

DECISION RESOURCES, LTD.
3128 Dean Court
Minneapolis, Minnesota 55416

City of Eden Prairie
Residential Survey
FINAL NOVEMBER 2008

Hello, I'm _____ of Decision Resources, Ltd., a polling firm located in Minneapolis. We have been retained by the City of Eden Prairie to speak with a random sample of residents about issues facing the community. This survey is being conducted because your city representatives and staff are interested in your opinions and suggestions about current and future city needs. I want to assure you that all individual responses will be held strictly confidential; only summaries of the entire sample will be reported.

1. Approximately how many years have you lived in Eden Prairie?
- | | |
|-------------------------|-----|
| LESS THAN TWO YEARS.... | 4% |
| TWO TO FIVE YEARS..... | 12% |
| FIVE TO TEN YEARS..... | 24% |
| TEN TO TWENTY YEARS... | 29% |
| 20 TO 30 YEARS..... | 20% |
| OVER THIRTY YEARS..... | 12% |
| DON'T KNOW/REFUSED..... | 0% |

2. How would you rate the quality of life in Eden Prairie -- excellent, good, only fair, or poor?
- | | |
|-------------------------|-----|
| EXCELLENT..... | 63% |
| GOOD..... | 35% |
| ONLY FAIR..... | 2% |
| POOR..... | 0% |
| DON'T KNOW/REFUSED..... | 0% |

3. What do you like most, if anything, about living in Eden Prairie?

LOCATION, 11%; CLOSE TO FAMILY AND FRIENDS, 3%; HOUSING, 5%; NEIGHBORHOOD, 3%; FRIENDLY PEOPLE, 11%; OPEN SPACE, 7%; SHOPPING, 11%; QUIET AND PEACEFUL, 8%; SCHOOLS, 13%; SENSE OF COMMUNITY, 8%; PARKS AND RECREATION, 9%; SAFE, 6%; WELL-MAINTAINED, 4%; SCATTERED, 1%.

4. What do you like least, if anything, about living in Eden Prairie?

UNSURE, 6%; NOTHING, 29%; GROWTH, 7%; HIGH TAXES, 27%; TRAFFIC CONGESTION, 4%; LACK OF PUBLIC TRANSIT, 6%; STREET MAINTENANCE, 2%; CITY DESIGN, 4%; NO GROCERY STORE, 2%; INCREASING DIVERSITY, 2%; CITY GOVERNMENT, 4%; TRAFFIC SPEEDING, 3%; ELITISM, 2%; SCATTERED, 3%.

I would like to read to you a list of city-sponsored special events, and for each one, tell me if you are aware of it. For those items you have heard of, tell me if you have participated in it....

	NOT AWA	AWA PAR	AWA NOT	DK/ REF
5. City-wide Open House and Fire Department Open House?	28%	32%	40%	0%
6. Eden Prairie Night Out?	22%	43%	35%	0%
7. Fourth of July Celebration?	13%	60%	28%	0%
8. Staring Lake Concert Series?	18%	49%	33%	0%
9. Eden Prairie History Tour?	55%	10%	35%	0%
10. Sunbonnet Days?	29%	31%	41%	0%
11. Eden Prairie International Festival?	40%	23%	37%	0%
12. Senior Awareness Month?	66%	9%	25%	1%
13. Eden Prairie Wine Tastings?	49%	12%	39%	0%

I would like to read you a list of a few city services. For each one, please tell me whether you would rate the quality of the service as excellent, good, only fair, or poor? If you have no opinion, just say so....(ROTATE)

	EXCL	GOOD	FAIR	POOR	DK/R
14. Police services?	54%	37%	3%	0%	7%
15. Fire services?	54%	34%	1%	0%	13%
16. Animal control?	30%	55%	2%	0%	14%
17. Recreation services?	43%	47%	2%	0%	8%
18. Park maintenance?	55%	42%	1%	0%	2%
19. Trail maintenance?	51%	43%	1%	0%	5%
20. Water and sewer services?	29%	66%	1%	0%	4%
21. Utility billing?	17%	75%	2%	0%	7%
22. Senior programs and services?	15%	26%	1%	0%	59%
23. Street lighting?	17%	72%	7%	2%	3%
24. Building inspections?	12%	50%	0%	0%	38%
25. Assessing services?	13%	49%	2%	0%	37%
26. City planning services?	13%	49%	3%	1%	35%
27. City engineering services?	11%	44%	1%	0%	44%
28. Housing and community services?	14%	48%	1%	1%	37%
29. City drinking water?	23%	66%	6%	4%	2%

Now, for the next two city services, please consider only their job on city-maintained street and roads. That means

excluding interstate highways, state and county roads that are taken care of by other levels of government. Hence, Interstate 494, County Road 62, Pioneer Trail, and Eden Prairie Road, should not be considered. How would you rate

