space, parklands and wetlands	85%	1	24	Higher
Overall quality of Eden Prairie services	89%	1	32	Higher

Table 171: Question 12 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Eden Prairie Center mall	83%	NA	NA	NA
Your neighborhood	95%	1	5	Similar
Parks and open space	93%	1	5	Similar

Table 172: Question 22 Benchmarks

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Knowledge	94%	1	10	Similar
Courtesy	93%	1	7	Similar
Responsiveness	91%	1	10	Similar
Follow-up (got back to you or took action if needed)	87%	NA	NA	NA
Overall customer service	90%	2	31	Similar

Minnesota Benchmark Communities

The communities included in the Eden Prairie comparisons are listed on the following pages along with their population according to the 2021 American Community Survey.

Albert Lea city, MN.....	17,804
Bloomington city, MN	85,226
Brooklyn Center city, MN	30,755
Chanhassen city, MN.....	25,965
Chatfield city, MN	2,690
Dakota County, MN.....	425,271
Eagan city, MN	66,377
Eden Prairie city, MN.....	64,481
Edina city, MN	52,215
Hastings city, MN.....	22,796
Hutchinson city, MN	13,935
Mankato city, MN.....	42,685
Maple Grove city, MN.....	71,569
Maplewood city, MN	40,684
Minnetrissa city, MN.....	7,989
New Brighton city, MN	22,663
North Mankato city, MN.....	13,903
Oakdale city, MN	27,925
Olmsted County, MN.....	156,446
Plymouth city, MN.....	78,879
Prior Lake city, MN.....	26,775
Ramsey city, MN	27,201
Richfield city, MN	36,253
Rochester city, MN.....	117,134
Rosemount city, MN	24,792
Savage city, MN	31,758
Scott County, MN.....	147,201
Shakopee city, MN	41,423
St. Cloud city, MN	68,390
St. Louis County, MN	199,499
Victoria city, MN.....	9,787
Washington County, MN.....	259,072
West St. Paul city, MN	19,805
Woodbury city, MN.....	71,298

Appendix F: Survey Methodology

About the Survey

The City of Eden Prairie Quality of Life Survey was first administered in 2006. General resident surveys, such as this one, ask recipients their perspectives about the quality of life in the city, their use of city amenities, their opinions on policy issues facing the city and their assessment of city service delivery. The City of Eden Prairie funded this research. Please contact the City Manager's Office at 952-949-8512 if you have any questions about the survey.

Developing the Questionnaire

The 2023 survey instrument was developed by starting with the version from the previous implementation in 2020. Few changes were made to the survey in order to maximize comparisons over time. In an iterative process between City staff and NRC staff, a final five-page questionnaire was created.

Selecting Survey Recipients

"Sampling" refers to the method by which survey recipients are chosen. The "sample" refers to all those who were given a chance to participate in the survey. A list of all households within the zip codes serving Eden Prairie was purchased from Go-Dog Direct based on updated listings from the United States Postal Service, updated every three months, providing the best representation of all households in a specific geographic location. NRC used the USPS data to select the survey recipients.

A larger list than needed was pulled so that a process referred to as "geocoding" could be used to eliminate addresses from the list that were outside Eden Prairie's boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within Eden Prairie. All addresses determined to be outside the study boundaries were eliminated from the list of potential households. Each address identified as being within city boundaries was further identified as being within one of four quadrants: Northwest (NW), Northeast (NE), Southeast (SE), and Southwest (SW). A random selection was made of the remaining addresses to create a mailing list of 2,000 addresses.

To choose the 2,000 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every Nth one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was randomly selected to complete the survey using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various channels including the Eden Prairie website and social media. This opt-in survey was identical to the scientific survey and open to all City residents.

