



Eden Prairie Community Center Policies

The following policies have been adopted by the City of Eden Prairie in order to ensure a safe, positive and healthy environment. The safety and wellbeing of every patron utilizing the Eden Prairie Community Center (EPCC) is our primary objective. Policies are subject to change, without prior notice, as circumstances warrant.

ZERO TOLERANCE POLICY

Respect for the Eden Prairie Community Center staff, patrons, building and property is expected and will be enforced. EPCC has a zero-tolerance policy with regard to negative participant conduct while on site.

EPCC staff shall be the sole judge of what constitutes negative conduct and behavior. EPCC staff reserve the right to deny admission to anyone who appears to be under the influence of alcohol or a controlled substance. Patrons who exhibit negative conduct or who are in possession of controlled or illegal substances will be temporarily or permanently expelled from the premises without refund. EPCC staff will involve the Eden Prairie Police, when necessary, to enforce this zero-tolerance policy.

Behavior – Negative conduct includes, but is not limited to:

- Rowdy, mischievous, disruptive or violent behavior
- Physical abuse
- Verbal abuse
- Name calling
- Profanity
- Fighting
- Threats
- Ignoring or refusing to comply with staff who are enforcing policies

Possession or use of controlled or illegal substances or paraphernalia – These substances and their paraphernalia are banned from EPCC premises (building, grounds and parking lots):

- Alcohol*
- Cigarettes, cigars, chewing tobacco
- E-cigarettes, vape pens
- All illegal drugs

*Alcohol may be served by a specified licensed liquor provider during permitted rental events.

BUILDING AND COMMON AREAS

The Eden Prairie Community Center is open to the public during open hours. Some areas within the building are designated for members or renters only. Common areas are accessible to non-members and visitors. Policies will be enforced for activities conducted in all parts of the building, including common areas (e.g., lobby, café, lounge, restrooms, meeting rooms). All individuals using the members-only areas must be a member or pay the daily fee.

Ages

- Ages 7 and younger – must be supervised by a responsible patron aged 16 or older at all times
- Ages 8-11 – must have a responsible patron aged 16 or older in the building at all times
- Ages 12 and older – may be in the building without accompaniment
 - Exceptions for ages 12-13, who are not allowed in the fitness areas without a responsible patron aged 18 or older
- Exceptions are made if youth are attending a registered activity

Open Gym, Open Skate	Open Rec Swim
<ul style="list-style-type: none"> • Ages 7 and younger – require accompaniment and supervision by responsible patron age 16+ • Ages 8-11 – require an adult in the building • Ages 12 and older – allowed on their own 	<ul style="list-style-type: none"> • Ages 7 and younger – require accompaniment in the water and supervision by responsible patron age 16+ • Ages 8-11 – require an adult in the building • Ages 12 and older – allowed on their own
Adult/Youth Gym	Hot Tub, Lap Swim
<ul style="list-style-type: none"> • Ages 17 and younger – require accompaniment and supervision an adult age 21+ (max 3 youth per adult) 	<ul style="list-style-type: none"> • Ages 17 and younger – require approval by Aquatics Supervisor and successful completion of swim test • Ages 18 and older – allowed on their own
Fitness Floor, Group Fitness Classes	Play Structure
<ul style="list-style-type: none"> • Ages 11 and younger – not allowed except in designated programs • Ages 12-13 – require an equipment orientation and accompaniment by a responsible patron age 18+ • Ages 14 and older – allowed on their own 	<ul style="list-style-type: none"> • Ages 11 and younger – require accompaniment and supervision by responsible patron age 16+

Safety

- Members must scan their membership card or Tivity card each time they enter the building
- Members and daily pass holders must let front desk staff know where in the building they are going
- Water bottles, individual beverages and snacks are allowed
- Coolers and glass containers are not allowed
- Overnight storage of personal belongings is not allowed
- The City of Eden Prairie, EPCC and its staff are not responsible for items lost, stolen, left on site or in a vehicle
- Unauthorized photography or videography is not allowed at any time nor in any area of the building
- Businesses, vendors or individuals may not use City facilities, property or equipment for personal gain without staff approval
- Organized meetings, parties, gift opening and distributing cake/cupcakes are not allowed in common areas; rooms may be rented for meetings and parties

LOCKER ROOMS

Women's, men's and family locker rooms are available for members, daily pass holders, swim team members and figure skate/hockey team members.