	EXCL	GOOD	FAIR	POOR	DK/R
30. Snow plowing?	35%	59%	3%	2%	1%
31. Street sweeping?	24%	71%	3%	0%	2%

IF ANY SERVICE IS RATED "ONLY FAIR" OR "POOR," ASK:

32. What changes or improvements, if any, would be needed in that service for it to be rated as excellent or good?

UNSURE, 2%; IMPROVE TASTE OF WATER, 20%; BETTER PLOWING, 10%; LISTEN TO RESIDENTS, 4%; MORE MAINTENANCE, 11%; BRIGHTER LIGHTS, 7%; BETTER TRAIL MAINTENANCE, 2%; MORE FACILITIES, 3%; BETTER CITY DESIGN, 7%; MORE LIGHTS, 17%; CLEAR BILLS, 8%; FASTER RESPONSE, 5%; BETTER ANIMAL CONTROL, 2%; SCATTERED, 4%.

33. How would you rate the quality of streets in the city as a whole -- excellent, good, only fair, or poor?

EXCELLENT.....	23%
GOOD.....	73%
ONLY FAIR.....	4%
POOR.....	1%
DON'T KNOW/REFUSED.....	0%

34. How would you rate the quality of streets in your neighborhood -- excellent, good, only fair, or poor?

EXCELLENT.....	22%
GOOD.....	73%
ONLY FAIR.....	4%
POOR.....	1%
DON'T KNOW/REFUSED.....	0%

When thinking about sidewalks, please consider the five foot wide concrete sidewalks only, and not the eight foot wide asphalt trails....

35. How would you rate the quality of sidewalks in the city as a whole -- excellent, good, only fair, or poor?

EXCELLENT.....	16%
GOOD.....	73%
ONLY FAIR.....	9%
POOR.....	1%
DON'T KNOW/REFUSED.....	2%

36. How would you rate the quality of sidewalks in your neighborhood -- excellent, good, only fair, or poor?
- | | |
|------------------------|-----|
| EXCELLENT..... | 15% |
| GOOD..... | 60% |
| ONLY FAIR..... | 11% |
| POOR..... | 3% |
| DON'T KNOW/REFUSED.... | 12% |
37. When you consider the property taxes you pay and the quality of city services you receive, would you rate the general value of city services as excellent, good, only fair, or poor?
- | | |
|------------------------|-----|
| EXCELLENT..... | 9% |
| GOOD..... | 62% |
| ONLY FAIR..... | 15% |
| POOR..... | 2% |
| DON'T KNOW/REFUSED.... | 14% |
38. Would you favor or oppose an increase in YOUR city property tax if it were needed to maintain city services at their current level?
- | | |
|------------------------|-----|
| FAVOR..... | 32% |
| OPPOSE..... | 49% |
| DON'T KNOW/REFUSED.... | 19% |

IF "OPPOSE," ASK: (N=196)

39. What city services would you be willing to see cut to keep property taxes at their current level?

UNSURE, 29%; NOTHING/CUT WASTE, 27%; ACROSS THE BOARD, 6%; ADMINISTRATION, 3%; PARKS AND TRAILS, 24%; CITY PLANNING, 5%; STREET MAINTENANCE, 4%; SCATTERED, 2%.

As you may know, the City of Eden Prairie receives minimal state aid, and relies on property taxes to fund basic services. Of your overall property tax bill, only twenty-five percent goes towards city services. Of that amount, eighty-seven percent of city property taxes pay for basic city services, including Police, Fire, Street Maintenance and Snowplowing, City Planning and Economic Development, and Parks and Recreation.

40. If you could increase the budget by 1%, which ONE of these major areas would you prioritize for the increase -- Police, Fire, Street Maintenance and Snowplowing, City Planning and Economic Development, or Parks and Recreation?
- | | |
|------------------------|-----|
| POLICE..... | 23% |
| FIRE..... | 4% |
| STREET MAINTEN/SNOW... | 13% |
| CITY PLANNING/ED DEV.. | 12% |
| PARKS AND RECREATION.. | 17% |
| NONE (VOL.)..... | 23% |
| DON'T KNOW/REFUSED.... | 10% |

Moving on....

41. Do you have a sump pump? YES.....35%
 NO.....65%
 DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=138)

42. Is your sump pump connected SINK.....0%
 to a utility or laundry sink, DRAIN.....12%
 a floor drain, or does it YARD.....76%
 empty into your yard? SOMEPLACE ELSE (VOL.)..4%
 DON'T KNOW/REFUSED.....8%

The City of Eden Prairie recently adopted an Inflow and Infiltration ordinance. This ordinance will help the City comply with the Metropolitan Council's law to limit the amount of ground water entering the sanitary sewer system. The major inflow of groundwater occurs when sump pumps and foundation drains are illegally connected to sanitary sewers through sinks and floor drains.