Survey Administration and Response Rate

Each selected household was contacted three times. First, a prenotification announcement was sent on February 14, 2023, informing the household members that they had been selected to participate in the City of Eden Prairie Quality of Life Survey. Approximately one week after mailing the prenotification, each household was mailed a survey containing a cover letter signed by Mayor Case enlisting participation. The packet also contained a postage-paid return envelope in which the survey recipients could return the completed questionnaire directly to NRC. A reminder letter and survey, scheduled to arrive one to two weeks after the first survey, was the final contact for all households. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The online survey was available in English, Spanish, and Somali, and each mailing contained instructions in all three languages. The paper survey that was sent to households was in English only. Each wave of the cover letter accompanying the mailed survey included a web link for residents to visit if they preferred to take the survey online. Data collection was open through March 28, 2023. The online “opt-in” survey became available to all Eden Prairie residents on March 14, 2023 and remained open for the final two weeks of data collection.

About 3% of the 2,000 surveys mailed were returned because the housing unit was vacant, or the postal service was unable to deliver the survey as addressed. Of the 1,941 households presumed to have received a survey, 452 completed the survey (180 of which were completed online), providing a response rate of 23%. Additionally, responses were tracked by geographic area; response rates by area ranged from 18% to 30%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. Additionally, 716 residents completed the online “opt-in” online survey, provided a grand total of 1,168 completed surveys.

Response Rate by Area for Mailed Survey

	NW	NE	SE	SW	Overall
Total sample used	444	733	391	432	2,000
I=Complete Interviews	131	124	103	94	452
P=Partial Interviews	0	0	0	0	0
R=Refusal and break off	0	0	0	0	0
NC=Non Contact	0	0	0	0	0
O=Other	0	0	0	0	0
UH=Unknown household	0	0	0	0	0
UO=Unknown other	313	609	288	338	1,548
Response rate: $(I+P)/(I+P) + (R+NC+O) + (UH+UO)$	30%	18%	28%	22%	23%

¹ See AAPOR’s Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

Margin of Error

The 95% confidence interval (or “margin of error”) quantifies the “sampling error” or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within three percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

While the margin of error for the survey is generally no greater than plus or minus three² percentage points around any given percent reported for the entire sample, results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC uses Polco, an online public engagement tool designed primarily for local governments, to collect online survey data. The Polco platform includes many features of online survey tools, but also includes elements tailored to the civic environment. For example, like NRC’s mailed surveys, surveys on Polco are presented with the city name, logo (or other image) and a description, so residents understand who is asking for input and why. Optionally, Polco can also verify respondents with local public data to ensure respondents are residents or voters. More generally, an advantage of online programming and data gathering is that it allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

² Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of “confidence interval” or “margin of error,” such as “credibility intervals.” We hew to the traditional way of describing sample-driven uncertainty while we work with the industry to sort out the best ways to describe these new approaches.

Weighting the Data

Upon completion of data collection for both the scientific (probability) and online “opt-in” (non-probability) samples, data were compared in order to determine whether it was appropriate to combine, or blend, both samples together. In the case of Eden Prairie, the non-probability sample’s characteristics were similar to the probability sample, in both respondent trait and opinion, indicating that the samples could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability samples and non-probability samples (opt-in).

The demographic characteristics of the survey sample were compared to those found in the 2020 Census and the 2021 American Community Survey estimates for adults in the City of Eden Prairie. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Both samples were weighted independently and then combined into one final dataset.

The characteristics used for weighting were respondent gender, age, housing unit type (attached or detached), housing tenure (rent or own), race, and ethnicity. This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

A special software program using mathematical algorithms is used to calculate the appropriate weights. Several different weighting “schemes” are tested to ensure the best fit for the data.

The results of the weighting scheme are presented in the table on the following page.