Ages

- Children aged 3 and older are not allowed in opposite sex locker rooms
- Patrons with children should use the family locker room

Safety

- Swimmers should use the wet locker rooms in the aquatics area
- Figure skaters and hockey players should use the locker rooms in the ice rink area
- The City of Eden Prairie and EPCC are not responsible for items that are lost, stolen or left unattended; lock clothing and valuables in a locker
- Overnight storage of personal items is not allowed; items left overnight will be removed and put in lost and found
- Keep wet items in a locker or on benches; avoid placing them on carpeted areas
- Place a towel on the bench if sitting while undressed
- Running and horseplay is not allowed
- Photography or videography is not allowed at any time in the locker rooms

GYMNASIUM AND RACQUETBALL

The gym is used by many departments and groups. General and department-specific policies will be enforced in the gymnasium and racquetball courts. All individuals using the gym or racquetball courts must be a member, pay the daily fee or be participating in a scheduled program.

Ages

- Ages 11 and younger – can attend Open Gym or racquetball with responsible patron aged 16 or older; can attend Adult/Youth Gym with a responsible patron aged 21 or older
- Ages 12-18 – can attend Open Gym unaccompanied; may attend racquetball and Adult/Youth Basketball with a responsible patron aged 21 or older
- Ages 19 and older – can attend Open Gym, Adult/Youth Gym, Adult Pick-up Basketball, Adult Pick-up Volleyball, pickleball and racquetball

Safety

- Follow designated times for Open Gym, Adult/Youth Basketball, Adult Pick-up Basketball, Adult Pick-up Volleyball, racquetball, pickleball, fitness classes and recreation programming
- Proper clothing (i.e., no "skins") and footwear (e.g., sandals, slides, Crocs, boots or bare feet are not allowed) required
- Food, gum and drinks other than water, is not allowed
- Dunking, slamming or hanging on rims or nets is not allowed
- Spitting and horseplay is not allowed

Equipment

- Personal basketball, volleyball, pickleball equipment, etc. is allowed
- A photo ID is accepted in exchange for EPCC's equipment; borrowed equipment must be returned in the same condition in which it was borrowed

- Use balls and equipment in gymnasium only
- Ensure equipment (e.g., chairs, pickleball carts, nets, etc.) doesn't prevent storage room entrance nor block access to other equipment therein

Open Gym

- Members and non-members must wear a designated wristband
- Organized drills, pick-up games and full- or half-court competitive play is not allowed

Adult/Youth Gym

- Adults without youth must be age 19 or older
- Adults with youth must be age 21 or older
- Organized drills, pick-up games and full- or half-court competitive play is not allowed

Pickleball

- Wipe down and return equipment to its original location
- Ensure equipment (e.g., chairs, carts, nets, etc.) doesn't prevent storage room entrance nor block access to other equipment therein

Racquetball Court

- Reservations required
- Racquetball during yoga classes is not allowed
- Wallyball is allowed during non-prime hours

Fitness Classes

- Pre-registration via online schedule or app is required
- Class participants may not enter the gym until the 15-minute transition time begins
- Wipe down and return equipment to its original location

FITNESS

The fitness areas include the fitness floor, group exercise studios, Dryland training room and the CAGE. Policies will be enforced for fitness activities conducted in other parts of the building as well (e.g., gymnasium, pools, meeting rooms). All individuals using the fitness areas must be a member, pay the daily fee or be participating in a scheduled program.

Ages

- Ages 11 and younger – not allowed in fitness areas unless in a class designated for youth participants
- Ages 12-13 – may use fitness areas, including attending fitness classes, if all of the following condition are met:
 - Has completed a youth equipment orientation
 - Is accompanied and supervised by a responsible patron aged 18 or older
 - Wears a designated youth wristband
- Ages 14 and older – may use all fitness areas without accompaniment

Safety

- Fitness clothing and footwear required (i.e., no sandals, slides, Crocs, boots or bare feet)

- Food, gum and drinks other than water, is not allowed
- Store personal items, including coats and bags, in locker room
- Talking on cellphones is not allowed

Equipment – This includes, but is not limited to, cardio and strength machines, free weights, individual equipment pieces in all fitness areas.