43. Have you heard of the city's new YES.....34%
 Inflow and Infiltration ordinance? NO.....65%
 DON'T KNOW/REFUSED.....1%

Changing topics....

44. Are there areas in the City of YES.....9%
 Eden Prairie where you do not feel NO.....91%
 safe? DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=36)

45. In which areas do you not feel safe?

APARTMENTS, 22%; ANDERSON LAKE PARKWAY, 17%; LOW
 INCOME HOUSING, 11%; EDEN PRAIRIE CENTER, 11%; WAL-
 MART, 8%; PARKS, 22%; HIGH SCHOOL, 6%; SCATTERED
 STREETS, 3%.

46. What would make you feel more safe?

UNSURE, 11%; MORE LIGHTS, 36%; MORE POLICE PATROL
 LING, 31%; ENFORCE CURFEWS, 3%; MORE TRAILS, 3%;
 SCREEN RENTERS, 11%; SCATTERED, 6%.

- | | | |
|-----|--|---|
| 47. | How serious of a problem is traf-
fic speeding in your neighborhood
-- very serious, somewhat serious,
not too serious, or not at all
serious? | VERY SERIOUS.....10%
SOMEWHAT SERIOUS.....32%
NOT TOO SERIOUS.....39%
NOT AT ALL SERIOUS....20%
DON'T KNOW/REFUSED.....0% |
| 48. | And, how serious of a problem are
stop sign violations in your nei-
ghborhood -- very serious, some-
what serious, not too serious, or
not at all serious? | VERY SERIOUS.....7%
SOMEWHAT SERIOUS.....24%
NOT TOO SERIOUS.....45%
NOT AT ALL SERIOUS....23%
DON'T KNOW/REFUSED.....1% |

Next, let's discuss the Eden Prairie Police Department. Police work can be divided into three categories: residential services, community outreach and crime-related services. Let's talk about each one...

- | | | |
|-----|--|--|
| 49. | During the past two years have you
or any member of your household
contacted the Eden Prairie Police
Department for a service, such as
medical assistance, animal con-
trol, or a car lock out? | YES.....19%
NO.....81%
DON'T KNOW/REFUSED.....0% |
|-----|--|--|

IF "YES," ASK: (N=75)

- | | | |
|-----|--|---|
| 50. | Would you say the way the
Police employee handled the
situation was excellent,
good, only fair, or poor? | EXCELLENT.....47%
GOOD.....49%
ONLY FAIR.....3%
POOR.....1%
DON'T KNOW/REFUSED.....0% |
| 51. | Would you say the time it
took the Police to respond
was appropriate? | YES.....92%
NO.....8%
DON'T KNOW/REFUSED.....0% |
| 52. | During the past two years have you
or any member of your household
had any contact with the Eden
Prairie Police Department through
community programs, such as school
liaisons, senior programs, Eden
Prairie Night Out, Safety Camp or
city open houses? | YES.....24%
NO.....76%
DON'T KNOW/REFUSED.....0% |

53. Have you been a victim of a crime in Eden Prairie during the past two years? YES.....5%
 NO.....95%
 DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=21)

54. Did you report the crime to the police? YES.....86%
 NO.....14%
 DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=18)

55. Would you say the way the Police employee handled the situation was excellent, good, only fair, or poor? EXCELLENT.....61%
 GOOD.....39%
 ONLY FAIR.....0%
 POOR.....0%
 DON'T KNOW/REFUSED.....0%

56. Would you say the time it took the Police to respond was appropriate? YES.....83%
 NO.....17%
 DON'T KNOW/REFUSED.....0%

IF "NO" IN QUESTION #56, ASK: (N=3)

57. Why did you not report the crime?

MINOR CRIME, 100%.

58. Please tell me which one you consider to be the greatest concern in Eden Prairie? If you feel that none of these problems are serious in Eden Prairie, just say so.

Violent crime.....0%
 Traffic speeding.....26%
 Drugs.....5%
 Youth crimes and vandalism.....7%
 Identity theft.....2%
 Business crimes, such as shoplifting and check fraud.....4%
 Residential crimes, such as burglary, and theft.....7%
 ALL EQUALLY.....1%
 NONE OF THE ABOVE.....43%
 DON'T KNOW/REFUSED.....5%

As I read the following statements about public safety in Eden Prairie, please answer "yes" or "no."

	YES	NO	DKR
59. The Eden Prairie Fire Department responds to calls in a timely manner.	76%	3%	21%
60. The Hennepin County Emergency Medical Services responds to calls in a timely manner?	76%	3%	22%
61. I trust the City's Police, Fire, and Emergency Medical Services response and the services rendered?	95%	2%	3%

The Eden Prairie Fire Inspection ensures all building and rental properties are properly maintained and in compliance with state and local building and fire codes. As of March 2006, the City of Eden Prairie requires all rental properties, both single-family or multi-family residences, to be licensed and inspected in order to protect the public health, safety and welfare of all residents.