2023 Eden Prairie Quality of Life Survey Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	24%	9%	22%
Own home	73%	91%	78%
Detached unit	56%	70%	59%
Attached unit	44%	30%	41%
Race			
White	78%	88%	80%
Asian	12%	4%	11%
Black or African American	5%	1%	4%
Other/Multi-racial	5%	7%	6%
Ethnicity			
Not Hispanic	96%	98%	96%
Hispanic	4%	2%	4%
Sex and Age			
Female	52%	59%	50%
Male	48%	41%	50%
18-34 years of age	28%	7%	22%
35-54 years of age	44%	31%	45%
55+ years of age	29%	63%	33%
Females 18-34	14%	4%	14%
Females 35-54	23%	19%	21%
Females 55+	15%	36%	15%
Males 18-34	14%	2%	9%
Males 35-54	21%	12%	24%
Males 55+	14%	27%	17%
Quadrant			
NW	22%	28%	26%
NE	34%	23%	26%
SE	20%	24%	23%
SW	24%	25%	25%

* 2020 U.S. Census Bureau, 2021 American Community Survey Population Estimates

Analyzing the Data

The electronic dataset was analyzed by NRC staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and mean ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix B: Complete Survey Frequencies*. Also included are results by respondent characteristics (*Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they have been denoted with capital letters.

Comparing Survey Results

For reporting comparability, the “don’t know” responses from years prior to 2018 were removed in order to match the reporting of the 2018 and 2020 data which shows the percentages without “don’t know” to focus on the results from those who had an opinion about a particular service or activity. Ratings between 2023 and 2020 can be considered statistically significant if there are differences of four percentage points or more.

Appendix G: Survey Materials

The following pages contain copies of the survey materials sent to randomly selected households within the City of Eden Prairie.

Dear Eden Prairie Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in the 2023 Eden Prairie Quality of Life Survey, which will arrive by mail in a few days. You can also complete the survey online at:

polco.us/xxplaceholder

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

Thank you for providing your valuable feedback!

Sincerely,



Ron Case
Mayor

Si el idioma de su preferencia no es el inglés, responda la Encuesta sobre la calidad de vida 2023 de Eden Prairie en:

polco.us/xxplaceholder

Haddii aanu Ingiriisigu ahayn luuqadda aad doorbidayso, fadlan Xog-aruurinta Tayada Nolasha 2023 ee Eden Prairie ka qaado:

polco.us/xxplaceholder



The City of Eden Prairie

8080 Mitchell Road
Eden Prairie, MN 55344

952-949-8300

edenprairie.org/QualityOfLife

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February 2023

Dear Eden Prairie Resident:

Please help us shape the future of Eden Prairie! You have been selected at random to participate in the 2023 Eden Prairie Quality of Life Survey.

It is important for City leaders to continue to understand the broader needs of our community. By conducting this survey, we can gather feedback to keep resident opinions front and center as we move forward together.

Please take a few minutes to fill out the enclosed survey. Your participation is very important – especially since your household is part of the random sample. Your feedback will help City leaders and elected officials make decisions that affect the entire Eden Prairie community.

A few things to remember:

- **Your responses are confidential.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

polco.us/xxplaceholder

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents in a few weeks.

If you have any questions about the survey, please call 952-949-8300.

Thank you for your time and participation!

Sincerely,

Ron Case
Mayor

Español
Soomaali



Estimado residente de Eden Prairie:

iAyúdenos a forjar el futuro de Eden Prairie! Usted ha sido seleccionado aleatoriamente para participar en la Encuesta sobre la calidad de vida en Eden Prairie 2023.

Es importante que los dirigentes municipales continúen comprendiendo las necesidades generales de nuestra comunidad. Con esta encuesta podemos recabar información para que las opiniones de los residentes sigan siendo prioritarias a medida que avanzamos juntos.

Tómese unos minutos para completar la encuesta adjunta. Su participación es muy importante, sobre todo porque su hogar forma parte de la muestra aleatoria. Sus comentarios ayudarán a los dirigentes municipales y a los funcionarios electos a tomar decisiones que afectan a toda la comunidad de Eden Prairie.

Los siguientes son algunos puntos que debe recordar:

- **Sus respuestas son confidenciales.**
- Con el fin de conocer la opinión de un grupo diverso de residentes, el miembro adulto de 18 años o más de su hogar que cumplió años recientemente es la persona que debe completar esta encuesta.
- **Puede devolver la encuesta por correo postal en el sobre con franqueo pagado adjunto, o puede completarla en línea en:**

polco.us/xxplaceholdersp

No comparta el enlace de su encuesta.