- Use equipment at your own risk
- Use and return machine and free weights with control; no slamming or dropping weights
- Allow others to use equipment between your sets
- Wipe off equipment before and after use
- Return equipment, including barbell plates, to their original locations

Group Fitness Classes

- Pre-registration via online schedule or app is required
- Classes have set maximum numbers based on formats, available equipment and safety
- Studio admittance after class has started and door has been closed is not allowed

Personal Training and Stretch Studio

- Members and non-members can purchase personal training and Stretch Studio sessions by filling out an informational packet and paying at the front desk
- Personal trainers not employed by the City of Eden Prairie may not conduct training sessions at EPCC

AQUATICS AND POOLS

The aquatics areas include the lap pool, dive pool, recreation pool, plunge pool, water slide and hot tub. Policies will be enforced for aquatics activities conducted in other parts of the building as well (e.g., pool decks, bleachers, Dryland training room, meeting rooms). All individuals using the aquatics areas must be a member, pay the daily fee or be participating in a scheduled program.

Ages

- Ages 7 and younger – a responsible patron aged 16 or older must remain in the water, within an arm's reach, at all times
- Ages 8-11 – a responsible patron aged 16 or older must be in the building at all times
- Ages 12-17 – may swim on their own during Open Rec Swim only
 - Exceptions are made for youth swimmers who want to lap swim; approval by the Aquatics Supervisor and successful completion of swim test required
- Ages 18 and older – may swim on their own during Adult Open Swim and Adult Lap Swim

Safety

- Follow lifeguard instructions at all times
- All swimmers must take a cleansing shower before entering the pool
- Any person who has or is suspected to have a communicable disease, nor those with open or infectious sores, is allowed to use the pool
- Proper swimwear required; street clothes are not allowed

- Children who are not potty trained must wear a swim diaper or swim pants with snug-fitting elastic at the legs and waist
- Only Coast Guard approved vests are allowed
- Running and horseplay is not allowed
- Spitting, spouting from the mouth and nose blowing are not allowed
- Return equipment and toys to their original locations
- Diving is permitted only in designated areas at designated times
- Follow designated times and pools for Lap Swim, Open Swim, Tot Time and water aerobics classes
- Do not walk behind water aerobics instructors during class
- Do not play on or place items on the chair lifts or lifeguard stands
- Pools and hot tub are inaccessible during cleaning and maintenance

Open Rec Swim

- May occur in the recreation pool and/or the dive pool
- Soft balls, noodles and other small pool toys are permitted
- Innertubes, water wings and air mattresses are not allowed
- Face masks, fins, snorkels or kickboards are not allowed

Slide

- All slide users must be 48+ inches tall and successfully complete a swim test
- Running on deck or stairs is not allowed
- One person on the slide at a time
- Wearing goggles, life vests or floatation devices is not allowed
- Spinning or stopping while sliding is not allowed
- Leave plunge pool immediately

Tot Time

- For children aged 5 and younger and a responsible patron aged 16 or older
- May bring other children up to age 7

Open Lap Swim and Adult Open Swim

- Lap swim is for adults aged 18 and older and approved youth swimmers
- Lifeguard is not on duty; swim at your own risk
- Swim in designated lanes only
- Lanes are available on a first come, first served basis; swimmers in the same lane must circle swim
- Lap swimmers must exit the pool during the 10-minute transition time before water aerobics classes

Water Aerobics

- Pre-registration via online schedule or app is required
- Class participants may not enter the pool until the 10-minute transition time begins
- Only class participants may be in the pool while class is in session; no lap swimming, water walking or exercising on your own in the same pool as class
- Do not block access to stairs and ladders

ICE RINKS, SKATING AND HOCKEY

The ice areas include three ice rinks, team rooms and off-ice shooting practice areas. Policies will be enforced for ice-related activities conducted in other parts of the building as well (e.g., the CAGE, locker rooms, meeting rooms). All individuals using the ice areas must be a member, pay the daily fee or be part of a scheduled activity, game or tournament.