62. Were you aware of this program?	YES.....	45%
	NO.....	54%
	DON'T KNOW/REFUSED.....	1%

Moving on....

63. Do you think the city is doing too much, too little, or about the right amount in protecting the water quality in area lakes and ponds?	TOO MUCH.....	2%
	TOO LITTLE.....	9%
	ABOUT THE RIGHT AMT...	83%
	DON'T KNOW/REFUSED.....	6%
64. How would you rate the amount of natural open space areas in the city -- too much, about right, or too little?	TOO MUCH.....	2%
	ABOUT RIGHT.....	92%
	TOO LITTLE.....	5%
	DON'T KNOW/REFUSED.....	2%
65. Should the City of Eden Prairie take a more active role in protecting and preserving open spaces, parkland, and wetland areas? (WAIT FOR RESPONSE) Do you feel strongly that way?	STRONGLY YES.....	15%
	YES.....	42%
	NO.....	31%
	STRONGLY NO.....	5%
	DON'T KNOW/REFUSED.....	8%

The City of Eden Prairie strives to balance the rights of individual property owners to reasonably develop their properties with the interests of the wider community.

66. How successful do you think the City has been in maintaining this balance -- very successful, somewhat successful, neither successful nor unsuccessful, somewhat unsuccessful, or very unsuccessful?

VERY SUCCESSFUL.....	15%
SOMEWHAT SUCCESSFUL...	71%
NEITHER SUCC/UNSUC...	3%
SOMEWHAT UNSUCCESSFUL..	1%
VERY UNSUCCESSFUL.....	0%
DON'T KNOW/REFUSED....	11%

The City of Eden Prairie started an energy initiative called 20-40-15 in December 2006. This program calls for increasing energy efficiency in City facilities by 20% and increasing fuel efficiency in City vehicles by 40% by 2015.

67. Prior to this survey, were you aware of the 20-40-15 program?

YES.....	39%
NO.....	60%
DON'T KNOW/REFUSED....	1%

The city could expand the 20-40-15 programs to its residents. For about \$4 per year on your utility bill, the City could offer programs to help cover the cost of coupons or rebates for CFL bulbs, programmable thermostats, and energy audits of homes.

68. Would you favor or oppose the City expanding the 20-40-15 program to residents? (WAIT FOR RESPONSE) Do you feel strongly that way?

STRONGLY FAVOR.....	12%
FAVOR.....	42%
OPPOSE.....	26%
STRONGLY OPPOSE.....	7%
DON'T KNOW/REFUSED....	13%

The City of Eden Prairie is updating its Comprehensive Guide Plan, which sets future development guidelines to the year 2030. During the next 25 years, forecasters expect increases in the region's population, traffic congestion and energy costs to be large concerns impacting all development. To address these concerns, the City thinks future developments should combine a mix of residential and commercial properties which have convenient access to mass transit and have walkways that encourage residents to walk within these new development areas.

69. Do you think this is the best approach to handle future developments, assuming the accuracy of forecasted growth in population, traffic, and energy costs? (WAIT FOR RESPONSE) Do you feel strongly that way?

STRONGLY YES.....	15%
YES.....	61%
NO.....	6%
STRONGLY NO.....	3%
DON'T KNOW/REFUSED....	16%

70. Do you feel that Eden Prairie residents have appropriate opportunities for input into the planning and development decision-making process?

YES.....	77%
NO.....	6%
DON'T KNOW/REFUSED....	17%

IF "NO," ASK: (N=24)

71. Why do you feel that way?

DON'T LISTEN, 50%; NO OPPORTUNITY FOR INPUT, 29%; NOT ENOUGH NOTICE, 21%.

As you may know, the Metropolitan Airports Commission operates Flying Cloud Airport in Eden Prairie.

72. During the past year, have you or members of your household flown out of the Flying Cloud Airport? (IF "YES," ASK:) Was it business, personal or both?

NO.....	95%
YES/BUSINESS.....	2%
YES/PERSONAL.....	3%
YES/BOTH.....	1%
DON'T KNOW/REFUSED....	0%

73. How serious of a problem is airport noise in Eden Prairie -- very serious, somewhat serious, not too serious, or not at all serious?

VERY SERIOUS.....	7%
SOMEWHAT SERIOUS.....	13%
NOT TOO SERIOUS.....	31%
NOT AT ALL SERIOUS....	49%
DON'T KNOW/REFUSED....	0%

74. Are you aware of homes or properties in your neighborhood that are in foreclosure?

YES.....	16%
NO.....	84%
DON'T KNOW/REFUSED....	0%

IF "YES," ASK: (N=62)

75. Do you have any concerns about the homes or properties in your neighborhood that are in foreclosure? (IF "YES," ASK:) What would those be?