Esta encuesta está dirigida exclusivamente a hogares seleccionados de forma aleatoria. Dentro de unas semanas, la ciudad realizará otra encuesta que estará abierta a todos los residentes.

Si tiene alguna pregunta sobre la encuesta, comuníquese al 952-949-8300.

Gracias por su tiempo y su participación.

Degaanka Eden Prairie ee Sharafta Leh:

Fadlan naga caawi qaabaynta mustaqbalka Eden Prairie! Waxa si bakhtiyaa nasiib ah laguugu doortay inaad ka qaybqaadato Xog-ururinta Tayada Nolosha Eden Prairie ee 2023.

Fadlan dhawr daqiiqo ku qaado buuxinta xog-ururinta lifaaqan. Ka qaybqaadashadaadu aad baa ay muhiim u tahay - gaar ahaan maadaama oo qoyskaagu qayb ka yahay muunadda bakhtiyaa nasiibka ah. Ra'yi-celintaadu waxa ay ka caawin doontaa hoggaamiyeyaasha Magaalada iyo madaxda la doortay inay gaadhaan go'aano saamaynaya dhammaan bulshada Eden Prairie.

Dhawr shay oo ay tahay in aad xusuusato:

- **Jawaabahaagu waa qarsoodi.**
- Si wax looga maqlo koox kala duwan oo degaan ah, qofka weyn ee 18 jirka ah ama ka weyn ee qoyskaaga ee ugu xafladda dhalashada danmbeeyey waa in uu dhamaystiro xog-ururintan.
- **Waxa aad ku soo celin kartaa xog-ururintan boos ahaan iyada oo ku jirta gal waraaqeedka kharashkeeda lagu bixiyey boosta ee lifaaqa ah, ama waxa aad xog-ururinta kaga dhamaystiri kartaa onlayn ahaan barta:**

polco.us/xxplaceholderso

Fadlan cidna ha la wadaagin linkiga xog-ururintaada.

Xog-ururintan waxa loogu talagalay qoysaska sida bakhtiyaa nasiibka ah loo doortay oo keliya. Magaaladu waxa ay qaban doontaa xog-ururin gaar ah oo u furan dhammaan degaanka dhawr toddobaad gudahood.

Haddii aad qabto wax su'aalo ah oo ku saabsan xog-ururinta, fadlan wac 952-949-8300.

Waad ku mahadsan tahay wakhtigaaga iyo ka qaybqaadashadaada!



February 2023

Dear Eden Prairie Resident:

Here's a second chance if you haven't already responded to the 2023 Eden Prairie Quality of Life Survey! You have been selected at random to participate and help shape the future of Eden Prairie.

If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.

Please take a few minutes to fill out the enclosed survey. Your participation is very important – especially since your household is part of the random sample. Your feedback will help City leaders and elected officials make decisions that affect the entire Eden Prairie community.

A few things to remember:

- **Your responses are confidential.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

polco.us/xxplaceholder

Please do not share your survey link. This survey is for randomly selected households only.

If you have any questions about the survey, please call 952-949-8300.

Thank you for your time and participation!

Sincerely,

Ron Case
Mayor

Español
Soomaali



Estimado residente de Eden Prairie:

¡Aquí tiene una segunda oportunidad si aún no ha respondido a la Encuesta sobre la calidad de vida en Eden Prairie 2023! Usted ha sido seleccionado aleatoriamente para participar y ayudar a forjar el futuro de Eden Prairie.

Si ya la completó y envió, le agradecemos su tiempo y le pedimos que recicle esta encuesta. Le pedimos que no responda dos veces.

Tómese unos minutos para completar la encuesta adjunta. Su participación es muy importante, sobre todo porque su hogar forma parte de la muestra aleatoria. Sus comentarios ayudarán a los dirigentes municipales y a los funcionarios electos a tomar decisiones que afectan a toda la comunidad de Eden Prairie.