Ages

- Open Skate – all ages
- Kids Skate – ages 3-11; helmets required for all youth
- Adult Open Skate – ages 18 and older
- Developmental Figure Skate/Hockey – all ages; adult supervision required for ages 17 and younger

Safety

- Participants may not take the ice until the resurfacers are off the ice and the doors are shut
- Payment is required before taking the ice
- Wristbands are required for both members and non-members, except during developmental hockey
- Participants must wear skates on the ice; no shoes or socks
- Food, gum and drinks other than water, is not allowed
- Helmets are required for all youth aged 12 and younger during Kids Skate and Open Skate and for all youth aged 17 and younger when sticks and pucks are being used
- Locker room keys will be given to an adult aged 18 or older in exchange for car keys

Open Skate and Kids Skate

- Kids Skate is for ages 3-11 with an adult; Open Skate is for all ages
- Helmets are required for all skaters aged 12 and younger
- “Skate helpers” are for young skaters who are unable to skate unassisted; available upon request
- All skaters must travel in the same direction
- Sitting on the boards or in player/penalty boxes is not allowed
- Horseplay and unsafe games is not allowed; throwing hockey gloves, hats, mittens, etc. is not allowed
- Practicing figure skating and ice dancing routines is not allowed
- Hockey drills and use of sticks and pucks is not allowed

Adult Open Skate

- All skaters must travel in the same direction
- Figure skating routines and jumps are only allowed if there is adequate space on the ice and 6 or fewer skaters; must be practiced in back corners
- Skate blades above knee height are only allowed with staff approval

Developmental Figure Skate

- Private lessons are allowed
 - Coaches/instructors do not have to pay, but may be fined if their skaters haven't paid

- Private coaches must have liability insurance and provide proof upon request
- Ice dancing routines, jumps and spins are allowed

Developmental Hockey

- Private lessons are allowed
 - Coaches/instructors do not have to pay, but may be fined if their skaters haven't paid
 - Private coaches must have liability insurance and provide proof upon request
- Helmets and mouth guards required
- Pick-up hockey games and organized team practices are not allowed
- Slap shots are not allowed

PLAYCARE AND FIT KIDS CLUB

PlayCare areas include the PlayCare drop-in childcare room and Prairie Play Zone indoor play structure. Policies will be enforced for youth activities conducted in other parts of the building as well (e.g., gym, racquetball courts, lounge, pool).

Ages

- PlayCare – ages 6 months-7 years
- Prairie Play Zone – ages 11 years and younger
- Fit Kids Club – ages 6-11 years

Safety

- Guardians must follow sign-in and sign-out procedures; children may not be left without PlayCare staff present
- Children exhibiting symptoms of COVID or other illnesses in the past 24 hours (e.g., fever, diarrhea, vomiting, eye drainage, green nose discharge, unexplained lethargy, undiagnosed rash, etc.) are not allowed
- Prescription and over-the-counter medicines are not permitted nor able to be administered by staff; exceptions are made for emergency allergy medications or other special needs
- Food, gum and drinks other than water, is not allowed
- Toys from home are not allowed

PlayCare

- A parent or guardian must remain in the building at all times
- Payment is made at the front desk prior to entering PlayCare; time is purchased in 1-, 1.5- or 2-hour increments
- Parents will be asked to return to PlayCare if their child needs a diaper changed, has been crying for 15+ minutes, becomes ill, becomes injured or is disruptive
- Child will only be released to a parent/guardian or pre-authorized persons listed on registration form
- A \$1 per minute late pick-up fee will be charged after a 10-minute grace period

Prairie Play Zone play structure

- Children must be supervised by a responsible patron aged 16 or older
- Non-member children aged 18 months-11 years will be charged admission
- Food, gum and drinks other than water, is not allowed

- Running and horseplay is not allowed
- Socks must be worn at all times; no shoes or bare feet

Fit Kids Club

- A parent or guardian must remain in the building at all times
- 2-hour maximum