UNSURE, 61%; LOWER PROPERTY VALUES, 15%; HARD TO SELL, 5%; POOR MAINTENANCE, 11%; VANDALISM/CRIME, 5%; RENTAL PROPERTIES, 3%.

Changing topics....

As you may know, the City of Eden Prairie owns and operates three municipal liquor stores. It's the City's policy that profits from the liquor operations be used for capital and public improvements.

76. Do you favor or oppose the City continuing to operate its municipal liquor stores? FAVOR.....89%
 OPPOSE.....8%
 DON'T KNOW/REFUSED.....3%

IF "OPPOSE," ASK: (N=33)

77. Do you still oppose the continued operation of the municipal liquor stores if closing of the liquor stores would result in a \$1 million loss of revenue for the city? YES.....49%
 NO.....46%
 DON'T KNOW/REFUSED.....6%

78. Have you visited any of these stores during the past twelve months? YES.....71%
 NO.....28%
 DON'T KNOW/REFUSED.....1%

IF "YES," ASK: (N=285)

79. Which store do you generally shop at -- Prairie Village Mall/Kowalski's store, Den Road/Cub Foods store, or Prairie View Mall/Rainbow Foods store? KOWALSKIS.....30%
 CUB.....54%
 RAINBOW.....15%
 DON'T KNOW/REFUSED.....0%

Please rate the store and/or staff on each of the following criteria. For each one, please tell me if you would rate it as excellent, good, only fair, or poor. If you have no opinion, just say so....

	EXC	GOO	FAI	POO	DKR
80. Product selection?	35%	61%	4%	0%	0%
81. Prices of products?	27%	59%	11%	4%	0%
82. Courtesy and friendliness of staff?	44%	54%	3%	0%	0%

The Eden Prairie liquor stores have created a Wine Club with an annual membership of \$25. Members receive a 15% discount off wine purchases, special invitations to members-only wine tastings, educational events, parties and other benefits.

83. Have you heard of the Eden Prairie Wine Club? (IF "YES," ASK:) Have you or members of your household become members? NO.....64%
 YES/YES.....9%
 YES/NO.....27%
 DON'T KNOW/REFUSED.....1%

IF "NO" OR "YES/NO," ASK: (N=364)

84. How likely are you or members of your household to become a member of the Eden Prairie Wine Club -- very likely, somewhat likely, not too likely, or not at all likely?

VERY LIKELY.....	4%
SOMEWHAT LIKELY.....	14%
NOT TOO LIKELY.....	20%
NOT AT ALL LIKELY.....	59%
DON'T KNOW/REFUSED.....	4%

Moving on....

85. How would you rate the City of Eden Prairie's park and recreational opportunities -- excellent, good, only fair, or poor?

EXCELLENT.....	33%
GOOD.....	59%
ONLY FAIR.....	2%
POOR.....	0%
DON'T KNOW/REFUSED.....	6%

86. How would you rate the maintenance and upkeep of park and recreation facilities in the city -- excellent, good, only fair, or poor?

EXCELLENT.....	32%
GOOD.....	65%
ONLY FAIR.....	1%
POOR.....	0%
DON'T KNOW/REFUSED.....	3%

The City of Eden Prairie launched its "Live Well" program in January 2008 to help educate residents about the health and wellness activities available in the city.

87. Are you aware of the "Live Well" program?

YES.....	33%
NO.....	65%
DON'T KNOW/REFUSED.....	2%

The Eden Prairie parks system is composed of larger community parks and smaller neighborhood parks, trails, and community athletic and ballfields, and other recreation and leisure activity facilities. For each facility, please tell me if you or members of your household use that facility. Then for each one you use, please tell me if you would rate that facility as excellent, good, only fair, or poor?

	NOT USE	USE	USE	USE	DK/	
	USE	EXC	GOO	FAI	POO	REF
88. Large community parks, such as Staring Lake, Round Lake, Riley Lake and Miller Park?	15%	48%	37%	1%	0%	0%
89. Smaller neighborhood parks?	27%	29%	43%	1%	0%	0%
90. Senior Center?	77%	10%	10%	2%	0%	2%

	NOT USE	USE EXC	USE GOO	USE FAI	USE POO	DK/ REF
91. Outdoor Center?	55%	16%	28%	1%	0%	1%
92. Amphitheater?	43%	20%	35%	1%	0%	2%
93. Richard T. Anderson Conservation Area?	59%	15%	22%	1%	0%	3%
94. Eden Prairie Community Center?	38%	27%	33%	1%	0%	1%

IF "NOT USED" THE COMMUNITY CENTER, ASK: (N=153)

The Community Center was remodeled and re-opened in March 2008. Improvements included a new gymnasium, a third sheet of ice, expanded locker rooms and community meeting rooms.