Los siguientes son algunos puntos que debe recordar:

- **Sus respuestas son confidenciales.**
- Con el fin de conocer la opinión de un grupo diverso de residentes, el miembro adulto de 18 años o más de su hogar que cumplió años recientemente es la persona que debe completar esta encuesta.
- **Puede devolver la encuesta por correo postal en el sobre con franqueo pagado adjunto, o puede completarla en línea en:**

polco.us/xxplaceholdersp

No comparta el enlace de su encuesta.

Esta encuesta está dirigida exclusivamente a hogares seleccionados aleatoriamente.

Si tiene alguna pregunta sobre la encuesta, comuníquese al 952-949-8300.

Gracias por su tiempo y su participación.

Degaanka Eden Prairie ee Sharafta Leh:

Halkan waxa ah fursad labaad haddii aanad hore uga jawaabin Xog-ururinta Tayada Noloshaha ee Eden Prairie ee 2023! Waxa lagu doortay si bakhtiyaa nasiib ah si aad uga qaybqaadato oo aad gacan uga geysato qaabaynta mustaqbalka Eden Prairie.

Haddii aad dhamaystirtay oo aad dib u soo dirtay, waxa aanu kaaga mahadnaqaynaa wakhtigaaga waxana aanu kaa dalbanaynaa inaad dib u adeegsato xog-ururintan. Fadlan laba jeer haka jawaabin.

Dhawr shay oo ay tahay in aad xusuusato:

- **Jawaabahaagu waa qarsoodi.**
- Si wax looga maqlo koox kala duwan oo degaan ah, qofka weyn ee 18 jirka ah ama ka weyn ee qoyskaaga ee ugu xafladda dhalashada danbeeyey waa in uu dhamaystiro xog-ururintan.
- **Waxa aad ku soo celin kartaa xog-ururintan boos ahaan iyada oo ku jirta gal waraaqeedka kharashkeeda lagu bixiyey boosta ee lifaaqa ah, ama waxa aad xog-ururinta kaga dhamaystiri kartaa onlayn ahaan barta:**

polco.us/xxplaceholderso

Fadlan cidna ha la wadaagin linkiga xog-ururintaada. Xog-ururintan waxa loogu talagalay qoysaska sida bakhtiyaa nasiibka ah loo doortay oo keliya.

Haddii aad qabto wax su'aalo ah oo ku saabsan xog-ururinta, fadlan wac 952-949-8300.

Waad ku mahadsan tahay wakhtigaaga iyo ka qaybqaadashadaada!

2023 Eden Prairie Quality of Life Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are confidential and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Eden Prairie:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Eden Prairie as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Eden Prairie as a place to raise children.....	1	2	3	4	5
Eden Prairie as a place to work.....	1	2	3	4	5
Eden Prairie as a place to visit.....	1	2	3	4	5
Eden Prairie as a place to retire.....	1	2	3	4	5
The overall quality of life in Eden Prairie.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Eden Prairie as a whole:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall feeling of safety in Eden Prairie.....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Eden Prairie.....	1	2	3	4	5
Overall "built environment" of Eden Prairie (including overall design, buildings, parks and transportation systems).....	1	2	3	4	5
Health and wellness opportunities in Eden Prairie.....	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Eden Prairie.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Eden Prairie.....	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Eden Prairie to someone who asks.....	1	2	3	4	5
Recommend visiting Eden Prairie.....	1	2	3	4	5
Recommend conducting business in Eden Prairie.....	1	2	3	4	5
Remain in Eden Prairie for the next five years.....	1	2	3	4	5

4. What one thing do you like most, if anything, about living in Eden Prairie?

5. What one thing do you like least, if anything, about living in Eden Prairie?

6. Please rate each of the following characteristics as they relate to Eden Prairie as a whole:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Eden Prairie.....	1	2	3	4	5
Ease of travel by public transportation in Eden Prairie.....	1	2	3	4	5
Ease of walking in Eden Prairie.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Cleanliness of Eden Prairie.....	1	2	3	4	5
Overall appearance of Eden Prairie.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities for residents to provide input into City decision-making.....	1	2	3	4	5
Value of City services considering the property taxes you pay.....	1	2	3	4	5

7. Please rate the quality of each of the following services in Eden Prairie:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire Department response time.....	1	2	3	4	5
Hennepin Healthcare Emergency Medical Service (ambulance) response time.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Recreation services (i.e., recreation programs and classes, etc.).....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Park maintenance.....	1	2	3	4	5
Trail maintenance.....	1	2	3	4	5
Senior programs and services.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
City streets as a whole.....	1	2	3	4	5
Streets in your neighborhood.....	1	2	3	4	5
Sidewalks (5-foot wide concrete sidewalks) in your neighborhood.....	1	2	3	4	5
Asphalt trails in your neighborhood.....	1	2	3	4	5
Snow removal on City streets (excludes 494, 62 and County roads).....	1	2	3	4	5
Street sweeping on City streets (excludes 494, 62 and County roads).....	1	2	3	4	5
Building inspections.....	1	2	3	4	5
Assessing services.....	1	2	3	4	5
City planning services.....	1	2	3	4	5
City engineering services.....	1	2	3	4	5
Housing and community services.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Storm drainage.....	1	2	3	4	5
Water and sewer services.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Emergency management (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, parklands and wetlands.....	1	2	3	4	5
Overall customer service by Eden Prairie employees (police, receptionists, planners, etc.).....	1	2	3	4	5
Overall quality of Eden Prairie services.....	1	2	3	4	5

8. Please rate how much of a problem, if at all, you feel airport noise is in your neighborhood:

- Not a problem Minor problem Major problem Extreme problem

9. How familiar are you, if at all, with each of the following events in Eden Prairie?

	<i>I have participated</i>	<i>I am aware but have not participated</i>	<i>I am not aware</i>
Citywide Open House.....	1	2	3
Eden Prairie Night to Unite.....	1	2	3
Fourth of July Hometown Celebration.....	1	2	3
Staring Lake Summer Concert Series.....	1	2	3
Arts in the Park.....	1	2	3
Community theater productions.....	1	2	3
Movies in the Park.....	1	2	3
Harvest to Halloween at the Barn.....	1	2	3
PeopleFest! A Community Celebration of Culture.....	1	2	3

10. In the last two years, about how many times, if ever, have you or other household members used any of the following Eden Prairie Parks and Recreation Department amenities?

	<i>Never</i>	<i>Once or twice</i>	<i>3 to 12 times</i>	<i>13 to 26 times</i>	<i>More than 26 times</i>
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park).....	1	2	3	4	5
Smaller neighborhood parks.....	1	2	3	4	5
Senior Center.....	1	2	3	4	5
Outdoor Center.....	1	2	3	4	5
Staring Lake Amphitheatre.....	1	2	3	4	5
Staring Lake Observatory.....	1	2	3	4	5
Richard T. Anderson Conservation Area.....	1	2	3	4	5
Art Center.....	1	2	3	4	5
Community Center.....	1	2	3	4	5

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11. Please rate each of the following Eden Prairie Parks and Recreation Department amenities:

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Large community parks (such as Staring Lake, Round Lake, Riley Lake and Miller Park).....	1	2	3	4	5
Smaller neighborhood parks.....	1	2	3	4	5
Senior Center	1	2	3	4	5
Outdoor Center	1	2	3	4	5
Staring Lake Amphitheatre.....	1	2	3	4	5
Staring Lake Observatory.....	1	2	3	4	5
Richard T. Anderson Conservation Area	1	2	3	4	5
Art Center	1	2	3	4	5
Community Center.....	1	2	3	4	5

12. Please rate how safe or unsafe you feel in the following areas of Eden Prairie:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
Eden Prairie Center mall.....	1	2	3	4	5	6
Paths or walking trails.....	1	2	3	4	5	6
Retail parking lots.....	1	2	3	4	5	6
Your neighborhood	1	2	3	4	5	6
Parks and open space.....	1	2	3	4	5	6