95. Were you aware of this remodeling at the Community Center?	YES.....	58%
	NO.....	38%
	DON'T KNOW/REFUSED.....	4%
96. Are you a member of the Eden Prairie Community Center, a private health club or neither?	EDEN PRAIRIE CC.....	17%
	PRIVATE HEALTH CLUB...	14%
	NEITHER.....	69%
	DON'T KNOW/REFUSED.....	0%

IF "PRIVATE HEALTH CLUB," ASK: (N=57)

The Eden Prairie Community Center offers single and family memberships at approximately two-thirds of the cost of a private health club.

97. Would you be interested in a membership to the Eden Prairie Community Center?	YES.....	18%
	NO.....	75%
	DON'T KNOW/REFUSED.....	7%

I would like to read you a list of city recreation programs. For each one, please tell me if during the past year, you or members of household have used that program?

	YES	NO	DKR
98. Recreation programs for pre-schoolers, youths, teens or adults?	33%	66%	2%
99. Therapeutic recreation programs for individuals of all ages with disabilities?	11%	89%	1%
100. Lesson programs, such as swimming, ice skating, golf or tennis?	24%	76%	1%

As you may know, the City of Eden Prairie accepted a gift of 5,400 square foot art studio building from a former Eden Prairie resident. The City plans to renovate into an Art Center for public use in 2009.

101. Were you aware of this donation and planned renovation? YES.....67%
 NO.....32%
 DON'T KNOW/REFUSED.....1%

I would like to read you a list of arts programming which could be offered in this facility. For each one, please tell me if you or members of your household would be very interested, somewhat interested, not too interested or not at all interested.

	VRI	SMI	NTI	NAA	DKR
102. Painting and drawing?	14%	27%	18%	42%	1%
103. Pottery making?	12%	28%	18%	42%	0%
104. Glass blowing?	5%	16%	24%	54%	1%
105. Fused Glass and Jewelry making?	11%	22%	21%	46%	1%

Moving on....

106. Do you own a dog? YES.....30%
 NO.....69%
 DON'T KNOW/REFUSED.....1%

IF "YES," ASK: (N=121)

107. How often do you use the off-leash dog parks -- frequently, occasionally, rarely, or never? FREQUENTLY.....5%
 OCCASIONALLY.....22%
 RARELY.....25%
 NEVER.....48%
 DON'T KNOW/REFUSED.....0%

Changing topics....

108. How much first hand contact have you had with the Eden Prairie City staff -- quite a lot, some, very little, or none? QUITE A LOT.....3%
 SOME.....25%
 VERY LITTLE.....51%
 NONE.....21%
 DON'T KNOW/REFUSED.....0%

109. From what you have heard or seen, how would you rate the job performance of the Eden Prairie City staff -- excellent, good, only fair, or poor?

EXCELLENT.....	10%
GOOD.....	68%
ONLY FAIR.....	4%
POOR.....	1%
DON'T KNOW/REFUSED....	18%

110. During the past year, have you visited or contacted Eden Prairie City Hall in person or on the telephone?

YES.....	32%
NO.....	68%
DON'T KNOW/REFUSED....	0%

IF "YES," ASK: (N=126)

111. On your last telephone call or visit, which Department did you contact -- General Information, the City Manager, Police, Fire, Recreation, Park Maintenance, Planning and Economic Development, Building Inspections, Assessing, Utility Billing, Street Maintenance, Engineering, Community Center, Senior Center, Utilities and Water, City Clerk, Communications, Human Resources, Human Services and Housing, or Recycling?

GENERAL INFORMATION...	14%
CITY MANAGER.....	1%
POLICE.....	11%
FIRE.....	1%
RECREATION.....	5%
PARK MAINTENANCE.....	0%
PLANNING/EC DEV.....	6%
BUILDING INSPECTIONS...	6%
ASSESSING.....	3%
UTILITY BILLING.....	6%
STREET MAINTENANCE.....	4%
ENGINEERING.....	3%
COMMUNITY CENTER.....	4%
SENIOR CENTER.....	2%
UTILITIES AND WATER....	8%
CITY CLERK.....	2%
COMMUNICATIONS.....	0%
HUMAN RESOURCES.....	2%
HUMAN SERVICES/HOUSING.	2%
RECYCLING.....	3%
ABSENTEE VOTING.....	18%
DON'T KNOW/REFUSED....	0%

Thinking about your last contact with the City, for each of the following characteristics, please rate the service as excellent, good, only fair, or poor....

	EXC	GOO	FAI	POO	DKR
112. Waiting time for City staff to respond?	37%	61%	1%	2%	0%
113. Ease of reaching a City Staff member who could help you?	37%	60%	2%	2%	0%
114. Courtesy of the City staff?	37%	61%	1%	1%	0%
115. Efficiency of the City staff?	37%	60%	2%	1%	0%

Moving on....