13. Please rate how much of a problem, if at all, you feel each of the following is in Eden Prairie.

	<u>Not a problem</u>	<u>Minor problem</u>	<u>Moderate problem</u>	<u>Major problem</u>	<u>Extreme problem</u>	<u>Don't know</u>
Traffic speeding.....	1	2	3	4	5	6
Stop sign violations in your neighborhood.....	1	2	3	4	5	6
Violent crime.....	1	2	3	4	5	6
Drugs.....	1	2	3	4	5	6
Youth crimes	1	2	3	4	5	6
Vandalism and property crimes.....	1	2	3	4	5	6
Identity theft	1	2	3	4	5	6

14. Have you had contact with the Eden Prairie Police Department within the last two years through any of the following?

	<u>No</u>	<u>Yes</u>	<u>Don't know</u>
Report a crime.....	1	2	3
Animal Control	1	2	3
Services such as medical assistance	1	2	3
Assistance with a car lockout.....	1	2	3
Community programs.....	1	2	3
Schools (Liaison Officers).....	1	2	3
Senior programs.....	1	2	3
Eden Prairie Night to Unite.....	1	2	3
Safety Camp.....	1	2	3
Citywide Open House	1	2	3

15. Overall, how would you rate your contact with the Eden Prairie Police Department?

- Excellent
 Good
 Fair
 Poor
 Don't know

16. Are you aware that the City of Eden Prairie's firefighters are mostly volunteer (non-career) firefighters?

- Yes, I was aware
 No, I was not aware until now

17. The City of Eden Prairie owns and operates three municipal liquor stores. Annually the liquor stores contribute approximately \$800,000 to capital and public improvement projects in Eden Prairie related to trails, parks, and playgrounds. To what extent do you support the City continuing to operate its municipal liquor stores?

- Strongly support
 Somewhat support
 Somewhat oppose
 Strongly oppose
 Don't know

18. In the last 12 months, about how many times, if ever, have you or other household members visited each of the City's three liquor stores?

	<u>Never</u>	<u>Once or twice</u>	<u>3 to 12 times</u>	<u>13 to 26 times</u>	<u>More than 26 times</u>
Prairie Village Mall/Kowalski's store.....	1	2	3	4	5
Den Road/Cub Foods store.....	1	2	3	4	5
Prairie View Mall/Lunds & Byerlys store.....	1	2	3	4	5

19. If you have visited any of the City’s three liquor stores in the last 12 months, please rate your impression of each of the following:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Product selection.....	1	2	3	4	5
Prices of products.....	1	2	3	4	5
Courtesy and friendliness of staff.....	1	2	3	4	5

- 20. Thinking about the relationship between the rights of individual property owners and the interests of the wider community regarding property development, please select which one of the following best reflects your view about the City’s efforts to create a balance.**
- The City puts a higher emphasis on the rights of individual property owners and not enough on the interests of the wider community
 - The City fosters an equal balance between the rights of individual property owners and the interests of the wider community
 - The City puts a higher emphasis on the interests of the wider community and not enough on the rights of individual property owners
 - Don't know

- 21. With which of the following departments have you had contact (email, in-person or phone) in the last 12 months? (Please select all that apply.)**
- I have not contacted the City → go to question #23
 - General information
 - City Manager
 - Police
 - Fire
 - Utilities and Water
 - Human Resources
 - Outdoor Center
 - Recreation
 - Park Maintenance
 - Planning/Economic Development
 - Building Inspections
 - Assessing
 - City Clerk
 - Housing and Community Services
 - Art Center
 - Utility Billing
 - Street Maintenance
 - Engineering
 - Community Center
 - Senior Center
 - Communications
 - Environmental Services
 - Other

22. What was your impression of City employees in your most recent contact?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Knowledge.....	1	2	3	4	5
Courtesy.....	1	2	3	4	5
Responsiveness.....	1	2	3	4	5
Follow-up (got back to you or took action if needed).....	1	2	3	4	5
Overall customer service.....	1	2	3	4	5

- 23. Have you accessed the City of Eden Prairie website (edenprairie.org) in the last 12 months?**
- No → go to question #25
 - Yes → go to question #24

24. Please rate the following aspects of the Eden Prairie website.

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Appearance.....	1	2	3	4	5
Online information and services offered.....	1	2	3	4	5
Ease of navigation/ability to find information.....	1	2	3	4	5
Search function.....	1	2	3	4	5
Online registration for recreation programs.....	1	2	3	4	5

- 25. The City publishes a quarterly newsletter called “Life in the Prairie,” which is mailed to all Eden Prairie households. Do you read this newsletter?**
- No → go to question #27
 - Yes → go to question #26

- 26. How would you rate the quality of the “Life in the Prairie” newsletter?**
- Excellent
 - Good
 - Fair
 - Poor
 - Don't know

27. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

	<i>Major source</i>	<i>Minor source</i>	<i>Not a source</i>
Life in the Prairie (quarterly City newsletter).....	1	2	3
City Website (edenprairie.org).....	1	2	3
City News email/text subscription.....	1	2	3
EPTV government access cable channel.....	1	2	3
City Council and/or Planning Commission meeting broadcasts.....	1	2	3
Nextdoor.....	1	2	3
Facebook.....	1	2	3
Twitter.....	1	2	3
Other online news sources.....	1	2	3
Star Tribune.....	1	2	3
Eden Prairie Sun Sailor.....	1	2	3
Local TV/radio stations.....	1	2	3
Eden Prairie Local News.....	1	2	3
Word of mouth from family, friends or neighbors.....	1	2	3

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28. Please indicate your level of familiarity with the following sustainability strategies:

Very familiar Somewhat familiar Not at all familiar

Completing a home energy audit to identify energy savings opportunities in your home.....	1	2	3
energy use and improve comfort.....	1	2	3
Using on-site solar to provide electricity or heat to your home	1	2	3
Utility programs where you can opt-in to purchase renewable energy			
Switching from natural gas use in space/water heating and cooking to efficient electric-powered options.....	1	2	3
Switching from a gasoline-powered personal vehicle to an electric vehicle.....	1	2	3
Composting food scraps and various types of paper waste for reuse instead of landfilling or incinerating waste	1	2	3

29. Please indicate if you have already, or how likely you are, to consider implementing the following sustainability strategies in your own home:

Already completed Very likely Somewhat likely Not at all likely

Complete a home energy audit	1	2	3	4
Improve energy efficiency/weatherization of home	1	2	3	4
Install on-site solar.....	1	2	3	4
Subscribe to a utility renewable power purchase program.....	1	2	3	4
Electrify your home space/water heating and/or cooking equipment	1	2	3	4
Purchase an electric vehicle	1	2	3	4
Sign up for curbside composting (organics) collection through your waste hauler	1	2	3	4

Our last questions are about you and your household. Again, all of your responses to this survey are completely confidential and will be reported in group form only.

D1. Do you work inside the boundaries of Eden Prairie?

- Yes, outside the home
- Yes, from home
- No

D2. How many years have you lived in Eden Prairie?

- Less than 2 years 11-20 years
- 2-5 years 21-30 years
- 6-10 years More than 30 years

D3. Which best describes the building you live in?

- Detached single-family house
- Building with two or more homes (duplex, townhome, apartment or condominium)
- Other

D4. Is this home...

- Rented
- Owned

D5. Do any children 17 or under live in your household?

- No
- Yes

D6. Are you or any other members of your household aged 65 or older?

- No
- Yes

D7. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$100,000 to \$149,999
- \$25,000 to \$49,999 \$150,000 or more
- \$50,000 to \$99,999

D8. What is your race and/or ethnicity? (Mark one or more races/ ethnicities to indicate which you consider yourself to be.)

- Spanish, Hispanic or Latino
- Arabic or Middle Eastern
- American Indian or Alaskan Native
- Asian, Asian Indian or Pacific Islander
- Black or African American
- White
- Other

D9. In which category is your age?

- 18-24 years 55-64 years
- 25-34 years 65-74 years
- 35-44 years 75 years or older
- 45-54 years

D10. What is your sex?

- Female Male Identify another way

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502