116. What is your primary source of information about Eden Prairie City Government and its activities? (PROBE LOCAL NEWSPAPER)

EDEN PRAIRIE NEWS, 70%; EDEN PRAIRIE SUN, 12%; STAR TRIBUNE, 5%; WEBSITE, 7%; WORD OF MOUTH, 3%; MAILINGS, 2%; SCATTERED, 2%.

117. If you could choose the best way for you to receive information about your City Government and the issues facing the community, what would it be? (PROBE LOCAL NEWSPAPER)

EDEN PRAIRIE NEWS, 63%; EDEN PRAIRIE SUN, 11%; STAR TRIBUNE, 3%; WEBSITE, 9%; E-MAIL, 8%; CABLE TELEVISION, 2%; MAILINGS, 4%; SCATTERED, 2%.

For each of the following newspapers, please tell me if your household receives it.

	YES	NO	DKR
118. The Star Tribune?	50%	50%	0%
119. Eden Prairie Sun Current?	49%	51%	0%
120. Eden Prairie News?	86%	14%	0%

IF "YES" TO EDEN PRAIRIE NEWS, ASK: (N=343)

The City publishes a monthly newsletter "Life in the Prairie," sent one time per month as an insert with the "Eden Prairie News."

121. Do you read this newsletter?	YES.....	94%
	NO	6%
	DON'T KNOW/REFUSED.....	0%

IF "YES," ASK: (N=321)

122. How would you evaluate its content and format	EXCELLENT.....	15%
-- excellent, good, only fair, or poor?	GOOD.....	82%
	ONLY FAIR.....	3%
	POOR.....	0%
	DON'T KNOW/REFUSED.....	0%

The City publishes a Parks and Recreation Program Guide.

123. Do you receive this Park and Rec- YES.....88%
 reation Program Guide? NO12%
 DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=350)

124. How would you evaluate its EXCELLENT.....21%
 usefulness -- excellent, GOOD.....73%
 good, only fair, or poor? ONLY FAIR.....5%
 POOR.....0%
 DON'T KNOW/REFUSED.....1%

125. Does your household currently YES.....78%
 subscribe to cable television? NO.....22%
 DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=312)

126. Would you say you watch the FREQUENTLY.....3%
 local government access chan- OCCASIONALLY.....21%
 nel 16 frequently, occasion- RARELY.....31%
 ally, rarely, or not at all? NOT AT ALL.....46%
 DON'T KNOW/REFUSED.....0%

127. Would you say you watch City FREQUENTLY.....2%
 Council and/or Planning Com- OCCASIONALLY.....17%
 mission telecasts frequently, RARELY.....30%
 occasionally, rarely, or not NOT AT ALL.....51%
 at all? DON'T KNOW/REFUSED.....0%

128. Do you own a personal computer or YES.....91%
 laptop you use at home? NO.....9%
 DON'T KNOW/REFUSED.....0%

IF "NO," ASK: (N=36)

129. Why don't you own a personal computer or laptop?
 NO NEED, 44%; NO INTEREST, 47%; HIGH COST, 3%; TOO
 OLD, 6%.

130. Do you have access to the Internet HOME ONLY.....42%
 at home? (WAIT FOR RESPONSE) Do WORK ONLY.....1%
 you have access to the Internet BOTH.....48%
 at work? NEITHER.....9%
 DON'T KNOW/REFUSED.....0%

IF "NEITHER," ASK: (N=37)

131. Why don't you have Internet access?

NO NEED, 24%; NO INTEREST, 35%; HIGH COST, 5%; TOO OLD, 5%; NO COMPUTER, 30%.

IF INTERNET ACCESS AT HOME, ASK: (N=359)

132. How do you connect to the internet at home--on a dial-up modem at 28K, on a dial-up modem at 56K, DSL, T-1 line, Comcast High Speed Internet, or some other way? (IF "OTHER," ASK:) How?	YES/DIAL-UP AT 28K.....0%
	YES/DIAL-UP AT 56K.....1%
	YES/DSL.....27%
	YES/T-1.....1%
	YES/COMCAST HIGH SPD..69%
	YES/WIRELESS.....2%
	DON'T KNOW/REFUSED.....0%

IF INTERNET ACCESS, ASK: (N=364)

133. Have you or any member of your household accessed the City of Eden Prairie website for information about city services, news and events?	YES.....64%
	NO.....36%
	DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=231)

134. How often do you visit the City's website -- frequently, occasionally, rarely or whenever needed?	FREQUENTLY.....7%
	OCCASIONALLY.....42%
	RARELY.....12%
	WHENEVER NEEDED.....39%
	DON'T KNOW/REFUSED.....0%

135. How would you evaluate the content of the City's website -- excellent, good, only fair, or poor?	EXCELLENT.....6%
	GOOD.....85%
	ONLY FAIR.....9%
	POOR.....0%
	DON'T KNOW/REFUSED.....0%

136. How would you rate the ease of navigating the City's website and finding information you sought -- excellent, good, only fair, or poor?	EXCELLENT.....4%
	GOOD.....84%
	ONLY FAIR.....10%
	POOR.....3%
	DON'T KNOW/REFUSED.....0%

137. Have you or a household member used the City website to register for City recreation programs?

YES.....	54%
NO.....	46%
DON'T KNOW/REFUSED.....	0%

IF "YES," ASK: (N=124)

138. Did you find the registration process clear and easy to use?

YES.....	96%
NO.....	4%
DON'T KNOW/REFUSED.....	0%

The City of Eden Prairie has launched three on-line services during 2008. The first is "City News" an e-mail subscription service that residents can customize for topics of interest to them.

139. Were you aware of "City News?" (IF "YES," ASK:)

NO.....	81%
YES/YES.....	5%
Have you subscribed to "City News?"	
YES/NO.....	15%
DON'T KNOW/REFUSED.....	0%

IF "YES/YES," ASK: (N=11)

140. How would you rate this service -- excellent, good, only fair, or poor?

EXCELLENT.....	18%
GOOD.....	64%
ONLY FAIR.....	9%
POOR.....	0%
DON'T KNOW/REFUSED.....	9%

The second is "City Docs," an electronic database of all the City's public documents.

141. Were you aware of "City Docs?" (IF "YES," ASK:)

NO.....	77%
YES/YES.....	7%
Have you used "City Docs?"	
YES/NO.....	16%
DON'T KNOW/REFUSED.....	0%

IF "YES/YES," ASK: (N=17)

142. How would you rate this service -- excellent, good, only fair, or poor?

EXCELLENT.....	6%
GOOD.....	94%
ONLY FAIR.....	0%
POOR.....	0%
DON'T KNOW/REFUSED.....	0%

The third service is "City TV", which provides residents live broadcasts and on-demand videos of City Council and Planning Commission meetings and a live streaming broadcast of EPTV Channel 16.

143. Were you aware of "City TV?" (IF "YES," ASK:)	NO.....	74%
	YES/YES.....	10%
Have you watched "City TV?"	YES/NO.....	16%
	DON'T KNOW/REFUSED.....	0%

IF "YES/YES," ASK: (N=24)

144. How would you rate this service -- excellent, good, only fair, or poor?	EXCELLENT.....	13%
	GOOD.....	75%
	ONLY FAIR.....	13%
	POOR.....	0%
	DON'T KNOW/REFUSED.....	0%

Now, just a few more questions for demographic purposes....

Could you please tell me how many people in each of the following age groups live in your household.

145. Persons 65 or over?	NONE.....	85%
	ONE.....	6%
	TWO OR MORE.....	9%

146. Adults under 65?	NONE.....	10%
	ONE.....	21%
	TWO.....	64%
	THREE OR MORE.....	6%

147. School-aged children or pre-schoolers?	NONE.....	53%
	ONE.....	18%
	TWO.....	23%
	THREE OR MORE.....	7%

148. Do you own or rent your present residence?	OWN.....	80%
	RENT.....	20%
	REFUSED.....	0%

IF "OWN," ASK: (N=320)

149. Which of the following categories would contain the approximate value of your residential property -- under \$300,000; \$300,000-\$400,000; \$400,001-\$500,000; \$500,001-\$600,000; or over \$600,000?	UNDER \$300,000.....15%
	\$300,000-\$400,000.....31%
	\$400,001-\$500,000.....25%
	\$500,001-\$600,000.....12%
	OVER \$600,000.....12%
	DON'T KNOW.....3%
	REFUSED.....2%
150. What is your age, please?	18-24.....5%
	25-34.....11%
	35-44.....25%
	45-54.....22%
	55-64.....27%
	65 AND OVER.....11%

And now, for one final question, keeping in mind that your answers are held strictly confidential....

151. Finally, thinking about your household finances, how would you describe your financial situation, would you say that --	STATEMENT A.....4%
A) Your monthly expenses are exceeding your income;	STATEMENT B.....30%
B) You are meeting your monthly expenses but are putting aside little or no savings;	STATEMENT C.....42%
C) You are managing comfortably while putting some money aside;	STATEMENT D.....24%
D) Managing very well?	DON'T KNOW/REFUSED.....1%
152. Gender	MALE.....50%
	FEMALE.....50%

153. REGION OF CITY

PRECINCT 1	4%
PRECINCT 2	5%
PRECINCT 3	4%
PRECINCT 4	4%
PRECINCT 5	6%
PRECINCT 6	6%
PRECINCT 7	4%
PRECINCT 8	3%
PRECINCT 9	6%
PRECINCT 10	7%
PRECINCT 11	5%
PRECINCT 12	7%
PRECINCT 13	5%
PRECINCT 14	6%
PRECINCT 15	5%
PRECINCT 16	6%
PRECINCT 17	4%
PRECINCT 18	7%
PRECINCT 19	7%